



Citrix Workspace app for Windows (Store)

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About this release

April 11, 2019

What's new in 1904

This release addresses a number of issues that help to improve overall performance and stability.

What's new in 1903.1

This release addresses a number of issues that help to improve overall performance and stability.

What's new in 1903

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What's new in 1902.1

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What's new in 1902

This release addresses a number of issues that help to improve overall performance and stability.

Fixed issues

Fixed issues in 1904

- Fixed optimization issues with the HDX engine when using Skype for Business.

Fixed issues in 1903.1

- Attempts to connect to a VDA might fail as a result of an SSL error. The issue occurs when the cipher suites set on the VDA and the client don't match.

Fixed issues in 1903

- In an application session in a Citrix Cloud setup, when you set **High DPI** to any option other than **Let the operating system scale the resolution**, the toolbar icons in the desktop viewer appear distorted. [RFWIN-9124]
- The **Recents** tab does not display the recently used apps. [RFWIN-9369]
- Resizing the session window results in a splashing white screen. [RFWIN-10191]
- The tooltip does not appear in the foreground when you try to switch stores. [RFWIN-10437]
- When you try to exit Citrix Workspace app, the state of the session appears incorrectly and the following dialog appears [RFWIN-10575]:
“You have open connections.”

Fixed issues in 1902.1

- The Self-Service plug-in is refreshed when you select the **Add Account** option and close the dialog without adding an account. [RFWIN-10413]

Fixed issues in 1902

This release addresses a number of issues that help to improve overall performance and stability.

System requirements

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Citrix Workspace app for Windows (Store) is compatible with the following Windows operating systems. It is also compatible with all currently supported versions of Citrix Virtual Apps and Desktops, and Citrix Gateway as listed in the [Citrix Product Lifecycle Matrix](#).

Note:

Fall Creators Update is the minimum build version supported.

Operating System

Windows 10 S

Windows 10 Enterprise

Operating System

Windows 10 Pro

Windows 10 Home

Windows 10 IoT Enterprise

Note:

You cannot install Citrix Workspace app for Windows (Store) on Windows Server 2016 because Microsoft Store is not supported on this operating system.

You can install Citrix Workspace app for Windows (Store) on the following device types:

- Device
- Desktop
- Laptop
- Tablet
- Windows IoT Enterprise

External devices

Contact Microsoft or the device vendors for support guidelines on using the following external devices with Citrix Workspace app for Windows (Store):

- Webcam
- Printers
- Scanners
- External monitors
- Smartcard devices
- Proximity card

Connections, Certificates and Authentication

Connections

- HTTP store
- HTTPS store
- Citrix Gateway 10.5 and later
- Web Interface 5.4

Certificates

- Private (self-signed)
- Root
- Wildcard
- Intermediate

Private (self-signed) certificates

If a private certificate is installed on the remote gateway, install the root certificate of the organization's certificate authority on the user device to access Citrix resources successfully using Citrix Workspace app for Windows (Store).

Note:

If the remote gateway's certificate is not verified during connection (because the root certificate is not included in the local keystore), an untrusted certificate warning appears. If you choose to continue with the warning, the apps are displayed but they might not launch.

Root certificates

For domain-joined computers, you can use a Group Policy Object administrative template to distribute and trust CA certificates.

For non-domain joined computers, you can create a custom install package to distribute and install the CA certificate.

Wildcard certificates

Wildcard certificates are used on a server within the same domain.

Citrix Workspace app for Windows (Store) supports wildcard certificates; however, they must be used in accordance with your organization's security policy. In practice, an alternative is a certificate that contains the list of server names with Subject Alternative Name (SAN) extension. These certificates are issued both by private and public certificate authorities.

Intermediate certificates and Citrix Gateway

If your certificate chain includes an intermediate certificate, append the intermediate to the Citrix Gateway server certificate. For more information, see [Configuring Intermediate Certificates](#).

Authentication

Authentication to StoreFront

Authentication to StoreFront

	Workspace for Web using browsers	StoreFront Services site (native)	StoreFront XenApp and XenDesktop Site (native)	NetScaler to Workspace for Web (browser)	NetScaler to StoreFront Services site (native)
Anonymous	Yes	Yes			
Domain	Yes	Yes	Yes	Yes*	Yes*
Domain pass-through	Yes	Yes	Yes		
Security token				Yes*	Yes*
Two-factor authentication (domain with security token)				Yes*	Yes*
SMS				Yes*	Yes*
Smart card	Yes	Yes		Yes	Yes
User certificate				Yes (NetScaler plug-in)	Yes (NetScaler plug-in)

* With or without the NetScaler plug-in installed on the device.

Note:

Citrix Workspace app for Windows (Store) supports two-factor authentication (domain plus security token) using Citrix Gateway to the StoreFront native service.

Authentication to Web Interface

Citrix Workspace app for Windows (Store) supports the following authentication methods (Web Interface uses the term **Explicit** for domain and security token authentication):

	Web Interface (browsers)	Web Interface XenApp and XenDesktop Site	NetScaler to Web Interface (browser)	NetScaler to Web Interface XenApp and XenDesktop Site
Anonymous	Yes			
Domain	Yes	Yes	Yes*	
Domain pass-through	Yes	Yes		
Security token			Yes*	
Two-factor authentication (domain with security token)			Yes*	
SMS			Yes*	
Smart card	Yes	Yes		
User certificate			Yes (NetScaler plug-in)	

* Available only in deployments that include Citrix Gateway, with or without the associated plug-in installed on the device.

For information about authentication, see [Configuring Authentication and Authorization](#) in the Citrix Gateway documentation and [Manage](#) topics in the StoreFront documentation.

For information about authentication methods supported by Web Interface, see [Web Interface](#) documentation.

Install

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Important:

If a technology preview version of Citrix Workspace app for Windows (Store) is installed, uninstall it before you install the new version.

Citrix Workspace app for Windows (Store) supports StoreFront and Web Interface connections to Citrix Virtual Apps and Desktops.

The following configuration steps allow you to access the Citrix Virtual Apps and Desktops:

1. Configure application delivery to enhance the experience for users when they access their applications using the StoreFront store.
2. **StoreFront:** Configure StoreFront to make virtual desktops and applications available.
3. **Web Interface:** The only supported version of Web Interface (5.4) does not require additional configuration to allow connections from Citrix Workspace app for Windows (Store).
4. Connect with Citrix Gateway to configure secure access.
5. Connect through a firewall.
6. Provide users with account information.

The First Time User (FTU) dialog does not appear automatically after the installation. To get the FTU dialog, do one the following:

1. Click **Launch** from the Microsoft Store.
2. Double-click the Citrix Workspace app for Windows (Store) shortcut from the Start menu.

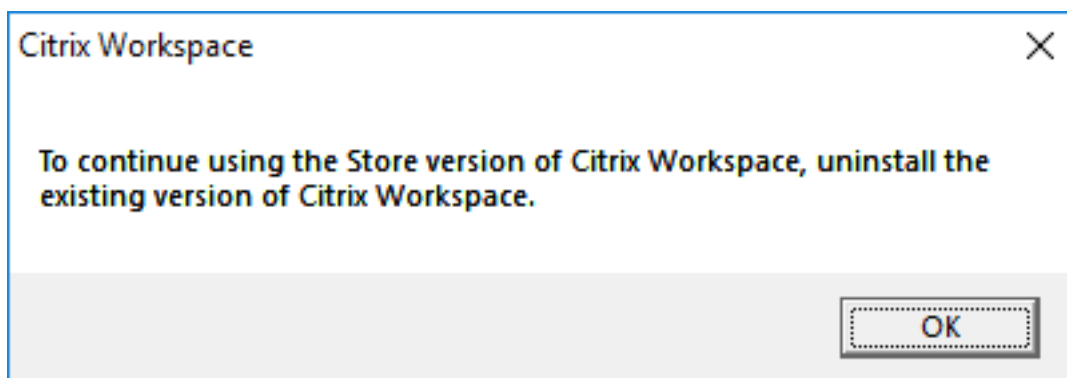
Note:

- The latest version of Citrix Workspace app for Windows (Store) includes HDX RTME Version 2.4.
- The HDX RealTime Connector must be of the same or a later version than the HDX RealTime Media Engine. If the version of the HDX RealTime Media Engine is newer than that of the RealTime Connector, Skype for Business does not work.

Citrix Workspace app for Windows (Store) and Citrix Workspace app for Windows

You can install and use only one edition of Citrix Workspace app for Windows on a single machine. It can be either Citrix Workspace app for Windows or Citrix Workspace app for Windows (Store) but not both.

If Citrix Workspace app for Windows is installed on your machine and you install Citrix Workspace app for Windows (Store), the installation is successful. However, when you launch Citrix Workspace app for Windows (Store), the following error message appears:

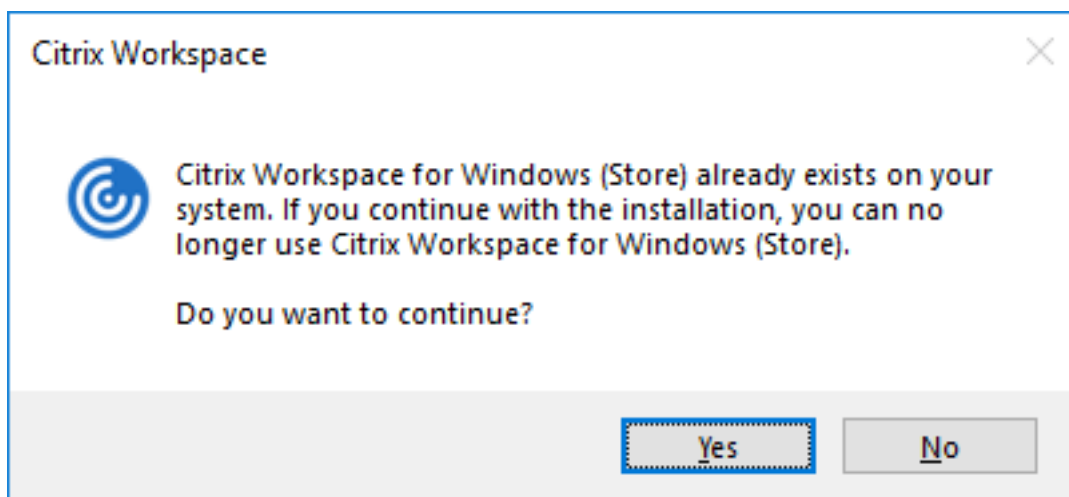


This error message appears on all types of launch. This includes:

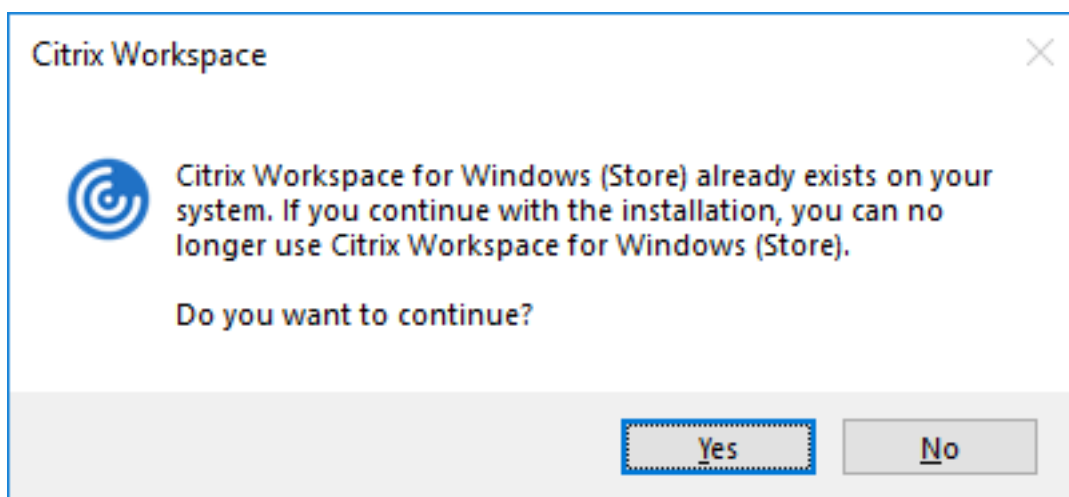
- Launch from the Microsoft Store
- ICA file
- .CR file

On machines where you updated an earlier version of Citrix Receiver for Windows to Version 4.10 using Citrix Workspace Updates and then install Citrix Workspace app for Windows (Store), the following error message appears when you launch Citrix Workspace app for Windows (Store).

If you continue to use Citrix Workspace app for Windows, the update, however, remains unaffected.



If Citrix Workspace app for Windows (Store) is installed on your machine and you install Citrix Workspace app for Windows, the following error message appears:



Uninstall

You can uninstall Citrix Workspace app for Windows (Store) using one of the following methods:

- On the **Start** menu, right-click the Citrix Workspace app for Windows (Store) application and click **Uninstall**.

- Open **Settings > Apps and Features**. Select Citrix Workspace app for Windows (Store) from the right panel and click **Uninstall**.

Note:

- You must remove the desktop shortcuts manually after uninstalling Citrix Workspace app for Windows (Store).
- Citrix does not recommend that you use the Receiver clean-up utility to uninstall Citrix Workspace app for Windows (Store).

Citrix Workspace app desktop clean-up tool

The Citrix Workspace app desktop clean-up tool allows you to delete the desktop shortcuts that remain after you uninstall Citrix Workspace app for Windows (Store).

The Citrix Workspace app desktop clean-up tool is available for download from [here](#). You can run this tool using the command line interface.

Caution:

Running the tool deletes the desktop shortcuts even if Citrix Workspace app for Windows (Store) is still installed on your system.

For more information about the Citrix Workspace app desktop clean-up tool, see Knowledge Center article [CTX231094](#).

Configure

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Net Promoter Score (NPS)

Citrix Workspace app for Windows (Store) prompts you periodically for Net Promoter Score (NPS) feedback. The prompt asks you to rate your experience with Citrix Workspace app. We use NPS feedback as a tool to measure customer satisfaction and to further improve Citrix Workspace app.

The NPS feedback prompt appears:

- When you upgrade to the latest version of Citrix Workspace app for Windows (Store) edition.
- After every fifth successful connection.

You can rate your experience on a scale of 1 to 5, with 5 indicating that you are extremely satisfied.

Ratings of 4 and 5 redirect you to rate your experience in the Microsoft Store.

Ratings between 1 and 3 redirect you to your default email. The content of the email and the recipient email address is auto-populated in the **Compose** email dialog.

The Net Promoter Score feature works only on the Citrix Workspace app for Windows (Store) edition.

Note:

When you upgrade or install Citrix Workspace app for Windows (Store) for the first time, you must add the latest template files to the local GPO. For more information about, see [Group Policy Object administrative template](#) in the Citrix Workspace app for Windows documentation. The existing settings are retained while importing the latest files after upgrade.

1. Open the Citrix Workspace app GPO administrative template by running gpedit.msc.
2. Under the User Configuration node, go to **Administrative Template > Citrix Workspace > User experience**.
3. Select **EnableNPS** policy.
4. Select **Disabled** to disable the NPS feedback prompt in a session.
5. Restart the session for the changes to take effect.

Feature matrix

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The feature matrix table lists the features that are supported, unsupported, and partially supported with Citrix Workspace app for Windows (Store).

For information about a specific feature, see the [Citrix Workspace app for Windows product documentation](#).

[Citrix Workspace app for Windows \(Store\) Feature matrix](#)

Known issues / Limitations

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Citrix Workspace app for Windows (Store) supports many of the familiar features of the traditional edition of Citrix Workspace app for Windows, but not all.

For a list of supported, unsupported, and partially supported features, see the [Feature matrix](#).

Unsupported features

The following features of Citrix Workspace app for Windows are not currently supported in Citrix Workspace app for Windows (Store):

1. Offline apps (virtualized)
2. File type association
3. Jabber VXME optimization pack
4. Proximity/Contactless card (Fast Connect)
5. Pass-through authentication

Limitations

- The **App Commands** and **Charms** options present in the desktop viewer are not available for Citrix Workspace app for Windows (Store) edition. For more information, see Knowledge Center article [CTX224641](#).
- Citrix Workspace app for Windows (Store) does not support the SDK functionality. This includes the Virtual Channel SDK, ICA Client Object SDK, Fast Connect API, Storebrowse utility and the Certificate Identity Declaration SDK.
- You require additional configuration to use the TWAIN virtual scanner with Citrix Workspace app for Windows (Store). For more information, see Knowledge Center article [CTX230095](#).
- On a Windows 10 S device, you cannot collect the CDF trace using the **CDFControl** tool.
- URL redirection and its dependent functionalities like Local App Access and Client-hosted apps are not supported.
- USB redirection is supported only on non-Windows 10 S devices. To enable this feature, run the [USBInstall.bat](#) file and restart the client device for the changes to take effect. To download and run the batch file, see Knowledge Center article [CTX231229](#).

Known issues

To know the list of known issues in Citrix Workspace app for Windows, see [Known issues](#). These known issues are applicable only on the supported and partially supported features listed in the [Feature matrix](#).

- Only the Self-Service plug-in component logs are available after installing Citrix Workspace app for Windows (Store). The Self-Service plug-in logs are present in the `\AppData\Local\Citrix\SelfService` folder.

Installation logs for all other components are not available. [RFWIN-6745]

- You cannot launch subscribed apps and desktops using desktop shortcuts. As a workaround, disable the **Show application in Start Menu** option from **Advanced Preferences > Shortcuts**

and Reconnect > Application Display. [RFIN-6775]

**Locations**

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