

Configuring XMatters

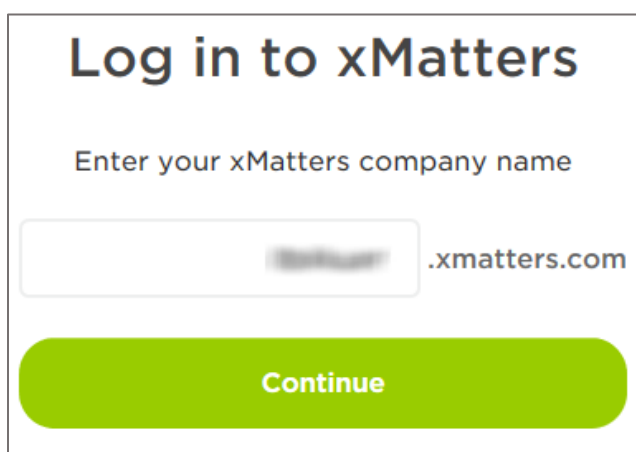
Configuring XMatters for single sign-on (SSO) enables administrators to manage users of Citrix ADC. Users can securely log on to XMatters by using the enterprise credentials.

Prerequisite

Browser Requirements: Internet Explorer 11 and above

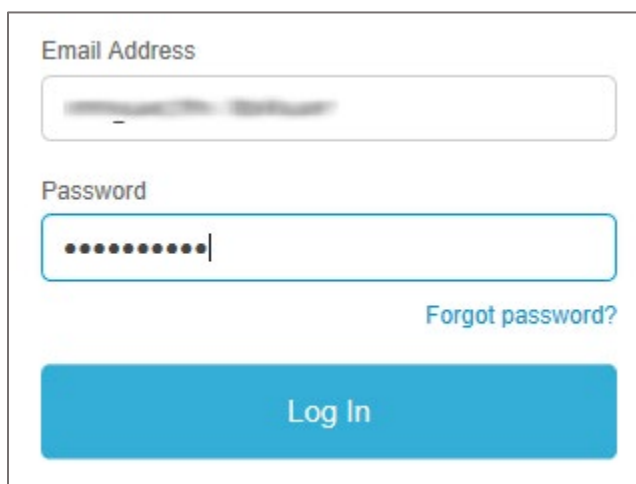
To configure XMatters for SSO by using SAML:

1. In a browser, type <https://www.xmatters.com/> and press **Enter**.
2. Enter your organization name and click **Continue**.



The screenshot shows a login page titled "Log in to xMatters". Below the title, there is a prompt "Enter your xMatters company name". A text input field contains a blurred company name followed by ".xmatters.com". Below the input field is a large green button labeled "Continue".

3. Type your XMatters admin account credentials (**Email Address** and **Password**) and click **Log In**.



The screenshot shows the login page with two input fields. The first is labeled "Email Address" and contains a blurred email address. The second is labeled "Password" and contains a series of dots representing a masked password. Below the password field is a link that says "Forgot password?". At the bottom of the form is a large blue button labeled "Log In".

4. To enable and configure SSO, the user must contact XMatters support team and provide them with the following details:

Required Information	Description
Identity Provider ID	IdP name and its URL
Audience	Entity ID of xMatters Note: This can be found in EntityId tag of Service Provider's metadata XML file
Single Sign On URL	IdP logon URL
Single Logout URL	Optional
Identifier Type	Web login or User ID
Identifier Location	Subject NameID element or Attribute Element
Metadata XML file	The IdP metadata URL is provided by Citrix and the XML file can be accessed from the link below: https://ssb4.mgmt.netscalergatewaydev.net/idp/saml/templatetest/idp_metadata.xml
IdP certificate	The IdP metadata URL is provided by Citrix and the certificate can be accessed from the link below: https://ssb4.mgmt.netscalergatewaydev.net/idp/saml/templatetest/idp_metadata.xml

Note: The support team will configure the SP from the backend.