

# Move faster, lower IT costs

Discover the fastest and easiest way for IT to enable business productivity with cloud-based management and secure delivery of apps and data.

## Citrix Workspace Cloud Apps and Desktop Services for New Customers Reference Architecture

Produced by Citrix Solutions Lab

This guide will walk you through an example of how to use Citrix Workspace Cloud and local Virtual Desktop Agents to create an on-premises XenDesktop deployment while leveraging the broker in the cloud.

Updated September 2015

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# Section 1: Executive Summary

Citrix Workspace Cloud simplifies the management of virtual applications, desktops, mobile devices, and data sharing with its cloud-based management platform. You can choose whether you put your resources (hypervisors, VDAs, and StoreFront servers, for example) on premises or in a private or public cloud.

This document examines the process by which a new customer can leverage the Apps and Desktops Service in Citrix Workspace Cloud to allow connections through StoreFront for new Linux or shared hosted desktop virtual desktop agent (VDA) resources.

For additional Workspace Cloud information, visit: [www.citrix.com/WorkspaceCloud](http://www.citrix.com/WorkspaceCloud).

## Audience

This document is intended for IT decision makers, architects, and partners who are new or first-time users to Workspace Cloud's Apps and Desktops Service.

## Project Overview

This project deploys and manages virtual desktops from a single cloud source such as Azure, Amazon, or an on-premises resource. New customers can use the Apps and Desktops service for only desktops, which include the Linux and shared hosted desktops VDAs, and control them in the cloud. This document covers the configuration of the Workspace Cloud Connector, new VDAs, and StoreFront connections.

## Disclaimer

This guide is not intended to constitute legal advice. Customers should consult with their legal counsel regarding compliance with laws and regulations applicable to their particular industry and intended use of Citrix products and services. Citrix makes *no warranties, express, implied, or statutory, as to the information in this document*.

*Note: This guide assumes you have a pre-configured NetScaler system to provide external access for use by Citrix Workspace Cloud.*

# Section 2: Architectural Overview

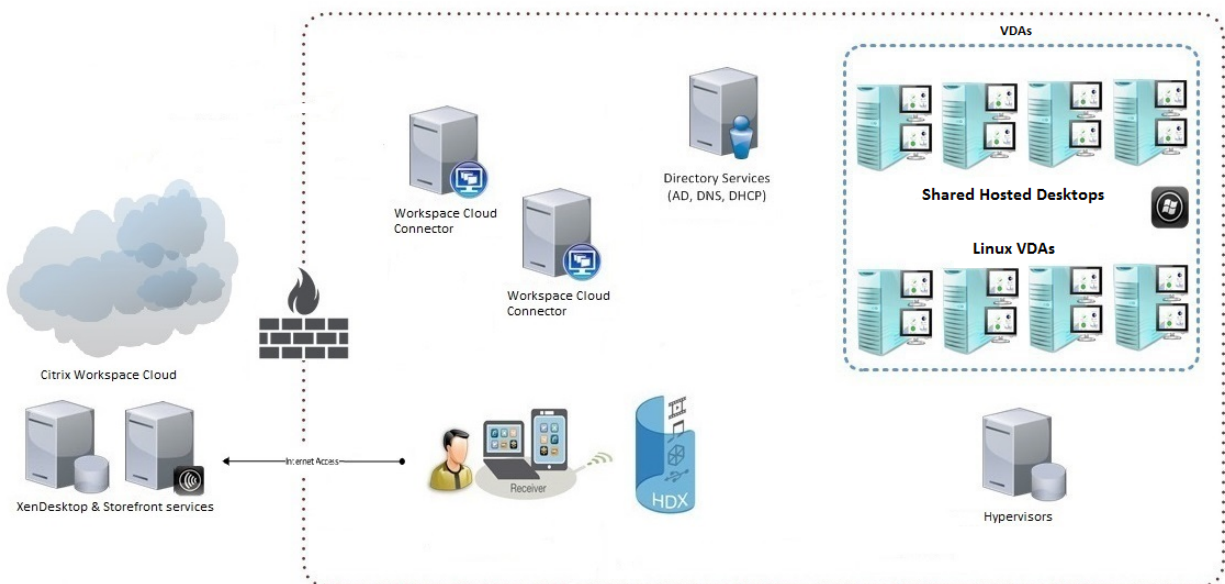
## Configuration Considerations

Consider the following items when building a new customer environment to use the Apps and Desktops service in Workspace Cloud:

- One or more Workspace Cloud Connector systems needs to be installed and configured, and can be placed in either the perimeter network (also known as a DMZ) or internal networks.
- One or more Linux or shared hosted desktop VDAs can be installed and configured for remote connections.
- Connections to StoreFront occur within the internal network Active Directory domain resource zone.

## Conceptual Architecture

The following diagram shows the environment using internal connections:



The Workspace Cloud connectors are proxies for communication between the Citrix Workspace Cloud broker and storefront servers and the VDAs.



# Section 3: Configuration of a new VDA resource

## Configuration considerations

Customers using the Workspace Cloud Apps and Desktop service consisting of one or more Linux, shared hosted desktop, or VDI desktop VDAs, and having the XenDesktop broker hosted by Citrix, the following needs should be considered:

- You need to install and configure the Citrix VDA package installer on one or more systems that will connect to the Workspace Cloud Apps and Desktop service.
- For larger-scale deployments, a new customer can use third-party technologies, such as SCVMM\Hyper-V, to clone a large amount of VDA\VDI systems that can then be used by Workspace Cloud.
- Another option for larger-scale needs for new customers is to obtain the XenDesktop software as a trial customer and then deploy your VDAs utilizing the Machine Creation Services (MCS) method.

For more information, see: <http://docs.citrix.com/en-us/xenapp-and-xendesktop/7-6/xad-build-new-environment/xad-install-prep-host-msscvm.html>.

- Configure one or more systems with Internet access. These systems are intended to host the Workspace Cloud Connector, which gets installed on these systems to host multiple services.
- Workspace Cloud Connector requires Windows Server 2012 R2.
- Port 443 outbound is required to be open and used by the Workspace Cloud Connector system. The Workspace Cloud Connector system will also support the use of IE proxy settings configured for outbound connections. For proxy support, see <http://docs.citrix.com/en-us/workspace-cloud/what-is-a-workspace-cloud-connector/workspace-cloud-connector-technical-details.html>
- The Workspace Cloud Connector enables access to:
  - On premises Active Directory and provides Protocol Proxy for all STAN\Fuse connectivity
  - Other services such as XenMobile, ShareFile, Networking, Monitoring, and Lifecycle Management, which can be added at a later time
- The Workspace Cloud Connector supports multiple AD forests. Windows 2003 and later are supported for AD forest.

# Configure the Workspace Cloud Connector

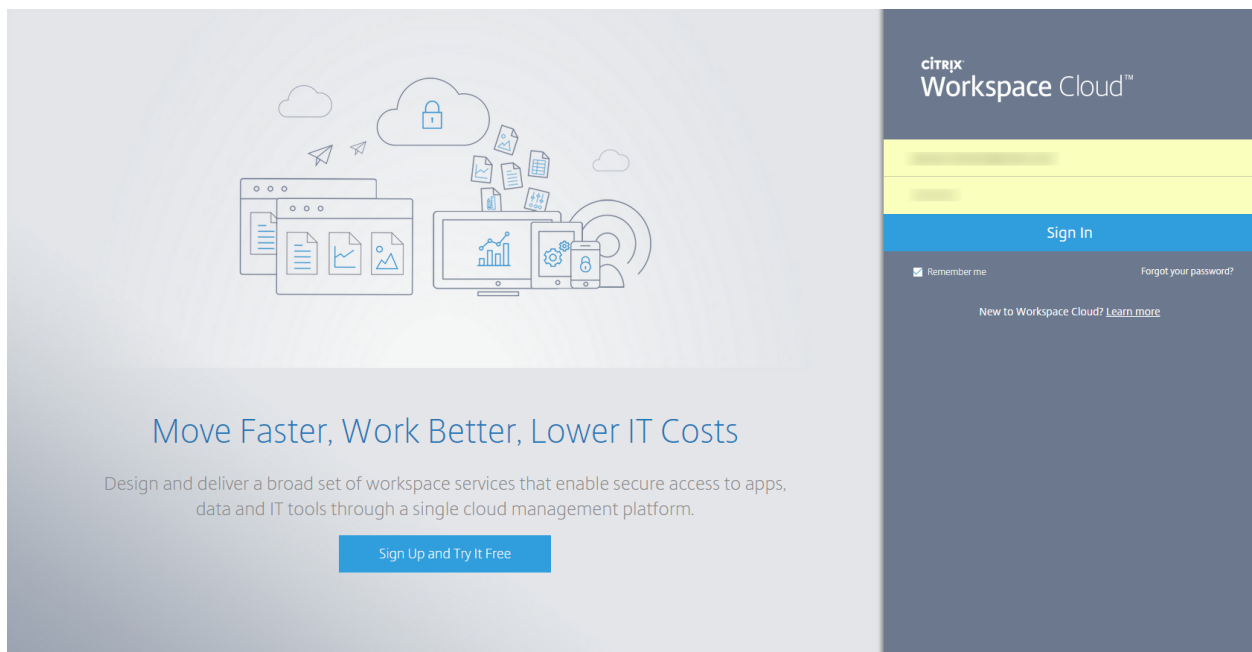
You first will need to have your Citrix Online credentials available. Learn how to obtain the necessarily credentials at [www.citrix.com/WorkspaceCloud](http://www.citrix.com/WorkspaceCloud).

Note: Information about the first-time user experience will not be covered in this document. For detailed instructions, refer to <http://docs.citrix.com/en-us/workspace-cloud/workspace-cloud.html>.

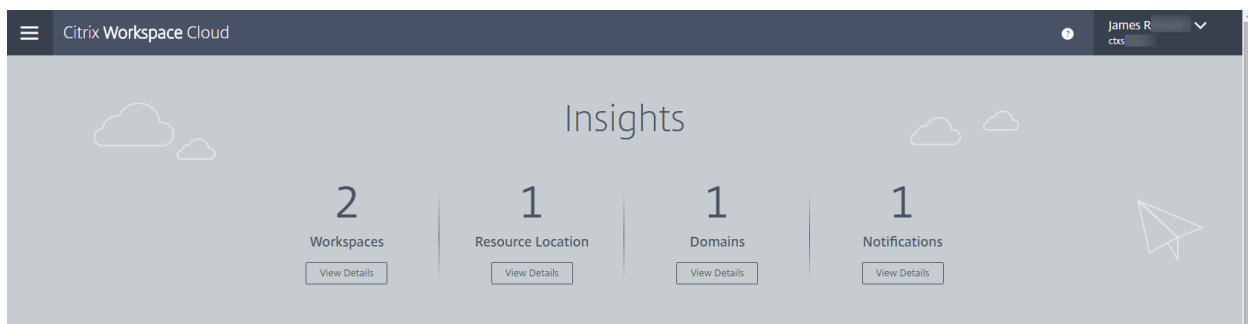
To configure the Connector:

From a system with Internet access that you plan to use as your Workspace Cloud Connector system, connect to <https://workspace.cloud.com> and sign in using your Citrix Online credentials. It is recommended to use Google Chrome.

If you are having trouble signing in, email [WorkspaceSupport@citrix.com](mailto:WorkspaceSupport@citrix.com) to confirm your credentials are valid.

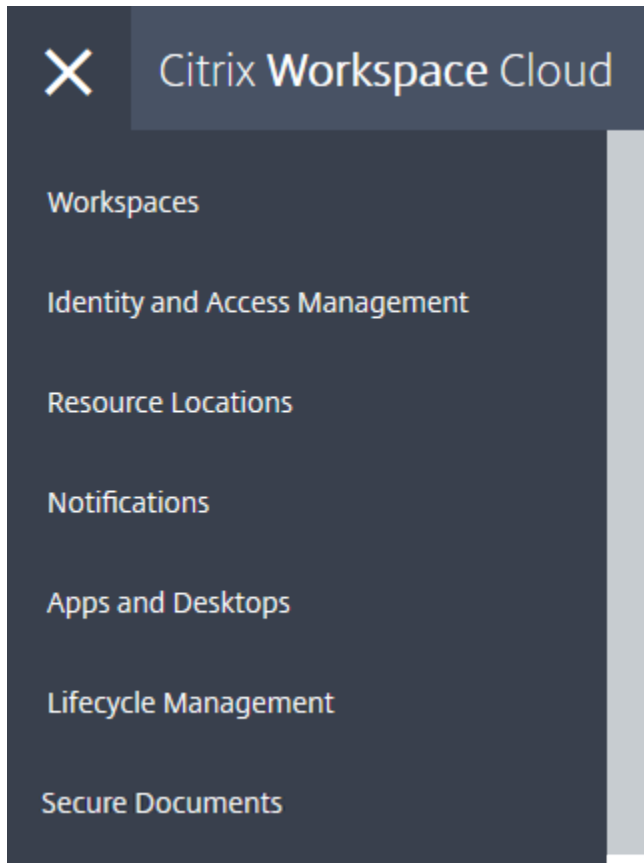


You will now see the Citrix Workspace Cloud management console:

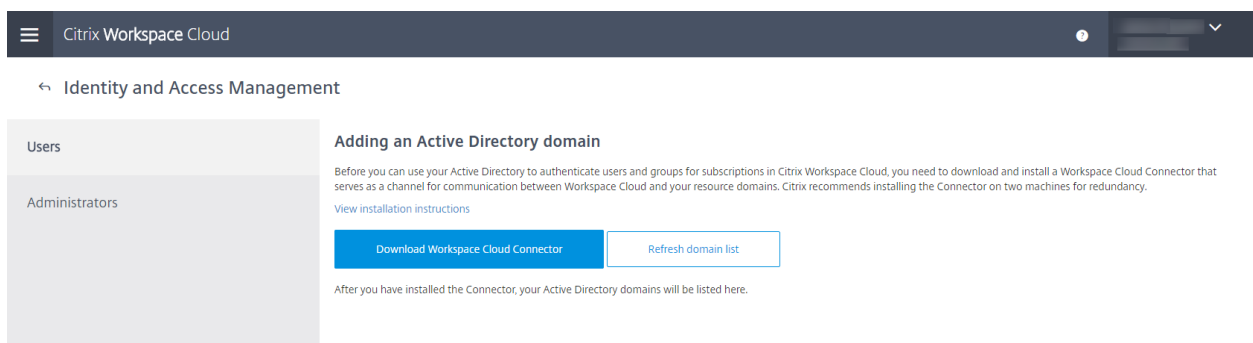


Your name and user name should be displayed on the top right.

The navigation menu on the upper left will be used for various functions within Workspace Cloud. This document will only focus on the Apps and Desktops service.



Download and install the Workspace Cloud Connector onto a system with outbound Internet access. This will install the various services and connect to the on-premises AD domain. From the Insights area, select the **View Details** button under Domains.





When prompted during the installation, enter your Citrix Online credentials.

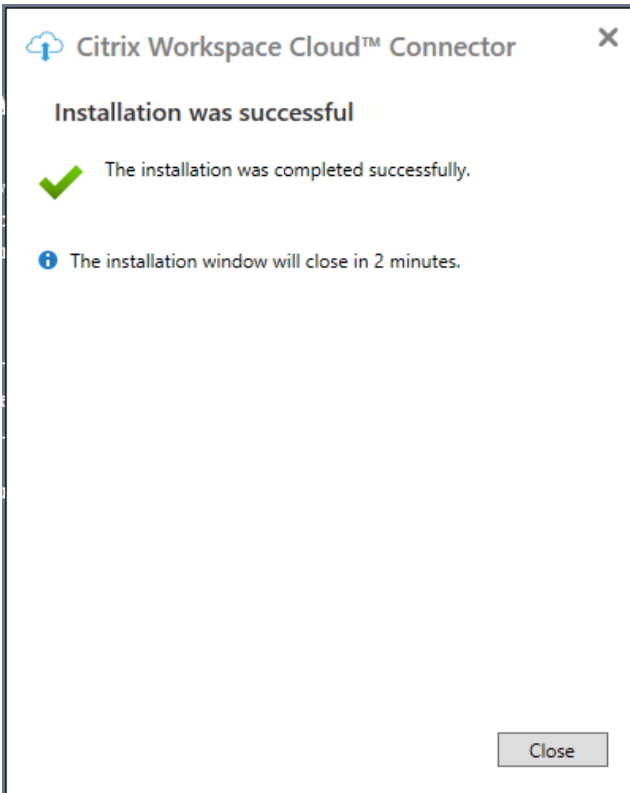
Workspace Cloud Connector

CITRIX  
Workspace Cloud™

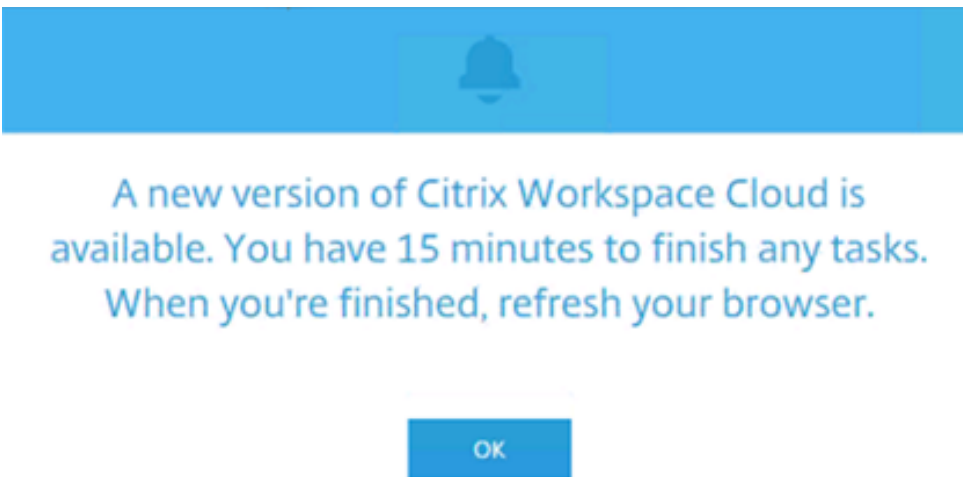
Email Address

Password

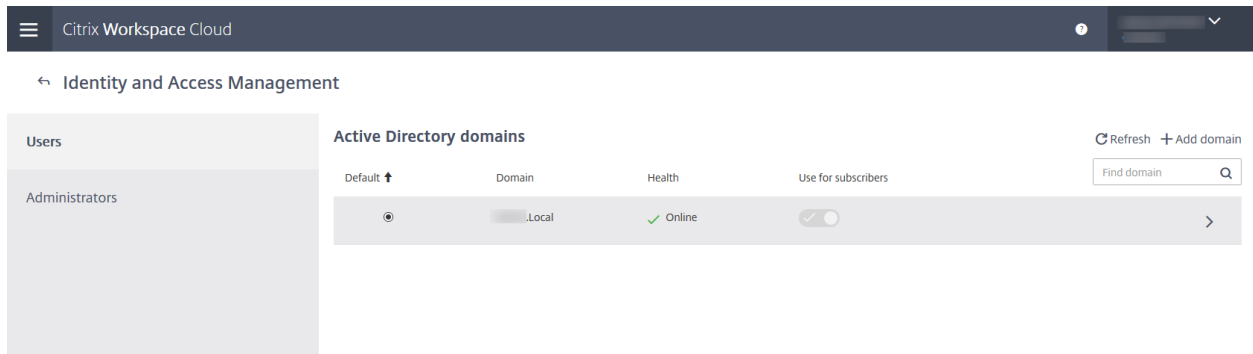
Sign In



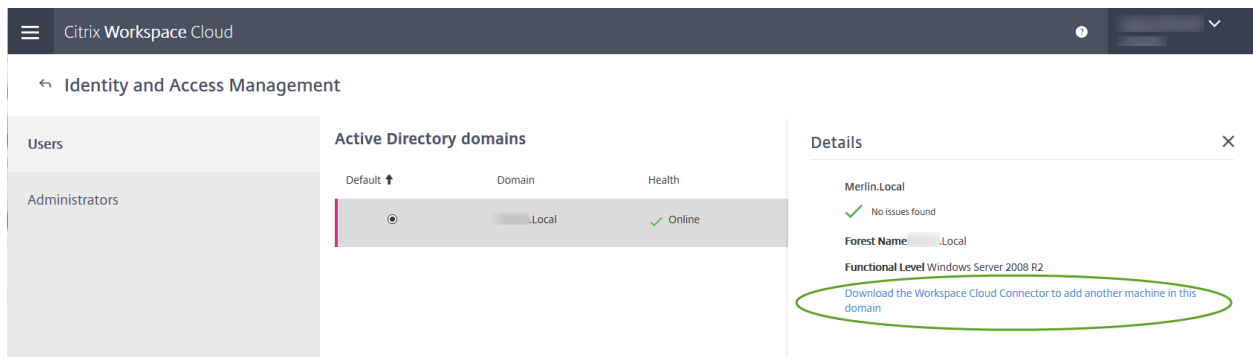
Citrix periodically pushes out Connector updates. Citrix may also push updates for the Workspace Cloud portal page. When these updates occur, the following message will appear:



After the installation, the AD domain is listed under Identity and Access Management. Ensure the **Use for subscribers** options is also enabled.



**Note:** It is recommended to have two or more systems configured as high availability for your Workspace Cloud Connector systems. You can create this configuration by downloading and installing an additional agent to another system.



Note:

- The Connectors are stateless.
- The Connector placement needs to be in the same forest as the domain for the VDA systems.
- All logs and alerts are sent back to the Workspace Cloud team at Citrix.

# New VDA Configuration

Download and install the Citrix Virtual Delivery Agent (VDA). The download is available from the Citrix.com downloads page as well as from the Apps and Desktop service user interface in Workspace Cloud. The package is available as the Server OS platforms used for shared hosted desktops and for Linux in our Tech Preview, as well.

Refer to these articles for more information:

<http://blogs.citrix.com/2015/04/27/linux-virtual-desktop-tech-preview-is-now-available-for-evaluation/>

<http://docs.citrix.com/en-us/xenapp-and-xendesktop/7-6/xad-build-new-environment/xad-install-standalone-vda.html>

The screenshot displays the Citrix Workspace Cloud user interface. At the top, there's a navigation bar with 'Overview', 'Manage', and 'Monitor' tabs, and a 'Downloads' link highlighted with a green circle. Below this is a large blue banner for 'Apps and Desktops' with a diagram showing the flow from 'Citrix Workspace Cloud' to 'Connector' to 'Cloud and Data Center Apps and Desktops'. The main content area is titled 'Downloads' and lists three products: 'Virtual Delivery Agent (VDA)', 'StoreFront 3.0', and 'Receiver'. Each product has a description and a 'Download' button. The 'VDA' button is highlighted with a green circle. At the bottom, there's a link to 'Go to Citrix Downloads'.

**Virtual Delivery Agent (VDA)**  
Virtual Delivery Agent (VDA) enables connections to applications and desktops. The VDA is installed on the machine that runs the applications or virtual desktops for the user. It enables the machines to register with Delivery Controllers and manage the High Definition Experience (HDX) connection to a user device.  
[Read more in documentation >>](#)

**StoreFront 3.0**  
StoreFront enables you to create universal enterprise app stores to facilitate your users' mobile workstyles while giving you centralized control. Like consumer app stores, StoreFront stores provide users with on-demand, self-service access to their business resources. However, StoreFront expands the experience across all your users' devices, including their mobile devices. Users get a single, consistent point of access to their desktops and applications from all their devices, enabling them to work wherever and whenever they want.  
[Read more in documentation >>](#)

**Receiver**  
Citrix Receiver is a universal software client that provides secure, high-performance delivery of virtual desktops and applications. Citrix Receiver provides High definition user experience on any network or device and instant updates to users with IT control and visibility.  
[Read more in documentation >>](#)

**PowerShell SDK**  
The Apps and Desktops service provides an SDK based on a number of Microsoft Windows PowerShell version 3.0 snap-ins that allow you to perform the same tasks as you would with the Citrix Studio Console, along with tasks Studio couldn't perform alone.  
Install and run the SDK on a remote Windows machine, which can be used to manage the deployment of Citrix Workspace Cloud.  
[Read more in documentation >>](#)

For other product downloads,  
[Go to Citrix Downloads.](#)


You will need to have or create a customer account to access any downloads.

This information is also available for new customers through a trial experience:

<http://www.citrix.com/products/xendesktop/try.html>



As a trial customer, you will have access to the XenDesktop, StoreFront, VDA install packages, and you will be able to use Machine Creation Services provisioning in your hypervisor.

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## Try XenDesktop

### Do-it-yourself

Download fully-functional evaluation software to install and configure for your environment.

- Understand delivery, management and monitoring of apps and desktops
- Knowledge of virtual machine management and Windows server infrastructure suggested

[Download now](#)

### Request a demo

Request a Citrix professional to set up a XenDesktop environment and walk you through the admin and end-user experiences.

[Request a demo](#)

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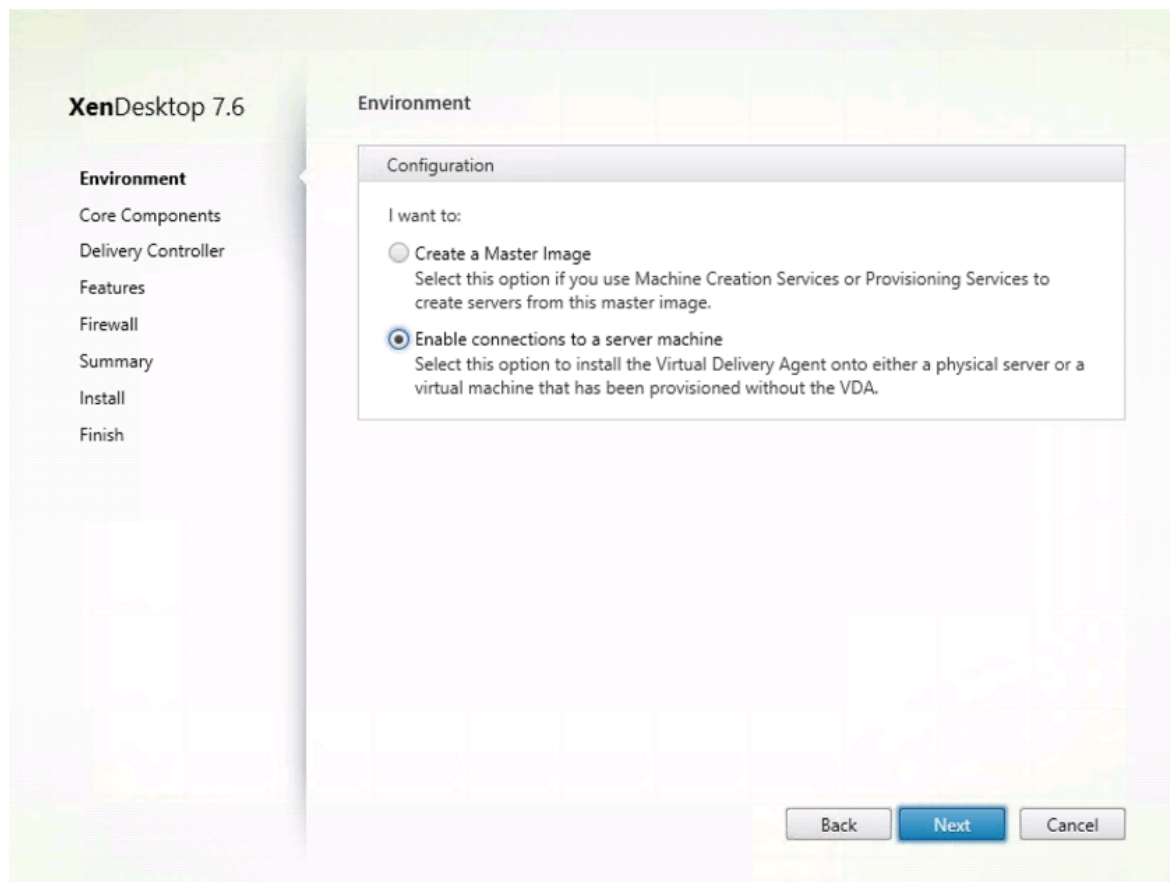


Refer to the Citrix product documentation for more information:

<http://docs.citrix.com/en-us/xenapp-and-xendesktop/7-6/xad-build-new-enviroment.html>

Once you have obtained the VDA packaged software based on your OS needs, proceed with the installation.

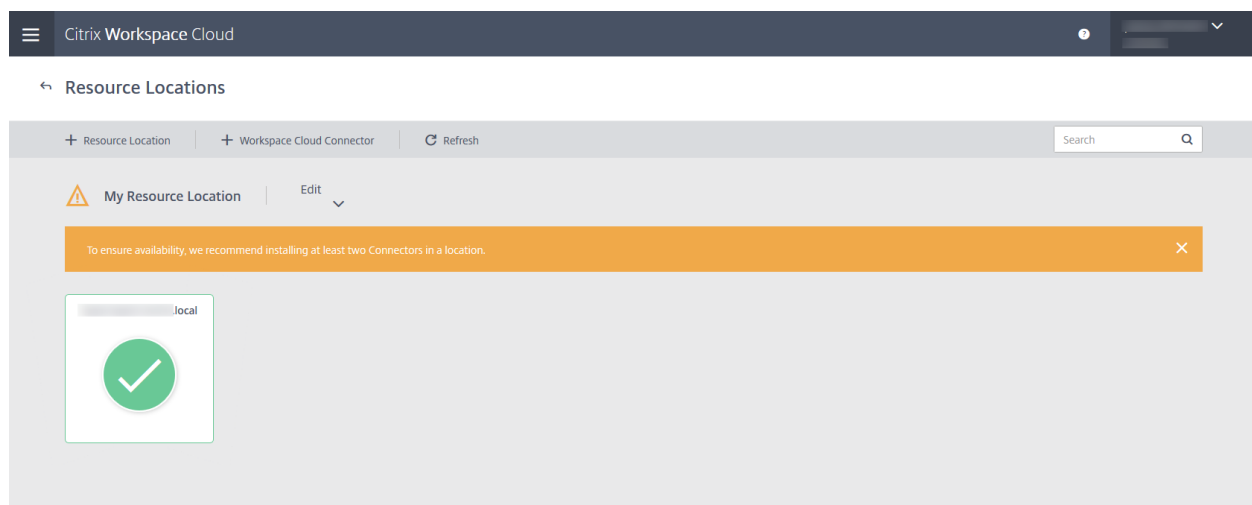
This screenshot shows the typical options for both a Linux and shared hosted desktop VDA.



When specifying the Delivery Controllers' location, the following differences apply to the Apps and Desktops service in Workspace Cloud:

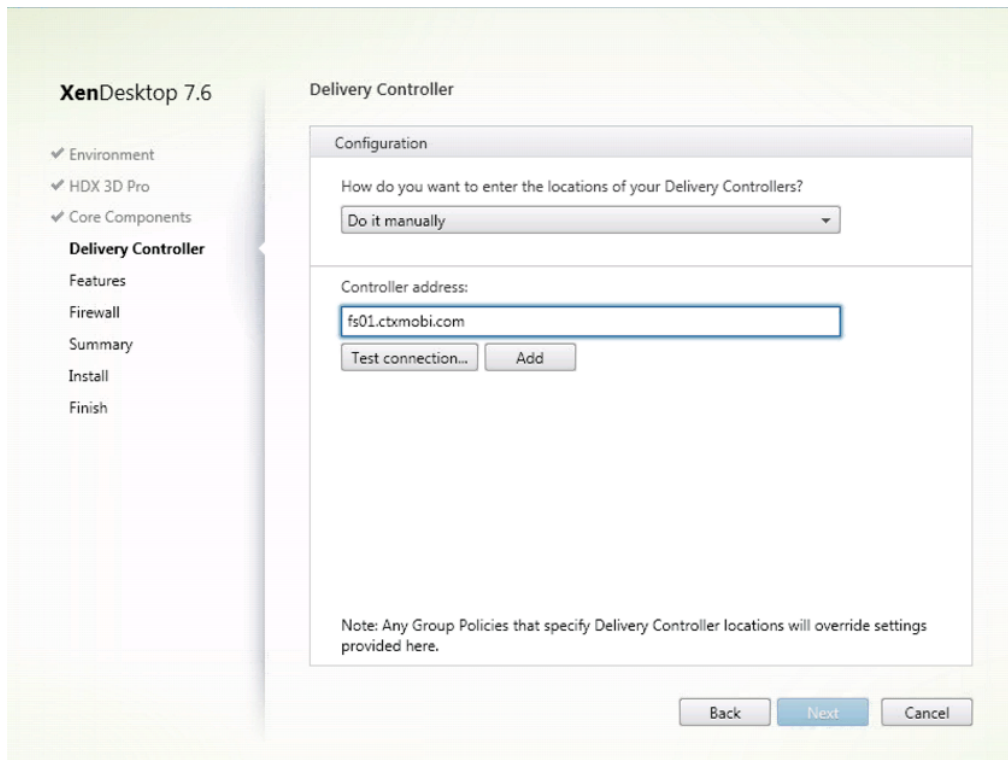
- Specify the addresses of the Connectors in place of XenDesktop Delivery Controllers.
- Do not select the "Let Machine Creation Services do it automatically" option.
- For high availability, make sure to specify the address of multiple connectors.

To obtain the name of the Workspace Cloud Connectors that are currently in use:



Within the VDA standalone installer package, select the **Do it manually**, option and use the Connector names specified under the resource locations.

The VDA system must be able to ping the Connector server. Once the installation is complete, the VDA registration uses the Workspace Cloud Connector server.



Note: If the Citrix Group Policy Management is in use or has been installed within the on-premises AD domain, ensure that the GPO setting for the above environment you are using has not been set because this will override the above “Do it manually” setting.

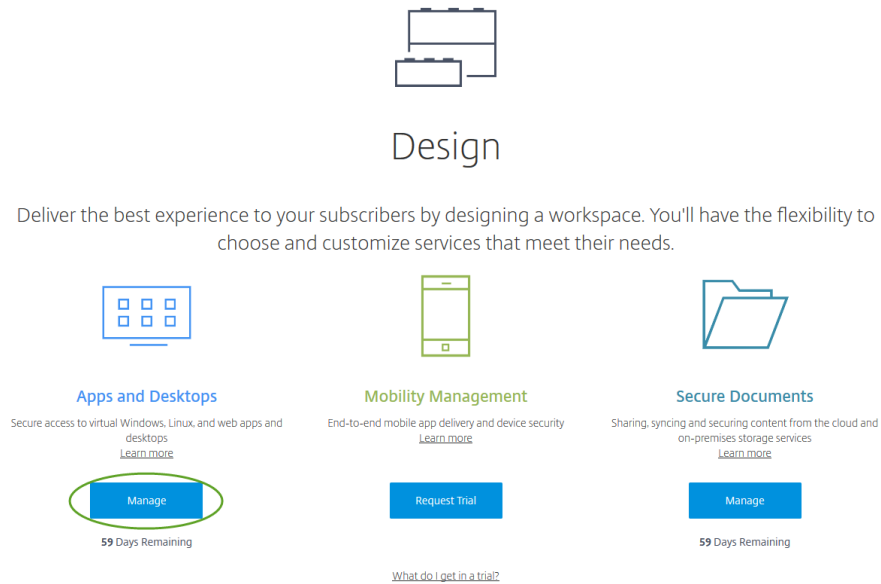
Consult with your on-premises AD domain admin to ensure the above is not being used.

# Apps and Desktops service configuration

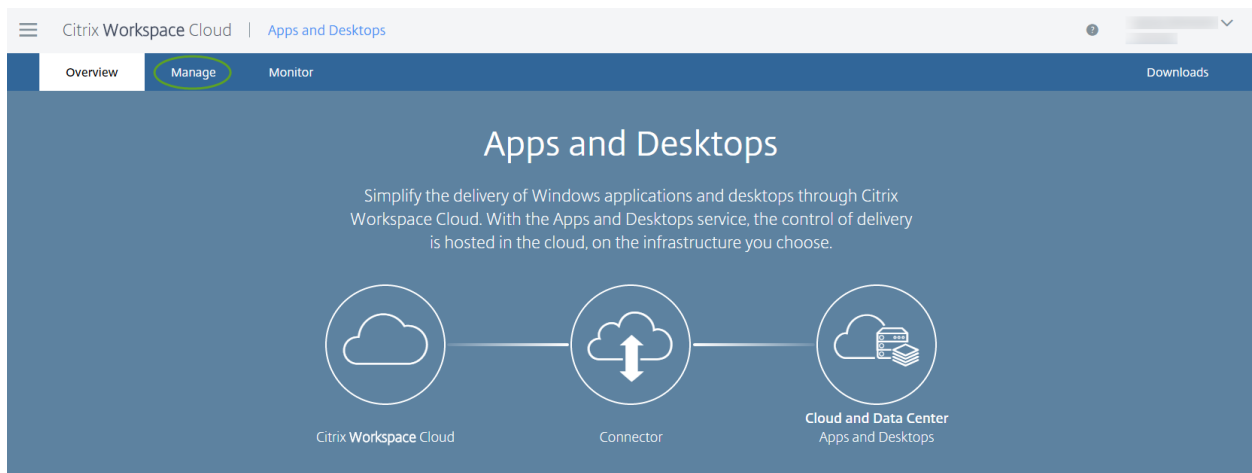
Next, you configure your VDA within the Workspace Cloud Apps and Desktops service before initiating connections.

Ensure that your VDA system can ping the Workspace Cloud Connector system.

Select the **Manage** option for Apps and Desktops from Workspace Cloud.



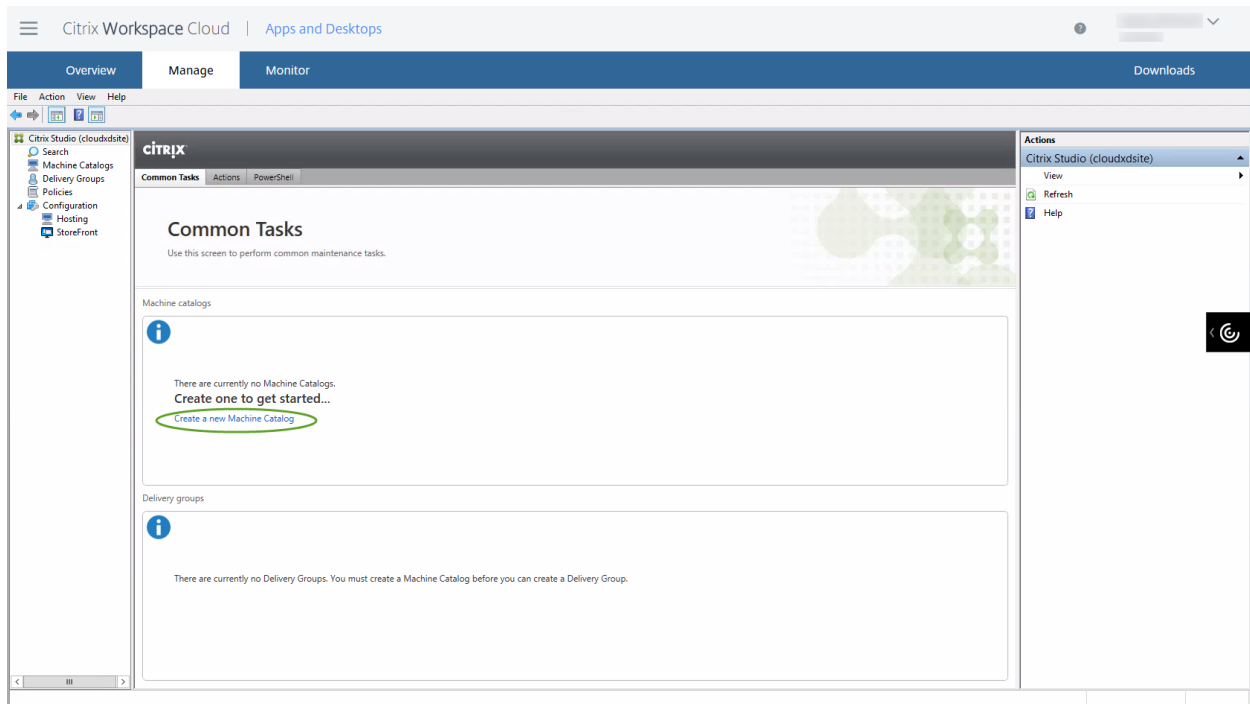
Select the **Manage** option to add your applications and desktops.



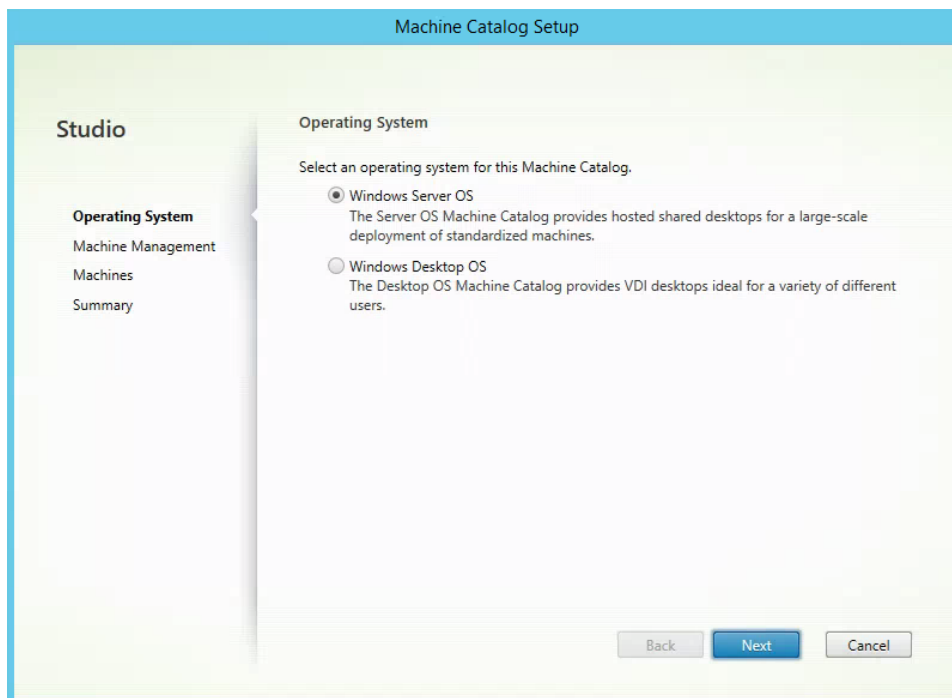
**Note:** By selecting the Manage option, Receiver launches an HTML5 web-based session to the XenDesktop Studio console. The ManageXenDesktop Studio MMC session launch is limited to one session for each administrator.

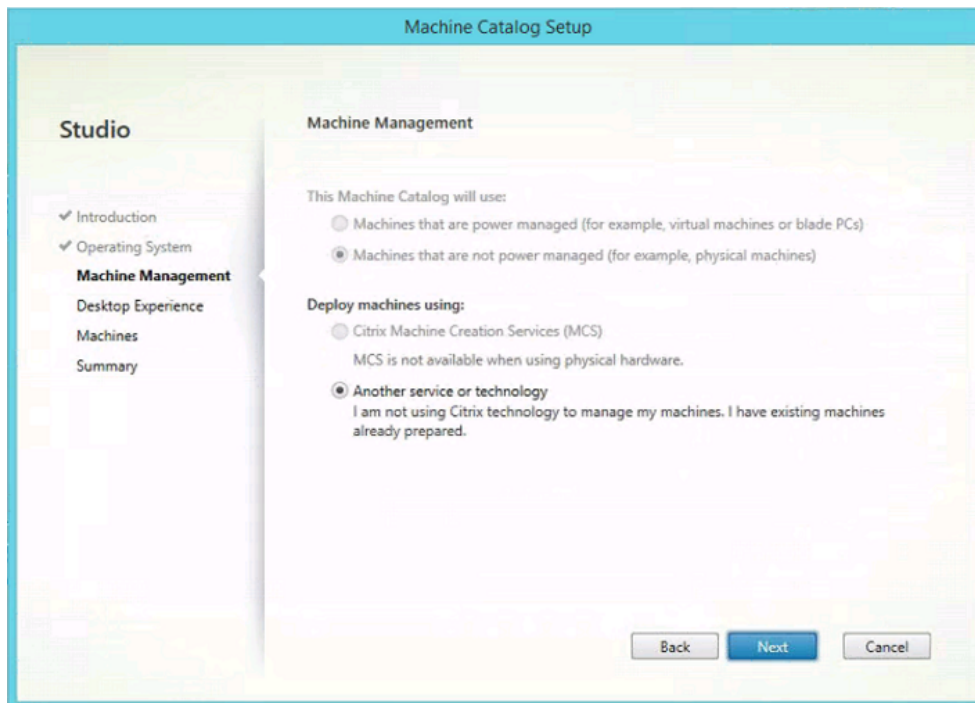
# Configure a Machine Catalog

Click **Create a new Machine Catalog**. The wizard guides you through the configuration process.



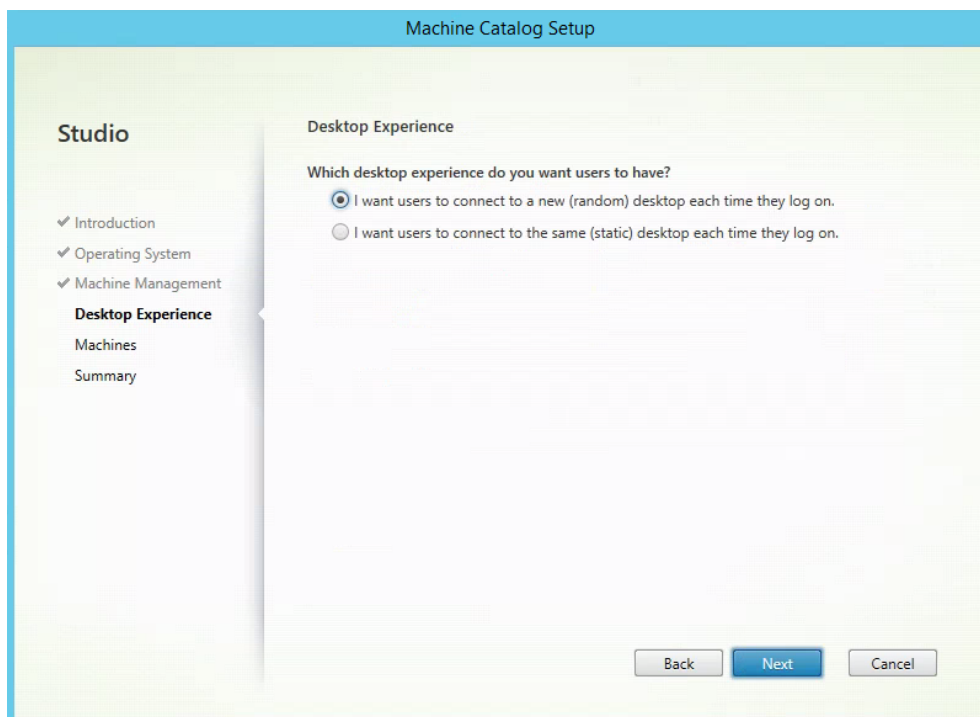
If your resource location is off premises (cloud-based), select the Windows Server OS option. For on-premises resources zones, either option can be selected.



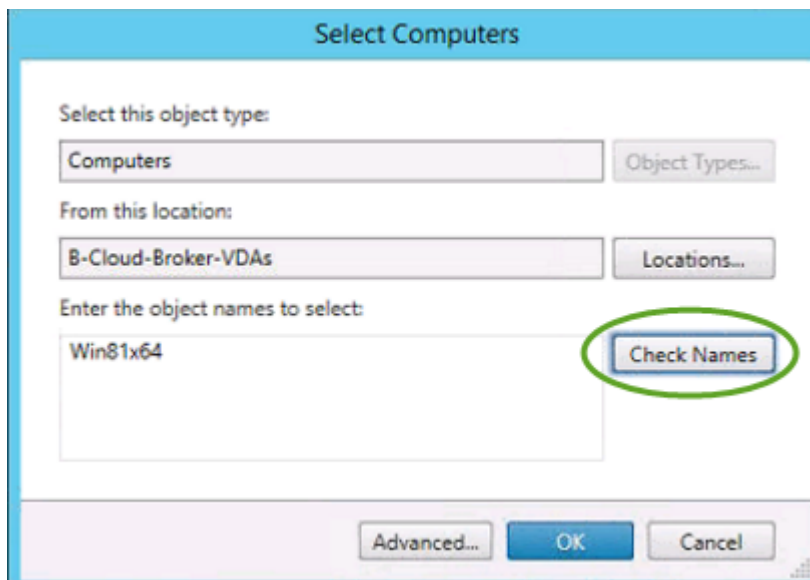
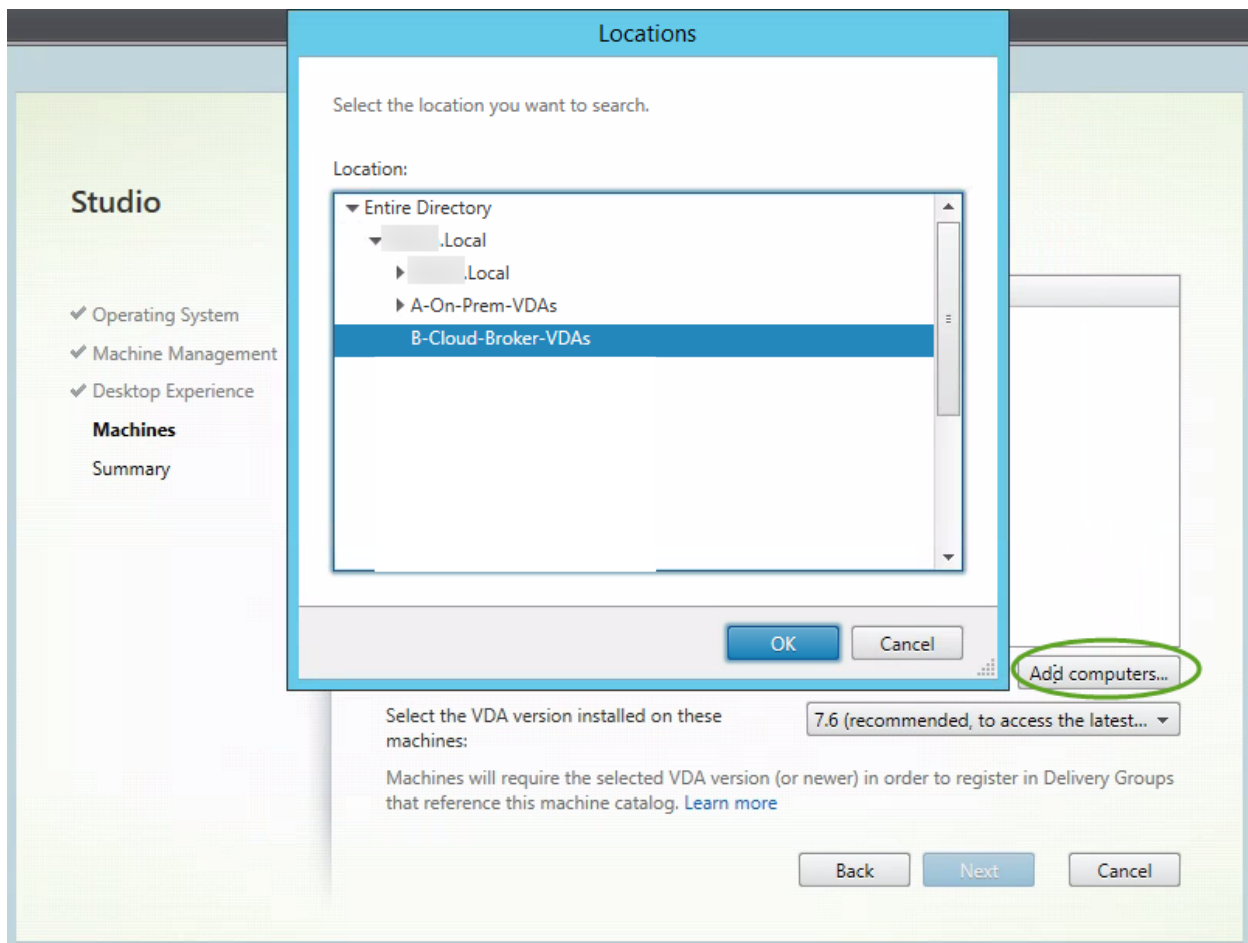


**Note:** For further details around MCS provisioning, see:  
<https://workspaceservices.uservoice.com/knowledgebase/articles/558417-configure-provisioning>.

On the desktop experience screen, select the option based on your configuration needs.



Select the **Add computers** option and **Browse your domain** to find your VDAs.

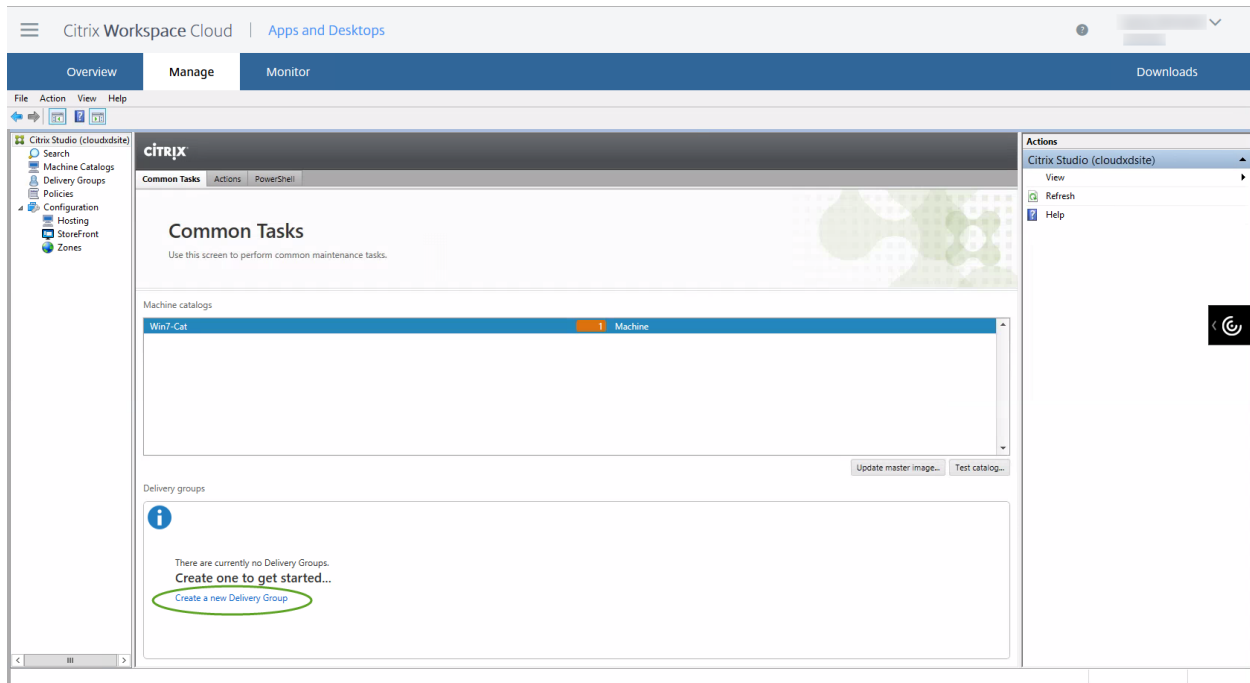


Complete the process by entering a machine catalog name.

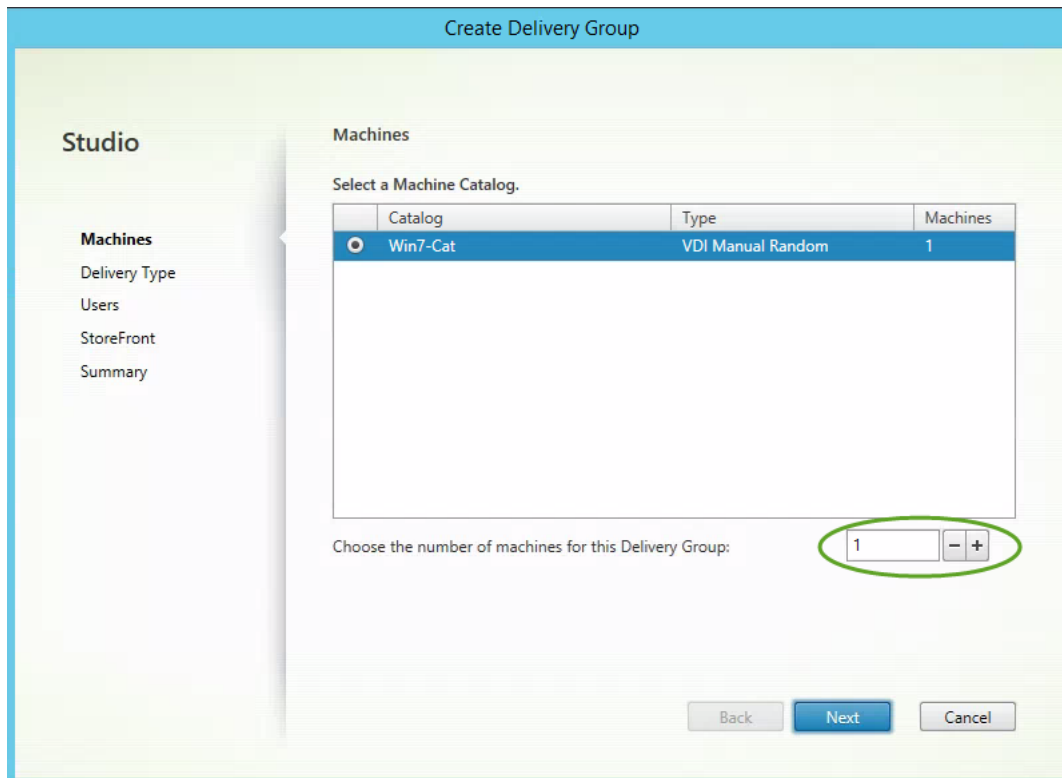


# Configure a Delivery Group

Within the Citrix Studio console, click **Create a Delivery Group**.



Choose the number of machines to be used for the Delivery Group.



Select the Delivery Type, in this case by only providing a desktop.

The screenshot shows the 'Create Delivery Group' wizard in Citrix Studio. The left sidebar, titled 'Studio', contains a tree view with the following items: Introduction, Machines, **Delivery Type** (highlighted), Users, StoreFront, and Summary. The main content area is titled 'Delivery Type' and contains the text: 'You can use the machines in the Catalog to deliver desktops and applications to your users.' Below this, it says 'Use the machines to deliver:' followed by three radio button options: 'Desktops' (which is selected), 'Desktops and applications', and 'Applications'. At the bottom right of the main area are three buttons: 'Back', 'Next', and 'Cancel'.

Manage users in the Identity and Access Management area in Workspace Cloud.

The screenshot shows the 'Create Delivery Group' wizard in Citrix Studio, at the 'Users' step. The left sidebar, titled 'Studio', contains a tree view with the following items: Machines, **Delivery Type**, **Users** (highlighted), StoreFront, and Summary. The main content area is titled 'Users' and contains the text: 'Specify who can use the applications and desktops in this Delivery Group. You can assign users and user groups who log on with valid credentials.' Below this, it asks 'How do you want to manage user assignments for this Delivery Group?' with two radio button options: 'With Citrix Workspace Cloud. This makes the Delivery Group available as an offering when configuring workspaces.' (which is selected) and 'With Citrix Studio, as selected below. It will not be visible as an offering.' Below the options, it says 'Assign users:' followed by a large text input field with the placeholder text 'Add users and groups'. At the bottom left of the input field are two buttons: 'Add...' and 'Remove'. At the bottom right of the main area are three buttons: 'Back', 'Next', and 'Cancel'.

StoreFront configuration is covered later within this document. For now, select the **Manually, using a StoreFront server address that I will provide later** option, and click **Next**.

The screenshot shows the 'Create Delivery Group' wizard in Citrix Studio. The left sidebar has a 'Studio' section with a tree view containing: Introduction, Machines, Delivery Type, Users, StoreFront (selected), and Summary. The main pane is titled 'StoreFront' and contains the following text: 'You can configure Receiver on the machines in this Delivery Group so that users can access additional applications that aren't on the machines. Receiver can use a different StoreFront server (that you select here or in the Configuration > StoreFront node) compared with the servers (listed in the Citrix StoreFront console) used for connections to the machines themselves.' Below this, it asks 'How do you want to configure Receiver on the machines in this Delivery Group?' with two radio button options: 'Manually, using a StoreFront server address that I will provide later' (which is selected) and 'Automatically, using the StoreFront servers selected below'. Under the selected option, it says 'Select the StoreFront servers for Receiver:' followed by a box containing the text 'No StoreFront servers have been added. Add a StoreFront server.' and an 'Add new...' button. At the bottom right are 'Back', 'Next', and 'Cancel' buttons.

Complete the process by providing a Delivery Group name.  
Note: This name will be visible during connections to users.

The screenshot shows the 'Create Delivery Group' wizard in Citrix Studio, now at the 'Summary' step. The left sidebar is the same, but 'Summary' is now selected in the tree view. The main pane is titled 'Summary' and contains a table with the following information:

Machine Catalog:	Win7-Cat
Machine type:	Windows Desktop OS
Allocation type:	Random
Machines added:	1 unassigned
Delivery type:	Desktops
Users:	Managed by Citrix Workspace Cloud
Scopes:	-

Below the table, there are three text input fields: 'Delivery Group name:' with the value 'Win7x64-Desktop', 'Display name:' with the value 'Win7x64-Desktop', and 'Delivery Group description, used as label in Receiver (optional):' which is empty. At the bottom right are 'Back', 'Finish', and 'Cancel' buttons.

Ensure that the VDA systems are powered on and in the **Registered** state.

The screenshot displays the Citrix Workspace Cloud management interface. The top navigation bar includes 'Overview', 'Manage', and 'Monitor' tabs, with 'Manage' currently selected. A left-hand sidebar contains a tree view with options like Search, Machine Catalogs, Delivery Groups, Policies, Configuration, Hosting, and StoreFront. The main content area shows search results for the delivery group 'Win7x64-Desktop'. A table lists the machines, with the first entry 'WIN7X64SBASE001...' highlighted. A green circle highlights the 'Registered' value in the 'Registration State' column. Below the table, the 'Details' section for the selected machine shows its configuration, including 'Machine: WIN7X64SBASE001...Local', 'Power State: Unmanaged', and 'Registration: Registered'. The 'Session' section on the right shows details like 'Current User', 'Protocol', 'Time in State', 'Client Name', 'Client Address', 'Launched Via IP', and 'Connected Via'. On the far right, an 'Actions' panel lists various management tasks such as 'Delete', 'Edit Tags', 'Add Tag', 'Turn On Maintenance Mode', 'Remove from Delivery Group', and 'View Sessions'.

Name	Machine Catalog	Delivery Group	User	Maintenance Mode	Persist User Changes	Registration State	Power State
WIN7X64SBASE001...	Win7-Cat	Win7x64-Desktop	-	Off	On Local	Registered	Unmanaged

Details - WIN7X64SBASE001...Local

**Machine**

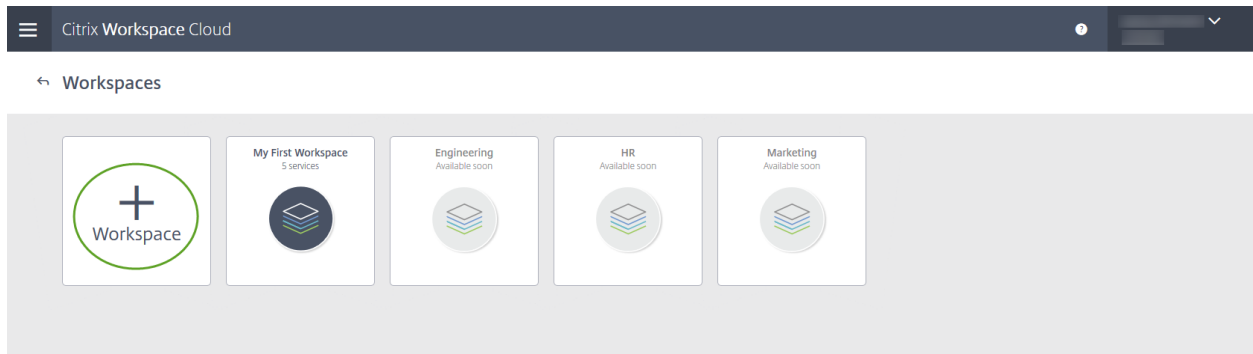
- Machine: WIN7X64SBASE001...Local
- Power State: Unmanaged
- Registration: Registered
- Delivery Group: Win7x64-Desktop
- Machine Catalog: Win7-Cat
- IP Address: 192.168...
- Agent Version: 7.6.0.5026
- Profile Definition: -
- StoreFronts: -

**Session**

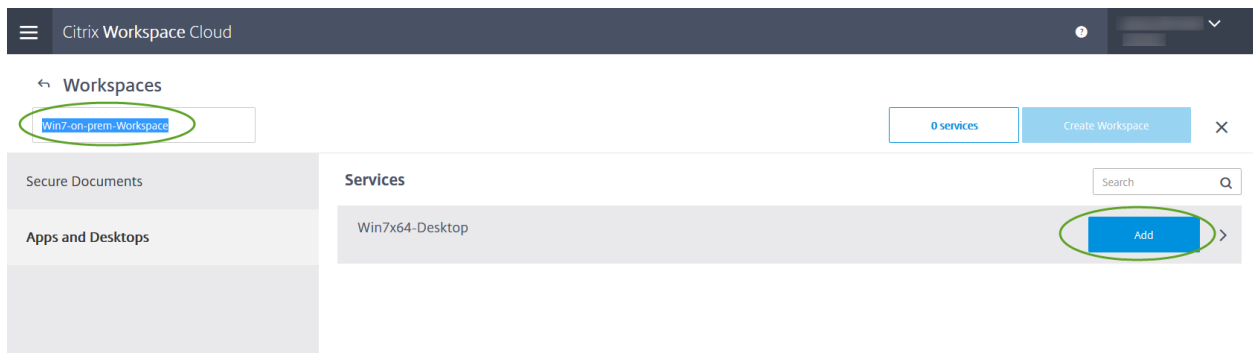
- Current User: -
- Protocol: -
- Time in State: -
- Client Name: -
- Client Address: -
- Launched Via IP: -
- Connected Via: -

# Configure your workspaces

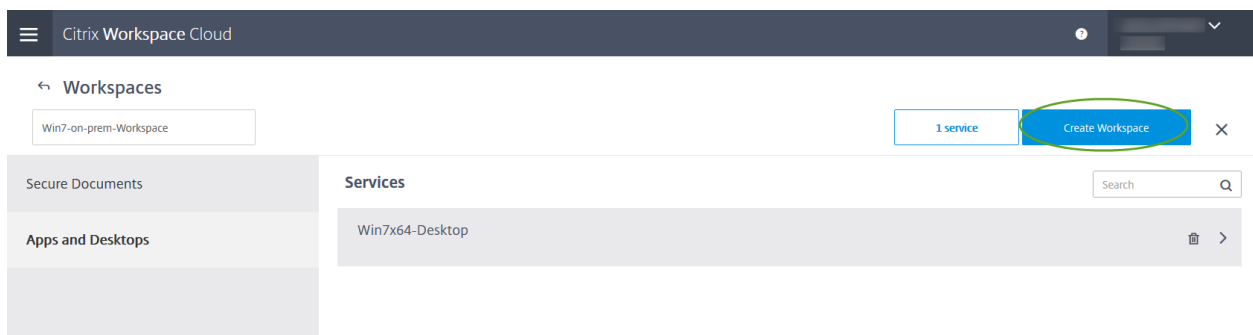
From the navigation menu, click on the **+ Workspaces** option.



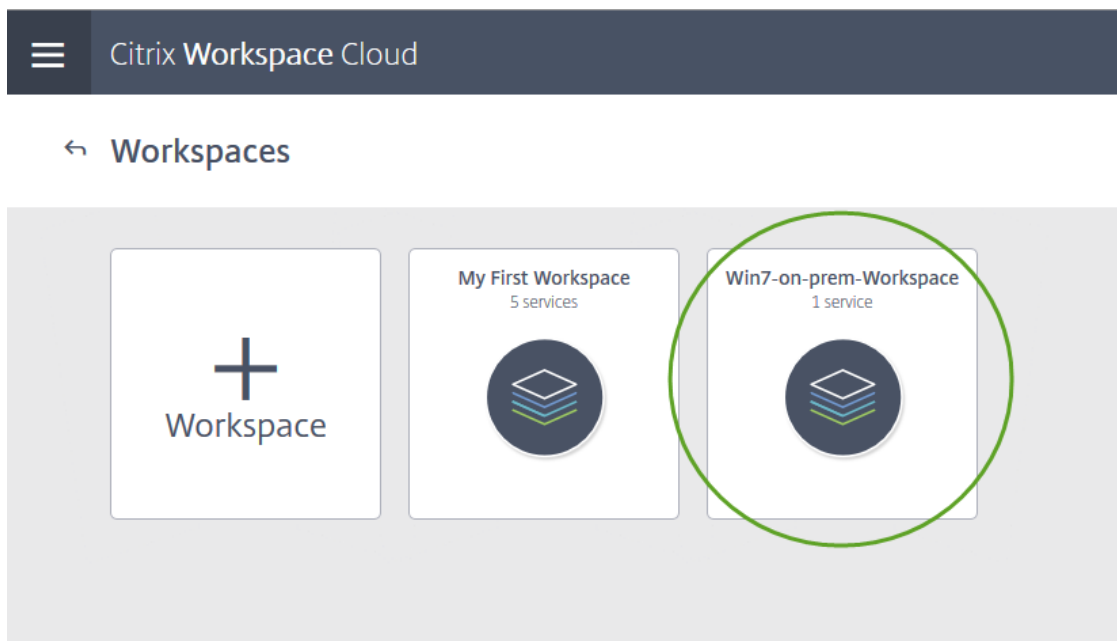
Provide a name for the workspace, and then click **Add**.



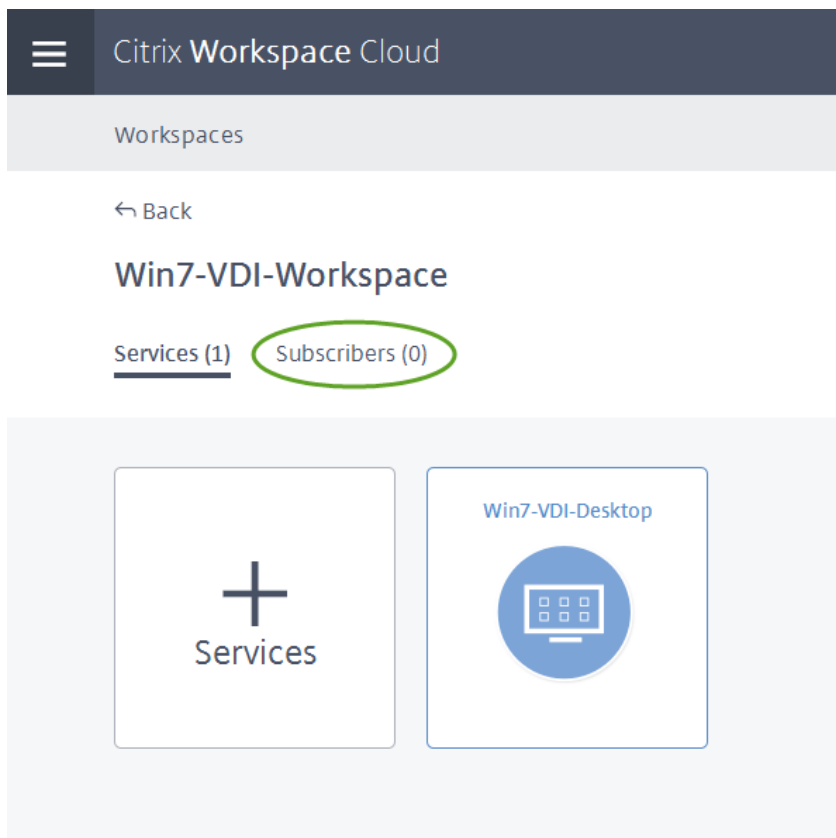
Select the **Create Workspace** button.



A new workspace has been created. Select this option circled below to configure it.



You now need to add subscribers to the workspace. These are the domain users who will access the desktop resource. Select the **Subscribers** tab as shown below.



Select a domain user or group from the drop-down list, and click **Search**. In the case below, the domain users group was used. Once you have added all users and groups needed, select the **Publish** button to complete the process.

**Add Subscribers**

Select a domain and search for the user or group you want to add.

Full name	Email	User name	User domain
Domain Users	Domain Users		.Local

## Cloud-hosted StoreFront configuration

Access StoreFront connections from Workspace Cloud using the following URL example:

<https://<customername>.xendesktop.net/Citrix/StoreWeb/>.

No additional configuration is needed; however, this is limited to within your internal resource location for connections. The default configuration does not permit external connections.

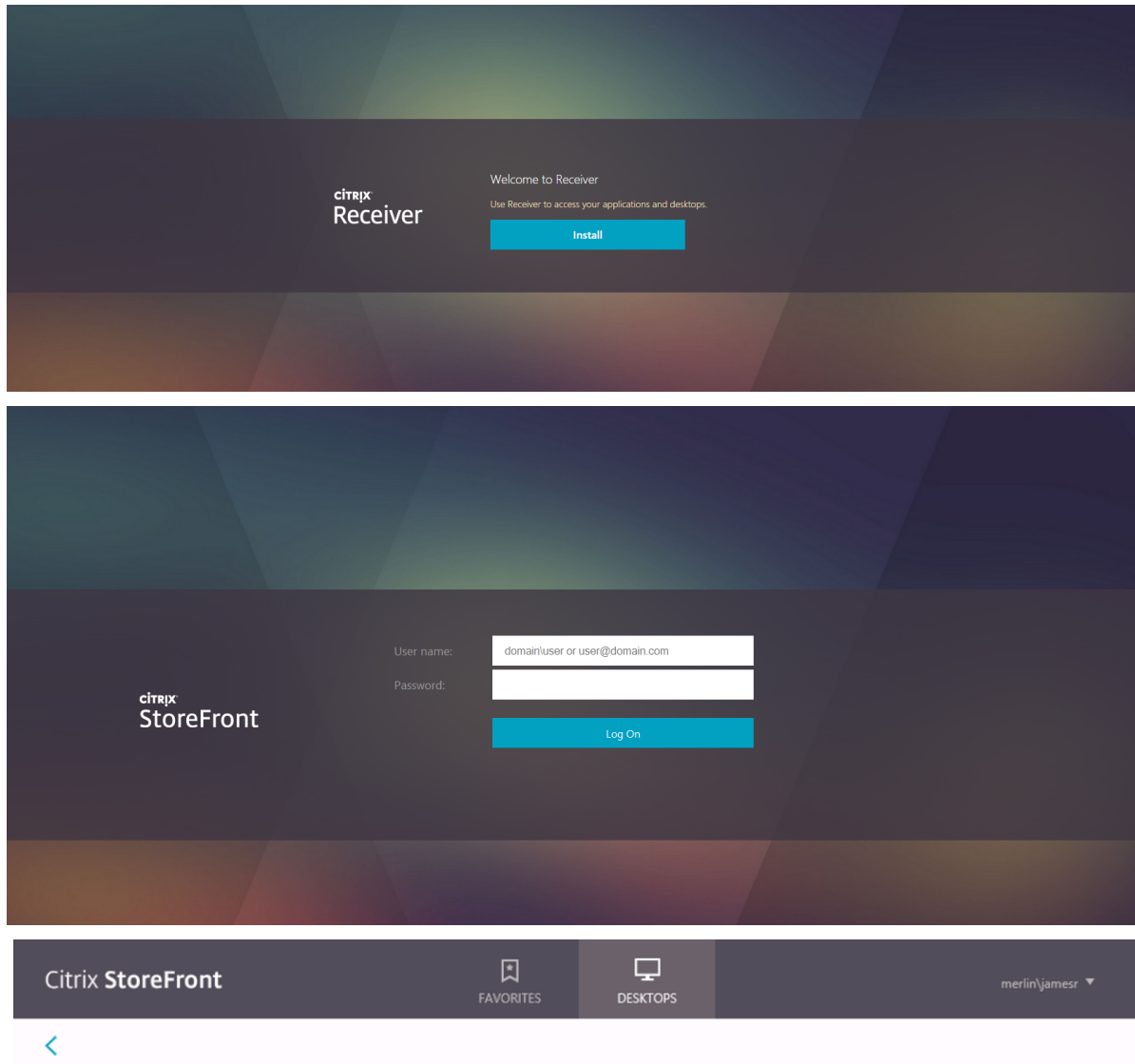
For more information on how external connections can be made, see the Addendum at the end of this document.



## URL connections for end users

Install Citrix Receiver on any system within the internal on-premises AD domain resource location that the Workspace Cloud Connector system is using. From a web browser, enter the cloud-hosted StoreFront URL. Proceed to log on as a valid AD domain user. Then, under the Desktops section, select to launch your VDA.

For first-time launch connections from a web browser, you also will need to install Receiver and then proceed to log on.

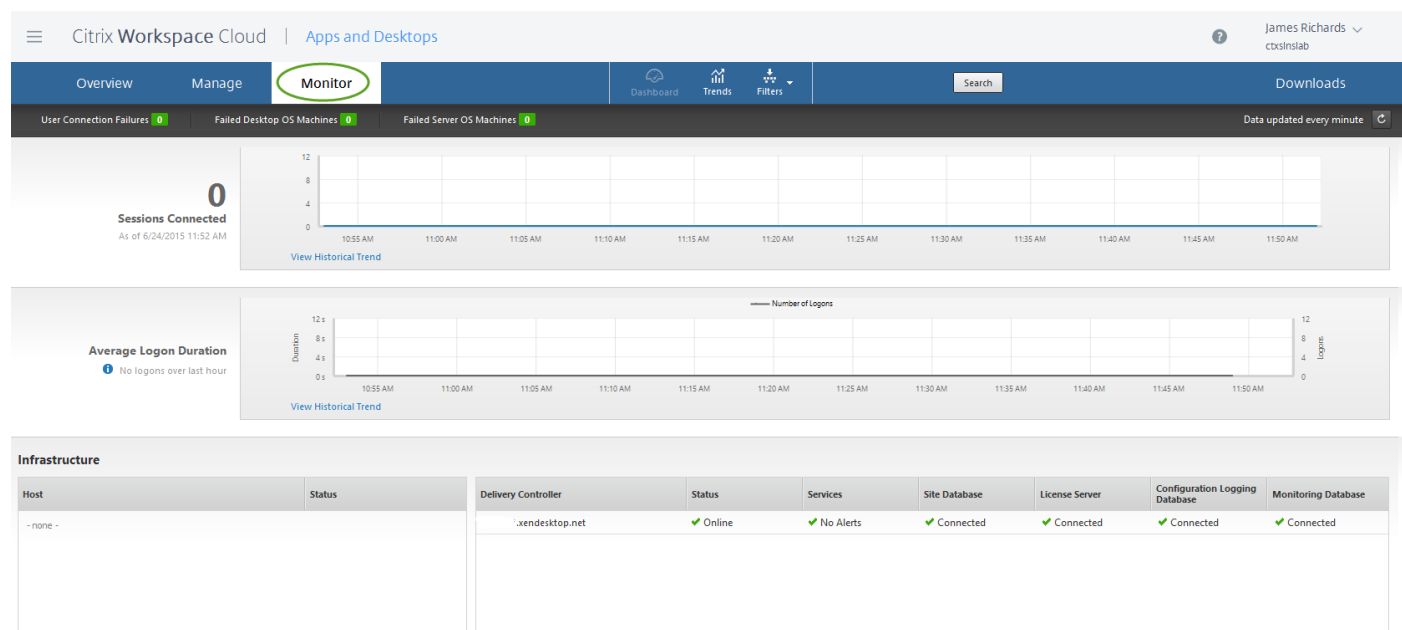


Win7-VDI-Desktop

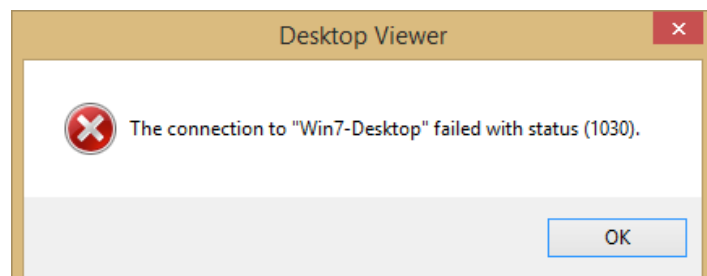
Open

Add To Favorites

You also have the ability to launch Director to monitor connectivity.



Note: If external users attempt to launch the desktop from the Workspace Cloud\StoreFront connection, they will see the following message:



# Section 4: Addendum

## External NetScaler and StoreFront configurations

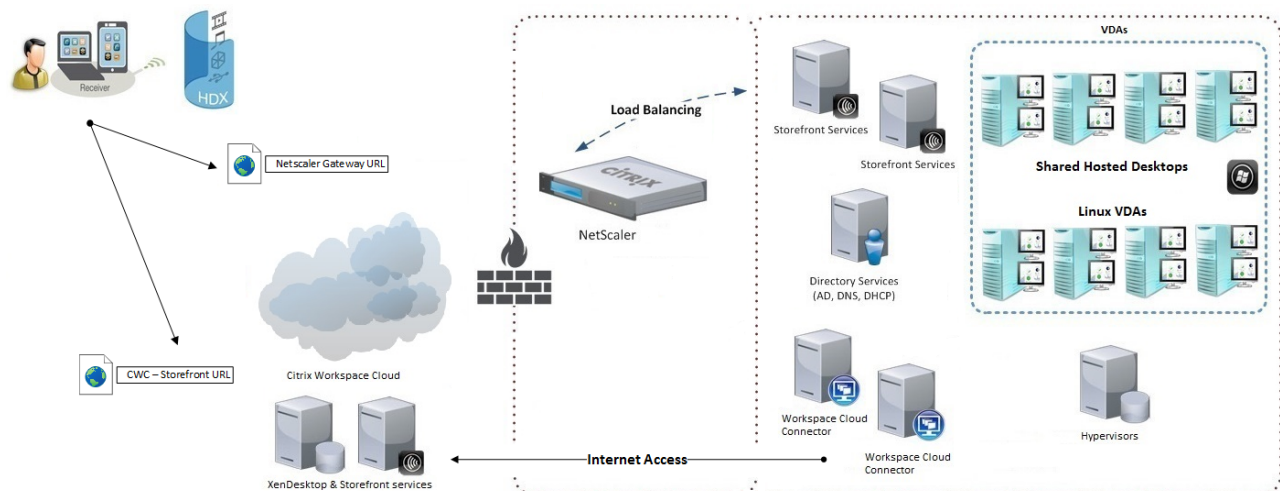
Customers who want the ability to have external access for connections to Workspace Cloud, Apps and Desktops service resources can use two different methods for connections.

The first is utilizing a NetScaler system typically placed in the perimeter network and two StoreFront servers within the internal on-premises domain. For this configuration, an external IP\FQDN is needed, as well as certificates used for the NetScaler placement. Customers can then access this via a direct external URL to the NetScaler Gateway system, which then uses a NetScaler load-balanced VIP for connections through StoreFront servers.

The second method can also use the same external NetScaler Gateway as used above. However, the connections go through the external Workspace Cloud StoreFront URL, which then ICA-proxy the connections through NetScaler.

Customers will need to obtain both StoreFront and NetScaler. These will then be deployed within the customers' on-premises resources zones. For this configuration example, two StoreFront servers will be placed in the internal network and the NetScaler system placed in the perimeter network.

The following diagram shows the environment utilizing external connections.



StoreFront is available in the Downloads area within the Apps and Desktops service section in Workspace Cloud. If you do not have a current customer account, you can create one to obtain the download.

Citrix Workspace Cloud
Apps and Desktops
James Richards
cbsinlab

Overview
Manage
Monitor
Downloads

## Downloads

**Virtual Delivery Agent (VDA)**  
Virtual Delivery Agent (VDA) enables connections to applications and desktops. The VDA is installed on the machine that runs the applications or virtual desktops for the user. It enables the machines to register with Delivery Controllers and manage the High Definition Experience (HDX) connection to a user device.  
[Read more on Citrix edocs >](#)
Download VDA

**StoreFront**  
StoreFront enables you to create universal enterprise app stores to facilitate your users' mobile workstyles while giving you centralized control. Like consumer app stores, StoreFront stores provide users with on-demand, self-service access to their business resources. However, StoreFront expands the experience across all your users' devices, including their mobile devices. Users get a single, consistent point of access to their desktops and applications from all their devices, enabling them to work wherever and whenever they want.  
[Read more on Citrix edocs >](#)
Download StoreFront

**Receiver**  
Citrix Receiver is a universal software client that provides secure, high-performance delivery of virtual desktops and applications. Citrix Receiver provides High definition user experience on any network or device and instant updates to users with IT control and visibility.  
[Read more on Citrix edocs >](#)
Download Receiver

NetScaler is available for new or existing customers with a valid customer account. The NetScaler VPX edition is available for download, which can run on XenServer, Hyper-V, VMware, and KVM hypervisors.

NetScaler VPX Platinum Evaluation

## Citrix NetScaler VPX - 90 Day Trial

Web app acceleration, availability and security

- Accelerate web applications with content compression and caching
- Improve app availability with advanced L4-7 traffic management
- Increase security with integrated application firewall
- Use the solution the world's most demanding websites do

### Key benefits of NetScaler VPX

<b>Freedom to choose your platform</b> Virtual appliance runs on Citrix XenServer, Microsoft or VMware	<b>Simple to install and manage</b> The intuitive GUI and wizards take the pain out of web app delivery	<b>Optimize Desktop Virtualization</b> The right network foundation for optimum virtual desktop delivery and performance
---	--	---

Existing Customer
Create an Account

\*Required information.

First Name:\*

Last Name:\*

Email Address:\*

Phone Number:\*

Company Name:\*

Login ID:\*

Minimum 6 characters

Password:\*

Minimum 8 characters and meet at least two of the following criteria:

- Contain at least one(1) digit.
- Contain at least one(1) UPPERCASE letter.
- Include at least one(1) of these symbols: ! @ # \$ % ^ \* ? + = .

Verify Password:\*

**Communication**

☐ Yes, send me email about product updates, upgrades, and promotions.

☐ Please have a Sales Representative contact me.

**License Agreement**

Please Review the End User License Agreement for your product.

☐ \*I have read and accept the Citrix End User License Agreement.

[Proceed to Download](#)

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For more information about NetScaler Gateway, see the Citrix product documentation:

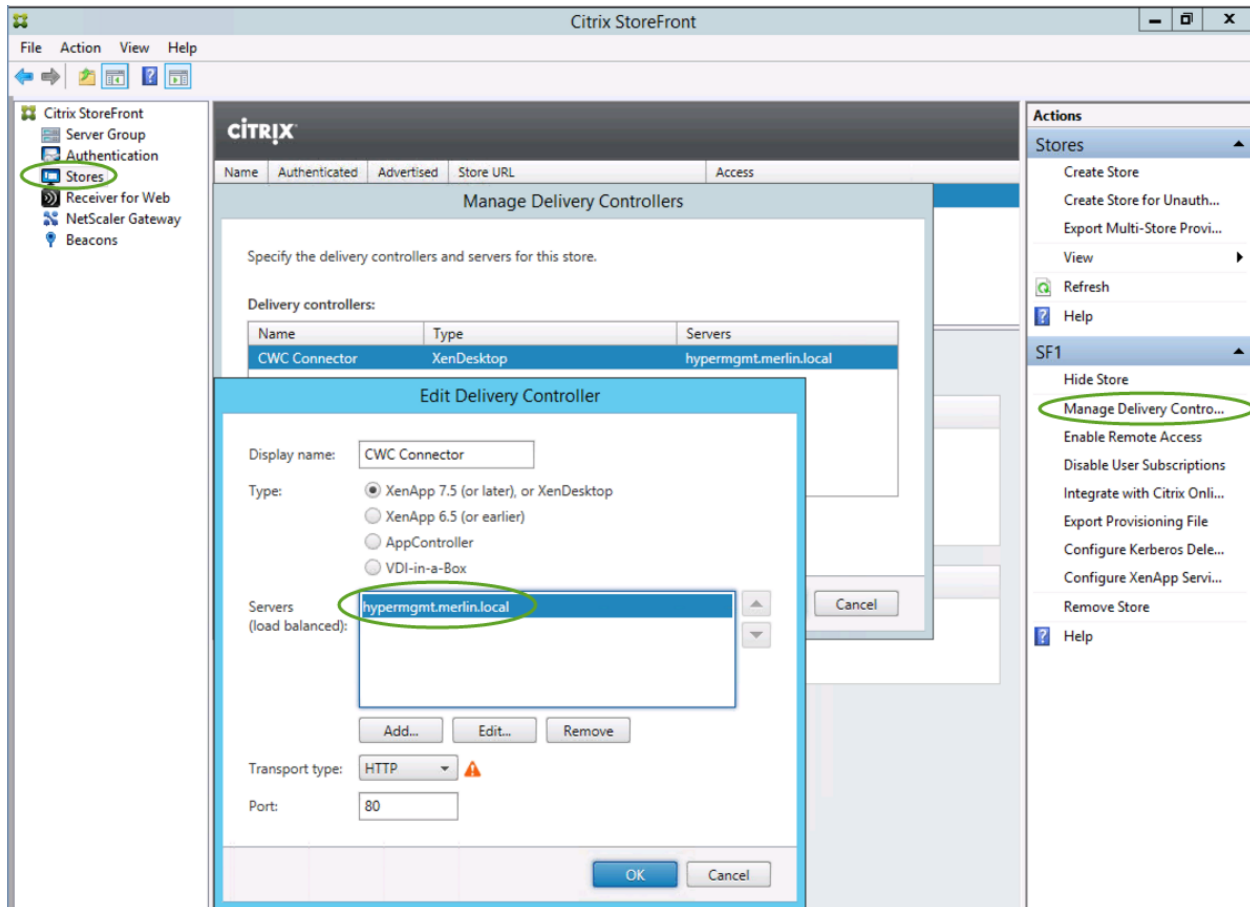
<http://docs.citrix.com/en-us/netscaler-gateway/11.html>

## On-premises-hosted StoreFront configuration

For multiple-server StoreFront deployments, external load balancing is required. You can use the NetScaler load balancing feature to optimize the distribution of user connections across StoreFront servers.

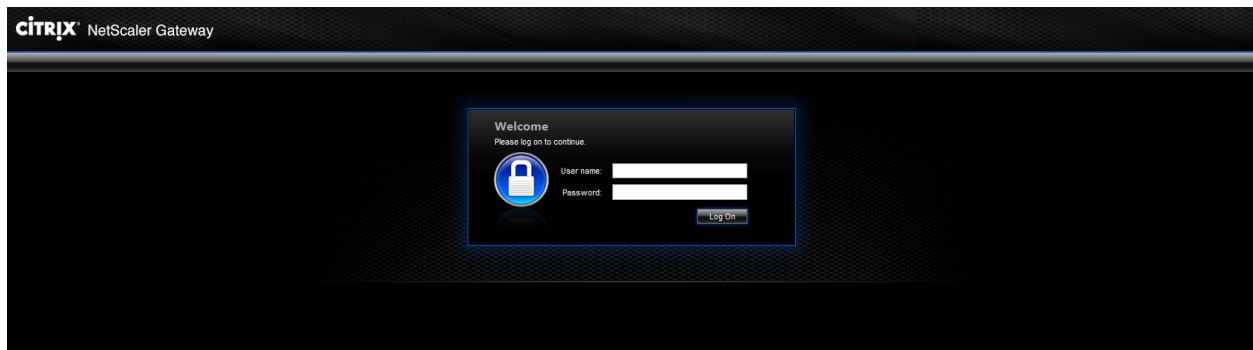
For this configuration, NetScaler resides within the perimeter network and has access to a valid external IP\FQDN address, while two StoreFront servers used for load balancing reside in the internal on-premises domain.

For this configuration, it's required that the StoreFront servers can ping the Workspace Cloud Connector system. Also ensure that the transport type to be used is HTTP\80.



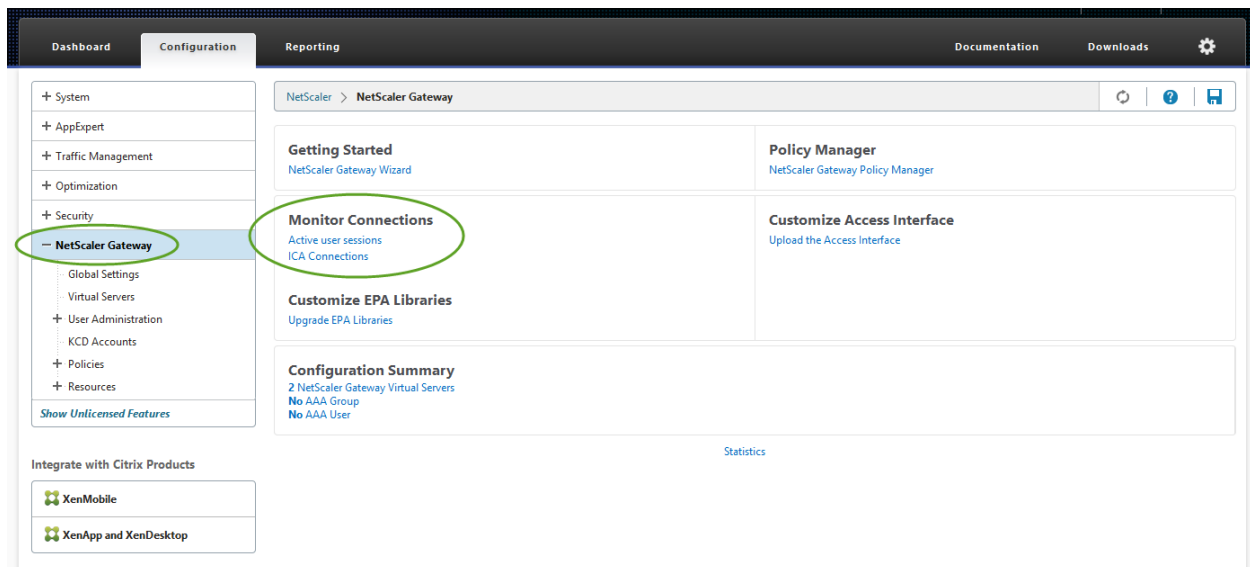
## External NetScaler Gateway URL connections for end users

Install Citrix Receiver on an external user device. From a web browser, enter the NetScaler Gateway URL you created earlier. Proceed to log on as a valid user to ensure that Citrix Receiver can connect to StoreFront through the NetScaler load balancing.



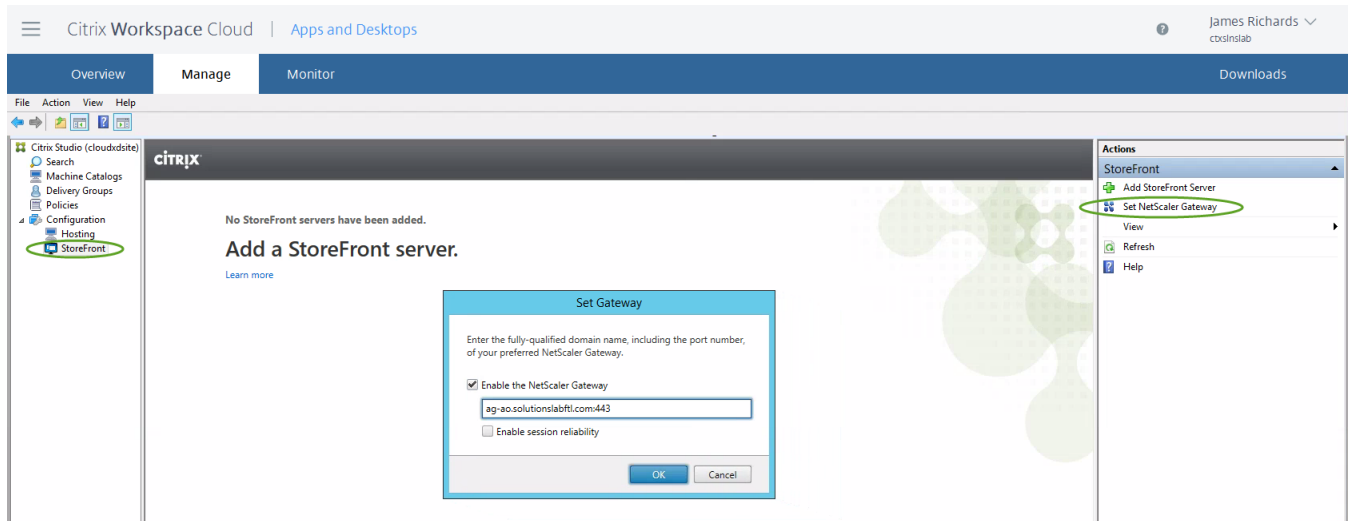
Upon NetScaler logon, the StoreFront connection occurs, and your VDA desktop will auto-launch. To disable auto-launch settings of StoreFront, refer to Citrix product documentation at [docs.citrix.com](https://docs.citrix.com).

You can monitor the connections through NetScaler, which will show up as both active user and ICA Connections.



# External NetScaler ICA Proxy connections

For external connections using StoreFront hosted by the Workspace Cloud Apps and Desktops service, you will need to have an optional NetScaler Gateway URL that will act as the ICA proxy for the connections. You can configure this manually in Citrix Studio by selecting the **Set NetScaler Gateway** option and configuring based on your external NetScaler URL.





Create a new NetScaler Gateway - Virtual Server and ensure that the STA points to the Workspace Cloud Connector system.

For more information about the NetScaler Gateway wizard or configuration, see Citrix product documentation at [docs.citrix.com](https://docs.citrix.com).

**Storefront**

StoreFront FQDN\*

sf-lb-site.merlin.local

Site Path\*

/Citrix/SF1Web

Single Sign-on Domain\*

merlin

Store Name\*

SF1

Secure Ticket Authority Server\*

http://hypermgmt.merlin.local

+

?

Path to configured Secure Ticketing Authority (STA) server.  
Example: http://sta

Storefront Server\*

172 . 16 . 8 . 28

×

172 . 16 . 8 . 30

×

+

Protocol\*

SSL

▼

Port\*

443

☐ Load Balancing

Continue

Cancel

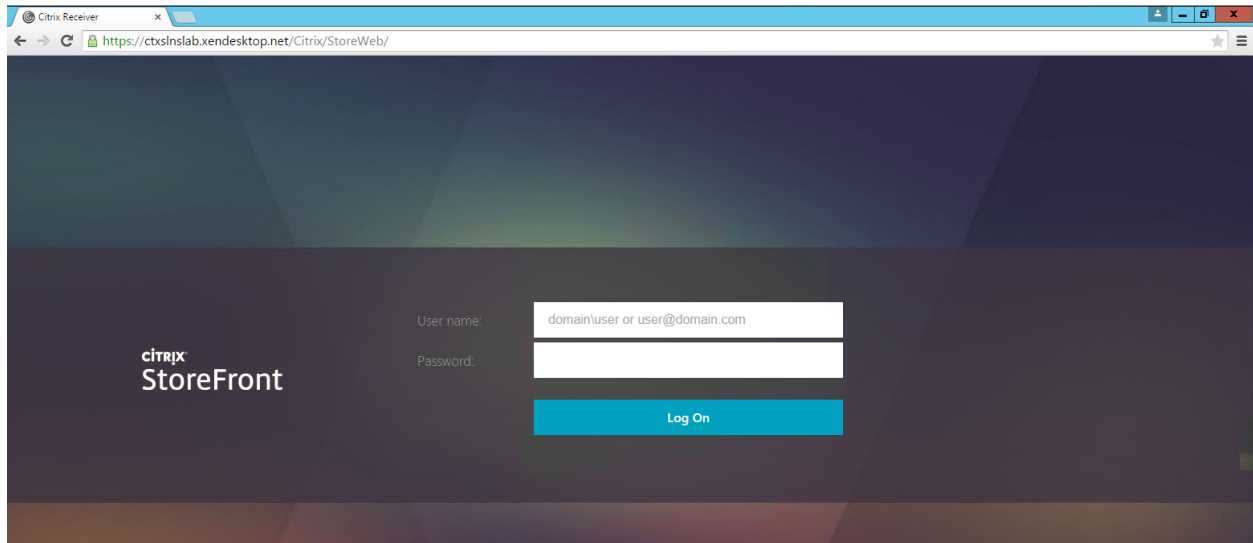
# External Citrix Workspace Cloud – StoreFront URL connections for end users

From a web browser, enter the URL of the StoreFront connection hosted by Workspace Cloud.

Access StoreFront connections from Workspace Cloud via the following URL example:

<https://<customername>.xendesktop.net/Citrix/StoreWeb/>

Proceed to log on as a valid user to ensure that Citrix Receiver can connect to StoreFront through the NetScaler acting as an ICA proxy.



External ICA proxy connections via the cloud-hosted StoreFront URL (Port 1494) can be monitored in NetScaler.

ICA Connections					
ICA Connections					
Search ▼					
Username	Domain Name	Client IP	Client Port	CPS IP	CPS Port
jamesr	merlin	66.165.176.62	51854	172.16.8.20	1494
Close					

# Section 5: References

- Citrix Workspace Cloud: <https://workspace.cloud.com/>
- Citrix Workspace Cloud product documentation: <http://docs.citrix.com/en-us/workspace-cloud/workspace-cloud.html>
- Citrix Solutions Lab: <http://www.citrix.com/go/solutions-lab.html>

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