



## Citrix DesktopPlayer for Mac

### Release Notes

Version 2.4.0

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## About this release

Thank you for purchasing DesktopPlayer for Mac 2.4.0, one of the most advanced client virtualization technologies in the market. DesktopPlayer for Mac enables you to remotely manage virtual machines (VMs) deployed to mobile and office users. The following new and enhanced features are part of this release:

- **VirtualBox 5.1** is integrated  
This release is integrated with the latest build of Oracle VM VirtualBox.
- **Support for VM import**  
You can import a VM from your local computer in addition to downloading one from the Synchronizer server.  
This feature can free you from downloading especially when the quality of your network connection is poor.

Due to the large number of configurations that the endpoints may experience, it is important that you read this document carefully to understand the requirements and limitations for a successful deployment. This document is intended for IT administrators who want to install, configure, and explore the new features in DesktopPlayer for Mac.

## Platform (host) requirements

For the best user experience possible, DesktopPlayer for Mac must be installed in a system that meets these minimum requirements; it is possible to run DesktopPlayer for Mac in less-equipped systems, but the performance can suffer significantly. Citrix does not support such configurations.

- **Processor:** Intel i5/i7 series 3<sup>rd</sup> generation (IvyBridge) or newer
- **OS:** Mac OS X 10.12, 10.11, 10.10, and 10.9
- **Memory:** 4 GB minimum required, 8 GB (or more) highly recommended
- **Disk:** 100 GB free space (minimum) on boot partition (Drive C)

Solid-state drives (SSD) are highly recommended. Low-performance rotational drives, such as those found in laptops, must be avoided or replaced.

- **USB:** USB 2.0 and USB 3.0 devices supported
- **Displays:** Up to two displays (including internal LCD display) are supported.

## Virtual machine (VM) requirements

DesktopPlayer for Mac supports only virtual machines deployed from the Synchronizer, with the following VM requirements:

- **OS:** The following Windows versions are supported:
  - Windows 7 Pro/Enterprise
  - Windows 8.1 Pro/Enterprise
  - Windows 10 LTSC
- **Memory:**
  - 2 GB minimum for 32-bit OS
  - 4 GB minimum for 64-bit OS

## Installation

For installation procedures, see the *DesktopPlayer for Mac Getting Started Guide*.

## Upgrade and downgrade

If you are upgrading from a previous 2.1, 2.2, or 2.3 production version, no manual installation is required. If you are upgrading from version 1.x, you must uninstall DesktopPlayer for Mac first, then install the latest version.

## Fixed issues

Fixed issues in this release:

- Icons do not show correctly when you select the **use dark menu bar Dock** check box.
- Crash logs cannot be collected in Mac OS X 10.12.
- Audio quality on the Windows guest VMs is significantly enhanced.
- DesktopPlayer might `exit` unexpectedly after you wake the host from sleep.
- USB devices cannot be recognized on Windows 7 SP1 guest VMs.

## Known issues

Known issues in this release:

- Windows 10 guest VMs with McAfee antivirus software installed might not boot.
- MacBook Pro with Touch Bar can experience a sudden shutdown of a VM.
- When a Windows guest VM is locked, you cannot shut down the VM by clicking the **X** button in the upper-left corner of the DesktopPlayer window; instead, you can shut down the VM by clicking the **shut down** icon on the VM logon screen.