

Configuring Happyfox

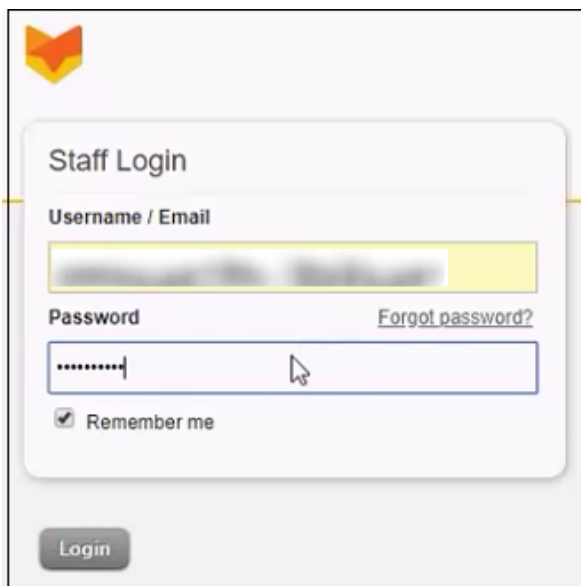
Configuring Happyfox for single sign-on (SSO) enables administrators to manage users of Citrix ADC. Users can securely log on to Happyfox by using the enterprise credentials.

Prerequisite

Browser Requirements: Internet Explorer 11 and above

To configure Happyfox for SSO by using SAML:

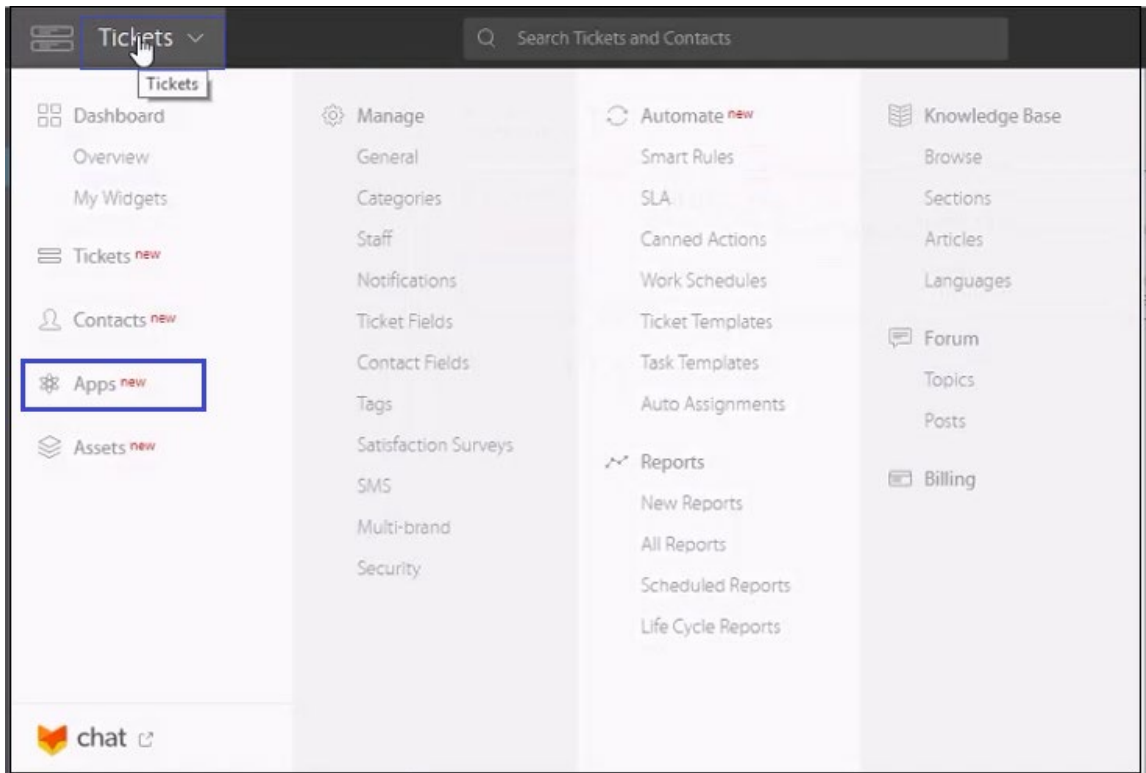
1. In a browser, type https://your_company_domain.happyfox.com/ and press **Enter**.
2. On the home page, click **LOGIN**.
3. Type your Happyfox admin credentials (**Username/Email** and **Password**) and click **Login**.



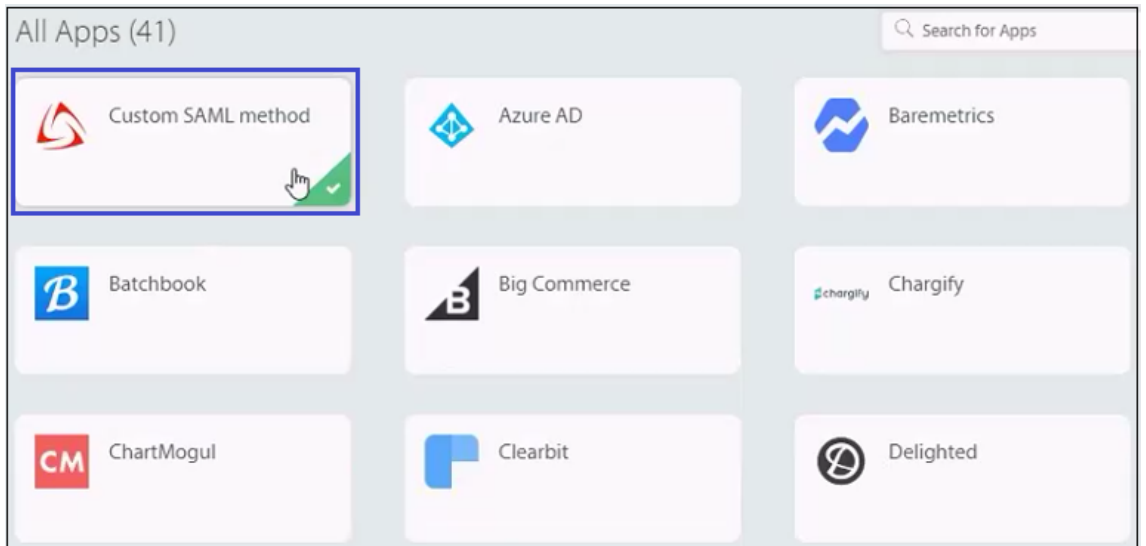
The screenshot shows the Happyfox Staff Login interface. At the top left is the Happyfox logo. Below it is a white box with a rounded border containing the following elements:

- Staff Login** title
- Username / Email** label above a text input field.
- Password** label above a password input field, with a [Forgot password?](#) link to its right.
- A **Remember me** checkbox.
- A **Login** button at the bottom left of the box.

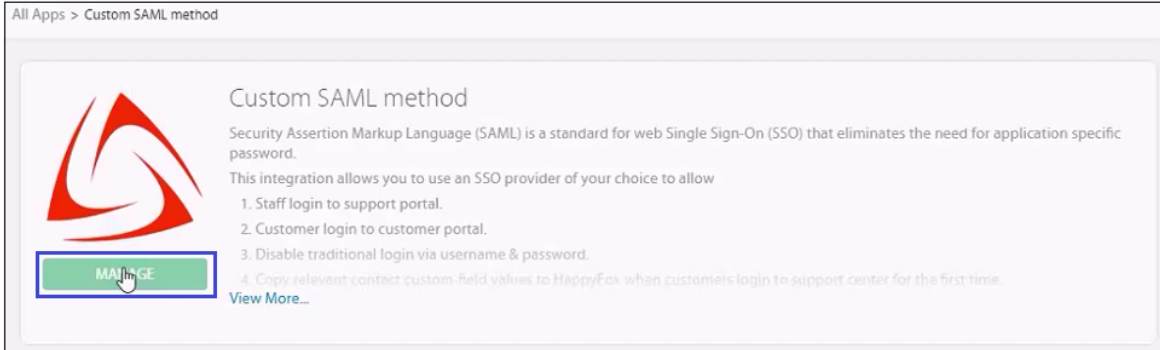
4. In the left panel, under **Tickets**, click **Apps**.



5. In the **All Apps** page, click **Custom SAML method**.



6. In the **Custom SAML method** page, click **MANAGE**.



7. In the **SAML Integration** page, enter the values in the following fields:

Field	Description
SAML Integration Active	Select Yes from the drop-down list.
Disable non-SAML authentication for end users	Select No from the drop-down list.
Choose SSO Provider	Select Custom SAML method from the drop-down list.
SSO Target URL	Landing page URL
IdP Signature	Copy and paste the IdP certificate. The IdP certificate must begin and end with -----Begin Certificate----- and -----End Certificate----- Note: The IdP certificate is provided by Citrix and can be accessed from the link below: https://ssb4.mgmt.netscalergatewaydev.net/idp/saml/templatetest/idp_metadata.xml
Authenticate helpdesk staff using SAML:	Select Yes from the drop-down list.
Authenticate end users using SAML:	Select Yes from the drop-down list.
Map Custom Field Values using SAML	Select Yes from the drop-down list.

SAML Integration
Back to integrations

Basic SAML Settings

SAML Integration active:

Yes ▼

Disable non-SAML authentication for end users:

No ▼

Save Settings
Reset

SAML Configuration

Choose SSO Provider:

Custom SAML Method ▼

SSO Target URL

IdP Signature

```

-----BEGIN CERTIFICATE-----
MIIFFPzCC8CegAwIBAgIQApjY189Tw/6/mHR55nGDUzANBgkqhkiG9w0BAQsFAQBN
MQswCQYDVQQGEwJVUzEVMBMGA1UEChMMRG1naUN1cnQgSW5jMSQwCgYDVQQDEw5E
aWdpQ2VyZCBTSEYyIFN1Y3VyZSB0ZXJ2ZXIgaQ0EwHhcNMTcwODI1MDAwMDAwWwN
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BACkZ0LiBHYXVvZkZkYXk1MR0wGwYDVQQKEwRDaXRyaXggU31zdGVtYywgSW5j
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ADCCAQoCQEFRAKpnnhe+x0L.dawR+PYwmR+2AF6T8Cx2v/L7c0no185e5aHh0452F0

```

Authenticate helpdesk staff using SAML:

Yes ▼

Authenticate end users using SAML: **Map Custom Field Values from SAML**

Yes ▼ Yes ▼

Save Settings
Reset

8. Finally, click **Save Settings**.