

Configure HelpDocs for Single Sign-On

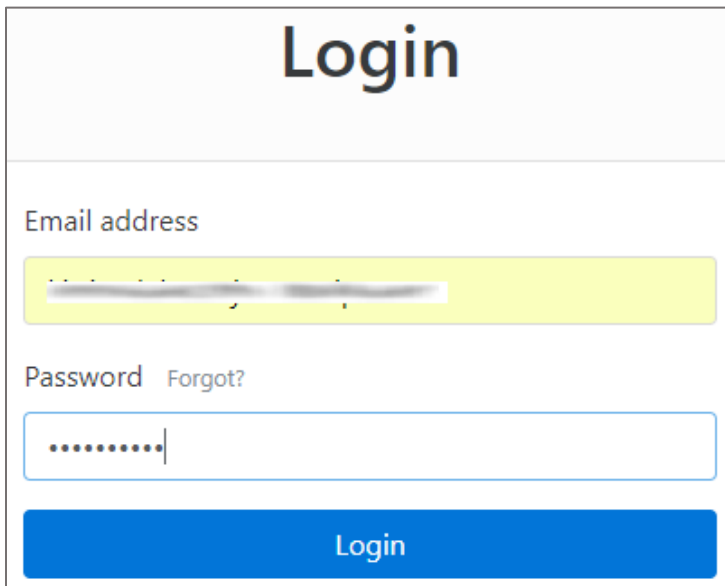
Configuring HelpDocs for single sign-on (SSO) enables administrators to manage users of Citrix ADC. Users can securely log on to HelpDocs by using the enterprise credentials.

Prerequisite

Browser Requirements: Internet Explorer 11 and above

To configure HelpDocs for SSO by using SAML:

1. In a browser, type <https://my.helpdocs.io/login> and press **Enter**.
2. Type your HelpDocs admin account credentials (**Email address** and **Password**) and click **Login**.



Login

Email address

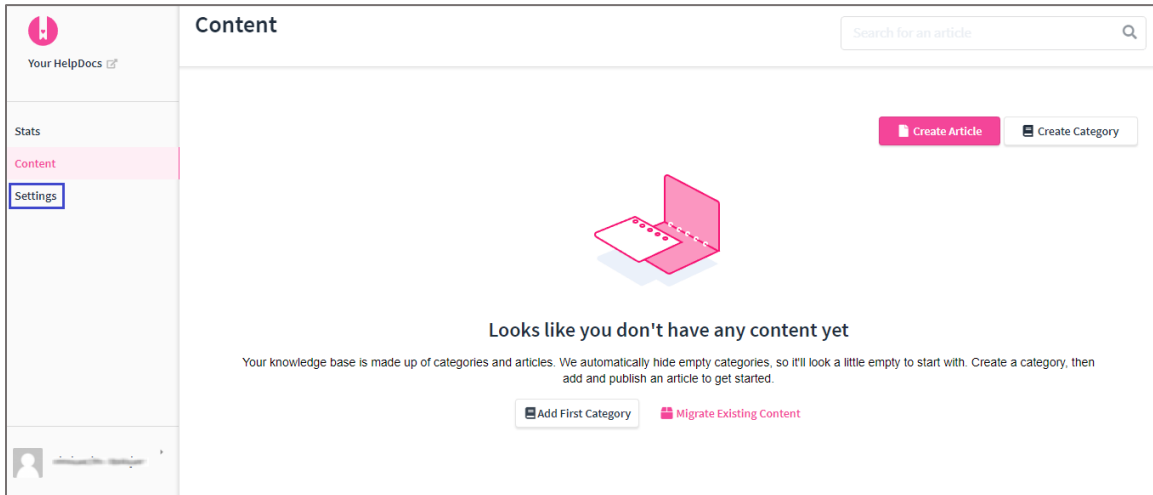
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Password [Forgot?](#)

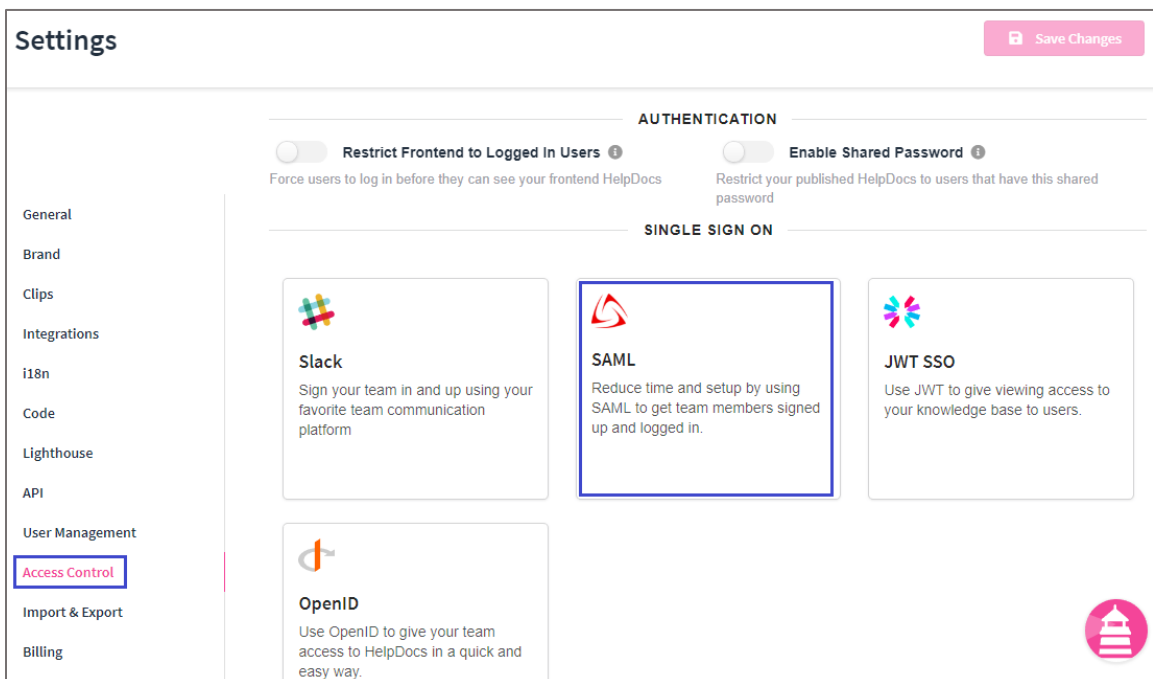
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Login

3. In the dashboard page, click **Settings** from the left pane.



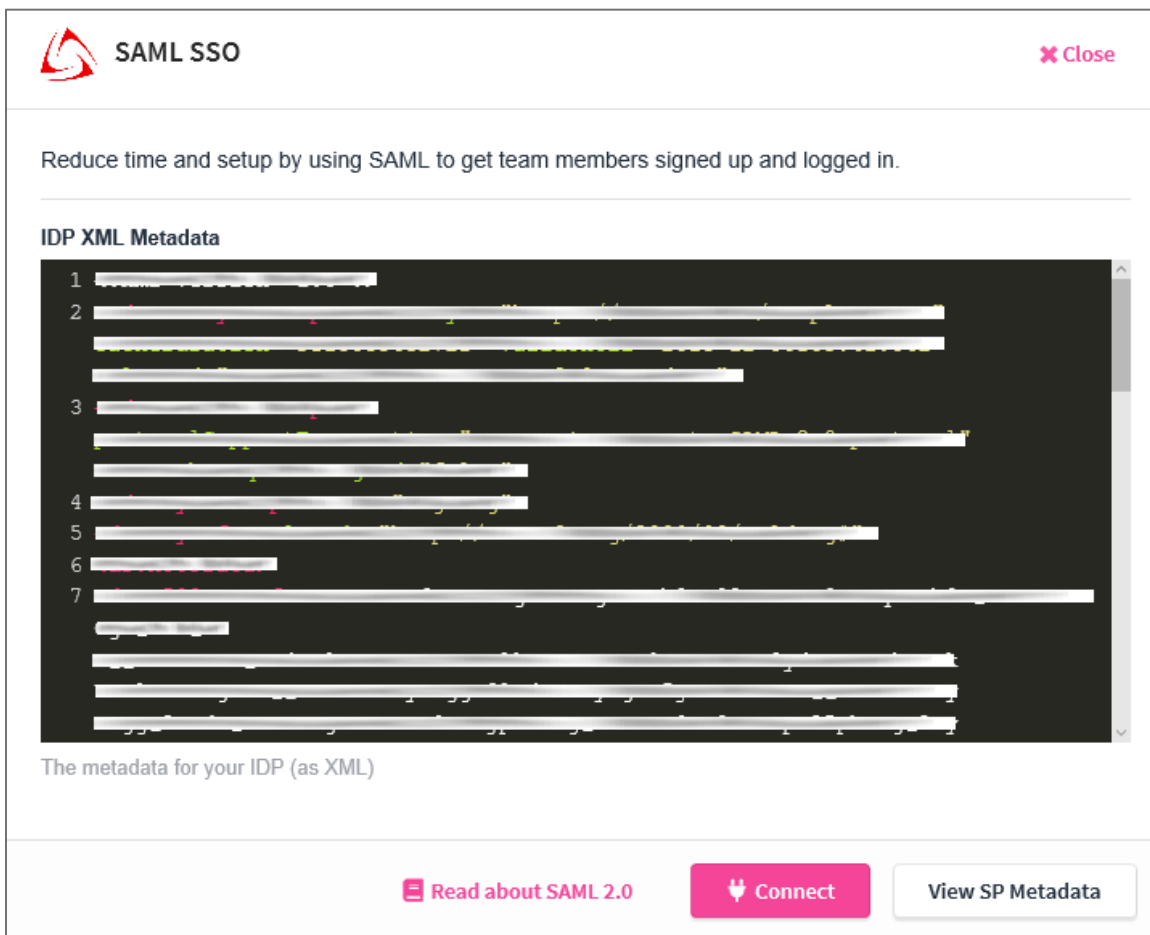
4. In the **Settings** page, click **Access Control** from the left pane.



5. Click the **SAML** tile under **SINGLE SIGN ON**.

- In the **SAML SSO** pop-up window, enter the values for the following fields:

Required Information	Description
IdP XML Metadata	<p>Copy and paste the IdP certificate. The IdP certificate must begin and end with -----Begin Certificate----- and -----End Certificate-----</p> <p>Note: The IdP metadata is provided by Citrix and can be accessed from the link below. The link is displayed while configuring SSO settings for your app. <a href="https://gateway.cloud.com/idp/saml/<citrixcloudcust id>/<app id>/idp_metadata.xml">https://gateway.cloud.com/idp/saml/<citrixcloudcust id>/<app id>/idp_metadata.xml</p>



- Finally, click **Connect**.
- To check SP metadata, click **View SP Metadata**.