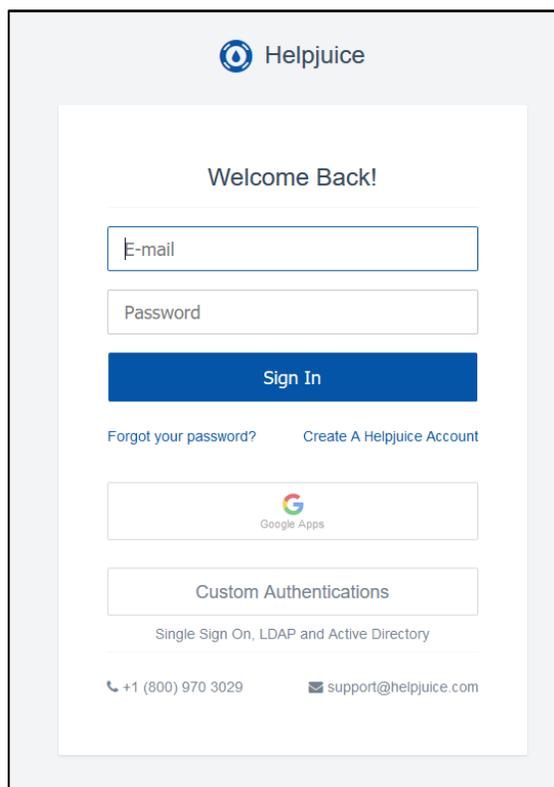


# Configuring Helpjuice

Configuring Helpjuice for SSO enables administrators to manage their users using Citrix Gateway. Users can securely log on to Helpjuice using their enterprise credentials.

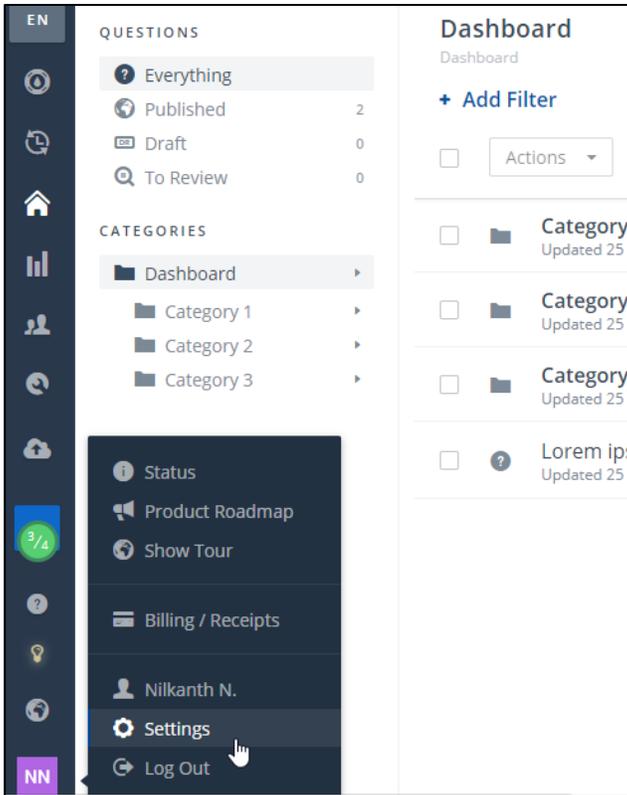
To configure Helpjuice for SSO through SAML, follow the steps below:

1. In a browser, type the URL, [https://helpjuice.com/users/sign\\_in](https://helpjuice.com/users/sign_in) and press **Enter**.
2. Type your credentials and click **Sign In**.

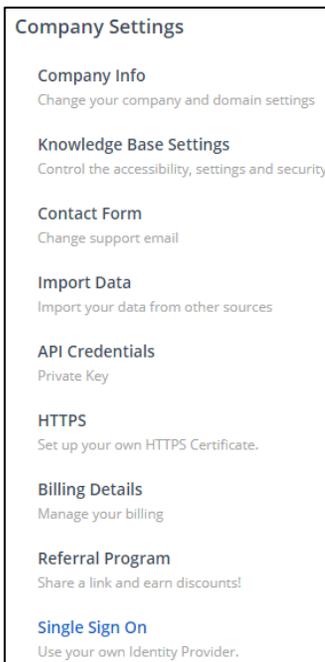


The screenshot shows the Helpjuice sign-in interface. At the top left is the Helpjuice logo. Below it, the text 'Welcome Back!' is centered. There are two input fields: one for 'E-mail' and one for 'Password'. Below these is a prominent blue 'Sign In' button. Underneath the button are two links: 'Forgot your password?' and 'Create A Helpjuice Account'. Further down is a 'Google Apps' login option with the Google logo. Below that is a 'Custom Authentications' section with the text 'Single Sign On, LDAP and Active Directory'. At the bottom of the page, there is contact information: a phone icon followed by '+1 (800) 970 3029' and an email icon followed by 'support@helpjuice.com'.

3. On the Dashboard page, navigate to **Your profile name > Settings** in the left pane.



4. Under Company Settings, click **Single Sign On**.



5. On the Single Sign On page, type the following information:

