

# Configuring InteractGo

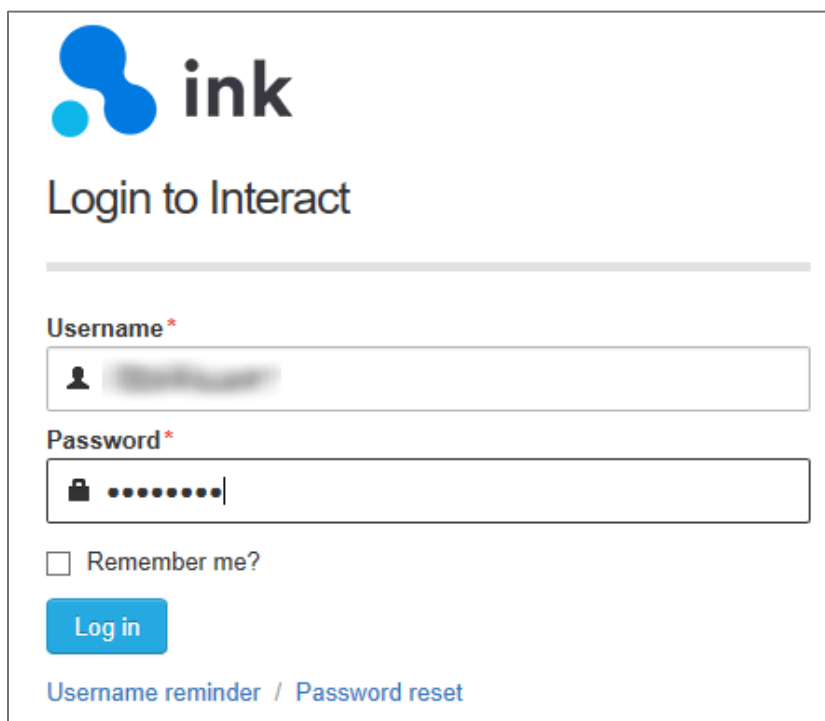
Configuring InteractGo for single sign-on (SSO) enables administrators to manage users of Citrix ADC. Users can securely log on to InteractGo by using the enterprise credentials.


## Prerequisite

Browser Requirements: Internet Explorer 11 and above

## To configure InteractGo for SSO by using SAML:

1. In a browser, type [https://<customer\\_domain>.interactgo.com/#home](https://<customer_domain>.interactgo.com/#home) and press **Enter**.
2. Type your InteractGo admin account credentials (**Username** and **Password**) and click **Log in**.



 **ink**

Login to Interact

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Username\*

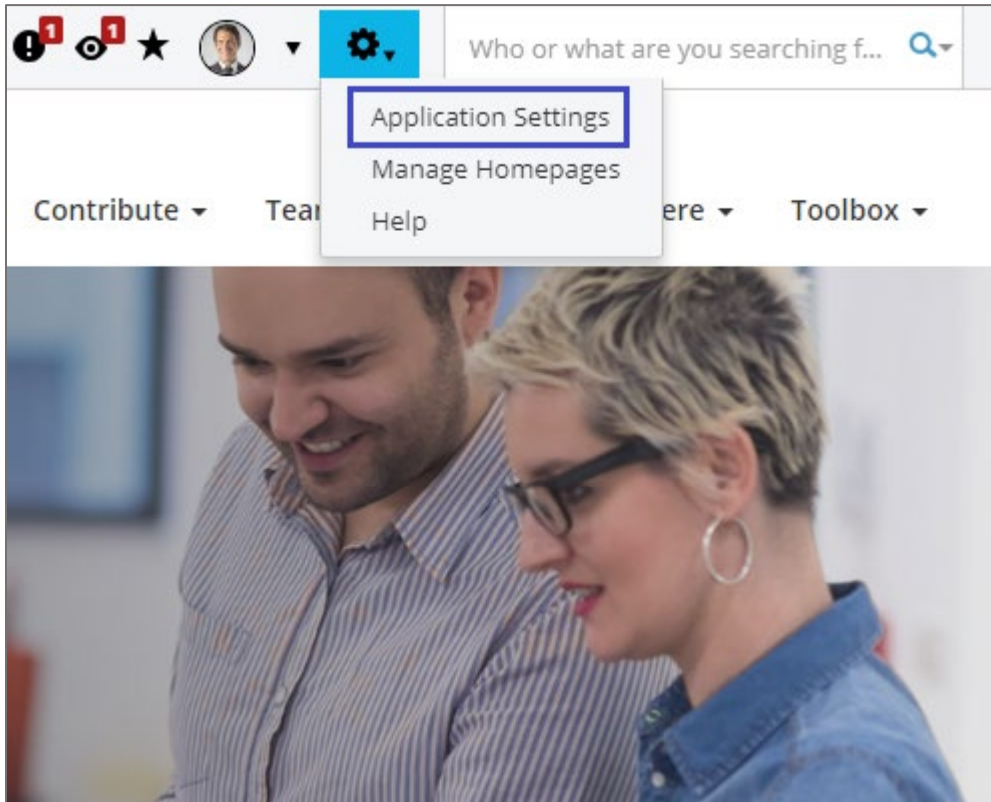
Password\*

Remember me?

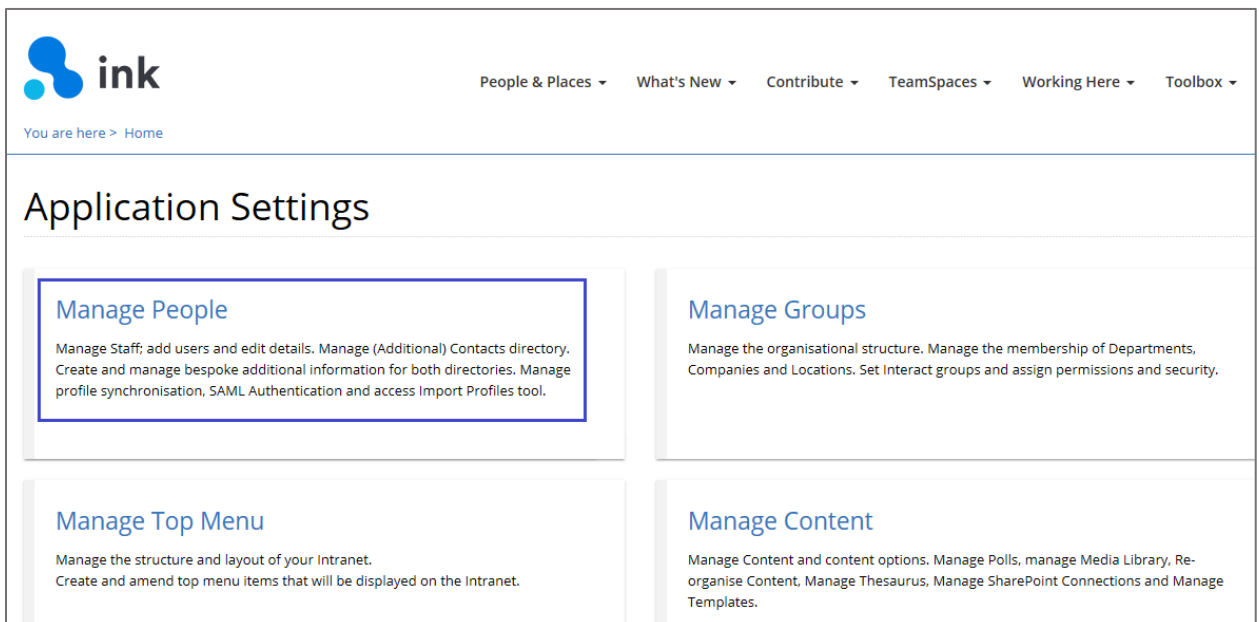
[Log in](#)

[Username reminder](#) / [Password reset](#)

3. In the login page, click the **Settings** icon and select **Application Settings**.



4. In the **Application Settings** page, click the **Manage People** tile.



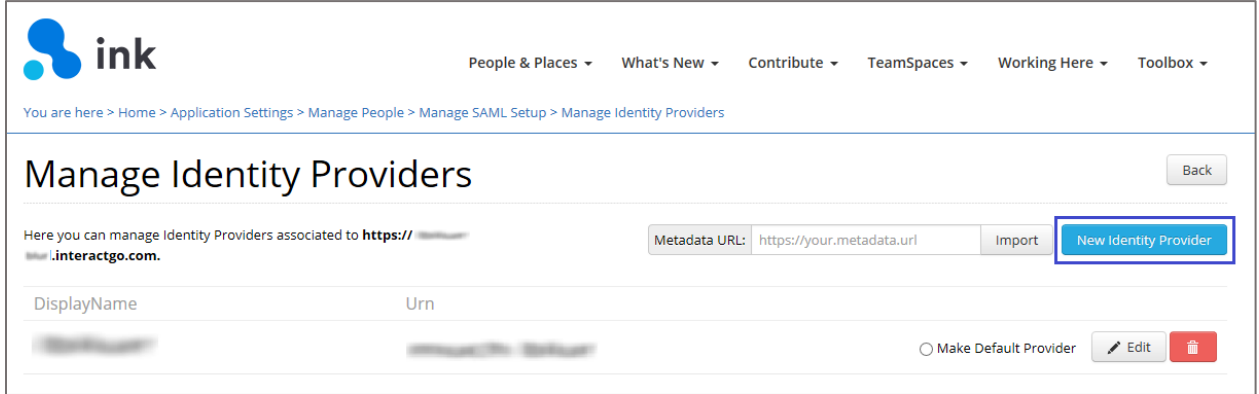
5. In the **Manage People** page, scroll down and click the **Manage SAML Authentication** tile.

The screenshot shows the 'Manage People' dashboard. At the top, it says 'Welcome to the Manage People Area'. Below this are several management tiles arranged in two columns. The tiles on the left include: 'Manage Profiles' (Manage profile, control access and update personnel information.), 'Manage Expertise' (Create expertise which can be assigned to individual profiles.), 'Manage Expertise' (Create expertise which can be assigned to individual profiles.), 'Import Profiles' (Import profiles automatically from an excel spreadsheet.), 'Transfer Profiles' (Duplicate profiles can often occur in a decentralised intranet environment. Using this tool you can merge multiple profiles into a single profile. This single profile will contain the merged data and the superfluous profiles will be removed permanently.), and 'Manage Rewards' (Manage recognition and rewards options for peer-to-peer). The tiles on the right include: 'Manage Additional Fields' (Manage additional fields for profiles and business contacts.), 'Manage Profile Sources' (Manage profile synchronisation with Active Directory, Azure and other profile sources.), 'Manage Profile Sources' (Manage profile synchronisation with Active Directory, Azure and other profile sources.), 'Manage Profile Fields' (Control and manage access to individual profile fields, determine which fields can be viewed, edited and seen by other coworkers on the profile page.), 'Manage Interests' (Manage interests which can be assigned to individual profiles.), and 'Manage SAML Authentication' (Manage SAML authentication method by configuring Service Provider and Identity Provider). The 'Manage SAML Authentication' tile is highlighted with a blue border.

6. In the **Manage SAML Authentication** page, click **Identity Providers**.

The screenshot shows the 'Manage SAML Authentication' page. At the top left is the 'ink' logo. To the right are navigation links: 'People & Places', 'What's New', 'Contribute', 'TeamSpaces', 'Working Here', and 'Toolbox'. Below the navigation is a breadcrumb trail: 'You are here > Home > Application Settings > Manage People > Manage SAML Setup'. The main heading is 'Manage SAML Authentication'. Below the heading is a description: 'Here you can manage each domain's Service Provider (SP) and Identity Providers (IdP). Below is a list of your active domains.' There is a table with one row. The first column is 'Domain)' with a blurred value. The second column contains a checkbox for 'Enable Auto Login' (unchecked), a 'Metadata' button with a download icon, a highlighted 'Identity Providers' button, an 'Edit' button with a pencil icon, and a red trash icon.

- In the **Manage Identity Providers** page, click **New Identity Provider**.



- In the **Identity Provider Details** page, enter the value for the following fields:

Field Name	Description
Display Name	InteractGo
Metadata URL	Copy and paste the IdP metadata URL. The IdP metadata URL is provided by Citrix and can be accessed from the link below: <a href="https://ssb4.mgmt.netscalergatewaydev.net/idp/saml/templatetest/idp_metadata.xml">https://ssb4.mgmt.netscalergatewaydev.net/idp/saml/templatetest/idp_metadata.xml</a>
Identity Login	IdP logon URL
Logout URL	Optional
Identity Provider URN	<a href="https://citrix.com/templatetest">https://citrix.com/templatetest</a>
Authenticate Using	Select <b>Email</b> or <b>Username</b> from the drop-down list.
NameID Format	Select <b>Email Address</b> if you have chosen to authenticate using your email. Select <b>Unspecified</b> if you have chosen to authenticate using your username.
Options	Select the <b>Enable SAML Single Logout</b> check box.

## Identity Provider Details Back

https:// ██████████.interactgo.com.

Identity Provider Details

Domain Information

### Identity Provider Details

#### Basic Information

Display Name

Show this Provider on the login page

Metadata Url

If this is populated, we will poll the endpoint for updates to the configuration

**Identity Login \***

Logout URL (Leave blank if same as above)

**Identity Provider URN \***

Warning: If you are using an Azure provider, please only select the email option.

**Authenticate Using \***

**NameID Format \***

#### Options

Allow Identity Provider to initiate login

Enable SAML Single Logout

#### Certificates

⚠ **Please note:** There are currently no certificates for this Identity Provider, and therefore you will not be able to login with it.

**Attach a certificate to this Identity Provider \***

9. Finally, click **Save**.

Citrix Gateway

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