

Configuring OpsGenie

Configuring OpsGenie for single sign-on (SSO) enables administrators to manage users of Citrix ADC. Users can securely log on to OpsGenie by using the enterprise credentials.

Prerequisite

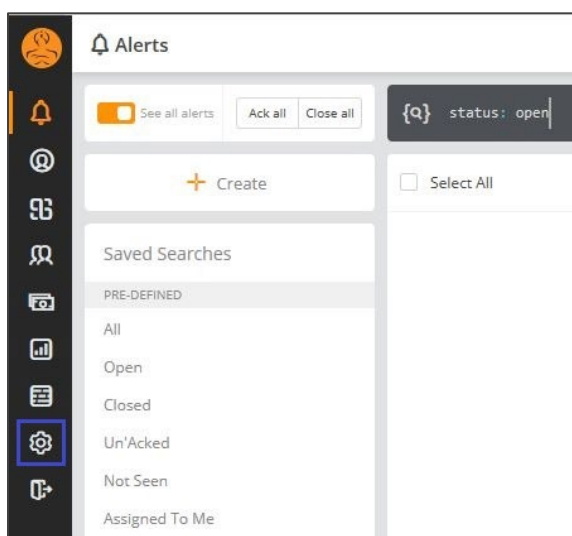
Browser Requirements: Internet Explorer 11 and above

To configure OpsGenie for SSO by using SAML:

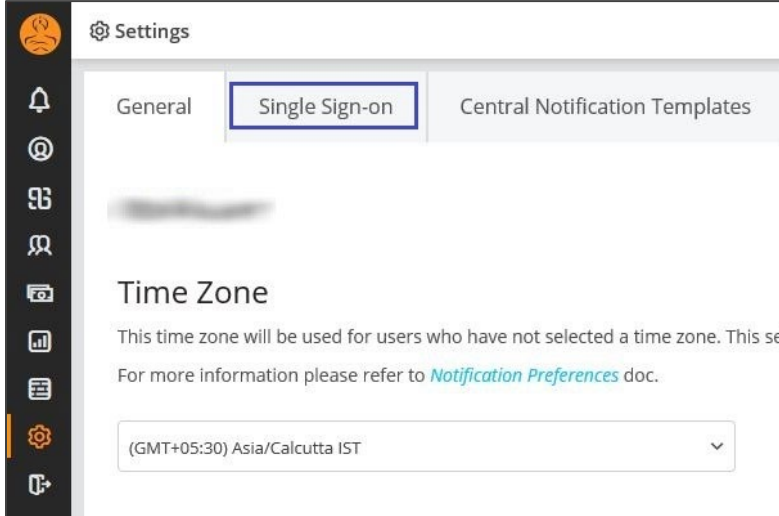
1. In a browser, type <https://www.opsgenie.com/> and press **Enter**.
2. Type your OpsGenie admin account credentials (**Email** and **Password**) and click **Login**.

A screenshot of the OpsGenie login page. It features two input fields: the top one is for an email address (partially obscured by a grey box) and the bottom one is for a password (represented by dots). Both fields have a checkmark icon on the right side. Below the password field is a checkbox labeled "Remember me" which is currently unchecked. To the right of the checkbox is a prominent orange "Login" button.

3. In the left panel, click the **Settings** icon.

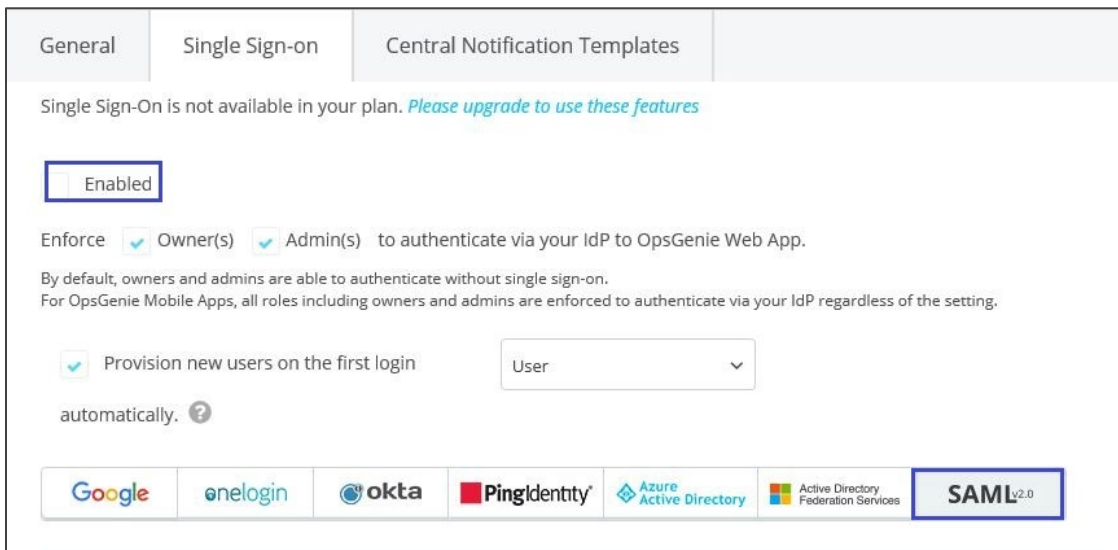


4. In the **Settings** page, click the **Single Sign-on** tab.



5. Under the **Single Sign-on** tab, select the **Enabled** check box. This ensures that SSO is enabled.

Note: For troubleshooting and queries related to SSO, reach out to the OpsGenie support team.





6. Click **SAML 2.0** from the list of IdPs shown on the screen.

Note: The IdPs are visible only if SSO is enabled.

- In the SSO page, enter the values for the following fields:

Field name	Description
SAML 2.0 Endpoint	Landing page URL
X.509 Certificate	Copy and paste the IdP certificate. The IdP certificate must begin and end with -----Begin Certificate----- and -----End Certificate----- Note: The IdP certificate is provided by Citrix and can be accessed from the link below: https://ssb4.mgmt.netscalergatewaydev.net/idp/saml/templatetest/idp_metadata.xml

Identifier: 

SAML 2.0 Service URL: 

SAML 2.0 Endpoint:

SLO Endpoint (optional):

X.509 Certificate:

-----BEGIN CERTIFICATE-----
 MIIIG6zCCBNOgAwIBAgJAlb8os82USoPMA0GCSqGSIb3DQEBCwUAMIGGMQswCQYD
 VQqGEWjVUzEQMA4GA1UECBMHRmxvcmlkYTEYMBYGA1UEBxMPPRm9ydCBMYXVkbGZk
 YWxlMRwwGgYDVQQKEExNDaXRyaXggU3lzdGVtcywgSW5jMRUwEwYDVQQLewxkYXJy
 aXggQ2xvdWQxMDAuBGNVBAWjZFAgQXNzZXJ0aW9uIFNpZ25pbmVkaWVzLWVz
 dGlnaWNhdGUuMTAeFw0xODA0MjQyMzIxMTVaFw00NTA5MDkyMzIxMTVaMIGGMQsw
 CQYDVQqGEWjVUzEQMA4GA1UECBMHRmxvcmlkYTEYMBYGA1UEBxMPPRm9ydCBMYXVkbGZk
 ZXJkYXVkbGZkYDVQKExNDaXRyaXggU3lzdGVtcywgSW5jMRUwEwYDVQQLewxkYXJy

- Finally, click **Save Changes**.