

Configure Helpmonks for Single Sign-On

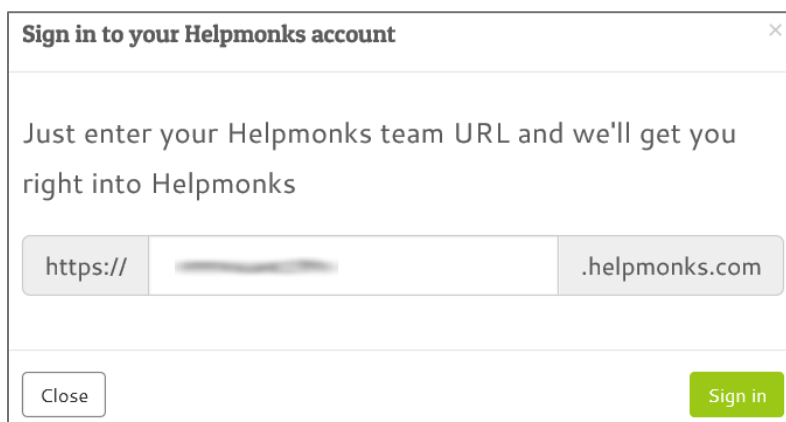
Configuring Helpmonks for single sign-on (SSO) enables administrators to manage users of Citrix ADC. Users can securely log on to Helpmonks by using the enterprise credentials.

Prerequisite

Browser Requirements: Internet Explorer 11 and above

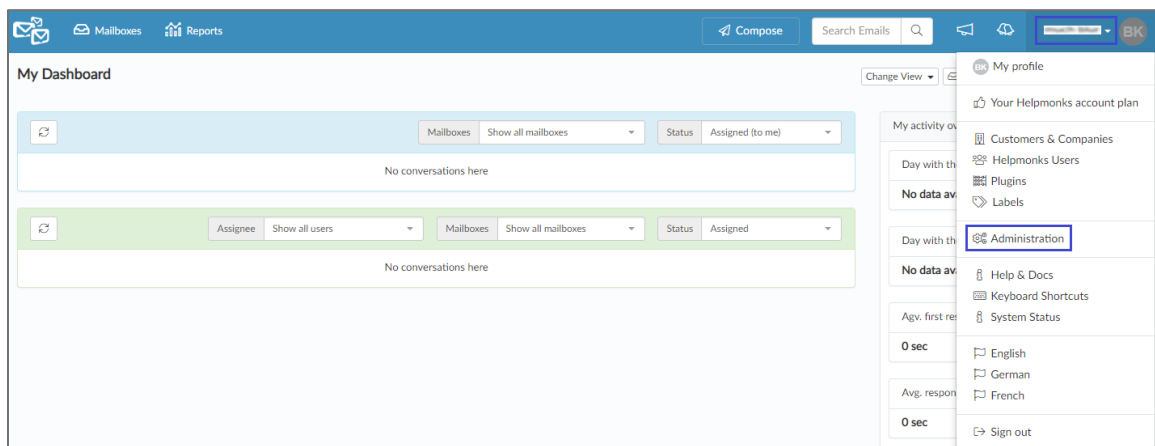
To configure Helpmonks for SSO by using SAML:

1. In a browser, type <https://helpmonks.com/> and press **Enter**.
2. Type your Helpmonks team URL and click **Sign in**.

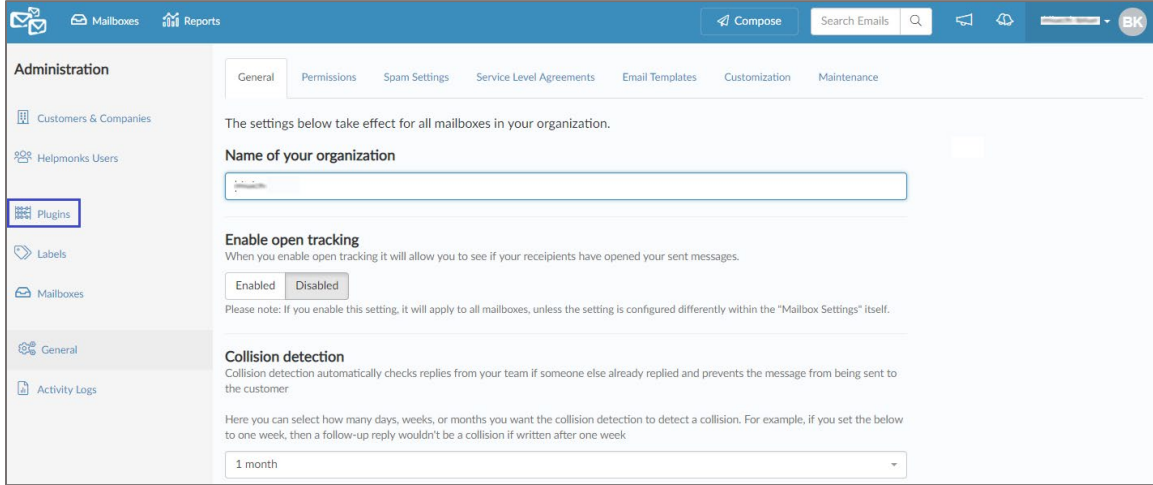


The screenshot shows a dialog box titled "Sign in to your Helpmonks account". The text inside says "Just enter your Helpmonks team URL and we'll get you right into Helpmonks". Below this is a text input field containing "https://", a blurred area representing the team URL, and ".helpmonks.com". At the bottom left is a "Close" button, and at the bottom right is a green "Sign in" button.

3. In the dashboard page, click the user name in the top-right corner and select **Administration**.



- In the left pane, click **Plugins** under **Administration**.



- Scroll down and click **SSO** from the left pane.
- Enter the values for the following fields under **SAML v2 Single-Sign-On**:

Required Information	Description
Login URL	IdP logon URL
Public x509 Certificate	<p>Copy and paste the IdP certificate. The IdP certificate must begin and end with - - - -Begin Certificate- - - - and - - - -End Certificate- - - -</p> <p>Note: The IdP metadata is provided by Citrix and can be accessed from the link below. The link is displayed while configuring SSO settings for your app. <a href="https://gateway.cloud.com/idp/saml/<citrixcloudcust_id>/<app_id>/idp_metadata.xml">https://gateway.cloud.com/idp/saml/<citrixcloudcust_id>/<app_id>/idp_metadata.xml</p>

The screenshot shows a web interface for configuring SAML v2 Single-Sign-On. On the left is a sidebar with a list of application categories: Custom Application, Custom Fields, Customer Satisfaction, Github, HipChat, LiveChat, Slack, SSO (highlighted with a blue box), and Trello. The main content area is titled 'SAML v2 Single-Sign-On' and includes a sub-header 'SAML v2 for single sign-on (SSO) allows your users to authenticate through your company's identity provider when they log in to Helpmonks. Please consult our [Documentation](#) to familiarize yourself with the SAML options in Helpmonks.' Below this are three tabs: 'Identity provider' (selected), 'Service provider', and 'Settings'. The 'Identity provider credentials' section contains a sub-header and a note: 'Please sign in to your identity provider's administration to get the required values below'. It features three input fields: 'Login URL' (with a tooltip: 'The URL your identity provider uses for SAML v2'), 'Logout URL' (with a tooltip: 'The URL your identity provider uses for signing users out'), and 'Public x509 Certificate' (with a tooltip: 'This certificate contains the public key we'll use to verify that your identity provider has issued all received SAML authentication requests. Copy and paste the entire certificate.'). A blue button at the bottom is labeled 'Update identity provider credentials'.

7. Finally, click **Update identity provider credentials**.