

Configuring AlertOps

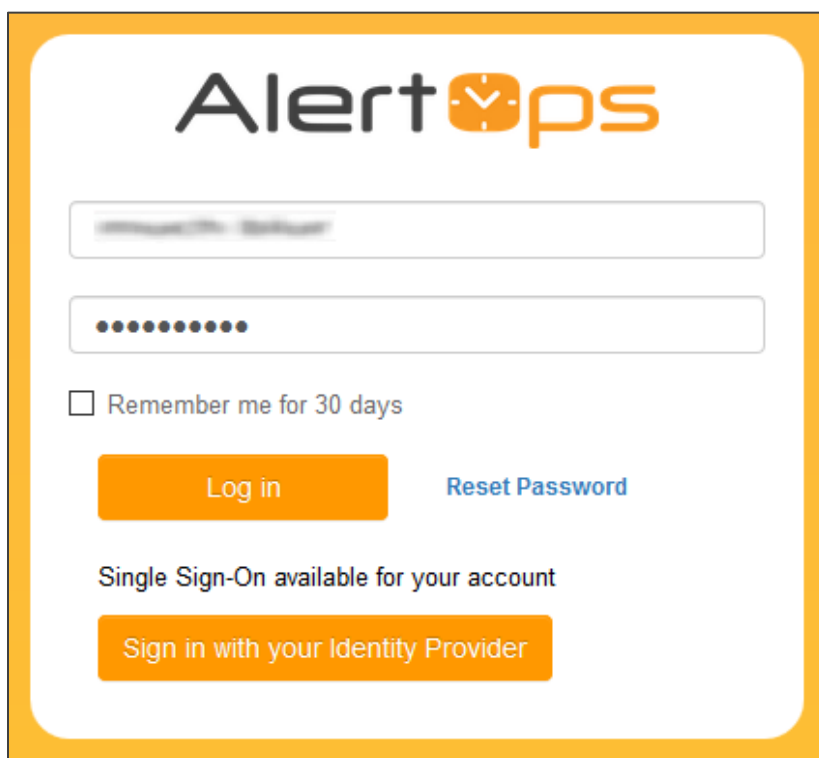
Configuring AlertOps for single sign-on (SSO) enables administrators to manage users using Citrix ADC. Users can securely log on to AlertOps by using the enterprise credentials.

Prerequisite

Browser Requirements: Internet Explorer 11 and above

To configure AlertOps for SSO by using SAML:

1. In a browser, type <https://alertops.com/> and press **Enter**.
2. Type your AlertOps admin account credentials (**Username** and **Password**) and click **Log in**.



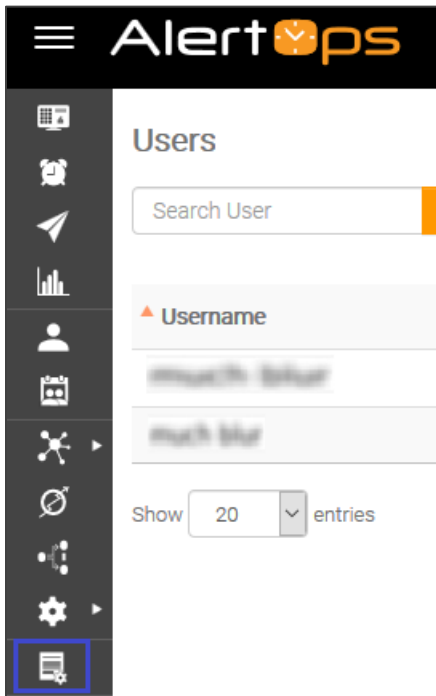
AlertOps

Remember me for 30 days

[Reset Password](#)

Single Sign-On available for your account

3. In the left panel of the profile page, click **Account** icon present at the bottom.



4. In the **Single Sign-On (SSO)** section, enter the values for the following fields:

Field Name	Description
SSO Provider	SSO provider
Issuer URL	Issuer URL
SAML endpoint URL	SAML endpoint URL
SAML Signature Algorithm	Select a value in the SAML Signature Algorithm drop-down menu.
X.509 Certificate	Copy and paste the IdP certificate. The IdP certificate must begin and end with -----Begin Certificate----- and -----End Certificate----- Note: The IdP Certificate is provided by Citrix and can be accessed from the link below: https://ssb4.mgmt.netscalergatewaydev.net/idp/saml/templatedetes/idp_metadata.xml

Single Sign-On (SSO)

SSO Provider *

Issuer URL *

SAML endpoint URL *

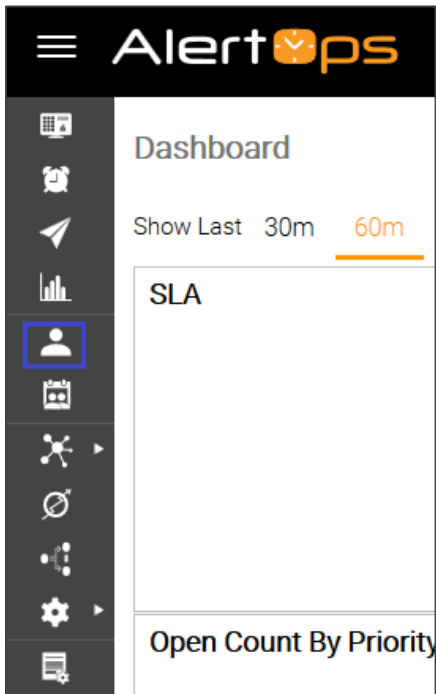
SLO endpoint URL

SAML Signature Algorithm *

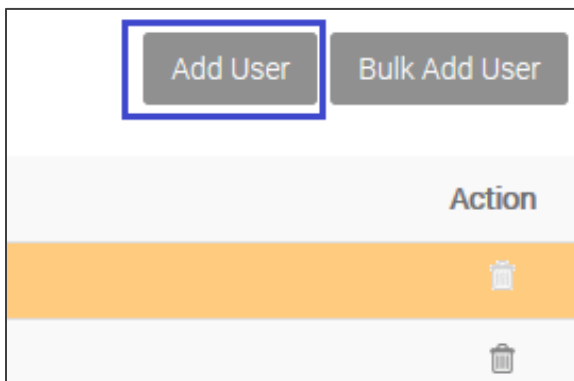
X.509 Certificate *

To configure AlertOps for adding a user:

1. In the left panel of the profile page, click **Users** icon.



2. Select **Add User** present at the top-right corner.



3. Enter the values for the following fields and click **Add**.

Field Name	Description
Login User Name	Login user name
Official Email	Official email address
First Name	First name
Last Name	Last name
Type	Select a value in the Type drop-down menu.
Role	Select a value in the Role drop-down menu.
Group	Group

Add User

Login User Name * Official Email *

First Name * Last Name *

Type * Role *

Group

4. Finally, click **Add**.