



NetScaler with Unified Gateway

Configuring Concur

Abstract

Configuring Concur for SSO enables administrators to manage their users using NetScaler.

Contents

- ABSTRACT0
- CONTENTS1
- DISCLAIMER (DOCUMENTATION)2
- PREFACE3
- OVERVIEW4
- CONFIGURING CONCUR FOR SINGLE SIGN-ON.....4
- CONFIGURING NETSCALER FOR SINGLE SIGN-ON5
- TESTING THE CONFIGURATION.....9

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Preface

This section provides an overview about the information included in this guide.

Intended Audience

The information in this guide is intended for the System Administrators.

Document Conventions

The following table lists various conventions used in this guide.

Table 1: Document conventions used in this guide

Convention	Description
Bold	Used for names of interface elements (such as names of fields, panes, windows, menus, buttons, dialog boxes) and what the user specifically selects, clicks, presses, or types.
Note	Used to highlight information that is important.

Overview

The Citrix NetScaler application delivery controller (ADC) helps to load balance, accelerate, optimize, and secure enterprise applications.

SAP Concur provides travel and expense management services to businesses which gives you control over compliance and costs.

You can connect Concur with NetScaler by using your company's credentials to log on to your account via Single Sign-On (SSO).

Configuring Concur for Single Sign-On

Configuring Concur for SSO enables administrators to manage their users using NetScaler. Users can securely log on to Concur using their enterprise credentials.

To configure Concur for SSO through SAML, follow the steps below:

1. Send an email to the SAP Concur support team to enable SAML 2.0 for your account and complete SP-initiated SSO.

The support team responds with the required information to help you in setting up SSO for your organization.

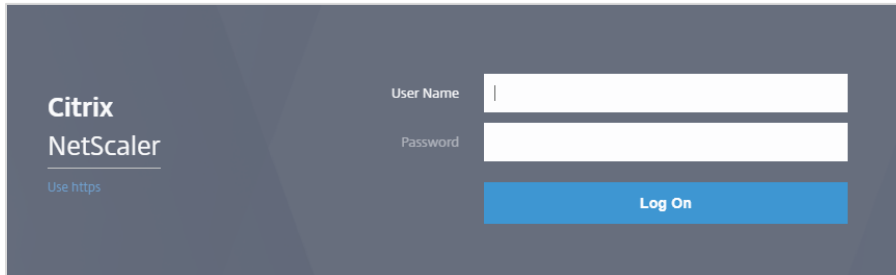
2. Note the Assertion Consumer Service URL and other values to use the values while configuring NetScaler for SSO.

Configuring NetScaler for Single Sign-On

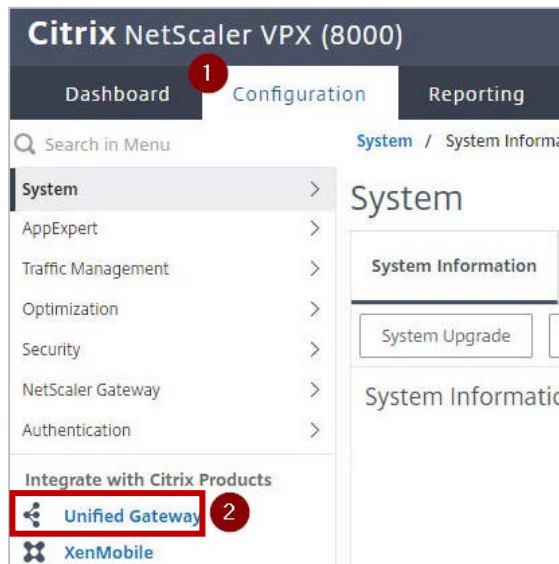
For configuring NetScaler for Concur, you must retrieve and set specific values such as assertion consumer URL, and entity ID.

To configure NetScaler for single sign on through SAML, complete the following steps:

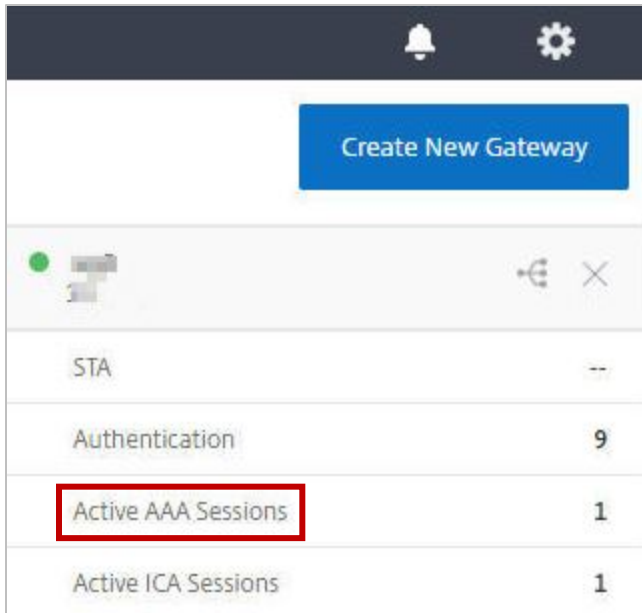
1. Connect to VPN using NetScaler with Unified Gateway.
2. Log on to NetScaler using your user name and password.



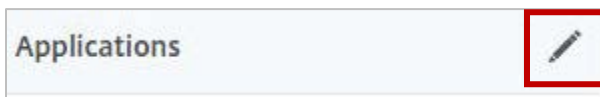
3. Click **Configuration > Unified Gateway**.



4. In the **Dashboard** area, click the configured NetScaler Gateway appliance.



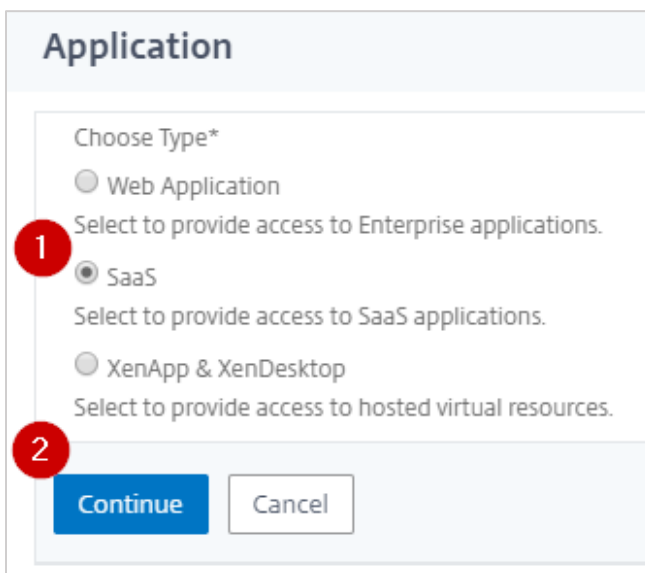
5. Click the edit icon for **Applications** section.



6. For adding a SaaS application, click the plus icon **+** that appears in the edit mode.



7. Click **SaaS > Continue**.



8. Click **Choose from Catalog**.
9. In the **Choose from Catalog** list, click **Concur**.

SaaS Application: Catalog vs. Customized

Choose from Catalog Customized Application

Choose from Catalog*

Concur

Continue Cancel

10. Click **Continue**.
11. In the **Create Application from Template** section, type the name of your SaaS application, in this case Concur, and relevant comments.

Create Application from Template

Name*

Concur

Comments

12. In the subsequent area, specify the following information:



Service Provider Login URL*

Service Provider ID*

Assertion Consumer Service Url*

IDP Certificate Name* + ✎

Issuer Name

Continue Cancel

- i. **Service Provider Login URL** - type the URL in https://<your-organization>.com/SAMLRedirector/ClientSAMLLogin.aspx format.
For example:
https://www.Concursolutions.com/SAMLRedirector/ClientSAMLLogin.aspx
- ii. **Service Provider ID** – type a unique identifier for the service provider.
- iii. **Assertion Consumer Service Url*** - type the URL shared by the Concur support team.
- iv. **IdP Certificate Name** - click the appropriate certificate name.
The IdP certificate appears last in the hierarchy in the **Server Certificate** section on **Unified Gateway Configuration** page.
- v. **Issuer Name** -type a unique issuer ID. For example: MyServer_NS_Concur
- vi. Click **Continue**.

13. Click **Done**.

The Concur logo appears.

14. Click **Done**.

You have completed the NetScaler configuration for Concur.

Testing the Configuration

Testing the IdP Initiated Flow

To test the IdP initiated configuration, follow the steps below:

1. Access the IdP URL.
2. Log on to NetScaler appliance using your enterprise credentials.
3. Click **Clientless Access**.
4. On the home page, click **Apps** tab.
5. Click **Concur**.
Your Concur profile appears.
You have completed testing the IdP initiated flow.



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