Configure Pigeonhole Live for Single Sign-On

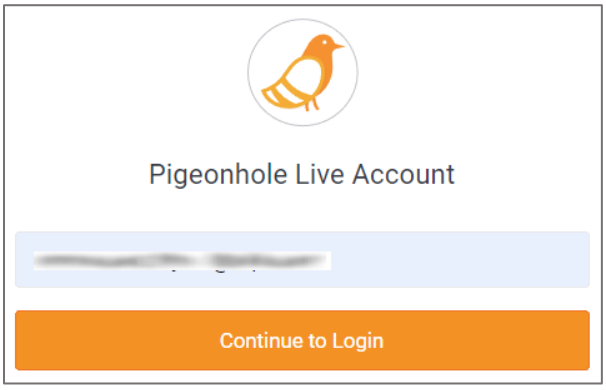
Configuring Pigeonhole Live for single sign-on (SSO) enables administrators to manage users of Citrix ADC. Users can securely log on to Pigeonhole Live by using the enterprise credentials.

Prerequisite

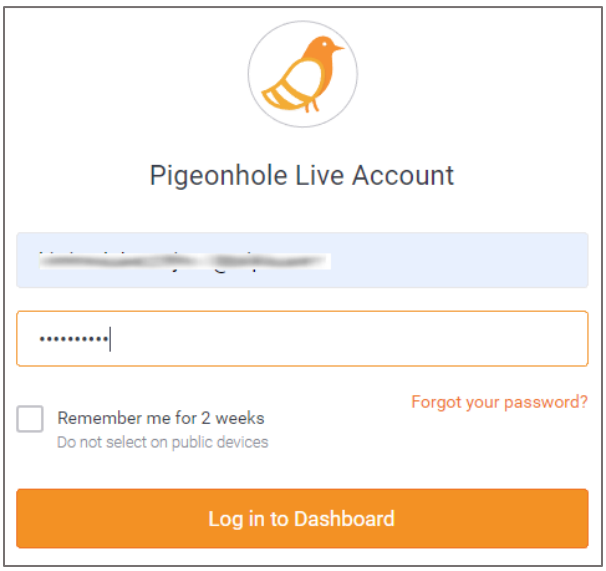
Browser Requirements: Internet Explorer 11 and above

To configure Pigeonhole Live for SSO by using SAML:

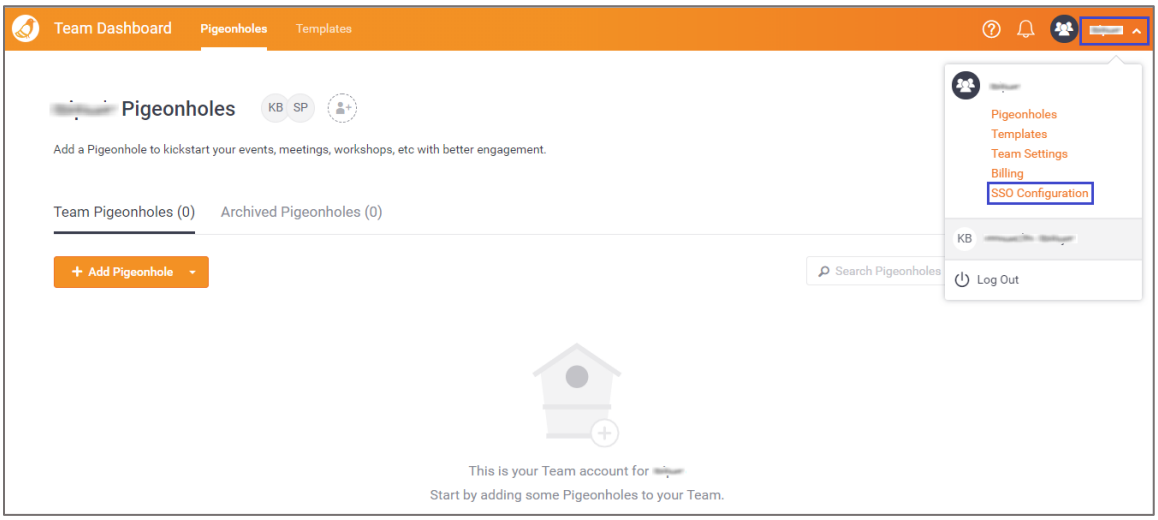
1. In a browser, type https://dashboard.pigeonholelive.com/login and press **Enter**.
2. Type your Pigeonhole Live admin account email address and click **Continue to Login**.



3. Type your Pigeonhole Live admin account password and click **Log in to Dashboard**.

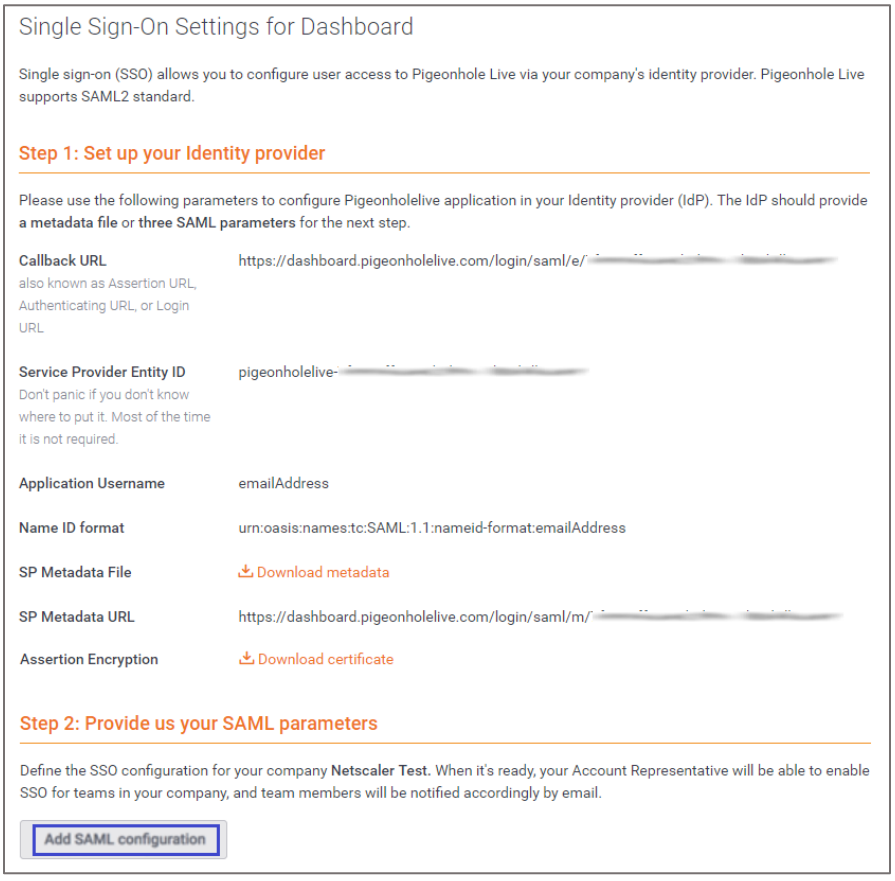


4. In the dashboard page, click the user account in the top-right corner and select **SSO Configuration**.



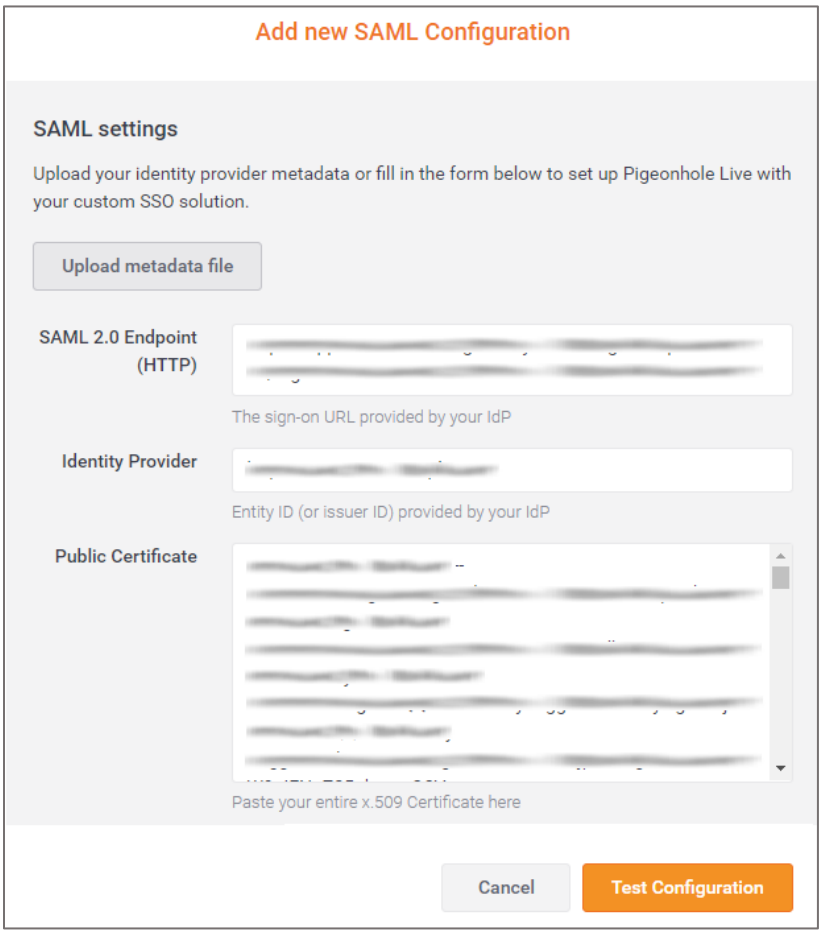
Note: Contact the Pigeonhole Live support team to enable the **SSO Configuration** option.

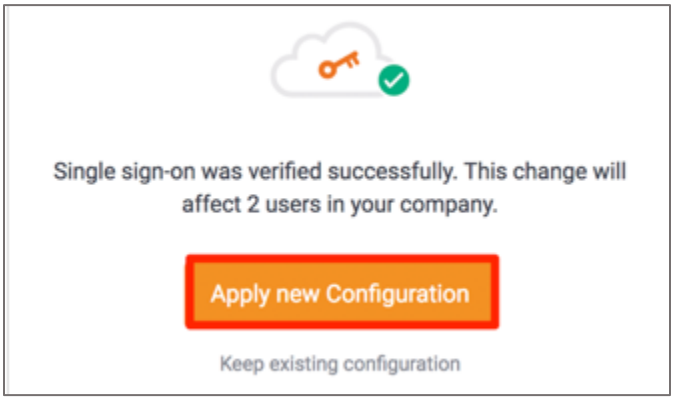
5. Scroll down and click **Add SAML configuration** under **Step 2: Provide us your SAML parameters**.



6. In the **Add new SAML Configuration** pop-up window, enter the values for the following fields:

Required Information	Description
SAML 2.0 Endpoint (HTTP)	IdP logon URL
Identity Provider	Entity ID
Public Certificate	Copy and paste the IdP certificate. The IdP certificate must begin and end with - - - - -Begin Certificate- - - - - and - - - - -End Certificate- - - - - **Note**: The IdP metadata is provided by Citrix and can be accessed from the link below. The link is displayed while configuring SSO settings for your app. https://gateway.cloud.com/idp/saml/<citrixcloudcust_id>/<app_id>/idp_metadata.xml



7. Click **Test Configuration**.

8. After configuration is tested, click **Apply new Configuration**.