Configure Helpmonks for Single Sign-On

Configuring Helpmonks for single sign-on (SSO) enables administrators to manage users of Citrix ADC. Users can securely log on to Helpmonks by using the enterprise credentials.

Prerequisite

Browser Requirements: Internet Explorer 11 and above

To configure Helpmonks for SSO by using SAML:

1. In a browser, type https://helpmonks.com/ and press Enter.
2. Type your Helpmonks team URL and click Sign in.
3. In the dashboard page, click the user name in the top-right corner and select Administration.
4. In the left pane, click **Plugins** under **Administration**.

5. Scroll down and click **SSO** from the left pane.

6. Enter the values for the following fields under **SAML v2 Single-Sign-On**:

<table>
<thead>
<tr>
<th>Required Information</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Login URL</td>
<td>IdP logon URL</td>
</tr>
</tbody>
</table>
| Public x509 Certificate | Copy and paste the IdP certificate. The IdP certificate must begin and end with 
  - - - - -Begin Certificate- - - - - and - - - - -End Certificate- - - - - |
|                      | **Note:** The IdP metadata is provided by Citrix and can be accessed from the link below. The link is displayed while configuring SSO settings for your app. [https://gateway.cloud.com/idp/saml/<citrixcloudcust_id>/<app_id>/idp_metadata.xml](https://gateway.cloud.com/idp/saml/<citrixcloudcust_id>/<app_id>/idp_metadata.xml) |
7. Finally, click **Update identity provider credentials**.