

Citrix SCOM Management Pack for CloudBridge Release Notes



Software version: 1.1

Release date: March 2016

This document provides important information that is not included in other documents for Citrix SCOM Management Pack for CloudBridge.

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Citrix, Inc.
851 West Cypress Creek Road
Fort Lauderdale, FL 33309
United States of America

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Section 1: Announcements

Citrix SCOM Management Pack for CloudBridge (**CloudBridge Management Pack**) is a native Microsoft System Center Operations Manager add-on that resolves the complexity of monitoring your Citrix CloudBridge deployment.

For technical information not documented elsewhere, see the *Citrix SCOM Management Pack for CloudBridge User Guide*.

Section 2: Product requirements

Before installing CloudBridge Management Pack, make sure that your environment meets the requirements listed in this section.

Software requirements

CloudBridge Management Pack requires a supported version of the following products that it integrates with:

- Citrix CloudBridge
- Microsoft System Center Operations Manager

For a list of the supported product versions, see the *Citrix SCOM Management Pack for CloudBridge Compatibility Matrix*.

Section 3: Upgrading from earlier versions

Note: Earlier product versions were released under the name Comtrade Management Pack for Citrix CloudBridge.

Upgrade from the version 1.0 is supported.

To upgrade CloudBridge Management Pack from the earlier version, do the following (unless stated otherwise, referenced are sections in the *Citrix SCOM Management Pack for CloudBridge User Guide*):

1. Prepare your environment for installation of the new product version. For information, see “Preparing for the installation”.
2. Uninstall the product from the SCOM management server computer. For instructions, see the *Comtrade Management Pack for Citrix CloudBridge for Microsoft System Center Operations Manager User Guide* (of the earlier product version), section “Uninstall CloudBridge MP from the Management Server Side”.

Note: The uninstallation process preserves local configuration data.

3. Install the product (its server-side part) on the SCOM management server computer. For instructions, see “Installing CloudBridge Management Pack on the SCOM management server computer”.
4. Verify the installation of the product (its server-side part) on the SCOM management server computer. For instructions, see “Verifying the installation on the SCOM management server computer”.
5. Configure access to the shared folder for agent installation. For instructions, see “Configuring access to the shared folder for agent installation”.
6. Uninstall the product from the SCOM resource pool members. For instructions, see the *Comtrade Management Pack for Citrix CloudBridge for Microsoft System Center Operations Manager User Guide* (of the earlier product version), section “Uninstall CloudBridge MP from the Agent Side”.

Note: The uninstallation process preserves local configuration data.

7. Install the product (its agent-side part) on the SCOM resource pool members. For instructions, see “Installing CloudBridge Management Pack on the SCOM resource pool members”.
8. Verify the installation and configuration of the product (its agent-side part) on the SCOM resource pool members. For instructions, see “Verifying the installation on the SCOM resource pool members”.

Section 4: Known issues and workarounds

There are no known issues.

Section 5: Software availability in native languages

This product version is available only in English.

Section 6: Documentation

The following documentation is included with CloudBridge Management Pack to help you install and use all product features and options:

- *Release Notes* (in PDF format)
- *Compatibility Matrix* (in PDF format)
- *User Guide* (in PDF format)
- *Reference Guide* (in HTML format with active content)
- *Open Source and Third-Party Software Components* (in PDF format)

To view the documentation, you must use a supported PDF document viewer and a supported Web browser. Below is a list of applications and versions that are supported. Citrix recommends that you use the newest version available for your operating system:

- Adobe Reader 10 or later
You can use other PDF document viewers as well, but they have not been tested.
- Windows Internet Explorer 9 or later