



## Citrix DesktopPlayer for Mac

### Release Notes

Version 2.6.0

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## About this release

Thank you for purchasing DesktopPlayer for Mac 2.6.0, one of the most advanced client virtualization technologies in the market. DesktopPlayer for Mac enables you to remotely manage virtual machines (VMs) deployed to mobile and office users. The following new and enhanced features are part of this release:

- **New General screen**  
Newly designed based on the previous **Updates** screen, the **General** screen displays information about recent updates and available networks. Use this screen to check for updates or to specify a list of acceptable networks that can transfer updates between Synchronizer and DesktopPlayer. As of this release, you can also use this screen to set the network type and to pause or resume VM downloads.
- **Support for pausing and resuming VM downloads**  
You can pause all ongoing VM download activities, if any, and resume these activities later. For more information, see the “DesktopPlayer Preferences” section of the *DesktopPlayer for Mac Getting Started Guide*.
- **Auto-start of VMs**  
If the administrator enables auto-start for a VM on Synchronizer, the VM can automatically start up after preparation or your logon to DesktopPlayer.
- **Problem reporting to CIS**  
You can report problems to Synchronizer for your administrator to check. If your administrator decides to engage Citrix technical support after checking a problem you reported, your administrator can upload a diagnostics zip file from Synchronizer to Citrix Insight Services (CIS) and in the meantime, enter a case number. If your DesktopPlayer cannot connect to Synchronizer, you can save the diagnostics zip file to your local host and provide the file to your administrator who can then use the CIS web UI to upload the file to CIS.

Due to the large number of configurations that the endpoints might experience, it is important that you read this document carefully to understand the requirements and limitations for a successful deployment. This document is intended for IT administrators who want to install, configure, and explore the new features in DesktopPlayer for Mac.

## Platform (host) requirements

For the best user experience possible, DesktopPlayer for Mac must be installed in a system that meets these minimum requirements. It is possible to run DesktopPlayer for Mac in less-equipped systems, but the performance can suffer significantly. Citrix does not support such configurations.

- **Processor:** Intel i5/i7 series 3<sup>rd</sup> generation (IvyBridge) or newer
- **OS:** Mac OS X 10.13, 10.12, 10.11, 10.10, and 10.9
- **Memory:** 4 GB minimum required, 8 GB (or more) highly recommended
- **Disk:** 100 GB free space (minimum) on boot partition (Drive C)

Solid-state drives (SSD) are highly recommended. Low-performance rotational drives, such as those found in laptops, must be avoided or replaced.

- **USB:** USB 2.0 and USB 3.0 devices supported
- **Displays:** Up to two displays (including internal LCD display) are supported.

## Virtual machine (VM) requirements

DesktopPlayer for Mac supports only virtual machines deployed from Synchronizer, with the following VM requirements:

- **OS:** The following Windows versions are supported:
  - Windows 7 Pro/Enterprise
  - Windows 8.1 Pro/Enterprise
  - Windows 10 LTSC Version 1607
- **Memory:**
  - 2 GB minimum for 32-bit OS
  - 4 GB minimum for 64-bit OS

## Installation

For installation procedures, see the *DesktopPlayer for Mac Getting Started Guide*.

## Upgrade and downgrade

If you are upgrading from Version 2.1, 2.2, 2.3, 2.4, or 2.5, no manual installation is required. However, if you are upgrading from version 1.x, you must uninstall DesktopPlayer for Mac before installing the latest version.

## Fixed issues

Fixed issue in this release:

- When wireless bridging fails, the networking mode automatically switches to NAT after several minutes and cannot resume wireless bridging even when you connect to another network.

## Known issues

Known issues in this release:

- Windows 10 guest VMs with the McAfee antivirus software installed might not boot.
- MacBook Pro with Touch Bar can experience a sudden shutdown of a VM.
- When a Windows guest VM is locked, you cannot shut down the VM by clicking the **X** button in the upper-left corner of the DesktopPlayer window. Instead, you can shut down the VM by clicking the **Shut down** icon on the VM logon screen.
- Domain trusts might be lost with low probability. You can repair domain trusts by clicking **Repair Domain Trust** on Synchronizer.