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Citrix DesktopPlayer for Mac

Version 2.2.0

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About Citrix

Citrix (NASDAQ:CTXS) is leading the transition to software-defining the workplace, uniting virtualization, mobility management, networking and SaaS solutions to enable new ways for businesses and people to work better. Citrix solutions power business mobility through secure, mobile workspaces that provide people with instant access to apps, desktops, data and communications on any device, over any network and cloud. With annual revenue in 2014 of $3.14 billion, Citrix solutions are in use at more than 330,000 organizations and by over 100 million users globally. Learn more at www.citrix.com.

About this release

Thank you for purchasing DesktopPlayer for Mac 2.2, one of the most advanced client virtualization technologies in the market. This document is intended for IT administrators who want to install, configure, and explore the new features in DesktopPlayer for Mac.

DesktopPlayer for Mac enables you to remotely manage virtual machines deployed to mobile and office users. Due to the large number of configurations that these endpoints may experience, it is important that you read these notes carefully to understand the requirements and limitations for a successful deployment.

Platform (host) requirements

For the best user experience possible, DesktopPlayer for Mac should be installed in a system that meets these minimum requirements; it is possible to run DesktopPlayer for Mac in less-equipped systems, but the performance may suffer significantly. Citrix does not support such configurations.

- ☐ **Processor**: Intel i5/i7 series 3rd generation (IvyBridge) or newer
- ☐ **OS**: Mac OS X 10.11, 10.10, and 10.9
- ☐ **Memory**: 4 GB minimum required, 8 GB (or more) highly recommended
- ☐ **Disk**: 100 GB free space (minimum) on boot partition (Drive C)

    Solid-state drives (SSD) are highly recommended. Low performance rotational drives, such as those found in laptops, should be avoided or replaced.

- ☐ **USB**: USB 2.0 and USB 3.0 devices supported
- ☐ **Displays**: Up to two displays (including internal LCD display) are supported.

Virtual machine (VM) requirements

DesktopPlayer for Windows only supports virtual machines deployed from the Synchronizer, with the following VM requirements:

- ☐ **OS**: The following Windows versions are supported:
    - o   Windows 7 Pro/Enterprise
    - o   Windows 8.1 Pro/Enterprise
    - o   Windows 10
- ☐ **Memory**:
    - o   2 GB minimum for 32-bit OS
    - o   4 GB minimum for 64-bit OS

Installation

Refer to the *DektopPlayer for Mac Getting Started Guide* for installation procedures.

Upgrades and downgrades

If you are upgrading from a previous 2.0 or 2.1 production version no manual installation is required. If you are upgrading from version 1.x, you must uninstall DesktopPlayer for Mac first, then install the latest version.

New features in version 2.2.0

Release 2.2.0 provides the following new features:

- ☐ Bridged mode networking.
- ☐ Import VM from a USB drive.

Fixed issues

The following issues have been fixed in this release.

- ☐ Webcams and microphones now work more reliably.
- ☐ Improved performance with Skype for Business

Known issues

The following issues are known at this release:

- ☐ Win10 VMs with McAfee anti virus software installed may not boot.
- ☐ Many duplex USB audio devices are unable to play and record audio within the guest simultaneously.
- ☐ The quality of audio recorded in the guest may be poor.
- ☐ Webcam devices may perform poorly in DesktopPlayer VMs. This seems to be more common with external USB webcams such as Logitech and Microsoft devices. Webcams integrated into a laptop lid appear less likely to be affected.
- ☐ Poor performance may include failure of an application (such as Skype) in the VM from connecting to the webcam, or the webcam input showing as a black screen, or issues with video quality.

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