



Citrix DesktopPlayer for Mac

Release Notes

Version 2.5.0

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## About this release

Thank you for purchasing DesktopPlayer for Mac 2.5.0, one of the most advanced client virtualization technologies in the market. DesktopPlayer for Mac enables you to remotely manage virtual machines (VMs) deployed to mobile and office users. The following new and enhanced features are part of this release:

- **Support for saving and resuming VM states**  
You can save the state of a VM before restarting or shutting down the host machine. You can also resume the VM state as required.
- **Support for wireless bridging**  
You can configure wireless bridging on Synchronizer. With wireless bridging enabled, a VM can obtain an IP address from the DHCP server in the host network.

Due to the large number of configurations that the endpoints might experience, it is important that you read this document carefully to understand the requirements and limitations for a successful deployment. This document is intended for IT administrators who want to install, configure, and explore the new features in DesktopPlayer for Mac.

## Platform (host) requirements

For the best user experience possible, DesktopPlayer for Mac must be installed in a system that meets these minimum requirements. It is possible to run DesktopPlayer for Mac in less-equipped systems, but the performance can suffer significantly. Citrix does not support such configurations.

- **Processor:** Intel i5/i7 series 3<sup>rd</sup> generation (IvyBridge) or newer
- **OS:** Mac OS X 10.12, 10.11, 10.10, and 10.9
- **Memory:** 4 GB minimum required, 8 GB (or more) highly recommended
- **Disk:** 100 GB free space (minimum) on boot partition (Drive C)

Solid-state drives (SSD) are highly recommended. Low-performance rotational drives, such as those found in laptops, must be avoided or replaced.

- **USB:** USB 2.0 and USB 3.0 devices supported
- **Displays:** Up to two displays (including internal LCD display) are supported.

## Virtual machine (VM) requirements

DesktopPlayer for Mac supports only virtual machines deployed from the Synchronizer, with the following VM requirements:

- **OS:** The following Windows versions are supported:
  - Windows 7 Pro/Enterprise
  - Windows 8.1 Pro/Enterprise
  - Windows 10 LTSB Version 1607
- **Memory:**
  - 2 GB minimum for 32-bit OS
  - 4 GB minimum for 64-bit OS

## Installation

For installation procedures, see the *DesktopPlayer for Mac Getting Started Guide*.

## Upgrade and downgrade

If you are upgrading from Version 2.1, 2.2, 2.3, or 2.4, no manual installation is required. However, if you are upgrading from version 1.x, you must uninstall DesktopPlayer for Mac before installing the latest version.

## Fixed issues

Fixed issues in this release:

- Temporary VHD copies cannot be deleted when you unregister.
- With single sign-on (SSO) enabled, user passwords appear at the lower left corner of the screen if the attempts to log on to a Windows 10 guest VM fail.
- Audio quality on the Windows guest VMs is significantly enhanced.

## Known issues

Known issues in this release:

- Windows 10 guest VMs with the McAfee antivirus software installed might not boot.
- MacBook Pro with Touch Bar can experience a sudden shutdown of a VM.
- When a Windows guest VM is locked, you cannot shut down the VM by clicking the **X** button in the upper-left corner of the DesktopPlayer window. Instead, you can shut down the VM by clicking the **shut down** icon on the VM logon screen.
- Domain trusts might be lost with low probability. You can repair domain trusts by clicking **Repair Domain Trust** on Synchronizer.
- When wireless bridging fails, the networking mode automatically switches to NAT after several minutes and cannot resume wireless bridging even when you connect to another network.

As a workaround, log off and back on to DesktopPlayer for Mac.