Citrix QuickEdit for mobile productivity apps

📅 May 21, 2021

Contributed by: V S J

IN THIS ARTICLE

Citrix QuickEdit is the editing tool for mobile productivity apps. Its compatibility with Citrix Secure Mail and Citrix Content Collaboration for Endpoint Management allows a seamless workflow within the secure Endpoint Management environment.

UPDATES:

- **Update on June 19, 2020:** MDX encryption reaches end of life (EOL) on September 1, 2020. You must test and plan for migration off MDX encryption by July 2020.

- **Update on July 2, 2018:** QuickEdit remains available as a mobile productivity app. We are not applying the End of Life (EOL) status on September 1, 2018 that we had communicated earlier. Instead, we plan to make updates to the content management component of QuickEdit.

For a video on the capabilities of Citrix QuickEdit features, see this video in the Citrix YouTube channel:
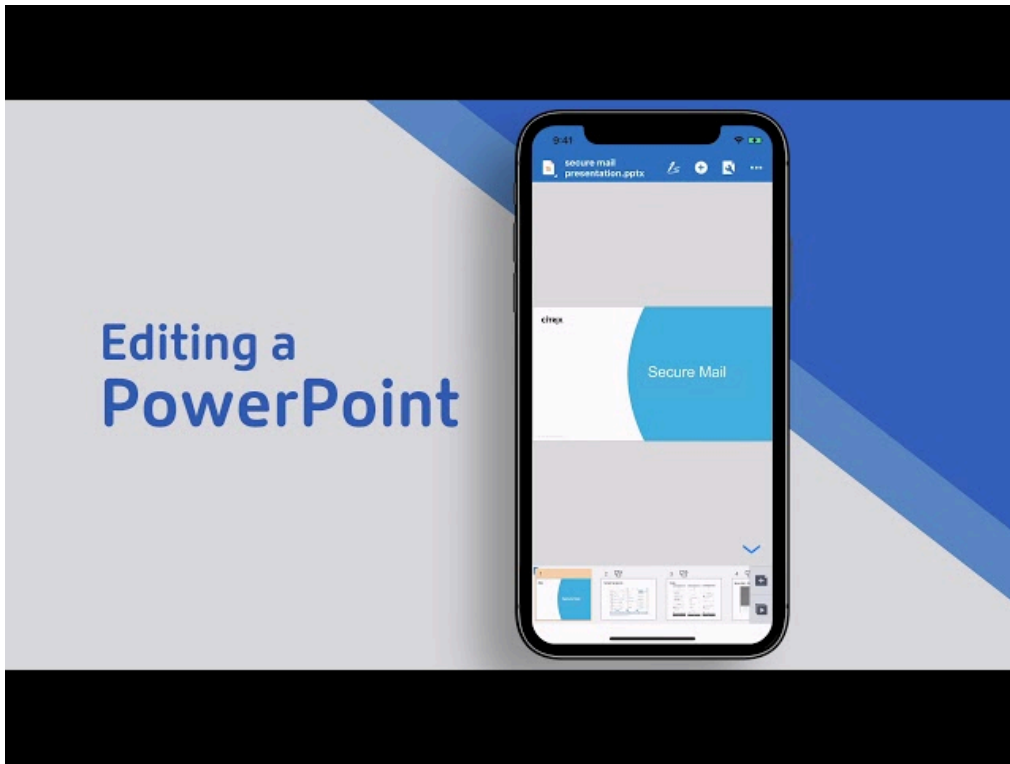
For QuickEdit and other mobile productivity app system requirements, see **System requirements**.

You can configure QuickEdit to be pushed to user devices automatically when the devices are enrolled in Secure Hub. Alternatively, users can add the app from the app store.

QuickEdit is also compatible with native mail programs for easy sharing or transferring of files, either as an attachment or Citrix Files link.

Encryption

With QuickEdit version 20.5.0 and later, you can choose the type of data encryption. Select **Platform encryption with compliance enforcement** encryption type for the device platform to encrypt the data.
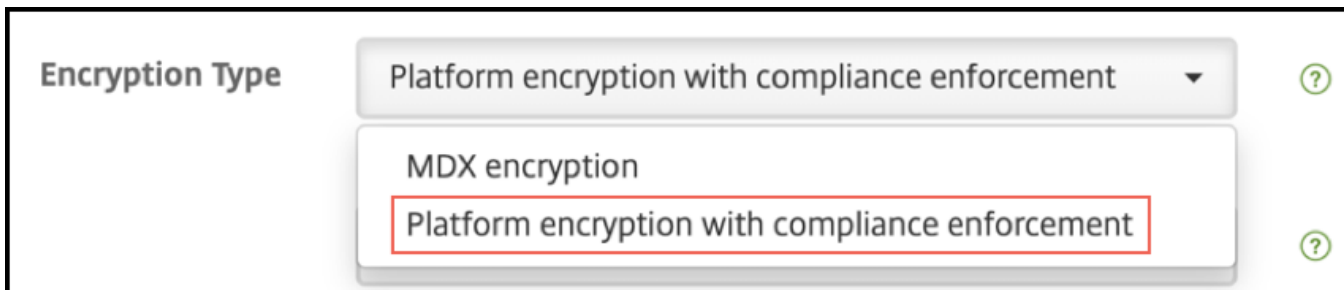
When you select **Platform encryption with compliance enforcement** encryption type, the data remains on the SD card of your device, but will not encrypt the files present in the SD card. You receive the following warning on your device:
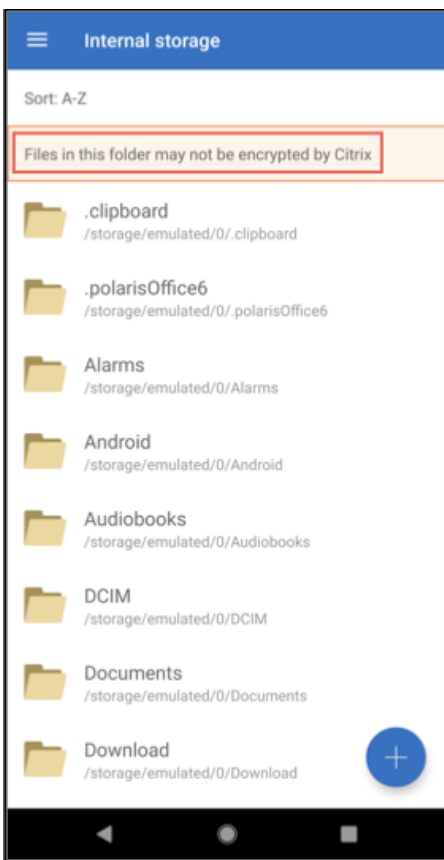
The only effect on the files stored on Cloud repositories is the change in the type of data encryption.

Supported file types

- Microsoft Word – .doc and .docx

- Microsoft Excel – .xls and .xlsx

- Microsoft PowerPoint – .ppt and .pptx

- .csv, .txt

- .jpeg, .gif, .png, .svg, .bmp

The following file types are deprecated as of the latest release: .docm, .xlsm, .pptm, and .rft.

Integrating and delivering QuickEdit

To integrate and deliver QuickEdit with Endpoint Management, follow these general steps:

1. You can optionally enable SSO from Secure Hub. To do that, configure Citrix Files account information in Endpoint Management to enable Endpoint Management as a SAML identity provider for Citrix Files.

   Configuring the Citrix Files account information in Endpoint Management is a one-time setup used for all Endpoint Management, Citrix Files, and non-MDX Citrix Files clients. For details, see Integrating and Delivering Citrix Files Clients.

2. Download QuickEdit.

   - You can download QuickEdit from the Endpoint Management downloads page.

   - For new users, QuickEdit is also available on the Citrix Workspace platform. For details, see Citrix Workspace platform.

3. Add QuickEdit to Endpoint Management using the same steps as for other MDX apps. For details, see **Add apps**.

Uploading files

You can upload files from your device to Cloud repositories such as ShareFile, and access them on other devices. Currently we support QuickEdit only for iOS and Android. But if the files are migrated to Cloud repositories, you can use any other tool on your device to edit the same.

Fixed and known issues in the current release

The following issues are known or fixed in the latest release.

Fixed issues

- When you try to send files to Secure Mail from QuickEdit for iOS or ScanDirect, the transfer fails. As a workaround, add the following file encryption exclusion within the policy settings for these apps: "/tmp/.com.apple.Pasteboard". (Found in version 6.14)

Known issues

- If a page size exceeds 10,000 points (width or height), documents do not open, to prevent a potential memory error.

- Digital signatures and inline images are not supported with QuickEdit.

- On QuickEdit on iOS 12 devices, when users create a file, a "Due to insufficient memory" issue appears.

- Users can view annotations to PDF files only if the file is opened in Edit mode and the Annotations option is selected.

- When users open a PDF file that exceeds 150 MB, an "Unsupported file" error message appears.

- On QuickEdit for iPads, in the **Edit** mode, the keyboard does not appear as expected.

- Users cannot create a PowerPoint (.ppt) file that includes more than one photo.

Limitations

- QuickEdit is not supported on shared devices.

- If you are running an older version of QuickEdit that supports shared devices and you upgrade to QuickEdit for iOS versions 7.4.0 or later, all your locally managed files and folders are lost. However, Citrix Files data remains unaffected and accessible.

Was this helpful   👍 | 👎

Send us your feedback

Instructions for Contributors