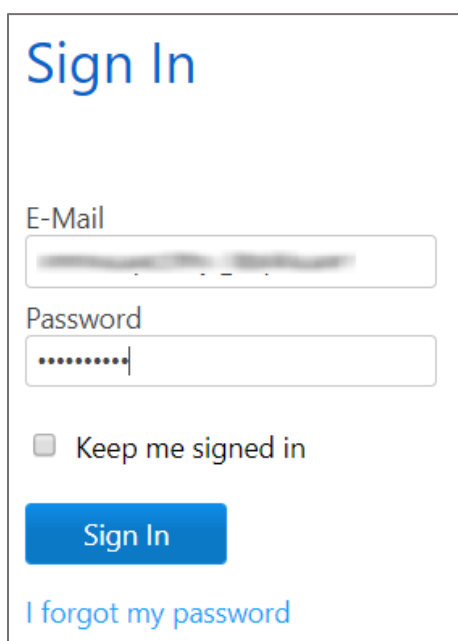


Configure TeamViewer for Single Sign-On

Configuring TeamViewer for single sign-on (SSO) enables administrators to manage users of Citrix Gateway service. Users can securely log on to TeamViewer by using the enterprise credentials.

To configure TeamViewer for SSO by using SAML:

1. In a browser, type <https://login.teamviewer.com/LogOn> and press **Enter**.
2. Enter your TeamViewer admin account credentials (**E-mail** and **Password**) and click **Sign In**.



The screenshot shows the TeamViewer login interface. At the top, the text "Sign In" is displayed in a blue font. Below this, there are two input fields: "E-Mail" and "Password". The "E-Mail" field contains a blurred email address, and the "Password" field contains a series of dots. Below the password field, there is a checkbox labeled "Keep me signed in" which is currently unchecked. At the bottom of the form, there is a blue button labeled "Sign In" and a link labeled "I forgot my password" in blue text.

3. To enable and configure SSO, the user must contact the TeamViewer support team and provide them with the following details:

Required Information	Description
Certificate	The IdP certificate is provided by Citrix and can be accessed from the link below: <a href="https://ssb4.mgmt.netscalergatewaydev.net/idp/saml/templatetest/<app_id>/idp_metadata.xml">https://ssb4.mgmt.netscalergatewaydev.net/idp/saml/templatetest/<app_id>/idp_metadata.xml

Note: The support team configures the service provider (SP) from the backend.