

Configure Mojo Helpdesk for Single Sign-On

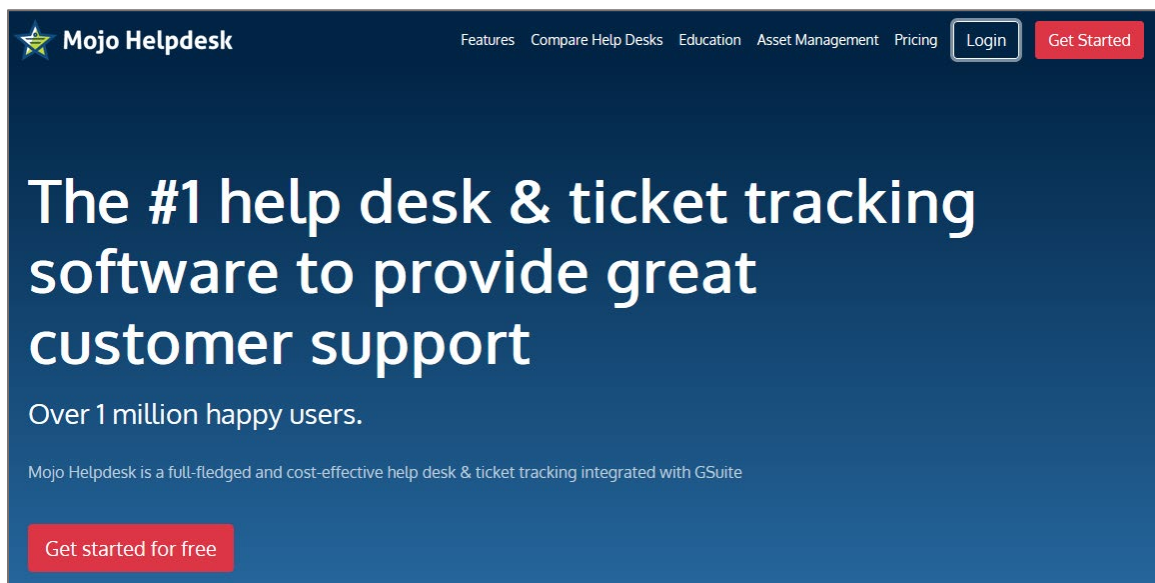
Configuring Mojo Helpdesk for single sign-on (SSO) enables administrators to manage users of Citrix ADC. Users can securely log on to Mojo Helpdesk by using the enterprise credentials.

Prerequisite

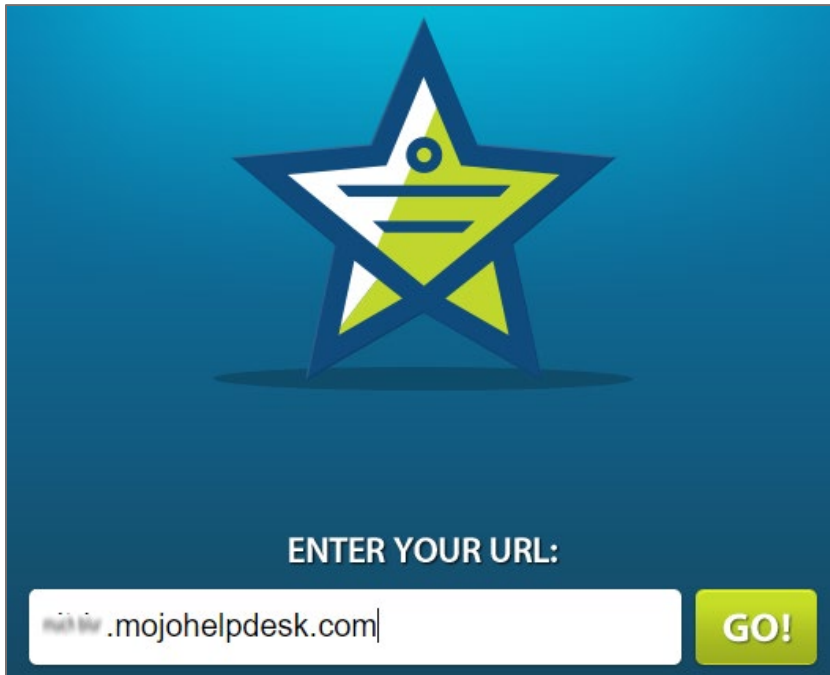
Browser Requirements: Internet Explorer 11 and above

To configure Mojo Helpdesk for SSO by using SAML:

1. In a browser, type <https://www.mojohelpdesk.com/> and press **Enter**.
2. Click **Login** in the top-right corner.



3. Enter your Mojo Helpdesk URL and click **Go!**.



ENTER YOUR URL:

http://.mojohelpdesk.com|

GO!

Note: The URL is as follows: [<customer domain>.mojohelpdesk.com](#)

4. Type your Mojo Helpdesk admin account credentials (**Email** and **Password**) and click **Submit**.



Sign In

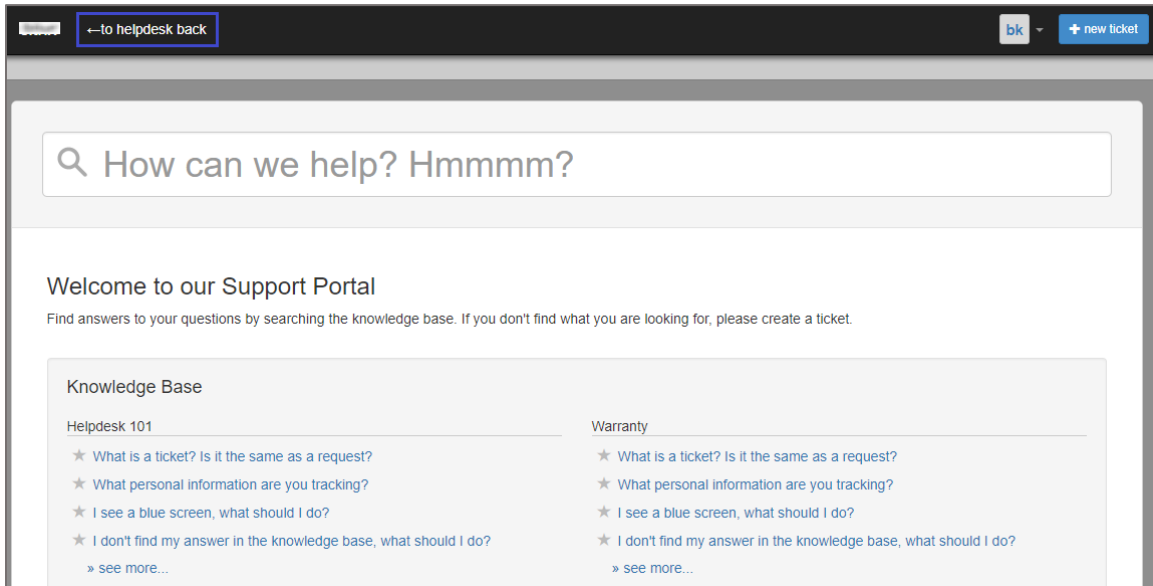
.....|

.....| [Forgot?](#)

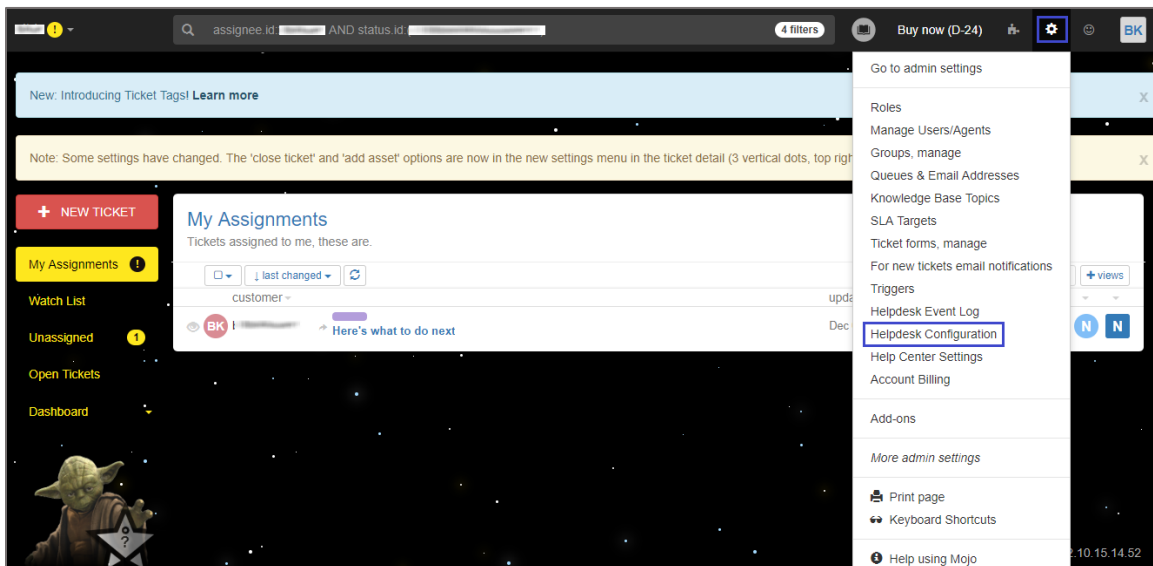
Remember me

Sign In

5. In the domain page, click to **helpdesk back** in the top-left corner.



6. In the dashboard page, click the **Settings** icon and select **Helpdesk Configuration**.



- In the **Helpdesk Configuration** page, scroll down and turn on the **Enable Enterprise Single Sign On** toggle switch under **Enterprise Single Sign On**.

The screenshot shows the 'Helpdesk Configuration' page. It is divided into three main sections: 'General', 'Authentication Methods', and 'Enterprise Single Sign On'. In the 'Enterprise Single Sign On' section, the 'Enable Enterprise Single Sign On' toggle switch is currently set to 'OFF'.

- Select **SAML** and click the settings icon.

This screenshot shows the 'Enterprise Single Sign On' settings. The 'Enable Enterprise Single Sign On' toggle is now turned 'ON'. Underneath, the 'SAML' option is selected with a radio button and is highlighted with a blue box. A settings gear icon is also highlighted with a blue box.

- In the **SAML settings** pop-up window, enter the values for the following fields:

Required Information	Description
Remote Login URL	IdP logon URL
Certificate fingerprint	SHA1 certificate fingerprint

SAML settings

Remote Login URL

Certificate fingerprint

[How to setup?](#) or [cancel](#)

10. Finally, click **Save**.

Note: Log out from Mojo Helpdesk and log on to your IDP to verify SAML.