



# StoreFront 1912

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## StoreFront 1912 Long Term Service Release Overview

December 23, 2024

StoreFront is an enterprise app store that aggregates applications and desktops from [Citrix Virtual Apps and Desktops](#) sites and [Citrix DaaS](#) into a single easy to use store for users.

Within StoreFront you can configure one or more stores. Each store has its own configuration including:

- The list of resource feeds that StoreFront queries to enumerate the apps and desktops available to the user.
- The appearance of the website used to access the store.
- What [authentication methods](#) users use to log on.
- External access via a NetScaler Gateway.

Users can use locally installed [Citrix Workspace app](#) or Citrix Workspace app for HTML5 in a web browser to access StoreFront stores. For more information see [User access options](#).

To get started, [Plan your StoreFront deployment](#), view the [System requirements](#) and [Install StoreFront](#).

### What's new

Cumulative Update 10 (CU10) is the latest release of the StoreFront 1912 LTSR. See [What's new](#).

### Earlier releases

Documentation for other currently available releases is located [here](#).

For steps to upgrade from an earlier release, see [Upgrade](#).

### Support lifecycle

The product lifecycle strategy for StoreFront Current Releases (CR) and Long Term Service Releases (LTSR) is described in [Lifecycle Milestones](#). Additional Lifecycle Information for StoreFront is provided in [CTX200356](#).

## What's new

November 15, 2024

- [1912 LTSR CU10](#)
- [1912 LTSR CU9](#)
- [1912 LTSR CU8](#)
- [1912 LTSR CU7](#)
- [1912 LTSR CU6](#)
- [1912 LTSR CU5](#)
- [1912 LTSR CU4](#)
- [1912 LTSR CU3](#)
- [1912 LTSR CU2](#)
- [1912 LTSR CU1](#)
- [1912 LTSR initial release](#)
- [Deprecation](#)
- [Known issues](#)

## Cumulative Update 10 (CU10)

December 23, 2024

CU10 Release date: 15 November, 2024

### About this release

This release contains StoreFront 1912 LTSR Cumulative Update 10 (CU10) fixes one issue reported since the CU9 release of the 1912 LTSR.

[Known issues in this release](#)

### Citrix Workspace app for HTML5

This release includes [Citrix Workspace app for HTML5 2409](#).

## Fixed issues in 1912 LTSR Cumulative Update 10

- When you upgrade StoreFront, you might notice duplicate copies of customization files, which were placed in the custom folder (\StoreWeb\custom), can also be found in the StoreFront web interface folders (\StoreWeb) after the upgrade process is complete. [CVADHELP-25405] [CVADHELP-25577]

## Cumulative Update 9 (CU9)

December 23, 2024

CU9 Release date: 30 April, 2024

### About this release

This release contains StoreFront 1912 LTSR Cumulative Update 9 (CU9) fixes four issues reported since the CU8 release of the 1912 LTSR.

[Known issues in this release](#)

### Citrix Workspace app for HTML5

This release includes [Citrix Workspace app for HTML5 2402](#).

## Fixed issues in 1912 LTSR Cumulative Update 9

- Addresses a security vulnerability in the Authentication component. For more information, see Knowledge Center article [CTX583759](#). [CVADHELP-23724 ]
- When the [ADC AppFw / IC / BotManagement](#) feature is enabled, Citrix Workspace app keeps refreshing and the resource icon is not visible. [CVADHELP-23666]
- App enumeration on StoreFront servers might fail intermittently. [CVADHELP-23196]
- When you start a desktop session using on-premises deployments, Citrix Workspace app UI might display positive launch status messages. However, within no time the UI displays the following error message:  
<Desktop name> cannot start the Desktop  
The issue occurs when tries to access a desktop that is in a powered-off state. Citrix Workspace app waits till the desktop is powered on instead of displaying the error dialog. [CVADHELP-23140]



## Cumulative Update 8 (CU8)

February 9, 2024

CU8 Release date: 11 September, 2023

CU8 Update 1 Release Date: 9 January, 2024

### About this release

StoreFront 1912 LTSR Cumulative Update 8 (CU8) fixes issues reported since the CU7 release of the 1912 LTSR.

[Known issues in this release](#)

### Citrix Workspace app for HTML5

This release includes [Citrix Workspace app for HTML5 2307](#).

### Fixed issues in 1912 LTSR Cumulative Update 8 (CU8) Update 1

- This fix addresses a security vulnerability in an underlying component. For more information, see [CTX583759](#). [CVADHELP-23724]

### Fixed issues in 1912 LTSR Cumulative Update 8

StoreFront 1912 CU8 contains all fixes included in [CU7](#), plus the following, new fixes:

- If Site aggregation or delivery groups with specific broker policies are enabled, starting an application, or a desktop creates a new session instead of reconnecting to an existing one. [CVADHELP-19879]
- When the audio and printer are set to **OFF** in a session, the subsequent sessions opened might also have the audio and printer set to **OFF**. [CVADHELP-21886]
- The new applications might launch using HTML5 instead of the native Workspace app when the user's preference for the launch method is the native Workspace app. [CVADHELP-22435]
- With the App Protection enabled, if you restart a session on a StoreFront store, a new session opens without logging off from the existing session. [CVADHELP-22634]

## Cumulative Update 7 (CU7)

February 9, 2024

Release date: 15 March, 2023

### About this release

StoreFront 1912 LTSR Cumulative Update 7 (CU7) fixes five issues reported since the CU6 release of the 1912 LTSR.

[Known issues in this release](#)

[Citrix Product Subscription Advantage Eligibility Dates](#)

### Citrix Workspace app for HTML5

This release includes [Citrix Workspace app for HTML5 2301](#).

### Fixed issues

StoreFront 1912 CU7 contains all fixes included in [CU6](#), plus the following, new fixes:

- The StoreFront MMC console might exit unexpectedly when you change the **Usage or role** of the Citrix Gateway from the **HDX routing Only** option to **Authentication and HDX routing** or **Authentication Only** option. [CVADHELP-15544]
- With this fix, you can use HTML5 early access and backup releases with the default configuration. No additional configuration is required on the StoreFront servers. [CVADHELP-20769]
- When you modify Citrix Gateway details in the Citrix StoreFront Management console, two null parameters, **clusternodes** and **silentauthenticationurls**, might be added to the Roaming\web.config file on the StoreFront server. [CVADHELP-20780]
- After upgrading StoreFront from earlier versions, the setting, **Manage Receiver for Web sites > Deploy Citrix Receiver/Workspace App > Allow users to download HDX engine > Source of Receivers/Workspace app** might default to the value, Citrix website. [CVADHELP-21037]
- After upgrading the StoreFront server, the configured **FeatureState** values might not be retained.

**Note:**

This fix must be applied on both the base and upgrade versions of the StoreFront server.

[CVADHELP-21048]

## Cumulative Update 6 (CU6)

February 9, 2024

Release date: 31 October, 2022.

### About this release

StoreFront 1912 LTSR Cumulative Update 6 (CU6) fixes four issues reported since the CU5 release of the 1912 LTSR.

[Known issues in this release](#)

[Citrix Product Subscription Advantage Eligibility Dates](#)

### Citrix Workspace app for HTML5

This release includes [Citrix Workspace app for HTML5 2209](#).

### Fixed issues in 1912 LTSR CU6

StoreFront 1912 CU6 contains all fixes included in [CU5](#), plus the following, new fixes:

- New applications might launch using HTML5 instead of the native workspace app if the following is true.
  - The **CtxsClientVersion** cookie expires while the **CtxsClientDetectionDone** cookie is still active.
  - The **Use Receiver for HTML5, if local install fails** receiver deployment is used.

[CVADHELP-18040]

- SAML authentication does not work with the certificates issued by CA Server. [CVADHELP-18949]

- When you attempt to launch an application or a desktop on Citrix Workspace app, with Site aggregation configured to the client IP address filter, the following error message might appear:

**Your session did not launch successfully due to error code 3500. Please contact your administrator for more information about the error.**

[CVADHELP-19435]

- This fix provides an enhanced alert message about the probability of losing some features on the StoreFront client detection page if the user clicks the Already installed link during the client detection process. [CVADHELP-19714]

## Cumulative Update 5 (CU5)

October 17, 2024

Release date: 09 March, 2022.

### About this release

StoreFront 1912 LTSR Cumulative Update 5 (CU5) fixes four issues reported since the CU4 release of the 1912 LTSR.

[Known issues in this release](#)

[Citrix Product Subscription Advantage Eligibility Dates](#)

### Citrix Workspace app for HTML5

This release includes Citrix Workspace app for HTML5 2201.

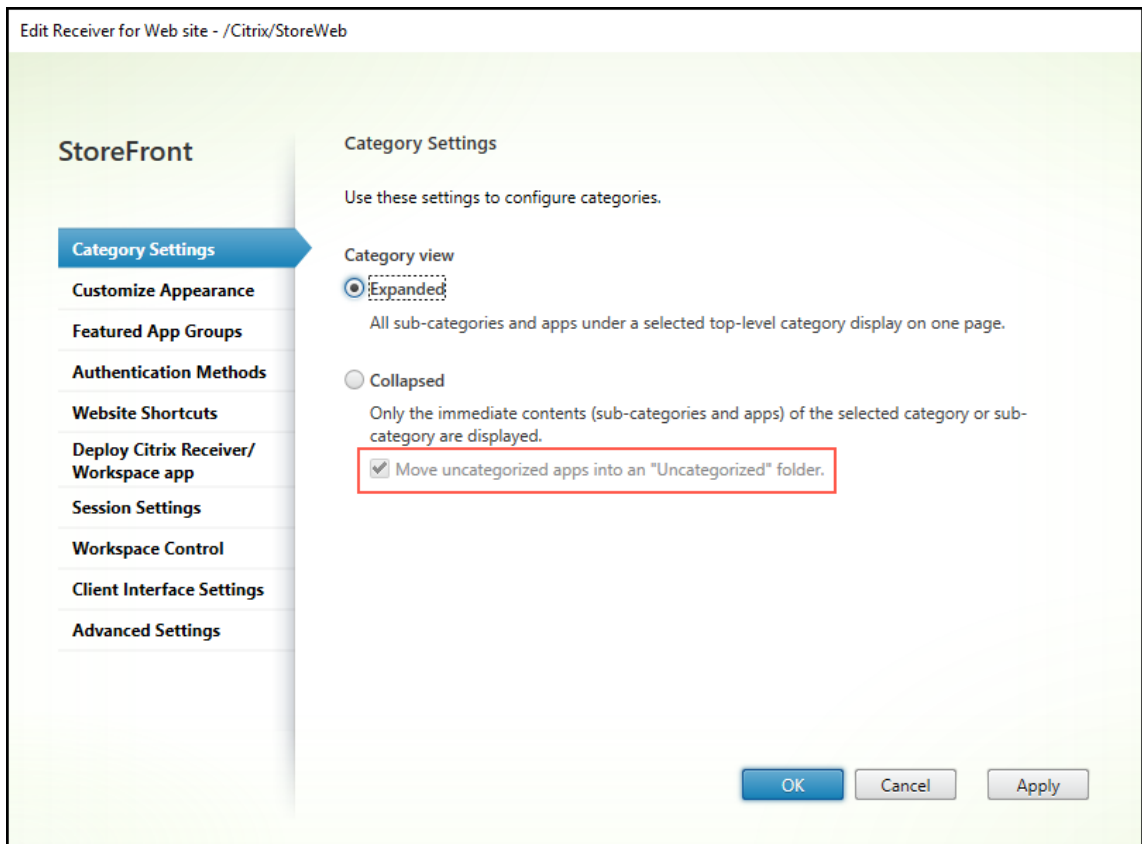
### Uncategorized apps in Categories view

In the collapsed mode of **Categories** section, the apps that are uncategorized are no longer placed in the **Uncategorized** folder. Instead the apps are displayed directly under the first layer of the category folders. The feature provides faster access to the applications and an enhanced user experience.

To enable these settings, do the following steps:

1. Go to **Manage Receiver for Web sites > Configure > Categories Settings**.
2. Select the Collapsed section of the Category view.

3. Select the **Move uncategorized apps into an Uncategorized folder** checkbox.



### Upload StoreFront identity to broker via a header

With this feature, you can determine if specific calls are received from Delivery Controller Monitors on Citrix Gateway, or the advanced health check feature on the StoreFront store. This information helps provide alerts to administrators on common misconfiguration.

Administrators can disable this feature by using the following PowerShell script on a StoreFront server:

```
Add-STFFeatureState -Name "Citrix.StoreFront.Wing.UploadServerIdentity" -IsEnabled $False
```

### Fixed issues

StoreFront 1912 CU5 contains all fixes included in [CU4](#), plus the following, new fixes:

- When you log on to Citrix Workspace app from the same workstation as the previous user, incorrect applications might be listed in tabs **All** and **Favorites**. [CVADHELP-18149]
- When StoreFront site aggregation is enabled, application launches and filtering based on keywords might fail. [CVADHELP-18362]

- You can enable or disable the option to move uncategorized apps in the Web Receiver collapsed category mode into an ‘Uncategorized’ folder. [CVADHELP-18692]
- With this fix, you can determine whether you receive specific calls from Delivery Controller Monitors on Citrix Gateway or the advanced health check feature on the StoreFront store. This information helps provide alerts to administrators on common misconfiguration.

Administrators can disable this feature using the following PowerShell script on a StoreFront server: **Add-STFFeatureState -Name “Citrix.StoreFront.Wing.UploadServerIdentity” -IsEnabled \$False** [CVADHELP-18810]

## Cumulative Update 4 (CU4)

February 9, 2024

Release date: November 03, 2021

### About this release

StoreFront 1912 LTSR Cumulative Update 4 (CU4) fixes eight issues reported since the CU3 release of the 1912 LTSR.

[Known issues in this release](#)

[Citrix Product Subscription Advantage Eligibility Dates](#)

### Citrix Workspace app for HTML5

This release includes Citrix Workspace app for HTML5 2109.

### Fixed issues in 1912 LTSR CU4

StoreFront 1912 CU4 contains all fixes included in [CU3](#), plus the following, new fixes:

- When you attempt to launch a user session using Citrix StoreFront services API, the parameters passed to the launch request might be incorrect. [CVADHELP-16834]
- SAML authentication might fail on the Citrix Workspace app that is connected internally to a StoreFront. [CVADHELP-17295]

- This fix is an enhancement to StoreFront supporting the Local Host Cache feature in Citrix DaaS deployment. This enhancement allows users to launch resources from locations where connectors are not added to the StoreFront as Delivery Controllers when the service is not in the cloud outage mode. [CVADHELP-17385]
- StoreFront includes a Cross Site Request Forgery (CSRF) token in the query string of a few URLs. A security concern might arise because the tokens might be retained in the browser history or in the logs of intermediate devices, such as proxy servers.

With this fix, you can disable CSRF token usage for the following URL request.

```
Add-STFFeatureState -Name "Citrix.DeliveryServices.WebUI.CsrfValidation.IgnoreOnSpecificRequests"-IsEnabled $True
```

**Note:**

If the feature toggle is **ON**, you must remove CSRF tokens from the URLs in all WebAPI-based customizations.

[CVADHELP-17671]

- If you select Source for Receivers/Workspace app as the Citrix Website using the Deploy Citrix Receiver/Workspace app option, the Citrix Receivers/Workspace app downloads from an insecure site. As a result, the latest Google Chrome browser updates block the download. [CVADHELP-18083]
- Upgrading StoreFront from version 7.15 LTSR CU2 to version 1912 LTSR CU3 might fail. Also, uninstalling StoreFront using the Windows Control Panel might fail with this error message:

**Uninstalling Citrix StoreFront failed with exit code: 9**

[CVADHELP-18172]

- When switching accounts to log on to Citrix Workspace app on the same client, icons of featured app groups might launch incorrect applications. For example, if the user clicks the icon of application **A** on Citrix Workspace app, application **B** might launch. Also, the detail box of application A displays the information of application B. [CVADHELP-18221]
- Highlighted tabs in Citrix Receiver for Web sites ignore the 'Link color' value specified in the Customize Appearance tab of the Edit Receiver for Web site dialog. Instead, highlighted tabs display in purple, [LCM-9536]

## Cumulative Update 3 (CU3)

February 9, 2024

Release date: May 12, 2021

## About this release

StoreFront 1912 LTSR Cumulative Update 3 (CU3) fixes 10 issues reported since the CU2 release of the 1912 LTSR.

[Known issues in this release](#)

[Citrix Product Subscription Advantage Eligibility Dates](#)

## Citrix Workspace app for HTML5

This release includes Citrix Workspace app for HTML5 2103.

## Browser support for Microsoft Edge based on Chromium

Microsoft Edge browser based on Chromium is now supported for accessing Citrix Receiver for Web sites from internal network connections and through Citrix Gateway.

## Fixed issues

StoreFront 1912 CU3 contains all fixes included in [CU2](#), plus the following, new fixes:

- When you log on to StoreFront, this error message might appear:

### **Cannot Complete Your Request**

The issue occurs when enumerating applications with verbose logging enabled and any of the enumerated applications with a command-line argument contains a {. [CVADHELP-16227]

- The StoreFront does not hide apps from **All Apps** that appear in a featured category through the customization code described in Support for the unified user experience. [CVADHELP-16577]
- When you launch more than 10 applications using Internet Explorer, an extra scroll bar might appear. [CVADHELP-16605]
- With socket pooling enabled, attempts to log on to StoreFront might fail with this error message:

### **Cannot Complete your Request**

The issue occurs when there is a TCP dynamic port exhaustion.

[CVADHELP-16625]



- After upgrading StoreFront from version 7.15 LTSR CU4, VDI desktops with the same host name might appear in random order instead of serial order. [CVADHELP-16723]
- Attempts to launch a provisioned VDI desktop from the Delivery Group with the App Protection feature enabled might fail. The following behaviors might be observed:
  - When you launch the desktop using Citrix Workspace app for Windows, a spinning circle appears until the StoreFront times out.
  - When you launch the desktop using Citrix Workspace app for Mac, this error message appears:

**Cannot Complete your Request**

[CVADHELP-16800]

- After installing or upgrading StoreFront to version 1912 LTSR CU2, joining the StoreFront server group might fail. Also, configuration changes might not propagate to the other servers. [CVADHELP-17107]
- The Secure Ticket Authority update of the Citrix Gateway object might not get reflected in the Store Service's web.config file when the **Usage or role** of the Citrix Gateway is selected as **HDX routing only** or **Authentication and HDX routing**. The issue occurs when multiple optimal gateways are configured. [CVADHELP-17112]
- Clicking a website shortcut for the first time through Citrix Receiver utilizing SAML authentication might require multiple attempts. [CVADHELP-17137]

## Cumulative Update 2 (CU2)

December 23, 2024

Release date: November 19, 2020

### About this release

StoreFront 1912 LTSR Cumulative Update 2 (CU2) fixes nine issues reported since the CU1 release of the 1912 LTSR.

[Known issues in this release](#)

[Citrix Product Subscription Advantage Eligibility Dates](#)

## Collapsed categories view

StoreFront stores have been using the unified user experience since StoreFront 1903. Some customers have reported that the way unified experience displays sub-categories in the Categories view is sub-optimal for their business processes, and that it confuses their users. At this release, the Citrix StoreFront management console provides an option for stores to use a 'collapsed' Categories view instead.

Collapsed Categories view hides the contents of any sub-categories until they are opened, and provides 'breadcrumb trail' navigation. For more information on the collapsed Categories view, and details of configuring it, see [Category Settings](#). The **Set-STFWebReceiverUserInterface** PowerShell command has a new `CategoryViewCollapsed` parameter to control the categories view, see [Citrix StoreFront 1912 SDK PowerShell Modules](#). [LCM-8241]

## Security keys

You can ensure that only approved StoreFront servers can communicate with your delivery controllers using [Security keys](#).

## Fixed issues

StoreFront 1912 CU2 contains all fixes included in [CU1](#), plus the following, new fixes:

- When a custom config file is present in the store folder, the custom file might replace the content of the web.config file in the store folder. The issue occurs when you upgrade StoreFront. [CVADHELP-13485]
- In the StoreFront console, attempts to add domain names that contain an underscore (\_) to a trusted domain list might fail. [CVADHELP-14213]
- Citrix StoreFront might fail to enumerate applications. The issue occurs when StoreFront connects to a Delivery Controller that has a certificate chain with an unsupported Certificate Policies extension. [CVADHELP-14328]
- Applications protected by App Protection policies are not enumerated on StoreFront web stores. The issue occurs if you add more than two store sites on supported Citrix Workspace app versions. [CVADHELP-14637]
- When you attempt to launch an application using its shortcut, the application appears as undefined and the **Install** button appears for non-Citrix Endpoint Management applications. [CVADHELP-14808]
- On macOS, client detection might fail with an error: The URL cannot be opened. When you click the **Detect Receiver** button, StoreFront redirects the client to the error message. [CVADHELP-15073]

- Attempts to launch a session using Citrix Workspace app for Mac might fail. The issue occurs when the session is from a delivery group with the App Protection feature enabled. [CVADHELP-15751]
- On a StoreFront store, top-level applications might be listed under a subcategory in the Categories view. [CVADHELP-16179]

## Cumulative Update 1 (CU1)

October 30, 2024

Release date: May 7, 2020

### About this release

StoreFront 1912 LTSR Cumulative Update 1 (CU1) fixes more than eight issues reported since the initial release of the 1912 LTSR.

[StoreFront \(initial release\)](#)

[Known issues in this release](#)

[Citrix Product Subscription Advantage Eligibility Dates](#)

### Improved resiliency with DaaS during an outage

In normal operation, all cloud connectors are able launch any resource. However during an outage, cloud connectors go into LHC mode where they only know resources in their own location. Previously, StoreFront treated all connectors equally so when the connection between the Cloud Connector and the Citrix DaaS was lost, attempts to launch published applications or desktops through StoreFront might fail. With CU1, StoreFront queries each cloud connector to determine which resource location it is in. In the event of an outage, it directs launch requests to a cloud connector in the same location as the resources. To enable this functionality, you must enable [Advanced health check](#) and update your resource feeds to ensure that all cloud connectors are listed. [CVADHELP-14075]

### Fixed issues

StoreFront 1912 CU1 has the following fixes:

- Security Assertion Markup Language (SAML) authentication might fail when you use a third-party application as an Identity Provider (IdP). The following error message appears:

`There was a failure with the mapped account.` [CVADHELP-13396]

- When you log on to StoreFront, application enumeration might take a long time to complete. The issue occurs if you type your user name in `domain\username` format and user authentication is delegated to Delivery Controllers. [CVADHELP-13891]
- After you refresh Citrix Workspace app, the **Details** options that let you see the details of each app might disappear. If you log on or add the account information for the first time, the issue does not occur on initial refresh. But, the issue occurs on subsequent refreshes. [CVADHELP-13949]
- Non-English language versions of the StoreFront metainstaller might display some strings incorrectly. [CVADHELP-14030]
- Connections through Citrix Gateway might fail with the following error message:

`Cannot Complete Request.`

The issue occurs after you use the PowerShell command to add the Global Server Load Balancing (GSLB) URL. [CVADHELP-14354]

- When you install a Delivery Controller, StoreFront might not be installed by default. To install it, use the Citrix StoreFront option from the Citrix Virtual Apps and Desktops metainstaller. [LCM-7335]
- This release contains a fix which addresses a security vulnerability. For more information, see Knowledge Center article [CTX277455](#). [LCM-7272]

## What's new

October 18, 2024

### What's new in 1912 LTSR

Version 1912 LTSR of StoreFront includes the following new features and enhancements since 3.12 LTSR:

## **StoreFront Protocol Handler Support now includes Chrome devices with Workspace app for Android**

When users on Chrome devices open a Citrix Receiver for Web site, with Citrix Workspace app for Android 1912 or higher, the browser automatically opens ICA files using Citrix Workspace app for Android at launch.

The client detection work flow for Android—which determines whether Citrix Workspace app for Android is installed—is now identical to Citrix Workspace app for Windows and Citrix Workspace app for Mac when the Chrome browser is used on Chrome devices. In previous releases, users on Chrome devices were required to manually open a downloaded ICA file first.

### **Note:**

Citrix Workspace app for Android 23.12.0 and higher are not supported on on ChromeOS.

## **Support for App Protection policies**

StoreFront 1912 supports App Protection policies to enhance security when other Citrix components, such as Citrix Workspace app and Citrix Virtual Apps and Desktops delivery controllers, also support the App Protection feature. App Protection policies are set at the Delivery Group level, and Citrix Virtual Apps and Desktops determines whether App Protection policies are used. You need to manually enable the App Protection feature within StoreFront. When StoreFront receives requests containing the HTTP header X-Citrix-AppProtection-Capable from a Citrix Workspace app that supports App Protection policies, StoreFront automatically sends a smart access tag to Citrix Virtual Apps and Desktops indicating that it supports App Protection policies. For details of configuring Delivery Groups with App Protection policies, see [App Protection](#).

**To enable App Protection on a StoreFront server**, run the following PowerShell command on the StoreFront server: `Add-STFFeatureState -Name "Citrix.StoreFront.AppProtectionPolicy.Control"-IsEnabled $True`. (In a multiple-server StoreFront deployment, you must manually propagate these changes to all the other servers in the server group. See [Propagate local changes to a server group](#).)

**To verify that the feature is enabled on a StoreFront server**, use the following PowerShell command: `Get-STFFeatureState -Name "Citrix.StoreFront.AppProtectionPolicy.Control"`.

## **Desktop Appliance sites no longer supported**

StoreFront support for users to access desktops on Desktop Appliance sites was announced as deprecated in Citrix Virtual Apps and Desktops 7 1811. At this release, Desktop Appliance sites are no longer

supported, and we recommend using Citrix Workspace app [Desktop Lock](#) for all non-domain-joined use cases.

**Warning:**

When you upgrade to StoreFront 1912, any Desktop Appliance sites in your deployment are automatically removed. See [Upgrade StoreFront](#).

## StoreFront PowerShell SDK

The StoreFront [PowerShell SDK](#) has been updated including the following changes:

- You can no longer create or manage Desktop Appliance sites using PowerShell.
- New PowerShell cmdlets to support Certificate Revocation List (CRL) checking.
- New PowerShell cmdlets to support the Citrix Analytics service
- Updates to support improvements in collection of Federated Authentication Service (FAS) logon evidence. The object representing the Authentication service, returned by `Get-STFAuthenticationService`, has a property “AuthenticationOptions”. This has a new property “CollectFasEvidence” which is false by default. This must be enabled to use the new logon evidence feature.

## Certificate revocation checking

From this release, StoreFront supports certificate revocation checking using CRL Distribution Point (CDP) extensions within certificates and locally installed certificate revocation lists (CRLs). When a revoked certificate is found in the CLR, StoreFront stops enumerating resources from Citrix Virtual Apps and Desktops delivery controllers which use that certificate. This capability allows your StoreFront to check for revoked certificates in your Citrix deployment if, for example, the private key or CA is compromised, or if certificate affiliation is changed, or if a certificate is superseded. You enable certificate revocation checking by setting a **new** `-CertRevocationPolicy` option using Citrix Storefront PowerShell cmdlets. For more information regarding the cmdlets and the settings available, see the article [Certificate Revocation List \(CRL\) checking](#). For full details of the updated Citrix Storefront PowerShell cmdlets, see [Citrix StoreFront SDK PowerShell Modules](#).

## StoreFront Protocol Handler Support now includes Linux

When users on supported Linux platforms open a Citrix Receiver for Web site, and Citrix Workspace App for Linux 1903 or higher is installed, the browser automatically opens ICA files using Citrix Workspace App for Linux at launch. The client detection work flow for Linux, which determines whether

Citrix Workspace App for Linux is installed, is now identical to Citrix Workspace App for Windows and Citrix Workspace App for MAC clients when Chrome and FireFox browsers are used. In previous releases, users on Linux were required to manually open a downloaded ICA file first.

### **Citrix Analytics service**

You can now configure Citrix StoreFront so that Citrix Workspace App can send data to the Citrix Analytics service. Citrix Analytics aggregates metrics on users, applications, endpoints, networks, and data to provide comprehensive insights into user behavior. To enable this feature, import a configuration file from the Citrix Analytics service into a StoreFront server or server group using new PowerShell cmdlets. This enables all stores to communicate with the Citrix Analytics service. Configuration details are described in Citrix Analytics service. PowerShell details are provided in Citrix StoreFront SDK PowerShell Modules. This functionality is supported for the following scenarios:

- Stores which are accessed by using Citrix Workspace app for HTML5 in a web browser. CAS data is supplied when launching resources using either the native Citrix Workspace app or within the browser.
- Stores which are accessed from Citrix Workspace app for Windows 1903 or later.
- Stores which are accessed from Citrix Workspace app for Linux 1901 or later.

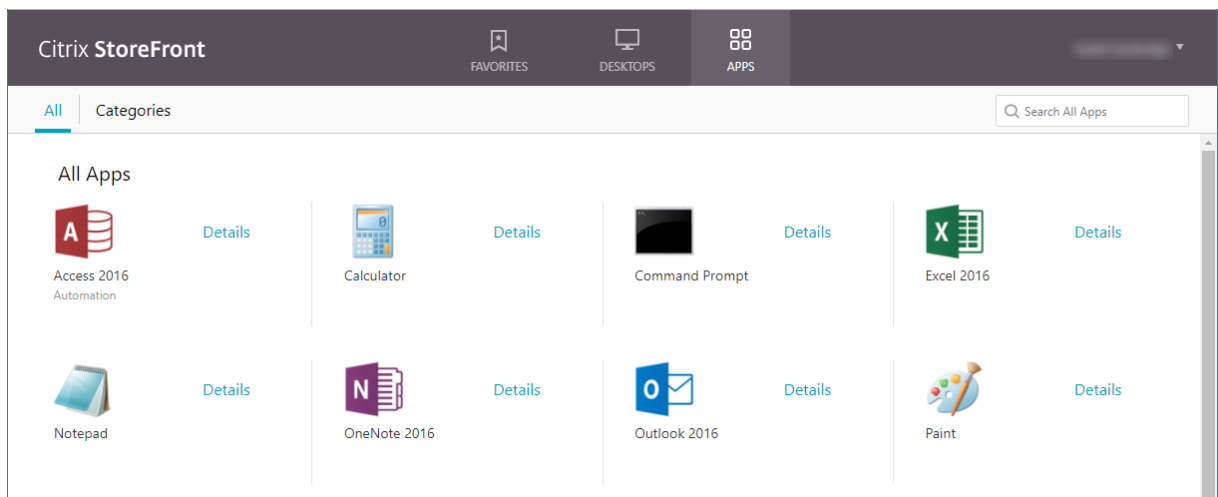
### **Removal of classic user experience**

The classic user experience (“green bubbles”) was announced as deprecated at StoreFront 3.12 LTSR, and it is no longer supported in StoreFront 1912. When you upgrade to StoreFront 1912, stores which were using the classic experience are changed to the unified experience. The unified experience delivers a centrally managed and consistent user experience to the web and to native Citrix Workspace apps, together with customization and featured app groups management.

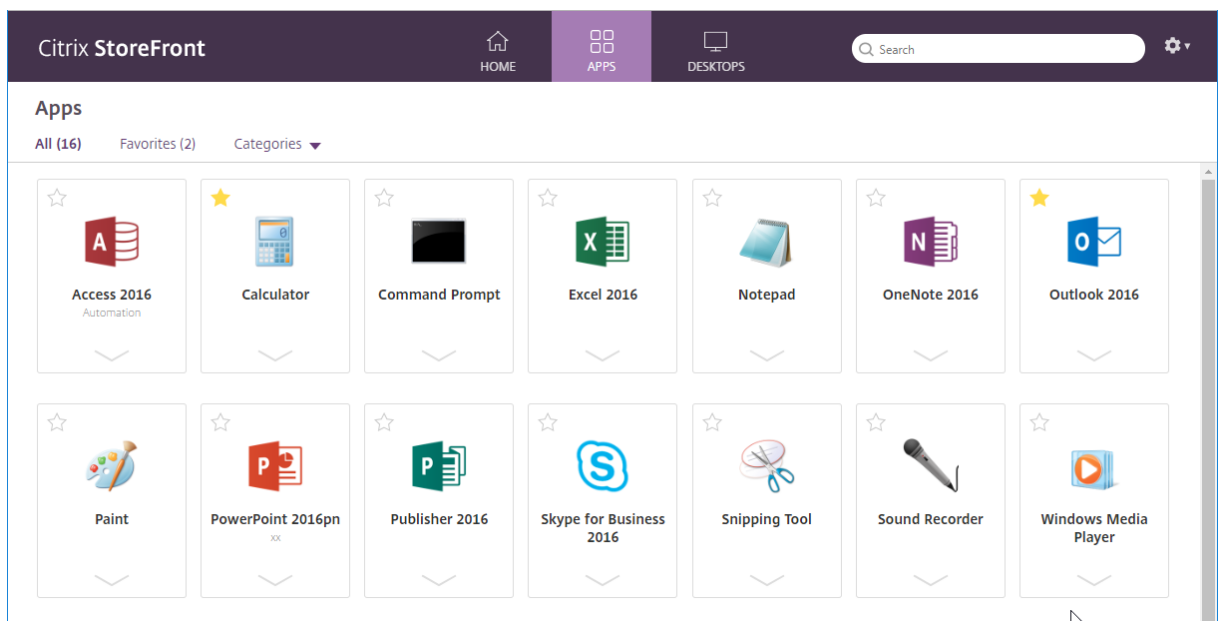
### **Unified user experience**

The unified experience has been updated to align it more closely with Citrix Workspace, and to extend its functionality.

Before:



After:



To make an item a favorite, the user no longer needs to go into the application details, instead they can click the star in the top left corner of the card.

The user no longer has the ability to manually reorder apps on the homepage.

The Client UI Customization API is backwards compatible except for the following breaking changes:

- The style `myapps-view` has been renamed to `.myhome-view`.

If you have made customizations that rely on styles or JavaScript outside of the published API then these may not be compatible with the new experience.

Citrix recommends that you test your customizations to ensure they are compatible with the new experience.



### **Support for FAS logon evidence and launch disposition data**

StoreFront supports passing logon evidence and launch disposition data to Federated Authentication Service (FAS) for evaluation:

- StoreFront can now capture logon evidence, and supply it to the FAS for validation when users attempt to launch VDAs. This allows customers to use FAS plug-ins to verify that authentication occurred at a trusted identity provider (IdP).
- StoreFront can now supply launch ‘disposition’ data to FAS when VDAs are launched. This allows customers to provide access disposition data, which plug-ins on the FAS server can convert into role and security context for identity evaluation.

### **StoreFront Authentication SDK**

The StoreFront Authentication SDK has been updated to support improvements in collection of Federated Authentication Service (FAS) logon evidence.

The [StoreFront Authentication SDK documentation](#) is now available.

### **Internet Explorer support**

Versions of Internet Explorer earlier than 11 are no longer supported.

### **Pass-through from NetScaler Gateway - minor change to logoff behavior**

If you are using pass-through from NetScaler Gateway authentication, when a user logs off Citrix Workspace app for HTML5, they are now redirected to the NetScaler logoff page. Previously, the user may have seen an authentication dialog. The behavior of the NetScaler logoff page depends on the NetScaler configuration. For example, the redirect may take the user to the identity provider’s logoff page, or to a page showing a simple “Logoff is successful” message.

### **Support for the control of local application launch on published desktops**

For more information, see [CTX232210](#).

### **Updated system requirements**

See [System requirements](#).

## Fixed issues

The following issues have been fixed since version 3.12 CU5:

- On-Prem StoreFront cannot add launch gateway for web links in MMC. [WSP-4368]
- LCM-6351: Old registry keys of CitrixPrivilegedService\_x64.msi were not removed after upgrade DDC. [WSP-4785]
- If VMware VMTools v10.3.x is installed on your StoreFront server when you attempt to upgrade StoreFront to version 1906 using the Citrix Virtual Apps and Desktops 7 1906 meta-installer, the upgrade fails. StoreFront is upgraded successfully by the stand-alone StoreFront 1906 installer, but StoreFront 1906 is not added to the Windows Add/Remove Programs List. [WSP-4895]
- Upgrades that include 2.6, 3.0.1, 3.5, 3.8 in their upgrade history may fail if the KCD service is in Stopped state. [WSP-5160]
- Update <http://downloadplugins.citrix.com> to deliver Citrix Workspace app instead of end-of-life Citrix Receivers. [WSP-5303]
- Attempts to log on to StoreFront might fail with the Cannot Complete your Request error. The issue occurs when there is a TCP dynamic port exhaustion. [LD0573, WSP-3567]
- The message There are no apps or desktops available to you at this time remains visible even when the available apps or desktops are displayed. [LD0857, WSP-3799]
- Disable the Desktop Viewer toolbar for a specified Delivery Group by adding the property ConnectionBar=0 under each application's section of the default.ica file in the store. When you disconnect and then reconnect to the session, the Desktop Viewer toolbar is shown again. [LD1051, WSP-3704]
- It is only possible to modify the order of Secure Ticket Authorities (STAs) in the StoreFront management console when the option Load balance multiple STA servers is selected. The logic should be reversed to allow STAs order to be modified only when Load balance multiple STA servers is not selected. [LD1118]
- The default website setting might not appear correctly to the other nodes in an on-premises multiple-server group. As a result, the browser is forwarded to the HTTP URL for the node, rather than the correct URL. [LD1119]
- Uninstalling StoreFront on Windows Server 2019 can result in the PowerShell console (PowerShell.exe) no longer running on the server. The symptoms are that Powershell.exe opens briefly then vanishes immediately and cannot be used. Powershell\_ISE.exe is unaffected and can still be used to run Powershell scripts. [STF-2585]
- The StoreFront management console does not allow keywords ExcludeMe and IncludeMe to be set together. Either keyword can be set but as soon as you attempt to set the other, the first keyword is removed by the console. [STF-3388]

- The StoreFront management console permits you to use the prohibited underscore character ( \_ ) in a Base URL. This makes stores inaccessible as DNS does not support the use of underscores. [STF-3509]
- Receiver for Web becomes unusable if you use the StoreFront PowerShell SDK to set both Exclude and Include keywords for resource filtering. [STF-3208]
- When a desktop contains an ampersand (&) character in its Display name, attempts to launch desktop sessions from Storefront fail with the warning “Cannot complete your request”. [STF-3369]
- It is only possible to modify the order of Secure Ticket Authorities (STAs) in the StoreFront management console when the option “Load balance multiple STA servers” is selected. The logic should be reversed to allow STAs order to be modified only when “Load balance multiple STA servers” is not selected. [STF-3535]
- When you upgrade StoreFront from 3.5 to a later version and Username and Password authentication is disabled on a store, unnecessary error messages containing “User name/password authentication is not enable in StoreFront” are written to the Event Viewer under “Delivery Services”.
- These error messages have no negative impact and stores using authentication methods other than Username and Password still allow users to log on successfully. [STF-3566]
- When you configure a StoreFront with a base URL that contains an underscore ( \_ ) and use it with the Citrix Gateway, an error might occur. [LC9678]
- When using the Safari 12 and later browsers, client detection might fail on Citrix Workspace app for HTML5 because the Netscape Plugin Application Programming Interface (NPAPI) support was removed. For more information, see the Knowledge Center article CTX238286. [LD0863]
- When you select a configured Site during the setup of XenDesktop, a default store might be created in StoreFront that uses the default Authentication Service. If you remove this store, users of Citrix Workspace app for Windows cannot add any other store and this error message appears: “A protocol error occurred while communicating with the Authentication Service.” [LC9404]
- The session prelaunch might not work after you configure Resource Filtering by Keywords. [LC9642]
- When you log on to StoreFront and refresh the Citrix Workspace app for HTML5 page, the timeout dialog box might be suppressed. [LD0214]
- If StoreFront was originally installed using the executable from the installation media, StoreFront does not appear as eligible for upgrade if you use the full-product installer for a later ver-

sion. As a workaround, upgrade StoreFront using the executable from the installation media. [DNA-47816, XAXDINST-43]

- Attempts to log on to StoreFront might fail with the error Cannot Complete your Request. The issue occurs when the published applications have custom icons with minimum resolutions. [LC9521]
- On the non-English version of the Microsoft Windows operating system, the DetectReceiver string might not appear on the button on the StoreFront webpage. [LC9713]
- With the “Auto launch desktop” setting enabled, the “Multiple launch prevention” option might not work. As a result, subsequent requests to launch the same instance of the desktop fail. [LC7430]
- With “TWIMode” set to “Off” for some applications, all applications are launched in windowed mode when using Citrix Receiver for Chrome. [LC7558]
- After upgrading StoreFront 2.6 installed on a non-default drive, users’ application subscription data might not be retained. [LC8046]
- When there are two or more stores in StoreFront, clicking “Configure Remote Access Settings” on the first or second store might duplicate that store name on the most recently added store. [LC8089]
- When you configure stores with shared authentication in StoreFront, attempts to link a new NetScaler Gateway appliance to a store can cause the existing NetScaler Gateway appliances that are already linked to be removed. When you attempt to log on to the stores, the following error message appears:  
“Your logon has expired. Please log on again to continue.”  
Additionally, the StoreFront console shows duplicate store names. [LC8219]
- When importing a store with HTML5 configuration using “Import-STFConfiguration” PowerShell command, import might complete successfully. However, attempts to launch an application using Citrix Receiver for HTML5 fail. [LC8290]
- The StoreFront server might show null entries for Receiver for Web sites in the console. The issue occurs when the store name begins with the text “discovery” in the URL. [LC8320]
- With the W3C logging service enabled, attempts to make changes to the StoreFront configuration might fail and the following error message appears:  
“An error occurred while saving your changes.” [LC8370]
- This fix addresses a network socket issue in an underlying component. [LC8514]
- After you restart the StoreFront MMC console, the value of the Show desktop viewer check box might be incorrectly displayed. [LC8520]

- If you execute a `Set-STFWebReceiverSiteStyle` command with a PNG file (transparency is supported) to customize StoreFront, the PNG file is converted to a JPEG file. The JPEG file format might lose transparency support. [LC8677]
- If you execute a `Set-STFWebReceiverApplicationShortcuts` command to set the trusted URLs for application shortcuts in Citrix Receiver for Web sites, a forward slash (“/”) might be added to the end of the URL. [LC8761]
- When you use the `Set-STFWebReceiverSiteStyle` command to customize StoreFront, the `style.css` might be changed incorrectly in the Custom folder. As a result, the StoreFront console is not able to read the customization. [LC8776]
- Authentication failure might occur on the StoreFront servers. The issue occurs because of TCP dynamic port exhaustion. [LC8795]
- Attempts to change the StoreFront logo using the `Set-STFWebReceiverSiteStyle` command might fail. [LC8994]
- With `OverrideIcaClientname` enabled, attempts to establish a remote session from the Remote Desktop client might fail. The issue occurs when the license is not renewed. One of these error messages might appear:  
  
“The remote session could not be established from remote desktop client WR\_XxXXxXXX because its license could not be renewed.”  
  
OR  
  
“The remote session could not be established from remote desktop client WR\_XxXXxXXX because its temporary license has expired.”[LC9246]
- Attempts to upgrade StoreFront might fail when read only files are present within the custom file directory of any instance of Citrix Receiver for Web sites. [LC9252]
- When you select a configured Site during the setup of XenDesktop, a default store might be created in StoreFront that uses the default Authentication Service. If you remove this store, users of Citrix Receiver for Windows cannot add any other store and this error message appears:  
  
“A protocol error occurred while communicating with the Authentication Service.”[LC9404]
- Attempts to log on to StoreFront might fail with the error `Cannot Complete your Request`. [LC9521]
- When you use the StoreFront SDK to customize certain features and configure aggregation of the store, the logon might fail with the error `Cannot Complete your Request`. The issue occurs when the published applications have custom icons with minimum resolutions. [LC9561]
- Read-only files added to the `custom`, `contrib`, `customweb` or `plugins` folders of a Receiver for Web deployment, was preventing upgrades (error 643). [#DNA-53709]

- After you restart the StoreFront MMC console, the value of the Show desktop viewer check box might be incorrectly displayed. [#LC8520]
- If you execute a `Set-STFWebReceiverSiteStyle` command with a PNG file (transparency is supported) to customize StoreFront, the PNG file is converted to a JPEG file. The JPEG file format might lose transparency support. [#LC8677]
- If you execute a `Set-STFWebReceiverApplicationShortcuts` command to set the trusted URLs for application shortcuts in Citrix Receiver for Web sites, a forward slash (“/”) might be added to the end of the URL. [#LC8761]
- When you use the `Set-STFWebReceiverSiteStyle` command to customize StoreFront, the `style.css` might be changed incorrectly in the Custom folder. As a result, the StoreFront console is not able to read the customization. [#LC8776]
- Authentication failure might occur on the StoreFront servers. The issue occurs because of TCP dynamic port exhaustion. [#LC8795]
- Attempts to change the StoreFront logo using the `Set-STFWebReceiverSiteStyle` command might fail. [#LC8994]
- With the “Auto launch desktop” setting enabled, the “Multiple launch prevention” option might not work. As a result, subsequent requests to launch the same instance of the desktop fail. [#LC7430]
- With “TWIMode” set to “Off” for some applications, all applications are launched in windowed mode when using Citrix Receiver for Chrome. [#LC7558]
- After upgrading StoreFront 2.6 that is installed on a non-default drive, the application subscription data of users might not be retained. [#LC8046]
- When you attempt to view the details of a desktop, details of an already viewed desktop might appear. [#LC8062]
- When there are two or more stores in StoreFront, clicking “Configure Remote Access Settings” on the first or second store might duplicate that store name on the most recently added store. [#LC8089]
- When you configure stores with shared authentication in StoreFront, attempts to link a new NetScaler Gateway appliance to a store can cause the existing NetScaler Gateway appliances that are already linked to be removed. When you attempt to log on to the stores, the following error message appears:  
  
“Your logon has expired. Please log on again to continue.”  
  
Additionally, the StoreFront console shows duplicate store names. [#LC8219]
- When importing a store with HTML5 configuration using “Import-STFConfiguration” PowerShell command, import might complete successfully. However, attempts to launch an application

using Citrix Receiver for HTML5 fail. [#LC8290]

- The StoreFront server might show null entries for Receiver for Web sites in the console. The issue occurs when the store name begins with the text “discovery” in the URL. [#LC8320]
- With the W3C logging service enabled, attempts to make changes to the StoreFront configuration might fail and the following error message appears:  
“An error occurred while saving your changes.” [#LC8370]
- With socket pooling enabled and the Site database connectivity inconsistent, the sockets in StoreFront might get exhausted when you continuously log on and log off. [#LC8514]

## Deprecation

February 9, 2024

The announcements in this article are intended to give you advanced notice of platforms, Citrix products, and features that are being phased out so that you can make timely business decisions. Citrix monitors customer use and feedback to determine when they are withdrawn. Announcements can change in subsequent releases and might not include every deprecated feature or functionality. For details about product lifecycle support, see the [Product Lifecycle Support Policy](#) article. For information about the Long Term Service Release (LTSR) servicing option, see <https://support.citrix.com/article/CTX205549>.

### Deprecations and removals

The following table shows the platforms, Citrix products, and features that are deprecated or removed. Dates in **bold** face indicate changes at this release. Deprecated items are not removed immediately. Citrix continues to support them, until the release where they are removed.

<b>Item</b>	<b>Deprecation announced in version</b>	<b>Removed in version</b>	<b>Alternative</b>
Removal of Delivery Controller options for the following end-of-life products: VDI-in-a-Box, and XenMobile (9.0 and earlier).	1903	1903	—

Item	Deprecation		Alternative
	announced in version	Removed in version	
Internet Explorer 9 and 10	1903	1903	—
Installing StoreFront on Windows Server 2012	1903	1903	Install StoreFront on a supported operating system.
Support for users to access desktops on Desktop Appliance sites	1811	1912	Use <a href="#">Desktop Lock</a> for nondomain-joined use cases.
Citrix classic experience (“green bubbles” user interface)	3.12	1903	Use the new UI
Installing StoreFront on Windows Server 2012 and Windows Server 2008 R2 (including Service Packs).	3.12 LTSR	3.15	Install components on a supported operating system.
Citrix Online Integration (Goto product) integration	3.11	3.12	—
In-place upgrades from StoreFront 2.0, 2.1, 2.5, and 2.5.2	3.9	1818	Upgrade from one of these versions to 3.12 and then to a more recent latest version
Installing StoreFront on 32-bit (x86) machines.	3.8	3.13	Install on a supported x64 operating system.

For information about deprecations in Citrix Workspace app for HTML5 see the [Deprecation](#) page.

## Known issues

November 15, 2024



### **Known issues in StoreFront 1912 CU10**

There are no new known issues in Cumulative Update 10.

### **Known issues in StoreFront 1912 CU9**

- Users might be unable to access their store website after upgrading from Citrix StoreFront version 1912 CU9 to one of the following versions:
  - Earlier than StoreFront 2402
  - StoreFront 2203 RTM to CU4 Update 1

Contact Citrix's support team for additional assistance in resolving the issue. [LCM-13954]

### **Known issues in StoreFront 1912 CU8**

There are no new known issues in Cumulative Update 8.

### **Known issues in StoreFront 1912 CU7**

There are no new known issues in Cumulative Update 7.

### **Known issues in StoreFront 1912 CU6**

There are no new known issues in Cumulative Update 6.

### **Known issues in StoreFront 1912 CU5**

There are no new known issues in Cumulative Update 5.

### **Known issues in StoreFront 1912 CU4**

There are no new known issues in Cumulative Update 4.

### Known issues in StoreFront 1912 CU3

- Highlighted tabs in Citrix Workspace app ignore the ‘Link color’ value specified in the **Customize Appearance** tab of the **Edit Receiver for Web site** dialog. Instead, highlighted tabs display in purple (#985d94).

As a workaround, specify the desired color. Add the following lines to the CSS style sheet in the custom folder of your store web (for example C:\inetpub\wwwroot\Citrix\StoreWeb\custom\style.css): [LCM-9536]

```
1  .theme-header-selection-color.selected
2  {
3    background-color:<desired color>; }
```

### Known issues in StoreFront 1912 CU2

- Attempts to join a StoreFront server to an existing server group, which is using a supported OS with German, Spanish, or French locale settings, fail. Join attempts succeed with server groups using supported OS and other locale settings. [CVADHELP-17107]. This is fixed in CU3.
- Applications in a StoreFront store fail to enumerate and launch and an SSL connection error is reported. This issue occurs if the delivery controller is installed on Windows Server 2016 or Windows Server 2019, and StoreFront is installed on Windows Server 2012 R2. To resolve this issue, the cipher suite order list must include the TLS\_ECDHE\_\* cipher suites and these cipher suites must precede any other cipher suites. [LCM-9305]
- Applications in a StoreFront store fail to enumerate and launch, and an SSL connection error is reported. It happens if you use the Citrix ADC load balancing feature to distribute the load to the delivery controller servers. And StoreFront is using HTTPS to communicate with the load balancing delivery controller services. To resolve this issue, the cipher suite order list on Citrix ADC must include only the TLS\_ECDHE\_\* cipher suites. If you have assigned a delivery controller server as STA Server in Citrix ADC or StoreFront which is outside your site, the cipher suite order list on StoreFront must also include the TLS\_ECDHE\_\* cipher suites AND these cipher suites must precede any other cipher suites. [LCM-9308]

### Known issues in StoreFront 1912 CU1

No new known issues have been observed in Cumulative Update 1.

## Known issues in StoreFront 1912

- Subscription propagation between members of a StoreFront server group fails in the following case: When you disable TLS 1.0 in Windows, and the Windows Server is using the .NET 4.5 Framework server. By default, the .NET 4.5 Framework uses TLS 1.0 only. A workaround for this issue is to upgrade the .NET Framework on the server to 4.7 or later (which use TLS 1.2 by default). [STF-2413]
- Workspace control reconnects to only one app session instead of all the apps in the workspace. This issue is seen if using Chrome to access the Receiver for Web site. To work around this issue, click Connect on each disconnected app. [DNA-25140, DNA-22561]
- When StoreFront is installed on Windows Server 2012 R2, it fails to register with the Citrix Analytics service (CAS). It happens when the C++ run time software components aren't already installed. The StoreFront stand-alone installer does not install these components. A simple work-around is to install C++ run time before or after StoreFront is installed. [WSP-4412]

## Install, set up, upgrade, and uninstall

January 8, 2024

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Task	Detail
<a href="#">Plan your StoreFront deployment</a>	An overview of the components involved in a StoreFront deployment
<a href="#">User access options</a>	An overview of the ways users can access your stores
<a href="#">System Requirements</a>	Ensure that you have the pre-requisites to install StoreFront
<a href="#">Install StoreFront</a>	Install StoreFront onto a new server
<a href="#">Secure StoreFront with HTTPS</a>	Encrypt client access to StoreFront using HTTPS
<a href="#">Secure your StoreFront deployment</a>	Configure StoreFront for increased security
<a href="#">Create a new deployment</a>	Configure a new StoreFront server with a new store.
<a href="#">Join an existing server group</a>	Configure a new StoreFront server to join an existing Server Group.
<a href="#">Upgrade StoreFront</a>	Upgrade an StoreFront server running an older version

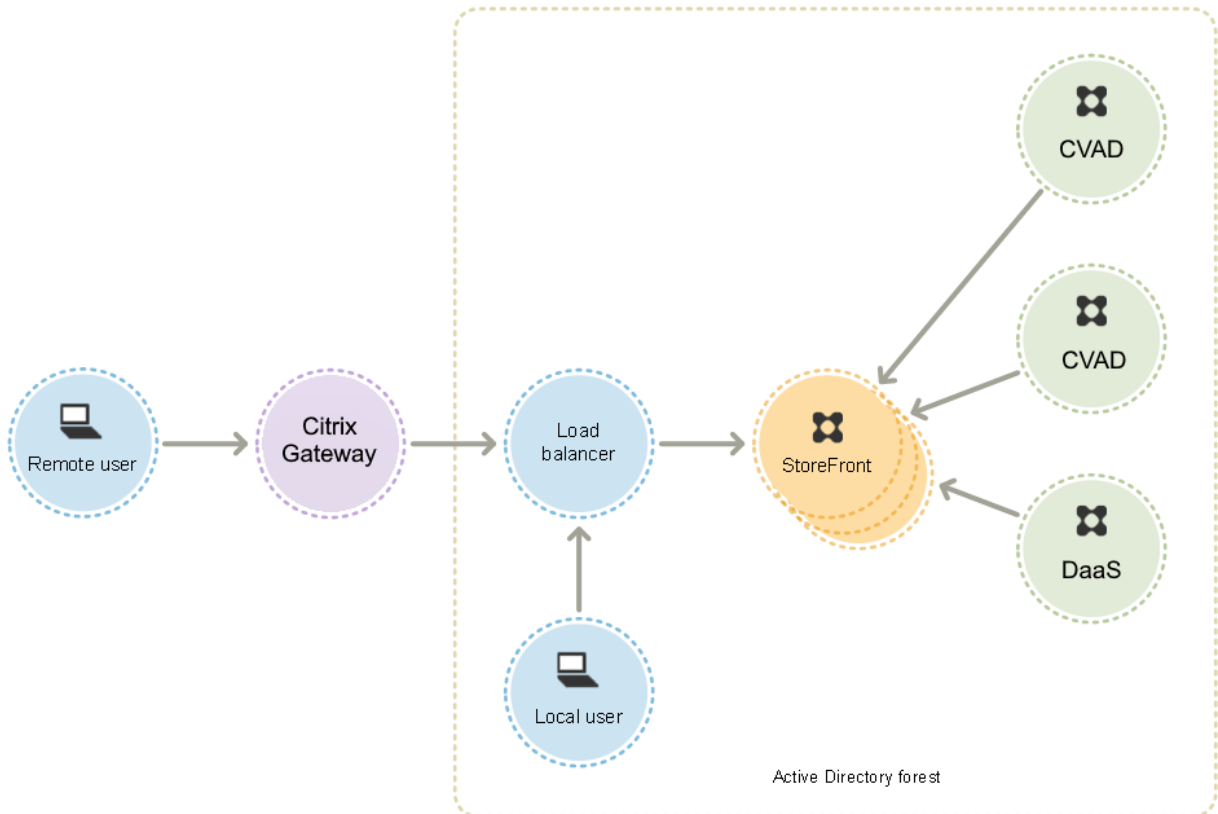
Task	Detail
<a href="#">CEIP</a>	Opt in or out of the Citrix Customer Experience Improvement Program (CEIP)
<a href="#">Citrix Analytics service</a>	Configure StoreFront to send data to the Citrix Analytics Service
<a href="#">Uninstall StoreFront</a>	Remove StoreFront from your server
<a href="#">Reset a server to factory defaults</a>	Clear all StoreFront settings so that it can be re-configured.

## Plan your StoreFront deployment

December 23, 2024

StoreFront integrates with your Citrix Virtual Apps and Desktops deployments, providing users with a single, self-service access point for their desktops and applications.

The figure shows a typical StoreFront deployment.



## Active Directory

StoreFront uses Active Directory for authenticating users and looking up group membership and other details and for synchronizing data between StoreFront servers.

For single server deployments you can install StoreFront on a non-domain-joined server but certain functionality will be unavailable; otherwise, StoreFront servers must reside either within the Active Directory domain containing your users' accounts or within a domain that has a trust relationship with the user accounts domain unless you enable delegation of authentication to the Citrix Virtual Apps and Desktops sites or farms. All the StoreFront servers in a group must reside within the same domain.

## StoreFront Server groups

StoreFront can be configured either on a single server or as a multiple server deployment called a StoreFront server group. Server groups not only provide additional capacity, but also greater availability. StoreFront ensures that configuration information and details of users' application subscriptions are stored on and replicated between all the servers in a server group. This means that if a StoreFront server becomes unavailable for any reason, users can continue to access their stores using the remaining servers. Meanwhile, the configuration and subscription data on the failed server are automatically updated when it reconnects to the server group. Subscription data is updated when the server comes back online but you must propagate configuration changes if any were missed by the server while offline. In the event of a hardware failure that requires replacement of the server, you can install StoreFront on a new server and add it to the existing server group. The new server is automatically configured and updated with users' application subscriptions when it joins the server group.

Citrix recommends a maximum of six servers in a server group. In case of more than six servers, the overhead of synchronizing data outweighs the benefit of the additional servers, and the performance is degraded.

StoreFront server group deployments are only supported where links between servers in a server group have latency of less than 40 ms (with subscriptions disabled) or less than 3 ms (with subscriptions enabled). Ideally, all servers in a server group should reside in the same location (data center, availability zone), but server groups can span locations within the same region provided that links between servers in the group meet these latency criteria. Examples include server groups spanning availability zones within a cloud region, or between metropolitan area data centers. Note that latency between zones varies by cloud provider. Citrix do not recommend spanning locations as a disaster recovery configuration, but it may be suitable for high availability.

## Load balancing

For multiple servers in a StoreFront server group, you must configure external load balancing. Use a load balancer with built-in monitors and session persistency, such as NetScaler ADC. For more information about load balancing with NetScaler ADC, see [Load Balancing](#).

## Citrix Gateway for remote access

If you plan to enable access to StoreFront from outside the corporate network, a Citrix Gateway is required to provide secure connections for remote users. Deploy Citrix Gateway outside the corporate network, with firewalls separating Citrix Gateway from both the public and internal networks. Ensure that Citrix Gateway is able to access the Active Directory forest containing the StoreFront servers.

## Global Server Load Balancer

In large Citrix deployments you may have StoreFront and NetScaler deployments in multiple data centers. Using a Global Server Load Balancer (GSLB) you can configure a single global URL which the GSLB redirects to the specific URL of a gateway in one of the regions. Typically the GSLB chooses the closest gateway based on a load balancing algorithm such as round trip time (RTT) or Static Proximity.

For example you may have 3 regional gateways:

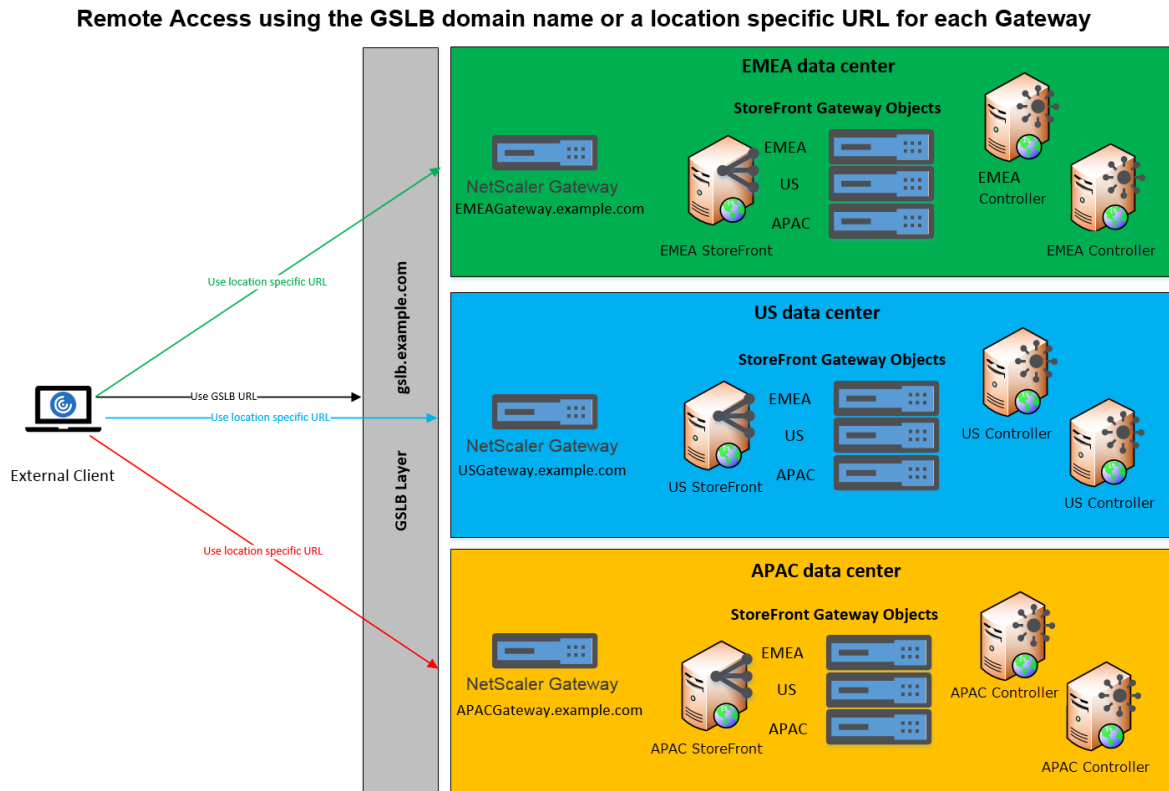
[emeagateway.example.com](#) - Europe gateway

[usgateway.example.com](#) - US gateway

[apacgateway.example.com](#) - Asia Pacific gateway

Along with a GSLB:

[gslb.example.com](#)



Before configuring a GSLB, review what server certificates you have in place and how your organization performs DNS resolution. Any URLs that you want to use in your Citrix Gateway and StoreFront deployment must be present in your server certificates.

StoreFront does not have any built-in mechanism to synchronize configuration between server groups; instead it is up to the administrator to ensure that each StoreFront Server Group is configured in the same way so the users get a consistent experience whichever server group they connect to.

StoreFront can periodically synchronize subscriptions (favorites) between server groups, see [Subscription synchronization](#).

When you add a store to Citrix Workspace app, it identifies the store by base URL and store name. Therefore, if you have multiple StoreFront deployments behind a GSLB then each deployment must have the same [base URL](#).

**Note:**

When Citrix Workspace app roams between different StoreFront deployments behind a GSLB, the user is required to re-authenticate. Therefore you should configure persistence so a user's requests are always routed to the same deployment if possible.

## User access

See [User access options](#).

## User access options

December 23, 2024

Three different methods are available for users to access StoreFront stores.

- Locally installed Citrix Workspace app - Users with compatible versions of Citrix Workspace app can access StoreFront stores within the Citrix Workspace app user interface. This provides the best user experience and the greatest functionality.
- Web browser - Users with compatible web browsers can access StoreFront stores by browsing to the store's website. By default, users also require a compatible version of Citrix Workspace app to access their desktops and applications, known as hybrid launch. However, you can configure your website to enable users to access their resources through their browser without installing Citrix Workspace app.
- XenApp Services URLs - Users who have legacy Citrix clients that cannot be upgraded, can access stores using the XenApp Services URL for the store. When you create a new store, the XenApp Services URL is enabled by default.

### Locally installed Citrix Workspace app

Accessing stores from the locally installed [Citrix Workspace app](#) provides the best and most secure user experience. For the Citrix Workspace app versions that can be used to access stores in this way, see [System Requirements](#).

Citrix Workspace app uses internal and external URLs as beacon points. By attempting to contact these beacon points, Citrix Workspace app can determine whether users are connected to local or public networks. When a user accesses a desktop or application, the location information is passed to the server providing the resource so that appropriate connection details can be returned to Citrix Workspace app. This enables Citrix Workspace app to ensure that users are not prompted to log on again when they access a desktop or application. For more information, see [Configure beacon points](#).

### Add Store to Workspace App

After installation, Citrix Workspace app must be configured with connection details for the stores providing users' desktops and applications. You can make the configuration process easier for your users



by providing them with the required information in one of the following ways.

**Important:**

By default, Citrix Workspace app requires HTTPS connections to stores. If StoreFront is not configured for HTTPS, users must carry out additional configuration steps to use HTTP connections. Citrix strongly recommends that you do not enable unsecured user connections to StoreFront in a production environment. For more information, see [Store configuration parameters](#) in the Citrix Workspace app for Windows documentation.

**Manual configuration** Users can connect Citrix Workspace app to their store by entering the store URLs into Citrix Workspace app. For more information, see the Citrix Workspace app documentation.

**Provisioning files** You can provide users with provisioning files containing connection details for their stores. After installing Citrix Workspace app, users open the .cr file to automatically configure accounts for the stores. By default, the website offers users a provisioning file for the single store for which the site is configured. You could instruct your users to visit the websites for the stores they want to access and download provisioning files from those sites. Alternatively, for a greater level of control, you can use the Citrix StoreFront management console to generate provisioning files containing connection details for one or more stores. You can then distribute these files to the appropriate users. For more information, see [Export store provisioning files for users](#).

**Auto-generated setup URLs** For users running macOS, you can use the Citrix Workspace app for Mac Setup URL Generator to create a URL containing connection details for a store. After installing Citrix Workspace app, users click on the URL to configure an account for the store automatically. Enter details of your deployment into the tool and generate a URL that you can distribute to your users.

**Email-based account discovery** With email-based account discovery, instead of needing to know the access details for their stores, users enter their email addresses during the Citrix Workspace app initial configuration process. For details of how to set this up see [Email based account discovery](#).

### **Global App Config Service**

Use the Global App Config Service to configure Citrix Workspace app for your StoreFront stores. See [Configure settings for on-premises stores](#).

## Web browser

As an alternative to using a locally installed Workspace app, users can access their store through a web browser. When users come to launch their resources there are two possibilities.

1. Resources launch within locally installed Citrix Workspace app. This is known as a hybrid launch. This gives users the best experience as it can take advantage of full operating system integration. For more details see Hybrid launch
2. Resources launch within the browser. This makes it possible for users to access resources without needing to install any software locally.

The default configuration is to require that Citrix Workspace app is installed locally for a hybrid launch. You can change the configuration to either always launch resources in the browser or to give the user the choice. See [Deploy Workspace app](#).

If the admin selected **Use Receiver for HTML5 if local Receiver is unavailable** then when the user first opens the store website in their browser, the user has the option to click **Use Light Version** to launch resources within their web browser.

## Requirements for opening resources in your browser

For users on the internal network, access through a web browser to resources provided by Citrix Virtual Apps and Desktops is disabled by default. To enable local access to desktops and applications using a web browser, enable the ICA WebSockets connections policy on your Citrix Virtual Apps and Desktops servers. Citrix Virtual Apps and Desktops uses port 8008 for Citrix Workspace app for HTML5 connections. Ensure your firewalls and other network devices permit access to this port. For more information, see [WebSockets policy settings](#).

For Citrix Virtual Apps and Desktops resource launches to succeed, configure the TLS connections to the VDAs that host apps and desktops. Remote connections through a Citrix Gateway can launch resources using Citrix Workspace app for HTML5 without configuring TLS connections to the VDA.

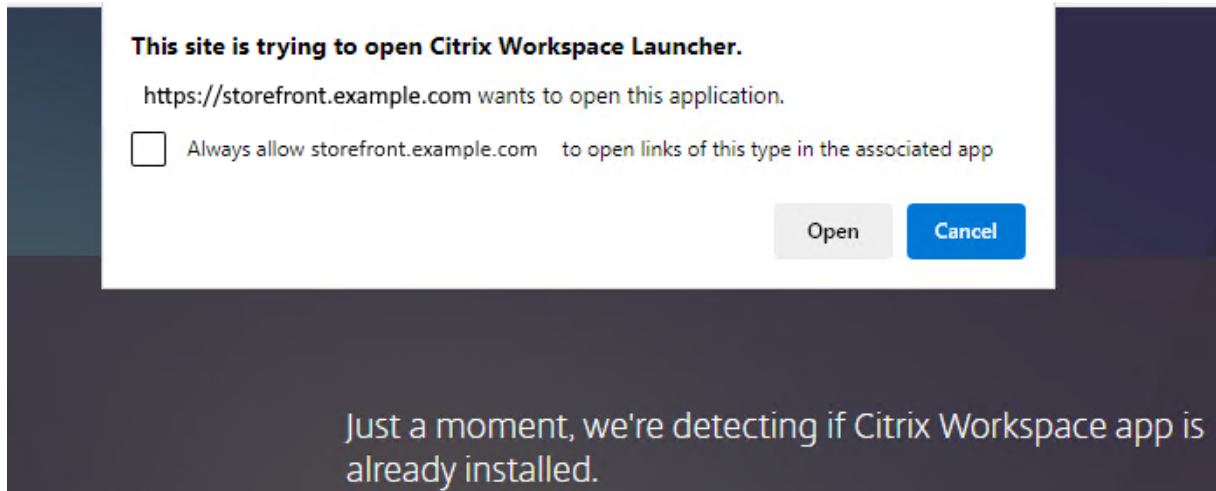
## Hybrid Launch

When users first open a store in their web browser but launch apps within the locally installed Citrix Workspace app, this is known as hybrid launch. There are a number of ways in which the web site can communicate with the locally installed Workspace app to launch resources.

## Citrix Workspace launcher

When the user first goes to a StoreFront web site with a supported operating system and browser, it attempts to invoke the Citrix Workspace Launcher. The browser might prompt the user for confirmation,

for example:



If a supported version of Citrix Workspace app is installed then the app notifies StoreFront. The browser remembers this and when it launches an app it uses Citrix Workspace Launcher.

The store web site invokes Citrix Workspace Launcher on Windows, Mac and Linux with when using the following browsers:

- Firefox 52 or higher
- Chrome 42 or higher
- Safari 12 or higher
- Edge 25 or higher

Citrix Workspace Launcher requires the following minimum versions of Citrix Receiver or Citrix Workspace app.

- Receiver for Windows 4.3 or higher
- Receiver for Mac 12.0 or higher
- Workspace app for Linux 2003 or higher

If the Workspace app launcher is not available, or the user does not allow it to open, then it will not be able to detect the locally installed Citrix Workspace app. The user has the option to try again, or to click **Already Installed**, in which case it falls back to launching apps using ICA file downloads. The user can later try again by going to the Settings screen and clicking **Change Citrix Workspace app**.

If you are using multiple active StoreFront server groups behind a global server load balancer then Citrix Workspace launcher may fail intermittently. To avoid this you must configure your global server load balancer to force the user web session to be persistent to one StoreFront server group for the lifetime of the client detection process, see [CTX460312](#).

When connecting to the website via a Citrix Gateway The Citrix Workspace launcher uses the gateway's HDX routing to proxy requests from Citrix Workspace app back to the StoreFront server. If the gateway

is configured for **Authentication only** (not HDX routing) then Citrix Workspace Launcher does not work. Either enable HDX routing or deploy Citrix Workspace web extensions.

### **Internet Explorer**

The first time the user opens the store web site in Internet Explorer, it prompts the user to install Citrix Workspace app which includes the Citrix ICA Client Add-on for Internet Explorer. Once the plugin is installed, this is used to launch apps and desktops through the locally installed Citrix Workspace app.

### **ICA file downloads**

If the website is unable to detect a locally installed Citrix Workspace app by any other means, or the user clicks **Already installed**, then when a user launches an app or desktop then it downloads a .ica file. The user can open this file with the locally installed Citrix Workspace app.

### **Resource shortcuts**

You can generate URLs that provide access to desktops and applications available in your store. Embed these links on websites hosted on the internal network to provide users with rapid access to resources. Users click on a link and are redirected to the store website, where they log on if they have not already done so. The store website automatically starts the resource. For more information about generating resource shortcuts, see [Website shortcuts](#).

When you create an application shortcut, ensure that no other applications available from the store have the same name. Shortcuts cannot distinguish between multiple instances of an application with the same name. Similarly, if you make multiple instances of a desktop from a single desktop group available from the store, you cannot create separate shortcuts for each instance. Shortcuts cannot pass command-line parameters to applications.

To create application shortcuts, you configure StoreFront with the URLs of the internal websites that will host the shortcuts. When a user clicks on an application shortcut on a website, StoreFront checks that website against the list of URLs you entered to ensure that the request originates from a trusted website.

### **Customize the user interface**

Citrix StoreFront provides a mechanism for customizing the user interface. These apply whether accessing a store through Citrix Workspace app or a web browser. You can customize strings, the cas-

cading style sheet, and the JavaScript files. You can also add a custom pre-logout or post-logout screen, and add language packs. For more information see [Customize Appearance](#).

## XenApp Services URLs

Users with older Citrix clients that cannot be upgraded can access stores by configuring their clients with the XenApp Services URL for a store. You can also enable access to your stores through XenApp Services URLs from domain-joined desktop appliances and repurposed PCs running the Citrix Desktop Lock. Domain-joined in this context means devices that are joined to a domain within the Microsoft Active Directory forest containing the StoreFront servers.

StoreFront supports pass-through authentication with proximity cards through Citrix Workspace app to XenApp Services URLs. Citrix Ready partner products use the Citrix Fast Connect API to streamline user logons through Citrix Receiver for Windows or Citrix Workspace app for Windows to connect to stores using the XenApp Services URL. Users authenticate to workstations using proximity cards and are rapidly connected to desktops and applications provided by Citrix Virtual Apps and Desktops. For more information, see the most recent [Citrix Workspace for Windows](#) documentation.

When you create a new store, the XenApp Services URL for the store is enabled by default. The XenApp Services URL for a store has the form `http[s]://serveraddress/Citrix/storename/PNAgent/config.xml`, where `serveraddress` is the fully qualified domain name of the server or load balancing environment for your StoreFront deployment and `storename` is the name specified for the store when it was created. This allows Citrix Workspace apps that can only use the PNAgent protocol to connect to Storefront. For the clients that can be used to access stores through XenApp Services URLs, see [User device requirements](#).

## Important considerations

XenApp Services URLs are intended to support users who cannot upgrade to Citrix Workspace app and for scenarios where alternative access methods are not available. When you decide whether to use XenApp Services URLs to provide users with access to your stores, consider the following restrictions.

- You cannot modify the XenApp Services URL for a store.
- You cannot modify XenApp Services URL settings by editing the configuration file, config.xml.
- XenApp Services URLs support explicit, domain pass-through, smart card authentication, and pass-through with smart card authentication. Explicit authentication is enabled by default. Only one authentication method can be configured for each XenApp Services URL and only one URL is available per store. If you need to enable multiple authentication methods, you must create separate stores, each with a XenApp Services URL, for each authentication method. Your users must then connect to the appropriate store for their method of authentication. For more information, see [XML-based authentication](#).

- Workspace control is enabled by default for XenApp Services URLs and cannot be configured or disabled.
- User requests to change their passwords are routed to the domain controller directly through the Citrix Virtual Apps and Desktops servers providing desktops and applications for the store, bypassing the StoreFront authentication service.

## System requirements

December 23, 2024

Before you install StoreFront, review [Plan your StoreFront deployment](#).

### StoreFront server requirements

#### Software

Citrix has tested and provides support for StoreFront installations on the following platforms:

- Windows Server 2019 Datacenter and Standard editions
- Windows Server 2016 Datacenter and Standard editions
- Windows Server 2012 R2 Datacenter and Standard editions

#### Note:

StoreFront requires the Windows desktop experience so cannot be installed on Windows Server Core.

All StoreFront servers in a server group must use the same operating system version, language and locale.

Upgrading the operating system version on a server running StoreFront is not supported. Citrix recommends that you install StoreFront on a new installation of the operating system.

Before you can install StoreFront, the following Windows features must be enabled on the web server. These components are enabled by default on a new Windows installation so no action is required unless they have been explicitly uninstalled.

- NET-Framework-45-Features
  - NET-Framework-45-Core
- PowerShellRoot

- PowerShell

If the version of .NET Framework installed is older than 4.7.0 then the installer automatically installs .NET Framework 4.7.0. Note this requires that the NET-Framework-45-Core Windows feature is already installed.

If the StoreFront installer detects that any of the following Windows features are missing, they are automatically installed:

- Web-Server
  - Web-WebServer
    - \* Web-Common-Http
      - Web-Default-Doc
      - Web-Http-Errors
      - Web-Static-Content
      - Web-Http-Redirect
    - \* Web-Health
      - Web-Http-Logging
    - \* Web-Security
      - Web-Filtering
      - Web-Basic-Auth
      - Web-Windows-Auth
    - \* Web-App-Dev
      - Web-Net-Ext45
      - Web-AppInit
      - Web-Asp-Net45
      - Web-ISAPI-Ext
      - Web-ISAPI-Filter
    - \* Web-Mgmt-Tools
      - Web-Mgmt-Console
    - \* Web-Scripting-Tools
  - NET-Framework-45-Features
    - NET-Framework-45-ASPNET
    - NET-WCF-Services45
      - \* NET-WCF-TCP-PortSharing45

It is possible to move the IIS website to a different directory or drive before installing StoreFront. The relative path to StoreFront in IIS must be the same on all the servers in a server group.

## Hardware

Storefront servers must meet the following requirements:

- Processor: Minimum 2 virtual CPUs, recommended 4 virtual CPUs
- RAM: 4GB, plus 700 bytes per resource available, per user.
- Storage:
  - 250MB for StoreFront itself.
  - 30MB for each store, assuming one website per store.
  - For each store with favorites enabled, 5MB plus 8MB for each 1000 favorites.
  - Sufficient space for IIS log files according to your requirements, see [Microsoft documentation on Managing IIS Log File Storage](#).
  - Sufficient space for StoreFront diagnostics logs. By default StoreFront keeps 1GB of logs per service. A StoreFront deployment typically has 1 roaming service plus 3 services per store (store service, auth service and receiver for web service). See [Troubleshoot storefront](#).

## Network

StoreFront uses the following ports for communication. Ensure your firewalls and other network devices permit access to these ports.

- Clients connect to StoreFront using HTTPS or HTTP, normally over port 443 or 80 respectively, depending on IIS configuration. It is recommended that you enable HTTPS and disable HTTP within IIS.
- TCP port 808 is used for communications between StoreFront servers within a server group.
- A TCP port randomly selected from all unreserved ports is used for communications between the StoreFront servers in a server group. When you install StoreFront, a Windows Firewall rule is configured enabling access to the StoreFront executable. However, since the port is assigned randomly, you must ensure that any firewalls or other devices on your internal network do not block traffic to any of the unassigned TCP ports.
- TCP port 8008 is used by Citrix Workspace app for HTML5, or supported versions of Citrix Workspace app, where enabled, for communications from local users on the internal network to the servers providing their desktops and applications.
- If you are using a NetScaler load balancer with a StoreFront monitor, it needs to connect to the Citrix Service monitor. By default this runs on TCP port 8000 but can alternatively be configured to run over HTTPS on port 443. See [Load balancing with NetScaler ADC](#).

StoreFront supports both pure IPv6 networks and dual-stack IPv4/IPv6 environments.



## Active directory

Many StoreFront features require the Windows server on which StoreFront is installed to be joined to an Active Directory domain.

If you install StoreFront on a non-domain-joined server then the following features are not available:

- Server groups
- Favorites
- Authentication methods other than explicit username and password, either directly to StoreFront or via a Gateway. You must configure StoreFront to delegate authentication to the delivery controller.

## Storing subscription data using Microsoft SQL Server

You can optionally [Store subscription data using Microsoft SQL Server](#). StoreFront supports same Microsoft SQL Server versions for this as Citrix Virtual Apps and Desktops does for databases. In Citrix Virtual Apps and Desktops system requirements, see [Databases](#).

## Infrastructure requirements

Citrix has tested and provides support for StoreFront when used with the following Citrix product versions.

### Citrix Virtual Apps and Desktops

StoreFront stores aggregate desktops and applications from the following products.

- Citrix Virtual Apps and Desktops 7 1912 LTSR
- Citrix Virtual Apps and Desktops 7 1909
- Citrix Virtual Apps and Desktops 7 1906
- Citrix Virtual Apps and Desktops 7 1903
- Citrix Virtual Apps and Desktops 7 1811
- Citrix Virtual Apps and Desktops 7 1808
- XenApp and XenDesktop 7.15 LTSR \*
- XenApp and XenDesktop 7.6 LTSR \*

## Citrix Gateway

The following versions of Citrix Gateway and NetScaler Gateway can be used to provide access to StoreFront for users on public networks.

- Citrix Gateway 13.0
- Citrix Gateway 12.1
- NetScaler Gateway 12.0
- NetScaler Gateway 11.1

Connections through Citrix Gateway can be made using the ICA proxy, Citrix Gateway plug-in, or clientless VPN (cVPN).

## User device requirements

StoreFront provides various options for users to access their desktops and applications. Citrix users can either access stores through locally installed Citrix Workspace app, or within their browser. For more information, see [User access options](#).

To deliver Microsoft Application Virtualization (App-V) sequences to users, you also require a supported version of the Microsoft Application Virtualization Desktop Client. For more information, see [App-V](#). Users cannot access offline applications or App-V sequences through a web browser.

## Locally installed Citrix Workspace app

You can use all currently supported versions of Citrix Workspace app to access StoreFront stores from both internal network connections and through a Citrix Gateway. For Citrix Workspace app lifecycle dates, see <https://www.citrix.com/support/product-lifecycle/workspace-app.html>.

Older versions of Citrix Workspace app and Citrix Receiver may work but are not supported.

## Web browsers

End-users can access stores using a web browser. Apps and desktops can be launched either via a locally installed Citrix Workspace app (known as hybrid launch), or within the web browser. Depending on your website configuration, it is possible for end users to switch between the two launch methods.

Use latest versions of the following browsers.

On Windows:

- Microsoft Edge

- Google Chrome
- Mozilla Firefox
- Internet Explorer 11 - From CU6 this can only be used for accessing the store, not for connecting to resources.

On Mac:

- Safari
- Google Chrome
- Mozilla Firefox

On Linux:

- Google Chrome
- Mozilla Firefox

For further information on requirements for using Citrix Workspace app for HTML5 to connect to resources through a web browser see [Citrix Workspace app for HTML5 documentation](#).

## Legacy devices

Legacy Citrix clients can use XenApp Services URLs to access StoreFront stores with reduced functionality. XenApp Services URLs provide backward compatible legacy support for connections made by Citrix Receiver 3.4 Enterprise and older clients that only support connections via PNAgent.

## Smart card requirements

### Using Citrix Workspace app with smart cards

Citrix tests for compatibility with the U.S. Government Dept. Of Defense Common Access Card (CAC), U.S. National Institute of Standards and Technology Personal Identity Verification (NIST PIV) cards, and some USB smart card tokens. You can use contact card readers that comply with the USB Chip/Smart Card Interface Devices (CCID) specification and are classified by the German Zentraler Kreditausschuss (ZKA) as Class 1 smart card readers. ZKA Class 1 contact card readers require that users insert their smart cards into the reader. Other types of smart card readers, including Class 2 readers (which have keypads for entering PINs), contactless readers, and virtual smart cards based on Trusted Platform Module (TPM) chips, are not supported.

For Windows devices, smart card support is based on Microsoft Personal Computer/Smart Card (PC/SC) standard specifications. As a minimum requirement, smart cards and card readers must be supported by the operating system and have received Windows Hardware Certification.

For more information about Citrix-compatible smart cards and middleware, see [Smart cards](#) in the Citrix Virtual Apps and Desktops documentation, and <http://www.citrix.com/ready>.

## Citrix Analytics service requirements

You can configure Citrix StoreFront so that Citrix Workspace app can send data to the Citrix Analytics service. Configuration details are described in [Citrix Analytics service](#). This functionality is supported for the following scenarios:

- Stores which are accessed by web browsers.
- Stores which are accessed from Citrix Workspace app 1903 for Windows or later.
- Stores which are accessed from Citrix Workspace app 1901 for Linux or later.

## Install StoreFront

October 18, 2024

### Before installing and configuring

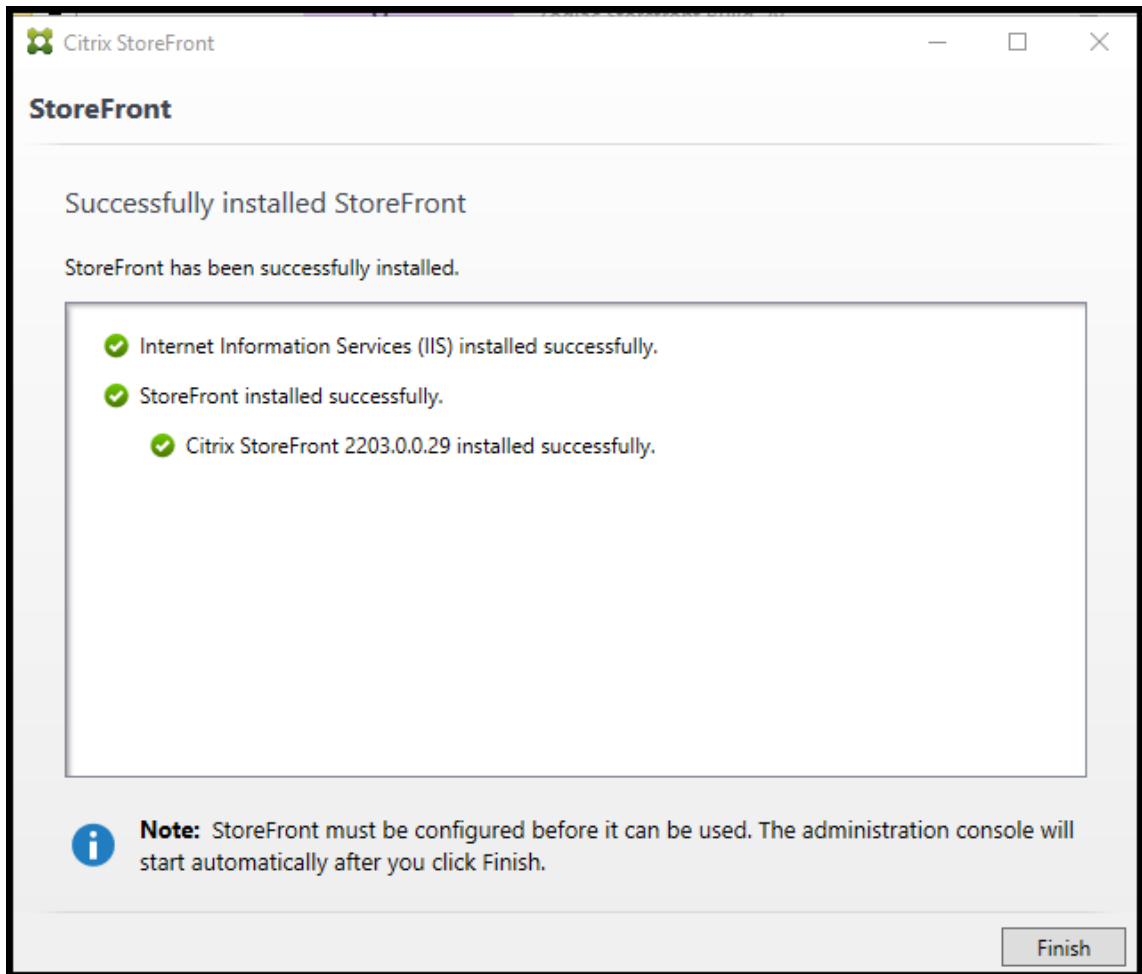
Before you install and configure StoreFront, review the [System Requirements](#).

### Install StoreFront

#### Important

To avoid potential errors and data loss when installing StoreFront, ensure all applications are closed and no other tasks or operations are running on the target system.

1. Download the installer from the [StoreFront download page](#). The installer can also be found on the Citrix Virtual Apps and Desktops image in the `\x64\Storefront` directory.
2. Log on to the StoreFront server using an account with local administrator permissions.
3. Locate CitrixStoreFront-x64.exe, and run the file as an administrator.
4. Read and accept the license agreement, and click **Next**.
5. If the Review prerequisites page appears, click **Next**.
6. On the Ready to install page, check the prerequisites and StoreFront components that are listed for installation and click **Install**.
7. When the installation is complete, click **Finish**.



8. StoreFront may ask to reboot to complete the installation. Click **Yes** to reboot now.
9. Configure Microsoft Internet Information Services (IIS) for HTTPS. For steps see [Securing StoreFront with HTTPS](#).

### To install StoreFront at a command prompt

1. Log on to the StoreFront server using an account with local administrator permissions.
2. Browse your installation media or download package, locate CitrixStoreFront-x64.exe, and copy the file to a temporary location on the server.
3. At a command prompt, navigate to the folder containing the installation file and type the following command.

```
1 CitrixStoreFront-x64.exe [-silent] [-INSTALLDIR  
installationlocation] [-WINDOWS_CLIENT filelocation\filename.  
exe] [-MAC_CLIENT filelocation\filename.dmg]
```

Use the **-silent** argument to silently install StoreFront and its prerequisites. By default, StoreFront is installed at C:\Program Files\Citrix\Receiver StoreFront. However, you can specify a different installation location using the **-INSTALLDIR** argument, where *installationlocation* is the directory in which to install StoreFront. If you intend the server to be part of a server group, both the StoreFront installation location and IIS website settings, physical path and site IDs must be consistent across them.

When a user opens a store in a web browser on Windows or macOS, by default, if it cannot detect Citrix Workspace app, it prompts the user to download and install the appropriate Citrix Workspace app for their platform from the Citrix website. You can modify this behavior so that users download the Citrix Workspace app installation files from the StoreFront server instead. For more information, see [Configure how resources are displayed for users](#).

If you plan to make this configuration change, specify the **-WINDOWS\_CLIENT** and **-MAC\_CLIENT** arguments to copy Citrix Receiver for Windows or Citrix Workspace app for Windows, and Citrix Receiver for Mac or Citrix Workspace app for Mac installation files, respectively, to the appropriate location in your StoreFront deployment. Replace *filelocation* with the directory containing the installation file that you want to copy, and *filename* with the name of the installation file. Citrix Workspace app for Windows, and Citrix Receiver for Mac or Citrix Workspace app for Mac installation files are included on your Citrix Virtual Apps and Desktops installation media.

### Installing as part of Citrix Virtual Apps and Desktops

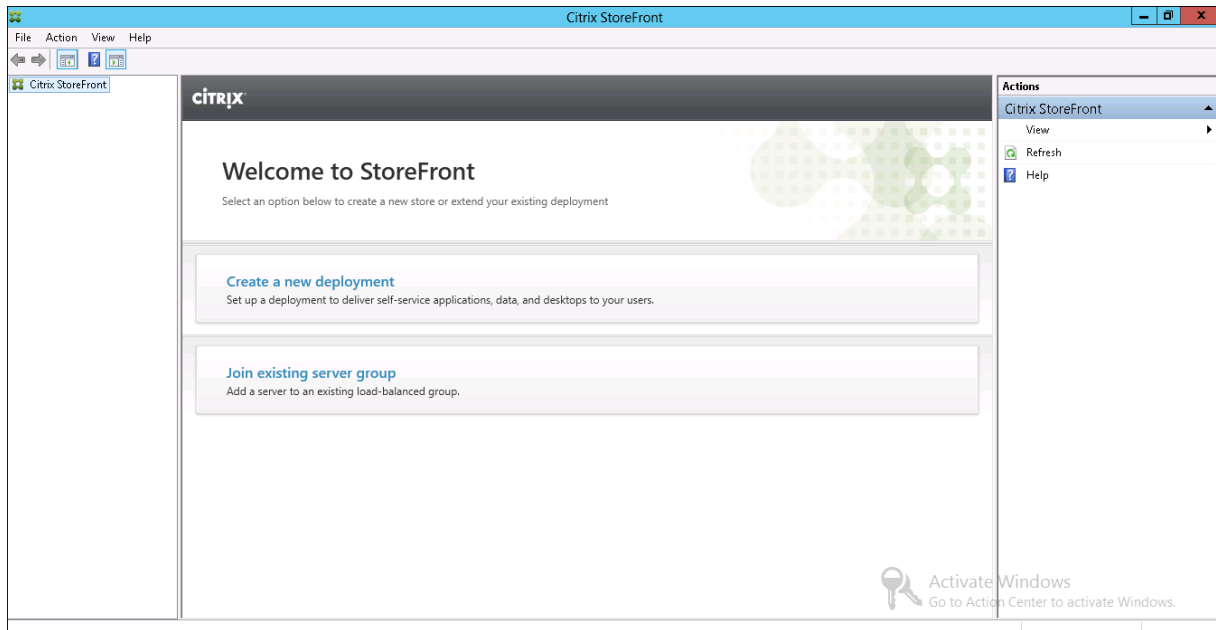
You can install StoreFront on the same server as Citrix Virtual Apps and Desktops. Run the Citrix Virtual Apps and Desktops installer and under **Extend Deployment** choose **Citrix StoreFront**.

### Installation logs

For more details of logs files, see [Installation Logs](#).

### Configure StoreFront

When you complete installation, the Citrix StoreFront management console starts automatically. You can also open StoreFront from the Start menu. When the Citrix StoreFront management console first starts, two options are available.



- [Create a deployment](#). Configure the first server in a new StoreFront deployment. Single-server deployments are ideal for evaluating StoreFront or for small production deployments. Once you have configured your first StoreFront server, you can add more servers to the group at any time to increase the capacity of your deployment.
- [Join existing server group](#). Add another server to an existing StoreFront deployment. Select this option to rapidly increase the capacity of your StoreFront deployment. External load balancing is required for multiple server deployments. To add a server, you need access to an existing server in the deployment.

Your store is now available for users to access through a browser or Citrix Workspace app. See the [User experience](#).

## Citrix Customer Experience Improvement Program

January 8, 2024

If you participate in the Citrix Customer Experience Improvement Program (CEIP), anonymous statistics and usage information are sent to Citrix to improve the quality and performance of Citrix products.

By default, you are automatically enrolled in CEIP when you install StoreFront. The first upload of data occurs approximately seven days after you install StoreFront. You can change this default in a registry setting. If you change the registry setting before installing StoreFront, that value is used. If you change the registry setting before upgrading StoreFront, that value is used.

**Warning:**

Editing the registry incorrectly can cause serious problems that may require you to reinstall your operating system. Citrix cannot guarantee that problems resulting from the incorrect use of Registry Editor can be solved. Use Registry Editor at your own risk. Be sure to back up the registry before you edit it.

Registry setting that controls automatic upload of analytics (default = 1):

```
1 Location: HKLM:\Software\Citrix\Telemetry\CEIP
2 Name: Enabled
3 Type: REG_DWORD
4 Value: 0 = disabled, 1 = enabled
```

By default, the **Enabled** property is hidden in the registry. When it remains unspecified, the automatic upload feature is enabled.

Using PowerShell, the following cmdlet disables enrollment in CEIP:

```
New-ItemProperty -Path HKLM:\SOFTWARE\Citrix\Telemetry\CEIP -Name
Enabled -PropertyType DWORD -Value 0
```

**Note:**

The registry setting controls the automatic upload of anonymous statistics and usage information for all components on the same server. For example, if you have installed StoreFront on the same server as the Delivery Controller and decide to opt-out of CEIP using the registry setting, the opt-out applies to both components.

**CEIP data collected from StoreFront**

The following table gives examples of the type of anonymous information collected. The data does not contain any details that identify you as a customer.

Data	Description
StoreFront version	String denoting the installed version of StoreFront. For example, “3.8.0.0”
Stores count	A counter for the number of stores in the deployment.
Server Count in server group	A counter for the number of Servers in the Server group.



<b>Data</b>	<b>Description</b>
Delivery Controller Count per store	List of numeric values indicating the number of Delivery Controllers available for each store in the Deployment.
HTTPS enabled	String denoting whether HTTPS is enabled ( “True” or “False”) for the deployment.
HTML5 setting for Citrix Receiver for Web	List of Strings denoting the HTML5 Receiver setting ( “Always”, “Fallback”, or “Off”) for each Receiver for Web site.
Workspace control enabled for Citrix Receiver/Workspace app	List of Booleans denoting whether “Workspace Control” is enabled ( “True” or “False”) for each Receiver for Web site.
Remote Access enabled for store	List of Strings denoting whether “Remote Access” is enabled ( “ENABLED” or “DISABLED”) for each store in the Deployment.
Gateways count	A counter for the number of Citrix Gateways configured in the deployment.

---

## Citrix Analytics service

December 23, 2024

If you are a monitor customer and you have an on-premises StoreFront deployment, you can configure StoreFront so that data is sent to the Citrix Analytics service in monitor. When configured, Citrix Workspace app and web browsers send user events to Citrix Analytics for processing. Citrix Analytics aggregates metrics on users, applications, endpoints, networks, and data to provide comprehensive insights into user behavior. To read about this feature in the Citrix Analytics documentation, see [On-board Virtual Apps and Desktops Sites using StoreFront](#).

To configure this behavior:

- Download a configuration file from Citrix Analytics.
- Import Citrix Analytics data into your on-premises StoreFront deployment using PowerShell.

After StoreFront is configured, Citrix Workspace app can send data from StoreFront stores when the Citrix Analytics service requests it.

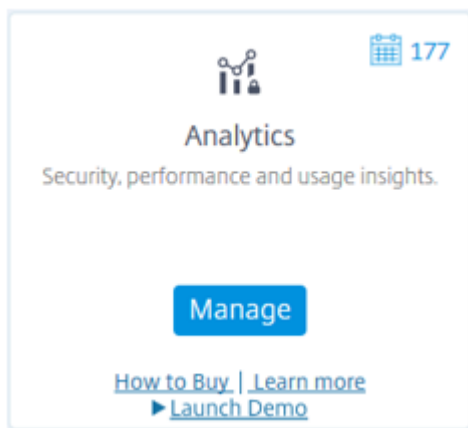
**Important:**

Your StoreFront deployment must be able to contact Citrix API Services. See [Analytics network requirements](#).

**Download the configuration file from Citrix Analytics****Important:**

A configuration file containing sensitive information is required for initial configuration. Keep the file safe after downloading. Do not share this file with anyone outside of your organization. After configuration you can delete this file. If you need to reapply the configuration again on another machine, you can download the file again from the Citrix Analytics service management console.

1. Log on to monitor (<https://citrix.cloud.com/>) using an administrator account.
2. Select a monitor customer.
3. Open the Citrix Analytics service management console by clicking **Manage**.



4. In the Citrix Analytics service management console, select **Settings > Data Sources**.
5. In the Virtual App and Desktops card, select the (☰) menu icon then select **Connect StoreFront deployment**.
6. On the Connect StoreFront Deployment page, select **Download File** to download the *StoreFront-ConfigurationFile.json* file.

**Example configuration file**

```
1 {  
2  
3   "customerId": "<yourcloudcustomer>",
```

```

4  "enablementService": " https://api.analytics.cloud.com /casvc/<
    yourcloudcustomer>/ctxana/v1/cas/<yourcloudcustomer>/XenDesktop/<
    deviceid>/dsconfigdata",
5  "cwsServiceKey": "PFJTPn..... T4=",
6  "enablementServiceStatus": " https://api.analytics.cloud.com /casvc/<
    yourcloudcustomer>/ctxana/v1/cas/storefront/config",
7  "instanceId": "d98f21d0-56e0-11e9-ba52-5136d90862fe",
8  "name": "CASSingleTenant"
9  }

```

where

**customerId** is the unique ID for the current monitor customer.

**cwsServiceKey** is a unique key identifying the current monitor customer account.

**instanceId** is a generated ID used to sign (secure) requests made from Citrix Workspace app to Citrix Analytics. If you register multiple StoreFront servers or server groups with monitor, then each one has a unique instanceId.

## Import Citrix Analytics data into your StoreFront deployment

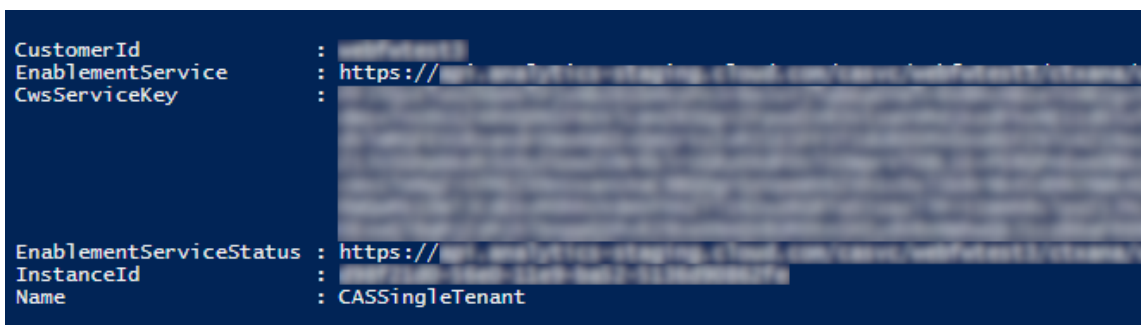
1. Copy the *StoreFrontConfigurationFile.json* file to a suitable folder on the on-premises StoreFront server (or one server in a StoreFront server group). The following commands assume that the file is saved to the Desktop.
2. Open PowerShell ISE and select **Run as Administrator**.
3. Run the following commands:

```

1 Import-STFCasConfiguration -Path "$Env:UserProfile\Desktop\
  StoreFrontConfigurationFile.json"
2 Get-STFCasConfiguration

```

4. This command returns a copy of the imported data and displays it in the PowerShell console.



```

CustomerId           : 
EnablementService    : https://
CwsServiceKey        : 
EnablementServiceStatus : https://
InstanceId            : 
Name                  : CASSingleTenant

```

### Note:

On-premises StoreFront servers, which are installed on Windows Server 2012 R2, may require

the C++ run time software components to be manually installed, so that they can register with CAS. If StoreFront is installed during Citrix Virtual Apps and Desktops installation, this step is not required, because the CVAD metainstaller already installs the C++ run time components. If StoreFront is installed using just the CitrixStoreFront-x64.exe metainstaller without the C++ runtime, it may fail to register with monitor after you have imported the CAS configuration file.

## Propagate Citrix Analytics data to a StoreFront server group

If you are performing these actions on a StoreFront server group, you must propagate the imported Citrix Analytics data to all members of the server group. This step is not necessary in a single StoreFront server deployment.

To propagate the data, use one of the following approaches:

- Use the StoreFront management console.
- Use the PowerShell cmdlet **Publish-STFServerGroupConfiguration**.

## Check StoreFront server group ID

To check whether your deployment has successfully registered with the Citrix Analytics service, you can use PowerShell to discover the ServerGroupID for your deployment.

1. Log on to your StoreFront server, or to one StoreFront server in the server group.
2. Open PowerShell ISE and select **Run as Administrator**.
3. Run the following commands:

```
1 $WebConfigPath = "C:\Program Files\Citrix\Receiver StoreFront\  
   Framework\FrameworkData\Framework.xml"  
2 $XMLObject = (Get-Content $WebConfigPath) -as [Xml]  
3 $XMLObject.framework.properties.property
```

For example, these commands generate output like the following:

```
1 name value  
2 ----  
3 ClusterId 8b8ff5c8-44ba-46e4-87f0-2df8cff31432  
4 HostBaseUrl https://storefront.example.com/  
5 SelectedIISWebSiteId 1  
6 AdminConsoleOperationMode Full
```

## Stop sending data to Citrix Analytics from StoreFront

1. Open PowerShell ISE and select **Run as Administrator**.

2. Run the following commands:

```
Remove-STFCasConfiguration
```

```
Get-STFCasConfiguration
```

**Get-STFCasConfiguration** returns nothing if the previously imported Citrix Analytics data has been successfully removed.

3. If you are performing these actions on a StoreFront server group, propagate the change and remove the imported Citrix Analytics data from all members of the server group. On one server in the server group, run the following command:

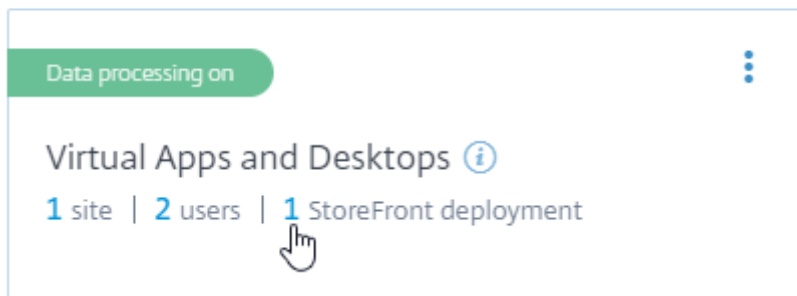
```
Publish-STFServerGroupConfiguration
```

4. On any other server group members, run the following command to confirm that Citrix Analytics configuration has been successfully removed from all servers in the group:

```
Get-STFCasConfiguration
```

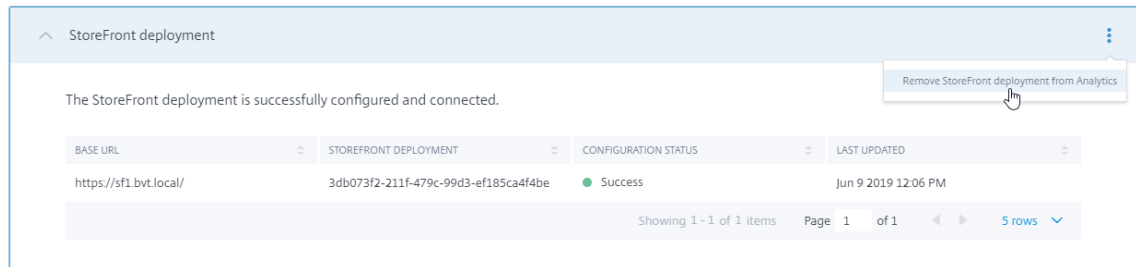
5. Log on to monitor (<https://citrix.cloud.com/>) using an administrator account.
6. Select a monitor customer.
7. Open the Citrix Analytics service management console by clicking **Manage**.
8. In the Citrix Analytics service management console, select **Settings > Data Sources**.
9. In the Virtual App and Desktops card, select the StoreFront deployment count:

#### CITRIX DATA SOURCES



10. Identify the StoreFront deployment you want to remove by referring to its host base URL and ServerGroupID.
11. In the (☰) menu, select **Remove StoreFront deployment from Analytics**.

StoreFront deployments

**Note:**

If you remove the configuration from the server side, but not from Citrix Analytics, the StoreFront deployment entry remains in Citrix Analytics but receives no data from StoreFront. If you remove the configuration only from Citrix Analytics, the StoreFront deployment entry is re-added at the next App pool recycle (done on an IIS reset or automatically every 24 hours).

## Configure StoreFront to use a web proxy to contact monitor and register with Citrix Analytics

If StoreFront is placed on a host webserver behind a web proxy, registration with Citrix Analytics will fail. If StoreFront administrators use an HTTP proxy in their Citrix deployment, StoreFront traffic bound for the Internet must pass through the web proxy before it reaches Citrix Analytics in the cloud. StoreFront does not automatically use the hosting OS's proxy settings; additional configuration is required to instruct the store to send outbound traffic through the web proxy. You can configure a `<system.net>` proxy configuration by adding a new section to the store web.config file. Do this for every store on the StoreFront server that will be used to send data to Citrix Analytics.

### Method 1: Set the store proxy configuration via Powershell for one or more stores (recommended)

Running the Powershell script `Config-StoreProxy.ps1` automates this process for one or more stores and automatically inserts valid XML to configure `<system.net>`. The script also backs up the store web.config file to the current user's desktop, allowing the unmodified web.config file to be restored if necessary.

**Note:**

Running the script more than once may result in multiple copies of the `<system.net>` XML being added. Each store should only have a single entry for `<system.net>`. Adding multiple copies prevents the Store proxy configuration from working correctly.

1. Open up the Powershell ISE and select **Run as Admin**.

2. Set `$Stores = @("Store", "Store2")` to include the stores you wish to configure with a web proxy.
3. Specify either:
  - an IP address, OR
  - an FQDN for the web proxy
4. Run the following Powershell:

```
1 $Stores = @("Store", "Store2")
2 $ProxyIP = "10.0.0.1"
3 $ProxyFQDN = "proxyserver.example.com"
4 $ProxyPort = 8888
5
6 # Set this for every Store using Stores array
7 function Set-StoreProxyServer() # Tested with both IP and FQDN
8 {
9
10     [CmdletBinding()]
11     param([Parameter(Mandatory=$true, ParameterSetName="ProxyIP")] [
12         Parameter(Mandatory=$true, ParameterSetName="ProxyFQDN")] [
13         array]$Stores,
14         [Parameter(Mandatory=$true, ParameterSetName="ProxyIP")] [
15         string]$ProxyIP,
16         [Parameter(Mandatory=$true, ParameterSetName="ProxyFQDN")] [
17         string]$ProxyFQDN,
18         [Parameter(Mandatory=$true, ParameterSetName="ProxyIP")] [
19         Parameter(Mandatory=$true, ParameterSetName="ProxyFQDN")]
20         ][int]$ProxyPort)
21
22     foreach($Store in $Stores)
23     {
24
25         Write-Host "Backing up the Store web.config file for store
26             $Store before making changes..." -ForegroundColor "
27             Yellow"
28         Write-Host "`n"
29
30         if(!(Test-Path "$env:UserProfile\desktop\$Store\"))
31         {
32
33             Write-Host "Creating $env:UserProfile\desktop\$Store\
34                 directory for backup..." -ForegroundColor "Yellow"
35             New-Item -Path "$env:UserProfile\desktop\$Store\" -
36                 ItemType "Directory" | Out-Null
37             Write-Host "`n"
38         }
39
40         Write-Host "Copying c:\inetpub\wwwroot\Citrix\$Store\web.
41             config to $env:UserProfile\desktop\$Store\..." -
42             ForegroundColor "Yellow"
```

```
32 Copy-Item -Path "c:\inetpub\wwwroot\Citrix\${Store}\web.
    config" -Destination "$env:UserProfile\desktop\${Store}\"
    -Force | Out-Null
33
34 if(Test-Path "$env:UserProfile\desktop\${Store}\web.config")
35 {
36     Write-Host "$env:UserProfile\desktop\${Store}\web.config
    file backed up" -ForegroundColor "Green"
38 }
39
40 else
41 {
42     Write-Host "$env:UserProfile\desktop\${Store}\web.config
    file NOT found!" -ForegroundColor "Red"
44 }
45
46 Write-Host "`n"
47
48 Write-Host "Setting the proxy server to $ProxyAddress for
    Store ${Store}..." -ForegroundColor "Yellow"
49 Write-Host "`n"
50
51 $StoreConfigPath = "c:\inetpub\wwwroot\Citrix\${Store}\web.
    config"
52 $XMLObject = (Get-Content $StoreConfigPath) -as [Xml]
53
54 if([string]::IsNullOrEmpty($ProxyFQDN))
55 {
56     $ProxyServer = ("HTTP://$ProxyIP"+":"+$ProxyPort)
58 }
59
60 else
61 {
62     $ProxyServer = ("HTTP://$ProxyFQDN"+":"+$ProxyPort)
64 }
65
66
67 $XMLObject = (Get-Content $StoreConfigPath) -as [Xml]
68
69 # Create 3 elements
70 $SystemNet = $XMLObject.CreateNode("element", "system.net",
    "")
71 $DefaultProxy = $XMLObject.CreateNode("element", "
    defaultProxy", "")
72 $Proxy = $XMLObject.CreateNode("element", "proxy", "")
73 $Proxy.SetAttribute("proxyaddress", "$ProxyServer")
74 $Proxy.SetAttribute("bypassonlocal", "true")
75
76 # Move back up the XML tree appending new child items in
```



```

        reverse order
77     $DefaultProxy.AppendChild($Proxy)
78     $SystemNet.AppendChild($DefaultProxy)
79     $XMLObject.configuration.AppendChild($SystemNet)
80
81     # Save the modified XML document to disk
82     $XMLObject.Save($StoreConfigPath)
83
84     Write-Host "Getting the proxy configuration for c:\inetpub
        \wwwroot\Citrix\$Store..." -ForegroundColor "Yellow"
85     $XMLObject = (Get-Content $StoreConfigPath) -as [Xml]
86     $ConfiguredProxyServer = $XMLObject.configuration.'system.
        net'.defaultProxy.proxy.proxyaddress | Out-Null
87     Write-Host ("Configured proxy server for Store $Store"+":
        "+ $ConfiguredProxyServer) -ForegroundColor "Green"
88     Write-Host "`n"
89 }
90
91 Write-Host "Restarting IIS..." -ForegroundColor "Yellow"
92 IISReset /RESTART
93 }
94
95
96 Set-StoreProxyServer -Stores $Stores -ProxyFQDN $ProxyFQDN -
    ProxyPort $ProxyPort
97 # OR
98 Set-StoreProxyServer -Stores $Stores -ProxyIP $ProxyIP -ProxyPort
    $ProxyPort

```

5. Check that the C:\inetpub\wwwroot\Citrix< Store>\web.config now contains a new <system.net> section at the end of the web.config file.

```

1     </dependentAssembly>
2     </assemblyBinding>
3 </runtime>
4 <system.net>
5     <defaultProxy>
6     <proxy proxyaddress="HTTP://proxyserver.example.com:8888"
        bypassonlocal="true" />
7     </defaultProxy>
8 </system.net>
9 </configuration>

```

6. Import the Citrix Analytics data as described in [Import Citrix Analytics data into your StoreFront deployment](#).

### Method 2: Manually add a <system.net> section to the store web.config file

This must be done for every store on the StoreFront server that will be used to send data to Citrix Analytics.

1. Back up the web.config file for the store and copy it to another location outside of C:\inetpub\wwwroot\Citrix< Store>\web.config.
2. Modify the following XML with your proxy settings using either an FQDN-and-port combination, or using an IP-and-port combination.

For example, using an FQDN-and-port combination, use the following <system.net> element:

```
1 <system.net>
2   <defaultProxy>
3     <proxy proxyaddress="HTTP://proxyserver.example.com:8888"
4       bypassonlocal="true" />
5   </defaultProxy>
6 </system.net>
```

For example, using an IP-and-port combination, use the following <system.net> element:

```
1 <system.net>
2   <defaultProxy>
3     <proxy proxyaddress="HTTP://10.0.0.1:8888" bypassonlocal="true
4       " />
5   </defaultProxy>
6 </system.net>
```

3. At the end of the store web.config file, insert the appropriate <system.net> element where indicated here:

```
1 <runtime>
2 <gcServer enabled="true" />
3 <assemblyBinding xmlns="urn:schemas-microsoft-com:asm.v1">
4   <dependentAssembly>
5     <assemblyIdentity name="System.Web.Mvc" publicKeyToken="31
6       BF3856AD364E35" culture="neutral" />
7     <bindingRedirect oldVersion="0.0.0.0-5.0.0.0" newVersion="
8       5.0.0.0" />
9   </dependentAssembly>
10  <dependentAssembly>
11    <assemblyIdentity name="Newtonsoft.Json" publicKeyToken="30
12      ad4fe6b2a6aeed" culture="neutral" />
13    <bindingRedirect oldVersion="0.0.0.0-9.0.0.0" newVersion="
14      9.0.0.0" />
15  </dependentAssembly>
16 </assemblyBinding>
17 </runtime>
18
19 Insert the <system.net> element here
20
21 </configuration>
```

4. Import the Citrix Analytics data as described in [Import Citrix Analytics data into your StoreFront deployment](#).


## Securing StoreFront with HTTPS

October 24, 2024

Citrix strongly recommends securing communications between StoreFront and users' devices using HTTPS. This ensures that passwords and other data sent between the client and StoreFront are encrypted. Furthermore, plain HTTP connections can be compromised by various attacks, such as man-in-the-middle attacks, particularly when connections are made from insecure locations such as public Wi-Fi hotspots. In the absence of the appropriate IIS configuration, StoreFront uses HTTP for communications.

Depending on your configuration, users may access StoreFront via a gateway or load balancer. You can terminate the HTTPS connection at the gateway or load balancer. However in this case Citrix still recommends that you secure connections between the gateway and StoreFront using HTTPS.

If StoreFront is not configured for HTTPS it displays the following warning:

A yellow warning box with a red triangle icon containing an exclamation mark. The text inside the box reads "StoreFront using HTTP not HTTPS."

### Create or import certificate

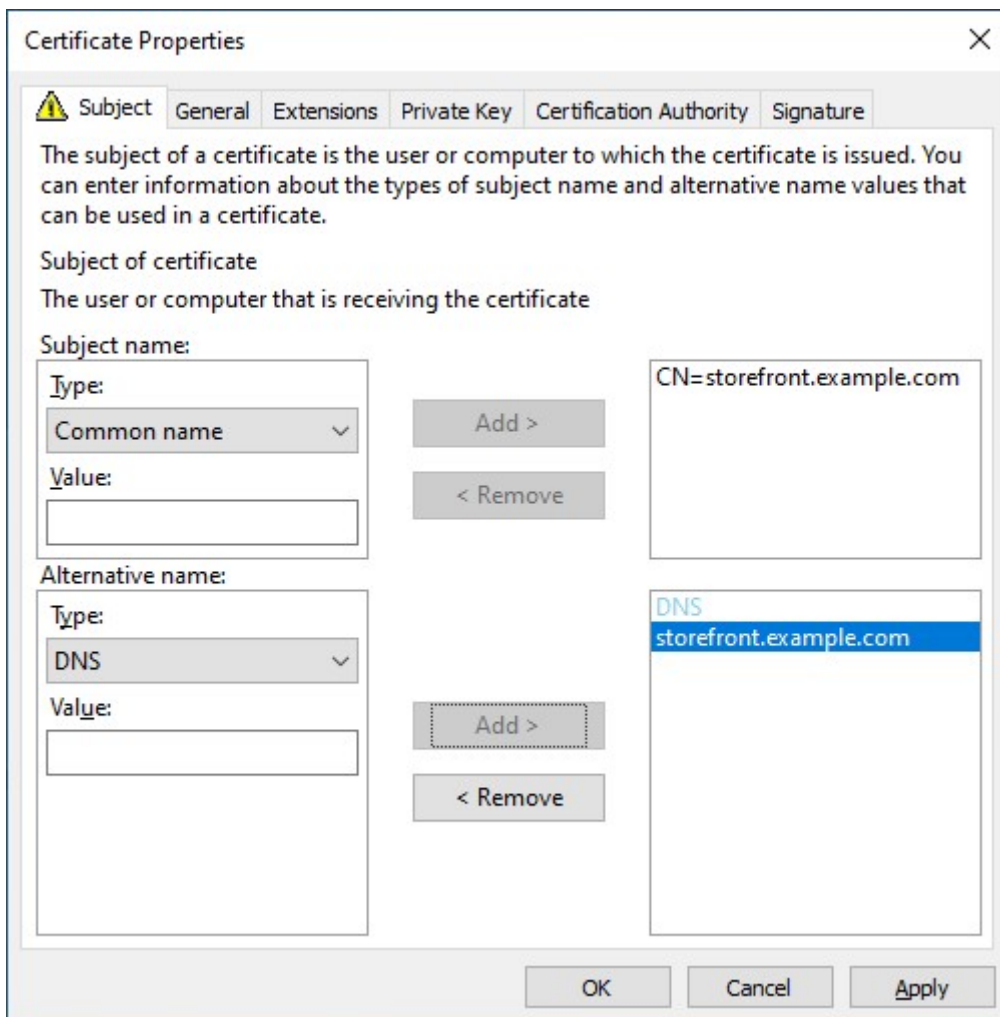
- Ensure that the base URL FQDN used to access StoreFront is included in the DNS field as Subject Alternative Name (SANs). When using a load balancer in front of your StoreFront servers, the base URL is the load balancer FQDN rather than the StoreFront server FQDN. The **Create Domain Certificate...** option in IIS does not set the SAN so should not be used.
- Sign the certificate using a third party CA such as Verisign or an enterprise root CA for your organization.
- If using an internal certificate authority and devices connect directly to the StoreFront server, you must ensure that you install the root certificate on those devices. If users access StoreFront via a load balancer or gateway, then the root certificate only needs to be installed on that load balancer or gateway.

### Create certificate using Windows Certification Authority

If you have an Active Directory Certificate Services server on your domain, you can use it to create certificates from your StoreFront server or another computer on the domain.

1. Press Start and in the search field type **Manage Computer Certificates**.
2. Expand **Personal > Certificates**.

3. Right-click on **Certificates** and from the menu choose **All Tasks > Request new certificate**.
4. On the **Select Certificate Enrolment Policy** screen, choose **Active Directory Enrollment Policy**.
5. Choose template **Web server exportable**, or another suitable template.
6. Click on **More information is required to enroll this certificate. Click here to configure settings**.
7. On the **Certificate Properties** screen:
  - a) Under **Subject name** choose **Common name** and enter the FQDN.
  - b) Under **Alternative name** choose **DNS** and enter the FQDN.
  - c) Optionally go to the **General** tab and enter a friendly name.
  - d) Press **OK**.



The screenshot shows the 'Certificate Properties' dialog box with the 'Subject' tab selected. The dialog has a title bar with a close button (X) and a warning icon. Below the title bar are tabs for 'Subject', 'General', 'Extensions', 'Private Key', 'Certification Authority', and 'Signature'. The 'Subject' tab contains the following text: 'The subject of a certificate is the user or computer to which the certificate is issued. You can enter information about the types of subject name and alternative name values that can be used in a certificate.' Below this is the label 'Subject of certificate' and the description 'The user or computer that is receiving the certificate'. There are two sections for adding names: 'Subject name:' and 'Alternative name:'. Each section has a 'Type' dropdown menu, a 'Value' text box, and 'Add >' and '< Remove' buttons. In the 'Subject name' section, the 'Type' is set to 'Common name' and the 'Value' is 'CN=storefront.example.com'. In the 'Alternative name' section, the 'Type' is set to 'DNS' and the 'Value' is 'storefront.example.com'. At the bottom of the dialog are 'OK', 'Cancel', and 'Apply' buttons.

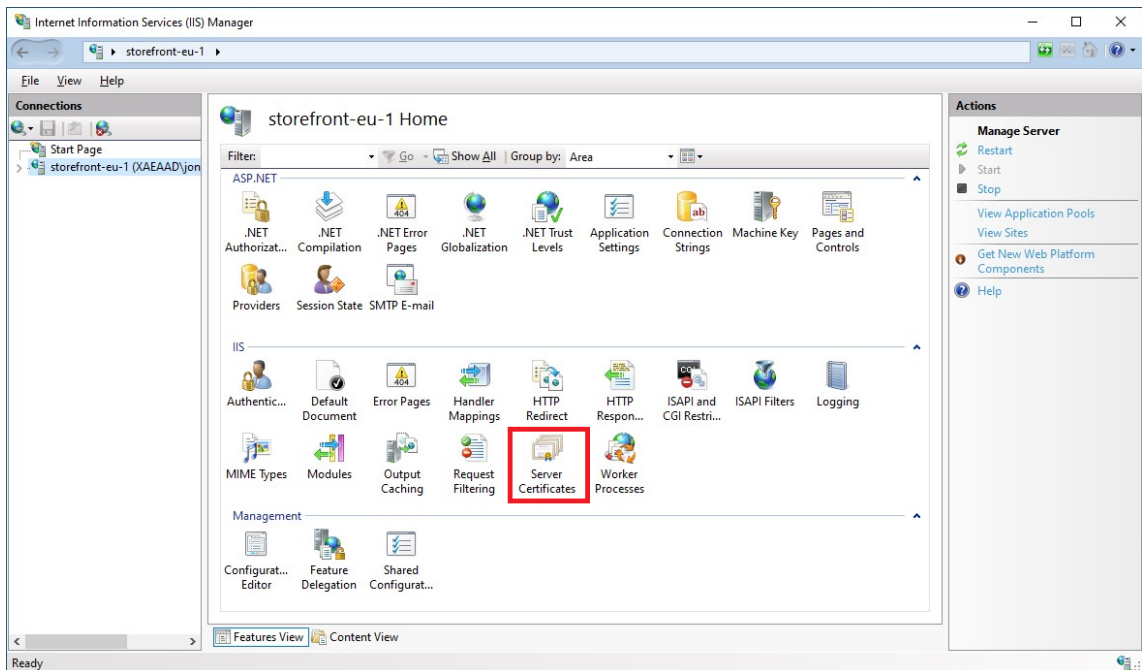
8. Press **Enroll**.

If you created the certificate on your StoreFront server then it is now available to use in IIS. If you created it on another machine then you must export it and import it to the StoreFront server.

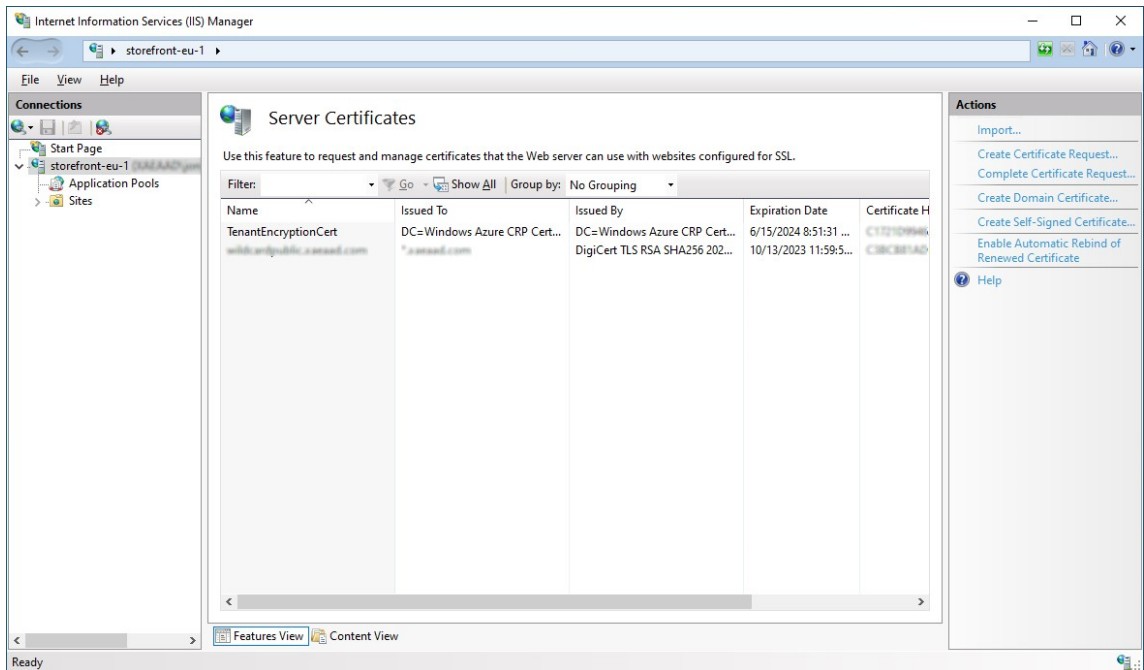
### Import existing certificate

You can import a certificate created in another system. The certificate must be in PFX format and contain the private key.

1. Open Internet Information Services (IIS) Manager console
2. In the tree view on the left select the server.
3. In the right hand pane double click **Server Certificates**



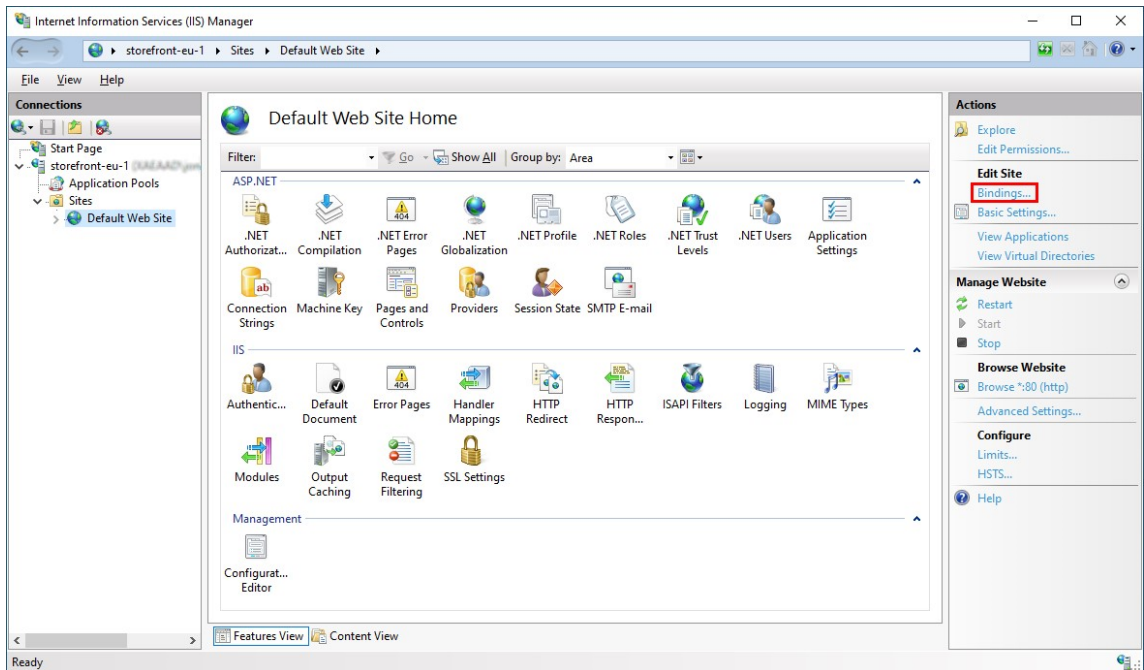
4. From the Server Certificates screen press **Import...** and choose a certificate file.



## Configure IIS for HTTPS

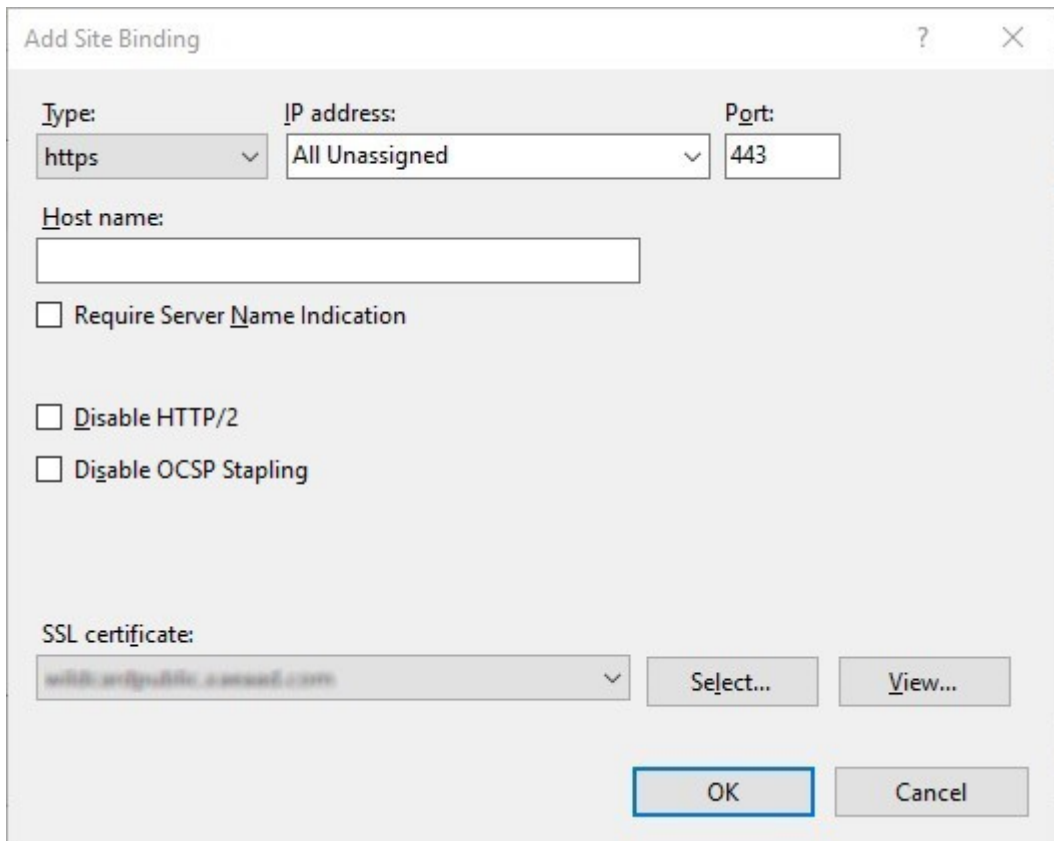
To configure Microsoft Internet Information Services (IIS) for HTTPS on the StoreFront server:

1. In the tree view on the left select **Default Web Site** (or the appropriate website)
2. In the Actions pane click **Bindings...**



3. In the bindings window click **Add...**

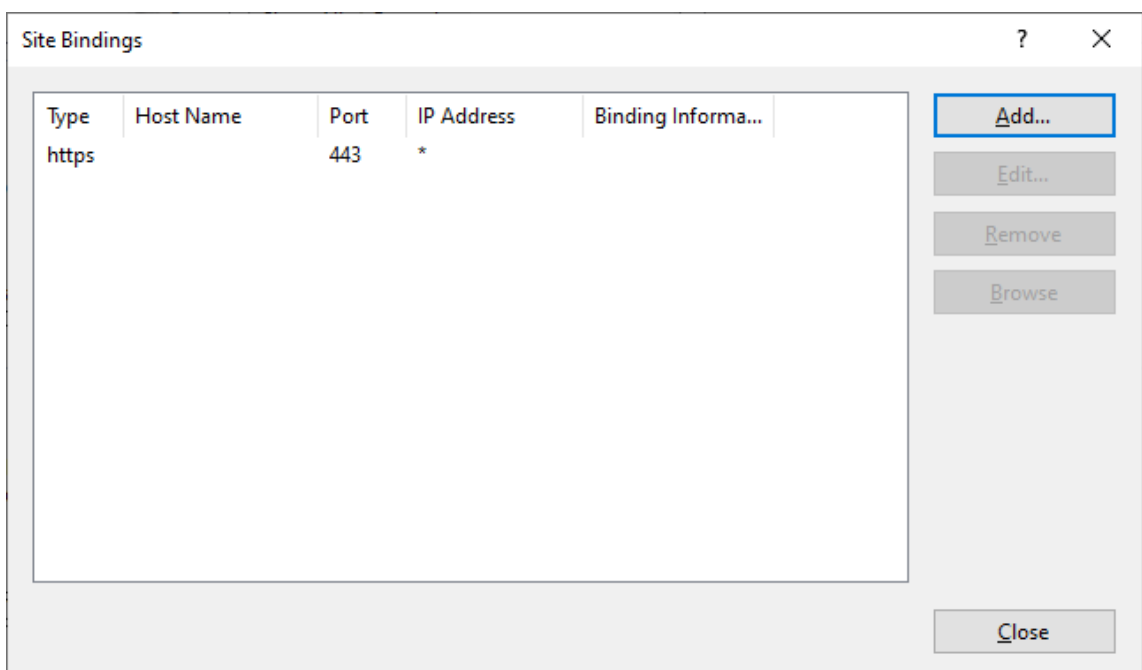
- In the **Type** drop down select **https**
- Select the certificate previously imported. Press OK



The "Add Site Binding" dialog box is shown. It has a title bar with a question mark and a close button. The main area contains the following fields and options:

- Type:** A dropdown menu with "https" selected.
- IP address:** A dropdown menu with "All Unassigned" selected.
- Port:** A text box containing "443".
- Host name:** An empty text box.
- Require Server Name Indication**
- Disable HTTP/2**
- Disable OCSP Stapling**
- SSL certificate:** A dropdown menu showing "with-antipublic-sslcert.com".
- Select...** and **View...** buttons.
- OK** and **Cancel** buttons at the bottom.

- To remove HTTP access, select HTTP and click **Remove**.



The "Site Bindings" dialog box is shown. It has a title bar with a question mark and a close button. The main area contains a table with the following columns and data:

Type	Host Name	Port	IP Address	Binding Informa...
https		443	*	

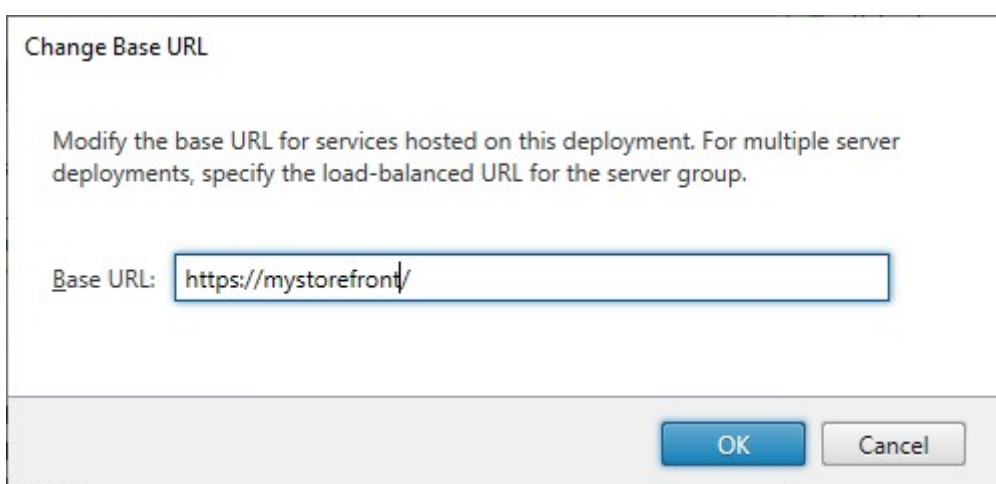
On the right side of the dialog, there are four buttons: **Add...**, **Edit...**, **Remove**, and **Browse**. At the bottom right, there is a **Close** button.

### Change StoreFront server base URL from HTTP to HTTPS

If you install and configure Citrix StoreFront without first installing and configuring an SSL certificate, StoreFront uses HTTP for communications.

If you install and configure an SSL certificate at some time later, use the following procedure to ensure StoreFront and its services use HTTPS connections.

1. In the Citrix StoreFront management console, in the left pane select **Server Group**.
2. In the Actions pane, select **Change Base URL**.
3. Update the base URL to start `https:` and click **OK**.



Change Base URL

Modify the base URL for services hosted on this deployment. For multiple server deployments, specify the load-balanced URL for the server group.

Base URL:

OK Cancel

### HSTS

The user's client device is vulnerable even after you enable HTTPS on the server side. For example, a man-in-the-middle attacker could spoof the StoreFront server and trick the user into connecting to the spoof server over plain HTTP. They could then get access to sensitive information such as the user's credentials. The solution is to ensure that the user's browser doesn't attempt to access the RfWeb server over HTTP. You can achieve this with the [HTTP Strict Transport Security \(HSTS\)](#).

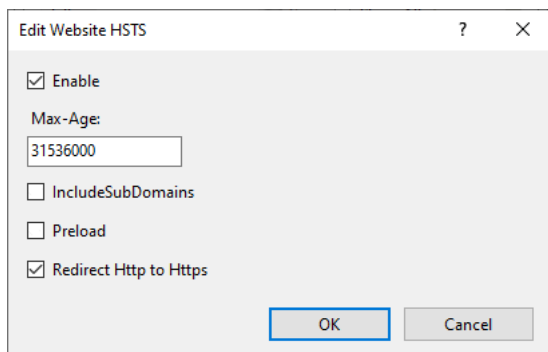
When HSTS is enabled, the server indicates to web browsers that requests to the web site should only ever be made over HTTPS. If a user attempts to access the URL using HTTP, the browser will automatically switch to using HTTPS instead. This ensures client-side validation of a secure connection as well as the server-side validation in IIS. The web browser maintains this validation for a configured period.

On Windows Server 2019 and above:

1. Open **Internet Information Services (IIS) Manager**.
2. Select **Default Web Site** (or the appropriate website).



3. In the Actions pane on the right hand side, click **HSTS...**
4. Tick **Enable**, enter a max age, e.g. 31536000 for one year and tick **Redirect HTTP to HTTPS**.
5. Press **OK**



**Note:**

Enabling HSTS affects all web sites on the same domain. For example, if the website is accessible at <https://www.company.com/Citrix/StoreWeb>, then the HSTS policy will apply to all web sites under <https://www.company.com>, which may not be desired.

## Secure your StoreFront deployment

November 6, 2024

This article highlights areas that may have an impact on system security when deploying and configuring StoreFront.

### End user authentication

Normally end users must authenticate either to StoreFront directly, or to a Citrix Gateway in front of StoreFront. For more information on available authentication methods, see [Authentication](#).

### Communication with end-users

Citrix recommends securing communications between users' devices and StoreFront using HTTPS. This ensures that passwords and other data sent between the client and StoreFront are encrypted. Furthermore, plain HTTP connections can be compromised by various attacks, such as man-in-the-middle attacks, particularly when connections are made from insecure locations such as public Wi-Fi hotspots. In the absence of the appropriate IIS configuration, StoreFront uses HTTP for communications.

Depending on your configuration, users may access StoreFront via a gateway or load balancer. You can terminate the HTTPS connection at the gateway or load balancer. However in this case Citrix still recommends that you secure connections between the gateway or load-balancer and StoreFront using HTTPS.

To enable HTTPS, disable HTTP and enable HSTS, see [Securing StoreFront with HTTPS](#).

## Communication with Delivery Controllers

Citrix recommends using the HTTPS protocol to secure data passing between StoreFront and your Citrix Virtual Apps and Desktops delivery controllers. See [For more information, see enable HTTPS on Delivery Controllers](#). To configure StoreFront to use HTTPS, see [Add resource feeds for Citrix Virtual Apps and Desktops](#) and [Add Citrix Gateway appliance](#). In case the certificates are compromised, you can use [Certificate Revocation List \(CRL\) checking](#). Alternatively you can configure Windows to secure communication between the servers using IPsec.

You can configure the delivery controller and StoreFront to ensure that only trusted StoreFront servers can communicate with the delivery controller, see [Manage security keys](#).

## Communication with Cloud Connectors

Citrix recommends using the HTTPS protocol to secure data passing between StoreFront and your Cloud Connectors. See [HTTPS Configuration](#). To configure StoreFront, see [Add resource feeds for Citrix Desktops as a Service](#) and [Add Citrix Gateway appliance](#). In case the certificates are compromised, you can use [Certificate Revocation List \(CRL\) checking](#). Alternatively you can configure Windows to secure communication between the servers using IPsec.

You can configure the delivery controller and StoreFront 1912 CU2 or higher to ensure that only trusted StoreFront servers can communicate with the delivery controller, see [Manage security keys](#).

## TLS versions

For TLS support for each version of Windows, see [Microsoft Learn](#). You can disable TLS 1.0 and 1.1 both as a server and a client using Group Policy or Windows registry settings, see [Microsoft documentation](#). Older versions of Citrix Receiver do not support TLS 1.2, see [CTX232266](#) for more details.

## Remote access

Citrix does not recommend exposing your StoreFront server directly to the internet. Citrix recommends using a Citrix Gateway to provide authentication and access for remote users.

## Microsoft Internet Information Services (IIS) hardening

You can configure StoreFront with a restricted IIS configuration. Note that this is not the default IIS configuration.

### Filename extensions

You can use request filtering to configure a lists of allowed file extensions and disallow unlisted file name extensions. See [IIS documentation](#).

StoreFront requires the following file name extensions:

- . (blank extension)
- .appcache
- .aspx
- .cr
- .css
- .dtd
- .png
- .htm
- .html
- .ica
- .ico
- .jpg
- .js
- .png
- .svg
- .txt
- .xml

If download or upgrade of Citrix Workspace app is enabled for a store website, StoreFront also requires these file name extensions:

- .dmg
- .exe

If Citrix Workspace app for HTML5 is enabled, StoreFront also requires these file name extensions:

- .eot
- .ttf
- .woff
- .wasm

## Verbs

You can use request filtering to configure a list of allowed verbs and disallow unlisted verbs. See [IIS documentation](#).

- GET
- POST
- HEAD

## Non-Ascii characters in URLs

If you ensure that the store name and website name only use ascii characters then StoreFront URLs do not contain ascii characters. You can use request filtering to disallow non-ascii characters. See [IIS documentation](#).

## MIME Types

You can remove OS shell MIME Types corresponding to the following file extensions:

- .exe
- .dll
- .com
- .bat
- .csh

See [IIS documentation](#).

## Remove X-Powered-By Header

By default IIS reports that it is using ASP.NET by adding a `X-Powered-By` header with value `ASP.NET`. You can configure IIS to remove this header. See [IIS Custom Headers documentation](#).

## Remove Server header with IIS version

By default IIS reports the IIS version by adding a `Server` header. You can configure IIS to remove this header. See [IIS request filtering documentation](#).

## Move the StoreFront website to a separate partition

You can host the StoreFront web sites on a separate partition from the system files. Within IIS you must move the **Default Web Site**, or create a separate site, on the appropriate partition prior to creating your StoreFront deployment.

## IIS features

For the list of IIS features installed and used by StoreFront, see [System Requirements](#). You can remove other IIS features.

Although StoreFront does not use ISAPI filters directly, the feature is required by ASP.NET so cannot be uninstalled.

## Handler Mappings

StoreFront requires the following Handler Mappings. You can remove other handler mappings.

- ExtensionlessUrlHandler-Integrated-4.0
- PageHandlerFactory-Integrated-4.0
- StaticFile

See [IIS Handlers Documentation](#).

## ISAPI filters

StoreFront does not require any ISAPI filters. You can remove all ISAPI filters. However, ASP.NET requires the ISAPI Windows feature. See [IIS ISAPI Filters documentation](#).

## .NET Authorization Rules

By default IIS servers have the “.NET Authorization Rule” set to Allow All Users. By default, the web site used by StoreFront inherits this configuration.

If you remove or change the .NET Authorization rule at the server level then you must override the rules on the web site used by StoreFront to add an allow rule for “All Users” and remove any other rules.

## Retail mode

You can enable Retail mode, see [IIS documentation](#).

## Application Pools

StoreFront creates the following application pools:

- Citrix Configuration Api
- Citrix Delivery Services Authentication
- Citrix Delivery Services Resources
- and Citrix Receiver for Web

Do not change the application pools used by each IIS application or the identity of each pool. If you are using multiple sites, it is not possible to configure each site to use separate application pools.

Under the Recycling settings, you can set the application pool idle time-out and Virtual Memory Limit. Note that when the “Citrix Receiver for Web” application pool recycles it causes users logged in through a web browser to be logged out, therefore it is set by default to recycle at 02:00 each day to minimize disruption. If you change any of the recycling settings this may result in users being logged off at other times of the day.

## Default IIS landing page

You can delete files `iisstart.htm`, `welcome.png` from `c:\inetpub\wwwroot`.

## Required settings

- Do not change the IIS Authentication settings. StoreFront manages authentication and configures directories of the StoreFront site with the appropriate authentication settings.
- For the StoreFront server under **SSL Settings**, do not select **Client certificates: Require**. StoreFront installation configures the appropriate pages of the StoreFront site with this setting.
- StoreFront requires cookies for session state and other functionality. On certain directories, under **Session State, Cookie Settings, Mode** must be set to **Use Cookies**.
- StoreFront requires **.NET Trust Level** to be set to **Full Trust**. Do not set the .NET trust level to any other value.

## Services

StoreFront installation creates the following Windows services:

- Citrix Configuration Replication (NT SERVICE\CitrixConfigurationReplication)
- Citrix Cluster Join (NT SERVICE\CitrixClusterService)
- Citrix Peer Resolution (NT SERVICE\Citrix Peer Resolution Service)
- Citrix Credential Wallet (NT SERVICE\CitrixCredentialWallet)

- Citrix Subscriptions Store (NT SERVICE\CitrixSubscriptionsStore)
- Citrix Default Domain Services (NT SERVICE\CitrixDefaultDomainService)

These accounts log on as **Network Service**. Do not change this configuration.

If you configure StoreFront Kerberos constrained delegation for XenApp 6.5, this in addition creates the Citrix StoreFront Protocol Transition service (NT SERVICE\CitrixStoreFrontProtocolTransition). This service runs as **NT AUTHORITY\SYSTEM**. Do not change this configuration.

## User rights assignment

Modifying User Rights Assignment from the defaults may cause issues with StoreFront. In particular:

- Microsoft IIS is enabled as part of StoreFront installation. Microsoft IIS grants the logon right **Log on as a batch job**, and the privilege **Impersonate a client after authentication** to the built-in group IIS\_IUSRS. This is normal Microsoft IIS installation behavior. Do not change these user rights. Refer to Microsoft documentation for details.
- When you install StoreFront, it creates Application Pools which IIS grants user rights **Log on as a service**, **Adjust memory quotas for a process**, **Generate security audits**, and **Replace a process level token**.
- To create or change a deployment, the admin must have rights **Restore files and directories**.
- For a server to join a server group, the Administrators group must have rights **Restore files and directories**, **Access this computer from the network** and **Manage auditing and security log**.
- For users to log on with a username and password authentication (directly or via a gateway), they must have rights to “Allow log on locally”, unless you have configured StoreFront to validate passwords via the delivery controller.

This is not a comprehensive list and other user access rights may be required.

## Configure group memberships

When you configure a StoreFront server group, the following services are added to the Administrators security group:

- Citrix Configuration Replication (NT SERVICE\CitrixConfigurationReplication)
- Citrix Cluster Join (NT SERVICE\CitrixClusterService). This service is only seen on servers which are part of a group, and only runs while the join is in progress.

These group memberships are required for StoreFront to operate correctly, to:

- Create, export, import and delete certificates, and set access permissions on them
- Read and write the Windows registry
- Add and remove Microsoft .NET Framework assemblies in the Global Assembly Cache (GAC)
- Access the folder **Program Files\Citrix**\<StoreFrontLocation>
- Add, modify, and remove IIS app pool identities and IIS web applications
- Add, modify, and remove local security groups and firewall rules
- Add and remove Windows services and PowerShell snap-ins
- Register Microsoft Windows Communication Framework (WCF) endpoints

In updates to StoreFront, this list of operations might change without notice.

StoreFront installation also creates the following local security groups:

- CitrixClusterMembers
- CitrixCWServiceReadUsers
- CitrixCWServiceWriteUsers
- CitrixDelegatedAuthenticatorUsers
- CitrixDelegatedDirectoryClaimFactoryUsers
- CitrixPNRSReplicators
- CitrixPNRSUsers
- CitrixStoreFrontAdministrators
- CitrixSubscriptionServerUsers
- CitrixSubscriptionsStoreServiceUsers
- CitrixSubscriptionsSyncUsers

StoreFront maintains the membership of these security groups. They are used for access control within StoreFront, and are not applied to Windows resources such as files and folders. Do not modify these group memberships.

## **NTLM**

StoreFront uses NTLM to authenticate between servers in a server group. If you disable NTLM then StoreFront is unable to synchronize data between StoreFront servers in a server group.

You can configure the server to only use NTLMv2 and reject NTLMv1, see [Microsoft documentation](#).

## **Certificates in StoreFront**

### **Server certificates**

Server certificates are used for machine identification and Transport Layer Security (TLS) transport security in StoreFront. If you decide to enable ICA file signing, StoreFront can also use certificates to



digitally sign ICA files.

For more information see Communication between end users and StoreFront and [Ica file signing](#).

### Token management certificates

Authentication services and stores each require certificates for token management. StoreFront generates a self-signed certificate when an authentication service or store is created. Self-signed certificates generated by StoreFront should not be used for any other purpose.

### Citrix Delivery Services certificates

StoreFront holds a number of certificates in a custom Windows certificate store (Citrix Delivery Services). The Citrix Configuration Replication service, Citrix Credential Wallet service, and Citrix Subscriptions Store service use these certificates. Each StoreFront server in a cluster has a copy of these certificates. These services do not rely on TLS for secure communications, and these certificates are not used as TLS server certificates. These certificates are created when a StoreFront store is created or StoreFront is installed. Do not modify the contents of this Windows certificate store.

### Code signing certificates

StoreFront includes a number of PowerShell scripts (.ps1) in the folder in `<InstallDirectory>\Scripts`. The default StoreFront installation does not use these scripts. They simplify the configuration steps for specific and infrequent tasks. These scripts are signed, allowing StoreFront to support PowerShell execution policy. We recommend the **AllSigned** policy. (The **Restricted** policy is not supported, as this prevents PowerShell scripts from executing.) StoreFront does not alter the PowerShell execution policy.

Although StoreFront does not install a code signing certificate in the Trusted Publishers store, Windows can automatically add the code signing certificate there. This happens when the PowerShell script is executed with the **Always run** option. (If you select the **Never run** option, the certificate is added to the Untrusted Certificates store, and StoreFront PowerShell scripts will not execute.) Once the code signing certificate has been added to the Trusted Publishers store, its expiration is no longer checked by Windows. You can remove this certificate from the Trusted Publishers store after the StoreFront tasks have been completed.

### StoreFront security separation

If you deploy any web applications on your StoreFront server in the same web domain (domain name and port) as StoreFront, then any security risks in those web applications could potentially reduce

the security of your StoreFront deployment. Where a greater degree of security separation is required, Citrix recommends that you deploy StoreFront in a separate web domain.

## **ICA downloads**

ICA files contain the information to connect to VDAs and often to single sign onto them without further authentication. Therefore ensure that ICA files are protected. For hybrid launches, depending on configuration, ICA files may be downloaded to the user's device. It is recommended that you disable ICA downloads. For more information, see [Workspace app deployment](#).

## **ICA file signing**

StoreFront provides the option to digitally sign ICA files using a specified certificate on the server so that versions of Citrix Workspace app that support this feature can verify that the file originates from a trusted source. ICA files can be signed using any hash algorithm supported by the operating system running on the StoreFront server, including SHA-1 and SHA-256. For more information, see [Enable ICA file signing](#).

## **User change password**

You can enable users logging on through a web browser with Active Directory domain credentials to change their passwords, either at any time or only when they have expired. However, this exposes sensitive security functions to anyone who can access any of the stores that use the authentication service. If your organization has a security policy that reserves user password change functions for internal use only, ensure that none of the stores are accessible from outside your corporate network. When you create the authentication service, the default configuration prevents users from changing their passwords, even if they have expired. For more information, see [Enable users to change their passwords](#).

## **Customizations**

To strengthen security, do not write customizations that load content or scripts from servers not under your control. Copy the content or script into the website custom folder where you are making the customizations. If StoreFront is configured for HTTPS connections, ensure that any links to custom content or scripts also use HTTPS.

## Security Headers

When viewing a store website through a web browser, StoreFront returns the following security related headers that place restrictions on the web browser.

---

Header name	Value	Description
<code>content-security-policy</code>	<code>frame-ancestors 'none'</code>	This prevents other sites from embedding a StoreFront websites within a frame which avoids click-jacking attacks. StoreFront uses inline scripts and styles so it is not possible to use a content-security-policy that blocks these. StoreFront websites only display content configured by administrators and do not display any user-entered content, therefore there is no need to block inline scripts.
<code>X-Content-Type-Options</code>	<code>nosniff</code>	This avoid MIME type sniffing.
<code>X-Frame-Options</code>	<code>deny</code>	This prevents other sites from embedding StoreFront websites within a frame which avoids click-jacking attacks. It is obsoleted by <code>content-security-policy</code> to <code>frame-ancestors 'none'</code> but is understood by some older browsers that do not support <code>content-security-policy</code>
<code>X-XSS-Protection</code>	<code>1; mode=block</code>	Used by some browsers to mitigate against XSS (cross-site-scripting) attacks

---

## Cookies

StoreFront uses several cookies. Some of the cookies used in the operation of the website are as follows:

---

Cookie	Description
<code>ASP.NET_SessionId</code>	Tracks the user's session including authentication status. Has <code>HttpOnly</code> set.
<code>CtxsAuthId</code>	To prevent session fixation attacks, StoreFront in addition tracks whether the user is authenticated using this cookie. It has <code>HttpOnly</code> set.
<code>CsrfToken</code>	Used to prevent cross-site request forgery via the standard <code>Cookie-to-header token</code> pattern. The server sets a token in the cookie. The client reads the token from the cookie and includes the token in the query string or a header in subsequent requests. This cookie is required to have <code>HttpOnly</code> not set so the client JavaScript can read it.
<code>CtxsDeviceId</code>	Identifies the device. Has <code>HttpOnly</code> set.

---

StoreFront sets a number of other cookies to track user state, some of which need to be read by JavaScript so do not have `HttpOnly` set. These cookies do not contain any information relating to authentication or other confidential information.

If the client connects over HTTPS then it sets the `secure` attribute when creating or updating cookies.

## Additional security information

### Note:

This information may change at any time, without notice.

Your organization may want to perform security scans of StoreFront for regulatory reasons. The preceding configuration options can help to eliminate some findings in security scan reports.

If there is a gateway between the security scanner and StoreFront, particular findings may relate to the gateway rather than to StoreFront itself. Security scan reports usually do not distinguish these find-

ings (for example, TLS configuration). Because of this, technical descriptions in security scan reports can be misleading.

## Email-based account discovery

December 26, 2024

Configure email-based account discovery to enable users who install Citrix Workspace app on a device for the first time to set up their accounts without needing to know the store URL by entering their email addresses.

During the initial configuration process, Citrix Workspace app prompts users to enter either an email address or a store URL. If the user enters an email address, Citrix Workspace app looks up the email domain in a number of locations to determine the StoreFront server. It then lists all visible stores for the user to choose from.

Citrix recommends using the Global App Config Service to configure email discovery. As an alternative you can configure email discovery using either DNS SRV records or a DNS alias.

### Global App Config Service

To configure email discovery using the Global App Config Service, see [Setup email based discovery](#).

### DNS SRV records records

As an alternative to Global App Config Service, you can use DNS SRV records to configure which StoreFront server Citrix Workspace app should use for an email domain.

On your DNS server for your email domain add a **SRV** record with the following properties:

---

Property	Value
Service	_citrixreceiver
Proto	TCP
Target	The fully qualified domain name (FQDN) and port for your Citrix Gateway appliance (to support both local and remote users) or StoreFront server (to support local users only) in the form <i>servername.domain:port</i> .

---

If your environment includes both internal and external DNS servers, you can add a SRV record specifying the StoreFront server FQDN on your internal DNS server and another record on your external server specifying the Citrix Gateway FQDN. With this configuration, local users are provided with the StoreFront details, while remote users receive Citrix Gateway connection information.

## DNS discoverReceiver record

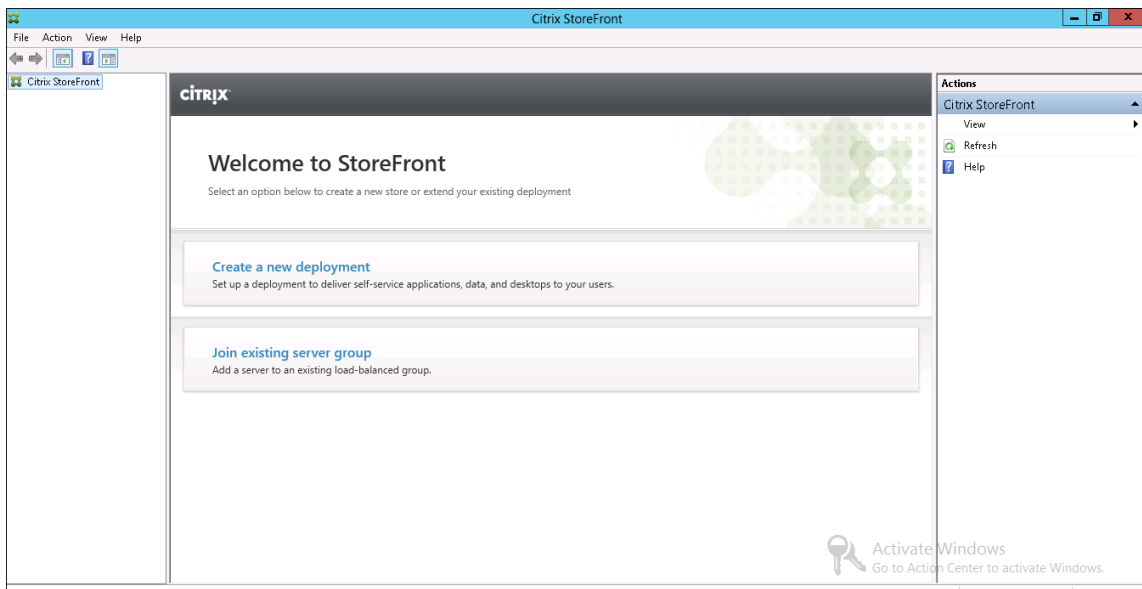
As a fallback to the other methods, you can create a DNS alias to the StoreFront server `discoverReceiver` on the email domain. For example if your email domain is `example.com`, create a DNS alias called `discoverReceiver.example.com`. If no SRV record is found in the specified domain, Citrix Workspace app searches for a machine named “discoverReceiver” to identify a StoreFront server.

If you use this mechanism, ensure that `discoverReceiver` is included as a subject alternate name in the HTTPS certificate for your StoreFront server.

## Create a new deployment

July 8, 2024

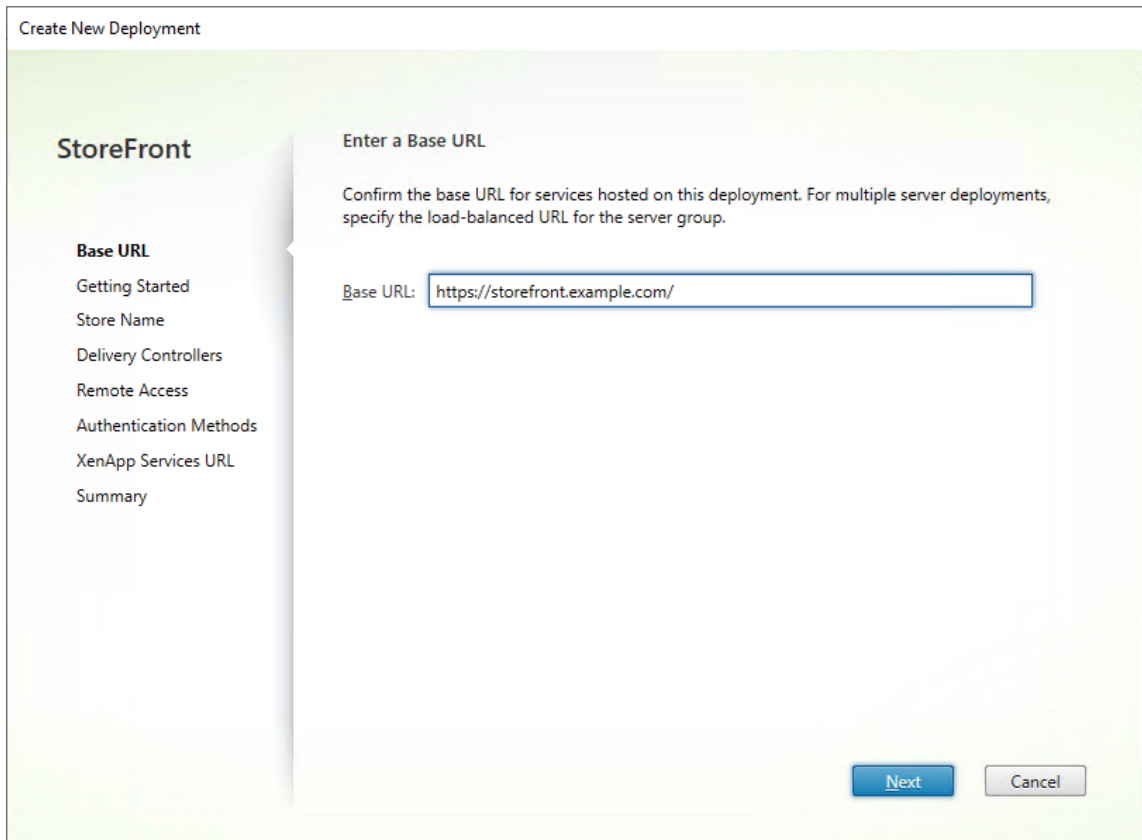
1. If the Citrix StoreFront management console is not already open after installation of StoreFront, on the Windows Start menu, select Citrix StoreFront.



2. In the results pane of the Citrix StoreFront management console, click **Create a new deployment**.

3. If there are multiple IIS sites, choose from the **IIS site** drop down which site you would like to use.
4. If using a single StoreFront server, enter the server URL **Base URL**. If you will be configuring multiple StoreFront servers behind a load balancer, enter the load balancing url as the **Base URL**.

If you have not yet set up your load balancing environment, enter the server URL. You can modify the base URL for your deployment at any time.



Create New Deployment

**StoreFront**

**Base URL**

Getting Started

Store Name

Delivery Controllers

Remote Access

Authentication Methods

XenApp Services URL

Summary

Enter a Base URL

Confirm the base URL for services hosted on this deployment. For multiple server deployments, specify the load-balanced URL for the server group.

Base URL:

Next Cancel

5. Click **Next** and configure your first store as described in [Create Store](#).
6. Once you have completed all of the configuration steps, Click **Create** to create the deployment and the store.
7. StoreFront displays a summary of the store that it created. Click **Finish**.

## Create a new deployment using the PowerShell SDK

To create a deployment using the [PowerShell SDK](#), call cmdlet [Add-STFDeployment](#).

## Multiple Internet Information Services (IIS) websites

StoreFront allows you to deploy different Stores in different IIS websites per Windows server so that each store can have a different host name and certificate binding.

To create multiple web sites see [Microsoft IIS documentation](#).

It is not possible to create multiple StoreFront deployments using the management console; you must use the PowerShell SDK. For example to create two IIS website deployments, one for applications and one for desktop use the following commands:

```
1 Add-STFDeployment -SiteID 1 -HostBaseURL "https://apps.example.com"
2 Add-STFDeployment -SiteID 2 -HostBaseURL "https://desktops.example.com"
```

Once you have enabled multiple sites, StoreFront disables the management console and it is not possible to return StoreFront to single site mode. You must configure the sites using the StoreFront SDK and include the `SiteID` in each command.

## Join an existing server group

August 14, 2024

Before you install StoreFront on a server that you're adding to the group, ensure the following:

- The server you're adding must have the same version and CU of StoreFront as other servers in the group.
- The server you're adding is co-located with the other servers in the group. Ensure low latency and a reliable connection between the servers.
- The server you're adding is running the same operating system version with the same locale settings as the other servers in the group. StoreFront server groups containing mixtures of operating system versions and locales aren't supported.
- The relative path to StoreFront in IIS on the server you're adding is the same as on the other servers in the group.

**Note:**

For recommendation on server group size, see [StoreFront Server groups](#).

If the StoreFront server you're adding previously belonged to a server group and has been removed, before it can be added again, to the same or a different server group, you must reset the StoreFront server to a factory default state. See [Reset a server to factory defaults](#)

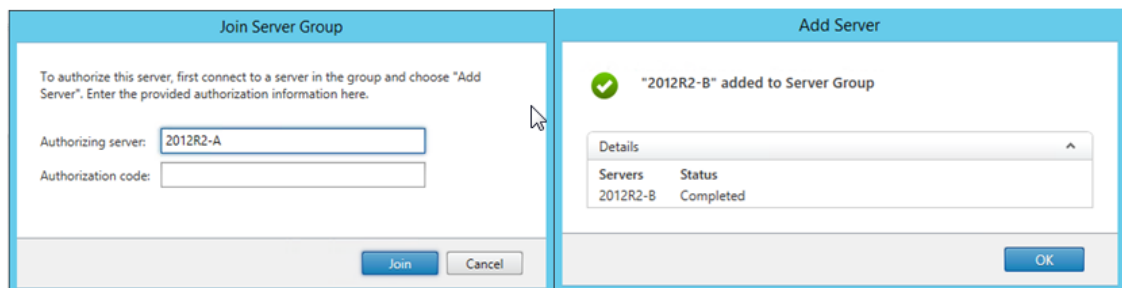


**Important:**

When you add a new server to a server group, StoreFront service accounts are added as members of the local administrators group on the new server. These services require local administrator permissions to join and synchronize with the server group. If you use Group Policy to prevent addition of new members to the local administrator group or if you restrict the permissions of the local administrator group on your servers, StoreFront cannot join a server group.

1. If the Citrix StoreFront management console is not already open after installation of StoreFront, on the Windows Start screen or Apps screen, locate and click the Citrix StoreFront tile.
2. In the results pane of the Citrix StoreFront management console, click **Join existing server group**.
3. Log on to a server in the StoreFront deployment that you wish to join and open the Citrix StoreFront management console. Select the Server Group node in the left pane of the console and, in the Actions pane, click **Add Server**. Make a note of the authorization code that is displayed.
4. Return to the new server and, in the Join Server Group dialog box, specify the name of the existing server in the Authorizing server box. Enter the authorization code obtained from that server and click **Join**.

Once joined to the group, the configuration of the new server is updated to match the configuration of the existing server. All the other servers in the group are updated with details of the new server.



To manage a multiple server deployment, use only one server at a time to make changes to the configuration of the server group. Ensure that the Citrix StoreFront management console is not running on any of the other servers in the deployment. Any configuration changes you make must be propagated to the other servers in the group to ensure a consistent configuration across the deployment.

## Upgrade StoreFront

October 18, 2024

Upgrading preserves your StoreFront configuration and leaves users' favorites intact. By contrast, [uninstalling StoreFront](#) removes StoreFront and associated services, sites, favorites (on stand-alone servers), and associated configuration.

## Supported upgrade paths

You can upgrade to StoreFront 1912 latest CU from:

- StoreFront 1912 LTSR (initial release or any CU)
- StoreFront 1909
- StoreFront 1906
- StoreFront 1903
- StoreFront 1811
- StoreFront 3.16
- StoreFront 3.12 LTSR (any CU)
- StoreFront 3.0.1 LTSR (any CU)

To upgrade from versions prior to 3.0.1 you must first upgrade to StoreFront 3.12.

### Warning:

When you upgrade from versions prior to 1912, any Desktop Appliance sites in your deployment are automatically removed. As an alternative, Citrix recommend using [Citrix Workspace app Desktop Lock](#) for all non-domain-joined use cases.

## Good to know

- StoreFront does not support multiple server deployments containing different product versions, so all servers in a server group must be upgraded to the same version before you grant access to the deployment.
- Concurrent upgrade is not supported for multiple server deployments, servers must be upgraded sequentially.
- Before the StoreFront upgrade runs it performs some pre-upgrade checks. If any pre-upgrade check fails, the upgrade does not start and you are notified of the failures. Your StoreFront installation remains unchanged. After fixing the cause of the failures, rerun the upgrade.
- If the StoreFront upgrade itself fails, your existing StoreFront installation may lose its initial configuration. Restore your StoreFront installation to a functional state then rerun the upgrade. To restore StoreFront to a functional state consider the following approaches:
  - restoring the VM snapshot you created before the upgrade,
  - importing the StoreFront configuration you exported before the upgrade (see [Export and import the StoreFront configuration](#),

- performing the troubleshooting advice in [Troubleshoot StoreFront upgrade issues](#).
- Any StoreFront upgrade failures which occur from the Citrix Virtual Apps and Desktops metainstaller are reported in a dialog, with a link to the relevant failure log.

## Get ready to upgrade

Before you start the upgrade, we recommend that you perform the following steps which can prevent upgrade failure:

- Plan your backup strategy before upgrading.
- Verify that you are upgrading from a supported version.
- Download the StoreFront installer from the Citrix website.

## Upgrade a single StoreFront server

1. Back up the server by creating a VM snapshot.
2. [Export the existing StoreFront configuration](#). If you have multiple servers in a server group then only export the server group configuration from one server. Provided you have propagated all changes between them, all servers in a server group maintain identical copies of the configuration. This backup allows you to easily build a new server group so that you can easily restore the configuration in case of issues. Note that you will only be able to restore this backup into a server running the same version it was exported from.
3. If you have made modifications to files in `C:\inetpub\wwwroot\Citrix\<StoreName>\App_Data`, such as `default.ica` and `usernamepassword.tfrm`, back them up for each store. After the upgrade you can restore them to reinstate your modifications.
4. Prevent users from connecting by removing the server from any load balancer or otherwise blocking connections.
5. Restart the server.
6. Ensure that there are no applications running including StoreFront management console, Command line and PowerShell windows or any other applications that could have a lock on StoreFront files. This ensures that all StoreFront files are accessible by the installer during the upgrade. If the installer cannot access any files, they are not replaced and the upgrade fails, resulting in the removal of the existing StoreFront configuration.
7. Ensure you do not have any Windows explorer or command prompts open on directories that contain StoreFront files.
8. Disable any anti-virus applications.
9. Run the installation file for the required version of StoreFront.

## To upgrade a StoreFront server group

Upgrading StoreFront server groups involves using one of the servers to remove the other servers from the group. The removed servers retain configuration related to the group, which can prevent them being joined to a new server group. Before they can be reused to build new server groups, or as standalone StoreFront servers, they must be reset to factory defaults, or have StoreFront reinstalled on them. Simultaneously upgrading the servers in a StoreFront server group is not supported.

### Example 1: Upgrade a three-node StoreFront server group during scheduled downtime

This describes upgrading a StoreFront server group of three servers A, B, and C, during scheduled downtime.

1. Disable user access to the server group by disabling the load balancing URL. This prevents users from connecting to the deployment during the upgrade process.
2. Use server A to remove servers B and C from the group.  
Servers B and C are now ‘orphaned’ from the server group.
3. Upgrade server A by following the instructions in Upgrade a single StoreFront server.
4. Ensure that server A has been successfully upgraded.
5. On servers B and C, uninstall the currently installed version of StoreFront, then install the new version of StoreFront.
6. Join servers B and C to the upgraded server A to create an upgraded server group. This server group consists of one upgraded server (A) and two freshly installed servers (B and C).  
The [Join existing server group](#) process automatically propagates all configuration data and subscription data to new servers B and C.
7. Check all servers are functioning correctly.
8. Enable user access to the upgraded server group by enabling the load balancing URL.

### Example 2: Upgrade a three-node StoreFront server group without scheduled downtime

This describes upgrading a StoreFront server group of three servers A, B, and C, without scheduled downtime.

Before upgrading a server group:

1. [Export the StoreFront configuration](#) using **Export-STFConfiguration**. This backup is necessary because servers are factory reset later in the process, which deletes configuration data.

2. Export subscription data from server A using **Export-STFStoreSubscriptions**. This backup is necessary because servers are factory reset later in the process, which deletes subscription data. See [Manage subscription data for a store](#).
3. Disable user access to server C by removing it from the load balancer. This prevents users from connecting to server C during the upgrade process. The load balancer continues to send requests to servers A and B.
4. Use server A to remove server C from the group.  
Servers A and B continue to provide access to your users' resources. Server C is now orphaned from the server group, and is factory reset.
5. [Reset the orphaned server C to factory defaults](#) using **Clear-STFDeployment**.
6. [Import the StoreFront configuration](#) you previously exported into server C using **Import-STFConfiguration**. Server C now has an identical configuration to the old server group. It is *not* necessary to repeat this step again later. Only one server needs a copy of the configuration data to propagate it to any other servers that join the group.
7. Upgrade server C by following the instructions in [Upgrade a single StoreFront server](#). Server C now has an identical configuration to the old server group, and is upgraded to a new version of StoreFront.
8. [Import the subscription data](#) which you exported previously into server C. It is *not* necessary to repeat this step again later. Only one server needs a copy of the subscription data to propagate it to any other servers that join the group.
9. Repeat steps 3, 4, 5, and 7 using server B (do not repeat step 6). During this time, only server A is providing users with access to resources. It is therefore recommended to do this step during quiet working periods, where load on the StoreFront server group is expected to be minimal.
10. Join server B to server C using the [Join existing server group](#) process. This gives a single server deployment on the current version of StoreFront (server A), and a new two-node server group on the new StoreFront version (servers B and C).
11. Add servers B and C to the load balancing service so they can take over from server A.
12. Remove server A from the load balancer so that users are directed to the newly upgraded servers B and C.
13. Repeat steps 5, 7, 10 and 11 using server A (do not repeat step 6). The server group upgrade process is now complete. Servers A, B, and C have identical configuration and subscription data from the original group.

**Note:**

During the brief period when server A is the only accessible server, subscriptions can be lost (step 9). This can cause the new server group to have a slightly outdated copy of the subscription database after upgrade, and any new subscription records to be lost.

This has no functional impact because subscription data is not essential for users to be able to

log on and launch resources. Users would, however, need to subscribe to a resource again after server A is factory reset and joined to the newly upgraded group. Although it is unlikely that more than a few subscription records would ever be lost, it is a possible consequence of upgrading a live StoreFront production environment with no downtime.

## If the upgrade fails

1. In `C:\Windows\Temp\StoreFront`, open the latest `CitrixMsi*.log` and search for any exception errors.

**Thumbs.db Access** exceptions: caused by `thumbs.db` files inside `C:\inetpub\wwwroot\citrix` or in its subdirectories. Delete any `thumbs.db` files found.

**Cannot get exclusive file access \in use** exceptions: restore the snapshot/backup if available, or restart the server, and manually stop any StoreFront services.

**Service cannot be started** exceptions: restore the snapshot/backup if available, or install the full version of .NET framework 4.5 (not client profile).

2. If there are no exception errors in `CitrixMsi*.log`, check the server's **Event Viewer > Delivery Services** for any errors containing the preceding exception error messages. Follow the corresponding advice.
3. If there are no exception errors in the Event Viewer, check the Admin logs in `C:\Program Files\Citrix\Receiver StoreFront\logs` for any errors containing the preceding exception error messages. Follow the corresponding advice.

For more details of logs files, see [Installation Logs](#).

## Reset a server to factory defaults

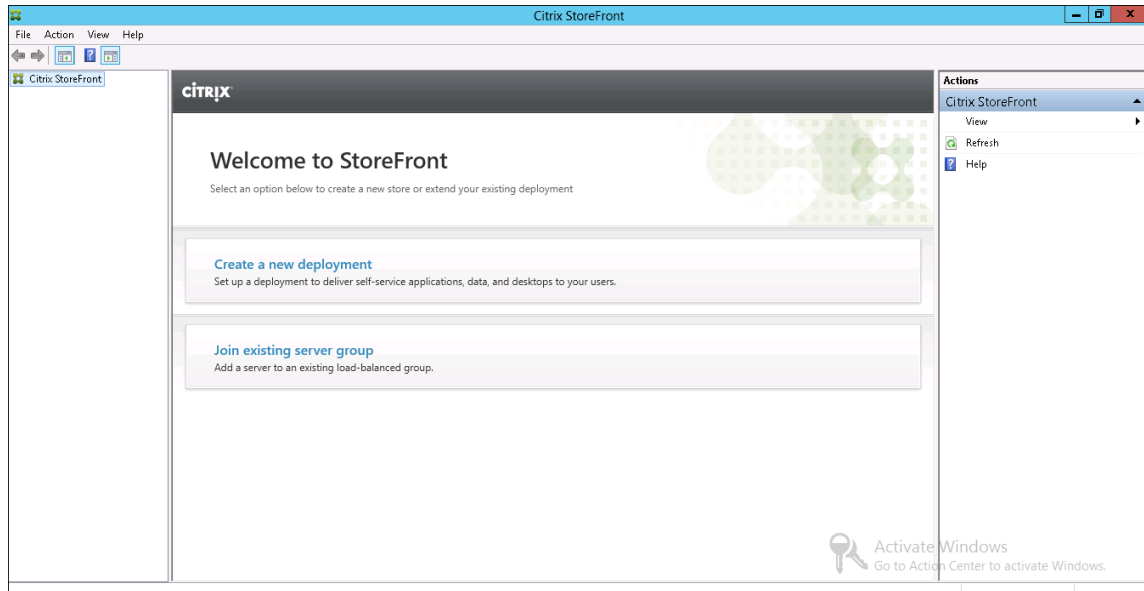
May 13, 2024

In some situations, there is a need to reset a StoreFront installation to its initial installation state. This is necessary, for example, before you can re-add a StoreFront server to a server group. A manual uninstall and reinstall can be performed, but this is more time consuming and may cause other unforeseen issues. Instead you can use PowerShell to reset configuration to defaults.

1. Ensure that the StoreFront management console is closed.
2. Run the [PowerShell SDK](#) cmdlet `Clear-STFDeployment`.

```
1 Clear-STFDeployment -Confirm $False
```

3. When the command has completed successfully, open the StoreFront management console and confirm that all settings are reset. The options to **Create a new deployment** or **Join existing server group** are available.



## Uninstall StoreFront

September 26, 2024

In addition to the product itself, uninstalling StoreFront removes the authentication service, stores, Citrix Receiver for Web sites, XenApp Services URLs, and their associated configurations. The subscription store service containing users' application subscription data is also deleted. In single-server deployments, details of users' application subscriptions are therefore lost. However, in multiple server deployments these data are retained on other servers in the group. Prerequisites enabled by the StoreFront installer, such as the .NET Framework features and the Web Server (IIS) role services, are not removed from the server when StoreFront is uninstalled.

1. Log on to the StoreFront server using an account with local administrator permissions.
2. Close the StoreFront management console if it is open.
3. Close any PowerShell sessions that may have been used to manage StoreFront via its PowerShell SDK.
4. Open the **Start** menu, press **Settings** (cog icon) then go to **Apps**.
5. In the **Programs and Features** windows, select **Citrix StoreFront** and click **Uninstall** to remove all StoreFront components from the server.
6. In the **Uninstall Citrix StoreFront** dialog box, click **Yes**. When the uninstallation is complete, click **OK**.

## To manually remove StoreFront

After uninstalling StoreFront, to ensure that StoreFront is completely removed:

1. Remove the **Web Server (IIS)** Role. For more information, see [Microsoft learn](#).
2. Delete the folder *C:\Program Files\Citrix\Receiver StoreFront*.
3. Delete any subdirectories under *C:\Program Files\Citrix\StoreFront Install*.
4. Delete the folder *C:\inetpub*.

You can now [reinstall StoreFront](#).

## Installation logs

For more details of logs files, see [Installation Logs](#).

## Configure authentication and delegation

September 9, 2024

### Authentication methods

Normally users either authenticate directly to StoreFront, or to a Citrix Gateway in front of StoreFront. Depending on your requirement, there are several authentication and delegations methods available.

---

Method	Detail
<a href="#">User name and password authentication</a>	Allow users to authenticate using their Active Directory username and password and configure options for changing passwords and password expiry notifications.
<a href="#">Domain pass-through authentication</a>	Allow Windows devices to single sign on using their Windows credentials.
<a href="#">Smart card authentication</a>	Use Smart card certificate based authentication.
<a href="#">SAML authentication</a>	Delegate authentication to third party identity providers using SAML.



---

Method	Detail
HTTP Basic	Allow third party integrations to authenticate users using their Active Directory username and password.
<a href="#">Gateway pass-through authentication</a>	Use a Citrix Gateway to authenticate users.

---

Some authentication methods include the ability to SSO to VDAs. Otherwise this can be achieved using [Federated Authentication Service](#).

To configure which methods users can use to log into StoreFront through Citrix Workspace app, see [Configure authentication](#).

Alternatively, you can disable authentication and instead allow anonymous access to the stores. See [Create store](#).

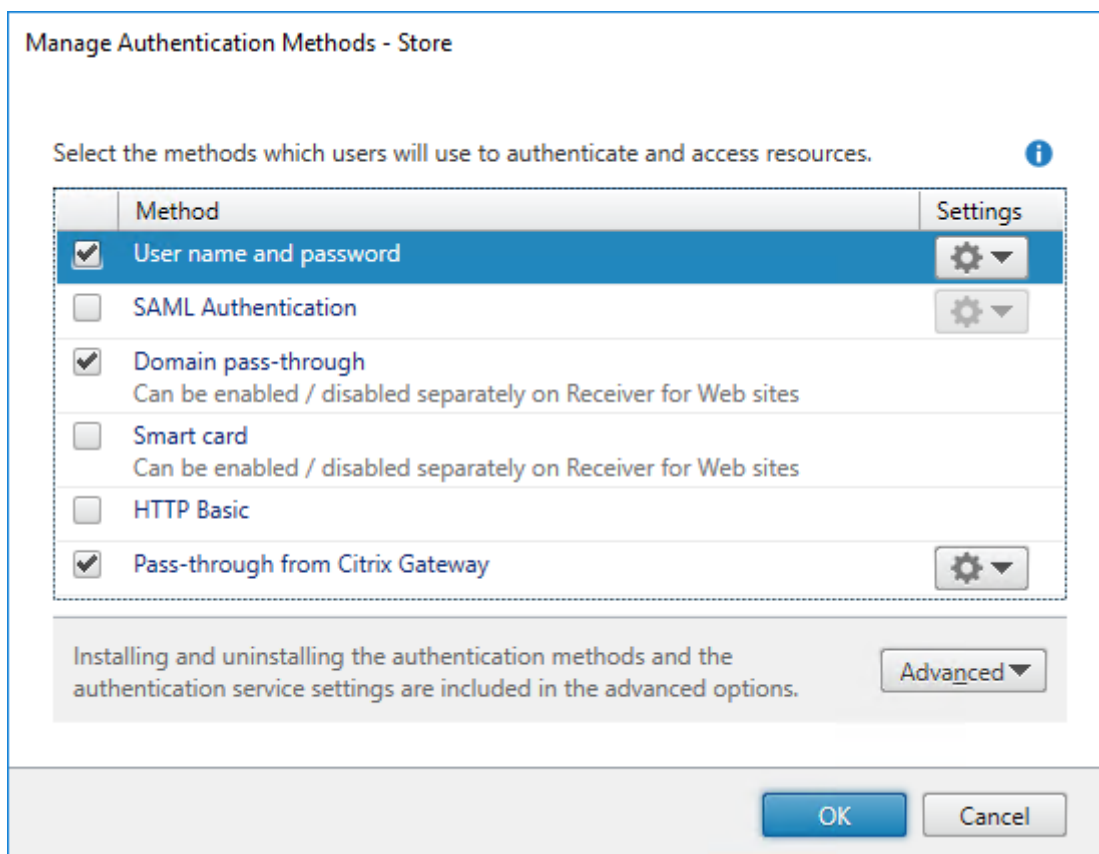
## Configure authentication

January 24, 2024

### Manage authentication methods

For each store you can choose one or more authentication methods that are available when logging in to the store through Citrix Workspace app.

1. Select the **Store** node in the left pane of the Citrix StoreFront management console and, in the **Actions** pane, click **Manage Authentication Methods**.
2. Specify the access methods that you want to enable for your users.



- Select the **Username and password** check box to enable explicit active directory username and password authentication. For more information, see [User name and password authentication](#).
- Select the **SAML Authentication** check box to enable integration with a SAML Identity Provider. For more information, see [SAML authentication](#).
- Select **Domain pass-through** to enable pass-through of Active Directory domain credentials from users' devices. For more information, see [Domain pass-through authentication](#).
- Select **Smart card** to enable smart card authentication. For more information, see [Smart card authentication](#).
- Select **HTTP Basic** to enable HTTP Basic authentication. Users authenticate with the StoreFront server's IIS web server.
- Select **Pass-through from Citrix Gateway** to enable pass-through authentication from Citrix Gateway. Enable this if users connect to StoreFront through a Citrix Gateway with authentication enabled. For more information, see [Pass-through from Citrix Gateway](#).

Modifying the authentication methods for a store also updates the authentication methods used when accessing the store through a web browser. To change authentication methods when logging on through a web browser see [Authentication Methods](#).

## Manage authentication methods using PowerShell SDK

To configure authentication using the [PowerShell SDK](#):

1. Call [Get-STFAuthenticationService](#) to get the authentication service for a store or a virtual directory and to view its current configuration.
2. On the authentication service, enable or disable the required authentication protocols. To get a list of available protocols, run [Get-STFAuthenticationServiceProtocol](#). To enable the protocols, run [Enable-STFAuthenticationServiceProtocol](#) with a list of protocols to enable. To disable the protocols, run [Disable-STFAuthenticationServiceProtocol](#) with the list of protocols to disable.
3. Configure the authentication protocols you have enabled. For details, see the documentation for each protocol.

## Shared authentication service settings

Use the Shared Authentication Service Settings task to specify stores that share the authentication service enabling single sign-on between them.

1. Select the **Stores** node in the left pane of the Citrix StoreFront management console and, in the results pane, select a store. In the **Actions** pane, click **Manage Authentication Methods**.
2. From the **Advanced** drop-down menu, select **Shared authentication service settings**.
3. Click the **Use shared authentication service** check box and select a store from the **Store** name drop-down menu.

### Note:

There is no functional difference between a shared and dedicated authentication service. An authentication service shared by more than two stores is treated as a shared authentication service and any configuration changes affect the access to all the stores using the shared authentication service.

## Smart card authentication

December 23, 2024

Users authenticate using smart cards and PINs when they access their stores. When you install StoreFront, smart card authentication is disabled by default. Smart card authentication can be enabled for users connecting to stores through Citrix Workspace app, web browsers, and XenApp Services URLs.

Use smart card authentication to streamline the logon process for your users while also enhancing the security of user access to your infrastructure. Access to the internal corporate network is protected by certificate-based two-factor authentication using the public key infrastructure. Private keys are protected by hardware controls and never leave the smart card. Your users get the convenience of accessing their desktops and applications from a range of corporate devices using their smart cards and PINs.

You can use smart cards for user authentication through StoreFront to desktops and applications provided by Citrix Virtual Apps and Desktops. Smart card users logging on to StoreFront can also access applications provided by the Endpoint Management. However, users must authenticate again to access Endpoint Management web applications that use client certificate authentication.

To enable smart card authentication, users' accounts must be configured either within the Microsoft Active Directory domain containing the StoreFront servers or within a domain that has a direct two-way trust relationship with the StoreFront server domain. Multi-forest deployments involving two-way trusts are supported.

The configuration of smart card authentication with StoreFront depends on the user devices, the clients installed, and whether the devices are domain-joined. In this context, domain-joined means devices that are joined to a domain within the Active Directory forest containing the StoreFront servers.

The document [Smart card configuration for Citrix environments](#) describes how to configure a Citrix deployment for smart cards uses a specific smart card type. Similar steps apply to smart cards from other vendors.

## Prerequisites

- Ensure that accounts for all users are configured either within the Microsoft Active Directory domain in which you plan to deploy your StoreFront servers or within a domain that has a direct two-way trust relationship with the StoreFront server domain.
- If you plan to enable pass-through with smart card authentication, ensure that your smart card reader types, middleware type and configuration, and middleware PIN caching policy permit this.
- Install your vendor's smart card middleware on the virtual or physical machines running the Virtual Delivery Agent that provide users' desktops and applications. For more information about using smart cards with Citrix Virtual Desktops, see [Smart cards](#).
- Ensure that your public-key infrastructure is configured appropriately. Check that certificate to account mapping is configured correctly for your Active Directory environment and that user certificate validation can be performed successfully.

## Configure StoreFront

- You must use HTTPS for communications between StoreFront and users' devices to enable smart card authentication. See [Secure StoreFront using HTTPS](#).
- To enable smart card authentication when connecting to a store through Citrix Workspace Apps, in the [Authentication Methods](#) tick or untick **Smart card**.
- Enabling smart card authentication for a store by default also enables it for all websites for that store. You can independently enable or disable smart card authentication for a specific website on the [Manage Receiver for Web Sites Authentication methods tab](#).
- If you configure both smart card and username and password authentication, users are initially prompted to log on using their smart cards and PINs but have the option to select explicit authentication if they experience any issues with their smart cards.

## Configure Delivery Controller to trust StoreFront

When using smart card authentication, StoreFront does not have access to the user's credentials so is unable to authenticate to Citrix Virtual Apps and Desktops. You must therefore configure the Delivery Controller to trust requests from StoreFront, see [Citrix Virtual Apps and Desktops Security considerations and best practices](#).

## Remote access via Citrix Gateway

For remote access, you can enable smart card on the Citrix Gateway and then enable pass-through authentication to StoreFront with Delegated authentication. For more details see [Gateway pass-through](#).

To ensure that users do not receive an additional prompt for their credentials at the virtual server when connections to their resources are established, create a second gateway and disable client authentication in the Secure Sockets Layer (SSL) parameters. For more information, see [Configuring smart card authentication](#). When accessing StoreFront via a Citrix Gateway with Smartcard authentication. Configure optimal gateway routing through this virtual server for connections to the deployments providing the desktops and applications for the store. For more information, see [Configure optimal HDX routing for a store](#).

## Single sign-on to VDAs

You can enable single sign-on to the VDAs by passing-through users' smart card credentials. The store can be accessed through a web browser or Citrix Workspace app for Windows but the resource must

be opened in Citrix Workspace app for Windows. On other operating systems or when accessing the resources through a browser, users must re-enter their credentials when connecting to a VDA.

1. Include the Single Sign on component when installing Citrix Workspace for Windows and configure it for Single sign on. See [Configure domain pass-through authentication](#).
2. Use a text editor to open the default.ica file for the store. See [Default ica](#)
3. To enable pass-through of smart card credentials for users who access stores without Citrix Gateway, add the following setting in the [Application] section.

```
DisableCtrlAltDel=Off
```

This setting applies to all users of the store. To enable both domain pass-through and pass-through with smart card authentication to desktops and applications, you must create separate stores for each authentication method. Then, direct your users to the appropriate store for their method of authentication.

4. To enable pass-through of smart card credentials for users accessing stores through Citrix Gateway, add the following setting in the [Application] section.

```
UseLocalUserAndPassword=On
```

This setting applies to all users of the store. To enable pass-through authentication for some users and require others to log on to access their desktops and applications, you must create separate stores for each group of users. Then, direct your users to the appropriate store for their method of authentication.

### **Single sign-on to VDAs using FAS**

Alternatively you can configure [Federated Authentication Service](#) to single sign-on to VDAs when using locally installed Citrix Workspace app but not Citrix Workspace app for HTML5.

### **Important considerations**

Use of smart cards for user authentication with StoreFront is subject to the following requirements and restrictions.

- To use virtual private network (VPN) tunnels with smart card authentication, users must install the Citrix Gateway plug-in and log on through a webpage, using their smart cards and PINs to authenticate at each step. Pass-through authentication to StoreFront with the Citrix Gateway plug-in isn't available for smart card users.
- Multiple smart cards and multiple readers can be used on the same user device, but if you enable pass-through with smart card authentication, users must ensure that only one smart card is inserted when accessing a desktop or application.

- When a smart card is used within an application, such as for digital signing or encryption, users might see extra prompts to insert a smart card or enter a PIN. This can occur if more than one smart card has been inserted at the same time. It can also occur due to configuration settings - such as middleware settings like PIN caching that are typically configured using group policy. Users who are prompted to insert a smart card when the smart card is already in the reader must click Cancel. If users are prompted for a PIN, they must enter their PINs again.
- If you enable pass-through with smart card authentication to Citrix Virtual Apps and Desktops for Citrix Workspace app for Windows users with domain-joined devices who do not access stores through Citrix Gateway, this setting applies to all users of the store. To enable both domain pass-through and pass-through with smart card authentication to desktops and applications, you must create separate stores for each authentication method. Your users must then connect to the appropriate store for their method of authentication.
- If you enable pass-through with smart card authentication to Citrix Virtual Apps and Desktops for Citrix Workspace app for Windows users with domain-joined devices accessing stores through Citrix Gateway, this setting applies to all users of the store. To enable pass-through authentication for some users and require others to log on to their desktops and applications, you must create separate stores for each group of users. Then, direct your users to the appropriate store for their method of authentication.
- Only one authentication method can be configured for each XenApp Services URL and only one URL is available per store. If you need to enable other types of authentication in addition to smart card authentication, you must create separate stores, each with a XenApp Services URL, for each authentication method. Then, direct your users to the appropriate store for their method of authentication.
- When StoreFront is installed, the default configuration in Microsoft Internet Information Services (IIS) only requires that client certificates are presented for HTTPS connections to the certificate authentication URL of the StoreFront authentication service. IIS does not request client certificates for any other StoreFront URLs. This configuration enables you to provide smart card users with the option to fall back to explicit authentication if they experience any issues with their smart cards. Subject to the appropriate Windows policy settings, users can also remove their smart cards without needing to reauthenticate.

If you decide to configure IIS to require client certificates for HTTPS connections to all StoreFront URLs, the authentication service and stores must be colocated on the same server. You must use a client certificate that is valid for all the stores. With this IIS site configuration, smart card users can't connect through Citrix Gateway and can't fall back to explicit authentication. Users must log on again if they remove their smart cards from their devices.

## Domain pass-through authentication

October 24, 2024

Users authenticate to their domain-joined Windows computers, and their credentials are used to log them into Citrix Workspace app automatically. This is supported through Citrix Workspace app for Windows and from the following web browsers on Windows:

- Internet Explorer
- Microsoft Edge
- Google Chrome
- Mozilla Firefox

### StoreFront Configuration

To enable domain pass-through for Citrix Workspace Apps for Windows, in the [Authentication Methods](#) select **Domain pass-through**.

Enabling domain pass-through authentication for a store by default also enables it for Citrix Workspace app for HTML5 for all websites for that store. You can disable domain pass-through authentication for a specific website on the [Manage Receiver for Web Sites Authentication methods](#) tab.

### Configure Delivery Controller to trust StoreFront

When using domain pass-through authentication, StoreFront does not have access to the user's credentials so is unable to authenticate to Citrix Virtual Apps and Desktops. You must therefore configure the Delivery Controller to trust requests from StoreFront, see [Citrix Virtual Apps and Desktops Security considerations and best practices](#).

### Single sign-on to VDAs

To single sign-in to VDAs, you must use Citrix Workspace app for Windows with the **Enable single sign-on** component, see [Configure domain pass-through authentication](#). If using Citrix Workspace app for HTML5 then it must be configured to connect to resources in Citrix Workspace app for Windows rather than the browser.

### Citrix Workspace app for Windows configuration

To enable domain pass-through to single sign-on to the store and VDAs using Citrix Workspace app for Windows, see [Citrix Workspace app for Windows documentation](#).



## Citrix Workspace app for HTML5 configuration

You may need to update users' web browser configuration to allow domain pass-through authentication. You can use domain pass-through to sign into a store through a web browser. To single sign-on to the VDAs, users must open resources in Citrix Citrix Workspace app for Windows rather than the web browser.

**Internet Explorer, Edge and Chrome** Most web browsers use Windows Internet Explorer zones configuration to decide whether to enable single sign-on. By default it is only enabled for sites in the Local Intranet Zone. To add your site to the intranet zone:

1. Open Control Panel
2. Open Internet Options
3. Go to the **Security** tab.
4. Select **Local intranet**
5. Click **Sites**.
6. Click **Advanced**.
7. Add your StoreFront website.

These settings can be deployed using group policy.

For more information on configuring Microsoft Edge for Windows Integrated Authentication, see [Microsoft documentation](#).

**Firefox** Modify the browser advanced settings to trust the StoreFront website URI for single sign-on.

### Warning:

Editing the advanced settings incorrectly can cause serious problems. Make edits at your own risk.

1. Open Firefox on the computer that will authenticate using domain pass-through.
2. In the address bar, type about:config.
3. Click "I accept the risk!".
4. In the Search bar, type negotiate.
5. Double-click network.negotiate-auth.delegation-uris.
6. Enter the name of your corporate Windows domain (for example, mydomain.com).
7. Click OK.
8. Double-click network.negotiate-auth.trusted-uris.
9. Enter the name of your corporate Windows domain (for example, mydomain.com).
10. Click OK.
11. Close and Restart Firefox.

## Single sign-on to VDAs using FAS

Alternatively you can configure [Federated Authentication Service](#) to single sign-on to VDAs when using locally installed Citrix Workspace app but not Citrix Workspace app for HTML5.

## Pass-through from Citrix Gateway

October 18, 2024

Users authenticate to Citrix Gateway and are automatically logged on when they access their stores. Pass-through from Citrix Gateway authentication is enabled by default when you first configure remote access to a store. Users can connect through Citrix Gateway to stores using locally installed Citrix Workspace app or a web browser. For more information about configuring StoreFront for Citrix Gateway, see [Configure a Citrix Gateway](#).

StoreFront supports pass-through with the following Citrix Gateway authentication methods.

- **Domain** Users log on using their Active Directory username and password.
- **RSA** Users log on to Citrix Gateway using passcodes that are derived from tokencodes generated by security tokens combined, sometimes, with personal identification numbers. If you enable pass-through authentication by security token only, ensure that the resources you make available do not require extra or alternative forms of authentication, such as users' Microsoft Active Directory domain credentials.
- **Smart card** Users log on using smart cards
- **RSA + Domain** Users logging on to Citrix Gateway are required to enter both their domain credentials and security token passcodes.

If on the Citrix Gateway you have disabled authentication or you have disabled single-sign-on then pass-through is not used and you must configure one of the other authentication methods.

If you configure double-source authentication to Citrix Gateway for remote users accessing stores from within Citrix Workspace app, you must create two authentication policies on Citrix Gateway. Configure RADIUS (Remote Authentication Dial-In User Service) as the primary authentication method and LDAP (Lightweight Directory Access Protocol) as the secondary method. Modify the credential index to use the secondary authentication method in the session profile so that LDAP credentials are passed to StoreFront. When you add the Citrix Gateway appliance to your StoreFront configuration, set the Logon type to Domain and security token. For more information, see <http://support.citrix.com/article/CTX125364>

To enable multi domain authentication through Citrix Gateway to StoreFront, set SSO Name Attribute to userPrincipalName in the Citrix Gateway LDAP authentication policy for each domain. You can require users to specify a domain on the Citrix Gateway logon page so that the appropriate LDAP policy

to use can be determined. When you configure the Citrix Gateway session profiles for connections to StoreFront, do not specify a single sign-on domain. You must configure trust relationships between each of the domains. Ensure that you allow users to log on to StoreFront from any domain by not restricting access to explicitly trusted domains only.

Where supported by your Citrix Gateway deployment, you can use SmartAccess to control user access to Citrix Virtual Apps and Desktops resources based on Citrix Gateway session policies.

## Enable Gateway pass-through

To enable or disable gateway pass-through authentication for a store when connecting through Workspace apps, in the [Authentication Methods](#) window tick or untick **Pass-through from Citrix Gateway**.

Enabling Citrix Gateway pass-through authentication for a store by default also enables it for all websites for that store. You can disable username and password authentication for a specific website on the [Authentication methods](#) tab.

## Configure trusted user domains

If your Citrix Gateway is configured to use LDAP authentication, you can restrict access to specific domains.

1. In the “Manage Authentication methods” window, from the **Pass-through from Citrix Gateway** > **Settings** drop-down menu, select **Configure Trusted Domains**.
2. Select **Trusted Domains only** and click **Add** to enter the name of a trusted domain. Users with accounts in that domain are able to log on to all stores that use the authentication service. To modify a domain name, select the entry in the Trusted domains list and click **Edit**. To discontinue access to stores for user accounts in a domain, select the domain in the list and click **Remove**.

The way in which you specify the domain name determines the format in which users must enter their credentials. If you want users to enter their credentials in domain user name format, add the NetBIOS name to the list. To require that users to enter their credentials in user principal name format, add the fully qualified domain name to the list. If you want to enable users to enter their credentials in both domain user name format and user principal name format, you must add both the NetBIOS name and the fully qualified domain name to the list.

3. If you configure multiple trusted domains, select from the Default domain list the domain that is selected by default when users log on.
4. If you want to list the trusted domains on the logon page, select the Show domains list in the logon page check box.

Configure Trusted Domains

Allow users to log on from:  Any domain  
 Trusted domains only

Trusted domains: example

Add... Edit... Remove

Default domain: example

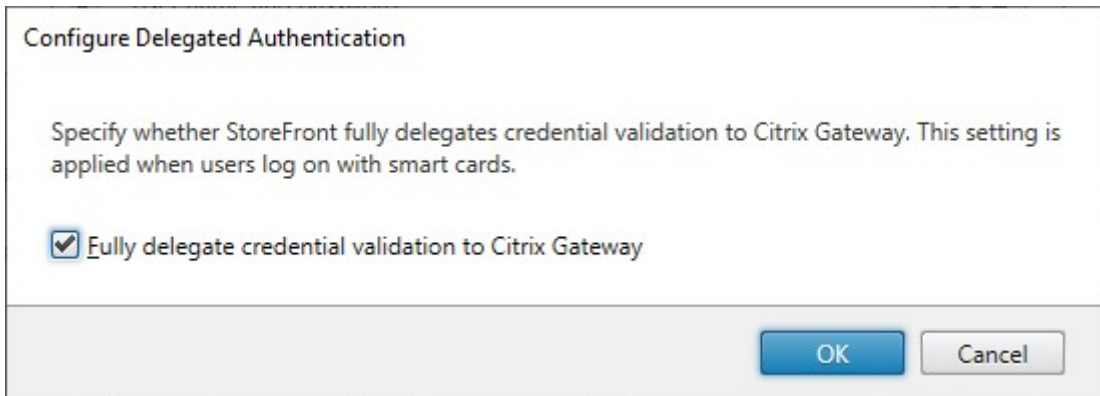
Show domains list in logon page

OK Cancel

## Delegate credential validation to Citrix Gateway

By default StoreFront validates the username and password it receives from the Citrix Gateway. If your Citrix Gateway is configured to use passwordless authentication methods such as smart card you must configure StoreFront so that it does not validate the credentials and so is reliant on the Gateway's authentication. In this case, it is recommended that you enter a callback URL when configuring the gateway so StoreFront can verify the request came from the Citrix Gateway, see [Manage Citrix Gateways](#).

1. In the **Manage Authentication Methods** window, from the **Pass-through from Citrix Gateway** > **Settings** drop-down menu, select **Configure Delegated Authentication**.
2. Select **Fully delegate credential validation to citrix gateway**.



### PowerShell SDK

To configure the store to delegate authentication to the Citrix Gateway using the PowerShell SDK, use cmdlet `Set-STFCitrixAGBasicOptions` to set `CredentialValidationMode` to `Auto`. To configure StoreFront to validate the credentials, set `CredentialValidationMode` to `Password`.

### Allow users to change expired passwords at logon

If your Citrix Gateway is configured to use LDAP (username and password) authentication then you can configure NetScaler to allow changing expired passwords on log-in.

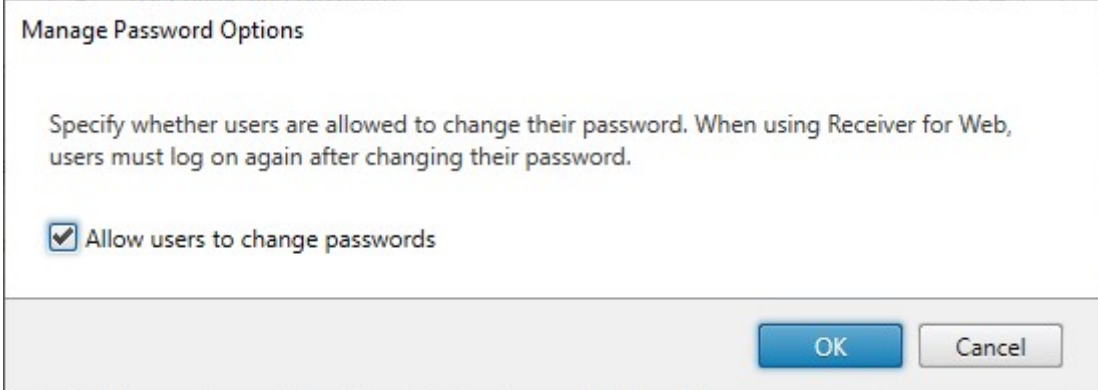
1. Log into the NetScaler administration website
2. On the side menu go to **Authentication > Dashboard**.
3. Click the authentication server.
4. Under **Other Settings** tick **Allow Password Change**.

### Allow users to change passwords after logon

You can configure StoreFront to allow users to change their passwords after logging on. This functionality is only available when the gateway uses LDAP authentication and when the user access the store through a browser, not locally installed Citrix Workspace app.

The default StoreFront configuration prevents users from changing their passwords, even if the passwords have expired. If you decide to enable this feature, ensure that the policies for the domains containing your servers do not prevent users from changing their passwords. Enabling users to change their passwords exposes sensitive security functions to anyone who can access any of the stores that use the authentication service. If your organization has a security policy that reserves user password change functions for internal use only, ensure that none of the stores are accessible from outside your corporate network.

1. In the **Manage Authentication Methods** window, from the **Pass-through from Citrix Gateway** > **Settings** drop-down menu, select **Manage Password Options**
2. To allow users to change passwords, select **Allow users to change passwords** check box.



Manage Password Options

Specify whether users are allowed to change their password. When using Receiver for Web, users must log on again after changing their password.

Allow users to change passwords

OK Cancel

**Note:**

If you select or clear **Allow users to change passwords**, this also affects settings under **Manage Password Options** for [Username and password](#) authentication.

## PowerShell SDK

To modify change password options using the PowerShell SDK, use cmdlet [Set-STFExplicitCommonOptions](#).

## Configure Delivery Controller to trust StoreFront

When the Citrix Gateway is configured with LDAP authentication, it passes the credentials through to StoreFront. For other authentication methods, StoreFront does not have access to the credentials so is unable to authenticate to Citrix Virtual Apps and Desktops. You must therefore configure the Delivery Controller to trust requests from StoreFront, see [Citrix Virtual Apps and Desktops Security considerations and best practices](#).

## Single sign-on to VDAs using Federated Authentication Service

When the gateway is configured with LDAP authentication, it passes the credentials through to StoreFront so that it can single sign-on to VDAs. For other authentication methods, StoreFront does not have access to the credentials so single sign-on is not available by default. You can use [Federated Authentication Service](#) to provide single sign on.

## SAML authentication

December 23, 2024

SAML (Security Assertion Markup Language) is an open standard used by identity and authentication products. Using SAML, you can configure StoreFront to redirect users to an external identity provider for authentication.

### Note

Configure StoreFront with SAML authentication for internal access. For external access [configure Citrix Gateway with SAML authentication](#) then configure StoreFront with Gateway pass-through authentication.

StoreFront requires a SAML 2.0-compliant identity provider (IdP) such as:

- Microsoft AD Federation Services using SAML bindings (not WS-Federation bindings). For more information, see [AD FS Deployment](#) and [AD FS Operations](#).
- Citrix Gateway (configured as an IdP).
- Microsoft Entra ID. For more information, see [CTX237490](#).

The SAML assertion must contain a `saml:Subject` attribute containing the user's UPN.

To enable or disable SAML authentication for a store when connecting through Workspace apps, in the [Authentication Methods](#) window select **SAML Authentication**. Enabling SAML authentication for a store by default also enables it for all websites for that store. You can independently configure SAML for a particular website on the [Authentication methods](#) tab.

### StoreFront SAML Endpoints

To configure SAML, your identity provider may require the following endpoints:

- The URL of the Entity ID. This is the path to the auth service of the store, normally `https://[storefront host]/Citrix/[StoreName]Auth`
- The URL of the Assertion Consumer Service, normally `https://[storefront host]/Citrix/[StoreName]Auth/Saml`
- The Metadata service, normally `https://[storefront host]/Citrix/[StoreName]Auth/SamlForms/ServiceProvid`

In addition there is a test endpoint, normally `https://[storefront host]/Citrix/[StoreName]Auth/SamlTest`

You can use the following PowerShell script to list out the endpoints for a specified store.

```
1 # Change this value for your Store
2 $storeVirtualPath = "/Citrix/Store"
3
```

```

4 $auth = Get-STFAuthenticationService -Store (Get-STFStoreService -
  VirtualPath $storeVirtualPath)
5 $spId = $auth.AuthenticationSettings["samlForms"].SamlSettings.
  ServiceProvider.Uri.AbsoluteUri
6 $acs = New-Object System.Uri $auth.Routing.HostbaseUrl, ($auth.
  VirtualPath + "/SamlForms/AssertionConsumerService")
7 $md = New-Object System.Uri $auth.Routing.HostbaseUrl, ($auth.
  VirtualPath + "/SamlForms/ServiceProvider/Metadata")
8 $samlTest = New-Object System.Uri $auth.Routing.HostbaseUrl, ($auth.
  VirtualPath + "/SamlTest")
9 Write-Host "SAML Service Provider information:
10 Entity ID: $spId
11 Assertion Consumer Service: $acs
12 Metadata: $md
13 Test Page: $samlTest

```

Example of the output:

```

1 SAML Service Provider information:
2 Entity ID: https://storefront.example.com/Citrix/StoreAuth
3 Assertion Consumer Service: https://storefront.example.com/Citrix/
  StoreAuth/SamlForms/AssertionConsumerService
4 Metadata: https://storefront.example.com/Citrix/StoreAuth/SamlForms/
  ServiceProvider/Metadata
5 Test Page: https://storefront.example.com/Citrix/StoreAuth/SamlTest

```

## Configure using Metadata exchange

To simplify configuration, you can exchange metadata (identifiers, certificates, endpoints and other configuration) between the Identity Provider and the Service Provider, which is StoreFront in this case.

If your Identity Provider supports metadata import, then you can point it at the StoreFront MetaData endpoint. **Note:** This must be done over HTTPS.

To configure StoreFront using the metadata from an Identity Provider, use the [Update-STFSamlIdPFromMetadata](#) cmdlet, for example:

```

1 Get-Module "Citrix.StoreFront*" -ListAvailable | Import-Module
2
3 # Remember to change this with the virtual path of your Store.
4 $StoreVirtualPath = "/Citrix/Store"
5
6 $store = Get-STFStoreService -VirtualPath $StoreVirtualPath
7 $auth = Get-STFAuthenticationService -StoreService $store
8
9 # To read the metadata directly from the Identity Provider, use the
  following:
10 # Note again this is only allowed for https endpoints
11 Update-STFSamlIdPFromMetadata -AuthenticationService $auth -Url https:
  //example.com/FederationMetadata/2007-06/FederationMetadata.xml

```






```
12
13 # If the metadata has already been download, use the following:
14 # Note: Ensure that the file is encoded as UTF-8
15 Update-STFSamlIdPFromMetadata -AuthenticationService $auth -FilePath "C
   : \Users\exampleusername\Downloads\FederationMetadata.xml"
```

## Configure Identity Provider

1. Click the settings drop down in the **SAML Authentication** row and click **Identity Provider**.

Manage Authentication Methods - Store

Select the methods which users will use to authenticate and access resources. i

Method	Settings
<input checked="" type="checkbox"/> User name and password	 ▼
<input checked="" type="checkbox"/> SAML Authentication	 ▼
<input type="checkbox"/> Domain pass-through Can be enabled / disabled separately on Receiver for	Identity Provider Service Provider
<input type="checkbox"/> Smart card Can be enabled / disabled separately on Receiver for Web sites	
<input type="checkbox"/> HTTP Basic	
<input checked="" type="checkbox"/> Pass-through from Citrix Gateway	 ▼

Installing and uninstalling the authentication methods and the authentication service settings are included in the advanced options. Advanced ▼

OK Cancel

Identity Provider

**Identity Provider**

StoreFront uses this information to configure the trust to the Identity Provider.

SAML Binding ⓘ

Address ⓘ

Signing Certificates

Subject Name	Thumbprint

2. Choose **SAML Binding** of **Post** or **Redirect**.
3. Enter the **Address** of the Identity Provider.
4. Import the certificate used to sign the SAML tokens.
5. Press **OK** to save changes.

### Configure Service Provider

1. Click the settings drop down in the **SAML Authentication** row and click **Service Provider**.

Service Provider

**Service Provider**

The Identity Provider requires this information to configure the trust for this Service Provider.

Export Signing Certificate: ?

Export Encryption Certificate: ?

Service Provider Identifier: ?

2. Optionally, choose an **Export Signing Certificate**, used to sign messages to the identity provider.
3. Optionally, choose an **Export Encryption Certificate**, used to decrypt messages received from the identity provider.
4. The **Service Provider Identifier** is pre-filled with the authentication service for the store.
5. Press **OK** to save changes.

## PowerShell SDK

Using the PowerShell SDK:

- To import a signing certificate call cmdlet [Import-STFSamlSigningCertificate](#).
- To import an encryption certificate call cmdlet [Import-STFSamlEncryptionCertificate](#).

## Testing

To test the SAML integration:

1. Go to the SAML test page, see StoreFront SAML Endpoints.
2. This redirects you to the identity provider. Enter your credentials.
3. You are redirected back to the test page that displays the identity claims and assertions.

## Configure Delivery Controller to trust StoreFront

When using SAML authentication, StoreFront does not have access to the user's credentials so is unable to authenticate to Citrix Virtual Apps and Desktops. You must therefore configure the Delivery Controller to trust requests from StoreFront, see [Citrix Virtual Apps and Desktops Security considerations and best practices](#).

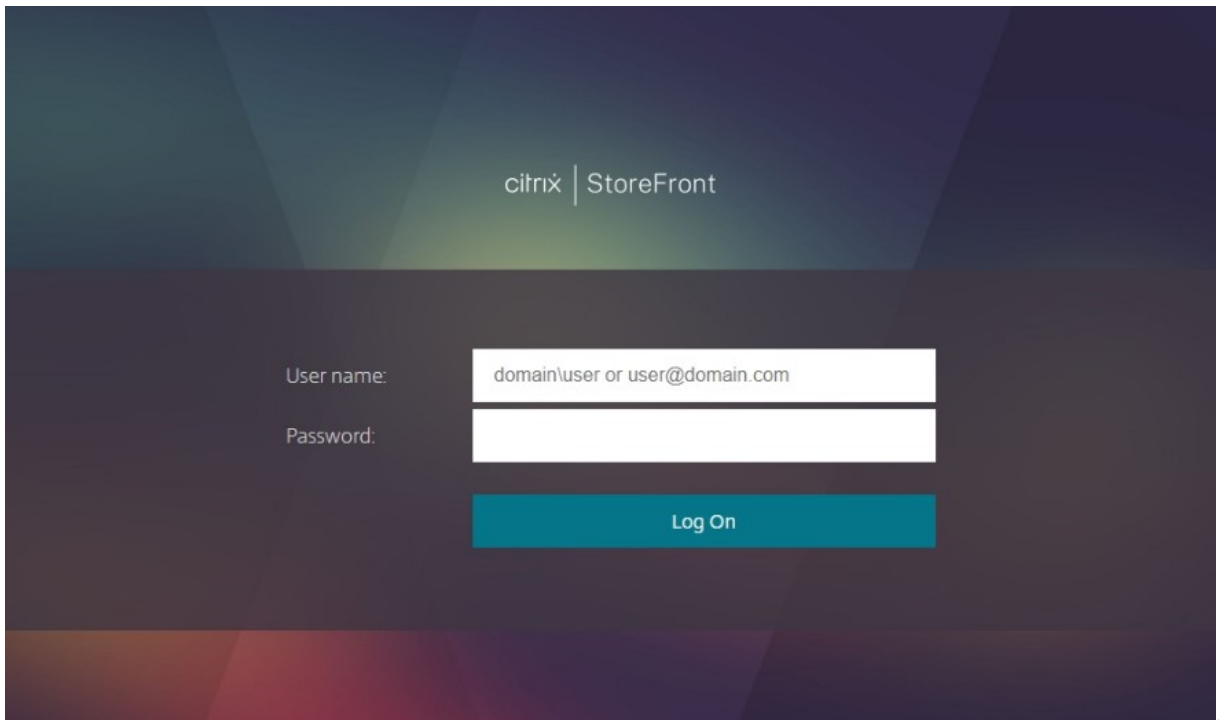
## Single sign-on to VDAs using Federated Authentication Service

When using SAML authentication, StoreFront does not have access to the user's credentials so single sign-on to VDAs is not available by default. You can use [Federated Authentication Service](#) to provide single sign-on.

## User name and password authentication

December 23, 2024

With username and password authentication, users enter their active directory credentials.



To enable or disable username and password authentication for a store when connecting through Workspace apps, in the [Authentication Methods](#) window tick or untick **User name and password**.

Enabling username and password authentication for a store by default also enables it for all websites for that store. You can disable username and password authentication for a specific website on the [Manage Receiver for Web Sites Authentication methods tab](#).

## Configure trusted user domains

You can restrict access to stores to users logging on using credentials from specific trusted domains.

1. Select the Stores node in the left pane of the Citrix StoreFront management console and, in the results pane, select the appropriate authentication method. In the Actions pane, click **Manage Authentication Methods**.
2. From the **User name and password > Settings** list, select **Configure Trusted Domains**.
3. Select **Trusted Domains only** and click **Add** to enter the name of a trusted domain. Users with accounts in that domain are able to log on to all stores that use the authentication service. To modify a domain name, select the entry in the Trusted domains list and click **Edit**. To discontinue access to stores for user accounts in a domain, select the domain in the list and click **Remove**.

The way in which you specify the domain name determines the format in which users must enter their credentials. If you want users to enter their credentials in domain user name format, add the NetBIOS name to the list. To require that users to enter their credentials in user principal name format, add the fully qualified domain name to the list. If you want to enable users to enter their credentials in both domain user name format and user principal name format, you must add both the NetBIOS name and the fully qualified domain name to the list.

4. If you configure multiple trusted domains, select from the Default domain list the domain that is selected by default when users log on.
5. If you want to list the trusted domains on the logon page, select the Show domains list in the logon page check box.

Configure Trusted Domains

Allow users to log on from:  Any domain  
 Trusted domains only

Trusted domains: example

Add... Edit... Remove

Default domain: example

Show domains list in logon page

OK Cancel

## Enable users to change their passwords

You can allow users to change their passwords at any time. Alternatively, you can restrict password changes to users whose passwords have expired. This means you can ensure that users are never prevented from accessing their desktops and applications by an expired password.

Change password functionality is available in the following clients:

	User can change an expired password if enabled on StoreFront	User is notified that password will expire	User can change password before it expires if enabled on StoreFront
Citrix Workspace apps			
Windows	Yes		
Mac	Yes		
Android			
iOS			
Linux	Yes		
Web	Yes	Yes	Yes

The default configuration prevents Citrix Workspace app and web browser users from changing their passwords, even if the passwords have expired. If you decide to enable this feature, ensure that the policies for the domains containing your servers do not prevent users from changing their passwords. Enabling users to change their passwords exposes sensitive security functions to anyone who can access any of the stores that use the authentication service. If your organization has a security policy that reserves user password change functions for internal use only, ensure that none of the stores are accessible from outside your corporate network.

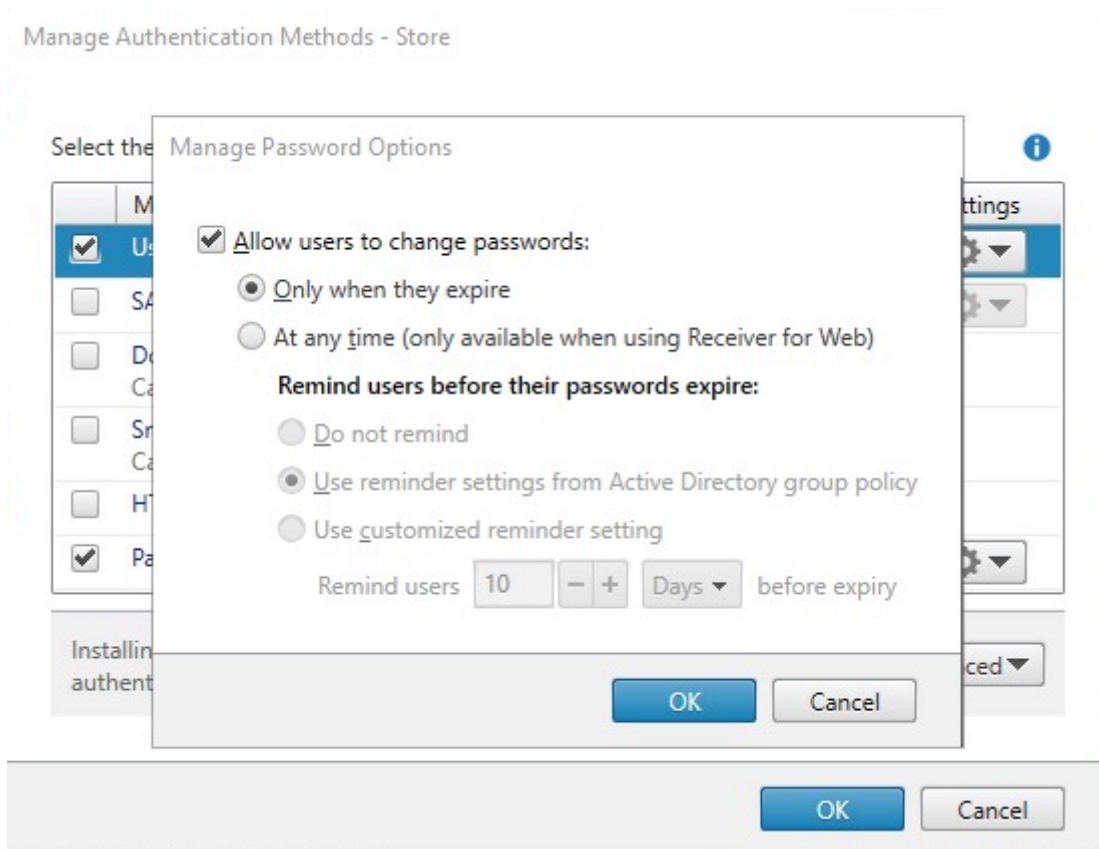
If you allow users to change their passwords at any time, local users whose passwords are about to expire are shown a warning when they log on. By default, the notification period for a user is determined by the applicable Windows policy setting. Alternatively you can configure a custom notification period.

1. In the **Manage Authentication Methods** window, from the **User name and password > Settings** drop-down menu, select **Manage Password Options**
2. To allow users to change passwords, check **Allow users to change passwords** check box.

**Note:**

If you do not select this option, you must make your own arrangements to support users who can't access their desktops and applications because their passwords have expired.

3. Choose whether to allow users to change passwords **Only when they expire** or **At any time**.
4. Choose whether to remind users before their passwords expire.

**Note 1:**

StoreFront does not support Fine-Grained Password Policies in Active Directory.

**Note 2:**

Ensure that there's sufficient disk space on your StoreFront servers to store profiles for all your users. To check whether a user's password is about to expire, StoreFront creates a local profile for that user on the server. StoreFront must be able to contact the domain controller to change users' passwords.

**Note 3:**

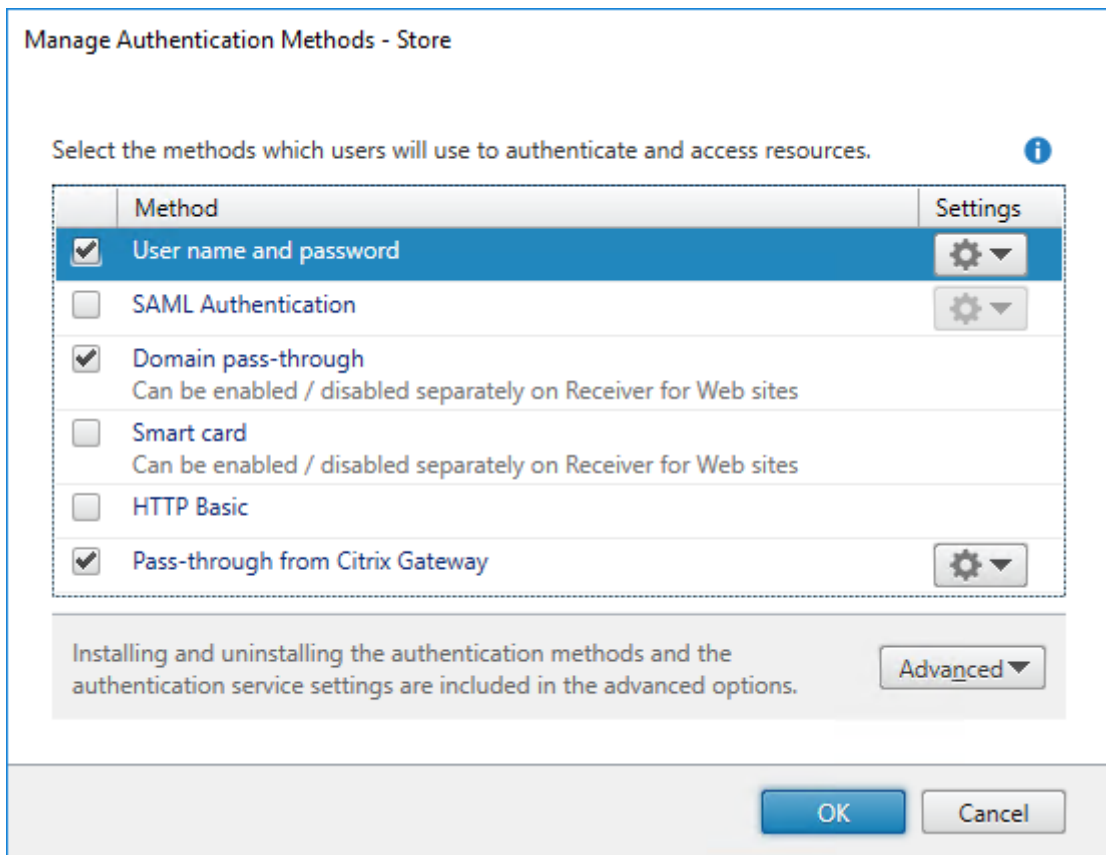
If you enable or disable changing passwords at any time, this also affects settings under **Manage Password Options** for [Pass-through from Citrix Gateway](#) authentication.

## Credential password validation

Normally StoreFront communicates directly with Active Directory directly to validate the credentials.

When StoreFront is not in the same domain as Citrix Virtual Apps and Desktops, and it is not possible to put Active Directory trusts in place, you can configure StoreFront to use the Citrix Virtual Apps and Desktops delivery controllers to authenticate the user name and password credentials:

1. In the **Manage Authentication Methods** window, from the **User name and password > Settings** drop-down menu, select **Configure Password Validation**.



2. From the **Validation Password Via** list, select **Delivery Controllers**, and then click **Configure**.



### Configure Password Validation

Use this setting to select how passwords are validated.

**i** Once configured, this setting applies to all password-based authentication methods: User name and password, pass-through from Citrix Gateway and HTTP Basic. You do not need to configure this setting again for these other authentication methods.

Validate Passwords Via

This method delegates end user authentication to Delivery Controllers. Click "Configure" and select one or more Delivery Controllers to validate user credentials.

#### Configure Delivery Controllers

Delegate end user authentication to Delivery Controllers in Citrix Virtual A  
Add one or more Delivery Controllers for validating user credentials.

3. Follow the **Configure Delivery Controllers** screens to add one or more **Delivery Controllers** for validating the user credentials and click **OK**.

**Edit Delivery Controller**

Display name:

Type:  Citrix Virtual Apps and Desktops  
 XenApp 6.5

Servers (load balanced):

Servers are load balanced

Transport type:

Port:

### Use active directory

1. On the **Manage Authentication Methods** page, from the **User name and password > Settings** list, select **Configure Password Validation**.
2. From the **Validation Password Via** drop-down menu, select **Active Directory**, and then click **OK**.

### Single sign-on to VDAs

When users launch a resource, StoreFront uses the credentials the user used to sign on to the store to single sign-on to the VDAs.

### Customize the logon screen

The logon screen is generated from a template, typically located at C:\inetpub\wwwroot\Citrix\[Store name]Auth\App\_Data\Templates\UsernamePassword.tfrm. You can customize the screen.

## Title Text

When users log on to a store, by default no title text is displayed on the logon dialog box. You can display the text “Please log on” or compose your own custom message:

1. Use a text editor to open the UsernamePassword.tfrm file for the authentication service.
2. Locate the following lines in the file.

```
1  @* @Heading("ExplicitAuth:AuthenticateHeadingText") *@
```

3. Uncomment the statement by removing the leading and trailing leading `@*` and trailing `*@`.

```
1  @Heading("ExplicitAuth:AuthenticateHeadingText")
```

Citrix Workspace app users see the default title text “Please log on”, or the appropriate localized version of this text, when they log on to stores that use this authentication service.

4. To modify the title text, use a text editor to open the *ExplicitFormsCommon.xx.resx* file for the authentication service, which is typically located in the `C:\inetpub\wwwroot\Citrix\[Store name]Auth\App_Data\resources\` directory.
5. Locate the following elements in the file. Edit the text enclosed within the `<value>` element to modify the title text that users see on the logon dialog box when they access stores that use this authentication service.

```
1  <data name="AuthenticateHeadingText" xml:space="preserve">
2    <value>My Company Name</value>
3  </data>
```

To modify the logon dialog box title text for users in other locales, edit the localized files *ExplicitAuth.languagecode.resx*, where **languagecode** is the locale identifier.

## Prevent Citrix Workspace app for Windows from caching passwords and usernames

By default, Citrix Workspace app for Windows stores users’ passwords when they log on to StoreFront stores. To prevent Citrix Workspace app for Windows from caching users’ passwords, you edit the files for the authentication service.

1. Use a text editor to open the file `inetpub\wwwroot\Citrix\[Store name]Auth\App_Data\Templates\Username`
2. Locate the following line in the file.

```
1  @SaveCredential(id: @GetTextValue("saveCredentialsId"), labelKey:
    "ExplicitFormsCommon:SaveCredentialsLabel", initiallyChecked:
    ControlValue("SaveCredentials"))
```

3. Comment the statement as shown below.

```
1 <!-- @SaveCredential(id: @GetTextValue("saveCredentialsId"),  
    labelKey: "ExplicitFormsCommon:SaveCredentialsLabel",  
    initiallyChecked: ControlValue("SaveCredentials")) -->
```

Users must enter their passwords every time they log on to stores that use this authentication service.

By default, Citrix Workspace app for Windows automatically populates the last username entered. To suppress population of the username field, or for an alternative mechanism for suppressing caching passwords, see [Prevent Citrix Workspace app for Windows from caching passwords and usernames](#).

## Remote access via Citrix Gateway

You can configure your Citrix Gateway so that users sign on to the gateway using their domain username and password. These credentials are passed through to StoreFront to sign on to the store. To configure your Citrix gateway for LDAP username and password authentication see [NetScaler documentation - LDAP authentication](#). To configure StoreFront see [Pass-through from Citrix Gateway](#).

## Federated Authentication Service Configuration

October 18, 2024

When using authentication methods such as SAML, where the user does not enter their credentials directly into Citrix Workspace app, by default it is not possible to single sign-on into VDAs. In these cases, you can use [Federated Authentication Service](#) (FAS) to provide single sign-on to VDAs using certificate authentication.

To use FAS with StoreFront, you must configure StoreFront using the [PowerShell SDK](#). Use [Set-STFStoreLaunchOptions](#) to set the VDA logon data logon provider to `FASLogonDataProvider`.

By default, StoreFront selects the FAS server at launch. You can change this so that StoreFront selects the FAS server at login. This has the advantage that it avoid delays that can occur at launch, particularly if a FAS server is unavailable so it has to try multiple FAS servers. However it has the disadvantage that if the FAS server becomes unavailable between login and launch then the launch fails. To configure the behavior, run PowerShell cmdlet [Set-STFClaimsFactoryNames](#) with parameter `ClaimsFactoryName`. To choose the FAS server at login, set it to `FASClaimsFactory`. To restore the default behavior and choose a FAS server at launch, set it to `standardClaimsFactory`.

For example to enable FAS for a store and select the server at login:

```
1 $store = Get-STFStoreService -VirtualPath [VirtualPath]
2 $auth = Get-STFAuthenticationService -StoreService $store
3 Set-STFStoreLaunchOptions -StoreService $store -VdaLogonDataProvider "
  FASLogonDataProvider"
4 Set-STFClaimsFactoryNames -AuthenticationService $auth -
  ClaimsFactoryName "FASClaimsFactory"
```

To disable FAS for a store:

```
1 $store = Get-STFStoreService -VirtualPath [VirtualPath]
2 $auth = Get-STFAuthenticationService -StoreService $store
3 Set-STFStoreLaunchOptions -StoreService $store -VdaLogonDataProvider ""
4 Set-STFClaimsFactoryNames -AuthenticationService $auth -
  ClaimsFactoryName "standardClaimsFactory"
```

Substitute [VirtualPath] for the appropriate virtual path, e.g. /Citrix/Store.

To configure the list of FAS servers and other settings you must use Group policy. For more details see [FAS documentation](#).

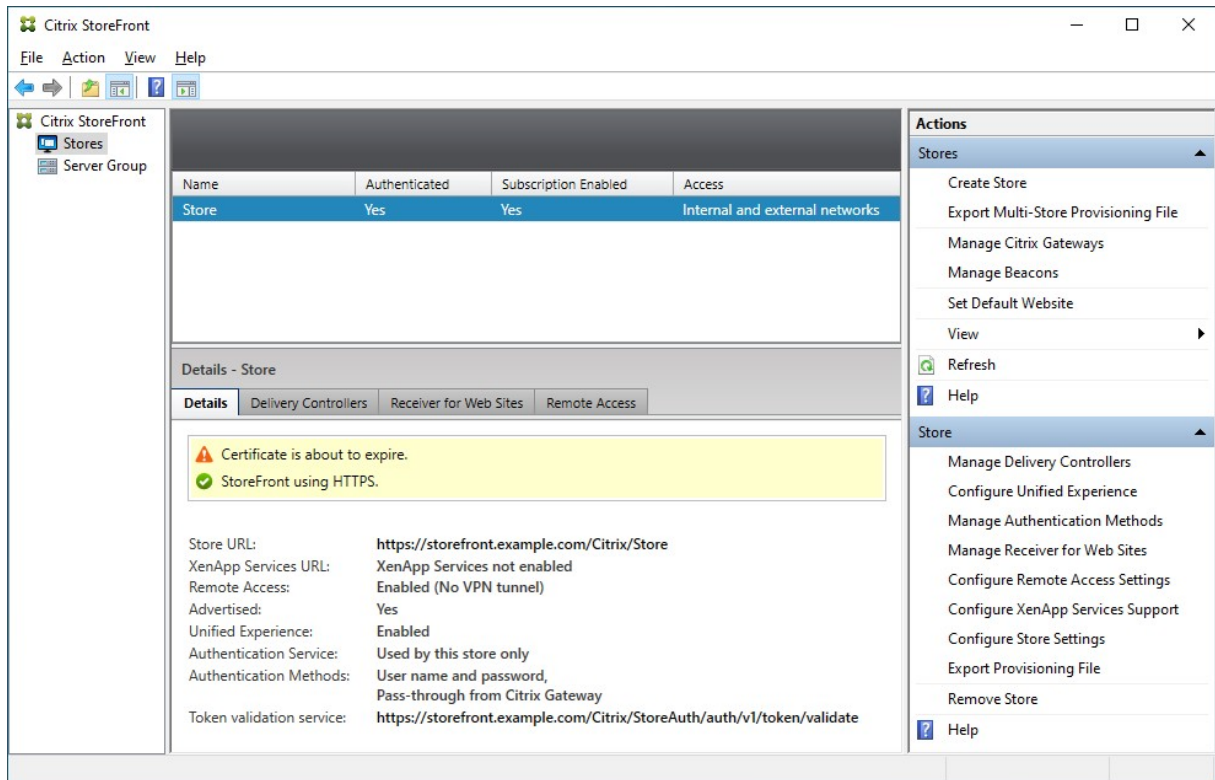
## Configure and manage stores

September 11, 2024

In Citrix StoreFront, you can create and manage stores that aggregate applications and desktops from Citrix Virtual Apps and Desktops giving users on-demand, self-service access to resources. You can create multiple stores, each with their own set of configuration and one or more websites. End users can open these stores through a web browser or by adding them to their locally installed Citrix Workspace app.

### View Stores

1. From the management console, select the **Stores** node in the left pane.
2. Select the store you wish to view.



In the **Details** pane you can view the following tabs:

Tab	Detail
Details	Gives store details such as the URL and authentication methods
Delivery Controllers	Lists the resource feeds, such as CVAD sites or DaaS, that have been configured for the store
Receiver for Web Sites	Lists all <a href="#">websites</a> configured for the store.
Remote Access	Details of whether remote access is enabled via a Citrix Gateway

## Create a store

From the **Actions** pane **Stores** section, press **Create store**. For more details, see [Create Store](#).

## Store actions

From the Actions pane **Store** section, you can perform the following store configuration actions:

---

Task	Detail
<a href="#">Manage Delivery Controller</a>	Add and remove resource feeds.
<a href="#">Manage authentication methods</a>	Choose which methods users can use to authenticate to the store
<a href="#">Manage Receiver for web sites</a>	Manage the website used to access the store
<a href="#">Manage remote access settings</a>	Configure access to stores through Citrix Gateway for users connecting from public networks.
<a href="#">Configure Store Settings</a>	Configure <a href="#">Favorites</a> , <a href="#">Kerberos Delegation</a> , <a href="#">Optimal HDX routing</a> , <a href="#">Advertise Store</a> and <a href="#">Advanced Settings</a>
<a href="#">Export provisioning file</a>	Generate files containing connection details for stores, including any Citrix Gateway deployments and beacons configured for the store.
<a href="#">Remove a store</a>	Remove an unneeded store.

---

## Advanced configuration

You can perform the following advanced store configuration outside of the management console:

---

Task	Detail
<a href="#">Certificate Revocation List (CRL) checking</a>	configure StoreFront to check the status of TLS certificates used by CVAD delivery controllers using a published certificate revocation list (CRL).
<a href="#">Configure two StoreFront stores to share a common subscription datastore</a>	Configure two StoreFront stores to share a common subscription datastore.
<a href="#">Manage subscription data for a store</a>	View, import, export and purge subscription data (favorites).
<a href="#">Store favorites data using Microsoft SQL Server</a>	Use an external SQL server database for storing subscription (favourite) data.
<a href="#">Citrix Virtual Apps and Desktops configuration</a>	Configure Citrix Virtual Apps and Desktops settings that affect how resources are displayed in store website

Task	Detail
<a href="#">Default ica settings</a>	Configure HDX settings by adding them to default.ica
<a href="#">ICA file signing</a>	Configure ica file signing
<a href="#">Citrix Workspace app Configuration</a>	Use StoreFront to configure Citrix Workspace app

---

## Create store

January 8, 2024

You can create as many stores as you need; for example, you can create a store for a particular group of users or to group together a specific set of resources.

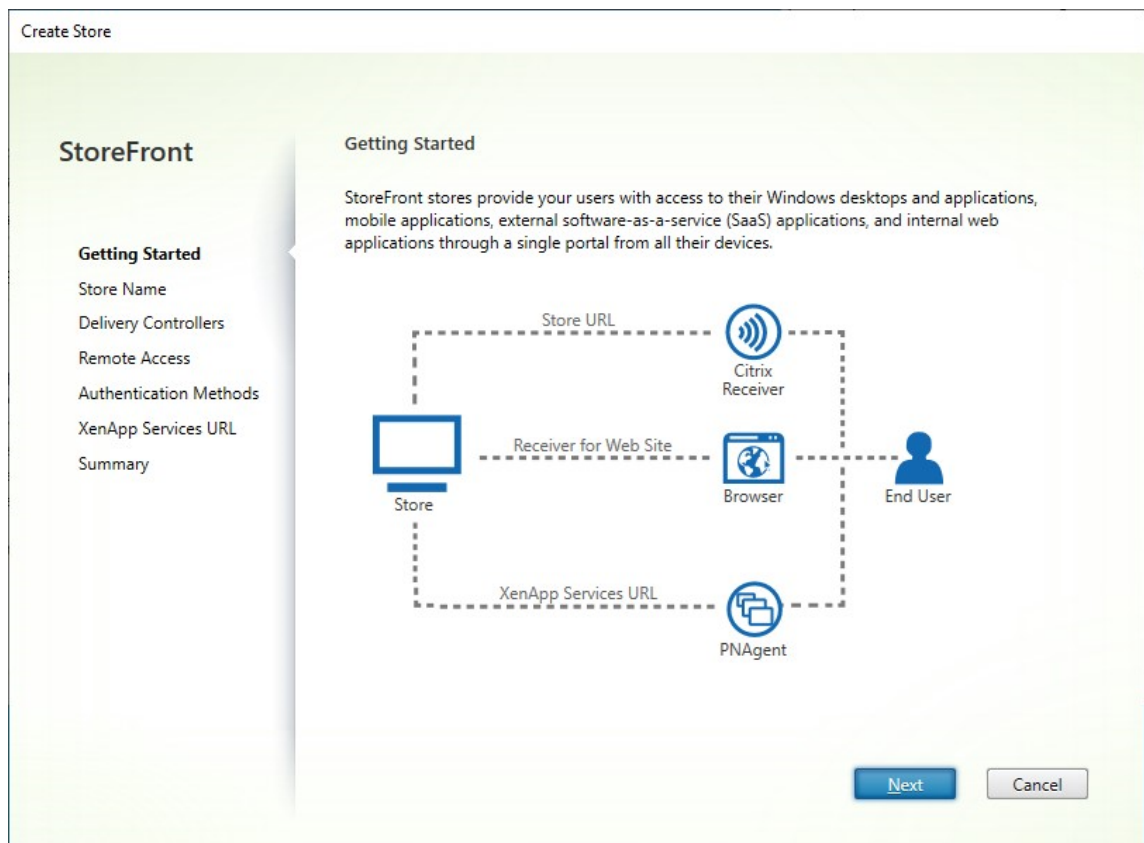
Important:

In multiple server deployments, use only one server at a time to make changes to the configuration of the server group. Ensure that the Citrix StoreFront management console is not running on any of the other servers in the deployment. Once complete, [propagate your configuration changes to the server group](#) so that the other servers in the deployment are updated.

To create a store, you identify and configure communications with the servers providing the resources that you want to make available in the store. Then, optionally, you configure remote access to the store through Citrix Gateway.

1. From the actions pane click **Create Store**.





Click **Next**

2. On the **Store Name** tab fill out the following:

- Enter a store name
- If you wish to allow users to access the store anonymously, or unauthenticated, tick **Allow only unauthenticated users to access this store**. When you create an unauthenticated store, **Authentication Methods** and **Remote Access** pages are not available, and **Server Group Node** in the left and Action panes are replaced by **Change Base URL**. (This is the only option available because server groups are not available in nondomain-joined servers.)

Create Store

## StoreFront

- ✓ Getting Started
- Store Name**
- Delivery Controllers
- Remote Access
- Authentication Methods
- XenApp Services URL
- Summary

### Store name and access

Enter a name that helps users identify the store. The store name appears in Citrix Receiver/Workspace app as part of the user's account.

**i** Store name and access type cannot be changed, once the store is created.

Store Name:

Allow only unauthenticated (anonymous) users to access this store  
Unauthenticated users can access the store without presenting credentials.

### Receiver for Web Site Settings

Set this Receiver for Web site as IIS default  
When this is checked, the Receiver for Web site created with the store will be set as the default IIS website. This setting will override any previous defaults configured for the IIS sites.

Click **Next**

3. On the **Delivery Controllers** tab, add resource feeds for your virtual desktops and applications. For more details, see [Manage the resources made available in stores](#)

Create Store

### StoreFront

- ✓ Getting Started
- ✓ Store Name
- Delivery Controllers**
- Remote Access
- Authentication Methods
- XenApp Services URL
- Summary

### Delivery Controllers

Specify the Citrix Virtual Apps and Desktops delivery controllers or XenApp servers for this store. Citrix recommends grouping delivery controllers based on deployments.

Name	Type	Servers
Controller	Citrix Virtual Apps and Desktops	cvad1.example.com

Click **Next**.

4. On the **Remote Access** tab choose whether you want make the store available via a Citrix Gateway. For more details see [Manage remote access to stores through Citrix Gateway](#).

The screenshot shows the 'Create Store' wizard in the StoreFront 1912 console. The left sidebar contains a navigation menu with the following items: 'Getting Started', 'Store Name', 'Delivery Controllers', 'Remote Access' (which is the active tab), 'Authentication Methods', 'XenApp Services URL', and 'Summary'. The main content area is titled 'Remote Access' and contains the following text: 'Enabling remote access will allow users outside the firewall to access resources securely. You need to add a Citrix Gateway once remote access is enabled.' Below this text are two radio buttons: 'Enable Remote Access' (checked), and 'Allow users to access only resources delivered through StoreFront (No VPN tunnel)'. There is also an option for 'Allow users to access all resources on the internal network (Full VPN tunnel)'. Below the radio buttons is a section for 'Citrix Gateway appliances' with a list box containing 'Gateway' and an 'Add...' button. At the bottom of the main content area is a 'Default appliance:' dropdown menu. At the bottom right of the wizard are three buttons: 'Back', 'Next', and 'Cancel'.

5. On the **Authentication Methods** tab, select the methods your users will use to authenticate to the store and click **Next**.

For more details of the available authentication methods, see [Configure the authentication service](#).

Rather than configuring authentication methods separately for this store, it is possible to share the authentication configuration with another store. To do this, tick **Use a shared authentication service** then choose an existing store.

Create Store

### StoreFront

- ✓ Getting Started
- ✓ Store Name
- ✓ Delivery Controllers
- ✓ Remote Access
- Authentication Methods**
- XenApp Services URL
- Summary

### Configure Authentication Methods

Select the methods which users will use to authenticate and access resources. i

Method
<input checked="" type="checkbox"/> User name and password
<input type="checkbox"/> SAML Authentication
<input type="checkbox"/> Domain pass-through Can be enabled / disabled separately on Receiver for Web sites
<input type="checkbox"/> Smart card Can be enabled / disabled separately on Receiver for Web sites
<input type="checkbox"/> HTTP Basic
<input type="checkbox"/> Pass-through from Citrix Gateway

Use a shared Authentication Service

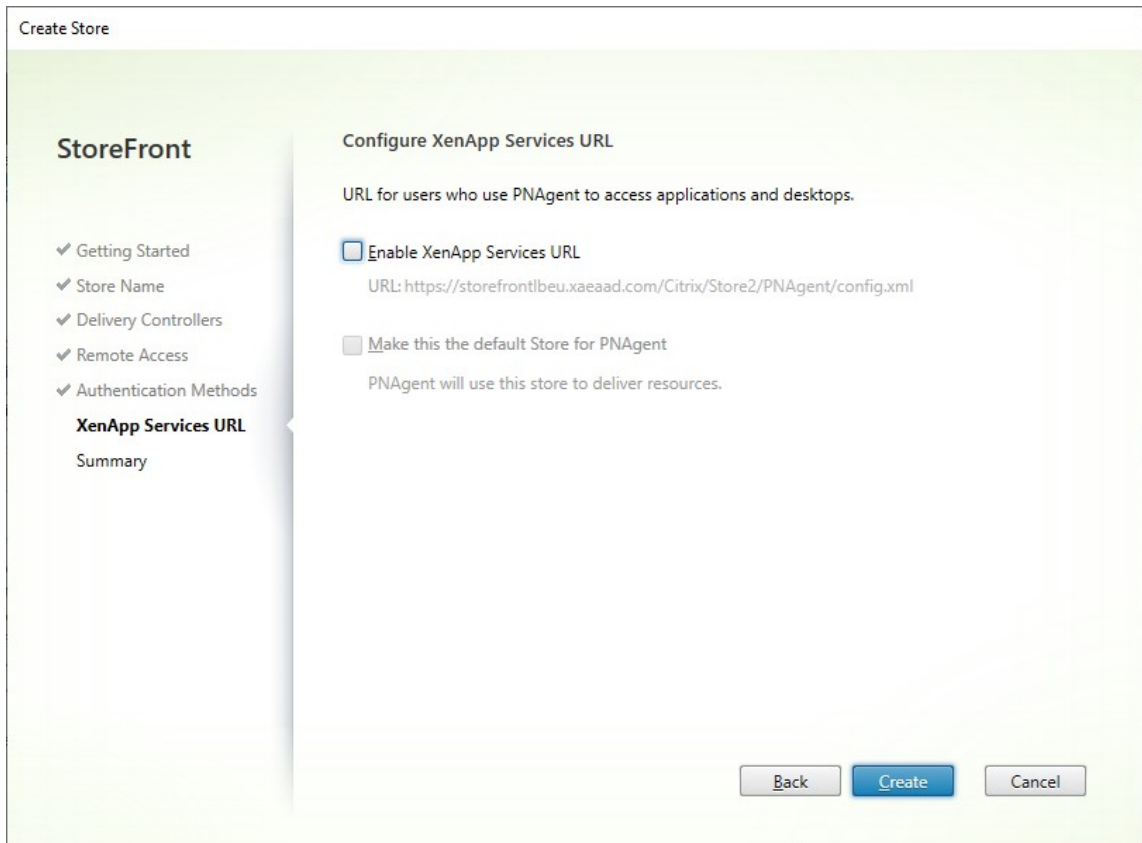
Using a shared authentication service for stores enables single sign on between them. Users do not have to logon when they are switching between stores.

Select the store with which this store will share an authentication service. The dialog will be refreshed and the methods will be updated based on the selected store.

Store name:

Click **Next**

6. On the **XenApp Services URL** tab, if you have legacy devices requiring PNAgent, leave **Enable XenApp Services URL** ticked, otherwise untick it.



Click **Create**

7. When the store has been created, click **Finish**.

When a new store is created it also creates a new website to allow users to access the store. You can [configure this website or create additional websites](#).

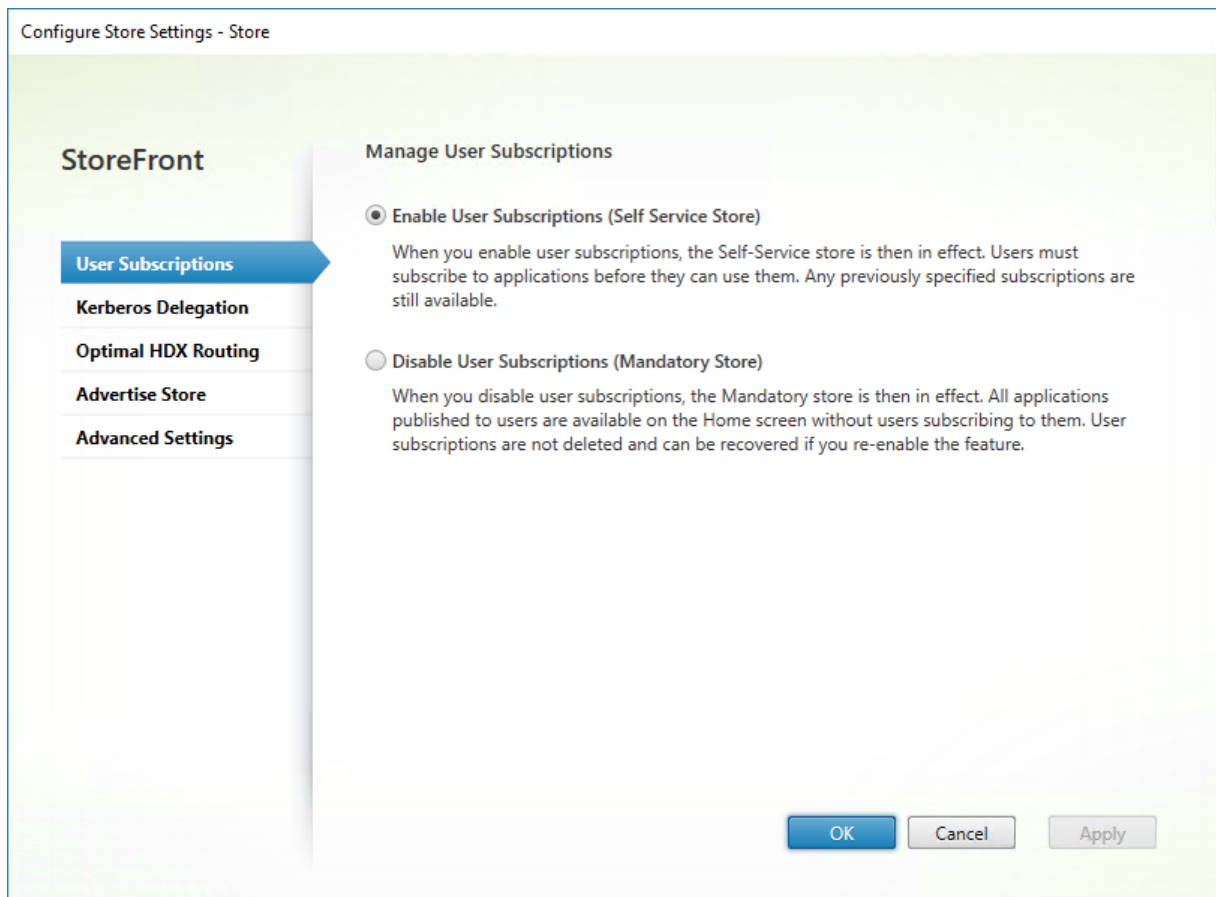
## Configure a Store

January 8, 2024

To modify a store:

1. Select the **Stores** node in the left pane of the Citrix StoreFront management console and, in the **Actions** pane, click **Configure Store Settings**.
2. Go to the [User Subscriptions](#) tab to configure whether favourites are enabled.
3. Go to the [Kerberos Delegation](#) tab to configure whether the store uses Kerberos Delegation to authenticate to the delivery controller.
4. Go to the [Optimal HDX Routing](#) tab to configure which gateway is used for launching apps and desktops according to their location.

5. Go to the [Advertise Store](#) tab to configure whether Workspace app presents the store to the user when they enter the FQDN or email address.

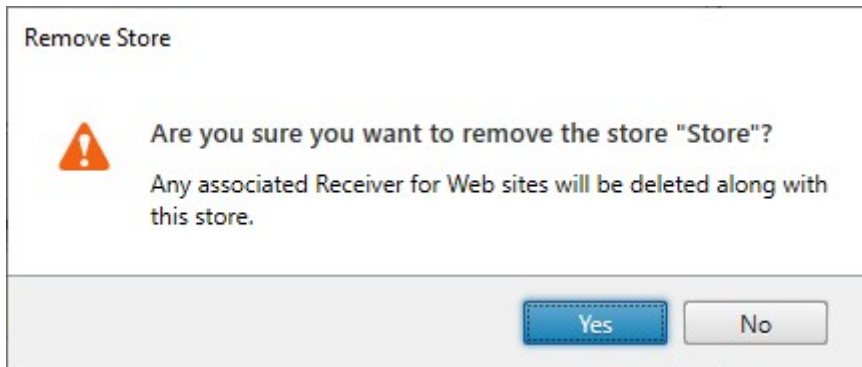


## Remove a store

January 8, 2024

To remove a store:

1. Select the **Stores** node in the left pane of the Citrix StoreFront management console
2. In the **Actions** pane, click **Remove Store**
3. In the confirmation window Click **Yes**.



When you remove a store, any associated websites are also deleted.

## Export store provisioning files for users

January 24, 2024

You can generate files containing connection details for stores, including any Citrix Gateway deployments and beacons configured for the stores. Make these files available to users to enable them to configure Citrix Workspace app automatically with details of the stores. Users can also download Citrix Workspace app provisioning files when accessing a store through a web browser.

### Important:

In multiple server deployments, use only one server at a time to make changes to the configuration of the server group. Ensure that the Citrix StoreFront management console is not running on any of the other servers in the deployment. Once complete, [propagate your configuration changes to the server group](#) so that the other servers in the deployment are updated.

1. To generate a provisioning file containing details for multiple stores, in the Actions pane, click **Export Multi-Store Provisioning File** and select the stores to include in the file.
2. Click **Export** and **Save** the provisioning file with a .cr extension to a suitable location on your network.

## Advertise and hide stores to users

January 8, 2024

You can choose whether stores are presented to users to add to their accounts when they configure Citrix Workspace app through email-based account discovery or FQDN. By default, when you create a

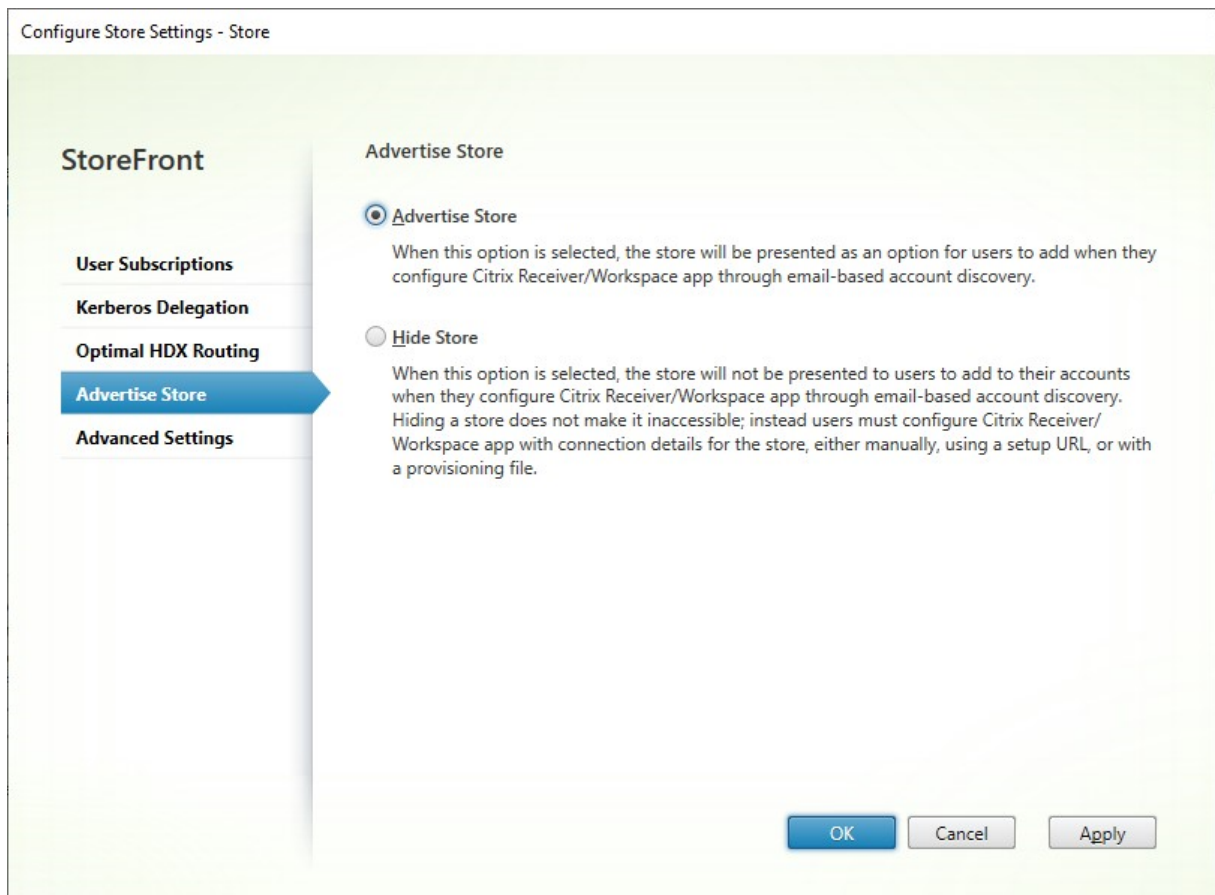


store it is presented as an option for users to add in Citrix Receiver when they discover the StoreFront deployment hosting the store. Hiding a store does not make it inaccessible, instead users must configure Citrix Workspace app with connection details for the store, either manually, using a setup URL, or with a provisioning file.

**Important:**

In multiple server deployments, use only one server at a time to make changes to the configuration of the server group. Ensure that the Citrix StoreFront management console is not running on any of the other servers in the deployment. Once complete, [propagate your configuration changes to the server group](#) so that the other servers in the deployment are updated.

1. Select the **Stores** node in the left pane of the Citrix StoreFront management console and, in the **Actions** pane, click **Configure Store Settings > Advertise Store**.
2. On the **Advertise Store** page, select either **Advertise Store** or **Hide Store**.



## Kerberos delegation

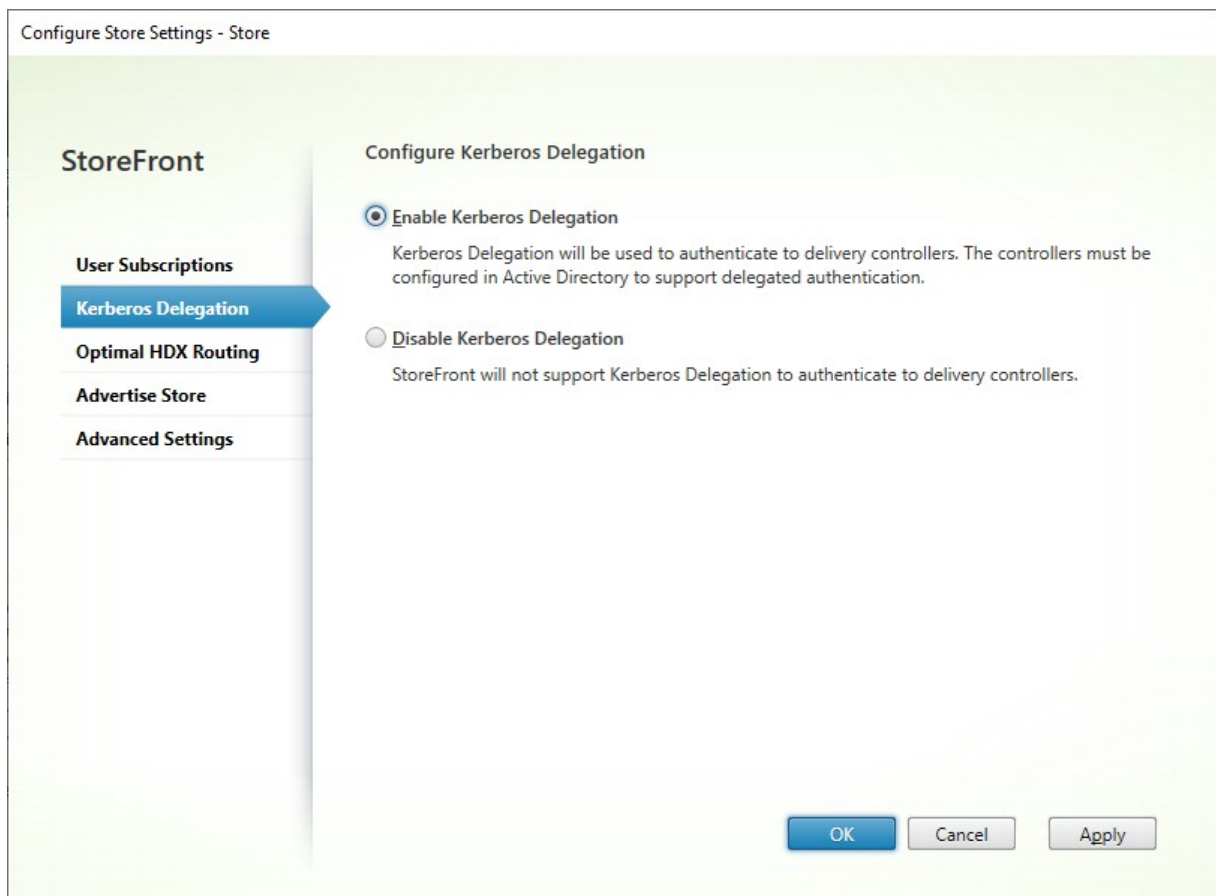
October 18, 2024

**Note:**

Kerberos can only be used with XenApp 6.5 and earlier.

When using domain pass-through or smart card authentication, either directly or via a Citrix Gateway, StoreFront does not have the user's credentials so is unable to authenticate to the delivery controller with the user's credentials. When using XenApp 6.5 and earlier, you can enable Kerberos delegation to allow StoreFront to impersonate the user to authenticate to the delivery controller. This requires delegation to be configured within Active Directory.

1. Select a store and from the Actions pane and click **Configure store settings**.
2. Select the **Kerberos Delegation** tab.
3. Choose whether to **Enable Kerberos Delegation** or **Disable Kerberos Delegation**.
4. Press **Apply** or **OK** to save the changes.



## PowerShell SDK

To configure Kerberos delegation, use cmdlet [Set-STFStoreService](#) with parameter `-KerberosDelegation`

## Manage the resources made available in stores

October 18, 2024

Use the **Manage delivery controllers** screen to add, modify, and delete resource feeds provided by Citrix Virtual Apps and Desktops, Citrix Desktops as a Service, and Citrix Secure Private Access.

### View resource feeds

1. From within the Citrix StoreFront management console, in the left pane select the **Stores** node.
2. Select a store in the results pane
3. In the **Actions** pane, click **Manage delivery controllers**.

### View resource feeds using the PowerShell SDK

With the [PowerShell SDK](#), use the command [Get-STFStoreFarm](#) to list all resource feeds or a specific resource feed.

### Add resource feeds

#### Add resource feeds for Citrix Virtual Apps and Desktops

1. In the **Manage delivery controllers** screen, click **Add**.
2. Enter a **Display name** that helps you to identify the feed.
3. Select the **Type** as **Citrix Virtual Apps and Desktops**.
4. Under **Servers** click **Add** and enter the name of the delivery controller. Repeat for each delivery controller. Citrix recommends that you have at least two servers for load balancing or failover.
5. Citrix recommends that you select the option **Servers are load balanced**. This causes StoreFront to distribute the load between all delivery controllers or connectors by selecting a server from the list at random during each launch. If this option is not selected, then the servers list is treated as a failover list in priority order. In this case 100% of launches occur on the first active

Delivery Controller or connector in the list. If that server goes offline, 100% of launches occur using the second in the list, and so on.

6. From the **Transport type** list, select the type of connections for StoreFront to use for communications with the servers.
  - To send data over unencrypted connections, select **HTTP**. If you select this option, you must make your own arrangements to secure connections between StoreFront and your servers.
  - To send data over encrypted connections (recommended), select **HTTPS**. If you select this option for Citrix Virtual Apps and Desktops servers, ensure that the Citrix XML Service is set to share its port with Microsoft Internet Information Services (IIS) and that IIS is configured to support HTTPS.

**Note:**

If you're using HTTPS to secure connections between StoreFront and your servers, ensure that the names you specify in the servers list match exactly (including the case) the names on the certificates for those servers.

7. Specify the port for StoreFront to use for connections to the servers. The default port is 80 for HTTP connections and 443 for HTTPS connections. The specified port must be the port used by the Citrix XML Service.
8. Press **OK**

**Add Delivery Controller**

Display name:

Type:  Citrix Virtual Apps and Desktops  
 XenApp 6.5

Servers (load balanced):  
 cvad1.example.com  
 cvad2.example.com

Servers are load balanced

Transport type:

Port:

---

**Advanced Settings**  
 Configure delivery controller communication timeouts and other advanced settings using the 'Settings' dialog.

9. If you have configured [Security keys](#) (recommended), then you must add the key using PowerShell. This is only available in CU2 or higher. For example:

```

1 $store = Get-STFStoreService -VirtualPath [Path to store]
2 $farm = Get-STFStoreFarm -StoreService $store -FarmName [Resource
  feed name]
3 Set-STFStoreFarm -Farm $farm -XMLValidationEnabled $true -
  XMLValidationSecret [Security key]

```

### Add resource feeds for Citrix Desktops as a Service

1. In the **Manage delivery controllers** screen, click **Add**.
2. Enter a **Display name** that helps you to identify the feed.
3. Select the **Type** as **Citrix Virtual Apps and Desktops**.
4. Under **Servers** click **Add** and enter the name of a cloud connector. Repeat for each server or

connector. Citrix recommends that you have at least two connectors for redundancy. From CU1, if you have multiple resource locations, Citrix recommends that you add the cloud connectors from all resource locations so that in the event of an outage StoreFront can use the local host cache to launch VDAs at the appropriate location.

5. If you have connectors from multiple locations, Citrix recommends that you put the connectors with the lowest latency to the StoreFront server at the top of the list and clear the option **Servers are load balanced**. As the connectors are only proxying information to DaaS delivery controllers, there is limited benefit from using load balancing.
6. From the **Transport type** list, select the type of connections for StoreFront to use for communications with the servers.
  - To send data over unencrypted connections, select **HTTP**. If you select this option, you must make your own arrangements to secure connections between StoreFront and your cloud connectors.
  - To send data over encrypted connections (recommended), select **HTTPS**. If you select this option for you must ensure that the cloud connectors are configured for HTTPS.

**Note:**

If you're using HTTPS to secure connections between StoreFront and your servers, ensure that the names you specify in the servers list match exactly (including the case) the names on the certificates for those servers.

7. Specify the port for StoreFront to use for connections to the servers. The default port is 80 for HTTP connections and 443 for HTTPS connections.
8. Press **OK**.

**Add Delivery Controller**

Display name:

Type:  Citrix Virtual Apps and Desktops  
 XenApp 6.5

Servers (in failover order):  
connector1.example.com  
connector2.example.com

Servers are load balanced

Transport type:

Port:

---

**Advanced Settings**  
Configure delivery controller communication timeouts and other advanced settings using the 'Settings' dialog.

9. If you have configured [Security keys](#) (recommended), then you must add the key using PowerShell. This is only available in CU2 or higher. For example:

```

1 $store = Get-STFStoreService -VirtualPath [Path to store]
2 $farm = Get-STFStoreFarm -StoreService $store -FarmName [Resource
   feed name]
3 Set-STFStoreFarm -Farm $farm -XMLValidationEnabled $true -
   XMLValidationSecret [Security key]

```

### Add resource feeds for XenApp 6.5

1. Enter a **Display name** that helps you to identify the feed.
2. Select the **Type** as **Citrix Secure Private Access**.
3. Enter the **Citrix Secure Private Access** server name.
4. From the **Transport type** list, select the type of connections for StoreFront to use for communications with the servers.

- To send data over unencrypted connections, select **HTTP**. If you select this option, you must make your own arrangements to secure connections between StoreFront and your servers.
  - To send data over secure HTTP connections using Secure Sockets Layer (SSL) or Transport Layer Security (TLS), select **HTTPS**.
  - To send data over secure connections to Citrix Virtual Apps servers using the SSL Relay to perform host authentication and data encryption, select SSL Relay. You must also enter an SSL relay port
5. Specify the port for StoreFront to use for connections to the servers. The default port is 80 for HTTP or SSL relay connections and 443 for HTTPS connections.
  6. Press **OK**.

**Add Delivery Controller**

Display name:

Type:  Citrix Virtual Apps and Desktops  
 XenApp 6.5

Servers (load balanced):

Servers are load balanced

Transport type:  SSL Relay port:

Port:

**Advanced Settings**  
Configure delivery controller communication timeouts and other advanced settings using the 'Settings' dialog.



### Create a resource feed using the PowerShell SDK

To add a resource feed, use the command [Add-STFStoreFarm](#)

- For Citrix Virtual Apps and Desktops or Citrix Desktops as a Service, set `FarmType` to `XenDesktop`.
- For XenApp 6.5, set `FarmType` to `XenApp`.

### Modify a resource feed

In the **Manage delivery controllers** screen, select a resource feed and click **Edit**.

### Modify a resource feed using the PowerShell SDK

To modify a resource feed using PowerShell, use command [Set-STFStoreFarm](#)

### Delete a resource feed

In the **Manage delivery controllers** screen, select a resource feed and click **Remove**.

### Delete a resource feed using the PowerShell SDK

To delete a resource feed using PowerShell, use command [Remove-STFStoreFarm](#)

### Health check and server bypass behavior

To improve performance when some of the servers providing resources become unavailable, StoreFront temporarily bypasses servers that fail to respond. While a server is being bypassed, StoreFront ignores that server and does not use it to access resources. This avoids delays trying to connect to servers that are unavailable.

Use these parameters to specify the duration of the bypass behavior:

- **Background health-check polling period** - Specifies how often StoreFront checks whether each server is available. Default is 1 minute. To configure this see [Background health check polling period](#).
- **Bypass duration** - When the background health check is enabled, this should be set to at least the polling period but beyond that the value has no impact. If background health-check is disabled (not recommended) then the servers will be bypassed until the duration expires. Defaults to 60 minutes.

- **All failed bypass duration** - Only used when background health-check is disabled (not recommended). Specifies a reduced duration in minutes that StoreFront uses instead of **Bypass duration** if all servers for a particular Delivery Controller are being bypassed. The default is 0 minutes meaning that StoreFront does not bypass any servers.

### To change the bypass parameters

Normally there is no need to modify these settings.

1. From within the Citrix StoreFront management console, in the left pane select the **Stores** node.
2. Select a store in the results pane.
3. In the **Actions** pane, click **Manage Delivery Controllers**.
4. Select a controller, click **Edit**, and then click **Settings** on the **Edit Delivery Controller** screen.
5. Under Advanced Settings click **Settings**.
6. In the Configure Advanced Settings dialog:
  - a) On the **All failed bypass duration** row, click in the second column and enter a time, in minutes, for which a Delivery Controller is considered offline after all its servers fail to respond.
  - b) On the **Bypass duration** row, click in the second column and enter a time, in minutes, for which a single server is considered offline after it fails to respond.

### Map users to resource feeds

By default, users accessing a store see an aggregate of all the resources available to them from all the resource feeds configured for that store. To provide different resources for different users, you can configure separate stores or even separate StoreFront deployments. Alternatively, you can provide access to particular deployments on the basis of users' membership of Microsoft Active Directory groups. This enables you to configure different experiences for different user groups through a single store.

For example, you can group common resources for all users on one deployment and finance applications for the Accounts department on another deployment. In such a configuration, a user who is not a member of the Accounts user group sees only the common resources when accessing the store. A member of the Accounts user group is presented with both the common resources and the finance applications.

Alternatively, you can create a deployment for power users that provides the same resources as your other deployments, but with faster and more powerful hardware. This enables you to provide an enhanced experience for business-critical users, such as your executive team. All users see the same desktops and applications when they log on to the store, but members of the Executives user group are preferentially connected to resources provided by the power user deployment.

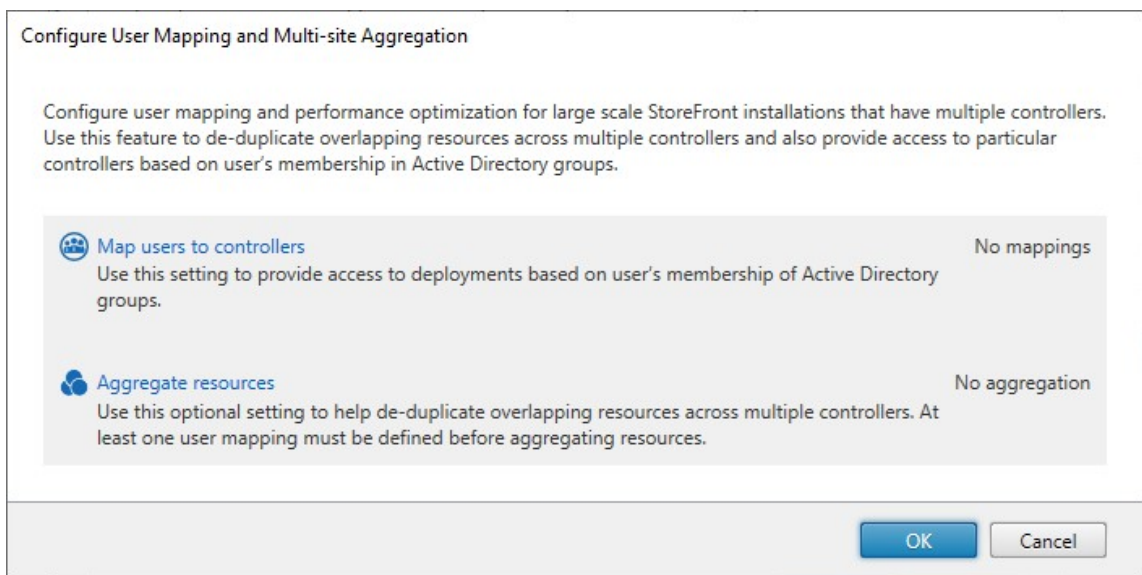
Note:

This filters entire resource feeds. In addition, within a resource feed, applications may be filtered by user group within Citrix Virtual Apps and Desktops Studio configuration.

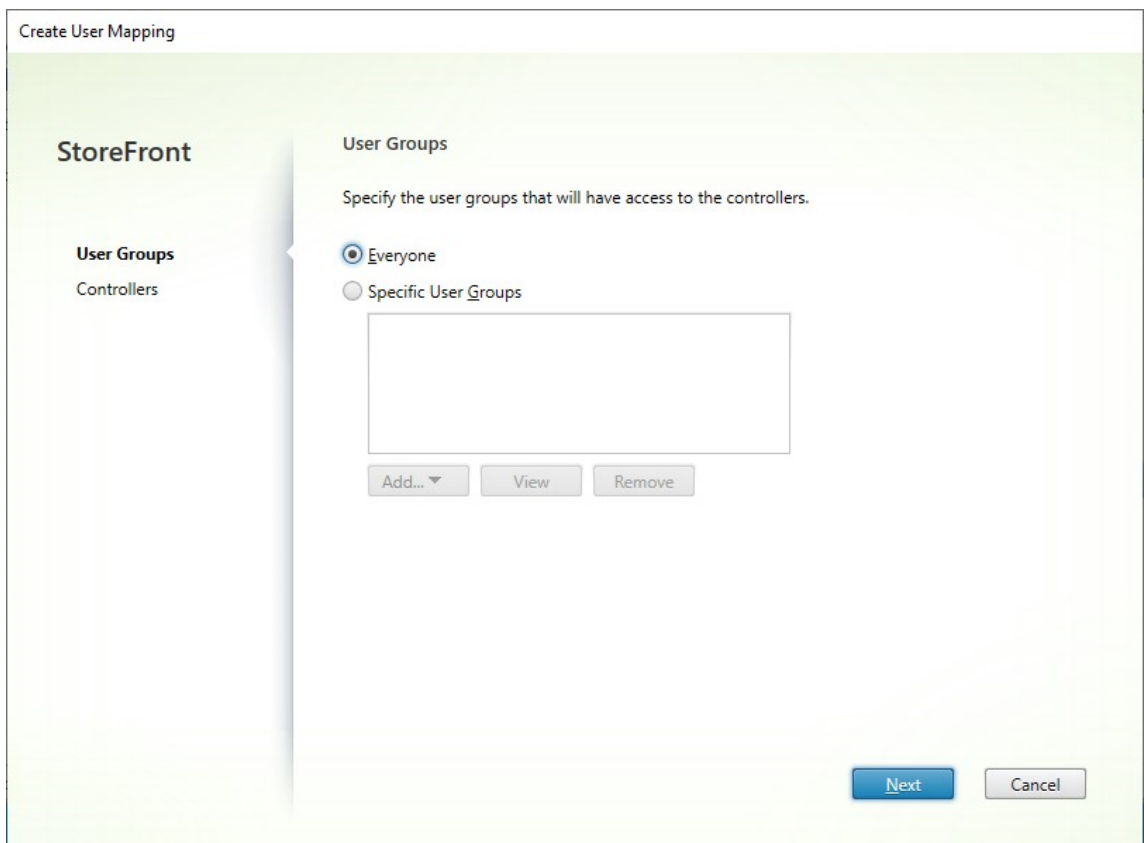
To configure specific resource feeds for particular user groups:

1. From the **Manage delivery controllers** screen, under **User Mapping and Multi-Site Aggregation Configuration**, click **Configure**. This option is only available if two or more resource feeds are configured.

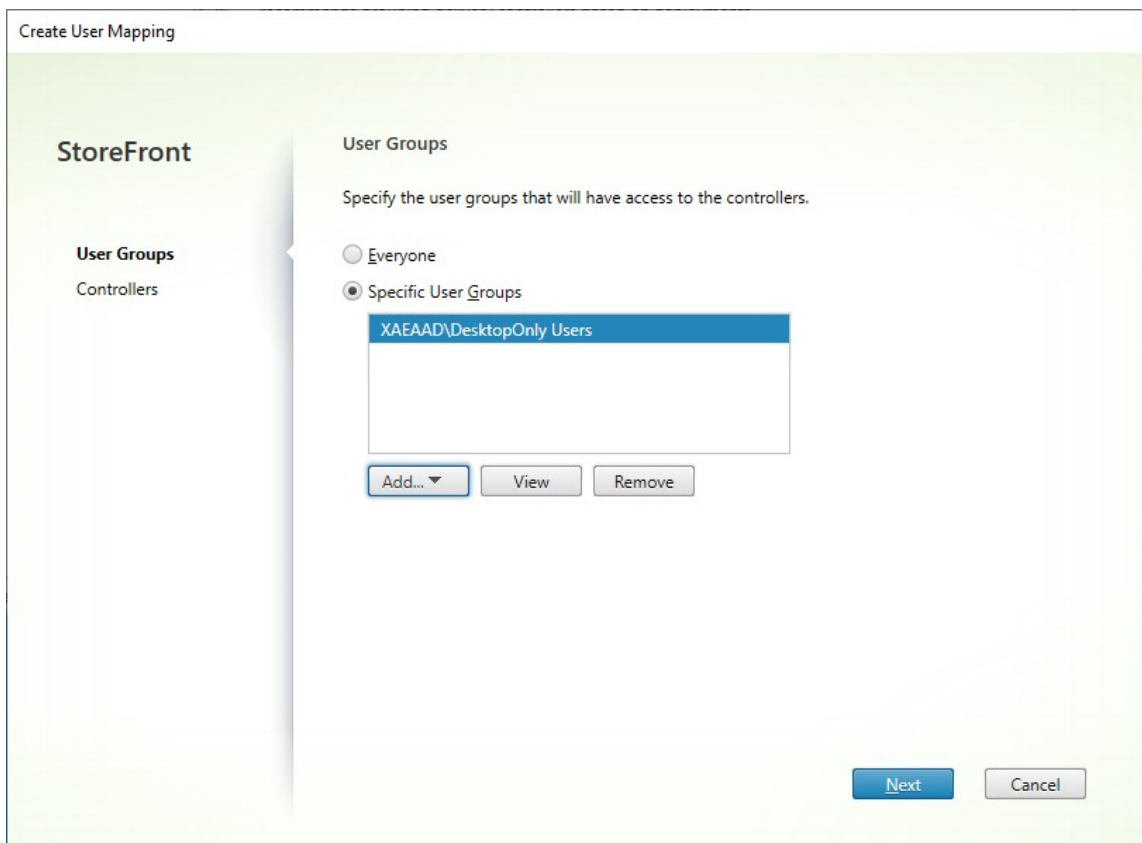
This opens the **Configure User Mapping and Multi-site** Aggregation screen.



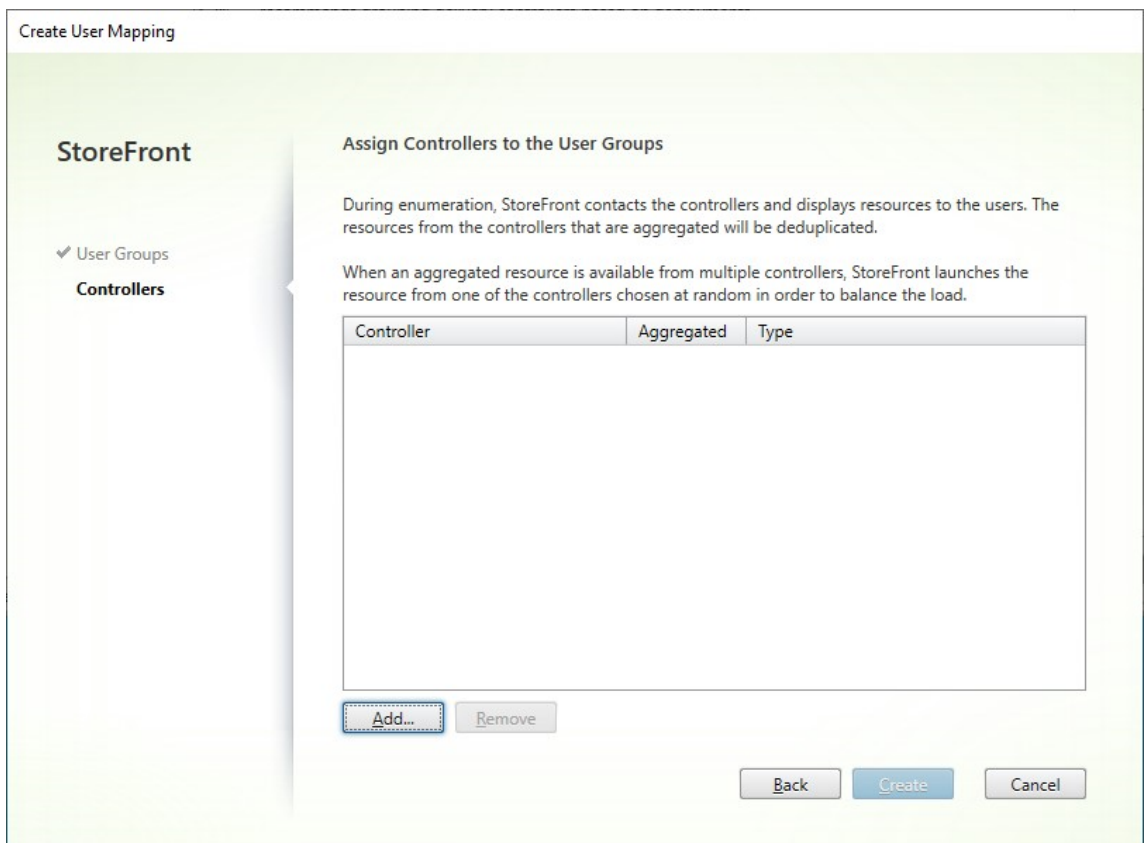
2. Click **Map users to controllers**. This opens the **Create User Mapping** screen to create your first mapping. You will be able to create further mappings later.



3. Either choose **Everyone** or choose **Specific User Groups** and add one or more group.



4. Click **Next**. This takes you to the **Controllers** tab.



5. Click **Add** and add one or more controllers.

**Create User Mapping**

**StoreFront**

- ✓ User Groups
  - Controllers**

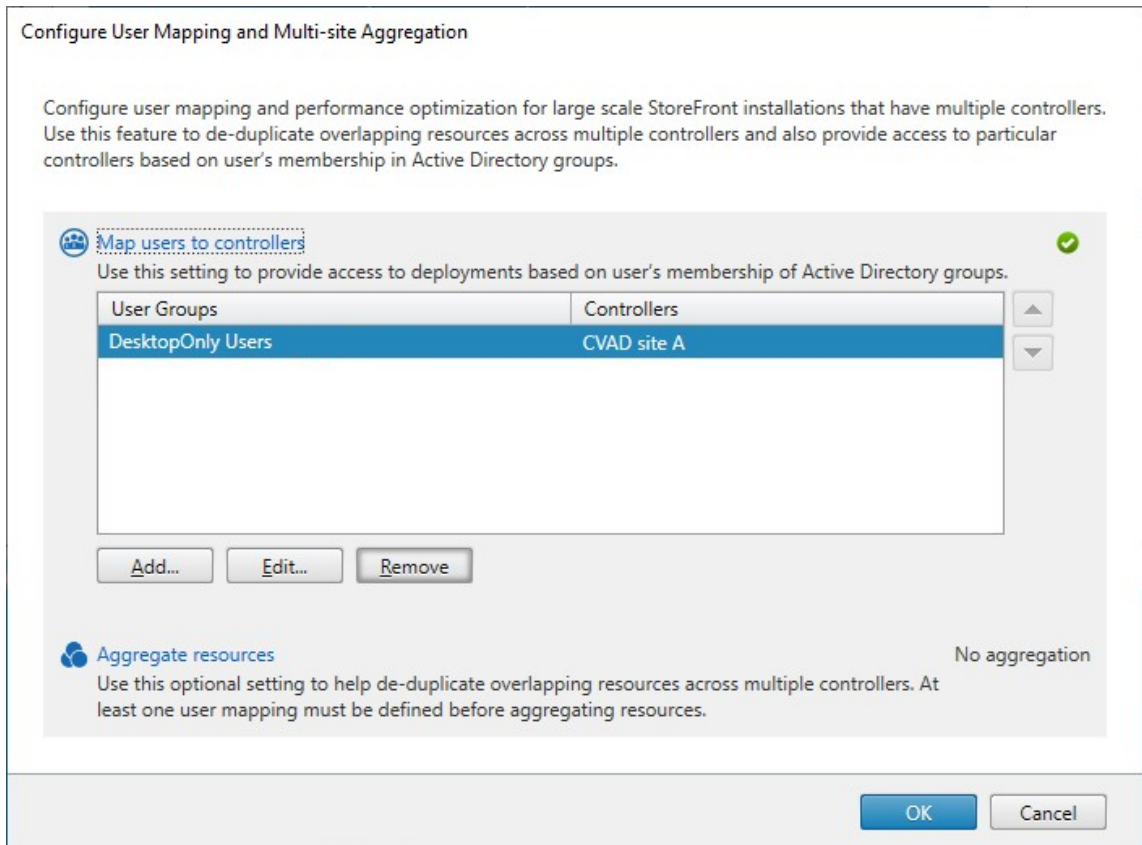
**Assign Controllers to the User Groups**

During enumeration, StoreFront contacts the controllers and displays resources to the users. The resources from the controllers that are aggregated will be deduplicated.

When an aggregated resource is available from multiple controllers, StoreFront launches the resource from one of the controllers chosen at random in order to balance the load.

Controller	Aggregated	Type
CVAD site A	No	Citrix Virtual Apps and Desktops

6. Click **Create**.



7. Click **Add...** to create further mappings as required.

### Map users to resources using PowerShell SDK

You can map users to resources using the [PowerShell SDK](#)

1. For each resource feed, create an EquivalentFarmset. All resource feeds must be part of a farm-set, otherwise they will not be available to any user. Call [New-STFEquivalentFarmset](#) with the following parameters:
  - **Name** - a unique name for the EquivalentFarmSet
  - **PrimaryFarms** - the name of non-aggregated resource feed (farm).
2. For each set of users who require access to a different set of resource feeds, create mappings between those users and each of the EquivalentFarmSets. To create the UserFarmMapping, call [Add-STFUserFarmMapping](#) with the following parameters:
  - **StoreService** - The Store service to add the UserFarmMapping to.
  - **Name** - A unique name for the mapping.
  - **GroupMembers** - A hashtable containing the names and SIDs of the user groups that are part of the mapping. The name is used for display only; the SID defines the group.



To add all users, create a single entry in the hashtable with name `Everyone` and value `Everyone`.

- `EquivalentFarmSet` - A `EquivalentFarmSet` created in the previous step.

You must ensure that every resource feed (farm) is included in at least one `UserFarmMapping`, otherwise no users will be able to access that resource.

## Multi-Site Aggregation

By default, StoreFront enumerates all the deployments providing desktops and applications for a store and treats all those resources as distinct. This means that if the same resource is available from several deployments, users see an icon for each resource, which might be confusing if the resources have the same name. When you set up highly available multi-site configurations, you can group Citrix Virtual Apps and Desktops deployments that deliver the same desktop or application so that identical resources can be aggregated for users. Grouped deployments do not need to be identical, but resources must have the same name and path on each server to be aggregated.

With multi-site aggregation, when a desktop or application is available from multiple Citrix Virtual Apps and Desktops deployments configured for a particular store, StoreFront aggregates all instances of that resource and presents users with a single icon. When a user launches an aggregated resource, StoreFront determines the most appropriate instance of that resource for the user, taking into account:

- Server availability.
- Whether the user already has an active session.
- `Primary` and `Secondary` keywords.
- The user's zone preference.
- The order of the delivery feeds you specified in your configuration.

StoreFront dynamically monitors servers that fail to respond to requests on the basis that such servers are either overloaded or temporarily unavailable. Users are directed to resource instances on other servers until communications are re-established. Where supported by the servers providing the resources, StoreFront attempts to reuse existing sessions to deliver additional resources. If a user already has an active session on a deployment that also provides the requested resource, StoreFront reuses the session if it is compatible with that resource. Minimizing the number of sessions for each user reduces the time taken to start additional desktops or applications and can allow for more efficient use of product licenses.

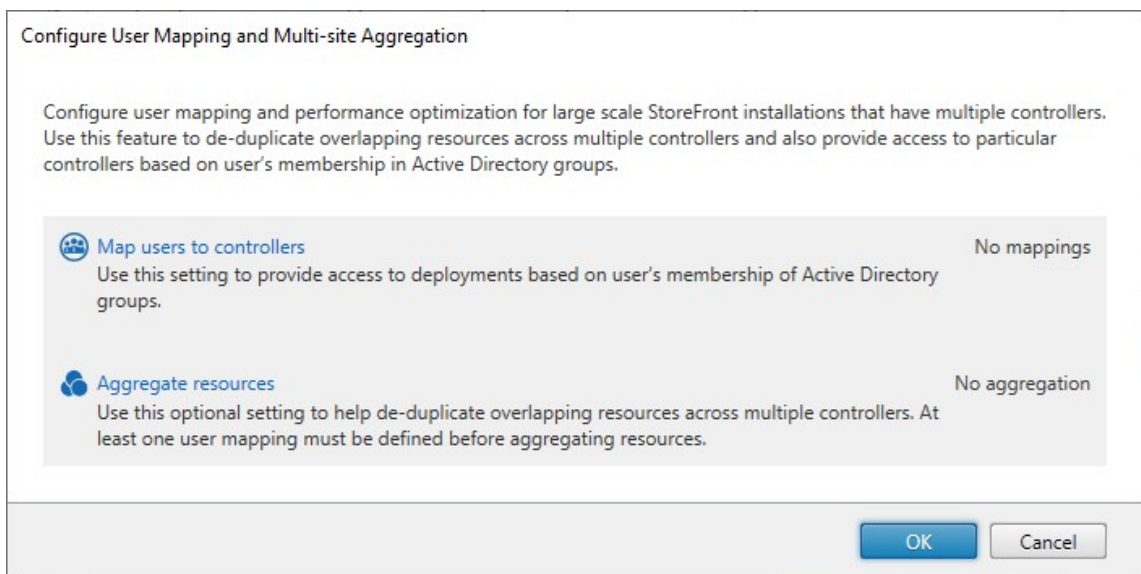
You can override the specified deployment ordering for individual Citrix Virtual Apps and Desktops resources to define preferred deployments to which users are connected when they access a particular desktop or application. This enables you to, for example, specify that users are preferentially connected to a deployment specifically adapted to deliver a particular desktop or application, but use

other deployments for other resources. To do this, append the string `KEYWORDS:Primary` to the description of the desktop or application on the preferred deployment and `KEYWORDS:Secondary` to the resource on other deployments. Where possible, users are connected to the deployment providing the primary resource, regardless of the deployment ordering specified in your configuration. Users are connected to deployments providing secondary resources when the preferred deployment is unavailable.

As part of the StoreFront resource feed configuration you can specify which zones those resources are in. If users access StoreFront via a GSLB, you can configure the GSLB to insert a zone preference header. StoreFront then tries to launch applications hosted on the preferred deployment before contacting other deployments.

After checking the other factors, StoreFront uses the ordering specified in your configuration to determine the deployment to which the user is connected. If multiple equivalent deployments are available to the user, you can specify that users are connected either to the first available deployment or randomly to any deployment in the list. Connecting users to the first available deployment enables you to minimize the number of deployments in use for the current number of users. Randomly connecting users provides a more even distribution of users across all the available deployments.

1. On the **Manage Delivery Controllers** screen, under **User Mapping and Multi-Site Aggregation Configuration** click **Configure**. This option is only available if two or more resource feeds are configured.



2. Click **Aggregate resources**. This shows the **Aggregate Resources** screen.

**Aggregate Resources**

StoreFront allows you to aggregate the resources from multiple deployments. Select the controllers that need to be aggregated.

Controller	Type
<b>Aggregated</b>	
<i>None</i>	
<b>Not Aggregated</b>	
<input type="checkbox"/>	CVAD site A Citrix Virtual Apps and Desktops
<input type="checkbox"/>	CVAD Site B Citrix Virtual Apps and Desktops

**Aggregated Controller Settings**  
These settings apply to all controllers marked as Aggregated

Controllers publish identical resources

Load balance resources across controllers

3. Choose the resource feeds that have the same resources and click **Aggregate**.

**Aggregate Resources**

StoreFront allows you to aggregate the resources from multiple deployments. Select the controllers that need to be aggregated.

	Controller	Type
<b>Aggregated</b>		
<input type="checkbox"/>	CVAD Site B	Citrix Virtual Apps and Desktops
<input type="checkbox"/>	CVAD site A	Citrix Virtual Apps and Desktops
<b>Not Aggregated</b>		
None		

**Aggregated Controller Settings**  
These settings apply to all controllers marked as Aggregated

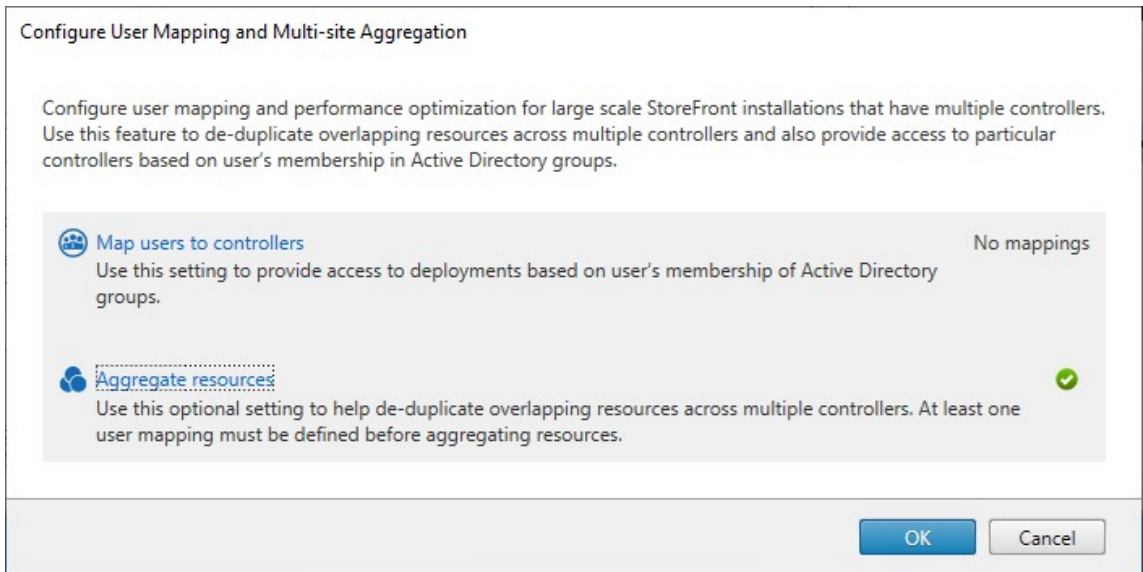
Controllers publish identical resources

Load balance resources across controllers

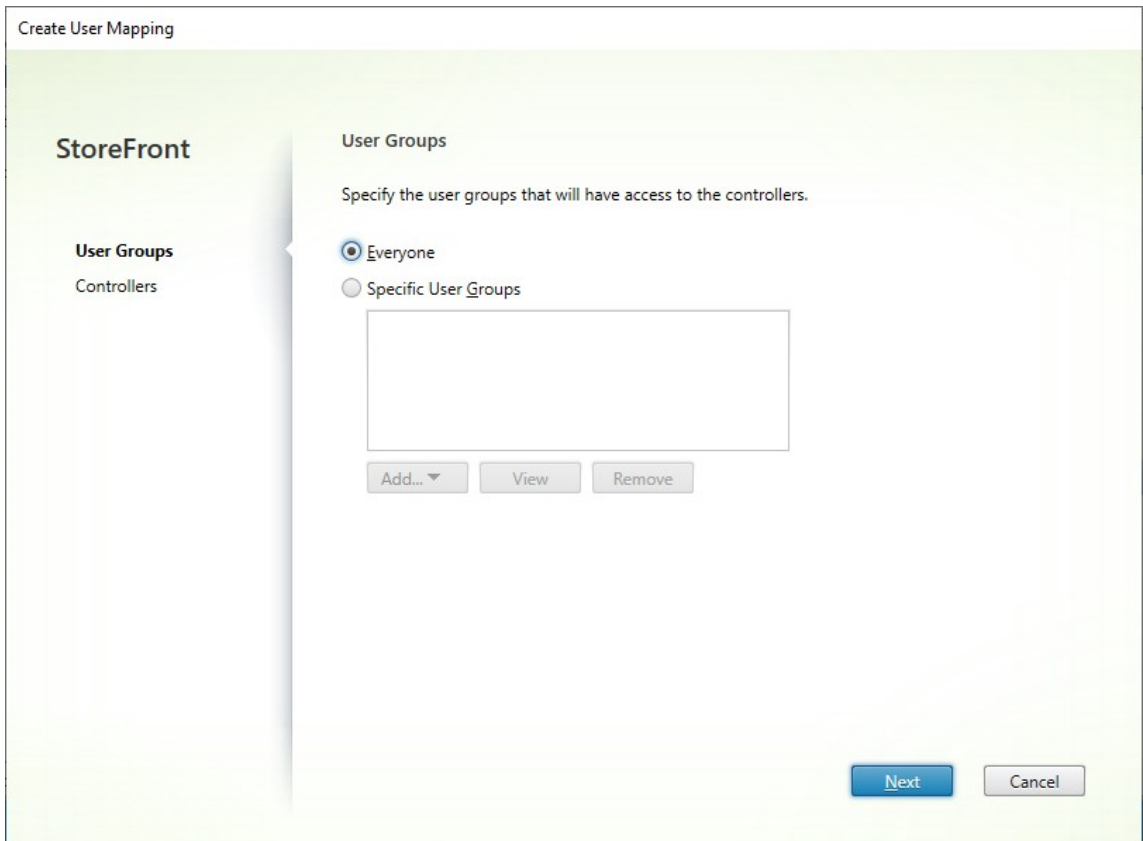
4. Select **Aggregated Controller Settings** options as required:

- **Controllers publish identical resources** - When selected, StoreFront enumerates resources from only one of the controllers in the aggregated set. When not selected, StoreFront enumerates resources from all controllers in the aggregated set (to accumulate the user's entire set of available resources). Selecting this option gives a performance improvement when enumerating resources, but we do not recommend it unless you are certain that the list of resources is identical across all aggregated feeds.
- **Load balance resources across controllers** - When selected, launches are distributed evenly among the available controllers. When not selected, launches are directed to the first controller specified in the user mapping dialog screen, failing over to subsequent controllers if the launch fails.

5. Click **OK** to take you back to the **Configure User Mapping and Multi-site Aggregation** screen. **Aggregate resources** is now ticked.



6. When resources are aggregated, by default, no users have access to the resources so you must add the user mappings. Click **Map users to controllers** This opens the **Create user mapping** screen.



7. Either choose **Everyone** or choose **Specific User Groups** and add one or more group. For instance you may wish to choose a group representing users in a particular location.

8. Add the aggregated resource feeds. You must add all of the aggregated resource feeds, any not included become Not Aggregated. You may also include non-aggregated resources.
9. If you did not tick **Load balance resources across controllers** then you can choose the order in which StoreFront should prefer to launch resources.

Create User Mapping

**StoreFront**

✓ User Groups

**Controllers**

**Assign Controllers to the User Groups**

During enumeration, StoreFront contacts the controllers and displays resources to the users. The resources from the controllers that are aggregated will be deduplicated.

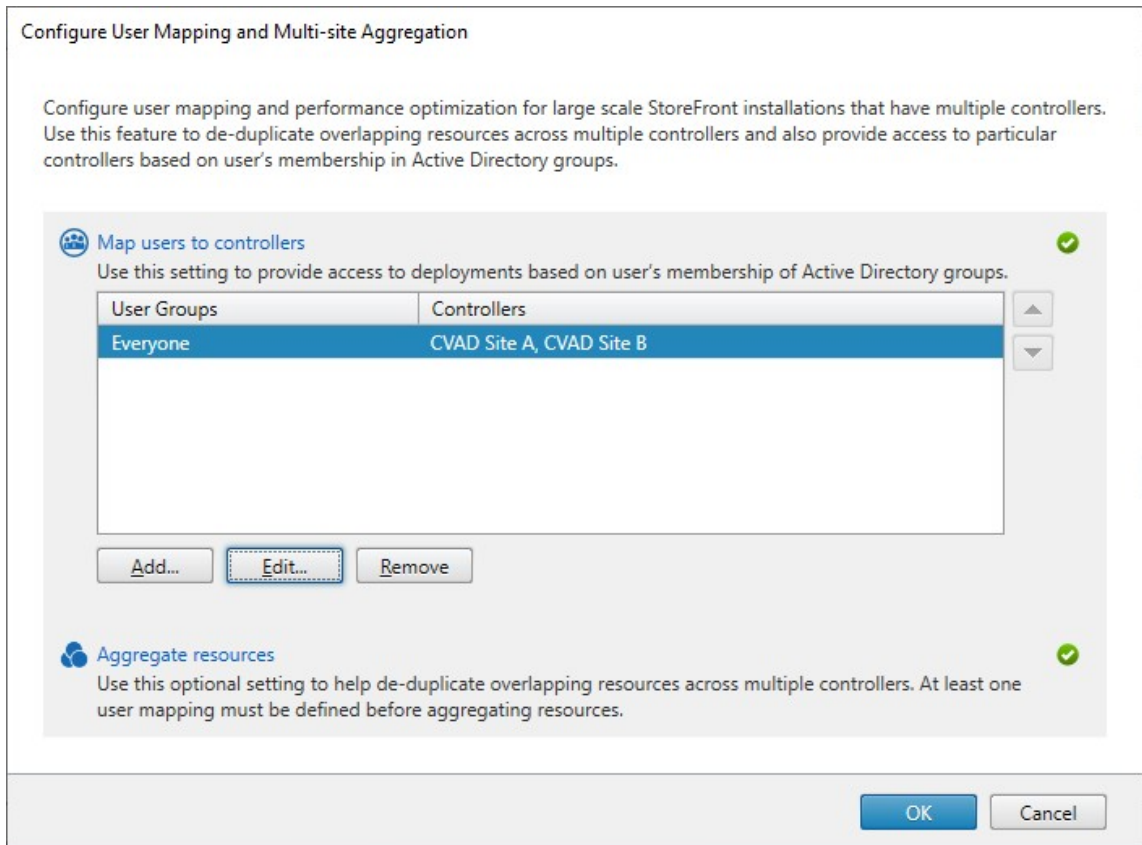
When an aggregated resource is available from multiple controllers, StoreFront launches the resource from the controller at the top of the list, in fail over order. The order of the list can be changed using the buttons provided.

Controller	Aggregated	Type
CVAD Site A	Yes	Citrix Virtual Apps and Desktops
CVAD Site B	Yes	Citrix Virtual Apps and Desktops

Add... Remove

Back Create Cancel

10. Press **Create** to return to **Configure User Mapping and multi-site Aggregation**.



11. Add further mappings as required. Ensure that every resource feed is mapped to a user group, otherwise those resources will not be usable by anyone.
12. Click **OK**.

### Advanced configurations using PowerShell SDK

You can configure many common multi-site and high availability operations with the StoreFront management console. You can also configure StoreFront using the [PowerShell SDK](#), which provides the following extra functionality:

- Ability to specify multiple groupings of deployments for aggregation.
  - The management console allows only a single grouping of deployments, which is sufficient for most cases.
  - For stores with many deployments with disjointed sets of resources, multiple groupings might give performance improvements.
- Ability to specify complex preference orders for aggregated deployments. The management console allows aggregated deployments to be load balanced or to be used as a single failover list. Using PowerShell you can have multiple groups of feeds that are load balanced and fail over between different groups.

**Warning:**

After configuring advanced multi-site options by using PowerShell, it is no possible to modify the options using the management console.

1. Decide what aggregation groups you wish to use. Within an aggregation group, applications with the same display name are aggregated into a single icon. Each aggregation group needs a name. With the management console you can only create one aggregation group. Through PowerShell you can define multiple aggregation groups.
2. For each aggregation group, create one or more `EquivalentFarmset` listing the resource feeds (known in the SDK as farms) that you wish to aggregate. If different resource feeds within the aggregation group will be assigned to different users then you must create a separate `EquivalentFarmSet` for each set of users but sharing the same `AggregationGroupName`. To create the `EquivalentFarmSet`, call `New-STFEquivalentFarmset` with the following parameters:
  - `Name` - a unique name for the `EquivalentFarmset`.
  - `AggregationGroupName` - the name of the aggregation group the farmset is part of.
  - `LoadBalanceMode` - either `LoadBalanced` or `Failover`.
  - `PrimaryFarms` - The farms you wish to be aggregated. If `LoadBalanceMode` is `Failover` then ensure farms are listed in the required order. If there are multiple `EquivalentFarmSets` for an aggregation group then this order is combined with the `IndexNumber` defined in the `UserFarmMapping` when evaluating which resource feed to use to launch a resource.
  - `BackupFarms` - A list of farms to use in case none of the primary farms are available. This functionality is depreciated. Instead add additional `EquivalentFarmSets` with a higher `IndexNumber`.
3. For each resource feed not part of an aggregation group, create an `EquivalentFarmset` without specifying an `AggregationGroupName`. All resource feeds must be part of a farmset. Call `New-STFEquivalentFarmset` with the following parameters:
  - `Name` - a unique name for the `EquivalentFarmSet`
  - `PrimaryFarms` - the name of non-aggregated farm.
4. For each set of users who require access to a different set of resource feeds, create mappings between those users and each of the `EquivalentFarmSets`. To create the `UserFarmMapping`, call `Add-STFUserFarmMapping` with the following parameters:
  - `StoreService` - The Store service to add the `UserFarmMapping` to.
  - `Name` - A unique name for the mapping.
  - `GroupMembers` - A hashtable containing the names and SIDs of the user groups that are part of the mapping. The name is used for display only; the SID defines the group.



To add all users, create a single entry in the hashtable with name **Everyone** and value **Everyone**.

- **EquivalentFarmSet** - A EquivalentFarmSet created in the previous step.
- **IndexNumber** - Sets the order in which resource feeds are evaluated. This sets the order of preference of which resource feed to use to launch a resource.

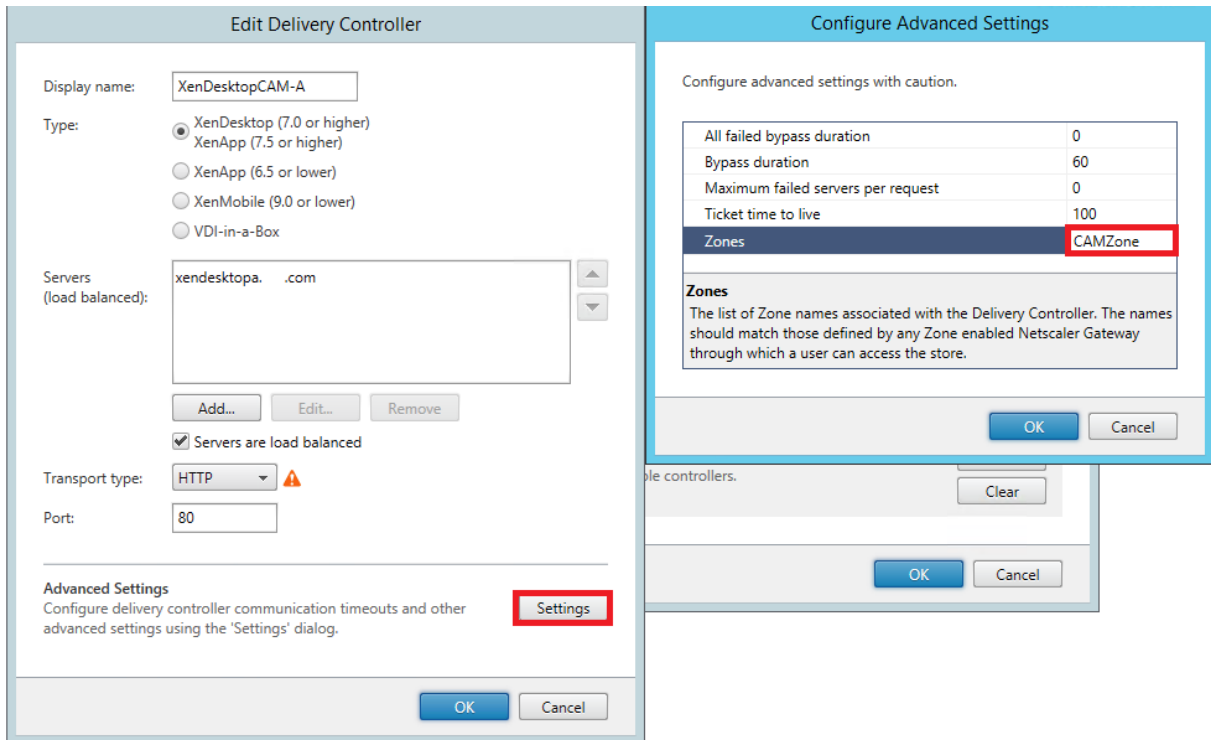
You must ensure that every resource feed (farm) is included in at least one UserFarmMapping, otherwise no users would be able to access that resource.

## Zone preference

If you have multiple CVAD deployments in different regions, you can configure your NetScaler ADC to notify StoreFront of the user's preferred CVAD deployments. For more information, see [Global Server Load Balancing \(GSLB\) Powered Zone Preference](#).

You must manually configure StoreFront to tell it which CVAD deployment contains which zones:

1. From within the Citrix StoreFront management console, in the left pane select the **Stores** node.
2. Select a store in the results pane.
3. In the **Actions** pane, click **Manage Delivery Controllers**.
4. Select a controller, click **Edit**, and then click **Settings** on the **Edit Delivery Controller** screen.
5. Under Advanced Settings click **Settings**.
6. In the Configure Advanced Settings dialog, on the **Zones** row, click in the second column.
7. Click **Add...**, enter the zone name and press **OK**. Repeat for each zone in the deployment.
8. In the Configure Advanced Settings dialog, click **OK**.



When the user launches an aggregated resource, StoreFront goes through the list of zones in the `X-Citrix-ZonePreference` header and looks for a resource feed configured with that zone name. If there is a match it sends the launch request to that CVAD deployment. If there is no match then it tries other deployments.

If the CVAD deployment contains multiple zones, it is not possible to direct the launch request to a specific zone within that deployment.

## Manage remote access to stores through Citrix Gateway

October 3, 2024

Use the Remote Access Settings task to configure access to stores through Citrix Gateway for users connecting from public networks. Remote access through a Citrix Gateway cannot be applied to unauthenticated stores.

### Important:

In multiple server deployments, use only one server at a time to make changes to the configuration of the server group. Ensure that the Citrix StoreFront management console is not running on any of the other servers in the deployment. Once complete, [propagate your configuration changes to the server group](#) so that the other servers in the deploy-

ment are updated.

1. Select the Stores node in the right pane of the Citrix StoreFront management console and, in the results pane, select a store. In the Actions pane, click **Configure Remote Access Settings**.

#### Configure Remote Access Settings - Store

Enabling remote access allows users outside the firewall to securely access resources. After you enable remote access, add a NetScaler Gateway appliance.

Enable Remote Access

Select the permitted level of access to internal resources

Allow users to access only resources delivered through StoreFront (No VPN tunnel) i

Allow users to access all resources on the internal network (Full VPN tunnel) i

Users may require the NetScaler Gateway Plug-in to establish a full VPN tunnel.

NetScaler Gateway appliances:

ProductionGateway i

Add...

Default appliance:

ProductionGateway ▼

OK

Cancel

2. In the Configure Remote Access Settings dialog box, specify whether and how users connecting from public networks can access the store through Citrix Gateway.
  - To make the store unavailable to users on public networks, do not check **Enable remote access**. Only local users on the internal network will be able to access the store.
  - To enable remote access, check **Enable Remote Access**.
    - To make resources delivered through the store available through Citrix Gateway, select **No VPN tunnel**. Users log on using either ICAProxy or clientless VPN (cVPN) to Citrix Gateway and do not need to use the Citrix Gateway plug-in to establish a full VPN.
    - To make the store and other resources on the internal network available through a Secure Sockets Layer (SSL) virtual private network (VPN) tunnel, select **Full VPN tunnel**. Users require the Citrix Gateway plug-in to establish the VPN tunnel.

When you enable remote access to the store, the **Pass-through from Citrix Gateway** authentication method is automatically enabled. Users authenticate to Citrix Gateway and are automatically logged on when they access their stores.

3. If you enabled remote access, select from the **Citrix Gateway appliances** list the deployments through which users can access the store. Any deployments you configured previously for this and other stores are available for selection in the list. If you want to add a further deployment to the list, click **Add** and follow the steps in [Add Citrix Gateway](#).
4. If you enable access through multiple appliances by selecting more than one entry in the list, specify the **Default appliance** to be used to access the store from Citrix Workspace app.
5. Click **OK** to save the configuration and close the Configure Remote Access dialog.

Citrix Workspace app uses beacon points to determine whether users are connected to local or public networks and then selects the appropriate access method. For more information about changing beacon points, see [Configure beacon points](#).

By default StoreFront uses the Gateway through which the user is connected to the store to launch resources. To configure StoreFront to launch resources using an alternative gateway or no gateway, see [Optimal HDX routing](#).

## Certificate Revocation List (CRL) checking

November 5, 2024

### Introduction

You can configure StoreFront to check the status of TLS certificates used by CVAD delivery controllers using a published certificate revocation list (CRL). You may need to revoke access to a certificate if:

- you believe the private key has been compromised
- the CA is compromised
- the affiliation has been changed
- the certificate has been superseded

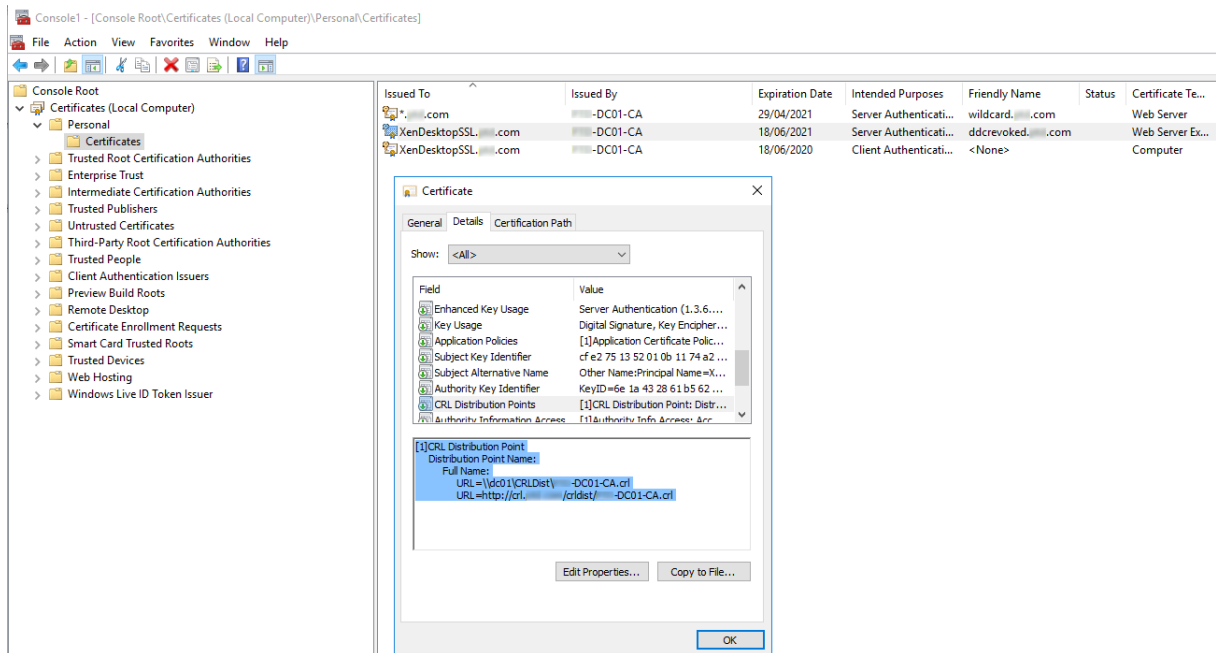
#### Note:

This topic is only relevant when HTTPS connections between StoreFront and Citrix Virtual Apps and Desktops delivery controllers are used. HTTP connections to delivery controllers do not require a certificate, so the `-CertRevocationPolicy` setting for the Store, described here, has no effect.

StoreFront supports certificate revocation checking using CRL Distribution Point (CDP) certificate extensions and locally installed certificate revocation lists (CRLs). StoreFront supports full CRLs only: delta CLR's are not supported.

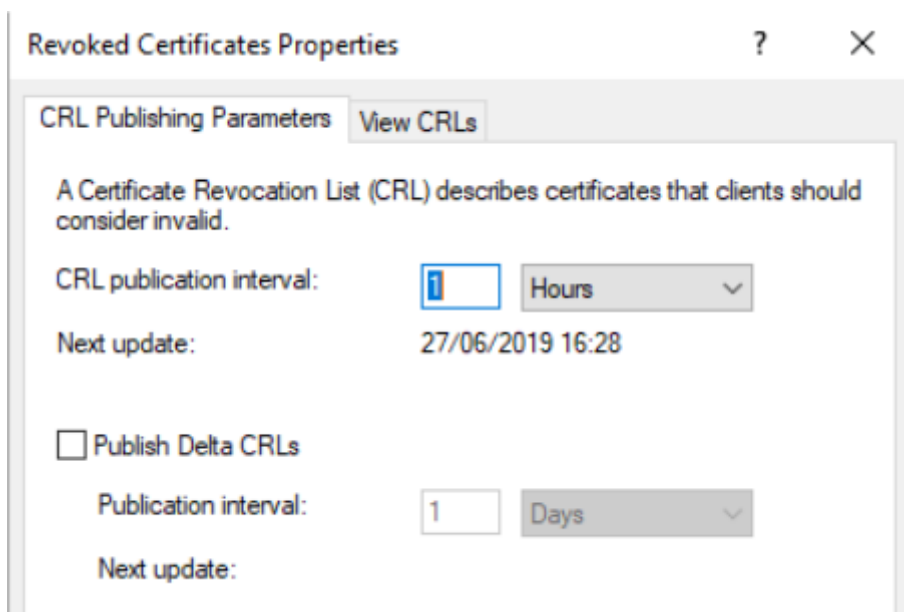
## CRL Distribution Points (CDP) extensions

StoreFront does not enumerate resources from Citrix Virtual Apps and Desktops delivery controllers which are using revoked certificates whose serial numbers are listed in the published CRL. To detect which certificates have been revoked, StoreFront must be able to access the published CRL using one of the URLs defined in the CDP certificate extensions.



## CRL publishing interval

To make StoreFront detect revoked certificates on the delivery controller more quickly, reduce the CRL publishing interval on the CA. Edit the properties of the CLR Distribution Points extension to set a lower CLR publishing interval value appropriate to your public key infrastructure.



### Client CRL caching

The Windows public key infrastructure client caches CRLs locally. A more recent CRL is not downloaded until the locally cached CRL has expired.

### StoreFront's access to certificate revocation lists (CRLs)

Certificate revocation checking relies on StoreFront's ability to access CRLs. Consider carefully how StoreFront contacts the webserver or the certificate authority (CA) that publishes the CRL, and how StoreFront receives CRL updates.

**Internal enterprise CAs and private certificates on delivery controllers** To use private CAs and certificates, StoreFront requires a correctly configured enterprise CA and a published CRL which it can access within your organization and internal network. Refer to Microsoft documentation for information on configuring the enterprise CA to publish CDP extensions. Any certificates on your delivery controllers, which existed before the CA was configured to include CDP extensions, may need to be reissued.

It is typical for StoreFront and Citrix Virtual Apps and Desktops servers to be in isolated private networks without access to the Internet. In this scenario, private CAs should be used.

**External public CAs and public certificates on delivery controllers** StoreFront servers and Citrix Virtual Apps and Desktops delivery controllers can use certificates issued by public CAs. StoreFront must be able to contact the public CA's webserver via the Internet, using the URL referenced in the CDP

extensions. If StoreFront cannot download a copy of the CRL using a CDP URL after a public certificate has been revoked, then StoreFront cannot perform the CRL check.

### Certificate revocation policy settings

Use the Citrix StoreFront PowerShell cmdlets **Get-STFStoreFarmConfiguration** and **Set-STFStoreFarmConfiguration** to set the certificate revocation policy for a store. Running **Get-Help Set-STFStoreFarmConfiguration -detailed** displays the PowerShell help and examples containing the option `-CertRevocationPolicy`. For more information of these StoreFront PowerShell cmdlets, see [Citrix StoreFront SDK PowerShell Modules](#).

The `-CertRevocationPolicy` option can be set to the following values:

---

Setting	Description
NoCheck	StoreFront does not check the revocation state of the certificate on the delivery controller. StoreFront still enumerates resources from delivery controllers that use revoked certificates. This is the default setting.
MustCheck	This is the most secure option. StoreFront attempts to obtain a CRL by contacting the URLs referenced in the CDP extensions of the certificate on the delivery controller. StoreFront fails to enumerate from the delivery controller if the CRL is not available or if the certificate in use on the delivery controller has been revoked. The URL can point to an internal webserver if the certificate is private, or to a public internet webserver if the certificate is issued by a public CA.

Setting	Description
FullCheck	StoreFront attempts to contact the URLs published in the CDP extensions of the delivery controller certificate. If StoreFront fails to obtain a copy of the CRL from the URLs, then it still allows enumeration of resources from the delivery controller. If StoreFront successfully obtains the CRL and the delivery controller's certificate has been revoked, then StoreFront does not enumerate resources. The URL can point to an internal webserver if the certificate is private, or to a public internet webserver if the certificate is issued by a public CA.
NoNetworkAccess	Only CRLs, which have been imported locally into the Citrix Delivery Servers certificate store on the StoreFront server are checked. StoreFront does not attempt to contact any of the URLs specified in the CDP extensions. If StoreFront fails to obtain a local copy of the CRL, then it still allows enumeration of resources from the delivery controller. If StoreFront successfully obtains a local copy of the CRL from the Citrix Delivery Servers certificate store, and the delivery controller's certificate has been revoked, then StoreFront does not enumerate resources.

### Configure a store for certificate revocation checking

To set the certificate revocation policy for a store, open the PowerShell ISE with **Run As Admin**, then run the following PowerShell cmdlets. If you have multiple stores, repeat this procedure on them all. -CertRevocationPolicy is a store-level setting which affects all delivery controllers configured for the store specified in \$StoreVirtualPath.

```
1 $SiteID = 1
2 $StoreVirtualPath = "/Citrix/Store"
3 $StoreObject = Get-STFStoreService -SiteId $SiteID -VirtualPath
4 $StoreVirtualPath
5 Set-STFStoreFarmConfiguration -StoreService $StoreObject -
   CertRevocationPolicy "MustCheck"
```



To check that the setting has been correctly applied, or to view the current -CertRevocationPolicy configuration, run the following:

```
1 (Get-STFStoreFarmConfiguration -StoreService $StoreObject).  
   CertRevocationPolicy
```

## Using locally imported CRLs on the StoreFront server

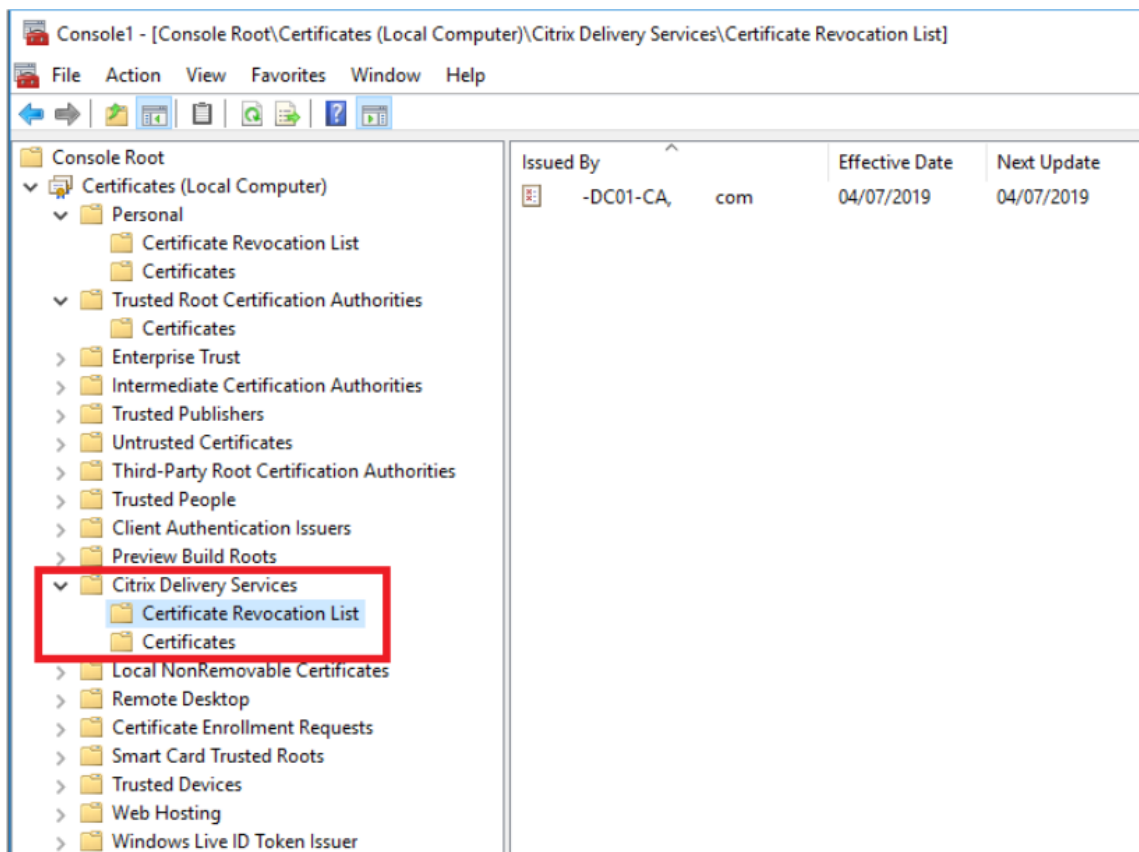
Using locally imported CRLs is supported, but Citrix does not recommend it because:

- They are difficult to manage and update in large enterprise deployments, where multiple StoreFront server groups may be involved.
- Manually updating CRLs on every StoreFront server, every time a certificate is revoked, is much less efficient than using CDP extensions and published CRLs on the entire active directory domain.

Using locally installed or updated CRLs can be used if -CertRevocationPolicy is set to “NoNetworkAccess”, and you have the means to distribute the CRL efficiently to all StoreFront servers.

### To use locally imported CLRs

1. Copy the CRL to the StoreFront server’s desktop. If the StoreFront server is part of a server group, copy it to all the StoreFront servers in the group.
2. Open the MMC snap-in and select **File > Add/remove Snapins > Certificates > Computer Account > Citrix Delivery Services certificate store**.
3. Right click and select **All Tasks > Import**, then browse to the .CRL file and choose **Select All Files > Open > Place all certificates in the following Store > Citrix Delivery Services**.



### To add the CRL to the Citrix Delivery Services certificate store via PowerShell or the command line

1. Log into StoreFront and copy the .CRL file to the desktop of the current user.
2. Open the PowerShell ISE and select **Run as Admin**.
3. Run the following:

```
1 certutil -addstore "Citrix Delivery Services" "$env:UserProfile\Desktop\Example-DC01-CA.crl"
```

If successful, the following is returned:

```
1 Citrix Delivery Services
2 CRL "CN=Example-DC01-CA, DC=example, DC=com" added to store.
3 CertUtil: -addstore command completed successfully.
```

You can use this command as an example to distribute the CRL to all StoreFront servers in your deployment automatically via scripts.

## XML authentication using delivery controllers

You can configure StoreFront to delegate user authentication to Citrix Virtual Apps and Desktops delivery controllers. Users are prevented from signing in to StoreFront if the certificate on the delivery controller has been revoked. This behaviour is desirable as active directory users should not be able to sign in to StoreFront if the certificate on the Citrix Virtual Apps and Desktops delivery controller, responsible for authenticating them, has been revoked.

### To delegate user authentication to delivery controllers

1. Configure the store for certificate revocation as described in the previous section [Configure a store for certificate revocation checking](#).
2. Configure the delivery controller to use HTTPS, following the procedure described in [XML service-based authentication](#).

## Configure an XML authentication service for certificate revocation checking

These steps are only required if you are using XML authentication in your deployment.

### Note:

StoreFront supports two models for mapping stores to an authentication service. The recommended approach is a one-to-one mapping between store and Authentication Service. In this case you must perform the steps in this section on all stores and their respective authentication services.

Make sure that the certificate revocation mode is set to the same value for both the store and the authentication service. Alternatively, if the authentication configuration is identical for all stores, multiple stores can be configured to share a single authentication service.

The authentication service PowerShell cmdlets have no equivalent of **Set-STFStoreFarmConfiguration**, so a slightly different PowerShell approach is required. Use the same [Certificate revocation policy settings](#) describe in the earlier section.

1. Open the PowerShell ISE and select **Run As Admin**.

```
1 $SiteID = 1
2 $StoreVirtualPath = "/Citrix/Store"
3 $AuthVirtualPath = "/Citrix/StoreAuth"
```

2. Select the store service, authentication service, and delivery controller to be used for XML authentication. Ensure that the delivery controller is already configured for the Store.

```
1 $StoreObject = Get-STFStoreService -SiteId $SiteID -VirtualPath
   $StoreVirtualPath
2 $FarmObject = Get-STFStoreFarm -StoreService $StoreObject -
   FarmName "CVAD"
3 $AuthObject = Get-STFAuthenticationService -SiteID $SiteID -
   VirtualPath $AuthVirtualPath
```

3. Modify the CertRevocationPolicy property of the authentication service directly.

```
1 $AuthObject.FarmsConfiguration.CertRevocationPolicy = "FullCheck"
2 $AuthObject.Save()
3 Enable-STFXmlServiceAuthentication -AuthenticationService
   $AuthObject -Farm $FarmObject
```

4. Confirm that you have set the correct certificate revocation mode.

```
1 $AuthObject = Get-STFAuthenticationService -SiteID 1 -VirtualPath
   $AuthVirtualPath
2 $AuthObject.FarmsConfiguration.CertRevocationPolicy
```

## Windows Event Viewer errors to expect

When CRL checking is enabled, errors are reported in the Windows Event Viewer on the StoreFront server.

To open the Event Viewer:

- On the StoreFront server type **Run**.
- Type **eventvwr** then press enter.
- In Applications and Services look for Citrix Delivery Services events.

### Example Error: Store cannot contact a delivery controller with a revoked certificate

```
1 An SSL connection could not be established: An error occurred during
   SSL cryptography: Access is denied.
2
3 This message was reported from the Citrix XML Service at address https:
   //deliverycontrollerTLS.domain.com/scripts/wpnbr.dll.
4
5 The specified Citrix XML Service could not be contacted and has been
   temporarily removed from the list of active services.
```

### Example Error: From Receiver for Web if user cannot log in due to failing XML authentication

```
1 An unexpected response was received during the authentication process.
2
3 Citrix.DeliveryServicesClients.Authentication.Exceptions.
   ExplicitAuthenticationFailure,
4 Citrix.DeliveryServicesClients.Authentication, Version=3.20.0.0,
5 Culture=neutral, PublicKeyToken=null
6
7 General Authentication Failure
8
9 ExplicitResult.State: 5
10
11 AuthenticationControllerRequestUrl:
12 https://storefront.example.com/Citrix/StoreWeb/ExplicitAuth/
   LoginAttempt
13
14 ActionType: LoginAttempt
15
16 at
17 Citrix.Web.AuthControllers.Controllers.ExplicitAuthController.
   GetExplicitAuthResult(ActionType
18 type, Dictionary`2 postParams)
```

## Configure two StoreFront stores to share a common subscription datastore

January 24, 2024

The StoreFront installation process installs a Windows datastore locally on each StoreFront server to maintain its subscription data. In StoreFront server group environments, each server also maintains a copy of the subscription data used by its store. This data is propagated to other servers to maintain user subscriptions across the whole group. By default, StoreFront creates a single datastore for each store. Each subscription datastore is updated independently from each other store.

Where different configuration settings are required, it is common for administrators to configure StoreFront with two distinct stores; one for external access to resources using Citrix Gateway and another for internal access using the corporate LAN. You can configure both “external” and “internal” stores to share a common subscription datastore by making a simple change to the store web.config file.

In the default scenario involving two stores and their corresponding subscription datastores, a user must subscribe to the same resource twice. Configuring the two stores to share a common subscription database improves and simplifies the roaming experience when users access the same resource from inside or outside the corporate network. With a shared subscription datastore it does not matter whether they use the “external” or “internal” store when they initially subscribe to a new resource.

- Each store has a web.config file located in C:\inetpub\wwwroot\citrix<storename>.
- Each store web.config contains a client endpoint for the Subscription Store Service.

```
<clientEndpoint uri="net.pipe://localhost/Citrix/Subscriptions/1__Citrix_<StoreName>"authenticationMode="windows"transferMode="Streamed">
```

The subscription data for each Store is located in:

```
C:\Windows\ServiceProfiles\NetworkService\AppData\Roaming\Citrix\SubscriptionsStore\1__Citrix_<StoreName>
```

For two stores to share a subscription datastore, you need only point one store to the subscription service end point of the other store. In the case of a server group deployment, all servers have identical pairs of stores defined and identical copies of the shared datastore they both share.

Note:

The Citrix Virtual Apps and Desktops controllers configured on each store must match exactly; otherwise, an inconsistent set of resource subscriptions on one store compared to another might occur. Sharing a datastore is supported only when the two stores reside on the same StoreFront server or server group deployment.

## StoreFront subscription datastore endpoints

1. On a single StoreFront deployment, open the external store web.config file using Notepad and search for the clientEndpoint. For example:

```
1 <subscriptionsStoreClient enabled="true">
2 <clientEndpoint uri="net.pipe://localhost/Citrix/Subscriptions/1__Citrix_External" authenticationMode="windows" transferMode="Streamed">
3 <clientCertificate thumbprint="0" />
4 </clientEndpoint>
5 </subscriptionsStoreClient>
```

2. Change the external to match the internal store endpoint:

```
1 <subscriptionsStoreClient enabled="true">
2 <clientEndpoint uri="net.pipe://localhost/Citrix/Subscriptions/1__Citrix_Internal" authenticationMode="windows" transferMode="Streamed">
3 <clientCertificate thumbprint="0" />
4 </clientEndpoint>
5 </subscriptionsStoreClient>
```

3. If using StoreFront server group then propagate any changes made to the web.config file of the primary node to all other nodes.

Both stores are now set to share the internal store subscription datastore.

## Manage favorites for a store

July 10, 2024

You can manage subscription data (favorites) for a store using PowerShell cmdlets.

### Note:

Use either the StoreFront management console or PowerShell to manage StoreFront. Do not use both methods at the same time. Always close the StoreFront management console before using PowerShell to change your StoreFront configuration. Citrix also recommends that you take a backup of your existing subscription data before making changes so that rollback to a previous state is possible.

## Purge subscription data

A folder and datastore containing subscription data exists for each store in your deployment.

1. Stop the Citrix Subscriptions Store service on the StoreFront server. If the Citrix Subscriptions Store service is running, it is not possible to delete subscription data for any of your stores.
2. Locate the subscription store folder on the StoreFront server: `C:\Windows\ServiceProfiles\NetworkService\AppData\Roaming\Citrix\SubscriptionsStore\1__Citrix_<StoreName>`
3. Delete the contents of the subscription store folder, but do not delete the folder itself.
4. Restart the Citrix Subscriptions Store service on the StoreFront server.

In StoreFront 3.5 or later, you can use the following PowerShell script to purge subscription data for a store. Run this PowerShell function as an administrator with rights to stop or start services and delete files. This PowerShell function achieves the same result as the manual steps described above.

To run the cmdlets successfully, the Citrix Subscriptions Store service must be running on the server.

```
1 function Remove-SubscriptionData
2 {
3
4     [CmdletBinding()]
5
6     [Parameter(Mandatory=$False)][String]$Store = "Store"
7
8     $SubsService = "Citrix Subscriptions Store"
9
10    # Path to Subscription Data in StoreFront version 2.6 or later
```

```
11
12     $SubsPath = "C:\Windows\ServiceProfiles\NetworkService\AppData\
        Roaming\Citrix\SubscriptionsStore\1__Citrix_{$Store}\*"
13
14     Stop-Service -displayname $SubsService
15
16     Remove-Item $SubsPath -Force -Verbose
17
18     Start-Service -displayname $SubsService
19
20     Get-Service -displayname $SubsService
21 }
22
23
24 Remove-SubscriptionData -Store "YourStore"
```

### Export subscription data

You can obtain a backup of the Store subscription data in the form of a tab separated .txt file using the following PowerShell cmdlet.

```
1 $StoreObject = Get-STFStoreService -SiteID 1 -VirtualPath "/citrix/<
    yourstore>"
2
3 Export-STFStoreSubscriptions -StoreService $StoreObject -FilePath "$env
    :USERPROFILE\Desktop\Subscriptions.txt"
```

If you are managing a multiple-server deployment, you can run this PowerShell cmdlet on any server within the StoreFront server group. Each server in the server group maintains an identical synced copy of the subscription data from its peers. If you believe you are experiencing issues with subscription synchronization between the Storefront servers, then export the data from all servers in the group and compare them to see differences.

### Restore subscription data

Use Restore-STFStoreSubscriptions to overwrite your existing subscription data. You can restore a Store's subscription data using the tab separated .txt file backup you created earlier using Export-STFStoreSubscriptions.

```
1 $StoreObject = Get-STFStoreService -SiteID 1 -VirtualPath "/citrix/<
    yourstore>"
2 Restore-STFStoreSubscriptions -StoreService $StoreObject -FilePath "
    $env:USERPROFILE\Desktop\Subscriptions.txt"
```

For more information on Restore-STFStoreSubscriptions, see <https://developer-docs.citrix.com/en-us/storefront-powershell-sdk/1912/Restore-STFStoreSubscriptions/>



## Restoring Data on a Single StoreFront Server

In a single server deployment, there is no need to shut down the Subscriptions Store service. There is also no need to purge the existing subscription data before restoring the subscription data.

## Restoring Data on a StoreFront Server Group

To restore subscription data to a server group, the following steps are required.

Example Server Group Deployment containing three StoreFront servers.

- StoreFrontA
  - StoreFrontB
  - StoreFrontC
1. Back up of the existing subscription data from any of the three servers.
  2. Stop the Subscriptions Store service on servers StoreFrontB and C. This action prevents the servers from sending or receiving subscription data during the update of StoreFrontA.
  3. Purge the subscription data from servers StoreFrontB and C. This prevents mismatch of the restored subscription data.
  4. Restore the data on StoreFrontA using the **Restore-STFStoreSubscriptions** cmdlet. It is not necessary to stop the Subscriptions Store service, or to purge the subscription data on StoreFrontA (it is overwritten during the restore operation).
  5. Restart the Subscriptions Store service on servers StoreFrontB and StoreFrontC. The servers can then receive a copy of the data from StoreFrontA.
  6. Wait for synchronization to occur between all servers. The time required depends on the number of records that exist on StoreFrontA. If all servers are on a local network connection, synchronization normally occurs quickly. Synchronization of subscriptions across a WAN connection may take longer.
  7. Export the data from StoreFrontB and C to confirm that the synchronization has completed, or view the Store Subscription counters.

## Import subscription data

Use **Import-STFStoreSubscriptions** when there is no subscription data for the Store. This cmdlet also allows subscription data to be transferred from one Store to another or if subscription data is imported to newly provisioned StoreFront servers.

```
1 $StoreObject = Get-STFStoreService -SiteID 1 -VirtualPath "/citrix/<
  yourstore>"
2 Import-STFStoreSubscriptions -StoreService $StoreObject -FilePath "$env
  :USERPROFILE\Desktop\Subscriptions.txt"
```

For more information on Import-STFStoreSubscriptions, see <https://developer-docs.citrix.com/en-us/storefront-powershell-sdk/1912/Import-STFStoreSubscriptions/>

## Subscription data file details

The subscription data file is a text file containing one line per user subscription. Each line is a tab-separated sequence of values:

```
<user-identifier> <resource-id> <subscription-id> <subscription-status> <property-name> <property-value> <property-name> <property-value> ...
```

where:

- `<user-identifier>` - Required. A sequence of characters identifying the user. This identifier is the user's Windows Security Identifier.
- `<resource-id>` - Required. A sequence of characters identifying the subscribed resource.
- `<subscription-id>` - Required. A sequence of characters uniquely identifying the subscription. This value is not used (although, a value must be present in the data file).
- `<subscription-status>` - Required. The status of the subscription: subscribed or unsubscribed.
- `<property-name>` and `<property-value>` - Optional. A sequence of zero or more pairs of property name/value pairs. These represent properties associated with the subscription by a StoreFront client (typically a Citrix Workspace app). A property with multiple values that is represented by multiple name/value pairs that have the same name (for example, "...MyProp A MyProp B ..." represents the property MyProp with values A, B).

## Example

```
S-0-0-00-0000000000-0000000000-0000000000-0000 XenApp.Excel 21EC2020-3AEA-4069-A2DD-08002B30309D Subscribed dazzle:position 1
```

## Size of subscription data on the StoreFront server disk

---

No of Records	Size MB
0	6.02
1,000	7.02
10,000	40.00

---

---

No of Records	Size MB
100,000	219.00
200,000	358.00
500,000	784.00
800,000	1213.02
1,000,000	1597.15
1,300,000	1919.15
1,500,000	2205.15
2,000,000	2915.15

---

### Size of import and export .txt files

---

No of Records	Size MB
0	0.00
1,000	0.13
10,000	1.30
100,000	12.80
200,000	25.60
500,000	64.10
800,000	102.00
1,000,000	128.00
1,300,000	166.00
1,500,000	192.00
1,700,000	218.00
2,000,000	256.00

---

### Store Subscription Counters

You can use Microsoft Windows Performance monitor counters (**Start > Run > perfmon**) to show, for example, the total numbers of subscription records on the server or number of records synchronized

between StoreFront server groups.

## View the Subscription Counters using PowerShell

```
1 Get-Counter -Counter "\Citrix Subscription Store(1__citrix_store)\
   Subscription Entries Count (including unpurged deleted records)"
2
3 Get-Counter -Counter "\Citrix Subscription Store Synchronization\
   Subscriptions Store Synchronizing"
4
5 Get-Counter -Counter "\Citrix Subscription Store Synchronization\Number
   Subscriptions Synchronized"
6
7 Get-Counter -Counter "\Citrix Subscription Store Synchronization\Number
   Subscriptions Transferred"
```

## Store subscription data using Microsoft SQL Server

October 24, 2024

### Note:

This document assumes basic knowledge of MS SQL server and T-SQL queries. Administrators must be comfortable configuring, using, and administering SQL server before attempting to follow this document.

## Introduction

ESENT is an embeddable, transactional database engine which Windows can use. All versions of StoreFront support the use of a built in ESENT database by default. They can also connect to a Microsoft SQL server instance if the store is configured to use an SQL connection string.

The main advantage of switching StoreFront to using SQL instead of ESENT is that T-SQL update statements allow you to manage, modify, or delete subscription records. If you use SQL, you do not need to export, modify and re import the entire ESENT subscription data whenever minor changes to the subscription data are performed.

To migrate existing subscription data from ESENT to Microsoft SQL server, the flat ESENT data exported from StoreFront needs to be transformed into an SQL friendly format for bulk import. For new deployments without any new subscription data, this step is not required. The data transformation step is only needed once. This article describes the supported configuration which can be used in

all StoreFront versions from version 3.5, which introduced the -STF PowerShell SDK referenced in the article.

**Note:**

Failures to connect to the SQL server instance used by StoreFront to store the subscription data due to network outages do not render the StoreFront deployment unusable. Outages only result in a temporarily degraded user experience; users cannot add, remove, or view favorite resources until the connection to SQL server is restored. Resources can still be enumerated and launched during the outage. The expected behavior is the same as if the Citrix Subscription Store service were to stop while using ESENT.

**Tip:**

Resources configured with KEYWORDS:Auto or KEYWORDS:Mandatory behave the same way when using both ESENT or SQL. New SQL subscription records are created automatically when a user first logs on if either KEYWORD is included in the user's resources.

**Advantages of ESENT and SQL server**

---

**ESENT**

Default and requires no addition configuration to use StoreFront “out of the box”.

Simpler to configure replication between different server groups using subscription syncing and pull schedules. See [Configure subscription synchronization](#)

**SQL**

Much more manageable and subscription data can be manipulated or updated easily using T-SQL queries. Allows records per user to be deleted or updated Allows easy means to count records per application, delivery controller or user. Allows easy means to remove unnecessary user data for users who have left the company/organization. Allows easy means to update delivery controller references such as when the admin switches to using aggregation or new delivery controllers are provisioned.

Decoupled from StoreFront so no need to back up the subscription data before StoreFront upgrade as the data is maintained on a separate SQL server. Subscription backup is independent of StoreFront and uses SQL backup strategies and mechanisms.

---

**ESENT**

SQL unnecessary when subscription management is not needed. If the subscription data will never need updating, ESENT is likely to meet customer needs.

**SQL**

Single copy of the subscription data shared by all members of the server group so less chance of data differences between servers or data syncing issues.

---

**Disadvantages of ESENT and SQL server**

---

**ESENT**

No easy means to manage subscription data easily and in a granular manner. Requires subscription manipulations to be done in exported .txt files. The whole subscription database must be exported and re imported. Potentially thousands of records may need to be changed using find and replace techniques, which is labor intensive and potentially error prone.

A copy of the ESENT database must be maintained on each StoreFront server within a server group. On rare occasions this database can get out of sync within a server group or between different server groups.

**SQL**

Requires basic SQL expertise and infrastructure. Can require an SQL license to be purchased, which increases total cost of ownership of StoreFront deployment. Although a Citrix Virtual Apps and Desktops database instance can also be shared with StoreFront to reduce costs.

Replicating subscription data between server groups is a non-trivial deployment task. It requires multiple SQL instances and transaction replication between each of them per data center. This requires specialized MS SQL expertise.

Data migration from ESENT and transformation to SQL friendly format required. This process is only required once.

Extra windows servers and licenses may be needed.

Extra steps to deploy StoreFront.

---

**Deployment scenarios****Note:**

Each store configured within StoreFront requires either an ESENT database or a Microsoft SQL

database if you want to support user subscriptions. The method of storing the subscription data is set at the store level within StoreFront.

Citrix recommended all store databases reside on the same Microsoft SQL server instance to reduce management complexity and reduce the scope for misconfiguration.

Multiple stores can share the same database, provided they are all configured to use the same identical connection string. It does not matter if they use different delivery controllers. The disadvantage of multiple stores sharing a database is that there is no way to tell which store each subscription record corresponds to.

A combination of the two data storage methods is technically possible on a single StoreFront deployment with multiple stores. It is possible to configure one store to use ESENT and another to use SQL. This is not recommended due to increased management complexity and the scope for misconfiguration.

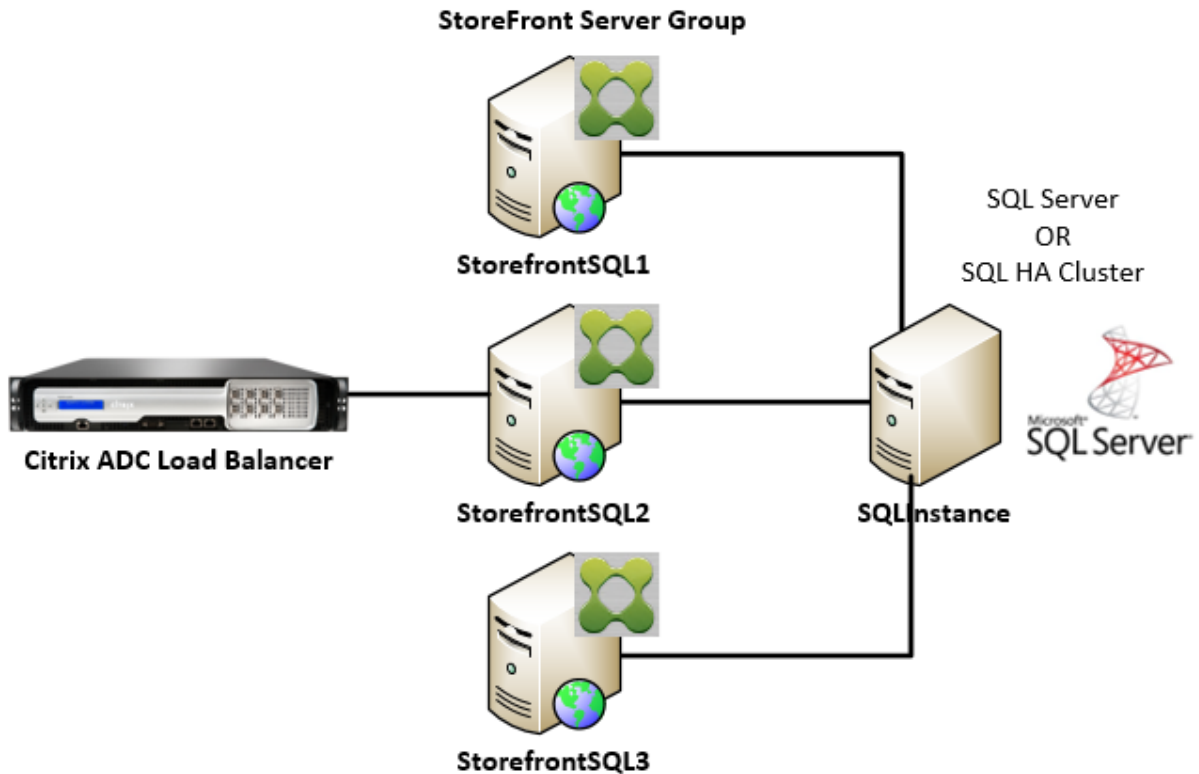
There are four scenarios you can use for storing subscription data in SQL Server:

**Scenario 1: Single StoreFront Server or Server Group using ESENT (default)** By default, all versions of StoreFront since version 2.0 use a flat ESENT database to store and replicate subscription data between members of a server group. Each member of the server group maintains an identical copy of the subscription database, which is synced with all other members of the server group. This scenario requires no additional steps to configure. This scenario is suitable for most customers who do not expect frequent changes to Delivery Controller names or do not need to perform frequent management tasks on their subscription data like removing or updating old user subscriptions.

**Scenario 2: Single StoreFront Server and a local Microsoft SQL server instance installed** StoreFront uses a locally installed SQL server instance and both components reside on the same server. This scenario is suitable for a simple single StoreFront deployment where customers might need to make frequent changes to Delivery Controller names, or they need to perform frequent management tasks on their subscription data like removing or updating old user subscriptions, but they do not require a high availability StoreFront deployment. Citrix do not recommend this scenario for server groups because it creates a single point of failure on the server group member that hosts the Microsoft SQL database instance. This scenario is not suitable for large enterprise deployments.

**Scenario 3: StoreFront server group and a dedicated Microsoft SQL server instance configured for high availability (recommended)** All StoreFront server group members connect to the same dedicated Microsoft SQL server instance or SQL failover cluster. This is the most suitable model for

large enterprise deployments where Citrix administrators want to make frequent changes to delivery controller names or want to perform frequent management tasks on their subscription data like removing or updating old user subscriptions and require high availability.



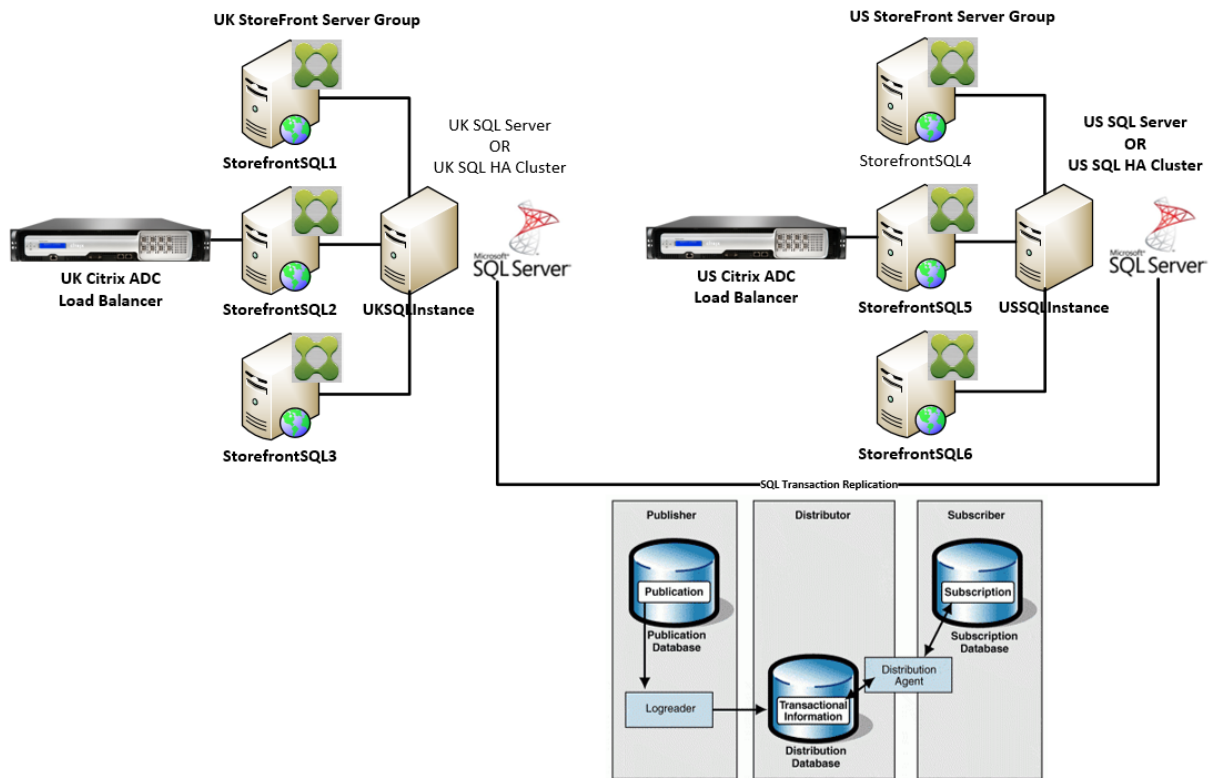
#### Scenario 4: Multiple StoreFront server groups and a dedicated Microsoft SQL server instance in each data center per server group

**Note:**

This is an advanced configuration. Only attempt it if you are an experienced SQL server administrator familiar with transaction replication, and you have the necessary skills to deploy it successfully.

This is the same as scenario 3, but extends it to situations where multiple StoreFront server groups are required in different remote data centers. Citrix Administrators may choose to synchronize subscription data between different server groups in the same or different data centers. Each server group in the data center connects to its own dedicated Microsoft SQL server instance for redundancy, failover, and performance. This scenario requires considerable extra Microsoft SQL server configuration and infrastructure. It relies entirely on Microsoft SQL technology to replicate the subscription data and its SQL transactions.





## Resources

You can download the following scripts from <https://github.com/citrix/sample-scripts/tree/master/storefront> to help you:

### Configuration scripts

- **Set-STFDatabase.ps1** –sets the MS SQL connection string for each Store. Run on the StoreFront server.
- **Add-LocalAppPoolAccounts.ps1** –grants the local StoreFront server’s app pools read and write access to the SQL database. Run for scenario 2 on the SQL server.
- **Add-RemoteSFAccounts.ps1** –grants the all StoreFront servers in a server group read and write access to the SQL database. Run for scenario 3 on the SQL server.
- **Create-StoreSubscriptionsDB-2016.sql** –creates the SQL database and schema. Run on the SQL server.

### Data transformation and import scripts

- **Transform-SubscriptionDataForStore.ps1** –exports and transforms existing subscription data within ESENT into an SQL friendly format for import.

- **Create-ImportSubscriptionDataSP.sql** –creates a stored procedure to import the data transformed by Transform-SubscriptionDataForStore.ps1. Run this script once on the SQL server after you have created the database schema using Create-StoreSubscriptionsDB-2016.sql.

## Configure the StoreFront server’s local security group on the SQL Server

### Scenario 2: Single StoreFront Server and a local Microsoft SQL server instance installed

Create a local security group called <SQLServer>\StoreFrontServers on the Microsoft SQL server, and add the virtual accounts for the IIS APPPOOL\DefaultAppPool and IIS APPPOOL\Citrix Receiver for Web to allow the locally installed StoreFront to read and write to SQL. This security group is referenced in the .SQL script that creates the store subscription database schema, so ensure that the group name matches.

You can download the script [Add-LocalAppPoolAccounts.ps1](#) to help you.

Install StoreFront before running the *Add-LocalAppPoolAccounts.ps1* script. The script depends on the ability to locate the IIS APPPOOL\Citrix Receiver for Web virtual IIS account, which does not exist until StoreFront has been installed and configured. IIS APPPOOL\DefaultAppPool is created automatically by installing the IIS webserver role.

```

1 # Create Local Group for StoreFront servers on DB Server
2 $LocalGroupName = "StoreFrontServers"
3 $Description = "Contains StoreFront Server Machine Accounts or
4   StoreFront AppPool Virtual Accounts"
5
6 # Check whether the Local Group Exists
7 if ([ADSI]::Exists("WinNT://$env:ComputerName/$LocalGroupName"))
8 {
9     Write-Host "$LocalGroupName already exists!" -ForegroundColor "
10    Yellow"
11 }
12 else
13 {
14
15 Write-Host "Creating $LocalGroupName local security group" -
16   ForegroundColor "Yellow"
17
18 # Create Local User Group
19 $Computer = [ADSI]"WinNT://$env:ComputerName,Computer"
20 $LocalGroup = $Computer.Create("group",$LocalGroupName)
21 $LocalGroup.setinfo()
22 $LocalGroup.description = $Description
23 $LocalGroup.SetInfo()
24 Write-Host "$LocalGroupName local security group created" -
25   ForegroundColor "Green"

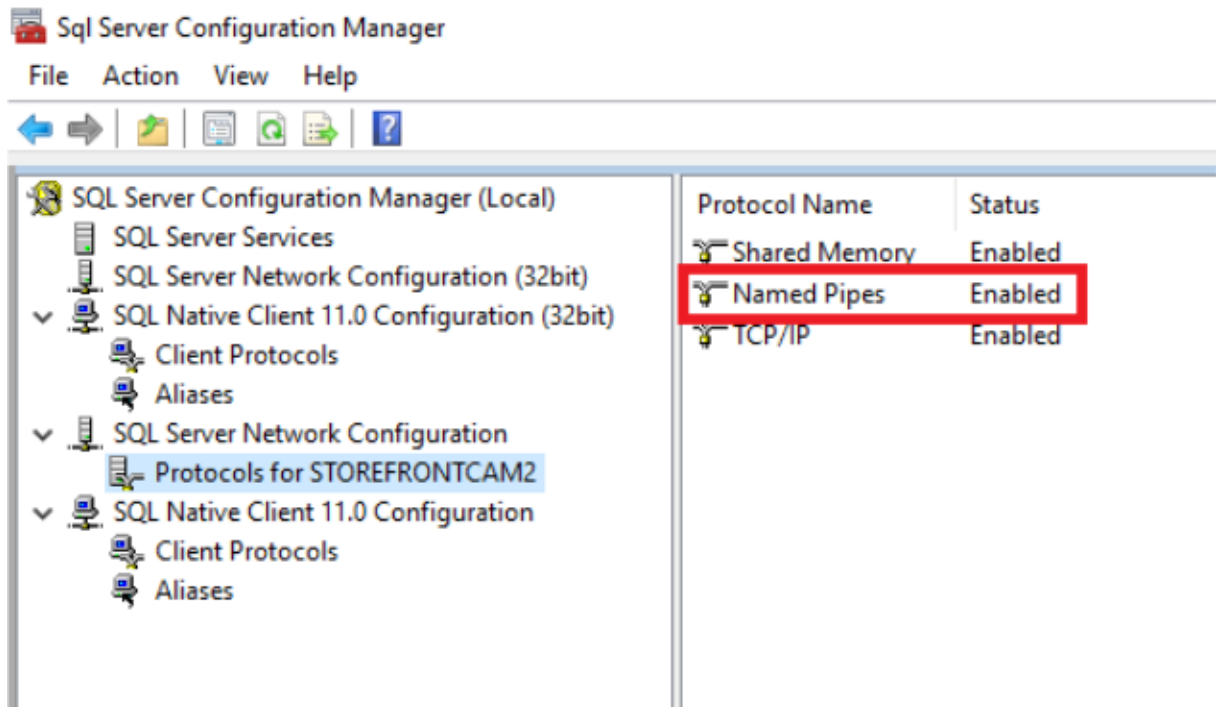
```

```

24 }
25
26 $Group = [ADSI]"WinNT://$env:ComputerName/$LocalGroupName,group"
27
28 # Add IIS APPPOOL\DefaultAppPool
29 $objAccount = New-Object System.Security.Principal.NTAccount("IIS
  APPPOOL\DefaultAppPool")
30 $StrSID = $objAccount.Translate([System.Security.Principal.
  SecurityIdentifier])
31 $DefaultSID = $StrSID.Value
32
33 $Account = [ADSI]"WinNT://$DefaultSID"
34 $Group.Add($Account.Path)
35
36 # Add IIS APPPOOL\Citrix Receiver for Web
37 $objAccount = New-Object System.Security.Principal.NTAccount("IIS
  APPPOOL\Citrix Receiver for Web")
38 $StrSID = $objAccount.Translate([System.Security.Principal.
  SecurityIdentifier])
39 $WebRSID = $StrSID.Value
40
41 $Account = [ADSI]"WinNT://$WebRSID"
42 $Group.Add($Account.Path)
43
44 Write-Host "AppPools added to $LocalGroupName local group" -
  ForegroundColor "Green"

```

Enable named pipes within your local SQL instance using SQL server configuration manager. Named pipes are required for interprocess communication between StoreFront and SQL server.



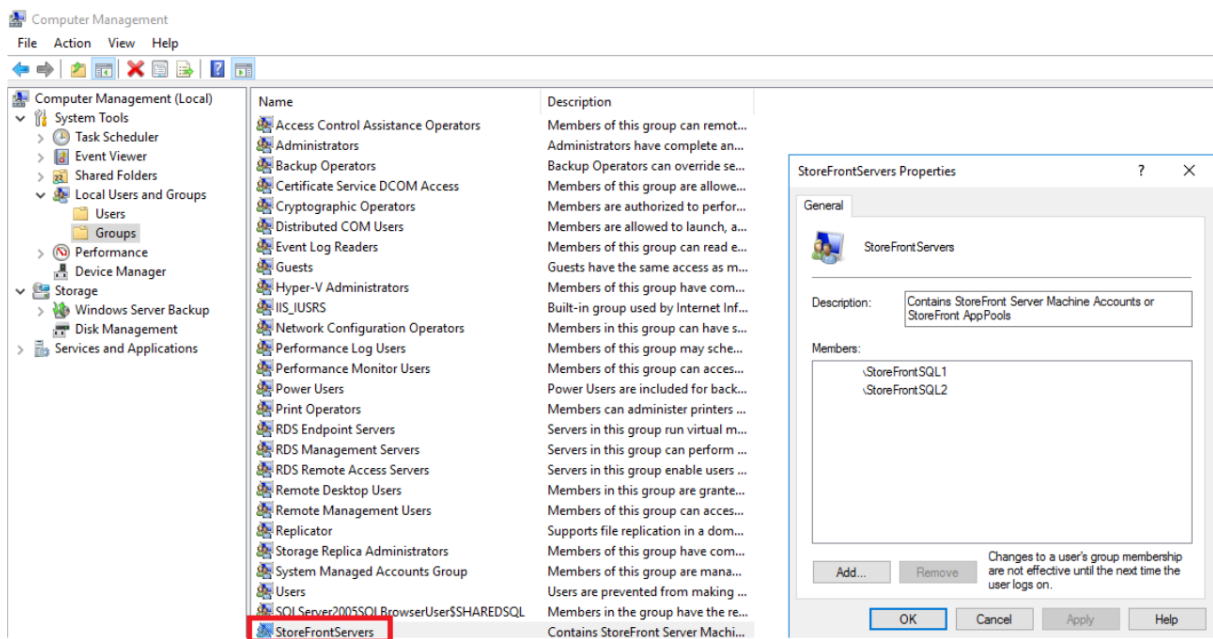
Ensure the Windows firewall rules are correctly configured to allow SQL server connections using either a specific port or dynamic ports. Refer to Microsoft documentation for how to do this in your environment.

**Tip:**

If connection to the local SQL instance fails, check that localhost or <hostname> used in the connection string resolves to the correct IPv4 address. Windows may attempt to use IPv6 instead of IPv4, and DNS resolution of localhost may return ::1 instead of the correct IPv4 address of the StoreFront and SQL server. Completely disabling the IPv6 network stack on the host server may be required to resolve this problem.

### Scenario 3: StoreFront server group and a dedicated Microsoft SQL server instance

Create a local security group called <SQLServer>\StoreFrontServers on the Microsoft SQL server and add all members of the StoreFront server group. This security group is referenced later in the **Create-StoreSubscriptionsDB-2016.sql** script that creates the subscription database schema within SQL.



Add all StoreFront server group domain computer accounts to the <SQLServer>\StoreFrontServers group. Only StoreFront server domain computer accounts listed in the group will be able to read and write subscription records in SQL if Windows authentication is used by SQL server. The following PowerShell function, provided in script [Add-RemoteSFAccounts.ps1](#), creates the local security group and adds two StoreFront servers to it named StoreFrontSQL1 and StoreFrontSQL2.

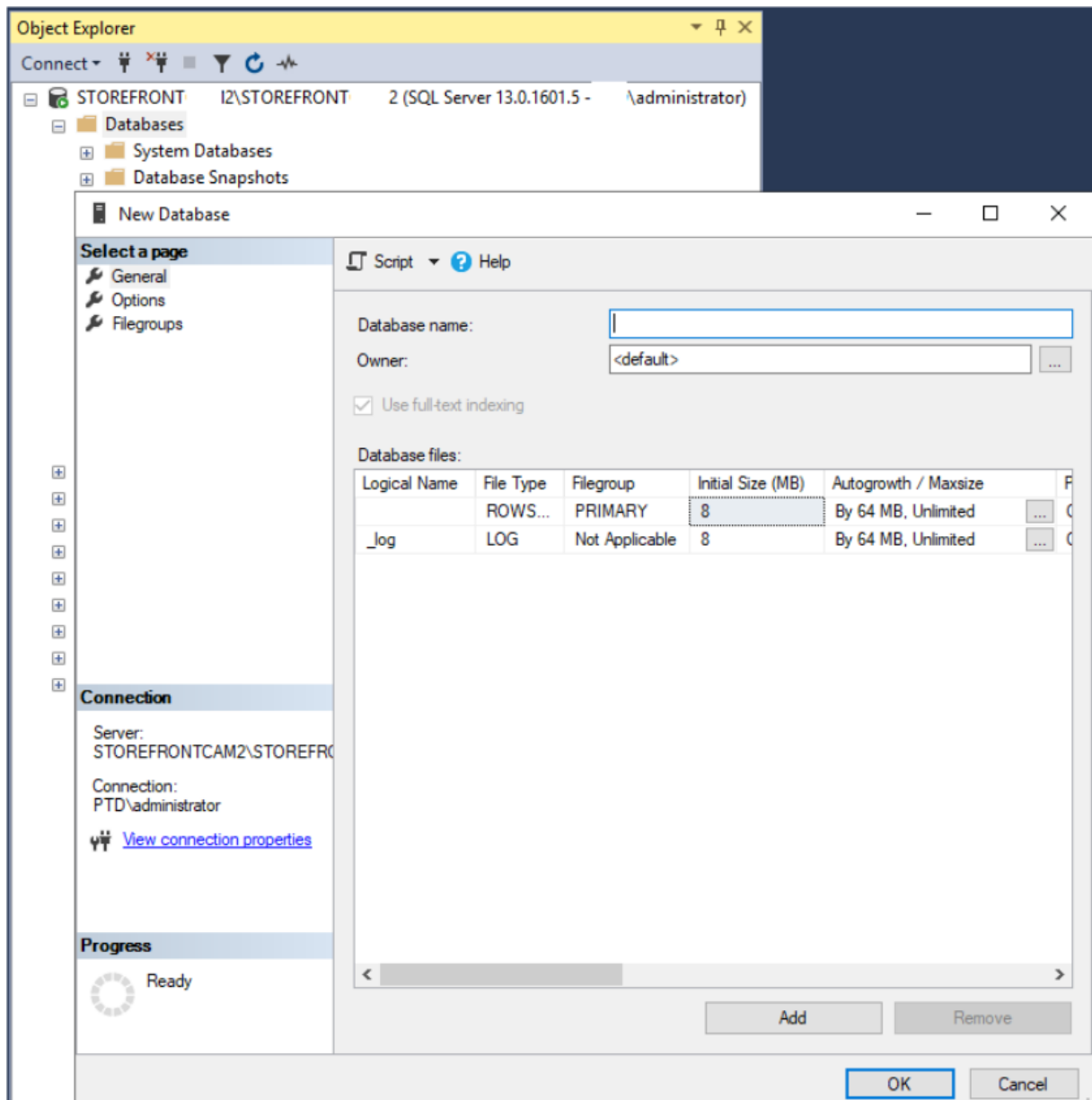
```
1 function Add-RemoteSTFMachineAccounts
2 {
```

```
3
4 [CmdletBinding()]
5 param([Parameter(Mandatory=$True)][string]$Domain,
6 [Parameter(Mandatory=$True)][array]$StoreFrontServers)
7
8 # Create Local Group for StoreFront servers on DB Server
9 $LocalGroupName = "StoreFrontServers"
10 $Description = "Contains StoreFront Server Machine Accounts or
11     StoreFront AppPool virtual accounts"
12
13 # Check whether the Local Security Group already exists
14 if ([ADSI]::Exists("WinNT://$env:ComputerName/$LocalGroupName"))
15 {
16     Write-Host "$LocalGroupName already exists!" -ForegroundColor "
17         Yellow"
18 }
19 else
20 {
21
22     Write-Host "Creating $LocalGroupName local group" -ForegroundColor
23         "Yellow"
24
25     # Create Local Security Group
26     $Computer = [ADSI]"WinNT://$env:ComputerName,Computer"
27     $LocalGroup = $Computer.Create("group",$LocalGroupName)
28     $LocalGroup.setinfo()
29     $LocalGroup.description = $Description
30     $LocalGroup.SetInfo()
31     Write-Host "$LocalGroupName local group created" -ForegroundColor "
32         Green"
33 }
34
35 Write-Host "Adding $StoreFrontServers to $LocalGroupName local group" -
36     ForegroundColor "Yellow"
37
38 foreach ($StoreFrontServer in $StoreFrontServers)
39 {
40     $Group = [ADSI]"WinNT://$env:ComputerName/$LocalGroupName,group"
41     $Computer = [ADSI]"WinNT://$Domain/$StoreFrontServer$"
42     $Group.Add($Computer.Path)
43 }
44
45 Write-Host "$StoreFrontServers added to $LocalGroupName" -
46     ForegroundColor "Green"
47
48 }
49
50 Add-RemoteSTFMachineAccounts -Domain "example" -StoreFrontServers @"(
51     StoreFrontSQL1","StoreFrontSQL2")
```

## Configure the subscription database schema within Microsoft SQL Server for each store

Create a named instance on your Microsoft SQL server for use by StoreFront. Set the path within the .SQL script to correspond to where your version of SQL is installed, or its database files are stored. The example script [Create-StoreSubscriptionsDB-2016.sql](#) uses SQL Server 2016 Enterprise.

Create an empty database using SQL Server Management Studio (SSMS) by right clicking **Databases** then selecting **New Database**.



Type a **Database name** to match your store, or choose a different name such as *STFSubscriptions*.

Before running the script, for each store in your StoreFront deployment, modify the references in the

example script to match your StoreFront and SQL deployments. For example, modify:

- Name each database you create to match the store name in StoreFront in `USE [STFSubscriptions]`.
- Set the path to the database .mdf and .ldf files to where you want to store the database.

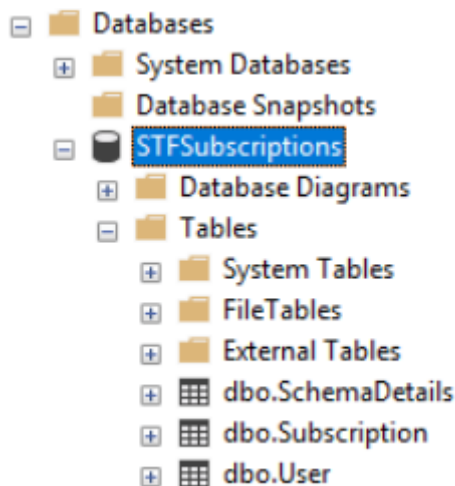
```
C:\Program Files\Microsoft SQL Server\MSSQL13.SQL2016\MSSQL\DATA\STFSubscriptions.mdf
```

```
C:\Program Files\Microsoft SQL Server\MSSQL13.SQL2016\MSSQL\DATA\STFSubscriptions.ldf
```

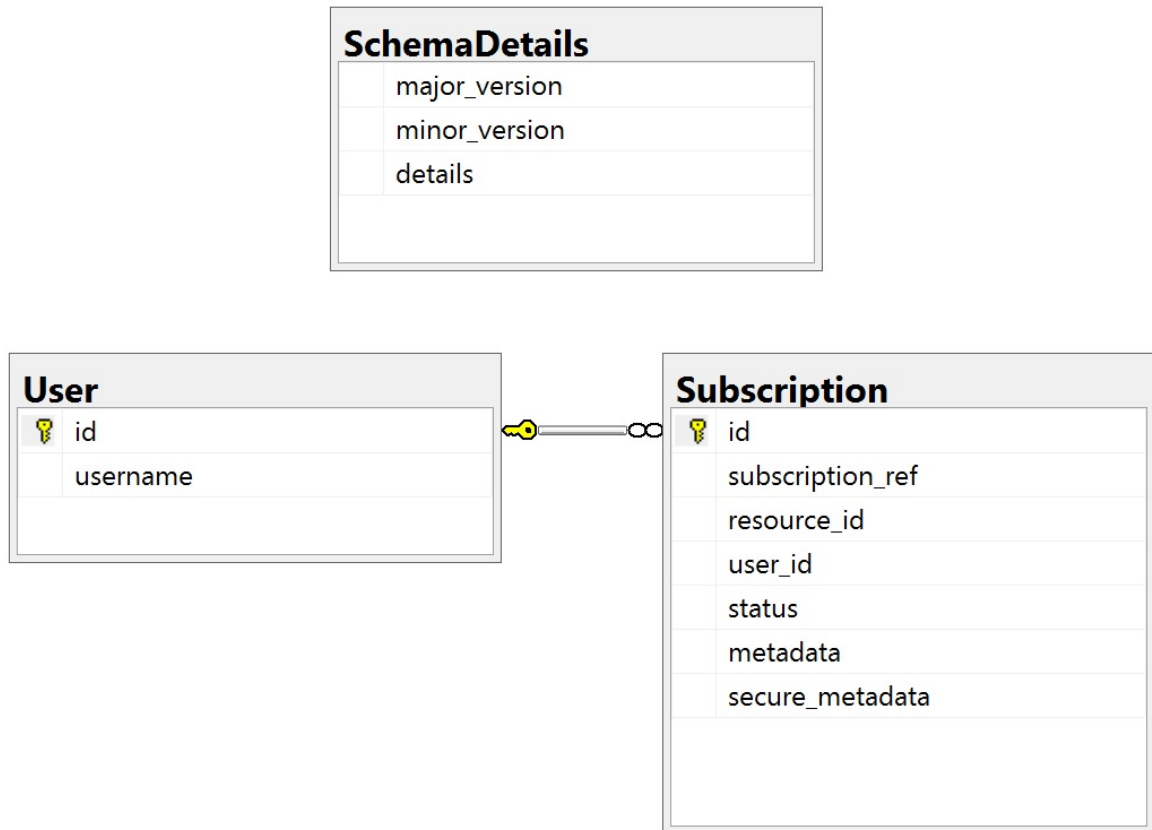
- Set the reference to your SQL server's name within the script:

```
CREATE LOGIN [SQL2016\StoreFrontServers] FROM WINDOWS;  
ALTER LOGIN [SQL2016\StoreFrontServers]
```

Run the script. After successful configuration of the schema, three database tables are created: *SchemaDetails*, *Subscription*, and *User*.



The following database diagram shows the subscriptions database schema that the *Create-StoreSubscriptionsDB-2016.sql* script creates:



## Configure the SQL Server Connection String for each StoreFront store

### Scenario 1

#### Tip:

The original subscription data stored on disk in the ESENT database is not destroyed or removed. If you decide to revert from Microsoft SQL server to using ESENT, it is possible to remove the store connection string and simply switch back to using the original data. Any additional subscriptions that were created while SQL was in use for the store will not exist in ESENT and users will not see these new subscription records. All original subscriptions records will still be present.

**To re-enable ESENT subscriptions on a store** Open the PowerShell ISE and select **Run as Administrator**.

Use the **-UseLocalStorage** option to specify the store you want to re-enable ESENT subscriptions on:

```
1 $SiteID = 1
2 $StoreVirtualPath = "/Citrix/Store1"
```



```
3
4 # Sets SQL DB Connection String
5 $StoreObject = Get-STFStoreService -SiteID $SiteID -VirtualPath
   $StoreVirtualPath
6
7 # Removes the SQL DB Connection string and reverts back to using ESENT
8 Set-STFStoreSubscriptionsDatabase -StoreService $StoreObject -
   UseLocalStorage
9 Get-STFStoreSubscriptionsDatabase -StoreService $StoreObject
```

### Scenarios 2, 3 and 4

Open the PowerShell ISE and select **Run as Administrator**.

Specify the store you want to set a connection string for using **\$StoreVirtualPath**

```
1 $SiteID = 1
2 $VirtualPath= "/Citrix/Store1"
3 $DBName = "Store1"
4 $DBServer = "SQL2016Ent"
5 $DBLocalServer = "localhost"
6 $SQLInstance = "StoreFrontInstance"
7
8 # For a remote database instance
9 $ConnectionString = "Server=$DBServer\;$SQLInstance;Database=$DBName;
   Trusted_Connection=True;"
```

OR

```
1 # For a locally installed database instance
2 $ConnectionString = "$DBLocalServer\;$SQLInstance;Database=$DBName;
   Trusted_Connection=True;"
3
4 # Sets SQL DB Connection String
5 $StoreObject = Get-STFStoreService -SiteID $SiteID -VirtualPath "/"
   Citrix/Store"
6 Set-STFStoreSubscriptionsDatabase -StoreService $StoreObject -
   ConnectionString $ConnectionString
7 Get-STFStoreSubscriptionsDatabase -StoreService $StoreObject
```

Repeat the process for every store in your deployment if you want to configure them all to use an SQL connection string.

### Migrate existing data from ESENT into Microsoft SQL Server

To migrate your existing ESENT data to SQL a two-step data transformation process is required. Two scripts are provided to assist you in performing this one-time operation. If the connection string in

StoreFront and the SQL instance are correctly configured, then all new subscriptions are created automatically within SQL in the correct format. After migration, the historic ESENT subscription data is transformed into an SQL format and users can also see their previously subscribed resources.

### Example: four SQL subscriptions for the same domain user

id	subscription_ref	resource_id	user_id	status	metadata	secure_metadata
1	D00296484A99708E0C09F32A7029	XenDesktopSSL.Notesad+ TLS	1	1	<SubscriptionProperties xmlns:xsd="http://www.w3.org/2001/XMLSchema" xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"><property key="date:position"><value>1</value></property></SubscriptionProperties>	NULL
2	2A2C2FE8F4E424C4FB83C2118E27	XenDesktopSSL.Windows Media Player+ TLS	1	1	<SubscriptionProperties xmlns:xsd="http://www.w3.org/2001/XMLSchema" xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"><property key="date:position"><value>2</value></property></SubscriptionProperties>	NULL
3	4258EAF0810284C60058EED30EA23	XenDesktopSSL.Calculator+ TLS	1	1	<SubscriptionProperties xmlns:xsd="http://www.w3.org/2001/XMLSchema" xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"><property key="date:position"><value>3</value></property></SubscriptionProperties>	NULL
4	9632ACE3170D118E16F79C3A26929CA	XenDesktopSSL.IE11+ TLS	1	1	<SubscriptionProperties xmlns:xsd="http://www.w3.org/2001/XMLSchema" xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"><property key="date:position"><value>4</value></property></SubscriptionProperties>	NULL

id	Username
1	S-1-5-21-6093

**Step 1 Use the Transform-SubscriptionDataForStore.ps1 script to convert the ESENT data into an SQL friendly format for bulk import** Log into the StoreFront server that you want to transform ESENT data from.

Any member of a server group is suitable provided they all contain the same number of subscription records.

Open the PowerShell ISE and select **Run as Administrator**.

Run the script [Transform-SubscriptionDataForStore.ps1](#) which exports a `<StoreName>.txt` file from the ESENT database to the current user's desktop.

The PowerShell script provides verbose feedback on each subscription row that is processed to aid debugging and help you assess the success of the operation. This may take a long time to process.

The transformed data is written out to `<StoreName>SQL.txt` on the current user's desktop after the script has completed. The script summarizes the number of unique user records and the total number of subscriptions processed.

Repeat this process for every store you want to migrate to SQL server.

**Step 2 Use a T-SQL stored procedure to bulk SQL import the transformed data** Each store's data must be imported one store at a time.

Copy the `<StoreName>SQL.txt` file created in Step 1 from the StoreFront server's desktop to `C:\` on the Microsoft SQL server and rename it to `SubscriptionsSQL.txt`.

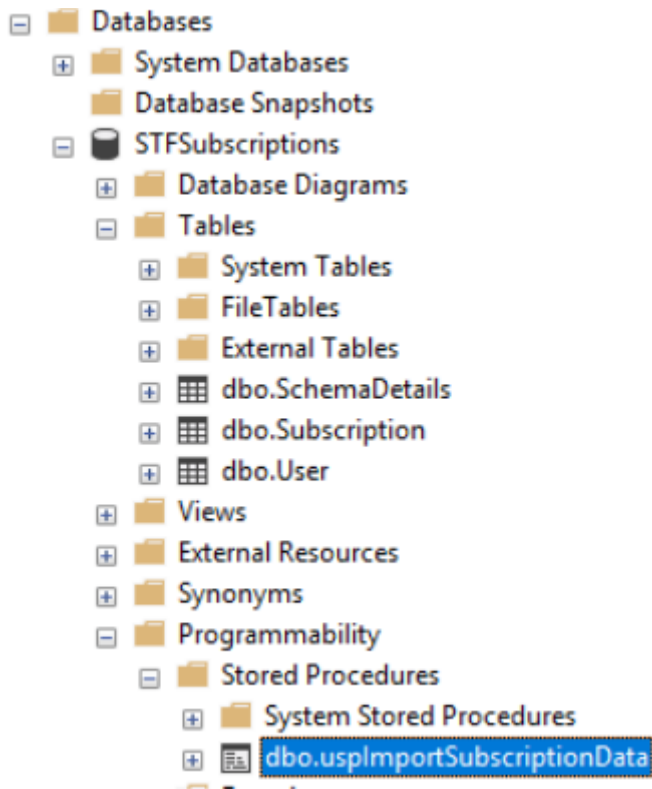
The [Create-ImportSubscriptionDataSP.sql](#) script creates a T-SQL stored procedure to bulk import the subscription data. It removes duplicate entries for each unique user so the resulting SQL data is correctly normalized and split into the correct tables.

Before executing `Create-ImportSubscriptionDataSP.sql`, change `USE [STFSubscriptions]` to match the database under which you want to create the Stored Procedure.

Open the *Create-ImportSubscriptionDataSP.sql* file using SQL Server Management Studio and execute the code within it. This script adds the *ImportSubscriptionDataSP* Stored Procedure to the database you created earlier.

After successful creation of the Stored Procedure the following message is shown in the SQL console, and the *ImportSubscriptionDataSP* Stored Procedure is added to the database:

Commands completed successfully.



Execute the Stored Procedure by right clicking it, then select **Execute Stored Procedure**, and click **OK**.

The screenshot shows a SQL query window with the following code:

```

1 USE [STFSubscriptions]
2 GO
3
4 DECLARE @return_value int
5 EXEC @return_value = [dbo].[uspImportSubscriptionData]
6 SELECT 'Return Value' = @return_value
7
8 GO

```

Below the query window, the Results pane shows a single row with the value 0 under the column header 'Return Value'.

	Return Value
1	0

Return value 0 indicates all data imported successfully. Any problems on import are logged to the SQL console. After the stored procedure has run successfully, compare the total number of subscription records and unique users that [Transform-SubscriptionDataForStore.ps1](#) provides with the result of the two SQL queries below. The two totals should match.

The total number of subscriptions from the transformation script should match the total number reported from SQL by

```

1 SELECT COUNT(*) AS TotalSubscriptions
2 FROM [Subscription]

```

The number of unique uses from the transformation script should match the number of records in the User table reported from SQL by

```

1 SELECT COUNT(*) AS TotalUsers
2 FROM [User]

```

If the transformation script shows 100 unique users and 1000 total subscription records, then SQL should show the same two numbers after successful migration.

Log in to StoreFront to check whether existing users can see their subscription data. Existing subscription records are updated in SQL when users subscribe or unsubscribe their resources. New users and subscription records are also created in SQL.

### Step 3 Run T-SQL queries on your imported data

**Note:**

All Delivery Controller names are case sensitive and must exactly match the case and name used within StoreFront.

```
1 -- Get all SQL subscription records
2 Use [STFSubscriptions]
3 SELECT * FROM [Subscription]
4 SELECT * FROM [User]
```

```
1 -- Get all subscription records for a particular user SID
2 Use [STFSubscriptions]
3 SELECT * FROM [Subscription]
4 INNER JOIN [User]
5 ON [Subscription].[user_id] = [User].[id]
6 WHERE [User].[username] = 'S-1-5-21-xxxxxxxxxx-xxxxxxxxxx-xxxxxxxxxx-
   xxxx'
7
8 -- Get total number of Subscription records for a particular user SID
9 Use [STFSubscriptions]
10 SELECT COUNT(Subscription.id)
11 FROM [Subscription]
12 INNER JOIN [User]
13 ON [Subscription].[user_id] = [User].[id]
14 WHERE [User].[username] = 'S-1-5-21-xxxxxxxxxx-xxxxxxxxxx-xxxxxxxxxx-
   xxxx'
```

```
1 -- Get all subscription records for a particular delivery controller
2 Use [STFSubscriptions]
3 SELECT * FROM [Subscription]
4 WHERE [resource_id] LIKE 'DeliveryController.%'
5
6 -- OR for aggregated resources use the name of the aggregation group
7 Use [STFSubscriptions]
8 SELECT * FROM [Subscription]
9 WHERE [resource_id] LIKE 'DefaultAggregationGroup.%'
10
11 -- Get all subscription records for a particular application
12 Use [STFSubscriptions]
13 SELECT * FROM [Subscription]
14 WHERE [resource_id] = ' DeliveryController.Application'
```

## Update or delete existing subscription records using T-SQL

### DISCLAIMER:

All example SQL update and delete statements are used entirely at your own risk. Citrix is not responsible for any loss or accidental alteration of your subscription data by incorrect use of the provided examples. The following T-SQL statements are provided as a guide to enable simple updates to be performed. Back up all subscription data in SQL database full backups before attempting to update your subscriptions or remove obsolete records. Failure to perform the necessary backups may result in data loss or corruption. Before executing your own T-SQL UPDATE or DELETE statements against the production database, test them on dummy data or on a redun-

duant copy of the production data away from the live production database.

**Note:**

All Delivery Controller names are case sensitive and must exactly match the case and name used within StoreFront.

```
1 -- Update the delivery controller used in all subscriptions.
2 Use [STFSubscriptions]
3 UPDATE [Subscription]
4 SET [resource_id] = REPLACE(resource_id,'OldDeliveryController.','
    NewDeliveryController.')
5 WHERE [resource_id] LIKE 'OldDeliveryController.%'
```

```
1 -- After enabling multi-site aggregation, update the resource_id
2 Use [STFSubscriptions]
3 UPDATE [Subscription]
4 SET [resource_id] = REPLACE(resource_id,'OldDeliveryController.','
    DefaultAggregationGroup.')
5 WHERE [resource_id] LIKE 'OldDeliveryController.%'
```

```
1 -- Delete all subscription records for a particular Delivery Controller
2 Use [STFSubscriptions]
3 DELETE FROM [Subscription]
4 WHERE [resource_id] LIKE 'DeliveryController.%'
```

```
1 -- OR for aggregated resources use the name of the aggregation group
2 Use [STFSubscriptions]
3 DELETE FROM [Subscription]
4 FROM [Subscription]
5 WHERE [resource_id] LIKE 'DefaultAggregationGroup.%'
```

```
1 -- Delete all subscription records for a particular application
2 Use [STFSubscriptions]
3 DELETE FROM [Subscription]
4 FROM [Subscription]
5 WHERE [resource_id] LIKE '%.Application'
```

```
1 -- Delete all subscription records for an application published via a
    specific delivery controller
2 Use [STFSubscriptions]
3 DELETE FROM [Subscription]
4 FROM [Subscription]
5 WHERE [resource_id] = 'DeliveryController.Application'
```

```
1 -- Delete all subscription records for a particular user SID
2 -- relies on cascade to delete records from [Subscription]
3 Use [STFSubscriptions]
4 DELETE FROM [User]
5 WHERE [User].[username] = 'S-1-5-21-xxxxxxxxxx-xxxxxxxxxx-xxxxxxxxxx-
    xxxx'
```

```
1 -- Delete ALL subscription data from a particular database and reset
  the primary key clustered index to start numbering from 0.
2 -- USE WITH EXTREME CARE AND NOT ON LIVE PRODUCTION DATABASES.
3 -- Can be useful whilst debugging data import issues to start with a
  clean database.
4
5 Use [STFSubscriptions]
6 DELETE FROM [Subscription]
7 DBCC CHECKIDENT ([Subscription], RESEED, 0)
8 DELETE FROM [User]
9 DBCC CHECKIDENT ([User], RESEED, 0)
```

## Enable or disable favorites

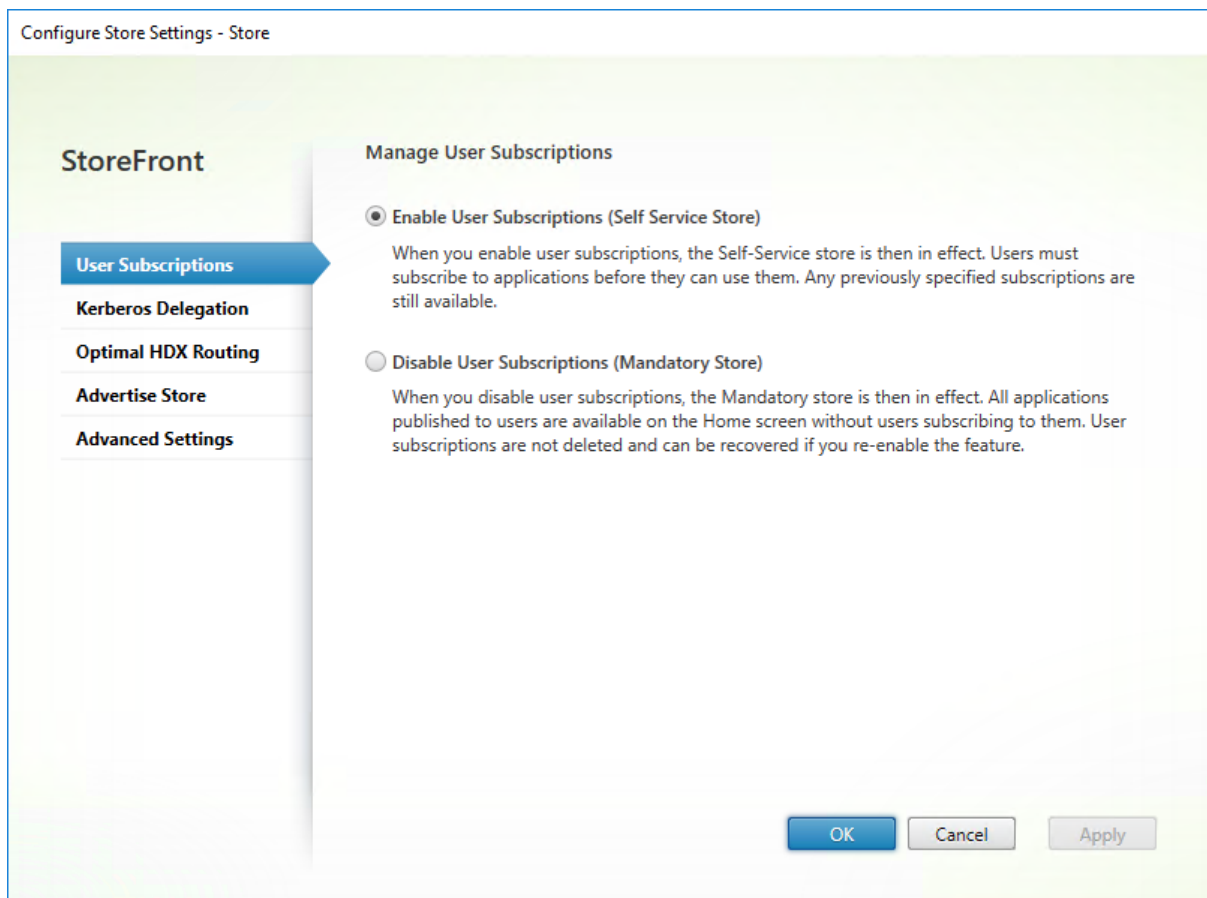
January 8, 2024

Use the User Subscriptions screen to do select one of the following options:

- Allow users to create and remove favourites (Self Service Store). Users can favourite an app by clicking the star on the app tile. Users can click the star again un-favourite an app. Favourite apps are displayed on the **Home** tab.
- Disable favourites (Mandatory Store). Users cannot favourite or un-favourite apps. The home tab is not displayed.

Disabling subscriptions does not delete the Store subscription data. Re-enabling subscriptions for the store will allow the user to see their favourites whenever they next log on.

1. Select the **Stores** node in the left pane of the Citrix StoreFront management console and, in the results pane, select a store. In the **Actions** pane, click **Configure Store Settings**
2. Click on the **User Subscriptions** tab to toggle the user favourites feature off or on.
3. Choose **Enable user subscriptions (Self Service Store)** to enable favourites.
4. Choose **Disable user subscriptions (Mandatory Store)** to disable favourites.



Alternatively, you can use the PowerShell cmdlet [Get-STFStoreService](#) to configure user subscriptions for a store, for example:

```
1 $StoreObject = Get-STFStoreService -SiteID 1 -VirtualPath "/citrix/<
  yourstore>"
2 Set-STFStoreService -StoreService $StoreObject -LockedDown $True -
  Confirm:$False
```

## Citrix Virtual Apps and Desktops configuration

November 6, 2024

When delivering applications with Citrix Virtual Apps and Desktops or Citrix Desktops as a Service, consider the following options to enhance the experience for users when they access their applications through your stores. For more information about delivering applications, see [Applications](#).

- In the **Application name (for user)** field enter the application name as you wish it to appear within your store website.



- In the **Description and keywords** field enter the description that is displayed on the store website when you expand the app details, alongside any keywords.
- Choose the **Application icon** to help users visually identify an application on the StoreFront website.
- In the **Application category** field, optionally enter a category. Include \ in the category name to create a folder hierarchy. You could, for example, group applications according to type or, alternatively, create folders for different user roles in your organization. In the store website **Apps** tab, **Category** view displays a list of categories and the apps in each category.

## Keywords

You can add keywords to an app or desktop by appending the string `KEYWORDS : [keywordname ]` to the application description. Multiple keywords must be separated by spaces only; for example, `KEYWORDS : Accounts Featured`. Keywords can be used in a number of ways:

- Filter applications - see [Advanced store settings](#).
- Create [Featured app groups](#).
- Some keywords have special meanings.

---

Keyword name	Description
<b>Mandatory</b>	Adds an application to the Home tab. Unlike favourites, users cannot remove mandatory applications from the Home tab. Has no effect if favourites are disabled for the store.
<b>Auto</b>	When users log on to the store, the application is automatically favourited and added to their Home tab. Users can unfavourite such applications. Has no effect if favourites are disabled for the store.
<b>TreatAsApp</b>	Apply to desktops to force StoreFront to treat it as an app. The desktop is displayed on the <b>Apps</b> tab rather than the <b>Desktops</b> tab. In addition, the desktop is not automatically started when the user logs on to the store website and is not accessed with the Desktop Viewer, even if the site is configured to do this for other desktops.

Keyword name	Description
<b>prefer="application"</b>	Where <i>application</i> identifies a locally installed application. Applies only on Citrix Workspace app on Windows. This indicates that the locally installed version of an application should be used in preference to the equivalent delivered instance if both are available. For more information, see <a href="#">Configuring Local App Access applications</a> .
<b>Primary</b> and <b>Secondary</b>	When using <a href="#">Multi-Site Aggregation</a> , the one with the keyword <b>primary</b> specified is always preferred over the one with the keyword <b>secondary</b> .

---

## Advanced store settings

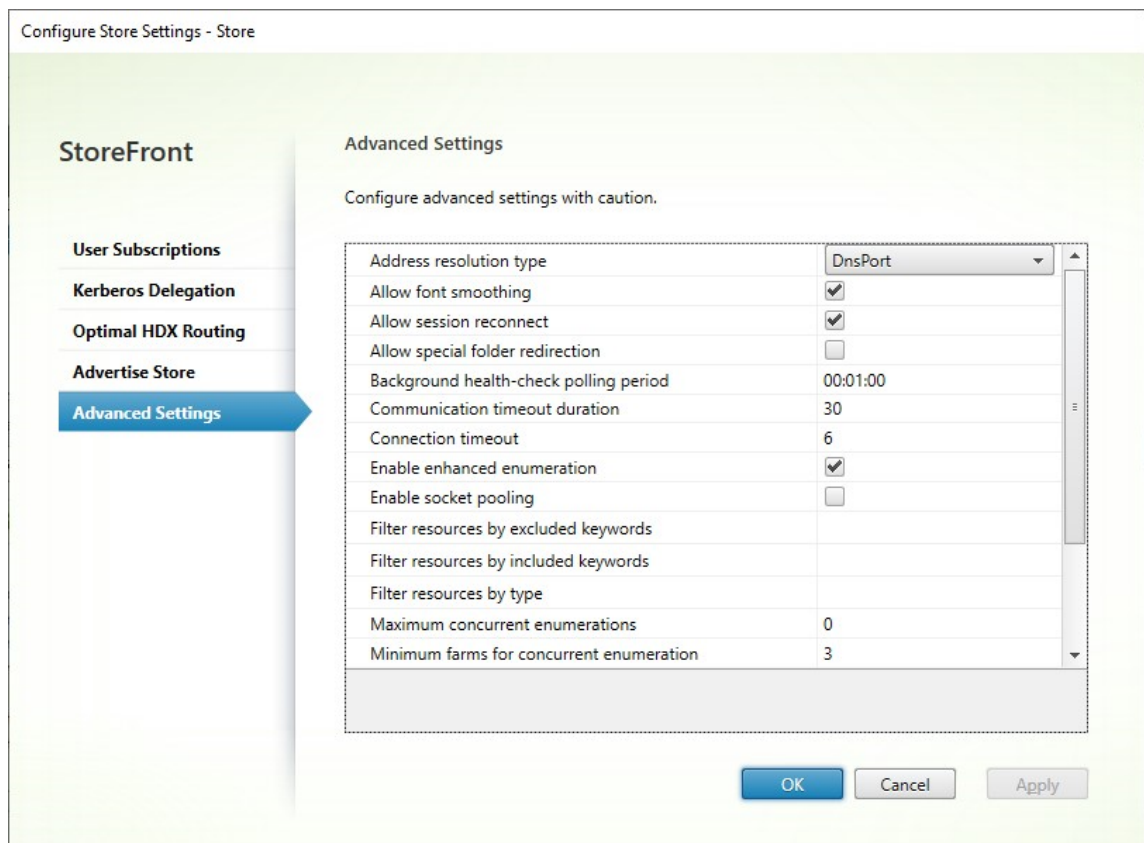
October 18, 2024

You can configure most advanced store properties by using the Advanced Settings page in the Configure Store Settings. Some settings can only be modified using PowerShell.

### Important:

In multiple server deployments, use only one server at a time to make changes to the configuration of the server group. Ensure that the Citrix StoreFront management console is not running on any of the other servers in the deployment. Once complete, [propagate your configuration changes to the server group](#) so that the other servers in the deployment are updated.

1. Select the Stores node in the left pane of the Citrix StoreFront management console, select a store in the center pane, and in the Action pane, select **Configure Store Settings**.
2. On the **Configure Store Settings** page, select **Advanced Settings** and make the required changes.



3. Click **OK** to save your changes.

## Address resolution type

You can specify the type of address to request from the server. The default is DnsPort.

From the **Advanced Settings** window, choose a value from the **Address resolution type** drop down list.

- Dns
- DnsPort
- IPV4
- IPV4Port
- Dot
- DotPort
- Uri
- NoChange

### **Allow font smoothing**

You can specify if you want font smoothing for HDX sessions. The default is On.

From the **Advanced Settings** window, select the **Allow font smoothing** option, and click **OK**.

### **Allow session reconnect**

You can specify if you want HDX sessions to be reconnected. The default is On.

From the **Advanced Settings** window, select the **Allow session reconnect** option.

### **Allow special folder redirection**

With special folder redirection configured, users can map Windows special folders for the server to those on their local computers. Special folders refer to standard Windows folders, such as *\Documents* and *\Desktop*, which are always presented in the same way regardless of the operating system.

From the **Advanced Settings** window, select or clear the **Allow special folder redirection** option to enable or disable special folder redirection, and click **OK**.

### **Advanced health check**

StoreFront runs periodic health checks on each Citrix Virtual Apps and Desktops delivery controller, Cloud Connector and Secure Private Access server to reduce the impact of intermittent server availability. With Advanced health check StoreFront performs a more in-depth check that is more likely to detect any issues.

When using StoreFront 1912 LTSR CU1 and higher, when connecting to Citrix Desktops as a Service via a Cloud connector, advanced health check has the added benefit that it retrieves additional information about what VDAs are in the same location as the cloud connector. In the the event that the cloud connectors are unable to contact Citrix Desktops as a Service, cloud connectors use their local host cache to facilitate connections to VDAs that are co-located. StoreFront uses the additional information from the advanced health check results to contact the most appropriate online connector to launch apps and desktops.

To ensure resource availability during an outage, without having to publish resources in every zone (resource location), ensure that on all StoreFront servers you configure the resource feed to include all cloud connectors in all resource locations and enable the advanced health check feature.

Advanced health check is disabled by default. Citrix recommends that you enable advanced health check on all StoreFront stores. To enable advanced health check, use the PowerShell command [Set-STFStoreFarmConfiguration](#). For example:

```
1 $storeService = Get-STFStoreService -VirtualPath '/Citrix/Store'  
2 Set-STFStoreFarmConfiguration $storeService -AdvancedHealthCheck $true
```

### Background health check polling period

StoreFront runs periodic health checks on each Citrix Virtual Apps and Desktops delivery controller and Cloud Connector to reduce the impact of intermittent server availability. The default is every minute (00:01:00). From the **Advanced Settings** window, specify a time for the **Background health-check Polling period**, and click **OK** to control the frequency of the health check. To disable the health check, set the polling period to 00:00:00, this is not recommended. Setting the polling period to a low value is not recommended when the Advanced health check is enabled as it may have an impact on performance.

### Communication time-out duration

By default, requests from StoreFront to a server providing resources for a store time out after 30 seconds. The server is considered unavailable after 1 unsuccessful communication attempt. From the **Advanced Settings** window, make your changes to the default time, and click **OK** to change these settings.

### Connection timeout

You can specify the number of seconds to wait when establishing an initial connection with a Delivery Controller. The default is 6.

From the **Advanced Settings** window, specify the seconds to wait when establishing the initial connection, and click **OK**

### Enable enhanced enumeration

This option controls whether StoreFront queries Delivery Controllers concurrently or sequentially when enumerating apps and desktops across multiple Citrix Virtual Apps and Desktops Sites. Concurrent enumeration provides faster responses to user queries when aggregating resources across multiple Sites. When this option is selected (the default), StoreFront sends out enumeration requests to all Delivery Controllers at the same time and aggregates responses when they have all responded. You can use the options **Maximum concurrent enumerations** and **Minimum farms for concurrent enumeration** to tune this behavior.

From the **Advanced Settings** window, select (or clear) the **Enable enhanced enumeration** option, and click **OK**.

## Enable socket pooling

Socket pooling is disabled by default in stores. When socket pooling is enabled, StoreFront maintains a pool of sockets, rather than creating a socket each time one is needed and returning it to the operating system when the connection is closed. Enabling socket pooling enhances performance, particularly for Secure Sockets Layer (SSL) connections. To enable socket pooling, you edit the store configuration file. From the **Advanced Settings** window select the **Enable socket pooling** option, and click **OK** to enable socket pooling.

## File type association

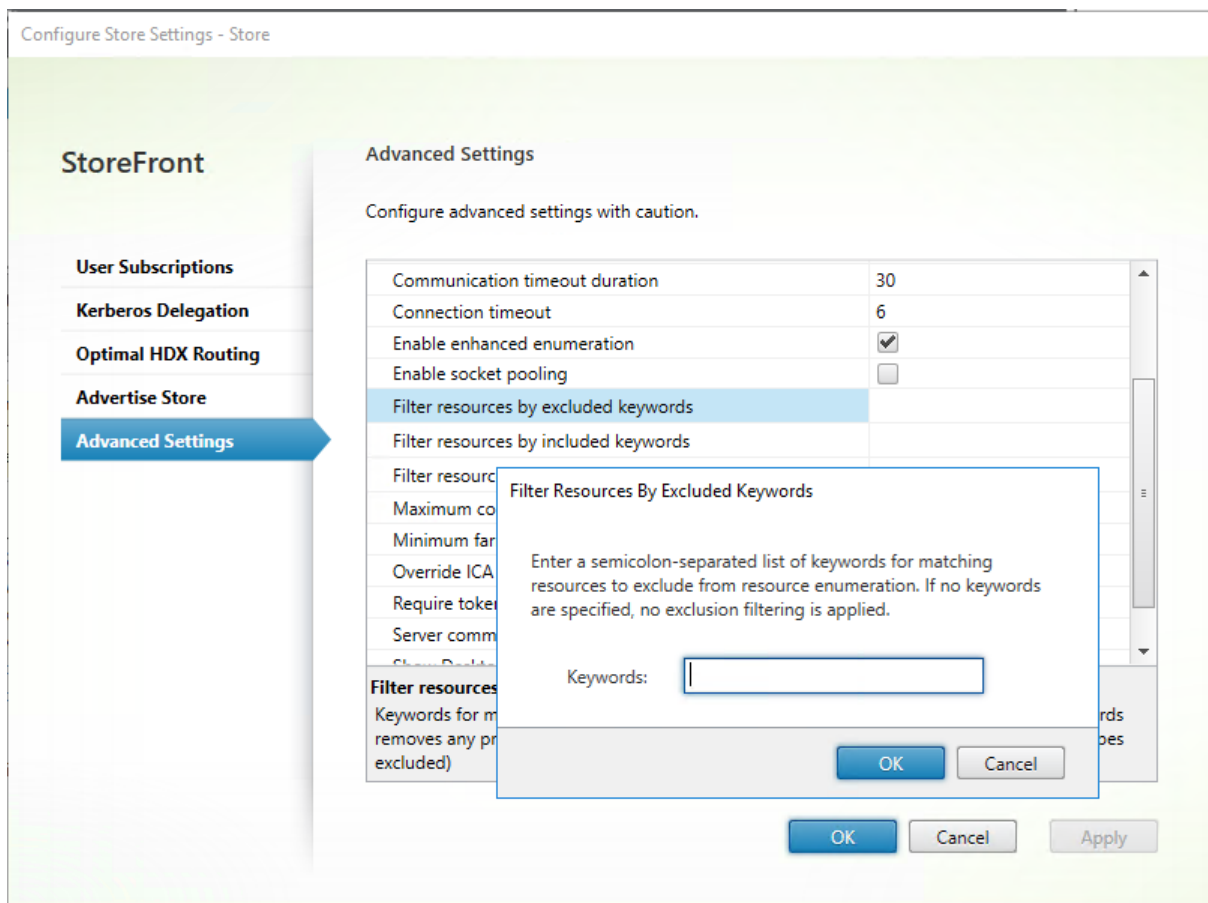
By default, file type association is enabled in stores so that content is seamlessly redirected to users' subscribed applications when they open local files of the appropriate types. To enable disable file type association, use the PowerShell command [Set-STFStoreFarmConfiguration](#). For example:

```
1 $storeService = Get-STFStoreService -VirtualPath '/Citrix/Store'  
2 Set-STFStoreFarmConfiguration $storeService -EnableFileTypeAssociation  
   $false
```

## Filter resources by excluded keywords

You can filter matching resources by excluded keywords. Specifying exclusion keywords removes any previously configured inclusion keywords. The default is no filtering (no resource types excluded).

From the **Advanced Settings** window, select **Filter resources by excluded keywords**, click to the right of it, enter a semicolon-separated list of keywords in the enter keywords box, and click **OK**.



To change the setting using PowerShell, use cmdlet [Set-STFStoreEnumerationOptions](#) with parameter `-FilterByKeywordsExclude`.

The following keywords are reserved and must not be used for filtering:

- Auto
- Mandatory

### Filter resources by included keywords

You can filter matching resources by inclusion keywords. Specifying inclusion keywords removes any previously configured exclusion keywords. The default is no filtering (no resource types excluded).

1. From the **Advanced Settings** window, find the **Filter resources by included keywords** row.
2. Click in the right hand column to bring up the **Filter resources by included keywords** window.
3. Enter a semicolon-separated list of keywords in the enter keywords box
4. Click **OK**.

To change the setting using PowerShell, use cmdlet [Set-STFStoreEnumerationOptions](#) with parameter `-FilterByKeywordsInclude`.

The following keywords are reserved and must not be used for filtering:

- Auto
- Mandatory

### **Filter resources by type**

Choose the resource types to be included in resource enumeration. The default is No filtering (all resource types included).

From the **Advanced Settings** window, select **Filter resources by type**, click to the right of it, choose the resource types to include in the enumeration, and click **OK**.

To change the setting using PowerShell, use cmdlet [Set-STFStoreEnumerationOptions](#) with parameter `-FilterByTypesInclude`, specifying an array of resource types (Applications, Desktops or Documents).

### **Maximum concurrent enumerations**

Specify the maximum number of concurrent requests to send to all Delivery Controllers. This option takes effect when the option **Enable enhanced enumeration** is enabled. The default is 0 (No Limit).

From the **Advanced Settings** window, select **Maximum concurrent enumerations**, enter a number, and click **OK**.

### **Minimum farms for concurrent enumeration**

Specify the minimum number of Delivery Controllers required to trigger concurrent enumeration. This option takes effect when the option **Enable enhanced enumeration** is enabled. The default is 3.

From the **Advanced Settings** window, select **Minimum farms for concurrent enumerations**, enter a number, and click **OK**.

### **Override ICA client name**

Overrides the client name setting in the .ica launch file with a unique ID generated by the web browser. When disabled, Citrix Workspace app specifies the client name. The default is Off.

From the **Advanced Settings** window, select the **Override the ICA client name** option, and click **OK**.



### **Require token consistency**

When enabled, StoreFront enforces consistency between the gateway used to authenticate and the gateway used to access the store. When the values are inconsistent, users must reauthenticate. You must enable this for Smart Access. You must disable this if users access the store through a gateway with authentication disabled. The default is On.

From the **Advanced Settings** window, select the **Require token consistency** option, and click **OK**.

### **Server communication attempts**

Specify the number of attempts to communicate with Delivery Controllers before marking them unavailable. The default is 1.

From the **Advanced Settings** window, select **Server communication attempts**, enter a number, and click **OK**.

### **Show Desktop Viewer for legacy clients**

Specify whether to show the Citrix Desktop Viewer window and toolbar when users access their desktop from legacy clients. The default is Off.

From the **Advanced Settings** window, select the **Show Desktop Viewer for legacy clients** option, and click **OK**.

### **Treat desktops as apps**

Specify whether, when the store is accessed, Desktops are displayed in the Apps view rather than in the Desktops view. The default is Off.

From the **Advanced Settings** window, select the **Treat desktops as apps** option, and click **OK**.

## **Configure optimal HDX routing for a store**

June 26, 2024

Configure optimal Citrix Gateway routing to optimize the handling of ICA connection routing from the HDX engine to Citrix Virtual Apps and Desktops published applications using StoreFront. Typically, the optimal gateway for a site is colocated in the same geographical location.

You need only define optimal Citrix Gateway appliances for deployments where the appliance through which users access StoreFront is not the optimal gateway. If launches should be directed back through the gateway making the launch request, StoreFront does this automatically.

You can either map gateways to specific resource feeds (delivery controllers) or to zones. A zone usually represents a data center in a geographic location. You can map an optimal gateway to more than one zone, but typically you should use a single zone. It is expected that each zone has at least one optimal Citrix Gateway that is used for HDX connections to resources within that zone.

When using Citrix Virtual Apps and Desktops, zones are defined in Studio and any zones defined in StoreFront must exactly match the zone names defined in Studio. For more information, see [Zones](#).

When using Citrix Desktops as a Service, a zone is equivalent to a resource location. Resource locations are defined in Citrix Cloud console and any zones defined in StoreFront must exactly match the resource location name defined in Citrix Cloud console. For more information, see [Set up resource locations](#).

### **Example scenario using farms**

1 x UK Gateway -> 1 x UK StoreFront

- UK Apps and Desktops local
- US Apps and Desktops used only for UK failover

1 x US Gateway -> 1 x US StoreFront

- US Apps and Desktops local
- UK Apps and Desktops used only for US failover

A UK gateway provides remote access to UK hosted resources such as apps and desktops using a UK StoreFront.

The UK StoreFront has both a UK-based and US-based Citrix Gateway defined and UK and US controllers in its Delivery Controller list. UK users access remote resources through their geographically colocated gateway, StoreFront, and farms. If their UK resources become unavailable, they can connect to US resources as a temporary failover alternative.

Without optimal gateway routing all ICA launches would pass through the UK gateway that made the launch request regardless of where the resources are geographically located. By default, gateways used to make launch requests are identified dynamically by StoreFront when the request is made. Optimal gateway routing overrides this and forces US connections through the gateway closest to the US farms that provides apps and desktops.

**Note:**

You can map only one optimal gateway per site for each StoreFront store.

**Example scenario using zones**

1 x CAMZone -> 2 x UK StoreFronts

- Cambridge, UK: Apps and Desktops
- Fort Lauderdale, Eastern US: Apps and Desktops
- Bangalore, India: Apps and Desktops

1 x FTLZone -> 2 x US StoreFronts

- Fort Lauderdale, Eastern US: Apps and Desktops
- Cambridge, UK: Apps and Desktops
- Bangalore, India: Apps and Desktops

1 x BGLZone -> 2 x IN StoreFronts

- Bangalore, India: Apps and Desktops
- Cambridge, UK: Apps and Desktops
- Fort Lauderdale, Eastern US: Apps and Desktops

Figure 1. Suboptimal gateway routing

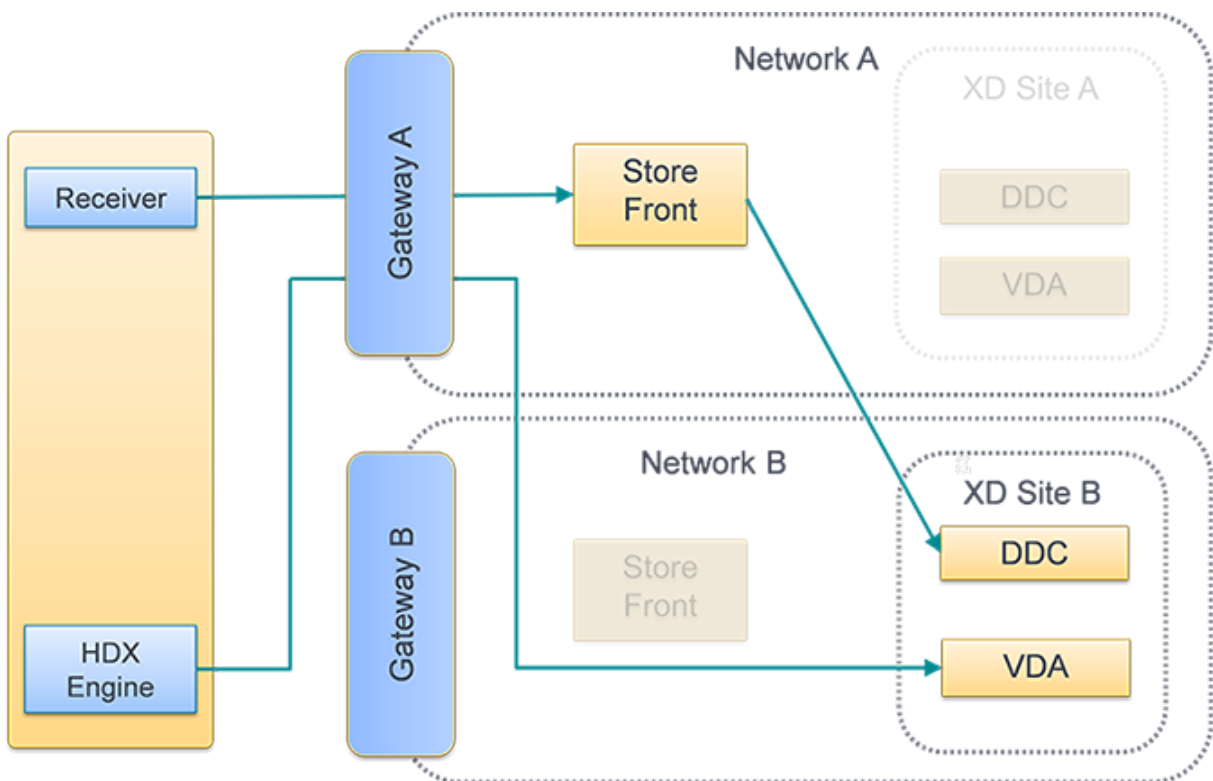
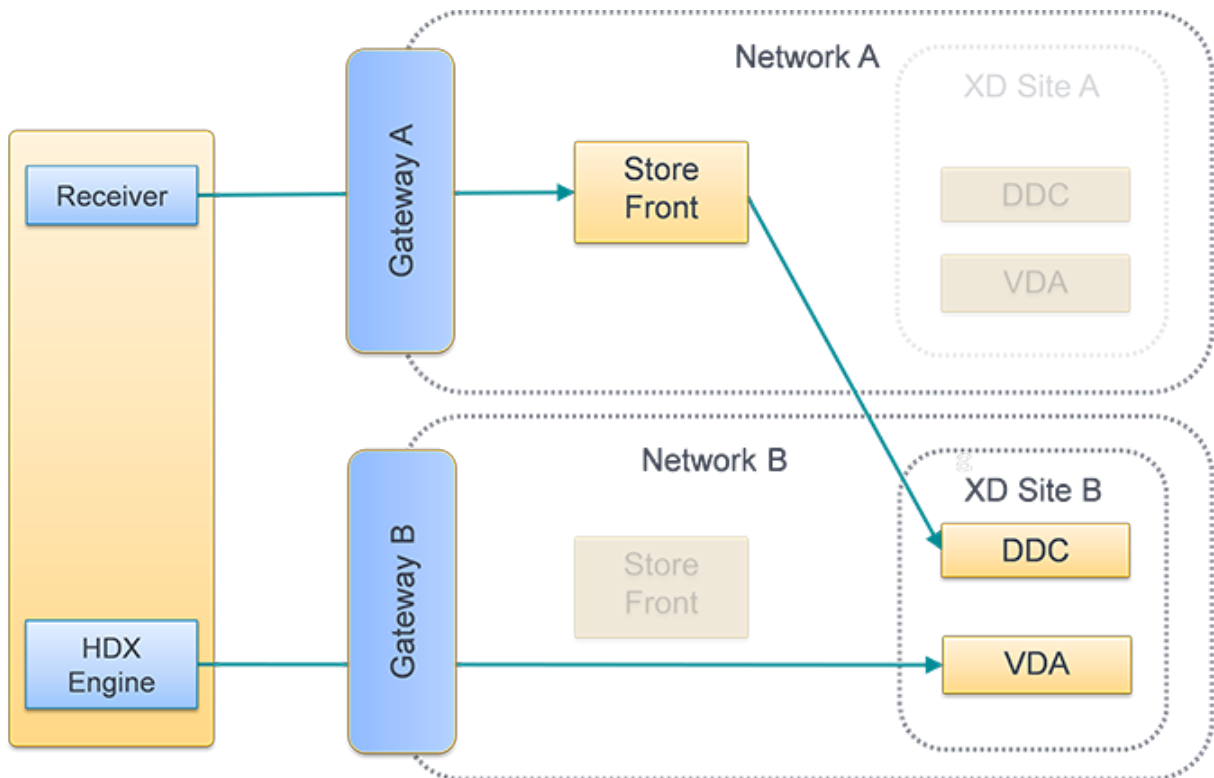
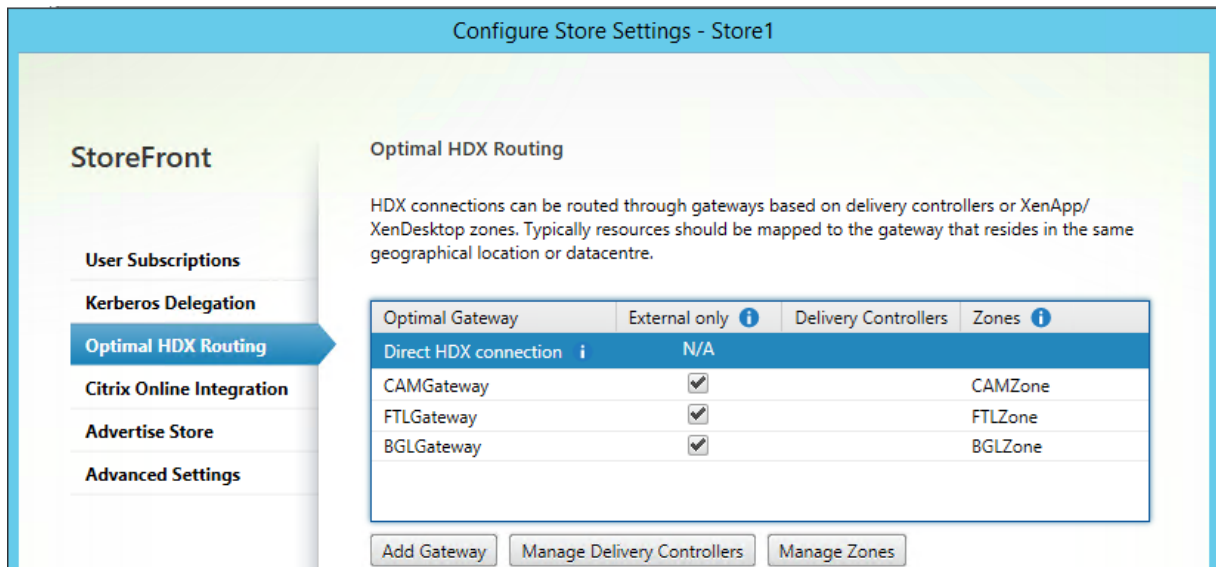


Figure 2. Optimal gateway routing



### Configure Optimal HDX routing

1. Select the **Stores** node in the left pane of the Citrix StoreFront management console and, in the results pane, select a store. In the **Actions** pane, click **Configure Store Settings**.
2. Select the **Optimal HDX Routing** tab.
3. Select a gateway.
  - a) To use the gateway when accessing resources from specific delivery controllers, click **Manage Delivery Controllers** and tick one or more delivery controllers
  - b) To use the gateway when accessing resources from a group of delivery controllers in a Zone, click **Manage Zones** and enter one or more zone.
  - c) By default once you add a delivery controller or zone, **External Only** is ticked, meaning StoreFront only uses the gateway to launch StoreFront for users connected to StoreFront via a gateway. If you wish to also use the gateway to launch resources for users who have connected directly to StoreFront without going via a gateway, untick **External Only**.
4. If you wish to always connect directly to certain resources without using a gateway, even for users accessing StoreFront remotely via a gateway, select **Direct HDX connection** and choose some delivery controllers or zones.



## Use PowerShell to configure optimal Citrix Gateway routing for a store

- To configure optimal gateway routing for a store use [Register-STFStoreOptimalLaunchGateway](#).
- To remove optimal gateway routing for a store use [Unregister-STFStoreOptimalLaunchGateway](#).
- To view optimal routing for a store use [Get-STFStoreRegisteredOptimalLaunchGateway](#).

## Subscription synchronization

February 1, 2024

StoreFront automatically synchronizes subscriptions between servers in a StoreFront server group. If you have multiple server groups (typically in different geographic location) then you can configure periodic pull synchronization of users' subscriptions from stores in different StoreFront deployments. This must be done using PowerShell.

### Note:

The StoreFront and PowerShell consoles cannot be open at the same time. Always close the StoreFront management console before using the PowerShell console to administer your StoreFront configuration. Likewise, close all instances of PowerShell before opening the StoreFront console.

When establishing your subscription synchronization, note that the configured Delivery Controllers must be named identically between the synchronized Stores including the case. Failing to duplicate

the Delivery Controller names exactly may lead to users having different subscriptions across the synchronized Stores. If you synchronizing subscriptions from aggregated resources, the name of the aggregation groups used by both Stores must also match. Delivery Controller names and Aggregation Group names are case sensitive; for example, *CVAD\_US* is different to *Cvad\_Us*.

1. Use an account with local administrator permissions to start the Windows PowerShell ISE.
2. To configure synchronization, use the [Publish-STFServerGroupConfiguration](#) command. You can either specify a start time and recurring interval or a list of times. For example to start synchronizing at 08:00 then every 30 minutes:

```
1 Add-STFSubscriptionSynchronizationSchedule -RecurringStartTime  
08:00:00 -RecurringInterval 30
```

We recommend that you stagger pull schedules to avoid two server groups attempting to pull subscription data from each other at the same time. For example, a schedule to pull data from each server group every 60 mins would be configured as follows. Server group 1 pulls data from server group 2 at 01:00, 02:00, 03:00 and so on. Server group 2 pulls data from server group 1 at 01:30, 02:30, 03:30 and so on.

3. To specify the remote StoreFront deployment containing the store to be synchronized, type the following command. You must configure this for each data center where a StoreFront server group resides so it can pull subscription data from other remote datacenters. See the following US and UK datacenter examples:

- Run on US data center StoreFront servers to pull data from the UK datacenter servers:

```
1 $StoreObject = Get-STFStoreService -SiteID 1 -VirtualPath "/"  
Citrix/Store"  
2 Add-STFSubscriptionSynchronizationSource -FriendlyName "  
SyncFromUKStore" -StoreService $StoreObject -  
RemoteStoreFrontAddress "UKloadbalancedStoreFront.example.  
com"
```

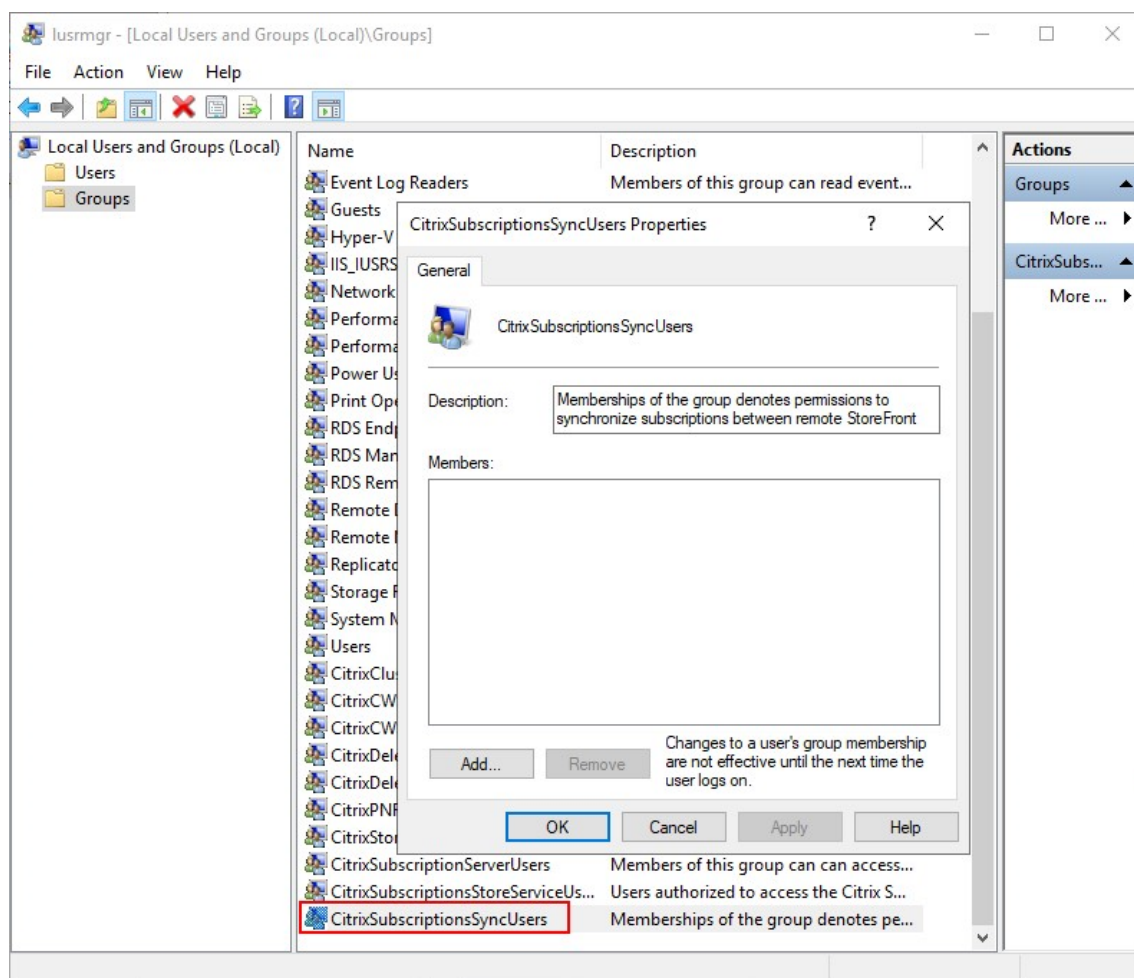
- Run on UK data center StoreFront servers to pull data from the US datacenter servers:

```
1 $StoreObject = Get-STFStoreService -SiteID 1 -VirtualPath "/"  
Citrix/Store"  
2 Add-STFSubscriptionSynchronizationSource -FriendlyName "  
SyncFromUSStore" -StoreService $StoreObject -  
RemoteStoreFrontAddress "USloadbalancedStoreFront.example.  
com"
```

where *FriendlyName* is a name that helps you identify the remote deployment and *RemoteStoreFrontAddress* is the FQDN of the StoreFront server or load-balanced server group for the remote deployment. To synchronize application subscriptions between two or more stores, all stores which are to be synchronized must have the same name in their respective StoreFront deployments.

4. Add the Microsoft Active Directory domain machine accounts for each StoreFront server in the remote deployment to the local Windows user group CitrixSubscriptionSyncUsers on the current server.

This allows the current servers to pull new or updated subscription data from the remote servers listed in in CitrixSubscriptionSyncUsers once you have configured a synchronization schedule. For more information about modifying local user groups, see [https://docs.microsoft.com/en-us/previous-versions/windows/it-pro/windows-server-2008-R2-and-2008/cc772524\(v=ws.11\)](https://docs.microsoft.com/en-us/previous-versions/windows/it-pro/windows-server-2008-R2-and-2008/cc772524(v=ws.11)).



5. When you have configured the schedule as you intend, use the Citrix StoreFront management console, or the Powershell below, to propagate the subscription synchronization schedules and sources to the all other servers in the group.

```
1 Publish-STFServerGroupConfiguration
```

For more information about propagating changes in a multiple server StoreFront deployment, see [Configure server groups](#).

6. To remove an existing subscription synchronization schedule, run the following command, then propagate the configuration change to the other StoreFront servers in the deployment.

```
1 Clear-STFSubscriptionSynchronizationSchedule
2 Publish-STFServerGroupConfiguration
```

7. To remove a specific subscription synchronization source, run the following command, then propagate the configuration change to the other StoreFront servers in the deployment.

```
1 Remove-STFSubscriptionSynchronizationSource -FriendlyName "
  SyncFromUKStore"
2 Publish-STFServerGroupConfiguration
```

8. To remove all existing subscription synchronization sources, run the following command, then propagate the configuration change to the other StoreFront servers in the deployment.

```
1 Clear-STFSubscriptionSynchronizationSource
2 Publish-STFServerGroupConfiguration
```

9. To list the subscription synchronization schedules currently configured for your StoreFront deployment, run the following command.

```
1 Get-STFSubscriptionSynchronizationSchedule
```

10. To list the subscription synchronization sources currently configured for your StoreFront deployment, run following command.

```
1 Get-STFSubscriptionSynchronizationSource
```

## Configure session settings

December 23, 2024

When a user launches an application, StoreFront generates a document (known as an ica file) that is contains all of the settings that Citrix Workspace app needs to launch and configure that session.

In most cases it is recommended to modify sessions settings using [Citrix Virtual Apps and Desktops Policies](#) or [Citrix DaaS Policies](#). However in some cases it useful to override these settings for a particular store. This can be useful if a store aggregates resources from multiple sites and you want to apply the same settings to all resources for that store.

To define session settings for a store, either:

- Use the Global App Config Service. This is a service on Citrix Cloud. For more details see [Configure Citrix Workspace app using Global App Configuration service](#).
- On the StoreFront server, add settings to the store's default.ica file.



You can find default.ica on the StoreFront server in the `\inetpub\wwwroot\Citrix\[StoreName]\App_Data` directory.

For a list of available settings see [ICA Settings Reference](#). Some settings apply globally. You can also add sections that apply to specific apps by adding a section whose name exactly matches the application name as configured in Studio.

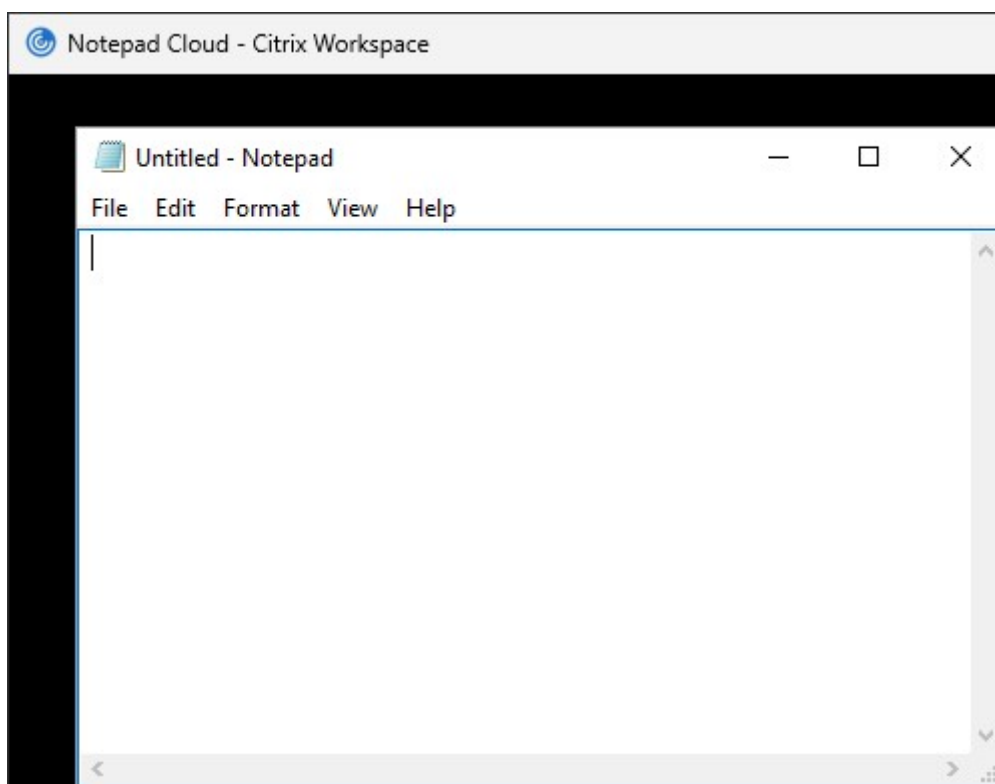
### **Example: Launch Notepad in windowed mode**

To configure an application to launch in Windowed mode, in default.ica, add a section for the application with the settings:

- TWIMode - set to Off to enable windowed mode.
- DesiredHRES - optionally the horizontal number of pixels.
- DesiredVRES - optionally the vertical number of pixels.

For example:

```
1 [Notepad]
2 TWIMode=Off
3 DesiredHRES=1024
4 DesiredVRES=768
```



## ICA file signing

October 28, 2024

StoreFront provides the option to digitally sign ICA files so that versions of Citrix Workspace app that support this feature can verify that the file originates from a trusted source. When file signing is enabled in StoreFront, the ICA file generated when a user starts an application is signed using a certificate from the personal certificate store of the StoreFront server. ICA files can be signed using any hash algorithm supported by the operating system running on the StoreFront server. The digital signature is ignored by clients that do not support the feature or are not configured for ICA file signing. If the signing process fails, the ICA file is generated without a digital signature and sent to Citrix Workspace app, the configuration of which determines whether the unsigned file is accepted.

To be used for ICA file signing with StoreFront, certificates must include the private key and be within the allowed validity period. If the certificate contains a key usage extension, this must allow the key to be used for digital signatures. Where an extended key usage extension is included, it must be set to code signing or server authentication.

For ICA file signing, Citrix recommends using a code signing or SSL signing certificate obtained from a public certification authority or from your organization's private certification authority. If you are unable to obtain a suitable certificate from a certification authority, you can either use an existing SSL certificate, such as a server certificate, or create a new root certification authority certificate and distribute it to users' devices.

ICA file signing is disabled by default. To enable ICA file signing, you must install a certificate and configure the store to use that certificate. Signing the ICA file has no effect unless you also configure Citrix Workspace app for Windows to require a certificate, for more information see [ICA File Signing](#).

Note:

The StoreFront and PowerShell consoles cannot be open at the same time. Always close the StoreFront management console before using the PowerShell console to administer your StoreFront configuration. Likewise, close all instances of PowerShell before opening the StoreFront console.

1. On your StoreFront server, open **Manage computer certificates**.
2. Add your certificate to the **Citrix Delivery Services** certificate store.
3. Open the certificate, go to the **Details** tab and record the thumbprint.
4. Enable signing for a store using the [Set-STFStoreService](#) PowerShell cmdlet:

```
1 $storeService = Get-STFStoreService
2 Set-STFStoreService $storeService -IcaFileSigning $true -
   IcaFileSigningCertificateThumbprint [certificatethumbprint]
```

```
3 $certificate = Get-DSCertificate "[certificatethumbprint]"
4 . "C:\Program Files\Citrix\Receiver StoreFront\Scripts\
  ImportModules.ps1"
5 Add-DSCertificateKeyReadAccess -certificate $certificates[0] -
  accountName " IIS APPPOOL\Citrix Delivery Services Resources "
```

Where **[certificatethumbprint]** is the digest (or thumbprint) of the certificate data produced by the hash algorithm.

If you want to use a hash algorithm other than SHA-1, add a parameter **-IcaFileSigningHashAlgorithm** set to sha256, sha384, or sha512, as required.

## Citrix Workspace app configuration

October 18, 2024

### Global App Config service

The Global App Config service is a cloud service for managing Citrix Workspace app configuration. Within your Citrix Cloud account you can claim your store URLs and define the configuration for each of your stores. For more details see [Configure settings for on-premises stores](#).

### Store account settings

As an alternative to Global App Config service, you can configure Citrix Workspace app via the store account settings. When a user adds a store to a locally installed Citrix Workspace app, it retrieves the store account settings StoreFront. This can include configuration properties, for instance to tell Citrix Workspace app for Windows whether it should create start menu shortcuts for apps. See the Workspace app documentation for details of properties, for instance [Using StoreFront account settings to customize app shortcut locations](#).

To modify these settings:

1. Open web.config file in `C:\inetpub\wwwroot\Citrix\Roaming`.
2. In the `<Accounts>` section, find the element `<account ... name="Store" ... >` for the store you wish to change.
3. Under the `Account` section, find the `<annotatedServices>/<annotatedServiceRecord>/<metadata>/<properties>` section.

4. After the `<clear />` element, add the properties in the form `<property name="[name]" value="[value]" />`. For example:

```
1 <properties>
2   <clear />
3   <property name="PutShortcutsOnDesktop" value="true" />
4   <property name="DesktopDir" value="Citrix Applications" />
5 </properties>
```

### Important

In multiple server deployments, use only one server at a time to change the configuration of the server group. Ensure that the Citrix StoreFront management console is not running on any of the other servers in the deployment. Once complete, propagate your configuration changes to the server group, so that the other servers in the deployment are updated.

## Workspace app website

To configure which website configuration is used by locally installed Citrix Workspace app, see [Configure Workspace app website](#).

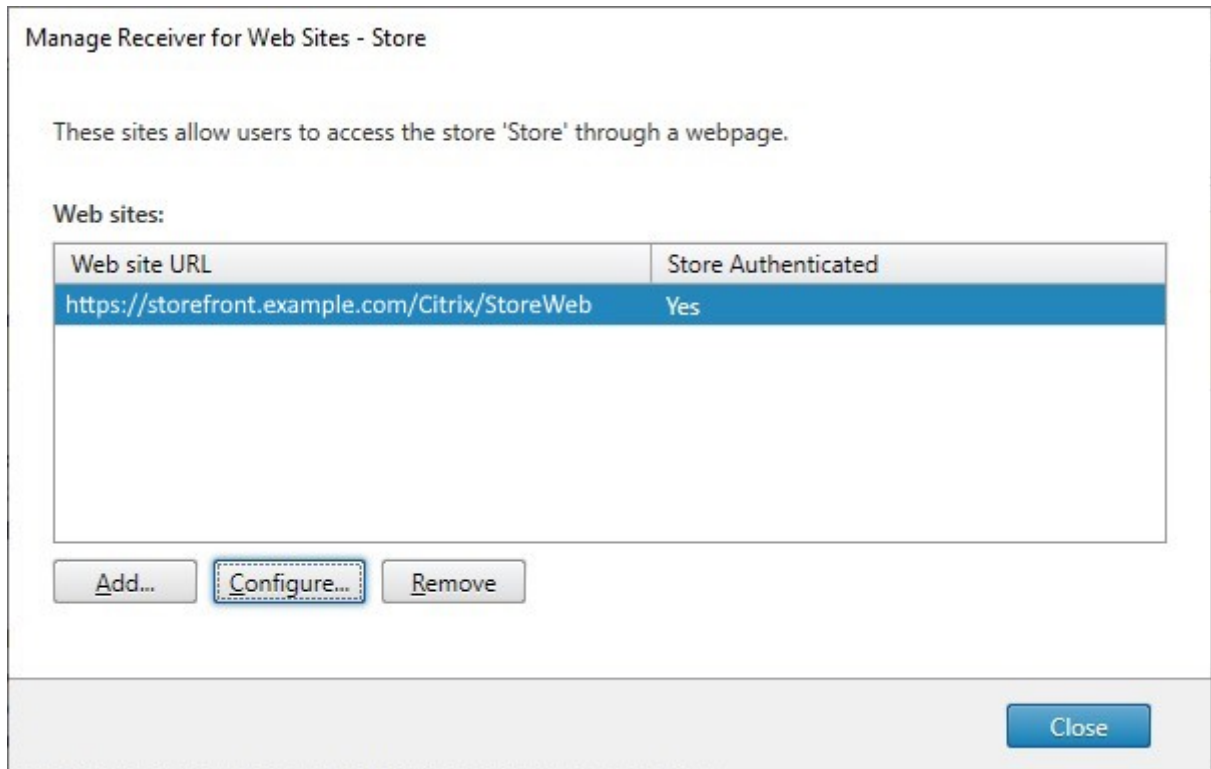
## Manage a website

September 11, 2024

When you create a store, a website is created for it automatically which users can access through either through a browser or through Citrix Workspace app. You must have at least one website. You can add additional websites to existing stores. This allows you to provide different URLs with different configurations to your users. However multiple websites can only be accessed through a web browser as Citrix Workspace Apps are configured to use one specific website for a store, see [Configure Workspace app website](#).

To view the websites for a store:

1. From the management console, select the **Stores** node in the left pane.
2. Select the store you wish to configure.
3. In the **Actions** pane, click **Manage Receiver for Web**.



From the **Manager Receiver for Web Sites** screen, you can perform the following tasks:

Task	Detail
<a href="#">Create a website</a>	Create websites, which enable users to access stores through a web page or Workspace app.
<a href="#">Configure a website</a>	Modify settings for your website.
<a href="#">Remove a website</a>	Remove a Citrix Receiver for Web site.
<a href="#">Configure Workspace app website</a>	Choose which website to use from within the Citrix Workspace app.

## PowerShell

To get a list of websites, use cmdlet [Get-STFWebReceiverService](#).

## Create a website

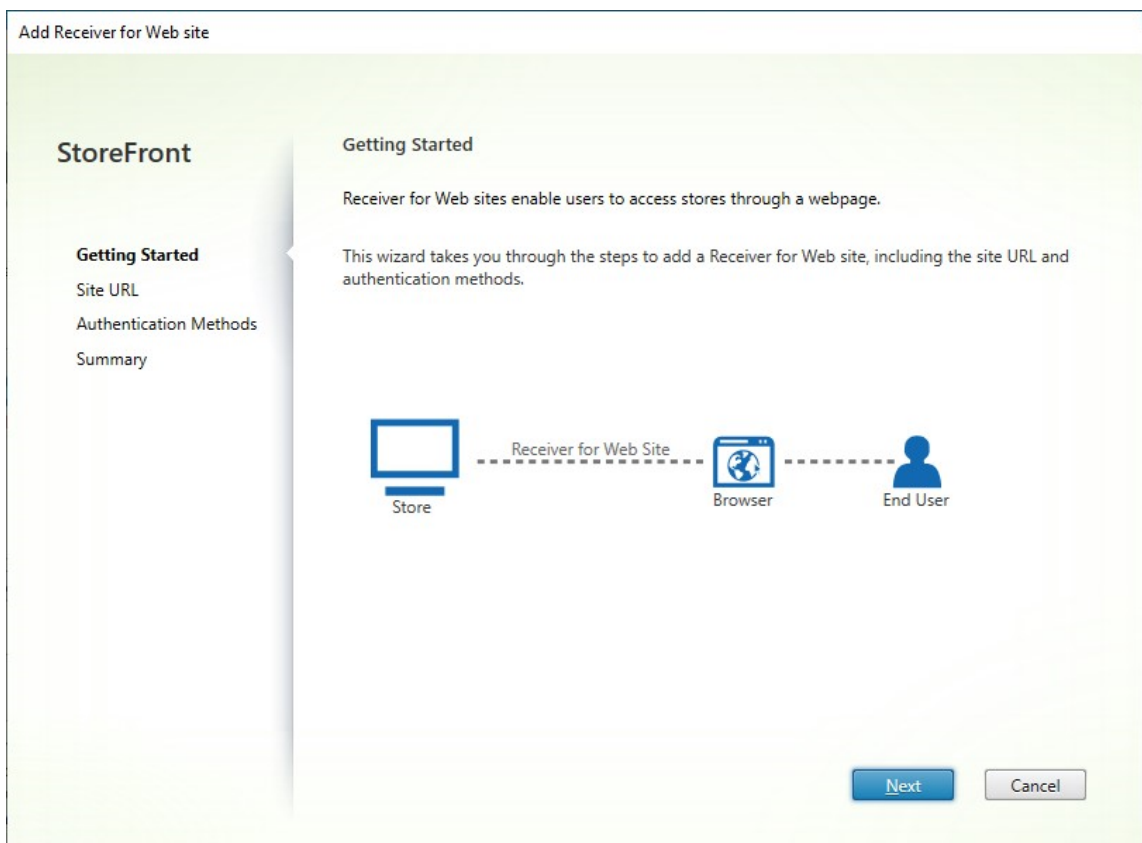
January 8, 2024

When you create a store, a website is created for it automatically. You can add additional websites to existing stores. This allows you to provide different URLs with different configurations to your users. However multiple websites can only be accessed through a web browser as Citrix Workspace Apps are configured to use one specific website for a store, see [Configure Workspace app website](#).

**Important:**

In multiple server deployments, use only one server at a time to make changes to the configuration of the server group. Ensure that the Citrix StoreFront management console is not running on any of the other servers in the deployment. Once complete, [propagate your configuration changes to the server group](#) so that the other servers in the deployment are updated.

1. From the management console, select the store for which you want to create the website, and in the Actions pane, click **Manage Receiver for Web Sites**.
2. Click **Add** then click **Next**.



3. Type the desired **Web Site Path**, choose if you want to this to be the default website for the base URL and click **Next**.

Add Receiver for Web site

**StoreFront**

- ✓ Getting Started
- Site URL**
- Authentication Methods
- Summary

**Site URL**

Allow users to connect to a store through a webpage.

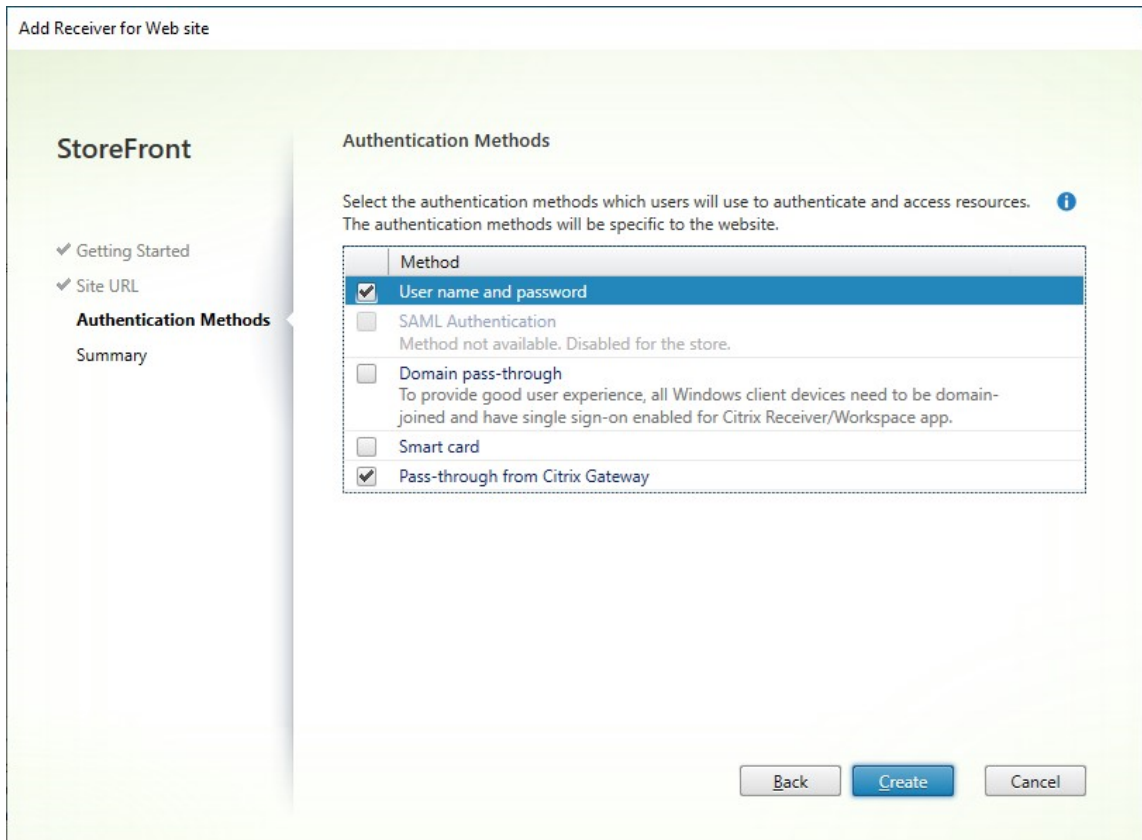
Base URL:

Web Site Path:

Set this Receiver for Web site as IIS default

When this is checked, the Receiver for Web site created with the store will be set as the default IIS website. This setting will override any previous defaults configured for the IIS sites.

4. Tick or untick the desired [authentication methods](#). Some methods are only available if they have been configured for the store. Press **Next**.



5. When the site has been created, click **Finish**.
6. Select the newly created site and press **Edit** to configure your web site as required, see [Configure Websites](#).

## Create a website using the PowerShell SDK

To create a website with the [PowerShell SDK](#), call the `Add-STFWebReceiverService` cmdlet.

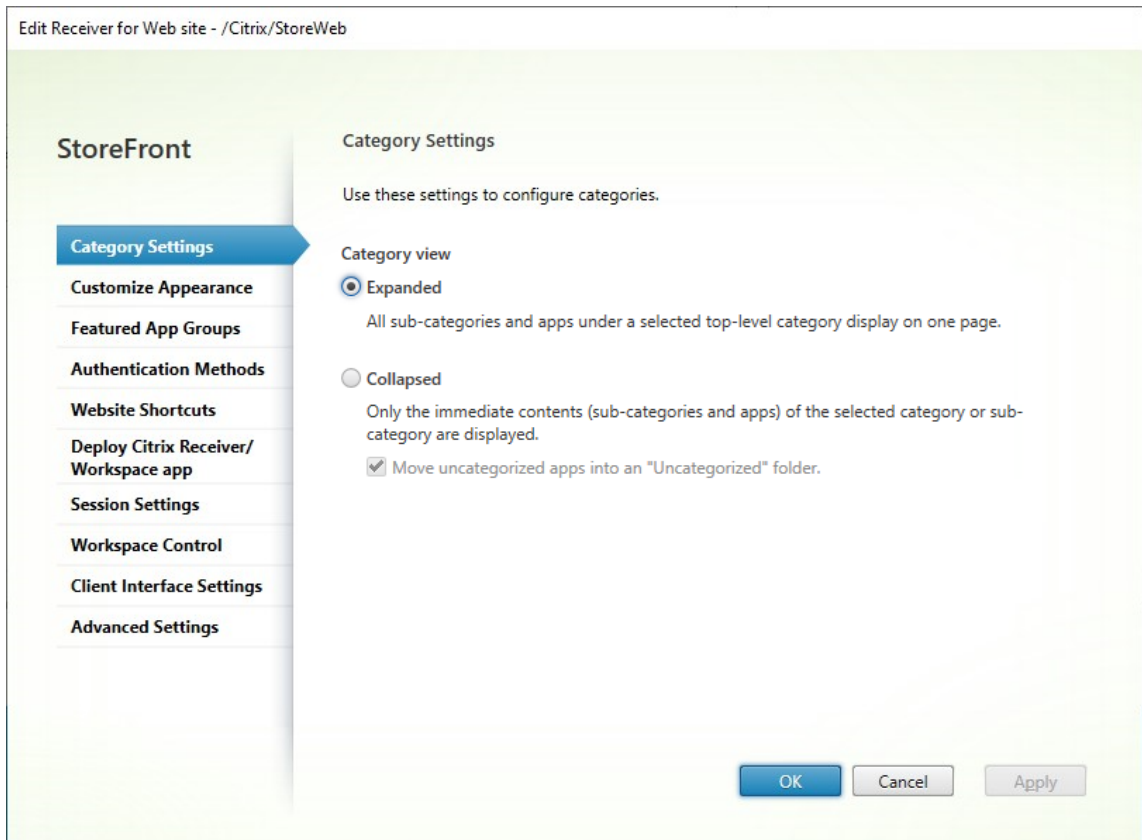
## Configure website

October 11, 2024

To configure a website:

1. Select the **Stores** node in the left pane and in the **Actions** pane, click **Manage Receiver for Web**
2. Select a web site and press **Configure...**





3. Modify the settings on the appropriate tabs.

- [Category Settings](#)
- [Customize Appearance](#)
- [Featured App Groups](#)
- [Authentication Methods](#)
- [Website Shortcuts](#)
- [Deploy Citrix Receiver/Workspace app](#)
- [Session Settings](#)
- [Workspace Control](#)
- [Client Interface Settings](#)
- [Advanced Settings](#)

4. Once you have finished your changes, click **OK**.

**Important:**

In multiple server deployments, use only one server at a time to make changes to the configuration of the server group. Ensure that the Citrix StoreFront management console is not running on any of the other servers in the deployment. Once complete, [propagate your configuration changes to the server group](#) so that the other servers in the deploy-

ment are updated.

## Category Settings

December 23, 2024


Within Citrix Virtual Apps and Desktops, you can assign each application to a category as described in the [Applications](#) article. Use the \ symbol to create a folder hierarchy of categories. Within StoreFront, you can configure how this folder hierarchy is displayed.

**Note:**

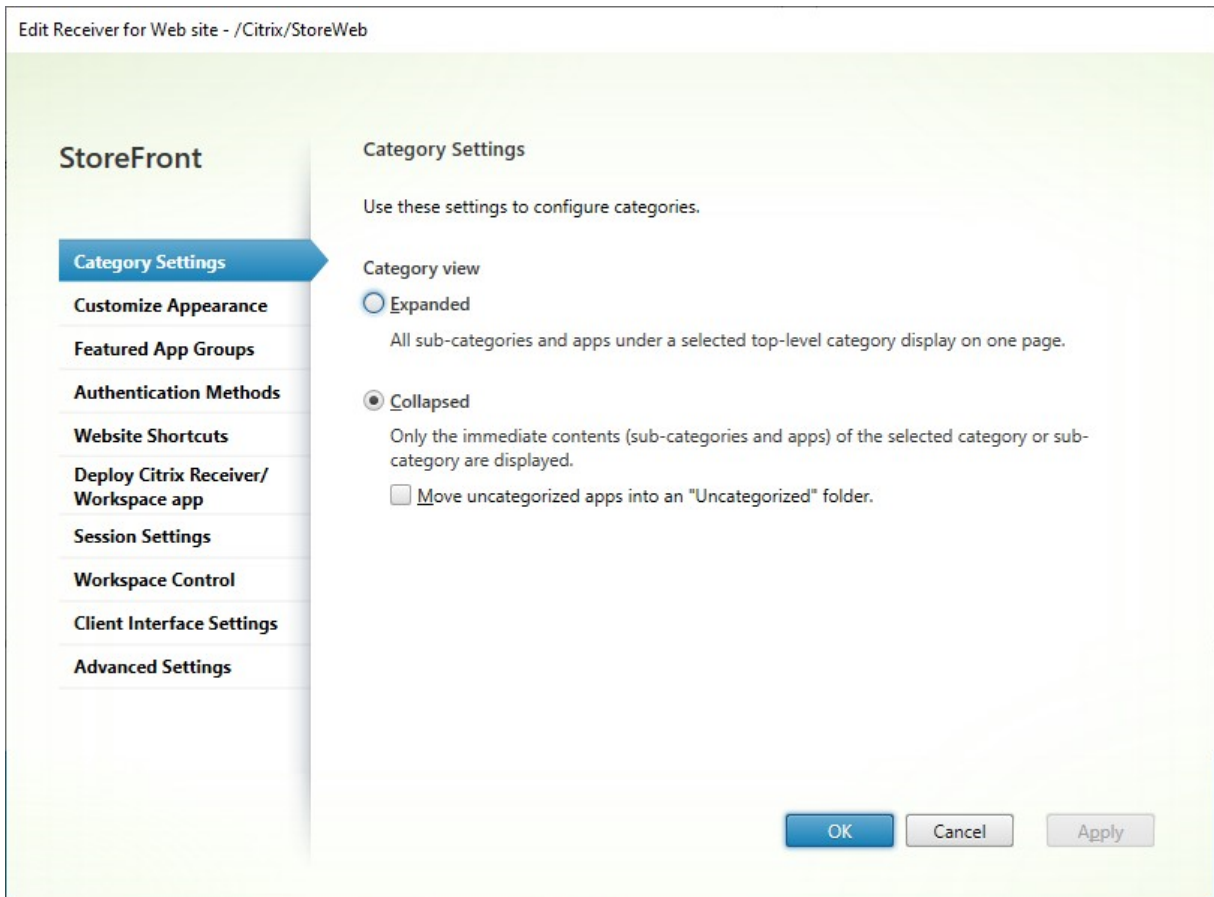
This functionality requires CU2 or higher. In earlier versions, expanded view is always used.

### Application Settings ×

IE11 Cloud

<ul style="list-style-type: none"><li>Identification</li><li><b>Delivery</b></li><li>Location</li><li>Groups</li><li>Limit Visibility</li><li>File Type Association</li><li>Zone</li></ul>	<h4>Delivery</h4> <p>Specify how this application will be delivered to users.</p> <p>Application icon:</p> <div style="display: flex; align-items: center;"><input type="button" value="Change..."/></div> <p>Application category (optional):</p> <div style="border: 1px solid #ccc; padding: 2px; width: 100%;">Browsers\Legacy</div> <p>The Category in Citrix Workspace app where the application appears.</p> <p><input type="checkbox"/> Add shortcut to user's desktop</p> <p>How do you want to control the use of this application?</p> <p><input checked="" type="radio"/> Allow unlimited use</p>
--	--

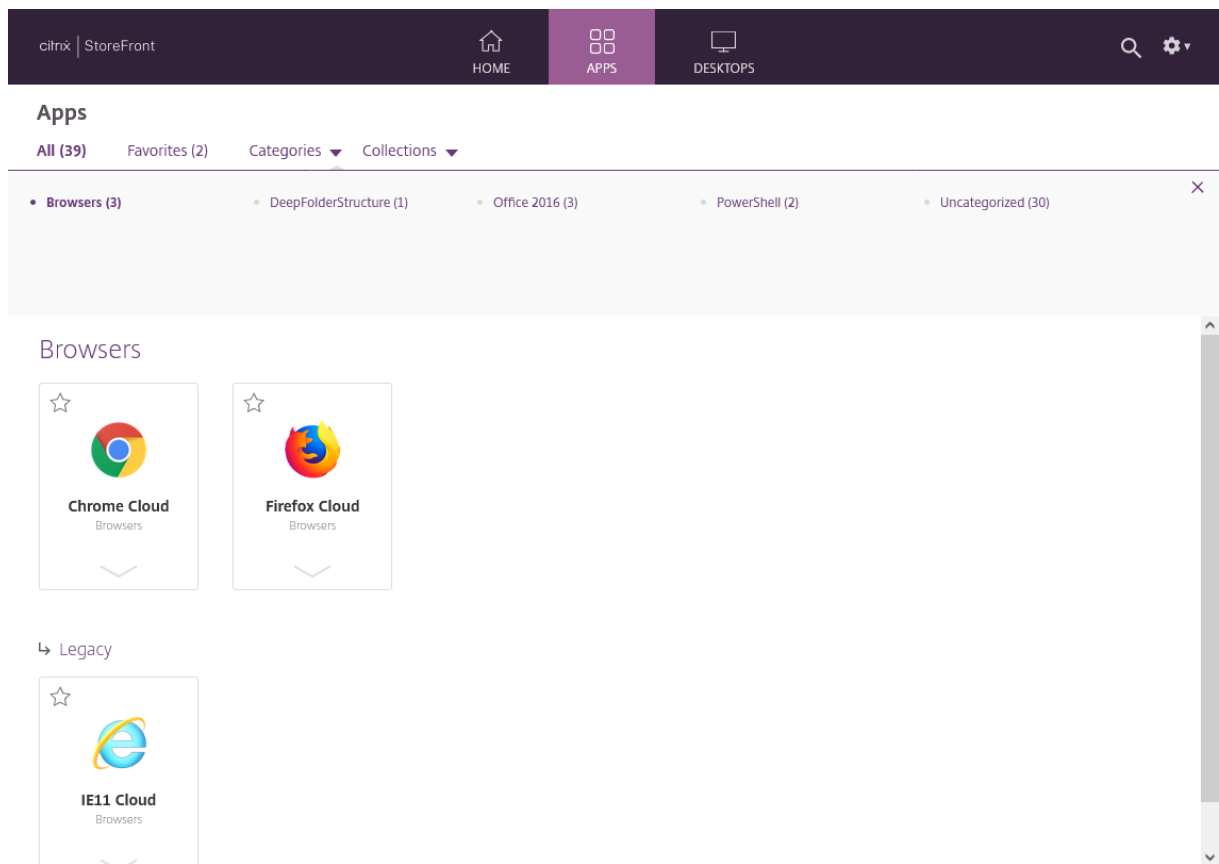
To modify category settings, go to [Edit Receiver for web site](#) and select the **Category Settings** tab.



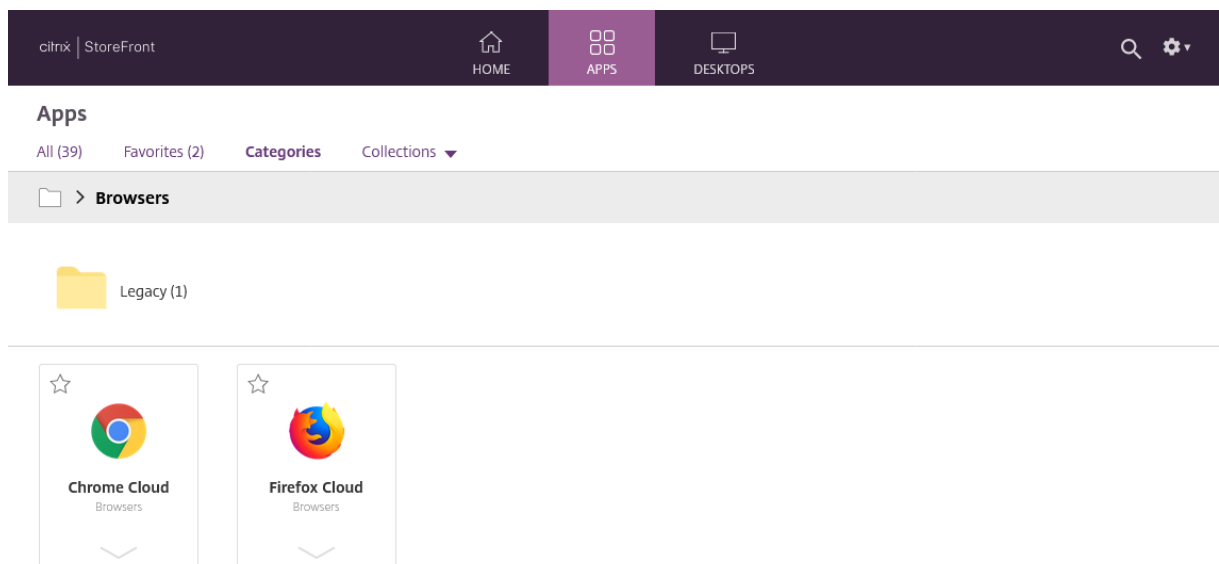
## Category view

In the expanded view, StoreFront displays a list of top level categories. When the user clicks a top level category, StoreFront displays all apps in all subcategories on one page.

For example, if you have a category Browser with subcategory Legacy then it shows all browsers including those under legacy on one page:

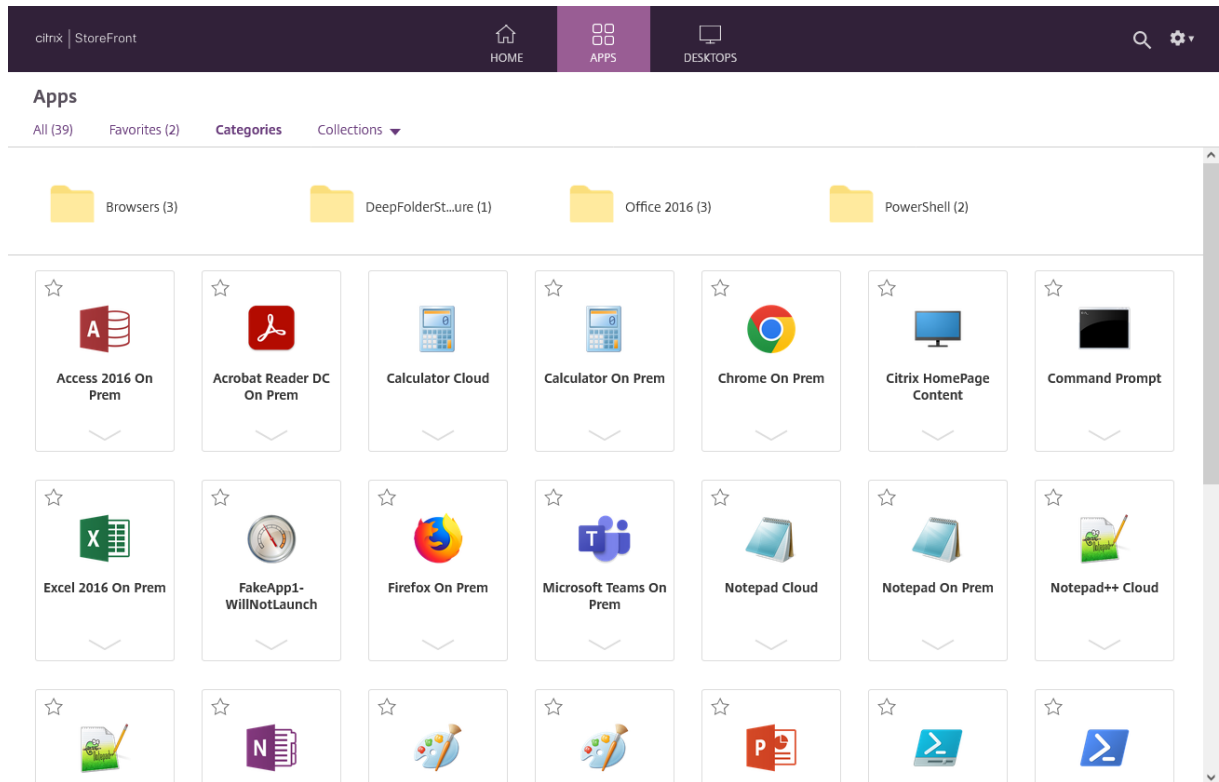


In the collapsed view, StoreFront initially displays a list of top level categories, and optionally all uncategorized apps. When the user clicks a category, StoreFront displays only the immediate contents (subcategories and apps) of the selected category. The user can click each subcategory to expand the contents.

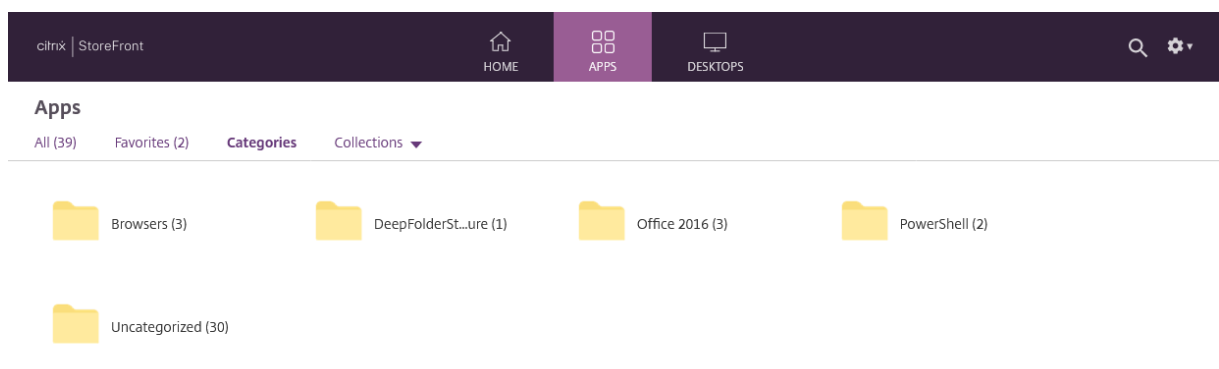


## Uncategorized apps

In the collapsed view, clear the **Move uncategorized apps into an “Uncategorized” folder** option to display all apps and desktops without categories on the initial view. This behavior is similar to earlier versions of StoreFront.



In the collapsed view, check **Move uncategorized apps into an “Uncategorized” folder** to move all the apps and desktops without categories into a separate **Uncategorized** folder.



## Configure category settings using PowerShell SDK

To use the PowerShell SDK to enable or disable category view call cmdlet [Set-STFWebReceiverUserInterface](#) with parameter [EnableAppsFolderView](#).

To use the PowerShell SDK to change the category view call cmdlet [Set-STFWebReceiverUserInterface](#) with parameter [CategoryViewCollapsed](#).

## Customize appearance

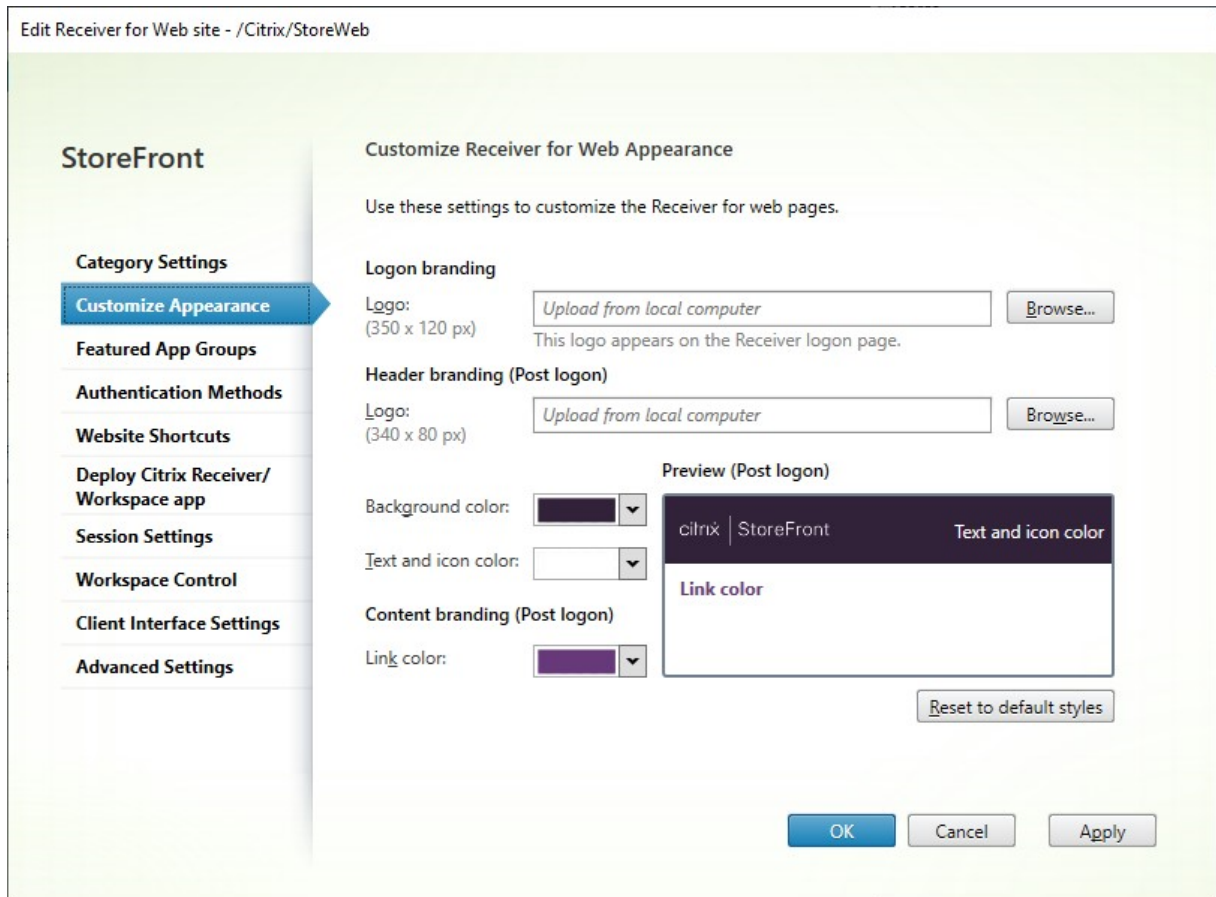
January 8, 2024

You can modify the logo and colors used within your store website.

### Edit logo and colors

To customize the appearance, go to [Edit Receiver for web site](#) and select the **Customize Appearance** tab. You can modify the following:

- **Logon branding logo** - The logo displayed on the logon screen. It is not displayed when logging on through a Citrix Gateway. Press **Browse...** and select a file of type .jpg, .jpeg, .png, .png or .bmp. It is recommend you use an image of size 350px x 120px.
- **Header branding logo**. The logo displayed in the top left corner after logging on. Press **Browse ...** and select a file of type .jpg, .jpeg, .png, .png or .bmp. It is recommend you use an image of size 340px x 80px.
- **Background color** - The background color of the navigation section at the top of the page.
- **Text and icon color** - The text and icon color in the navigation section at the top of the page.
- **Link color** - The color used to highlight the currently selected item.



### Edit logo and colors using PowerShell SDK

Using the [PowerShell SDK](#), call cmdlet `Set-STFWebReceiverSiteStyle`.

### Reset appearance to default

Press **Reset to default style** to return the logos and colors to the default.

### Reset appearance to default using PowerShell SDK

Using the [PowerShell SDK](#), call cmdlet `Clear-STFWebReceiverSiteStyle`.

### Customization using Javascript and CSS

You can further customize the web site using the [StoreFront Client UI Customization API](#).

## Featured app groups

January 8, 2024

You can create product featured app groups for your end users that are related to or fit in a specific category. For example, you can create a Sales Department featured app group containing applications that are used by that department. You can define featured apps in the StoreFront administration console by using application names or by using keywords or application categories that were defined in the Studio console.

### Create featured app group

1. In the [Edit Receiver for web site](#) screen, select the **Featured App Groups** tab.

Edit Receiver for Web site - /Citrix/StoreWeb

**StoreFront**

- Category Settings
- Customize Appearance
- Featured App Groups**
- Authentication Methods
- Website Shortcuts
- Deploy Citrix Receiver/Workspace app
- Session Settings
- Workspace Control
- Client Interface Settings
- Advanced Settings

**Manage Featured App Groups**

Featured app groups are groups of applications that are related or fit in a specific category. These app groups are available to the end users and display in Receiver/Workspace app.

The priority order in the list below can be adjusted and the tiles will be displayed on the Receiver/Workspace app in the same order as listed below. For the best end user experience, Citrix recommends that you create at least three featured app groups.

Name	Definition Method	Content
------	-------------------	---------

Create... Edit... Delete...

OK Cancel Apply

2. Click **Create** to define a new featured app group.
3. Specify a featured app group name, description (optional), background, and the method by which you define the featured app groups. You can choose keywords, application names, or application category.



---


<b>Option</b>	<b>Description</b>
Keywords	Matches apps based on the keyword, defined Studio by including keywords in the app's description, for example "Use to send and receive emails KEYWORDS:collaboration"
Application category	Matches apps in a specific application category entered in Studio.
Application names	Use the application name to define the featured app group. All applications names matching the name included here in the Create a Featured App Group dialog screen are included in the featured app group. StoreFront does not support wildcards in application names. The match is not case sensitive, but it does match whole words. For example, if you type Excel, StoreFront matches a published app named Microsoft Excel 2013 but typing <code>Exc</code> does not match anything.

---

### Create Featured App Group

**Name:**  ?

**Description:**  
(Optional)  ?

**Background style:**  ?

**Add applications to the featured app group**

You can add applications to a featured app group using keywords, application names or application category.

**Definition method:**  ?

**Keyword:**

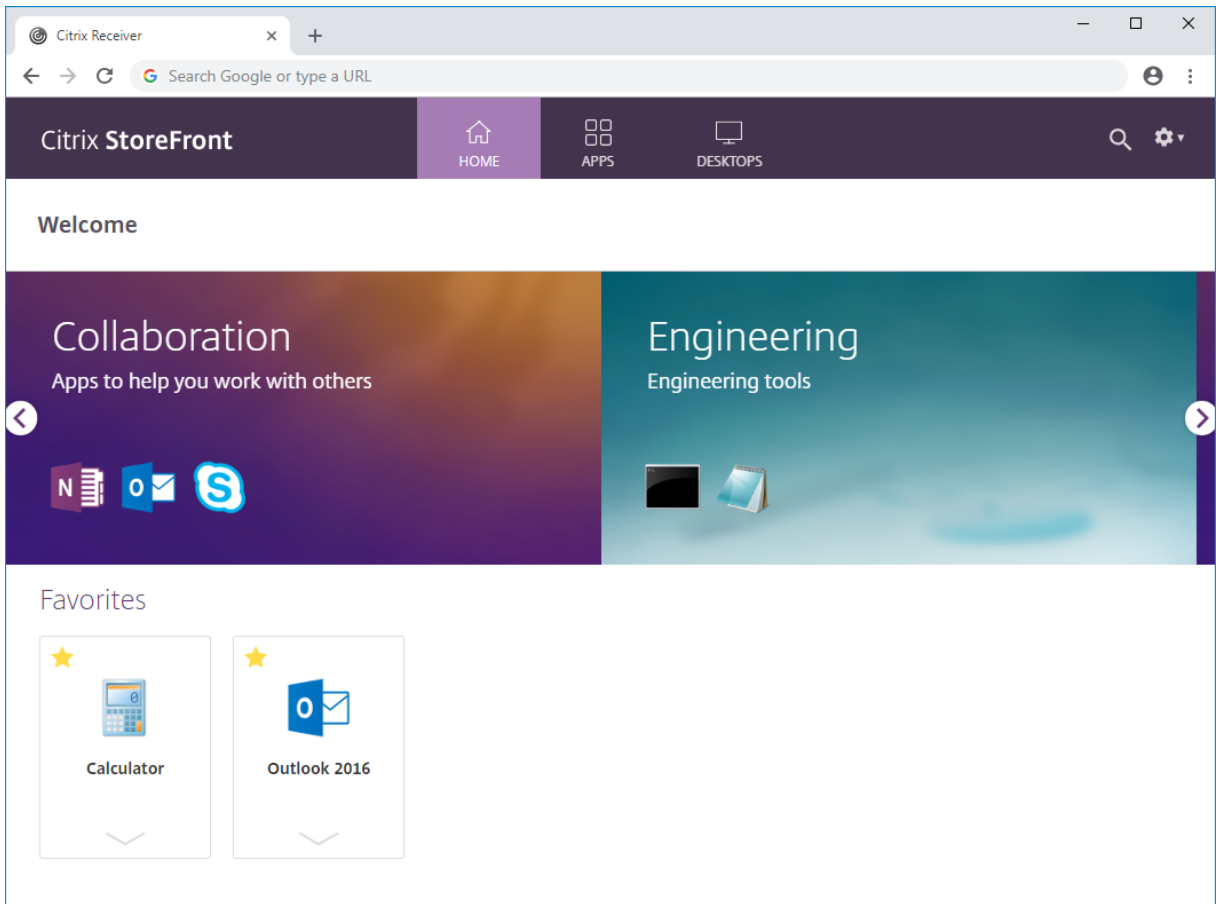
Keywords should be defined in the application properties dialog of Studio console or the XenApp Delivery Services Console. Use the same keyword for each application to display in the same app group.

4. Click **OK**

**Example:**

We created two featured app groups:

- Collaboration - Created by matching apps in the **Collaboration** category in Studio.
- Engineering - Created by naming the app group and specifying a collection of app names.



### Create featured app group using the PowerShell SDK

To add a feature app group with the [PowerShell SDK](#), use the cmdlet `New-STFWebReceiverFeaturedAppGroup`.

### Edit featured app group

In the [Edit Receiver for web site](#) screen, select the **Featured App Groups** tab. Select the group that you want to edit and click **Edit...**

### Edit featured app group using the PowerShell SDK

To modify a feature app group with the [PowerShell SDK](#), use the cmdlet `Set-STFWebReceiverFeaturedAppGroup`.

### Delete featured app group

In the [Edit Receiver for web site](#) screen, select the **Featured App Groups** tab. Select the group that you want to edit and click **Delete...**

## Delete featured app group using the PowerShell SDK

Using the [PowerShell SDK](#) to delete a feature app group use the cmdlet [Remove-STFWebReceiverFeaturedAppGroup](#) and to delete all featured app groups use the cmdlet [Clear-STFWebReceiverFeaturedAppGroup](#).

## Authentication methods

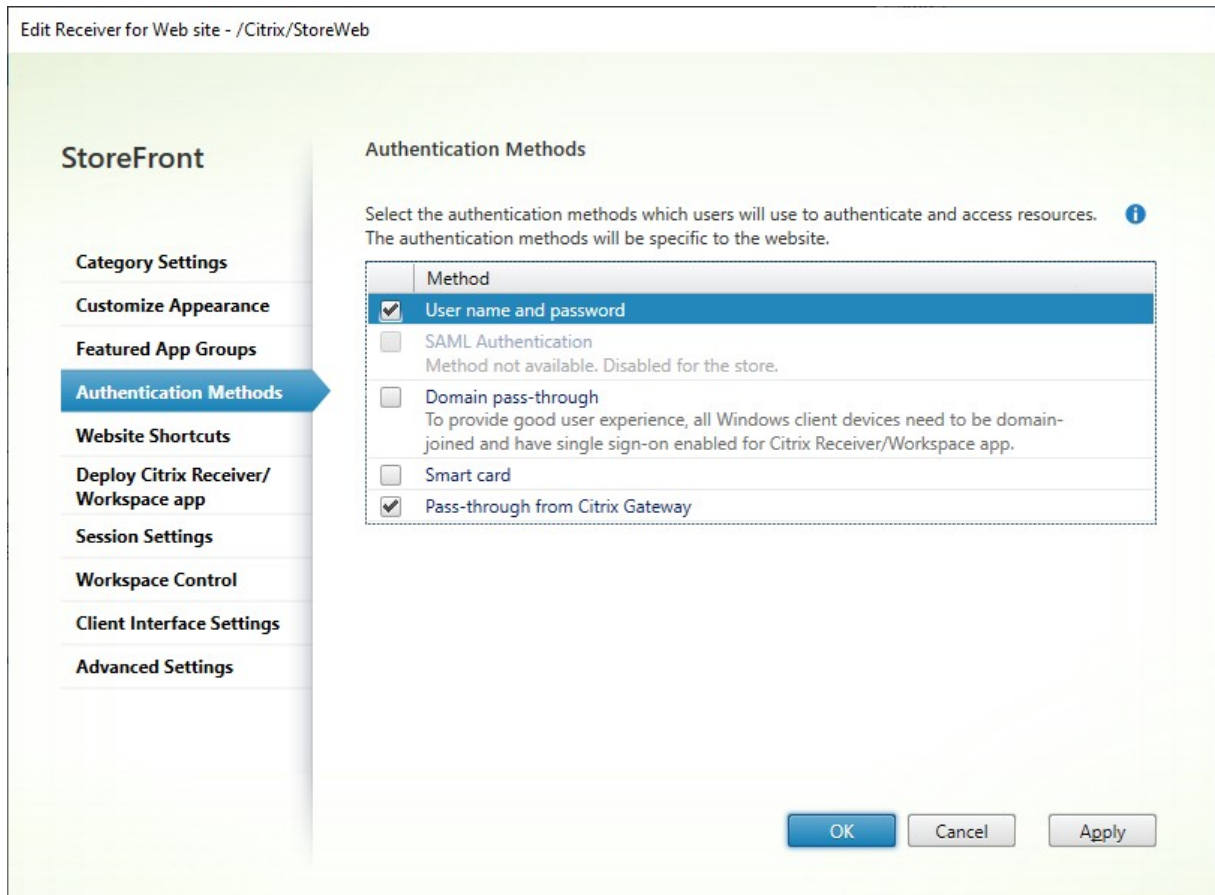
April 4, 2024

To configure the authentication methods available for a store, see [Configure Authentication](#). You can override some of these settings for a particular website. These overrides only apply to users accessing the store through a web browser. Citrix Workspace app uses the settings from the store rather than the website.

**Warning:**

Any time you change the authentication methods for a store, this overrides the settings for all websites for that store so any changes must be re-applied.

To modify authentication methods, go to [Edit Receiver for web site](#) and select the **Authentication Methods** tab.



- Select the **Username and password** check box to enable explicit authentication. See [User name and password authentication](#). This option is only available if it's enabled for the store.
- Select the **SAML Authentication** check box to enable integration with a SAML Identity Provider. See [SAML authentication](#). This option is only available if it's been enabled for the store.
- Select **Domain pass-through** to enable pass-through of Active Directory domain credentials from users' devices. See [Domain pass-through authentication](#). This option is only available if it has been enabled for the store.
- Select **Smart card** to enable smart card authentication. See [Smart card authentication](#).
- Select **Pass-through from Citrix Gateway** to enable pass-through authentication from Citrix Gateway. Enable this if users connect to StoreFront through a Citrix Gateway with authentication enabled. See [Pass-through from Citrix Gateway](#).

### Configure using PowerShell SDK

To configure the available authentication methods using the [PowerShell SDK](#), use the cmdlet [Set-STFWebReceiverAuthenticationMethods](#).

## Website shortcuts

January 24, 2024

Use website shortcuts to provide users with rapid access to desktops and applications from trusted websites hosted on the internal network. You generate URLs for resources available through the Citrix Receiver for Web site and embed these links on your websites. Users click a link and are redirected to the Receiver for Web site, where they log on if they have not already done so. The Receiver for Web site automatically starts the resource. In the case of applications, users are also subscribed to the application if they haven't subscribed previously.

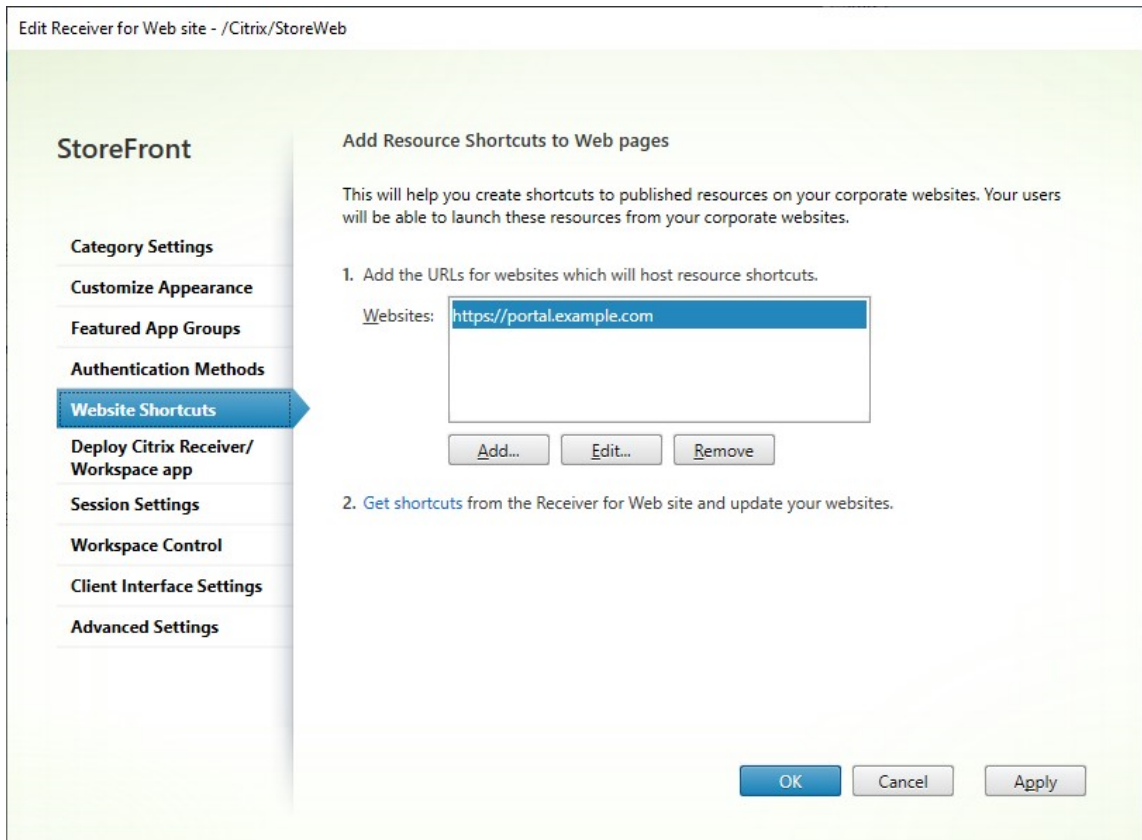
Before you can generate resource shortcuts, you must add the URLs of host websites to the *trusted URLs* list, using the Citrix StoreFront management console or using PowerShell.

By default, StoreFront warns users if they attempt to launch resource shortcuts from untrusted websites, but users can still choose to launch the resource. To stop these warnings from appearing, click **Manage Receiver for Web Sites** in the Stores pane > Click **Configure** > Choose **Advanced Settings** > Clear the **Prompt for untrusted shortcuts** option.

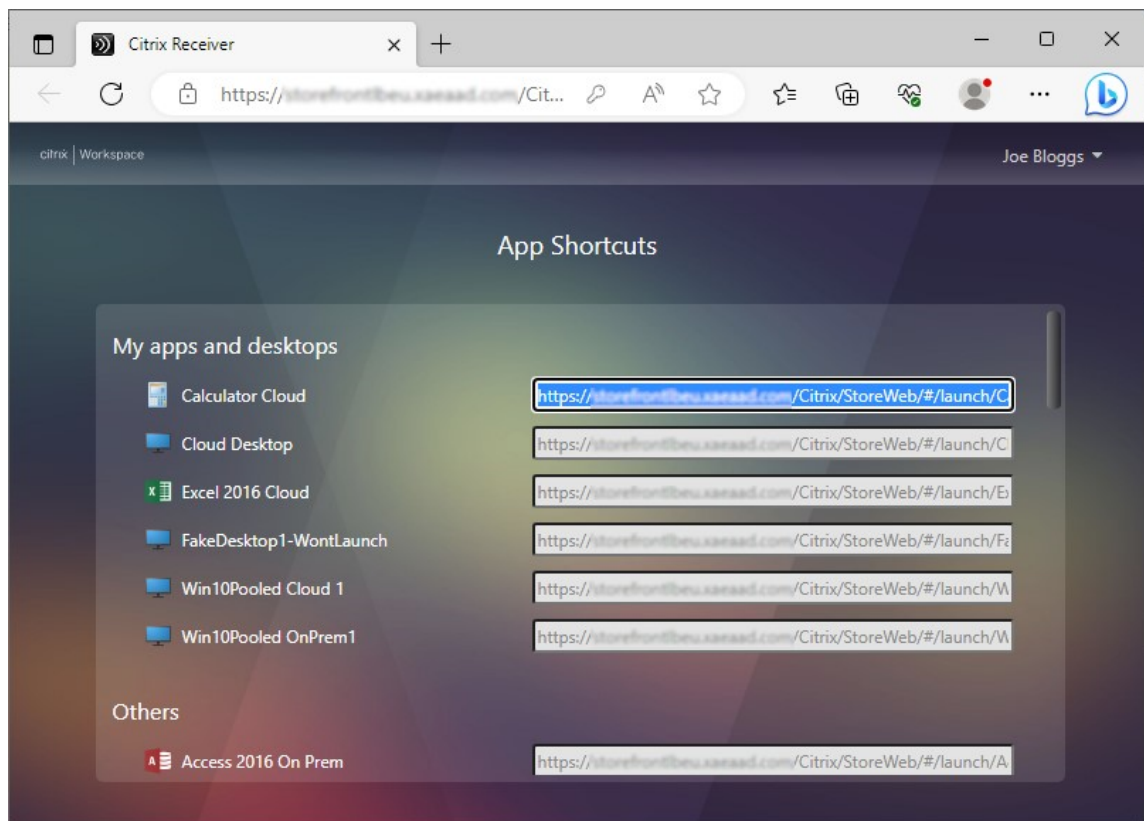
For security reasons, Internet Explorer users may be prompted to confirm that they want to start resources accessed through shortcuts. Instruct your users to add the StoreFront server FQDN the Local intranet or Trusted sites zones in Internet Explorer to avoid this extra step.

### Add trusted websites using the management console

1. On the [Edit Receiver for web site](#) screen, select the **Website Shortcuts** tab.



- Click **Add** to enter the URL for a website on which you plan to host shortcuts. URLs must be specified in the form `http[s]://hostname[:port]`, where host name is the fully qualified domain name of the website host, and port is the port used for communication with the host of the default port for the protocol unavailable. Paths to specific pages on the website are not required. To modify a URL, select the entry in the Websites list and click **Edit**. Select an entry in the list and click **Remove** to delete the URL for a website on which you no longer want to host shortcuts to resources available through the Citrix Receiver for Web site.
- Click **Get shortcuts** and copy the URLs you require for your website.



## Add trusted websites using PowerShell SDK

You can add trusted URLs using the [Set-STFWebReceiverApplicationShortcuts](#) PowerShell cmdlet.

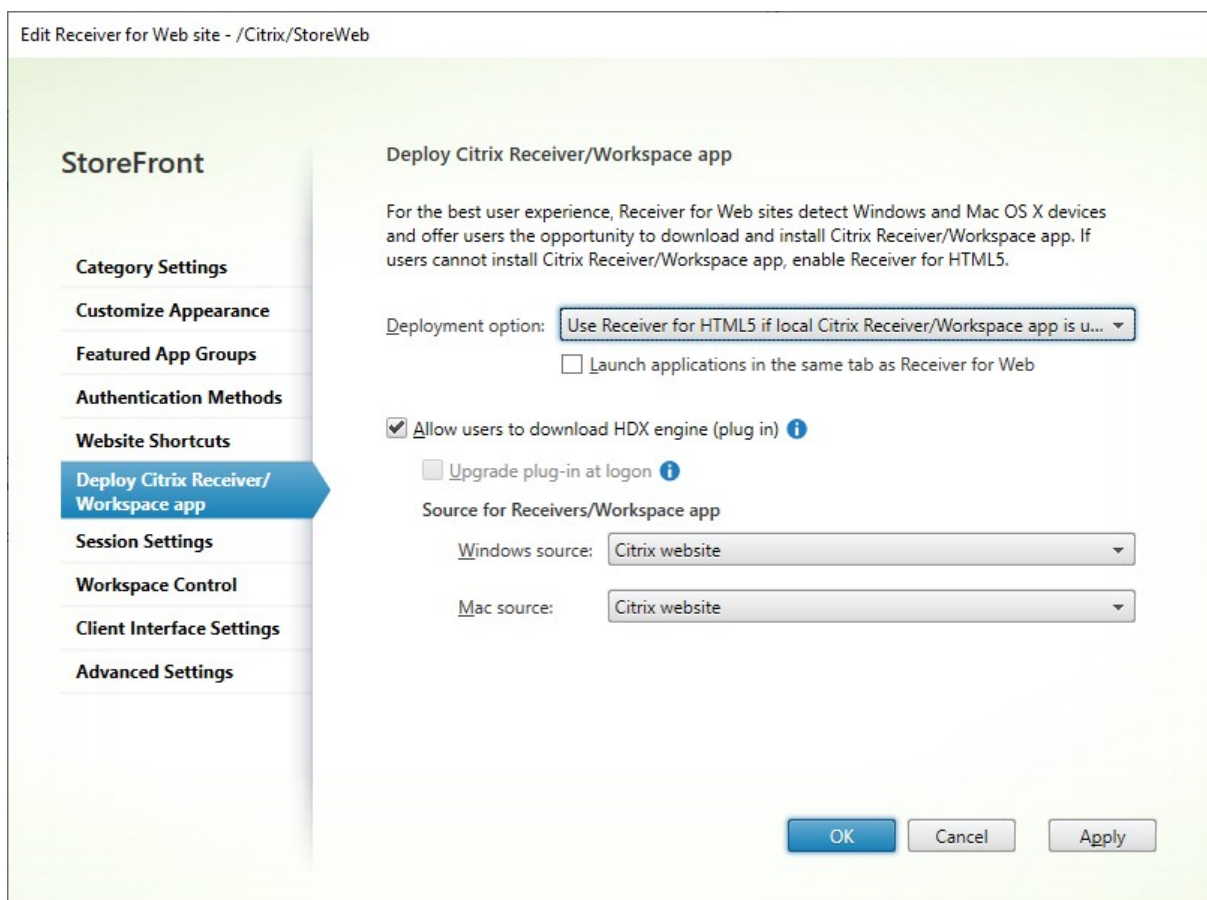
## Citrix Workspace app deployment

October 15, 2024

By default, when a user first opens a store in their web browser on Windows, macOS, or Linux, StoreFront attempts to determine whether Citrix Workspace app is installed locally. If a locally deployed Citrix Workspace app cannot be detected, the user is prompted to download and install it. The default download location is the Citrix website, but you can also host the installers on the StoreFront server or elsewhere. Once it is installed, users can either open the locally installed Citrix Workspace app and connect it to the store, or continue in their browser but connect to virtual apps and desktops in their locally installed Citrix Workspace app HDX client.

Alternatively, users who cannot install Citrix Workspace app locally can use a web browser to both access the store and to connect to virtual apps and desktops.





To modify deployment options, go to [Edit Receiver for web site](#) and select the **Deploy Citrix Receiver/Workspace app** tab.

## Deployment option

- Select **Always use Receiver for HTML5** if you want the user to always to access resources through a web browser without prompting the user to download and install Citrix Workspace app locally. With this option selected, Workspace for HTML5 users always access resources directly through their browsers.
- Select **Use Receiver for HTML5 if local Receiver is unavailable** if you want the store web site to prompt the user to download and install Citrix Workspace app locally, but fall back to accessing resources through a browser if Citrix Workspace app cannot be installed. Users without Citrix Workspace app are prompted to download and install it every time they log on to the site.
- Select **Install locally** if you want the site always to access resources through a locally installed Citrix Workspace app. Users are prompted to download and install the appropriate Citrix Workspace app for their platform. Users can continue to access the store through a web browser but when the launch a resource it opens in the locally installed Workspace app.

### Launch applications in the same tab

If you have chosen **Always use Receiver for HTML5** or **Use Receiver for HTML5 if local Receiver is unavailable**, by default, resources launched in the browser open a new browser tab. If you want your resources to open in the same tab, replacing Workspace app for HTML5, select **Launch applications in the same tab as Receiver for Web**.

### Allow users to download Citrix Workspace app

If you select **Allow users to download HDX engine (plug in)**, the first time a user logs on to a device on Windows or Mac, they are given the option to download the app.

#### Warning:

If you clear **Allow users to download HDX engine (plug in)** then this disables in-memory ICA launches, which causes users to download ICA files. Therefore it is recommended that you enable this setting even if you deploy Citrix Workspace app using other mechanisms.

This is not available if you have chosen **Deployment option** of **Always use Receiver for HTML5**.

### Upgrade Workspace app on logon

If you select **Upgrade plug-in at logon**, Workspace app for HTML5 offers users a choice to upgrade the Citrix Workspace app locally installed client when they log on. Users may choose to skip the upgrade and will not be prompted to upgrade again unless their browser cookies are cleared. To enable this feature, ensure the Citrix Workspace app files are available on the StoreFront server.

### Download source

When end users click the download button you can choose whether they are redirected to the Citrix website or to download files directly from the server. You can choose **Citrix website**, **Local files on the StoreFront server** or **Files on remote server (through URL)**.

### PowerShell SDK

To configure these settings using the [Powershell SDK](#), use cmdlet [Set-STFWebReceiverPluginAssistant](#).

## Configure session settings

November 15, 2024

To modify session settings, go to the [Edit Receiver for web site](#) screen, select the **Session Settings** tab.

The screenshot shows the 'Edit Receiver for Web site - /Citrix/StoreWeb' configuration page. On the left is a sidebar with the following menu items: Category Settings, Customize Appearance, Featured App Groups, Authentication Methods, Website Shortcuts, Deploy Citrix Receiver/Workspace app, **Session Settings** (highlighted with a blue arrow), Workspace Control, Client Interface Settings, and Advanced Settings. The main content area is titled 'Session Settings' and contains the following text: 'Configure the settings to control the end user experience and specific timeout durations when the inactive users are logged off.' Below this are four settings, each with an information icon (i):

- Server Communication attempts:** A text input field containing the value '1'.
- Communication timeout duration:** A spinner control for 'Minutes' set to '3' and a spinner control for 'Seconds' set to '0'.
- Session timeout:** A spinner control for 'Hour' set to '1' and a spinner control for 'Minutes' set to '0'.
- Sign in timeout:** A spinner control for 'Minutes' set to '59'.

At the bottom right of the configuration area are three buttons: 'OK' (blue), 'Cancel' (grey), and 'Apply' (grey).

### Server communication attempts

The number of attempts for calls between the web proxy and store services, internal to StoreFront. Normally there is no need to modify this setting.

### Communication timeout duration

The amount of time allowed for calls between the web proxy and store services, internal to StoreFront. Normally there is no need to modify this setting.

## Session inactivity timeout

While accessing a StoreFront store through a web browser, after the specified period of inactivity, the session times out and user is logged out. Refreshing the web page or performing an action on a resource extends the session. User actions that do not result in network activity, such as navigating between tabs, do not extend the session. Shortly before the session expires, the user is prompted to extend the session. You can change the **Session timeout** to suit your users' usage pattern. This does not affect locally installed Citrix Workspace app.

Alternatively you can use PowerShell. For example to set the timeout for the website '/Citrix/StoreWeb' to 30 minutes:

```
1 $rfw = Get-STFWebReceiverService '/Citrix/StoreWeb'  
2 Set-STFWebReceiverService $rfw -SessionStateTimeout 30
```

If you modify the session timeout so that it is greater than the Gateway session timeout you must increase the gateway session timeout accordingly. If you modify the session timeout so that it is greater than the Authentication token lifetime or Maximum token lifetime, these are automatically increased to match the session timeout.

## Sign in timeout

When on the log in screen in a web browser, after a period of time the log in times out and a message is displayed to the user. The user can press **Log On** to return to the log on screen.

## Authentication token lifetime

When a user accesses a StoreFront store through a browser, by default the user is logged out after eight hours, regardless of any activity. This does not affect locally installed Citrix Workspace apps. The value is not display on the management console.

To view the current value use [Get-STFWebReceiverAuthenticationMethods](#) and check the `TokenLifeTime` property. For example:

```
1 $rfweb = Get-STFWebReceiverService -VirtualPath "/Citrix/StoreWeb"  
2 $rfauth = Get-STFWebReceiverAuthenticationMethods -WebReceiverService  
   $rfweb  
3 $rfauth.TokenLifeTime.ToString()
```

To set the timeout using PowerShell, use cmdlet [Set-STFWebReceiverAuthenticationMethods](#) with parameter `TokenLifeTime`. For example:

```
1 $rfweb = Get-STFWebReceiverService -VirtualPath "/Citrix/StoreWeb"  
2 $rfauth = Get-STFWebReceiverAuthenticationMethods -WebReceiverService  
   $rfweb
```

```
3 Set- STFWebReceiverAuthenticationMethods -WebReceiverService $rfweb -  
TokenLifeTime "07:00:00"
```

If you increase the session timeout to be more than 20 hours, you must also increase the Maximum token lifetime of Authentication Service.

## Citrix Gateway timeouts

For more information on gateway timeouts see [Gateway documentation](#).

### Session time-out

The session time-out applies if there is no network activity for the specified length of time. Refreshing the web page or performing an action on a resource extends the session. User actions that do not result in network activity, such as navigating between tabs, do not extend the session.

For web browser access you should set the Citrix Gateway **Session time-out** to a slightly higher value than the StoreFront **Session timeout**. This is to ensure that when the StoreFront session times out and it notifies the gateway, the gateway is able to cleanly sign out before its own session expires.

Locally installed Citrix Workspace app does not apply an inactivity timeout when connected to a StoreFront store. Therefore, the gateway is the only place that you need to apply an inactivity timeout. The app periodically refreshes the list of resources. For it to take effect, the session time-out must be lower than the app's refresh period. By default the app's refresh period is 60 minutes. To change this, see [CTX221465](#).

### Forced time-out

On the Citrix Gateway you may set a **Forced time-out** to disconnect the session after a given time regardless of the user's activity.

### Maximum token lifetime of Authentication Service

The Authentication Service issues tokens that are used when connecting to a store. By default the token expires after 20 hours which causes the user to be logged out.

If the user authenticated by a Citrix Gateway, then when the StoreFront token expires, StoreFront issues a challenge to the Citrix Gateway. If the gateway's session is still active then it supplies the credentials to log back in to StoreFront. If you wish to prevent this then you must configure the gateway's **Forced time-out** to be the same as the maximum token lifetime.

Normally when using the store in a web browser, the inactivity timeout causes the session to be logged out before the token expires so the token lifetime is mainly relevant to locally installed Citrix Workspace app.

To view the maximum token lifetime run the following PowerShell:

```
1 $store = Get-STFStoreService -VirtualPath "[store path]"
2 $auth = Get-STFAuthenticationService -StoreService $store
3 $relyingParty = $auth.ProducerService.RelyingParties | Where-Object {
4     $_.Id -eq $auth.ProducerService.Id }
5
6 $relyingParty.MaxLifetime.ToString()
```

Replacing `[store path]` with the appropriate store path.

To configure the maximum token lifetime run the following PowerShell:

```
1 $store = Get-STFStoreService -VirtualPath "[store path]"
2 $auth = Get-STFAuthenticationService -StoreService $store
3 $relyingParty = $auth.ProducerService.RelyingParties | Where-Object {
4     $_.Id -eq $auth.ProducerService.Id }
5
6 $relyingParty.MaxLifetime = "[max lifetime]"
7 Save-STFService -Service $auth
```

Replacing `[store path]` with the appropriate store path and `[max lifetime]` with the desired timeout. For values up to a day use the format `hh:mm:ss`. For values over a day use the format `d. hh:mm:ss`.

## Workspace control

November 11, 2024

As users move between devices, workspace control ensures that the applications they are using follow them. Users can keep working with the same application instances across multiple devices rather than having to restart all their applications each time they log on to a new device. This enables, for example, clinicians in hospitals to save time as they move from workstation to workstation accessing patient data.

When users log on, they are automatically reconnected to any applications that they left running. For example, consider a user logging on to a store, and starting some applications. If the user then logs on to the same store using the same access method but on a different device, the running applications are automatically transferred to the new device. All the applications that the user starts from a particular store are automatically disconnected, but not shut down, when the user logs off from that store. In

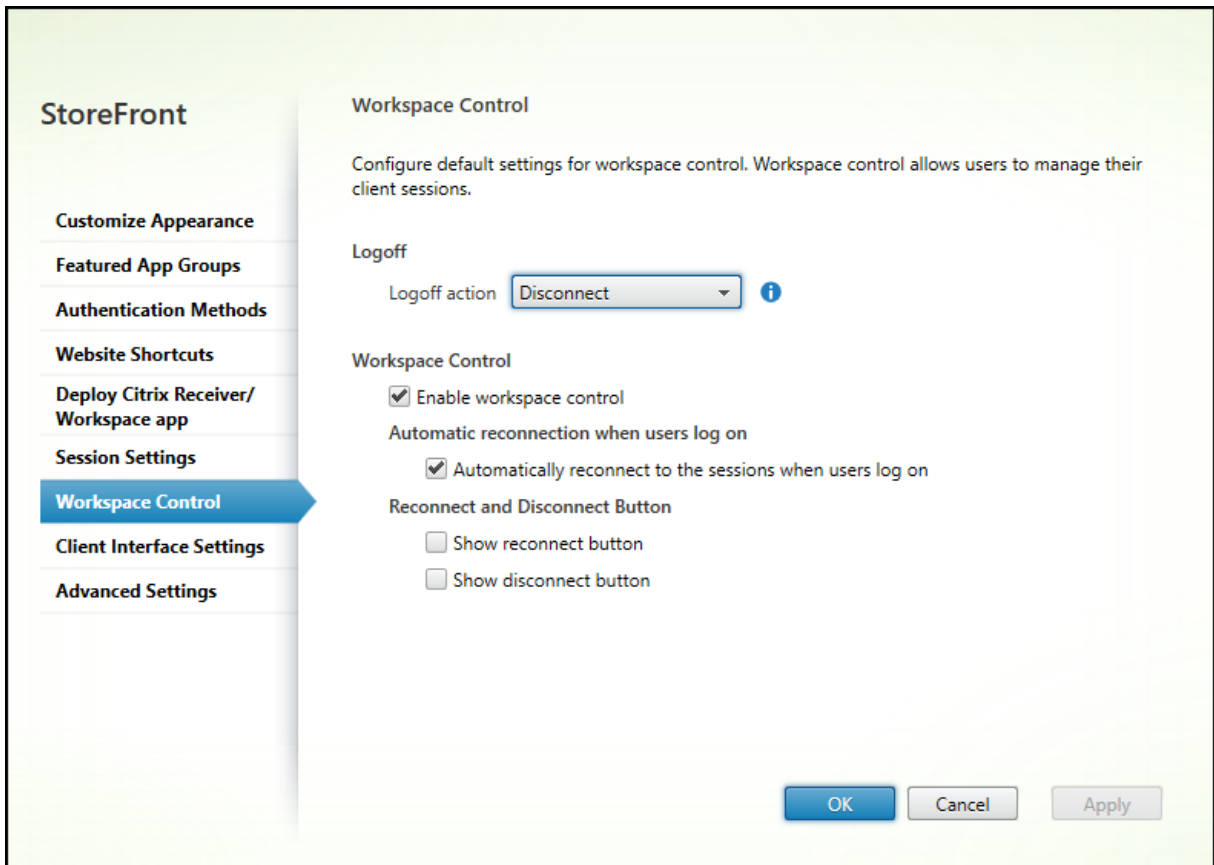
the case of accessing a store through a web browser, the same browser must be used to log on, start the applications, and log off.

### **Configure Workspace Control on Workspace App for HTML5**

The workspace control settings within StoreFront management console only apply when accessing the store through a web browser. This is subject to the following requirements and restrictions:

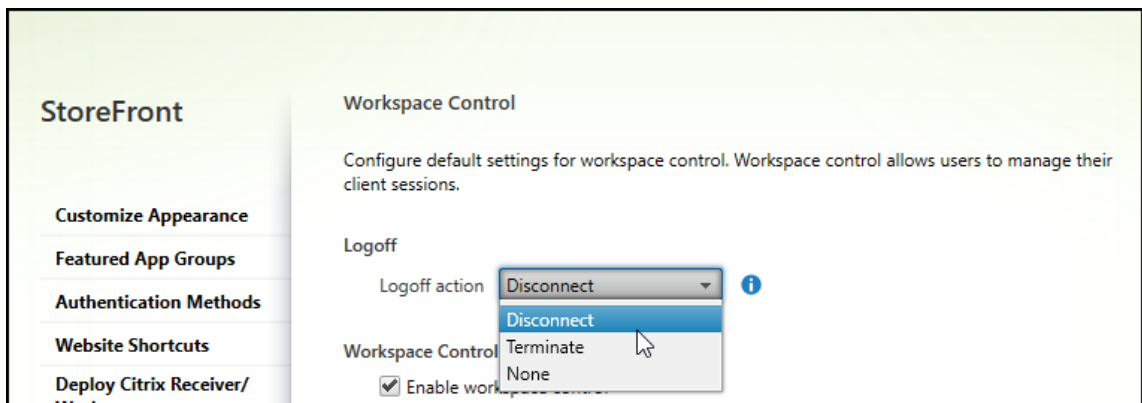
- Workspace control is not available when Workspace app for HTML is running within a hosted desktops or application.
- For users accessing websites from Windows devices, workspace control is only enabled if the site can detect that Citrix Workspace app for Windows is installed on users' devices or if Citrix Workspace app for HTML5 is used to access resources.
- To reconnect to disconnected applications, users accessing websites through Internet Explorer must add the site to the Local intranet or Trusted sites zones.
- If there is only one desktop available for a user on a website that is configured to start single desktops automatically when the user logs on, that user's applications are not reconnected, regardless of the workspace control configuration.
- Users must disconnect from their applications using the same browser that was originally used to start them. Resources started using a different browser, or started locally from the desktop or Start menu using Citrix Workspace app, cannot be disconnected or shut down by Citrix Workspace app for HTML5.
- Workspace control is not available when resources open within the same browser tab. To configure this, see [Citrix Workspace app deployment](#).

To modify workspace control settings when a store is accessed through a web browser, select **Workspace Control** on the [Edit Receiver for web site](#) screen.



Configure settings for workspace control as follows:

- Specify the **Logoff action**. The log off actions are as follows:
  - **Disconnect**: When you log off from the site, the app and desktop sessions are automatically disconnected from the client device.
  - **Terminate**: When you log off the site, app and desktop sessions are automatically terminated on the server.
  - **None**: When you log off from the site, app and desktop sessions remain running.



- Select the **Enable workspace control** check box.



- Select the **Automatically reconnect to the sessions when users logon** check box under **Automatic reconnections when users logon**.

### **Configure Workspace Control using PowerShell SDK**

You can configure workspace control using the PowerShell cmdlet [Set-STFWebReceiverUserInterface](#).

### **Configure Workspace Control on Workspace app for Windows**

To configure Workspace Control on Workspace for Windows, see [Manage workspace control reconnect](#).

### **Configure Workspace Control on Workspace app for Mac**

To configure Workspace control Workspace app for Mac, see [Configure workspace control settings](#).

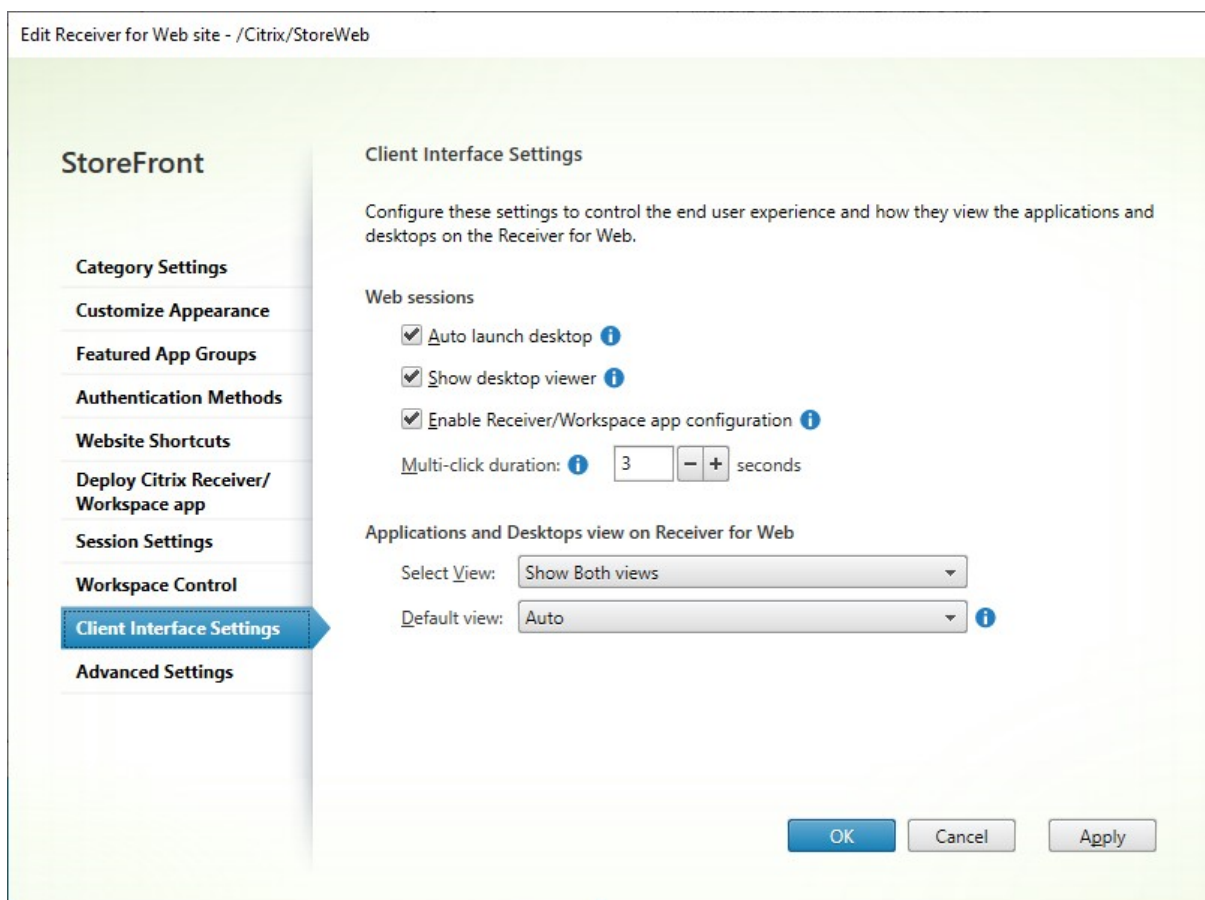
### **Disable Workspace Control across all apps**

To disable session reconnect in StoreFront across Workspace apps, regardless of how they are configured, go to the **Advanced Settings** tab and uncheck **Allow session reconnect**.

## **Client Interface Settings**

July 5, 2024

To modify client interface settings from the [Edit Receiver for web site](#) screen, select the **Client Interface Settings** tab.



## Auto launch desktop

If this setting is enabled and a user only has one desktop, then the desktop is launched when the user signs in.

To use the PowerShell SDK to change auto launch desktop setting call cmdlet [Set-STFWebReceiverUserInterface](#) with parameter [AutoLaunchDesktop](#).

This setting applies when launching resources from a web browser. It does not apply when launching resources from locally installed Citrix Workspace apps.

## Show Desktop Viewer

The Desktop Viewer is the toolbar that provides easy access to HDX preferences. Use this setting to choose whether this is displayed. The desktop viewer provides the best user experience and is enabled by default.

This setting only applies when [hybrid launching](#) resources from a web browser, using the Windows, Linux and other locally installed HDX clients. When a user launches resources in their web browser

using the HTML5 HDX client it always shows the toolbar regardless of this setting.

### Multi-click duration

Prevent users from launching the same application multiple times in the configured duration. This only when launching resources from a web browser and not from locally installed Citrix Workspace app.

To use the PowerShell SDK to change the multi-click duration call cmdlet [Set-STFWebReceiverUserInterface](#) with parameter `MultiClickTimeout`.

This setting only applies when launching resources from a web browser. It does not apply to locally installed Citrix Workspace apps.

### Enable Receiver/Workspace app configuration

If checked, Citrix Workspace app for HTML5 offers provisioning files that enable users to configure native Citrix Workspace app automatically for the associated store. The provisioning files contain connection details for the store that provides the resources on the site, including details of any Citrix Gateway deployments and beacons configured for the store.

To use the PowerShell SDK to change this option call cmdlet [Set-STFWebReceiverUserInterface](#) with parameter `ReceiverConfigurationEnabled`.

### Application and desktops view

When both desktops and applications are available, Citrix Workspace app displays separate desktop and application views by default. Favorites are displayed on the **Home** view. Users see the **Home** view first when they log on to the site.

From the **Select View** drop-down list, select whether to display apps or desktops, or both.

From the **Default** view drop-down list, select which view is displayed when the user logs in.

---

Option	Description
Auto	Display the Home view
Apps	Display the apps view
Desktops	Display the desktops view

---

To use the PowerShell SDK to change these options call cmdlet [Set-STFWebReceiverUserInterface](#) with parameters `ShowAppsView`, `ShowDesktopsView` and `DefaultView`.

## Remove website

January 8, 2024

1. Select the **Store** node in the left pane of the Citrix StoreFront management console, select the store for which you want to create the Citrix Receiver for Web site, and click **Manage Receiver for Web Sites** in the **Actions** pane.
2. Select a site and click **Remove**. When you remove a site, users can no longer use that webpage to access the store.

## Configure Workspace app website

January 8, 2024

When you create a new store using StoreFront, a website is automatically created and associated with the store. When a store has multiple websites, select which website is displayed when users access the store using Citrix Workspace app.

1. Select the **Stores** node in the left pane of the Citrix StoreFront management console.
2. Select a store in the center pane, and click **Configure Unified Experience** in the **Actions** pane. If you don't have a Citrix Receiver for Web website created, a message displays including a link to the Add Receiver for Web site wizard.
3. Select the website which you wish Citrix Workspace app clients display when users access this store.
4. Click **OK**.

## Configure server groups

January 8, 2024

The tasks below enable you to modify settings for multiple-server StoreFront deployments. To manage a multiple-server deployment, use only one server at a time to make changes to the configuration of the server group. Ensure that the Citrix StoreFront management console is not running on any of the other servers in the deployment. Any configuration changes you make must be propagated to the other servers in the group to ensure a consistent configuration across the deployment.

You must configure servers comprising a StoreFront server group identically in terms of both StoreFront installation location and IIS website settings, such as physical path and site IDs.

## Add a server to a server group

Use the Add Server task to obtain an authorization code to enable you to join a newly installed StoreFront server to your existing deployment. For more information about adding new servers to existing StoreFront deployments, see [Join an existing server group](#). See the *Scalability* section of [Plan your Storefront deployment](#) to assess how many servers you need in your group.

## Remove servers from a server group

Use the **Remove Server** task to delete servers from a multiple-server StoreFront deployment. You can remove any server in the group apart from the server on which you are running the task. Before removing a server from a multiple-server deployment, first remove the server from the load-balancing environment.

Before a removed StoreFront server can be added again, to the same or to a different server group, you must reset it to a factory default state. See [Reset a server to factory defaults](#)

## Propagate local changes to a server group

Use the Propagate Changes task to update the configuration of all the other servers in a multiple-server StoreFront deployment to match the configuration of the current server. Propagation of configuration information is initiated manually so that you retain control over when and if the servers in the group are updated with configuration changes. While running this task, you cannot make any further changes until all the servers in the group have been updated.

### Important:

Any changes made on other servers in the group are discarded during propagation. If you update the configuration of a server, propagate the changes to the other servers in the group to avoid losing those changes if you later propagate changes from different server in the deployment.

The information propagated between servers in the group includes the following:

- Contents of all web.config files, which contain the StoreFront configuration.
- Contents of `C:\Program Files\Citrix\Receiver StoreFront\Receiver Clients`, such as `C:\Program Files\Citrix\Receiver StoreFront\Receiver Clients\Windows\CitrixWorkspaceAppWeb.exe` and `C:\Program Files\Citrix\Receiver StoreFront\Receiver Clients\MAC\CitrixWorkspaceAppWeb.dmg`.
- Contents of `C:\inetpub\wwwroot\Citrix\StoreWeb\Custom\contrib`.
- Contents of `C:\inetpub\wwwroot\Citrix\StoreWeb\Custom\custom` folder, such as copied images and customisation.js files.

- Contents of the Citrix Delivery Services certificate store, except any manually imported Certificate Revocation Lists (CRLs). (For details on distributing local CRLs, see [Certificate Revocation List \(CRL\) checking](#).)

**Note:**

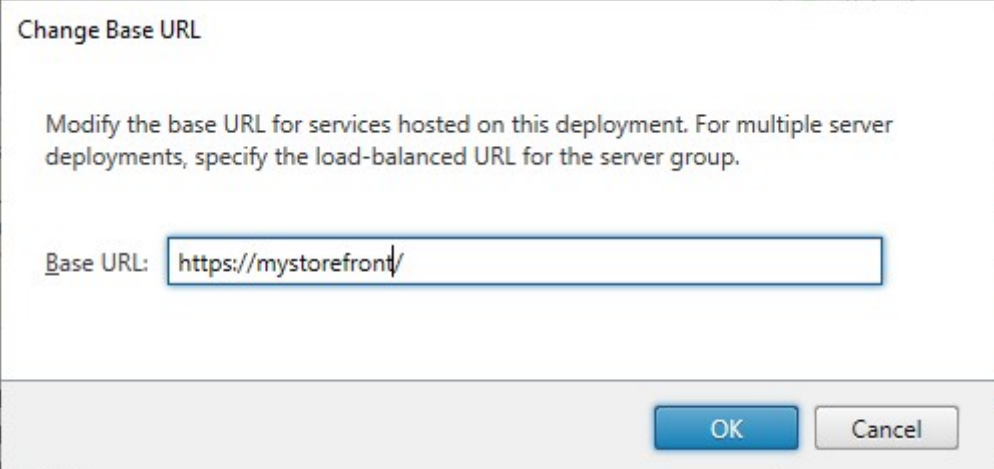
Subscription data is synchronized with the other servers independently of the Propagate Changes mechanism. It happens automatically without the Propagate Changes task being initiated.

## Change the base URL for a deployment

The base URL is used as the root of the URLs for the stores and other StoreFront services hosted on a deployment. For multiple-server deployments, specify the load-balanced URL.

To change the base URL:

1. In the Citrix StoreFront management console left pane, select the **Server Group** node.
2. In the actions pane click **Change Base URL...**
3. Enter the new URL
4. Press **OK**.



Change Base URL

Modify the base URL for services hosted on this deployment. For multiple server deployments, specify the load-balanced URL for the server group.

Base URL:

OK Cancel

## Integrate with Citrix Gateway and Citrix ADC

April 18, 2024

Use Citrix Gateway with StoreFront to provide secure remote access for users outside the corporate network and Citrix ADC to provide load balancing.

Task	Detail
<a href="#">Import a Citrix Gateway</a>	Export configuration from your Citrix Gateway and import it into StoreFront
<a href="#">Manage Citrix Gateways</a>	Add, remove and edit Citrix Gateway connection settings
<a href="#">Load balancing with Citrix ADC</a>	Configure NetScaler as a load balancer in front of a StoreFront server group
<a href="#">Configure Citrix ADC and StoreFront for Delegated Forms Authentication (DFA)</a>	
<a href="#">Authenticate using different domains</a>	Configure StoreFront and Citrix Gateway so that users first authenticate with Citrix on one domain, then authenticate to StoreFront on a different domain.
<a href="#">Configure beacon points</a>	Configure beacon URLs that Citrix Workspace app can use to determine whether it is inside or outside your corporate network.
<a href="#">Create a single FQDN used internally and externally</a>	Create a single fully qualified domain name (FQDN) that can access a store directly from within your corporate network and remotely via the Citrix Gateway.

---

## Import a Citrix Gateway

January 24, 2024

Remote access settings configured within the Citrix Gateway administration console have to be identical to those configured in StoreFront. This article shows you how to import details of a Citrix Gateway virtual server so that Citrix Gateway and StoreFront are configured correctly to work together.

### Requirements

- NetScaler 11.1.51.21 or later is required to export multiple gateway vServers to a ZIP file.

**Note:**

Citrix ADC appliances can only export gateway vServers created using the Citrix Virtual

Apps and Desktops wizard.

- It must be possible for DNS to resolve, and for StoreFront to contact, all STA (Secure Ticket Authority) server URLs in the GatewayConfig.json file within the ZIP file generated by the Citrix ADC appliance.
- The GatewayConfig.json file within the ZIP file generated by the Citrix ADC appliance must contain the URL of an existing Citrix Receiver for Web site on the StoreFront server. Citrix ADC 11.1 and later takes care of this by contacting the StoreFront server and enumerating all existing stores and Citrix Receiver for Web sites before generating the ZIP file for export.
- StoreFront must be able to resolve the callback URL in DNS to the gateway VPN vServer IP address for authentication using the imported gateway to succeed.

The callback URL and port combination you use is usually the same as the gateway URL and port combination, as long as StoreFront can resolve this URL.

or

The callback URL and port combination may be different from the gateway URL and port combination if you use different external and internal DNS namespaces in your environment. If your gateway is located in a DMZ and uses an <example.com> URL and StoreFront is on your private corporate network and uses an <example.local> URL you may use an <example.local> callback URL to point back to the gateway vServer in the DMZ.

### Export configuration from Citrix Gateway

1. Log onto the Citrix ADC.
2. Go to the Configuration tab
3. Under “Integrate with Citrix Products”, click XenApp and XenDesktop
4. On the top right click “Download file”.



The screenshot displays the Citrix StoreFront management console for an ADC VPX AZURE BYOL (100000) environment. The top navigation bar includes 'Dashboard', 'Configuration', 'Reporting', 'Documentation', and 'Downloads'. The left sidebar lists various configuration categories, with 'XenApp and XenDesktop' highlighted. The main dashboard area shows several charts: 'Universal Licenses' (0), 'HDX Sessions' (0), 'CPU Usage', and 'Memory Usage'. A 'Download file' button is visible in the top right, and a 'Create New Gateway' button is also present. The bottom right corner shows a status message: 'Requesting Citrix Gateway Virtual Server...'

1. Choose whether you wish to download the configuration for all gateways or a specific gateway.

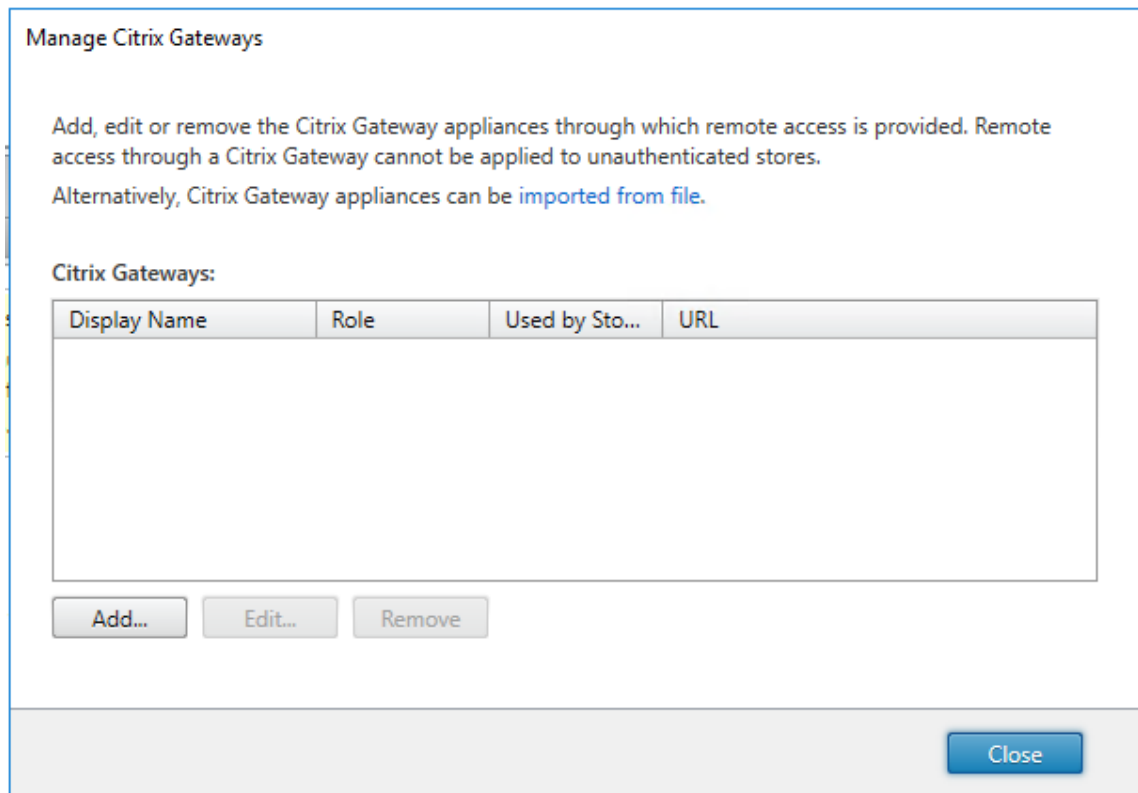
## Import a Citrix Gateway using the console

You can import one or more Citrix Gateway virtual server configurations using the same import file. If you have multiple gateway virtual servers from different Citrix ADC appliances, you must use multiple import files.

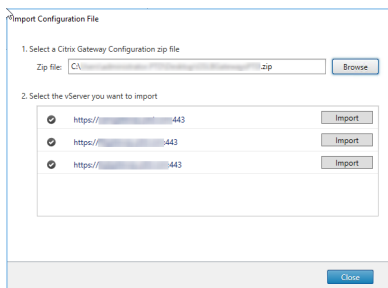
Important:

Citrix does not support manual editing of the configuration file exported from Citrix Gateway.

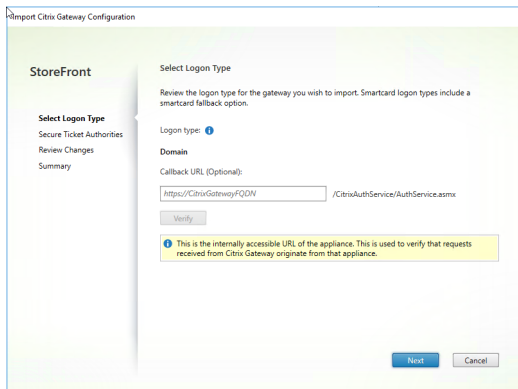
1. Select **Stores** in the left pane of the Citrix StoreFront management console, and in the **Actions** pane, click **Manage Citrix Gateways**.
2. On the Manage Citrix Gateways screen, click the **imported from file** link.



3. Browse to the Citrix Gateway virtual server configuration file.
4. A list of gateway vServers from the selected ZIP file is displayed. Select the gateway vServer you want to import and click **Import**. If you are repeating an import of a vServer, the Import button displays as Update. If you choose **Update**, you have the option later to overwrite or create a new gateway.



5. Review the **Logon type** for the selected gateway and specify a **Callback URL** if required. The logon type is the authentication method that you configured on the Citrix Gateway appliance for Citrix Workspace app users. Some logon types require callback URLs (see table).
  - Click **Verify** to check that the Callback URL is valid and reachable from the StoreFront server.

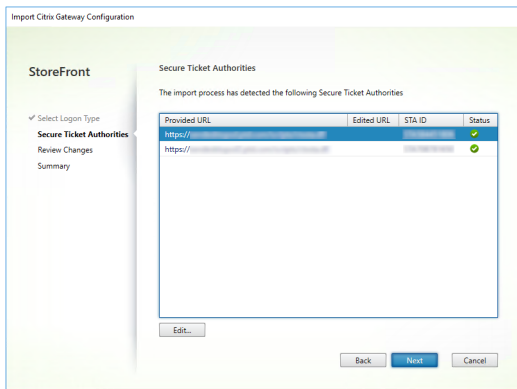


Logon type in console	LogonType in JSON file	Callback URL required
Domain	Domain	No
Domain and security token	DomainAndRSA	No
Security token	RSA	Yes
Smart card - no fallback	SmartCard	Yes
Smart card - domain	SmartCardDomain	Yes
Smart card - domain and security token	SmartCardDomainAndRSA	Yes
Smart card - security token	SmartCardRSA	Yes
Smart card - SMS authentication	SmartCardSMS	Yes
SMS authentication	SMS	Yes

If a callback URL is required, StoreFront will autofill Callback URL based on the gateway URL found in the ZIP file. You can change this to any valid URL that points back to the correct Citrix Gateway VIP. For GSLB gateways, unique callback URLs are required for each of the gateways you import.

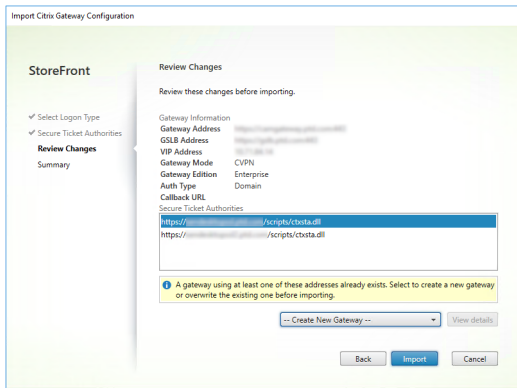
To use Smart Access or password-less authentication, a Callback URL is required.

6. Click **Next**.
7. StoreFront contacts all the STA (Secure Ticket Authorities) server URLs listed in the ZIP file using DNS, and validates that they are functional STA ticketing servers. The import will not continue if one or more of the STA URLs is invalid.



8. Click **Next**.

9. Review the details of the import. If a gateway with the same gateway URL and port combination (GatewayURL:port) already exists, use the drop-down to select a gateway to overwrite it, or create a new gateway.



StoreFront uses the GatewayURL:port combination to determine whether a gateway you are trying to import matches an existing gateway that you may wish to update. If a gateway has a different GatewayURL:port combination then StoreFront treats it as a new gateway. This table of gateway settings shows which settings you can update.

Gateway Setting	Can be updated
Gateway URL:Port Combination	No
GSLB URL	Yes
Netscaler Trust Certificate & Thumbprint	Yes
Callback URL	Yes
Receiver for Web Site URL	Yes
Gateway Address/VIP	Yes
STA URL and STA ID	Yes

Gateway Setting	Can be updated
All Logon Types	Yes

10. Click **Import**. If the StoreFront server is part of a server group, a message is displayed reminding you to propagate the imported gateway settings to the other servers in the group.

11. Click **Finish**.

To import another vServer configuration, repeat the steps above.

**Note:**

The default gateway for a store is the gateway that Citrix Workspace apps try to connect through unless they are configured to use a different gateway. If no gateways are configured for the store, the first gateway imported from the ZIP file will become the default gateway used by Citrix Workspace apps. Importing subsequent gateways does not change the default gateway already set for the store.

## Import multiple Citrix Gateways using PowerShell

### Read-STFNetScalerConfiguration

- Copy the ZIP file to the desktop of the currently logged on StoreFront administrator.
- Read the contents of the Citrix Gateway virtual server configuration file ZIP file into memory and look at the three gateways it contains using their index values.

```
1 $ImportedGateways = Read-STFNetScalerConfiguration -path "$env:
  USERPROFILE\desktop\GatewayConfig.zip"
```

View the three gateway objects in memory which were read in from the Netscaler ZIP import package using the **Read-STFNetScalerConfiguration** cmdlet.

```
1 $ImportedGateways.Document.Gateways[0]
2 $ImportedGateways.Document.Gateways[1]
3 $ImportedGateways.Document.Gateways[2]
4
5 GatewayMode           : CVPN
6 CallbackUrl           :
7 GslbAddressUri        : https://gslb.example.com/
8 AddressUri            : https://emeagateway.example.com/
9 Address               : https://emeagateway.example.com:443
10 GslbAddress           : https://gslb.example.com:443
11 VipAddress           : 10.0.0.1
12 Stas                  : {
13   STA298854503, STA909374257 }
```

```
14
15 StaLoadBalance           : True
16 CertificateThumbprints  : {
17   F549AFAA29EBF61E8709F2316B3981AD503AF387 }
18
19 GatewayAuthType         : Domain
20 GatewayEdition           : Enterprise
21 ReceiverForWebSites     : {
22   Citrix.StoreFront.Model.Roaming.NetScalerConfiguration.
     ReceiverForWebSite }
23
24
25 GatewayMode              : CVPN
26 CallbackUrl              :
27 GslbAddressUri           : https://gslb.example.com/
28 AddressUri               : https://emeagateway.example.com/
29 Address                  : https://emeagateway.example.com:444
30 GslbAddress              : https://gslb.example.com:443
31 VipAddress               : 10.0.0.2
32 Stas                     : {
33   STA298854503, STA909374257 }
34
35 StaLoadBalance           : True
36 CertificateThumbprints  : {
37   F549AFAA29EBF61E8709F2316B3981AD503AF387 }
38
39 GatewayAuthType         : DomainAndRSA
40 GatewayEdition           : Enterprise
41 ReceiverForWebSites     : {
42   Citrix.StoreFront.Model.Roaming.NetScalerConfiguration.
     ReceiverForWebSite }
43
44
45 GatewayMode              : CVPN
46 CallbackUrl              : https://emeagateway.example.com:445
47 GslbAddressUri           : https://gslb.example.com/
48 AddressUri               : https://emeagateway.example.com/
49 Address                  : https://emeagateway.example.com:445
50 GslbAddress              : https://gslb.example.com:443
51 VipAddress               : 10.0.0.2
52 Stas                     : {
53   STA298854503, STA909374257 }
54
55 StaLoadBalance           : True
56 CertificateThumbprints  : {
57   F549AFAA29EBF61E8709F2316B3981AD503AF387 }
58
59 GatewayAuthType         : SmartCard
60 GatewayEdition           : Enterprise
61 ReceiverForWebSites     : {
62   Citrix.StoreFront.Model.Roaming.NetScalerConfiguration.
     ReceiverForWebSite }
```

### Import-STFNetScalerConfiguration without specifying a CallbackURL

Copy the ZIP file to the desktop of the currently logged in StoreFront administrator. Read in the Citrix Gateway configuration ZIP import package into memory and look at the three gateways it contains using their index values.

```
1 $ImportedGateways = Read-STFNetScalerConfiguration -path "$env:
  USERPROFILE\desktop\GatewayConfig.zip"
```

Import three new gateways into StoreFront using the **Import-STFNetScalerConfiguration** cmdlet and specifying the gateway indexes you require. Using the **-Confirm:\$False** parameter prevents the Powershell GUI from prompting you to allow every gateway to be imported. Remove this if you wish to carefully import one gateway at a time.

```
1 Import-STFNetScalerConfiguration -Configuration $ImportedGateways -
  GatewayIndex 0 -Confirm:$False
2 Import-STFNetScalerConfiguration -Configuration $ImportedGateways -
  GatewayIndex 1 -Confirm:$False
3 Import-STFNetScalerConfiguration -Configuration $ImportedGateways -
  GatewayIndex 2 -Confirm:$False
```

### Import-STFNetScalerConfiguration specifying your own CallbackURL

Import three new gateways into StoreFront using the **Import-STFNetScalerConfiguration** cmdlet and specify a callback URL of your choice using the **-callbackURL** parameter.

```
1 $ImportedGateways = Read-STFNetScalerConfiguration -path "$env:
  USERPROFILE\desktop\GatewayConfig.zip"
2
3 Import-STFNetScalerConfiguration -Configuration $ImportedGateways -
  GatewayIndex 0 -CallbackUrl "https://emeagatewaycb.example.com:443 -
  Confirm:$False
4
5 Import-STFNetScalerConfiguration -Configuration $ImportedGateways -
  GatewayIndex 1 -CallbackUrl "https://emeagatewaycb.example.com:444 -
  Confirm:$False
6
7 Import-STFNetScalerConfiguration -Configuration $ImportedGateways -
  GatewayIndex 2 -CallbackUrl "https://emeagatewaycb.example.com:445 -
  Confirm:$False
```

### Import-STFNetScalerConfiguration override the authentication method stored in the import file and specify your own CallbackURL

Import three new gateways into StoreFront using the **Import-STFNetScalerConfiguration** cmdlet and specify a callback URL of your choice using the **-callbackURL** parameter.

```
1 $ImportedGateways = Read-STFNetScalerConfiguration -path "$env:
  USERPROFILE\desktop\GatewayConfig.zip"
2
3 Import-STFNetScalerConfiguration -Configuration $ImportedGateways -
  GatewayIndex 0 -LogonType "SmartCard" -CallbackUrl "https://
  emegatewaycb.example.com:443" -Confirm:$False
4
5 Import-STFNetScalerConfiguration -Configuration $ImportedGateways -
  GatewayIndex 1 -LogonType "SmartCard" -CallbackUrl "https://
  emegatewaycb.example.com:444" -Confirm:$False
6
7 Import-STFNetScalerConfiguration -Configuration $ImportedGateways -
  GatewayIndex 2 -LogonType "SmartCard" -CallbackUrl "https://
  emegatewaycb.example.com:445" -Confirm:$False
```

## Configure Citrix Gateways

October 18, 2024

Use Citrix Gateways to provide authentication and remote access to StoreFront and your Virtual Delivery Agents (VDAs). Citrix Gateways run on a hardware or software NetScaler ADCs.

For more information about configuring your Gateway, see [Integrate NetScaler Gateway with StoreFront](#).

You must configure your gateway within StoreFront before StoreFront allows access through that gateway.

### View Gateways

To view the gateways configured within StoreFront, select the Stores node in the left pane of the Citrix StoreFront management console and pane, click **Manage Citrix Gateways**. This displays the **Manage Citrix Gateways** window.



### Manage Citrix Gateways

Add, edit or remove the Citrix Gateway appliances through which remote access is provided. Remote access through a Citrix Gateway cannot be applied to unauthenticated stores.  
Alternatively, Citrix Gateway appliances can be [imported from file](#).

Citrix Gateways:

Display Name	Role	Used by Sto...	URL
Gateway	Authenticati...	Yes	https://gateway.example.com/

## PowerShell

To get a list of gateways and their configuration call [Get-STFRoamingGateway](#).

## Add Citrix Gateway

1. In the **Manage Citrix Gateways** window click **Add**.
2. On the General Settings tab enter the settings then press **Next**.
  - Specify a **Display name** for the Citrix Gateway deployment that will help users to identify it.

Users see the display name you specify in Citrix Workspace app, so include relevant information in the name to help users decide whether to use that deployment. For example, you can include the geographical location in the display names for your Citrix Gateway deployments so that users can easily identify the most convenient deployment for their location.
  - Enter the URL of the gateway.

The fully qualified domain name (FQDN) for your StoreFront deployment must be unique and different from the Citrix Gateway virtual server FQDN. Using the same FQDN for StoreFront and the Citrix Gateway virtual server is not supported. The gateway adds the URL to the `X-Citrix-Via` HTTP header. StoreFront uses this header to determine which gateway is in use.

Using the GUI it is only possible to add a single gateway URL. If a gateway can be accessed by multiple URLs then you need to add the same gateway twice with identical configuration apart from the URL. To simplify configuration, you can configure a secondary URL used to access the gateway. This option is not available using the GUI so you must configure this using PowerShell. You should close the management console before running any PowerShell commands. For example if you have multiple gateways behind a global server load balancer, typically it is useful to add both the GSLB URL and a URL that can be used to access each specific regional gateway, for example for testing or troubleshooting purposes. Once you have created the gateway you can add an additional URL using `Set-STFRoamingGateway`, using the `-GSLBurl` parameter for the secondary URL. Although the parameter is called `GSLBurl` this can be used for any situation where you wish to add a second URL. For example:

```
1 Set-STFRoamingGateway -Name "Europe Gateway" -GSLBurl "
    eugateway.example.com" -GatewayUrl "gslb.example.com"
```

Note:

Counterintuitively in this example, the `GSLBurl` parameter contains the regional URL while the `GatewayUrl` parameter contains the GSLB URL. For most purposes the URLs are treated identically and if the store is only accessed through a web browser they can be configured either way around. However when accessing StoreFront through Citrix Workspace app, it reads the `GatewayUrl` from StoreFront and subsequently uses it for remote access and it is preferable for it to be configured to always connect to the GSLB URL.

If you need more than two URLs then you will need to configure this as a separate gateway.

- Select the Usage or Role:

Usage or role	Description
Authentication and HDX routing	Use the gateway for both providing remote access to StoreFront and to access the VDAs.

Usage or role	Description
Authentication only	Select this if the gateway is used only for remote access to StoreFront. This option prevents <a href="#">Citrix Workspace launcher</a> from working. Therefore, if you need to use hybrid launches, choose <b>Authentication and HDX routing</b> even when the gateway will only be used for authentication.
HDX routing only	Select this if the gateway is used only for providing HDX access to VDAs, e.g. at a site that does not have a StoreFront instance.

The screenshot shows the 'Add Citrix Gateway Appliance' configuration wizard. The 'StoreFront' section is selected in the left-hand navigation pane. Under 'General Settings', the following fields are visible:

- Display name:** Europe gateway
- Citrix Gateway URL:** https://eugateway.example.com
- Usage or role:** Authentication and HDX routing

At the bottom right, there are 'Next' and 'Cancel' buttons.

3. Fill out the settings on the **Secure Ticketing Authority** tab.

The secure ticketing authority issues session tickets in response to connection requests. These session tickets form the basis of authentication and authorization for Citrix Workspace app detection and access to VDAs.

- Enter at least one Secure Ticket Authority server URL. If you are using Citrix Virtual Apps and Desktops then you can use the delivery controller as a STA. If you are using Citrix Desktop as a Service then you can enter the cloud connectors, which proxy requests to the Citrix

cloud ticketing authority. The entries on this list must exactly match the list configured in the Citrix Gateway. It is not possible to add security keys using the GUI, see the later step for adding them using PowerShell.

- Tick **Load balance multiple STA servers** to distribute requests between the STA servers. If unticked then StoreFront will try the servers in the order in which they are listed.
- If StoreFront cannot reach an STA server then it avoids using that server for a period of time. By default this is 1 hour but you can customize this value.
- If you want Citrix Virtual Apps and Desktops to keep disconnected sessions open while Citrix Workspace app attempts to reconnect automatically, select **Enable session reliability**.
- If you configured multiple STAs and want to ensure that session reliability is always available, select **Request tickets from two STAs, where available**.

When **Request tickets from two STAs, where available** is selected, StoreFront obtains session tickets from two different STAs so that user sessions are not interrupted if one STA becomes unavailable during the course of the session. If, for any reason, StoreFront is unable to contact two STAs, it falls back to using a single STA.

The screenshot shows the 'Add Citrix Gateway Appliance' configuration window for StoreFront. The left sidebar shows the navigation menu with 'Secure Ticket Authority' selected. The main content area is titled 'Secure Ticket Authority (STA)' and includes the following settings:

- Secure Ticket Authority URLs:** A list box containing two URLs: `https://ddc1.example.com/scripts/ctxsta.dll` and `https://ddc2.example.com/scripts/ctxsta.dll`. Below the list box are 'Add...', 'Edit...', and 'Remove' buttons.
- Load balance multiple STA servers**
- Bypass failed STA for:** 1 hours, 0 minutes, 0 seconds
- Enable session reliability**
- Request tickets from two STAs, where available**

At the bottom right, there are 'Back', 'Next', and 'Cancel' buttons.

Once you have completed filling out the settings press **Next**

4. Fill out settings on the **Authentication Settings** tab.

- Choose the NetScaler version.
- If there are multiple gateways with the same URL (typically when using a global server load balancer), and you have entered a callback URL then you must enter the VIP of the gateway. This allows StoreFront to determine which gateway the request came from and hence which server to contact using the Callback URL. Otherwise you can leave this blank.
- Select from the **Logon type** list the authentication method you configured on the appliance for Citrix Workspace app users.

The information you provide about the configuration of your Citrix Gateway appliance is added to the provisioning file for the store. This enables Citrix Workspace app to send the appropriate connection request when contacting the appliance for the first time.

- If users are required to enter their Microsoft Active Directory domain credentials, select Domain.
- If users are required to enter a tokencode obtained from a security token, select Security token.
- If users are required to enter both their domain credentials and a tokencode obtained from a security token, select Domain and security token.
- If users are required to enter a one-time password sent by text message, select SMS authentication.
- If users are required to present a smart card and enter a PIN, select Smart card.

If you configure smart card authentication with a secondary authentication method to which users can fall back if they experience any issues with their smart cards, select the secondary authentication method from the Smart card fallback list.

- Optionally, enter the internally accessible URL of the gateway in the Callback URL box. This allows StoreFront to contact the Citrix Gateway authentication service to verify that requests received from Citrix Gateway originate from that appliance. It is required for smart access and for password-less authentication scenarios such as Smart Card or SAML otherwise you can leave it blank. If you have multiple Citrix Gateways with the same URL then this URL must be for the specific gateway server.

Add Citrix Gateway Appliance

### StoreFront

- ✓ General Settings
- ✓ Secure Ticket Authority
- Authentication Settings**
- Summary

### Authentication Settings

These settings specify how the remote user provides authentication credentials

Version: 10.0 (Build 69.4) or later

VServer IP address: 10.1.0.18  
(optional)

Logon type: Domain

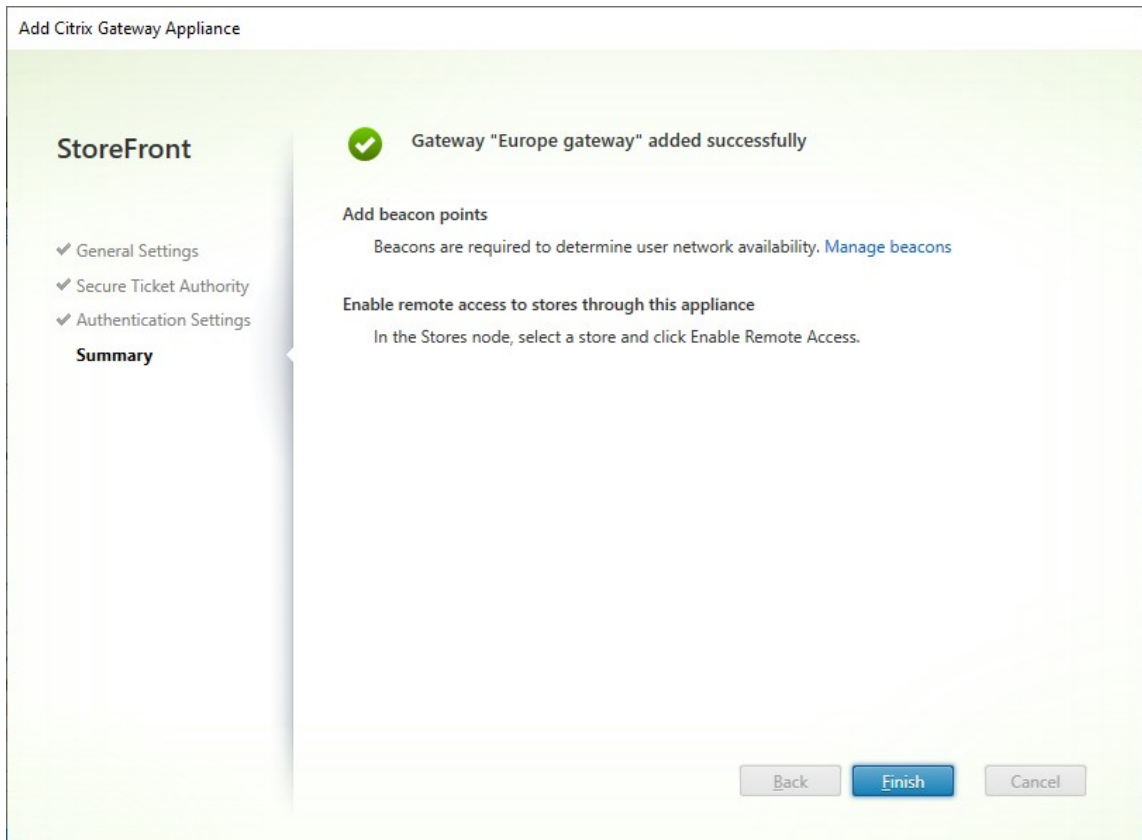
Smart card fallback: None

Callback URL: https://callback.example.com /CitrixAuthService/AuthService.asmx  
(optional)

Back Create Cancel

Once you have completed filling out the settings press **Next**

5. Click **Create** to apply the configuration.



6. Once the deployment has been applied, click **Finish**.
7. If you have configured [Security keys](#) (recommended) then you must close the management console and configure them using PowerShell. For example:

```

1 $gateway = Get-STFRoamingGateway -Name [Gateway name]
2 $sta1 = New-STFSecureTicketAuthority -StaUrl [STA1 URL] -
   StaValidationEnabled $true -StaValidationSecret [secret]
3 $sta2 = New-STFSecureTicketAuthority -StaUrl [STA2 URL] -
   StaValidationEnabled $true -StaValidationSecret [secret]
4 Set-STFRoamingGateway -Gateway $gateway -SecureTicketAuthorityObjs
   $sta1,$sta2

```

8. To enable users to access your stores through the Gateway, configure [remote user access](#).

## PowerShell SDK

To add a gateway using the PowerShell SDK call cmdlet [New-STFRoamingGateway](#).

## Edit Citrix Gateway

1. In the **Manage Citrix Gateways** window, click on the gateway you wish to change and press **Edit**.

For a description of the parameters, see [Add Citrix Gateway](#)

2. Press **Save** to save your changes.

### **PowerShell SDK**

To modify gateway configuration using the PowerShell SDK call cmdlet [Set-STFRoamingGateway](#).

### **Remove Citrix Gateway**

1. In the **Manage Citrix Gateways** window, click on the gateway you wish to change and press **Remove**.
2. In the confirmation window press **Yes**.

### **PowerShell SDK**

To remove the gateway using the PowerShell SDK call [Remove-STFRoamingGateway](#).

## **Load balancing with Citrix ADC**

October 24, 2024

This article provides guidance on how to deploy a StoreFront server group containing two or more StoreFront servers in all active load balanced configuration. The article provides details of how to configure a Citrix ADC appliance to load-balance incoming requests from Citrix Workspace app and web browsers between StoreFront servers in the server group.

### **Create DNS records for the StoreFront server group load balancer**

Create a DNS A and PTR record for your chosen shared FQDN. Clients within your network use this FQDN to access the StoreFront server group using the Citrix ADC appliance load balancer.

Example: [storefront.example.com](#) resolves to the load balancing virtual server virtual IP (VIP).



## Configure StoreFront Servers

All of the StoreFront servers you wish to load balance between should be configured as part of a StoreFront Server Group which synchronized configuration between servers to ensure they are configured identically. For more details on adding servers to a Server Group see [Join an existing server group](#).

Each server should be configured for HTTPS so that communication between the load balancer and the StoreFront servers is encrypted. See [Securing StoreFront with HTTPS](#). The certificate must contain the load balanced FQDN as a Common Name (CN) or as a Subject Alternative Name (SAN).

Set the Server Group base URL to be the URL of the load balancer. To modify the Base URL, within the Citrix StoreFront management console, in the left hand pane right click **Server Group** and click **Change Base URL**. Enter the load balancer virtual server's URL.

## Optionally Configure Citrix Service monitor for HTTPS

A StoreFront installation includes the **Citrix Service monitor** Windows service. This service has no other service dependencies and monitors the health of critical StoreFront services. This allows the Citrix ADC and other third-party applications to monitor the relative health of a StoreFront server deployment.

By default the monitor uses HTTP on port 8000. You may optionally change this to use HTTPS on port 443.

1. Open the PowerShell Integrated Scripting Environment (ISE) on the primary StoreFront server and run the following commands to change the default monitor to HTTPS 443:

```
1 $ServiceUrl = "https://localhost:443/StorefrontMonitor"
2 Set-STFServiceMonitor -ServiceUrl $ServiceUrl
3 Get-STFServiceMonitor
```

2. Once completed, propagate the changes to all other servers in the StoreFront server group.
3. To perform a quick test on the monitor, enter the following URL into the browser on the StoreFront server or any other machine with network access to the StoreFront server. The browser returns an XML summary of the status of every StoreFront service.

<https://<loadbalancingFQDN>/StoreFrontMonitor/GetSFServicesStatus>

```
1 <ArrayOfServiceStatus xmlns="http://schemas.datacontract.org
   /2004/07/Citrix.DeliveryServices.ServiceMonitor.Contract" xmlns
   :i="http://www.w3.org/2001/XMLSchema-instance">
2 <ServiceStatus>
3   <name>Citrix Peer Resolution Service</name>
4   <status>running</status>
5 </ServiceStatus>
6 <ServiceStatus>
```

```
7     <name>CitrixConfigurationReplication</name>
8     <status>running</status>
9 </ServiceStatus>
10 <ServiceStatus>
11     <name>CitrixCredentialWallet</name>
12     <status>running</status>
13 </ServiceStatus>
14 <ServiceStatus>
15     <name>CitrixDefaultDomainService</name>
16     <status>running</status>
17 </ServiceStatus>
18 <ServiceStatus>
19     <name>CitrixSubscriptionsStore</name>
20     <status>running</status>
21 </ServiceStatus>
22 <ServiceStatus>
23     <name>NetTcpPortSharing</name>
24     <status>running</status>
25 </ServiceStatus>
26 <ServiceStatus>
27     <name>WAS</name>
28     <status>running</status>
29 </ServiceStatus>
30 <ServiceStatus>
31     <name>W3SVC</name>
32     <status>running</status>
33 </ServiceStatus>
34 </ArrayOfServiceStatus>
```

## Configure Citrix ADC Load Balancer

### Install Root certificate

If your StoreFront servers use a certificate signed by an internal authority then you must install the root certificate on to the NetScaler. This is required so that NetScaler trusts the StoreFront server's certificate.

1. Log on to the NetScaler ADC appliance management GUI.
2. Select **Traffic Management > SSL > Certificates > CA Certificates**.
3. Click **Install**.
4. On the **Install CA Certificate** page, enter a Certificate-Key Pair Name, click **Choose File** and browse for the certificate file.
5. Click **Install**.

### Install the server certificate

To enable HTTPS you need a certificate whose Subject alternate name includes the FQDN of the load balancer. You can sign the certificate with an enterprise or public certificate authority.

You must have separate certificate and key files in PEM format. If you have a certificate containing the private key in PKCS12 format then you can use `openssl` to convert the file. E.g.:

```
1 openssl pkcs12 -in cert.pfx -clcerts -nokeys -out cert.cer
2 openssl pkcs12 -in cert.pfx -nocerts -out storefrontlbeu.key
```

A prompt appears to enter the existing password and a new PEM passphrase.

To install the certificate:

1. Log on to the NetScaler ADC appliance management GUI.
2. Select **Traffic Management > SSL > Certificates > CA Certificates**.
3. Click **Install**.
4. On the **Install CA Certificate** page:
  - a) Enter a **Certificate-Key Pair Name**.
  - b) Under **Certificate File Name**, click **Choose File** and browse for the certificate file.
  - c) Under **Key File Name**, click **Choose File** and browse for the key file.
  - d) Under **Password** enter the passphrase.
  - e) Click **Install**.
5. Click **Link** to link the certificate to the root certificate.

## ← Install Certificate<sup>?</sup>

Certificate-Key Pair Name\*

 ⓘ

Certificate and Key files are stored in the folder /nsconfig/ssl/ on appliance.

Certificate File Name\*

 ⓘ 

Key File Name

 ⓘ 

Certificate Format

PEM  DER

Password

 ⓘ

Certificate Bundle

Notify When Expires

Notification Period

### Add individual StoreFront server nodes to the Citrix ADC appliance load balancer

1. Navigate to **Traffic Management > Load Balancing > Servers**. Click **Add** and add each of the StoreFront servers to be load balanced.

Example = 2 x StoreFront servers named StoreFront-eu-1 and StoreFront-eu-2

2. Use IP-based server configuration and enter the server IP address for each StoreFront node.

Traffic Management > Load Balancing > Servers

## Servers 2



<input type="checkbox"/>	NAME	STATE	IPADDRESS / DOMAIN	TRAFFIC DOMAIN
<input type="checkbox"/>	StoreFront-eu-1	● ENABLED	172.16.0.101	0
<input type="checkbox"/>	StoreFront-eu-2	● ENABLED	172.16.0.102	0

Total 2      25 Per Page      Page 1 of 1

### Define a StoreFront monitor to check the status of all StoreFront nodes in the server group

1. Log on to the Citrix ADC management GUI.
2. Select **Traffic Management > Load Balancing > Monitors > Add** and add a new monitor called *StoreFront* and accept all default settings.
3. From the **Type** drop-down menu, select **StoreFront**.
4. If you have configured your StoreFront monitor for HTTPS, then ensure that the **Secure** option is selected. Else leave this option unselected and enter a port of 8000.
5. Select the **Check Backend Services** option. This option enables monitoring of services running on the StoreFront server. StoreFront services are monitored by probing a Windows service that runs on the StoreFront server, which returns the status of the following services:
  - W3SVC (IIS)
  - WAS (Windows Process Activation Service)
  - CitrixCredentialWallet
  - CitrixDefaultDomainService

## ← Create Monitor

Name\*  
 ⓘ

Type\*  
 > ⓘ

### Basic Parameters

Interval  
  ▾

Response Time-out  
  ▾

Store Name

StoreFront Account Service  
 Check Backend Services ⓘ  
 Secure

### ▶ Advanced Parameters

### Create a service group containing all of the StoreFront servers

1. Navigate to **Traffic Management > Load Balancing > Service Groups**. Press **Add**. To connect to the StoreFront servers over HTTPS, select a protocol of SSL. Leave other settings as default. Press **OK**.
2. Within your Service Group, under **Service Group Members**, click **No Service Group Member**.
  - a) Click **Service Based**.
  - b) Select all of the Servers you defined previously.

- c) To use SSL between the load balancer and the StoreFront server enter port 443. Else enter port 80.

### Create Service Group Member

IP Based  Server Based

Select Server\*

Storefront-eu-1, Storefront-eu-2 >   ⓘ

**Note:** The port number is mandatory only for DNS servers of query type A (domain name of the IP address)

Port

443 ⓘ

Weight

1

Server Id

Hash Id

State

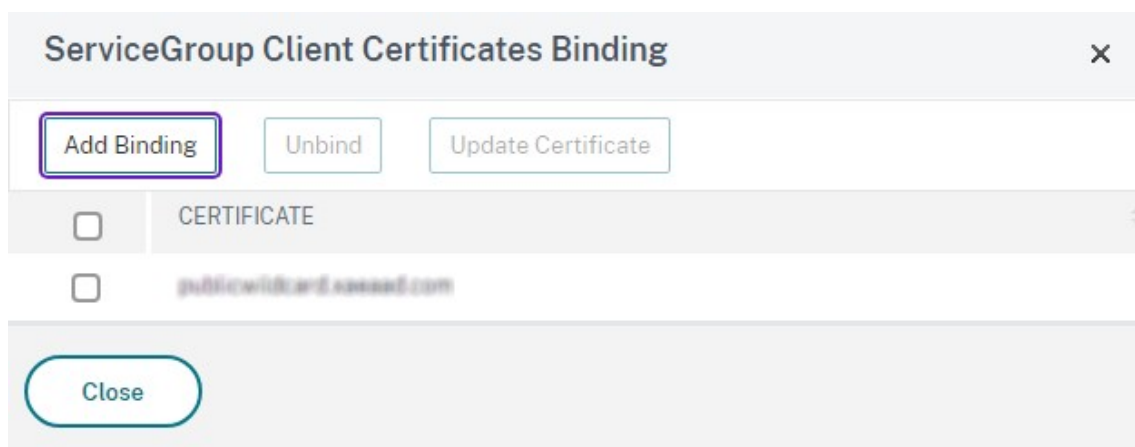
3. Add the **Monitors** section and select the StoreFront monitor you created earlier.

### Monitors

<input type="checkbox"/>	MONITOR NAME	WEIGHT	STATE
<input type="checkbox"/>	StoreFront	1	✓

4. Add the **Certificates** section.
- a) Bind the client certificate.

- b) Bind the CA certificate used to sign the server certificate that you imported earlier, and any other CAs that might be part of the PKI chain of trust.



5. Add the **Settings** section. Select **Insert Client IP Header** and enter a header name of **X-Forwarded-For**. This allows the Client IP Address to be used in [Citrix Virtual Apps and Desktops Policies](#).

### Create a load balancing virtual server for user traffic

1. Log on to the Citrix ADC appliance management GUI.
2. Select **Traffic Management > Load Balancing > Virtual Servers > Add** to create a new virtual server.
3. Enter a name, choose a protocol of SSL and enter the **Port**. Click OK to create the Virtual Server.



## Load Balancing Virtual Server

### Basic Settings

Create a virtual server by specifying a name, an IP address, a port, and a protocol type. If an application is accessible from the Internet, the virtual server IP (VIP) address is a public IP address. If the application is accessible only from the local area network (LAN) or wide area network (WAN), the VIP is usually a private (ICANN non-routable) IP address. You can configure multiple virtual servers to receive client requests, thereby increasing the availability of resources to process client requests.

Name\*

 ⓘ

Protocol\*

 ⓘ

IP Address Type\*

 ⓘ

IP Address\*

 ⓘ

Port\*

▶ More

4. Bind the **Service Group** you created earlier to the load balancing virtual server.
5. Bind the same server and CA certificate you previously bound to the service group.
6. Add the **Method** section and select the load-balancing method. Common choices for StoreFront load balancing are **round robin** or **least connection**.

### Method ✕

Method is a load balancing algorithm that the Citrix ADC uses to select a service to which to direct the client request. In addition to selecting a method, you can specify a delay in accepting requests on a new service.

Load Balancing Method\*

LEASTCONNECTION ▼ ⓘ

New Service Startup Request Rate

0

Backup LB Method\*

ROUNDROBIN ▼

New Service Request unit\*

PER\_SECOND ▼

Increment Interval

**OK**

7. Add the **Persistence** section.

- a) Set the persistence method to be **COOKIEINSERT**.
- b) Set the time-out to be the same as the Session time out within StoreFront which by default is 20 minutes.
- c) Name the cookie. For example, **NSC\_SFPersistence**, as this makes it easy to identify during debugging.
- d) Set backup persistence to **NONE**.

**Note:**

If the client is not allowed to store the HTTP cookie, the subsequent requests don't have the HTTP cookie, and Persistence is not used.

### Persistence ✕

Configure persistence to route all connections from the same user to the same service, such as an application that includes a shopping cart or that handles banking transactions. With some persistence types, you can configure backup persistence, which takes effect if the primary persistence type fails.

Select Persistence Type\*

SOURCEIP    COOKIEINSERT    OTHERS   ⓘ

Time-out (mins)\*

Cookie Name

### Backup Persistence

Backup Persistence\*

Backup Time-out (mins)

IPv4 Netmask

IPv6 Mask Length

### Configure StoreFront Loopback

When the base address is a load balancer, for the internal communication between StoreFront services, it could cause traffic to route to the load balancer and potentially to another server. This results in poor performance and unexpected behaviour. Use the StoreFront setting **Enable loopback communication** to avoid it. By default this is set to **On**, meaning it replaces the host part of the service address with the loopback IP address 127.0.0.1, while keeping the schema (HTTP or HTTPS) as-is. This works for a single server deployment and deployments with a non SSL-terminating load balancer.

Where the load balancer is SSL-terminating and communicates with StoreFront over HTTP (not recommended), it's necessary to configure StoreFront loopback communication to **OnUsingHttp**, which

means that StoreFront will also change the schema from HTTPS to HTTP.

1. Open Citrix StoreFront.
2. For each Store, go to **Manage Receiver for Web Sites**. For each Web site go to **Configure**.
3. Go to **Advanced Settings**
4. Change the **Enable loopback communication** setting to **OnUsingHttp**.

Edit Receiver for Web site - /Citrix/StoreWeb

**StoreFront**

- Category Settings
- Customize Appearance
- Featured App Groups
- Authentication Methods
- Website Shortcuts
- Deploy Citrix Receiver/Workspace app
- Session Settings
- Workspace Control
- Client Interface Settings
- Advanced Settings**

**Advanced Settings**

Configure advanced settings with caution.

Enable Fiddler tracing	<input type="checkbox"/>
Enable folder view	<input type="checkbox"/>
Enable loopback communication	On
Enable protocol handler	<input checked="" type="checkbox"/>
Enable strict transport security	<input type="checkbox"/>
ICA file cache expiry	90
Icon resolution	128
Loopback port when using HTTP	80
Prompt for untrusted shortcuts	<input checked="" type="checkbox"/>
Prompt to install Citrix Receiver/Workspace app after logon	<input type="checkbox"/>
Protocol handler skip double-hop check	<input type="checkbox"/>
Resource details	Default
Strict transport security policy duration	90.00:00:00

**Enable loopback communication**  
Enables communication with StoreFront services using the loopback adaptor. Disable this when using Fiddler debugging. Default: On

OK Cancel Apply

Where the load balancer is SSL-terminating and communicates with StoreFront over HTTP (not recommended), it is necessary to configure StoreFront loopback communication to **OnUsingHttp**, which means that StoreFront will also change the schema from HTTPS to HTTP.

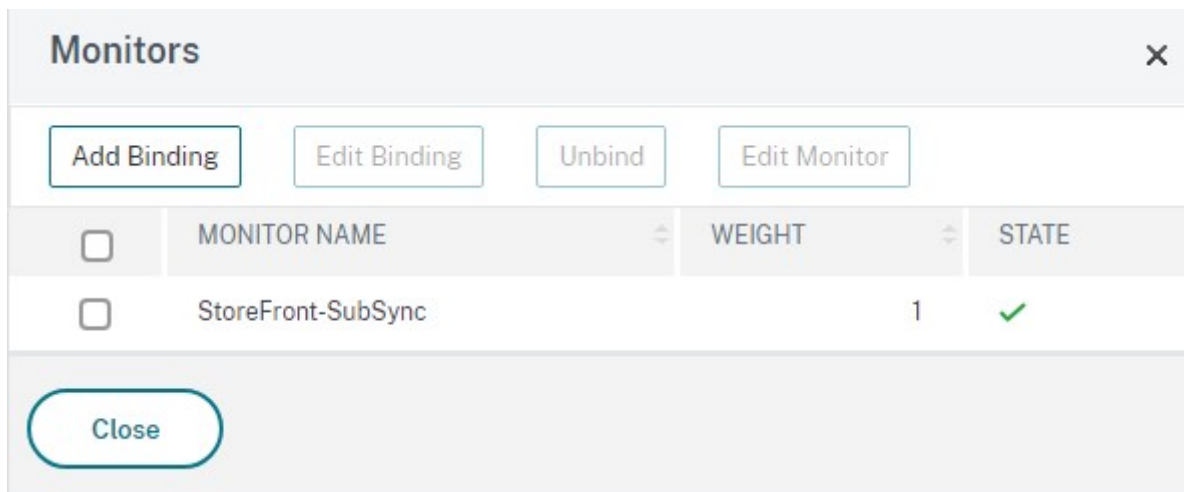
### Configure Citrix ADC load balancer for subscription synchronization between server groups

If you have a multisite deployment consisting of two or more StoreFront server groups, you can replicate subscription data between them using a pull strategy on a repeating schedule. StoreFront subscription replication uses TCP port 808, so using an existing load balancing virtual server on HTTP port 80 or HTTPS 443 fails. To provide high availability for this service, create a second virtual server on

each Citrix ADC appliance in your deployment to load balance TCP port 808 for each of the StoreFront server groups.

### Configure a service group for subscription synchronization

1. Log on to the Citrix ADC appliance management GUI.
2. Select **Traffic Management > Load Balancing > Service Groups > Add**.
3. Enter a Service Group name, change the protocol to **TCP** and click **OK** to save.
4. **In the Service Group Members** section, add all of the StoreFront server nodes you defined previously in the Servers section and specify **Port** to **808**.
5. Add the **Monitors** section.
  - a) Click where it says **No Service Group to monitor Binding**.
  - b) Click **Add**. Enter a monitor **Name** and set its **Type** to **TCP**. Click **Create**.
  - c) Click **Bind**.



### Create a load balancing virtual server for subscription synchronization

1. Log on to the Citrix ADC appliance management GUI.
2. Select **Traffic Management > Load Balancing > Virtual Servers > Add** and add a new service group.
3. Enter a **Name**
4. Change the protocol to **TCP**.
5. Enter an IP Address.
6. Enter a **Port** of **808**.

## Load Balancing Virtual Server

### Basic Settings

Name\*  
 ⓘ

Protocol\*  
 ⓘ

IP Address Type\*

IP Address\*

Port\*  
 ⓘ

▶ More

7. Click **OK**.
8. Click **No Load Balancing Virtual Server ServiceGroup Binding**, select the Service Group you created earlier and click **Bind**.
9. Add the **Method** section and set the **Load Balancing Method** to **ROUNDROBIN**
10. Click **Done** to complete your changes.

### Configure StoreFront to pull subscription data via load balancer

See [Configure subscription synchronization](#).

When configuring the replication schedule, specify a server group address that matches the subscription syncing virtual server virtual load balancer IP address.

## Configure Citrix ADC and StoreFront for Delegated Forms Authentication (DFA)

October 18, 2024

Extensible authentication provides a single customization point for extension of the Citrix ADC appliance's and StoreFront's form-based authentication. To achieve an authentication solution using the Extensible Authentication SDK, you must configure Delegated Form Authentication (DFA) between the Citrix ADC appliance and StoreFront. The Delegated Forms Authentication protocol allows generation and processing of authentication forms, including credential validation, to be delegated to another component. For example, Citrix Gateway delegates its authentication to StoreFront, which then interacts with a third party authentication server or service.

Configuring Delegated Forms Authentication on Citrix Gateway is described in [CTX200383](#).

### Installation recommendations

- To ensure communication between the Citrix ADC appliance and StoreFront is protected, use HTTPS instead of HTTP protocol.
- For cluster deployment, ensure that all the nodes have the same server certificate installed and configured in IIS HTTPS binding prior to configuration steps.
- Ensure that the Citrix ADC appliance has the issuer of StoreFront's server certificate as a trusted certificate authority when HTTPS is configured in StoreFront.

### StoreFront cluster installation considerations

- Install a third party authentication plugin on all the nodes prior to joining them up together.
- Configure all the Delegated Forms Authentication related settings on one node and propagate the changes to the others. See the “Enable Delegated Forms Authentication.”

### Enable Delegated Forms Authentication

Because there is no GUI to set up Citrix pre-shared key setting in StoreFront, use the PowerShell console to install Delegated Forms Authentication.

1. Install Delegated Forms Authentication. It is not installed by default and you need to install it using the PowerShell console.

```
1 PS C:\Users\administrator.PTD.000> cd 'C:\Program Files\Citrix\Receiver StoreFront\Scripts'
```

```

2 PS C:\Program Files\Citrix\Receiver StoreFront\Scripts> & .\
  ImportModules.ps1
3 Adding snapins
4 Importing modules
5 Loading 'C:\Program Files\Citrix\Receiver StoreFront\Admin\Citrix.
  DeliveryServices.ConfigurationProvider.dll'
6 Loading 'C:\Program Files\Citrix\Receiver StoreFront\Admin\Citrix.
  DeliveryServices.ConfigurationProvider.dll'
7
8 PS C:\Program Files\Citrix\Receiver StoreFront\Scripts> Install-
  DSDFAServer
9 Id                               : bf694fbc-ae0a-4d56-8749-
  c945559e897a
10 ClassType                       : e1eb3668-9c1c-4ad8-bbae-
  c08b2682c1bc
11 FrameworkController             : Citrix.DeliveryServices.Framework
  .FileBased.FrameworkController
12 ParentInstance                  : 8dd182c7-f970-466c-ad4c-27
  a5980f716c
13 RootInstance                    : 5d0cdc75-1dee-4df7-8069-7375
  d79634b3
14 TenantId                        : 860e9401-39c8-4f2c-928d-34251102
  b840
15 Data                            : {
16   }
17
18 ReadOnlyData                    : {
19   [Name, DelegatedFormsServer], [Cmdlet, Add-DSWebFeature], [Snapin
  , Citrix.DeliverySer
20                                     vices.Web.Commands], [Tenant, 860
  e9401-39c8-4f2c-928d-34251102
  b840] }
21
22 ParameterData                   : {
23   [FeatureClassId, e1eb3668-9c1c-4ad8-bbae-c08b2682c1bc], [
  ParentInstanceId, 8dd182c7-f
24                                     970-466c-ad4c-27a5980f716c], [
  TenantId, 860e9401-39c8-4f2c
  -928d-34251102b840] }
25
26 AdditionalInstanceDependencies : {
27   b1e48ef0-b9e5-4697-af9b-0910062aa2a3 }
28
29 IsDeployed                       : True
30 FeatureClass                     : Citrix.DeliveryServices.Framework
  .Feature.FeatureClass

```

2. Add Citrix Trusted Client. Configure the shared secret key (passphrase) between StoreFront and the Citrix ADC appliance. Your passphrase and client ID must be identical to what you configured on the Citrix ADC appliance.

```

1 PS C:\Program Files\Citrix\Receiver StoreFront\Scripts> Add-
  DSCitrixPSKTrustedClient -clientId netscaler.fqdn.com -

```



```
passphrase secret
```

3. Set the Delegated Forms Authentication conversation factory to route all the traffic to the custom form. To find the conversation factory, look for ConversationFactory in C:\inetpub\wwwroot\Citrix\Authentication\web.config. This is an example of what you might see.

```

1 <example connectorURL="http://Example.connector.url:8080/adapters-
  sf-aaconnector-webapp">
2   <routeTable order="1000">
3     <routes>
4       <route name="StartExampleAuthentication" url="Example-
        Bridge-Forms/Start">
5         <defaults>
6           <add param="controller" value="
            ExplicitFormsAuthentication" />
7           <add param="action" value="AuthenticateStart" />
8           <add param="postbackAction" value="Authenticate" />
9           <add param="cancelAction" value="CancelAuthenticate"
            />
10          <add param="conversationFactory" value="
            ExampleBridgeAuthentication" />
11          <add param="changePasswordAction" value="
            StartChangePassword" />
12          <add param="changePasswordController" value="
            ChangePassword" />
13          <add param="protocol" value="CustomForms" />
14        </defaults>
15      </route>

```

4. In PowerShell, set the Delegated Forms Authentication conversation factory. In this example, to ExampleBridgeAuthentication.

```
1 PS C:\Program Files\Citrix\Receiver StoreFront\Scripts> Set-
  DSDFAProperty -ConversationFactory ExampleBridgeAuthentication
```

PowerShell arguments are not case-sensitive: **-ConversationFactory** is identical to **-conversationfactory**.

## Uninstall StoreFront

Before you uninstall StoreFront, uninstall any third party authentication plugin, as it will impact the functionality of StoreFront.

## Authenticate using different domains

October 29, 2024

Some organizations have policies in place that do not allow them to give third-party developers or contractors access to published resources in a production environment. This article shows you how to give access to published resources in a test environment by authenticating through Citrix Gateway with one domain. You can then use a different domain to authenticate to StoreFront and the Receiver for Web site. Authentication through Citrix Gateway described in this article is supported for users logging on through the Receiver for Web site. This authentication method is not supported for users of native desktop or mobile Citrix Receiver or Citrix Workspace apps.

## Set up a test environment

This example uses a production domain called `production.com` and a test domain called `development.com`.

### `production.com` domain

The `production.com` domain in this example is set up as follows:

- Citrix Gateway with `production.com` LDAP authentication policy configured.
- Authentication through the gateway occurs using a `production\testuser1` account and password.

### `development.com` domain

The `development.com` domain in this example is set up as follows:

- StoreFront, Citrix Virtual App and Desktops and VDAs are all on the `development.com` domain.
- Authentication to the Citrix Receiver for Web site occurs using a `development\testuser1` account and password.
- There is no trust relationship between the two domains.

## Configure a Citrix Gateway for the store

To configure a Citrix Gateway for the store:

1. Select **Stores** in the left pane of the Citrix StoreFront management console, and in the **Actions** pane, click **Manage Citrix Gateways**.
2. On the Manage Citrix Gateways screen, click **Add**.

3. Complete the General Settings, Secure Ticket Authority, and Authentication steps.

Add NetScaler Gateway Appliance

**StoreFront**

**General Settings**

Secure Ticket Authority

Authentication Settings

Summary

**General Settings**

Complete these settings to configure access to stores through NetScaler Gateway for users connecting from public networks. Remote access through a NetScaler Gateway cannot be applied to unauthenticated stores.

Display name:

NetScaler Gateway URL:

Usage or role: ⓘ

Add NetScaler Gateway Appliance

**StoreFront**

- ✓ General Settings
- Secure Ticket Authority**
- Authentication Settings
- Summary

### Secure Ticket Authority (STA)

STA is hosted on XenDesktop, XenApp, and VDI-in-a-Box servers and issues session tickets in response to connection requests. These session tickets form the basis of authentication and authorization for access to XenDesktop, XenApp, and VDI-in-a-Box resources.

Secure Ticket Authority URLs: ⓘ

https://sta1.development.com/scripts/cbxsta.dll

https://sta2.development.com/scripts/cbxsta.dll

▲
▼

Add...
Edit...
Remove

Load balance multiple STA servers

Bypass failed STA for:  hours  minutes  seconds

Enable session reliability ⓘ

Request tickets from two STAs, where available ⓘ

Back
Next
Cancel

Edit NetScaler Gateway appliance - ProductionGateway

**StoreFront**

- General Settings
- Secure Ticket Authority**
- Authentication Settings

### Authentication Settings

These settings specify how the remote user provides authentication credentials

Version:

VServer IP address:  (optional)

Logon type: ⓘ

Smart card fallback:

Callback URL: ⓘ  /CitrixAuthService/AuthService.asmx (optional)

OK
Cancel
Apply

**Note:**

DNS conditional forwarders may need to be added so that the DNS servers in use on both domains can resolve FQDNs on the other domain. The Citrix ADC appliance must be able to resolve the STA server FQDNs on the `development.com` domain using its `production.com` DNS server. StoreFront should also be able to resolve the callback URL on the `production.com` domain using its `development.com` DNS server. Alternatively, a `development.com` FQDN can be used which resolves to the Citrix Gateway virtual server virtual IP (VIP).

**Enable pass-through from Citrix Gateway**

1. Select **Stores** in the left pane of the Citrix StoreFront management console, and in the **Actions** pane, click **Manage Authentication Methods**.
2. On the Manage Authentication Methods screen, select **Pass-through from Citrix Gateway**.
3. Click **OK**.

Manage Authentication Methods - STORE

Select the methods which users will use to authenticate and access resources. i

Method	Settings
<input checked="" type="checkbox"/> User name and password	
<input type="checkbox"/> SAML Authentication	
<input type="checkbox"/> Domain pass-through Can be enabled / disabled separately on Receiver for Web sites	
<input type="checkbox"/> Smart card Can be enabled / disabled separately on Receiver for Web sites	
<input type="checkbox"/> HTTP Basic	
<input checked="" type="checkbox"/> Pass-through from Citrix Gateway	

Installing and uninstalling the authentication methods and the authentication service settings are included in the advanced options. Advanced ▾

OK Cancel

## Configure the store for remote access using the Gateway

1. Select the **Stores** node in the left pane of the Citrix StoreFront management console and, in the results pane, select a store. In the **Actions** pane, click **Configure Remote Access Settings**.
2. Select **Enable Remote Access**.
3. Ensure that you have registered the Citrix Gateway with your store. If you do not register the Citrix Gateway, the STA ticketing will not work.

### Configure Remote Access Settings - Store

Enabling remote access allows users outside the firewall to securely access resources. After you enable remote access, add a NetScaler Gateway appliance.

Enable Remote Access

Select the permitted level of access to internal resources

Allow users to access only resources delivered through StoreFront (No VPN tunnel) i

Allow users to access all resources on the internal network (Full VPN tunnel) i

Users may require the NetScaler Gateway Plug-in to establish a full VPN tunnel.

NetScaler Gateway appliances:

ProductionGateway i

Add...

Default appliance:

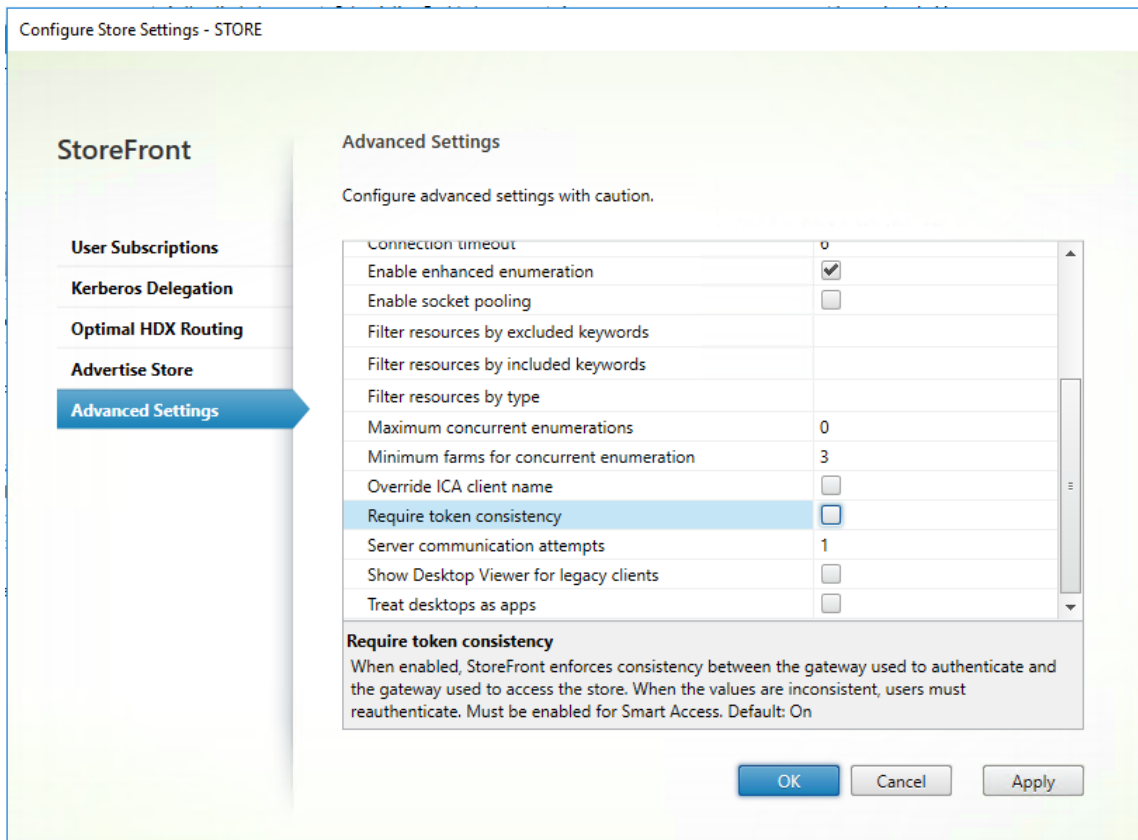
ProductionGateway ▼

OK

Cancel

## Disable token consistency

1. Select the **Stores** node in the left pane of the Citrix StoreFront management console and, in the results pane, select a store. In the **Actions** pane, click **Configure Store Settings**.
2. On the Configure Store Settings page, select **Advanced Settings**.
3. Clear the **Require token consistency** check box. For more information, see [Advanced store settings](#).



#### 4. Click **OK**.

Note:

The Require token consistency setting is selected (on) by default. If you disable this setting, SmartAccess features used for Citrix ADC End Point Analysis (EPA) stop working.

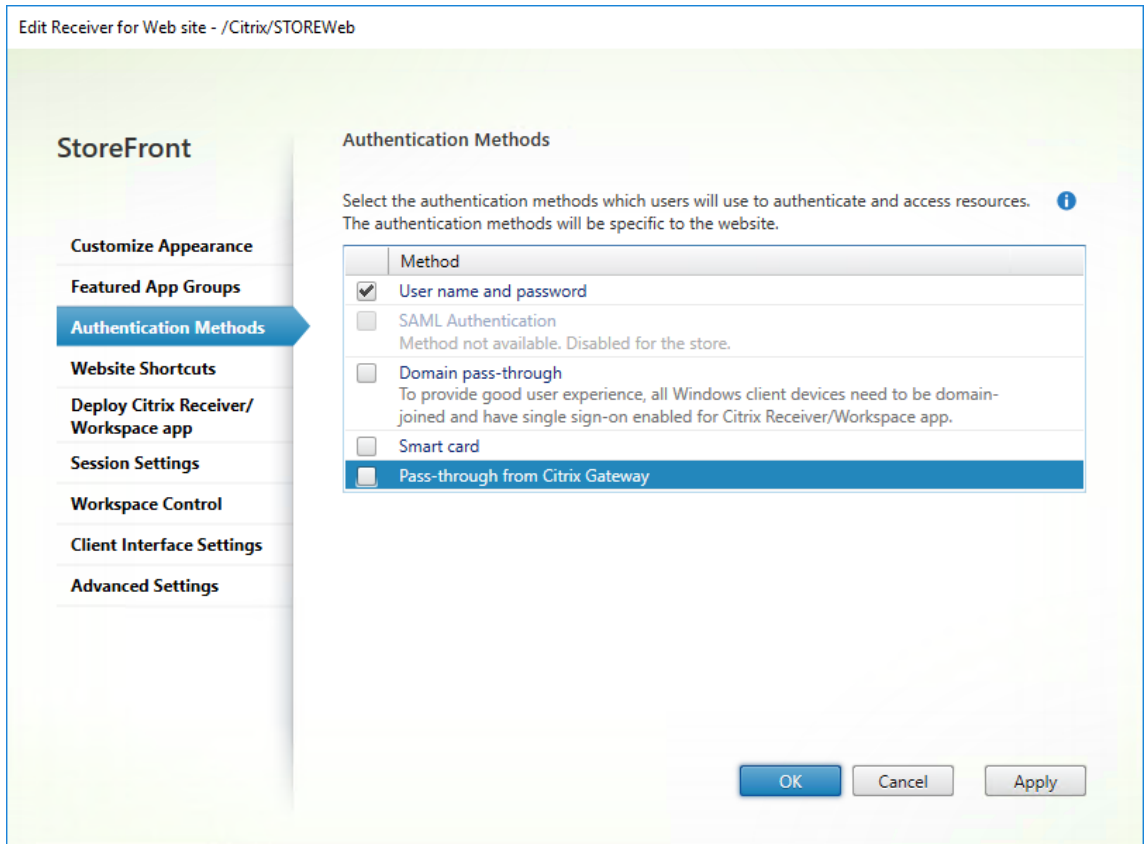
## Disable pass-through from Citrix Gateway for the Receiver for Web site

### Important:

Disabling pass-through from Citrix Gateway prevents Receiver for Web from trying to use the incorrect credentials from the `production.com` domain passed from the Citrix ADC appliance. Disabling pass-through from Citrix Gateway causes Receiver for Web to prompt the user to enter credentials. These credentials are different from the credentials used to log on through the Citrix Gateway.

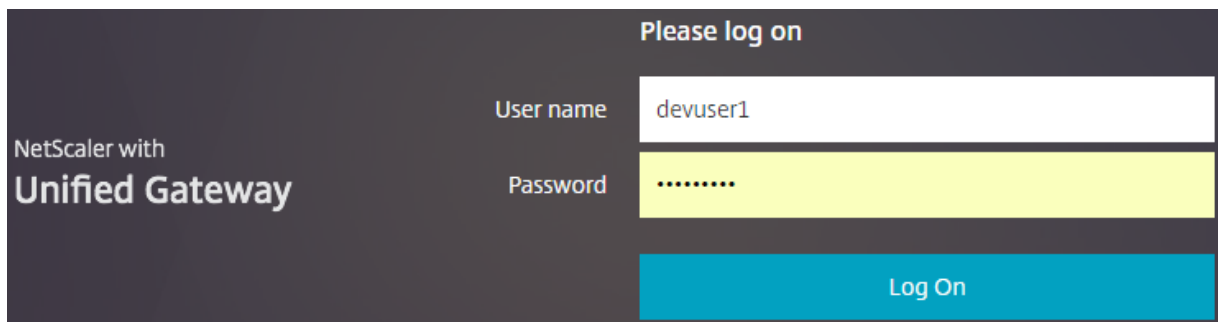
1. Select the **Stores** node in the left pane of the Citrix StoreFront management console.
2. Select the **store** that you want to modify.
3. In the **Actions** pane, click **Manage Receiver for Web Sites**.
4. In Authentication Methods, clear **Pass-through from Citrix Gateway**.

5. Click **OK**.

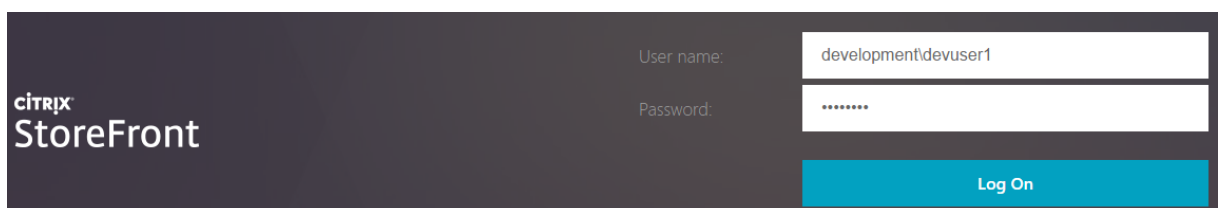


**Log on to Gateway using a production.com user and credentials**

To test, log on to Gateway using a `production.com` user and credentials.



After logon, the user is prompted to enter `development.com` credentials.





## Add a trusted domain drop-down list in StoreFront (optional)

This setting is optional, but it may help prevent the user from accidentally entering the wrong domain to authenticate through the Citrix Gateway.

If the user name is the same for both domains, entering the wrong domain is more likely. New users may also be used to leaving out the domain when they log on through the Citrix Gateway. Users may then forget to enter domain\username for the second domain when they are prompted to log on to the Receiver for Web site.

1. Select **Stores** in the left pane of the Citrix StoreFront management console, and in the **Actions** pane, click **Manage Authentication Methods**.
2. Select the drop-down arrow next to **User name and password**.
3. Click **Add** to add `development.com` as a trusted domain, and select the **Show domains list in logon page** check box.
4. Click **OK**.

### Configure Trusted Domains

Allow users to log on from:  Any domain  
 Trusted domains only

Trusted domains:

Default domain:

Show domains list in logon page

**CITRIX**  
**StoreFront**

User name:

Password:

Domain:

**Note:**

Browser password caching is not recommended in this authentication scenario. If users have different passwords for the two different domain accounts, password caching can lead to a poor experience.

**Citrix Gateway clientless VPN (CVPN) session action policy**

- If Single Sign-on to web applications is enabled within your Citrix Gateway session policy, incorrect credentials sent by Citrix ADC appliance to Receiver for Web are ignored because you disabled the **Pass-through from Citrix Gateway** authentication method on the Receiver for Web site. Receiver for Web prompts for credentials regardless of what this option is set to.
- Populating the Single Sign-on entries in the Client Experience and Published App tabs in Citrix ADC appliance does not change the behavior described in this article.

Unchecked Override Global check box indicates that the value is inherited from Global NetScaler Gateway Parameters.

Network Configuration	Client Experience	Security	Published Applications
-----------------------	-------------------	----------	------------------------

Accounting Policy

Override Global

Display Home Page

Home Page

URL for Web-Based Email

Split Tunnel\*

Session Time-out (mins)

Client Idle Time-out (mins)

Clientless Access\*

Clientless Access URL Encoding\*

Clientless Access Persistent Cookie\*

Plug-in Type\*

Windows Plugin Upgrade

Linux Plugin Upgrade

MAC Plugin Upgrade

AlwaysON Profile Name  
 +

Single Sign-on to Web Applications

Credential Index\*

KCD Account  
 +   ?

Single Sign-on with Windows\*

Client Cleanup Prompt\*

[Advanced Settings](#)

Unchecked Override Global check box indicates that the value is inherited from Global NetScaler Gateway Parameters.

Network Configuration	Client Experience	Security	Published App
Override Global			
ICA Proxy*			
OFF			<input checked="" type="checkbox"/>
Web Interface Address			
https://sf.development.com/Citrix/S			<input checked="" type="checkbox"/>
Web Interface Address Type*			
IPV4			
Web Interface Portal Mode*			
NORMAL			<input type="checkbox"/>
Single Sign-on Domain			
			<input type="checkbox"/>
Citrix Receiver Home Page			
			<input type="checkbox"/>
Account Services Address			
			<input type="checkbox"/>

## Configure beacon points

November 11, 2024

### Important:

<http://ping.citrix.com> is no longer available and should not be used.

Do not use third party websites that you do not own as an external beacon. Instead use websites controlled by your organization.

In the Manage Beacons screen, specify URLs inside and outside your internal network to be used as beacon points. Locally installed Citrix Workspace app attempts to contact beacon points and uses the responses to determine whether users are connected to local or public networks. When a user accesses a desktop or application, the location information is passed to the server providing the resource so that appropriate connection details can be returned to Citrix Workspace app. This ensures that users are not prompted to log on again when they access a desktop or application. Beacons are not used by Citrix Workspace app for HTML5.

Manage Beacons

Beacon points are used to determine whether users are connecting from internal or external networks. Two external addresses that can be resolved from the Internet are required.

Internal beacon:  Use the service URL  
 Specify beacon address:

`https://mycompany.net`

External beacons: `http://ping.example.com`  
`https://gateway.example.com`

Add... Edit... Remove

OK Cancel

For example, if the internal beacon point is accessible, this indicates that the user is connected to the local network. However, if Citrix Workspace app cannot contact the internal beacon point and receives responses from both the external beacon points, this means that the user has an Internet connection but is outside the corporate network. Therefore, the user must connect to desktops and applications through Citrix Gateway. When the user accesses a desktop or application, the server providing the resource is notified to provide details of the Citrix Gateway appliance through which the connection must be routed. This means that the user does not need to log on to the appliance when accessing the desktop or application.

By default, StoreFront sets:

- The internal beacon to the base URL of your deployment.
- External beacons to:
  - <http://ping.citrix.com>. This is no longer available must be replaced with your own beacon.
  - The URL of the first Citrix Gateway deployment you add.

To configure beacon points:

1. Select the **Stores** node in the left pane of the Citrix StoreFront management console and, in the Actions pane, click **Manage Beacons**.
2. Specify the URL to use as the internal beacon point.
  - To use the server URL or load-balanced URL of your StoreFront deployment, select **Use the service URL**.
  - To use an alternative URL, select **Specify beacon address** and enter a highly available URL within your internal network.
3. Click **Add** to enter the URL of an external beacon point. To modify a beacon point, select the URL in the External beacons list and click **Edit**. Select a URL in the list and click **Remove** to stop using that address as a beacon point.

You must specify at least two highly available external beacon points that can be resolved from the internet. These must respond to HTTP HEAD requests. You should use URLs that are controlled by your organization, not third party websites.

If you change any beacon points, ensure that users update Citrix Workspace app with the modified beacon information. Users can obtain an updated Citrix Workspace app provisioning file by logging in using a web browser and going to account settings. Otherwise, you can [export a provisioning file](#) for the store and make this file available to your users.

## PowerShell SDK

To get the current beacons use [Get-STFRoamingBeacon](#).

To add a beacon use [Set-STFRoamingBeacon](#).

To set the beacons to their defaults, use [Clear-STFRoamingBeacon](#).

## Create a single FQDN used internally and externally

October 18, 2024

You can create a single fully qualified domain name (FQDN) that can access a store directly from within your corporate network and remotely through a Citrix Gateway.

For example you could use the following URLs:

- <https://storefront.example.com> as the single URL used for users to access StoreFront. When inside the network it resolves to the StoreFront server or load balancer. When outside the network it resolves to the gateway.
- <https://storefrontcb.example.com> as the callback URL. When inside your network this resolves to the gateway. This is only required for smart access or password-less authentication. You must ensure that the certificate on the gateway includes this address as a SAN, or use a wildcard certificate.

### Server Group base URL

Change the base URL to be the single URL. See [Change the base URL for a deployment](#).

### StoreFront beacons for Citrix Workspace app

Locally installed Citrix Workspace app attempts to contact beacon points and uses the responses to determine whether users are connected to local or public networks.

By default, StoreFront uses the server group base URL as the internal beacon URL. In this configuration, the same URL is valid both internally and externally so cannot be used as a beacon. Therefore, you must set the internal beacon to a URL that you know is only accessible internally.

See [Configure beacon](#).

### External DNS

- [storefront.example.com](https://storefront.example.com) resolves to the externally facing IP of the Citrix Gateway Virtual Server.

### Internal DNS

- [storefront.example.com](https://storefront.example.com) resolves to the storefront load balancer or single StoreFront server IP.
- [storefrontcb.example.com](https://storefrontcb.example.com) resolves to the gateway vServer VIP. If a firewall exists between the DMZ and the enterprise local network, allow for this.

## Export and import the StoreFront configuration

February 8, 2024

Note:

You can only import StoreFront configurations which are exactly the same StoreFront version as the target StoreFront installation. Each Cumulative Update is considered to be different product version for this limitation.

You can export the entire configuration of a StoreFront deployment. This includes both single server deployments and server group configurations. If an existing deployment is already present on the importing server, the current configuration is erased and then replaced by the configuration contained within the backup archive. If the target server is a clean factory default installation, a new deployment is created using the imported configuration stored within the backup. The exported configuration backup is in the form of a single .zip archive if unencrypted, or a .ctxzip if you choose to encrypt the backup file when it is created.

### Scenarios where configuration export and import can be used

- Only backup StoreFront deployments in a working and trusted state. Any changes to the configuration requires a new backup to be taken to replace the old one. You cannot modify existing backups as a file hash of the backup.zip file prevents modification.
- Backup BEFORE upgrading StoreFront for disaster recovery.
- Cloning existing testing StoreFront deployments to put into production
- Creating user acceptance environments by cloning production deployments into a test environment.
- Moving StoreFront during OS migrations such as upgrading the hosting from Window Server 2019 to Windows 2022. In-place OS upgrades are not supported.
- Building extra server groups in multigeo deployments such as in large enterprises with multiple datacenters.

### Things to consider when exporting and importing a StoreFront configuration

- Do you currently use any Citrix published authentication SDK examples, such as Magic Word authentication or third party authentication customizations? If so, you must install these packages on ALL importing servers BEFORE importing a configuration containing extra authentication methods. The configuration import fails if required authentication SDK packages are not installed on any of the importing servers. If importing a configuration into a server group, install the authentication packages on all members of the group.



- You can encrypt or decrypt your configuration backups. The exporting and importing PowerShell cmdlets support both use cases.
- You can decrypt encrypted backups (.ctxzip) later, but StoreFront cannot re-encrypt unencrypted backup files (.zip). If an encrypted backup is required, perform the export again using a PowerShell credential object containing a password of your choice.
- The SiteID of the website in IIS where StoreFront is currently installed (exporting server) must match the SiteID of the target website in IIS (importing server) where you want to restore the backed up StoreFront configuration.

## PowerShell cmdlets

### Export-STFConfiguration

---

Parameter	Description
-TargetFolder (String)	The export path to the backup archive. Example: “\$env:userprofile\desktop\”
-Credential (PSCredential Object)	Specify a credential object to create an encrypted .ctxzip backup archive during export. The PowerShell credential object should contain the password to use for encryption and decryption. Do not use <b>-Credential</b> at the same time as the <b>-NoEncryption</b> parameter. Example: \$CredObject
-NoEncryption (Switch)	Specify that the backup archive should be an unencrypted .zip. Do not use <b>-NoEncryption</b> at the same time as the <b>-Credential</b> parameter.
-ZipFileName (String)	The name for the StoreFront configuration backup archive. Do not add a file extension, such as .zip or .ctxzip. The file extension is added automatically depending on whether the <b>-Credential</b> or <b>-NoEncryption</b> parameter is specified during export. Example: “backup”
-Force (Boolean)	This parameter automatically overwrites backup archives with the same file name as existing backup files already present in the specified export location.

---

**Important:**

The **SiteID** parameter found in StoreFront 3.5 was deprecated in version 3.6. It is no longer necessary to specify the **SiteID** when performing an import, as the SiteID contained within the backup archive is always be used. Ensure the SiteID matches the existing StoreFront website already configured within IIS on the importing server. **SiteID 1** to **SiteID 2** configuration imports are NOT supported.

**Import-STFConfiguration**

---

Parameter	Description
-ConfigurationZip (String)	The full path to the backup archive you want to import. This should also include the file extension. Use .zip for unencrypted and .ctxzip for encrypted backup archives. Example: <code>\$env:userprofile\desktop\backup.ctxzip</code>
-Credential (PSCredential Object)	Specify a credential object to decrypt an encrypted backup during import. Example: <code>\$CredObject</code>
-HostBaseURL (String)	If this parameter is included, the Host base URL you specify is used instead of the Host base URL from the exporting server. Example: <code>https://&lt;importingserver&gt;.example.com</code>

---

**Unprotect-STFConfigurationBackup**

---

Parameter	Description
-TargetFolder (String)	The export path to the backup archive. Example: <code>\$env:userprofile\desktop</code>
-Credential (PSCredential Object)	Use this parameter to create an unencrypted copy of the encrypted backup archive. Specify the PowerShell credential object containing the password to use for decryption. Example: <code>\$CredObject</code>

Parameter	Description
-EncryptedConfigurationZip (String)	The full path of the encrypted backup archive you want to decrypt. You must specify the file extension .ctxzip. Example: <code>\$env:userprofile\desktop\backup.ctxzip</code>
-OutputFolder (String)	The path to create an unencrypted copy (.zip) of the encrypted (.ctxzip) backup archive. The original encrypted copy of the backup is retained so it can be reused. Do not specify a file name and file extension for the unencrypted copy. Example: <code>\$env:userprofile\desktop</code>
-Force (Boolean)	This parameter automatically overwrites backup archives with the same file name as existing backup files already present in the specified export location.

---

## Configuration export and import examples

### Import the StoreFront cmdlets into the current PowerShell session

Open the PowerShell Integrated Scripting Environment (ISE) on the StoreFront server and run:

```
1 $env:PSModulePath = [Environment]::GetEnvironmentVariable('PSModulePath', 'Machine')
2 $SDKModules = 'C:\Program Files\Citrix\Receiver StoreFront\PowerShellSDK\Modules\Citrix.StoreFront'
3 Import-Module "$SDKModules\Citrix.StoreFront.psd1" -verbose
4 Import-Module "$SDKModules.Authentication\Citrix.StoreFront.Authentication.psd1" -verbose
5 Import-Module "$SDKModules.Roaming\Citrix.StoreFront.Roaming.psd1" -verbose
6 Import-Module "$SDKModules.Stores\Citrix.StoreFront.Stores.psd1" -verbose
7 Import-Module "$SDKModules.WebReceiver\Citrix.StoreFront.WebReceiver.psd1" -verbose
```

### Single server scenarios

**Create an unencrypted backup of an existing configuration on Server A and restore it onto the same deployment** Export the configuration of the server you wish to back up.

```
1 Export-STFConfiguration -targetFolder "$env:userprofile\desktop\" -  
zipFileName "backup" -NoEncryption
```

Copy the backup.zip file to a safe location. You can use this backup for disaster recovery to restore the server to its previous state.

```
1 Import-STFConfiguration -configurationZip "$env:userprofile\desktop\  
backup.zip" -HostBaseURL "https://storefront.example.com"
```

**Back up an existing configuration on Server A and restore it onto Server B to create a clone of an existing server** Export the configuration of the server you wish to back up.

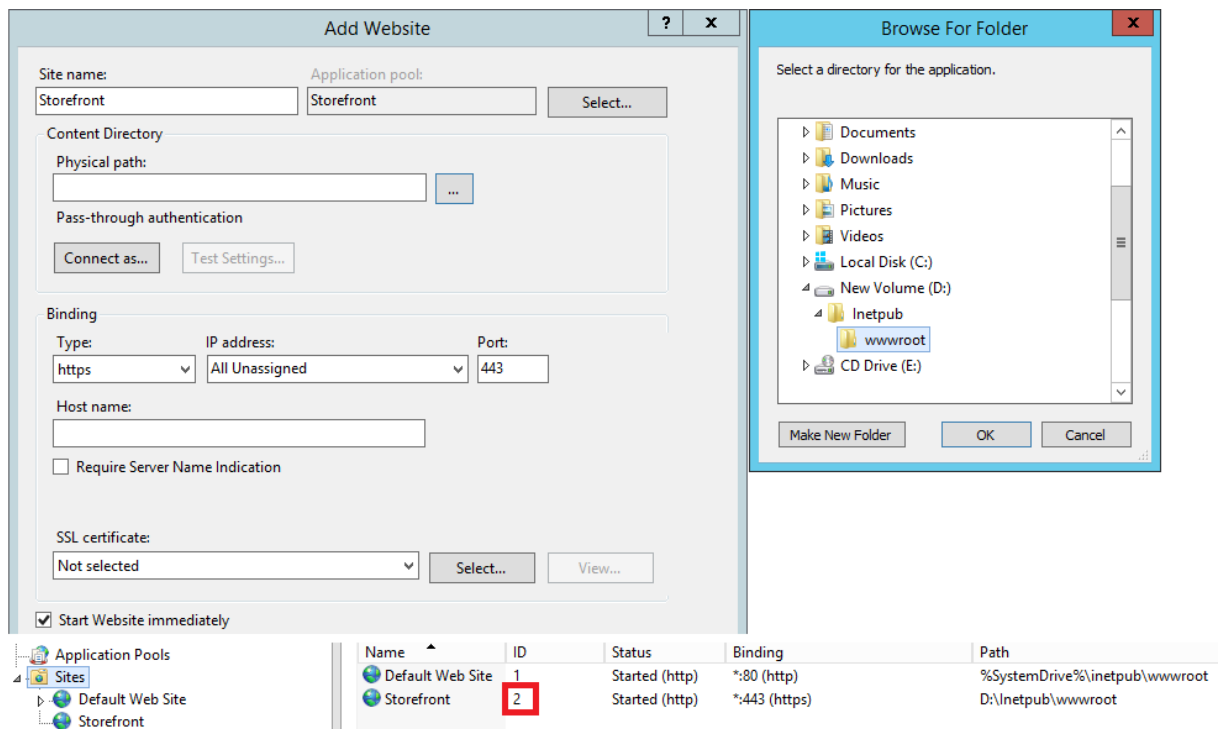
```
1 Export-STFConfiguration -targetFolder "$env:userprofile\desktop\" -  
zipFileName "backup" -NoEncryption
```

Copy the backup.zip file to the desktop of server B.

```
1 Import-STFConfiguration -configurationZip "$env:userprofile\desktop\  
backup.zip" -HostBaseURL "https://serverB.example.com"
```

**StoreFront is already deployed onto a custom website in IIS. Restore the configuration onto another custom website deployment** Server A has StoreFront deployed on a custom website location rather than the usual default website within IIS. The IIS SiteID for the second website created in IIS is 2. The StoreFront website's physical path can be on another nonsystem drive such as d:\ or on the default c:\ system drive but should use an IIS SiteID greater than 1.

A new website called StoreFront has been configured within IIS, which uses **SiteID = 2**. StoreFront is already deployed on the custom website in IIS with its physical path on drive `d:\inetpub\wwwroot`.



1. Export a copy of the Server A configuration.
2. On Server B, configure IIS with a new website called **StoreFront**, which also uses **SiteID 2**.
3. Import the Server A configuration onto Server B. The site ID contained in the backup is used and must match the target website where you want to import the StoreFront configuration.

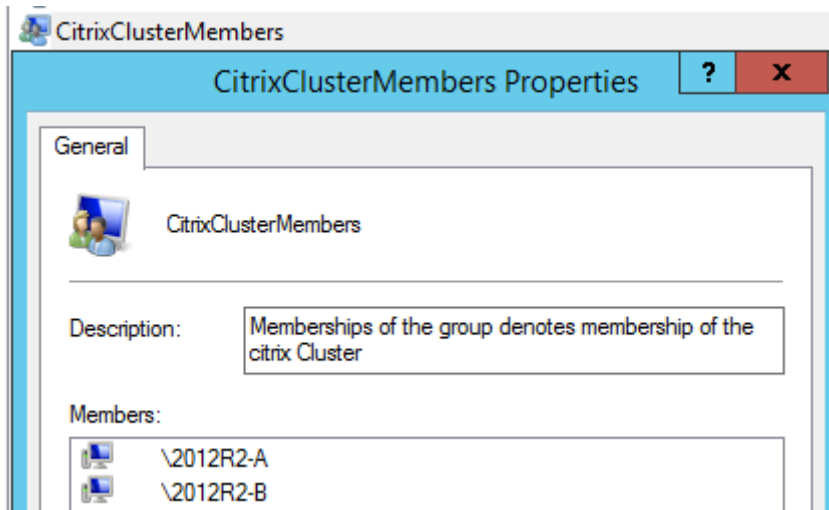
```
1 Import-STFConfiguration -configurationZip "$env:userprofile\
  desktop\backup.ctxzip" -HostBaseURL "https://serverB.example.
  com"
```

## Server group scenarios

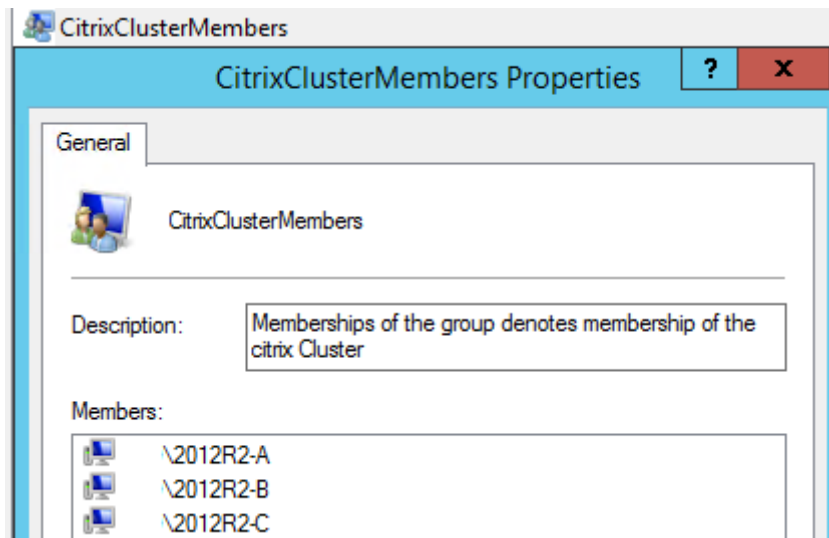
**Scenario 1: Backup an existing server group configuration and restore it later onto the same server group deployment** A previous configuration backup was taken while only two StoreFront servers, 2012R2-A and 2012R2-B, were members of the server group. Within the backup archive is a record of the **CitrixClusterMembership** at the time the backup was taken containing only the two original servers 2012R2-A and 2012R2-B. The StoreFront server group deployment has subsequently increased in size since the original backup was taken due to business demand, so an additional node 2012R2-C has been added to the server group. The underlying StoreFront configuration of the server group held in the backup has not changed. The current **CitrixClusterMembership** of three servers must be maintained even if an old backup containing only the two original server group nodes is imported. During import the current cluster membership is preserved and then written back once the configuration has been successfully imported onto the primary server. The import also preserves the current

CitrixClusterMembership if server group nodes were removed from the server group since the original backup was taken.

1. Export the Server Group 1 configuration from 2012R2-A, which is the primary server used to manage the entire server group.



2. Later you add an additional server, 2012R2-C to the existing server group.



3. The configuration of the server group must be restored to a known previously working state. StoreFront backs up the current CitrixClusterMembership of three servers during the import process, and then restores it after the import has succeeded.
4. Import the Server Group 1 configuration back onto node 2012R2-A.

```
1 Import-STFConfiguration -configurationZip "$env:userprofile\
desktop\backup.ctxzip" -HostBaseURL "https://servergroup1.
example.com"
```

5. Propagate the newly imported configuration to the entire server group, so all servers have a consistent configuration after import.

**Scenario 2: Backup an existing configuration from Server Group 1 and use it to create a new Server Group on a different factory default installation. You can then add other new server group members to the new primary server**

Server Group 2 is created containing two new servers, 2012R2-C and 2012R2-D. The Server Group 2 configuration will be based on the configuration of an existing deployment, Server Group 1, which also contains two servers 2012R2-A and 2012R2-B. The CitrixClusterMembership contained within the backup archive is not used when creating a new server group. The current CitrixClusterMembership is always backed up and then restored after the import is successful. When creating a new deployment using an imported configuration, the CitrixClusterMembership security group contains only the importing server until additional servers are joined to the new group. Server Group 2 is a new deployment and intended to coexist alongside Server Group 1. Specify the `-HostBaseURL` parameter. Server Group 2 will be created using a new factory default StoreFront installation.

1. Export the Server Group 1 configuration from 2012R2-A, which is the primary server used to manage the entire server group.
2. Import the Server Group 1 configuration onto node 2012R2-C, which will be the primary server used to manage the newly created Server Group 2.

```
1 Import-STFConfiguration -configurationZip "$env:userprofile\
  desktop\backup.ctxzip" -HostBaseURL "https://servergroup2.
  example.com"
```

3. Join any additional servers that will be part of the new Server Group 2 deployment. Propagation of the newly imported configuration from Server Group 1 to all new members of Server Group 2 is automatic, as this forms part of the normal join process when a new server is added.

**Scenario 3: Backup an existing configuration from Server Group A and use it to overwrite the existing Server Group B configuration**

Server Group 1 and Server Group 2 already exist in two separate data centers. Many StoreFront configuration changes are made on Server Group 1, which you should apply to Server Group 2 in the other data center. You can port the changes from Server Group 1 to Server Group 2. Do not use the **CitrixClusterMembership** within the backup archive on Server Group 2. Specify the **-HostBaseURL** parameter during import, as the Server Group 2 host base URL should not be changed to the same FQDN that is currently in use by Server Group 1. Server Group 2 is an existing deployment.

1. Export the Server Group 1 configuration from 2012R2-A, which is the primary server used to manage the entire server group.

2. Import the Server Group 1 configuration onto the factory default installation on node 2012R2-C, which will be the primary server of the new Server Group 2.

```
1 Import-STFConfiguration -configurationZip "$env:userprofile\
  desktop\backup.zip" -NoEncryption -HostBaseURL "https://
  servergroup2.example.com"
```

### Create an encrypted backup of your server configuration

A PowerShell credential object comprises both a Windows account username and a password. PowerShell credential objects ensure that your password stays protected in memory.

**Note:**

To encrypt a configuration backup archive, you need only the password to perform encryption and decryption. The username stored within the credential object is not used. You must create a credential object containing the same password within the PowerShell session that is used on both the exporting and importing servers. Within the credential object you can specify any user.

PowerShell requires that you specify a user when creating a new credential object. This example code obtains the currently logged on Windows user for convenience.

Create a PowerShell Credential Object within your Powershell session on the exporting server.

```
1 $User = [System.Security.Principal.WindowsIdentity]::GetCurrent().Name
2 $Password = "Pa55w0rd"
3 $Password = $Password | ConvertTo-SecureString -asPlainText -Force
4 $CredObject = New-Object System.Management.Automation.PSCredential(
  $User,$Password)
```

Export the configuration to backup.ctxzip which is an encrypted zip file.

```
1 Export-STFConfiguration -targetFolder "$env:userprofile\desktop\" -
  zipFileName "backup" -Credential $CredObject
```

Create an identical PowerShell Credential Object within your Powershell session on the importing server.

```
1 Import-STFConfiguration -configurationZip "$env:userprofile\desktop\
  backup.ctxzip" -Credential $CredObject -HostBaseURL "https://
  storefront.example.com"
```

### Unprotect an existing encrypted backup archive

```
1 $User = [System.Security.Principal.WindowsIdentity]::GetCurrent().Name
2 $Password = "Pa55w0rd"
3 $Password = $Password | ConvertTo-SecureString -asPlainText -Force
4 $CredObject = New-Object System.Management.Automation.PSCredential(
  $User,$Password)
```



```
5  
6 Unprotect-STFConfigurationExport -encryptedConfigurationZip "$env:  
   userprofile\desktop\backup.ctxzip" -credential $CredObject -  
   outputFolder "c:\StoreFrontBackups" -Force
```

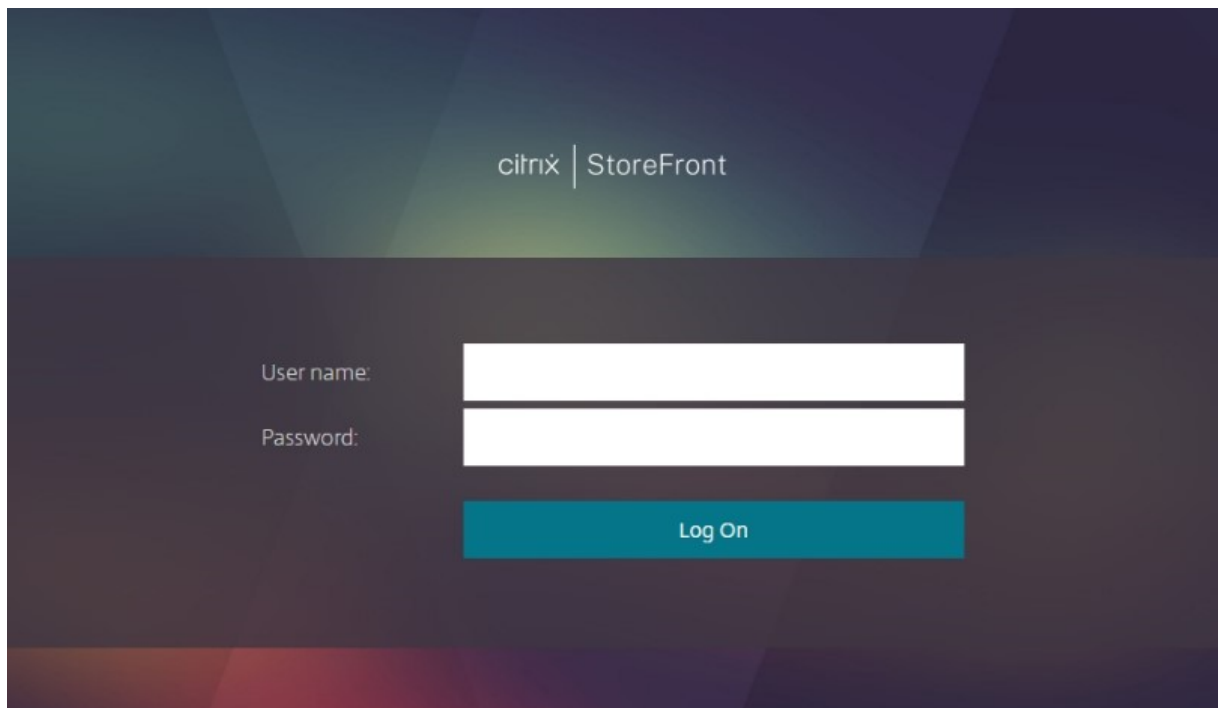
## User experience

October 14, 2024

This section describes the features and appearance of a store when viewed either through a web browser or through Citrix Workspace app.

### Log On

Depending on the authentication method and whether single sign-on is enabled, you may be required to log on.



### Citrix Workspace app detection

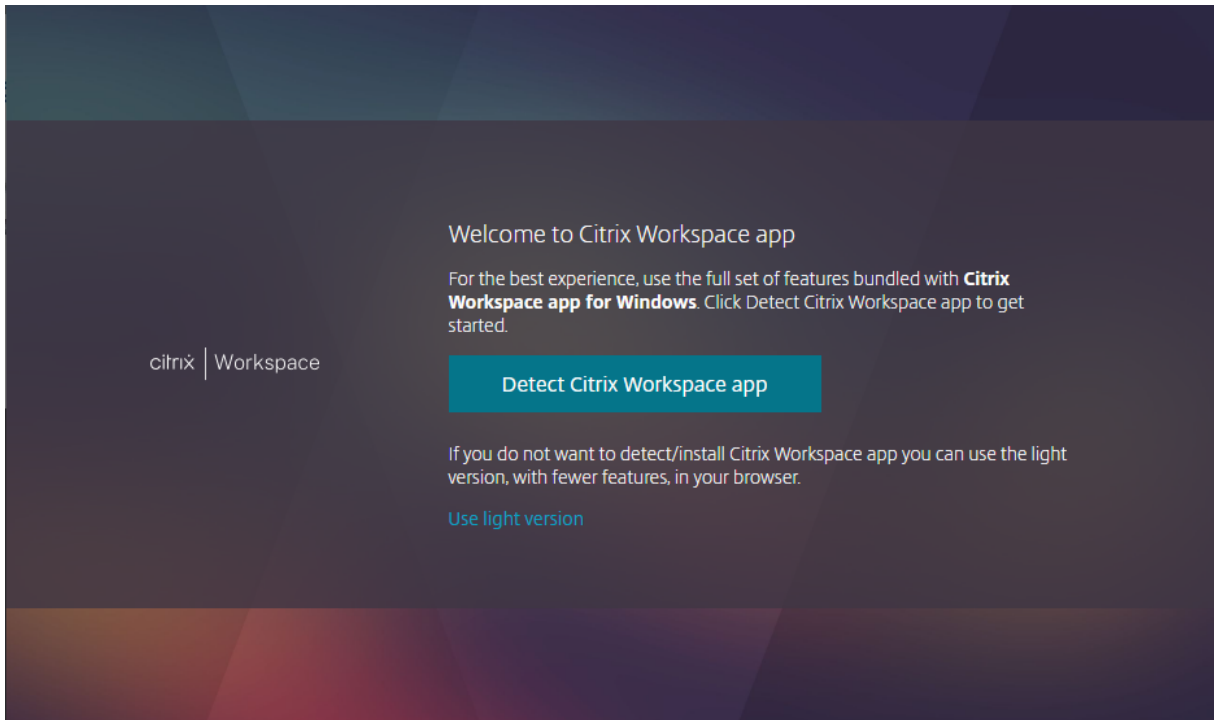
**Note:**

This step only applies when accessing the store through a web browser, not through locally in-

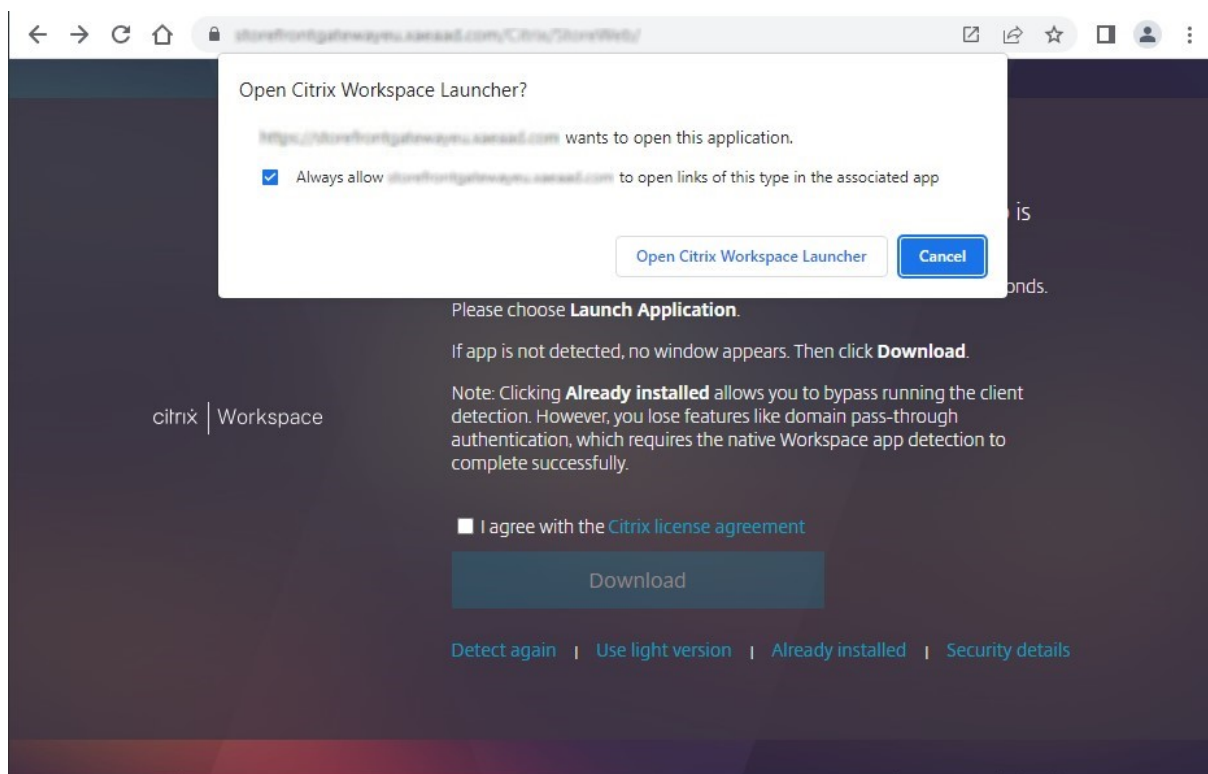
stalled Citrix Workspace app. This step may occur before or after log on depending configuration.

Depending on configuration, when accessing the store through a web browser for the first time or after clearing your cookies, you may see the **Welcome to Citrix Workspace app** screen. Either:

- Click **Detect Citrix Workspace app** if you wish to launch resources in the locally installed Citrix Workspace app. This is recommended for the best experience.
- Click **Use light version** (if available) to always launch resources within the browser.



When you click **Detect Citrix Workspace app**, it tries to detect a locally installed Citrix Workspace app. First it tries using the [Citrix Workspace web extensions](#). If this is not installed or fails to detect locally installed Citrix Workspace app then it attempts to open **Citrix Workspace Launcher** which is a component of Citrix Workspace app. If Citrix Workspace app is installed then your browser pops up a window asking to run the **Citrix Workspace Launcher**. Click **Open Citrix Workspace Launcher** or **Open link** (depending on the browser). It is recommend you also tick **Always allow domain to open links of this type in the associated app** to avoid this window appearing every time you launch a resource.



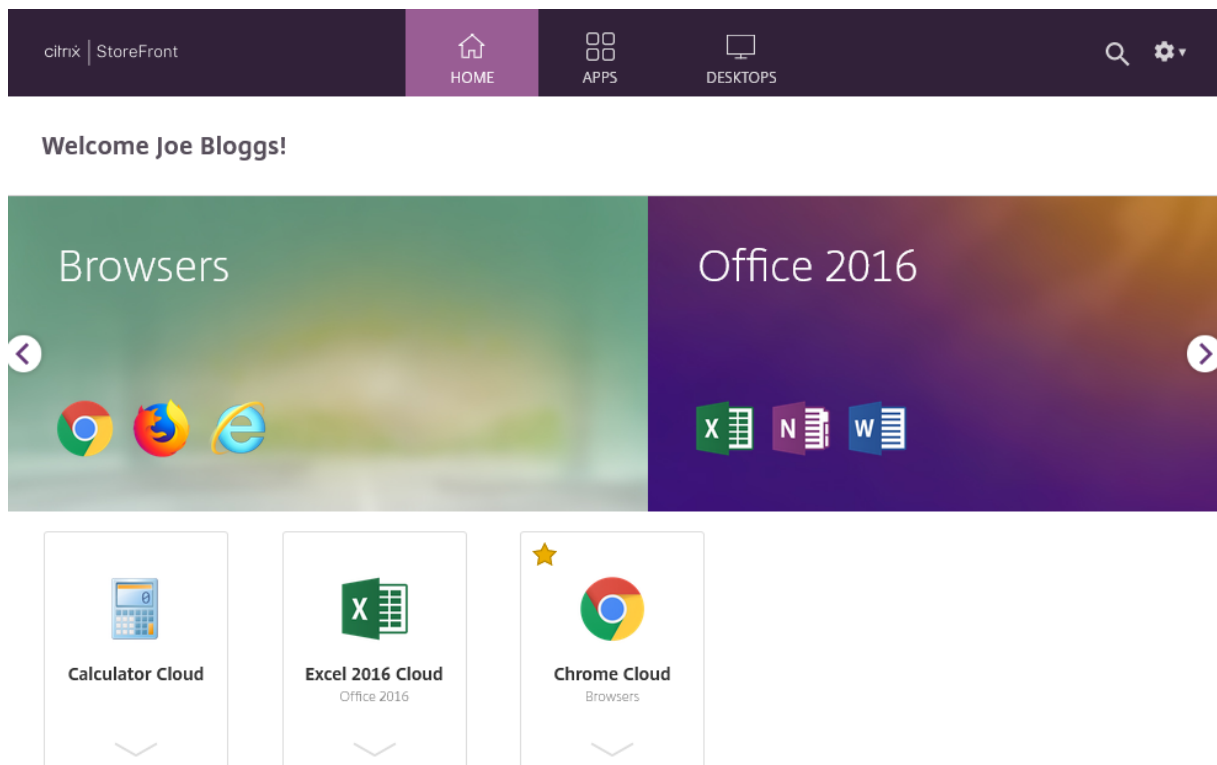
If a locally installed Citrix Workspace app is detected then after a few seconds it continues to the next screen. When you subsequently launch a resource it will either use Citrix Workspace web extensions or Citrix Workspace Launcher, depending on which was detected, to open resources in the locally installed Citrix Workspace app.

If Citrix Workspace app is not installed, or you cancel the launcher then depending on configuration you have the following options:

- **Download** - Downloads Citrix Workspace app from the Citrix website or from the StoreFront server. After installing Citrix Workspace app, click **Detect again**.
- **Detect again** - Attempts to detect the locally installed Citrix Workspace app again.
- **Use light version** - Skips Workspace app detection and always opens resources in your web browser.
- **Already installed** - use this option if you have a legacy version of Citrix Receiver installed that does not support the Citrix Workspace Launcher or Citrix Workspace web extensions. If you select this option, when you launch a virtual app or desktop then your browser downloads a file **launch.ica** that you can open with Citrix Receiver. This option results in reduced functionality so is not recommended.

## Home tab

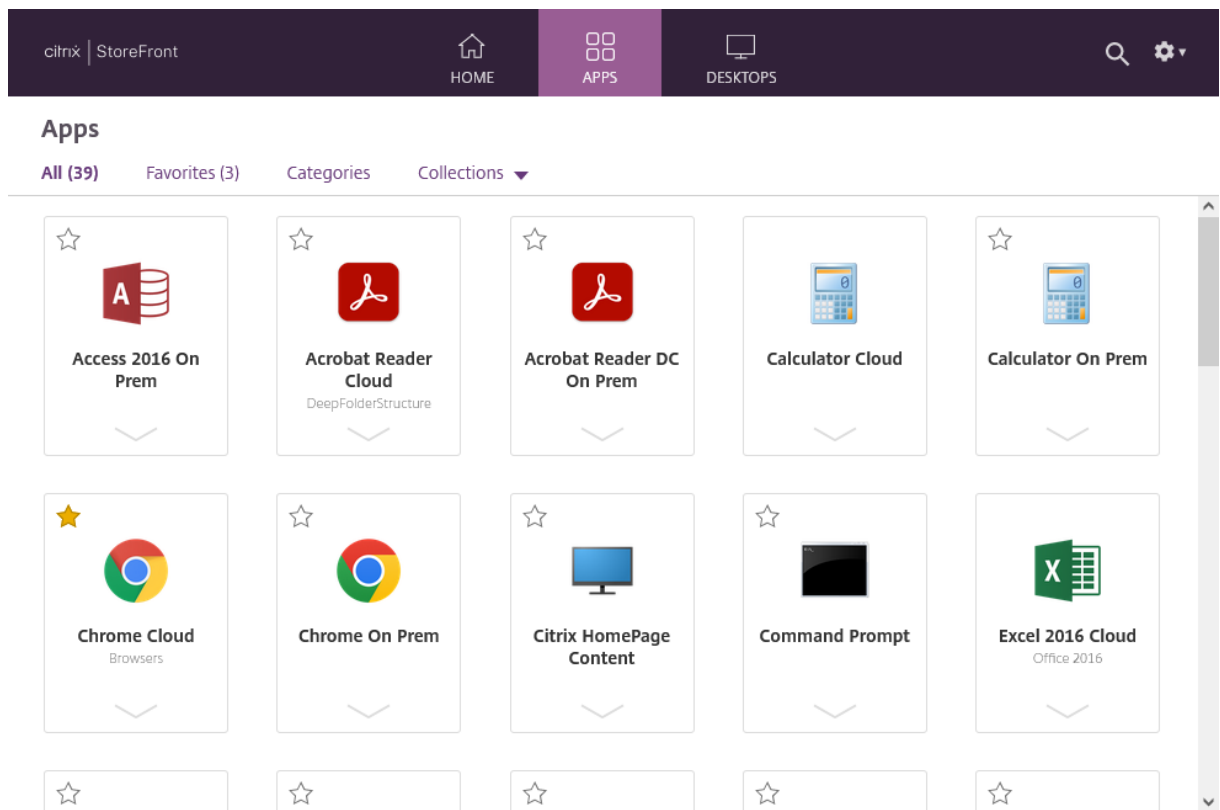
The **Home** tab displays any featured app groups along with any favorite or mandatory apps and desktops. The **Home** tab is only shown if favorites are enabled for the store.



## Apps tab

The **Apps** tab has a number of sub-views:

- **All** - displays all apps.
- **Favorites** - Displays all favorite apps.
- **Categories** - Displays categories and the apps within those categories. The way categories are displayed depend on the [Category settings](#).
- **Collections** Displays the [Featured app groups](#).



## Desktops tab

The **Desktops** tab has two sub-views:

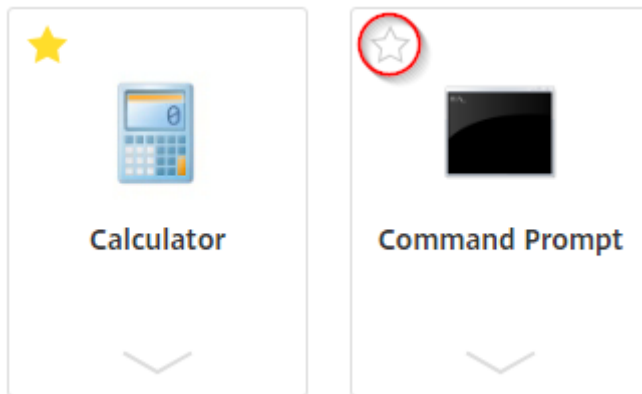
- **All** - Displays all desktops.
- **Favorites** - Displays your favorite desktops.

## App and desktop tiles

Click on an icon to launch the app or desktop.

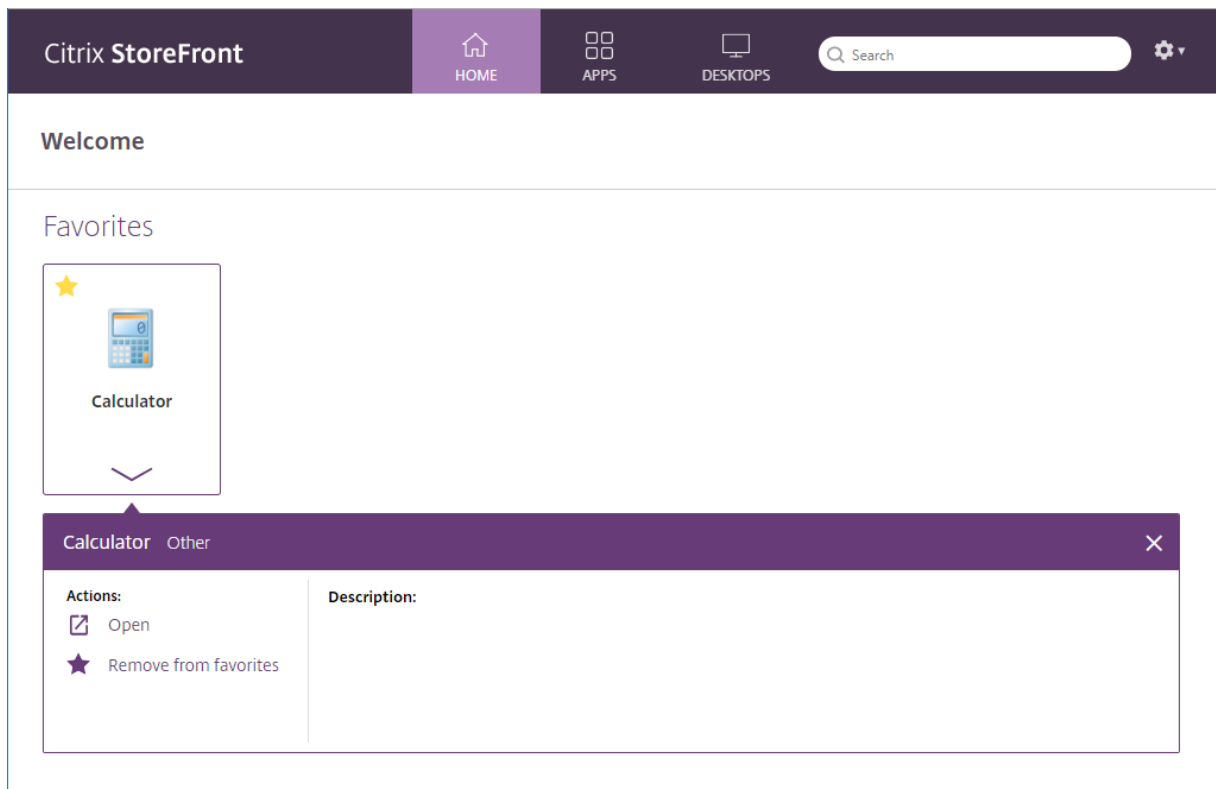
## Favorites

Click or tap the star to make an item a favorite:



### View details and actions

You can expand a panel below each icon to show the app description and actions.



The following actions may be available:

- **Open** - Launches or re-connects to the app or desktop.
- **Add to favorites** - If the item is not a favorite, is not mandatory, and favorite are enable for the store then adds the app or desktop to your favorite.
- **Remove from favorites** - If the item is a favorite, is not mandatory, and favorite are enable for the store then removes the app or desktop from your favorites.

- **Restart** - For assigned desktops where restart is available, this restarts the desktop.

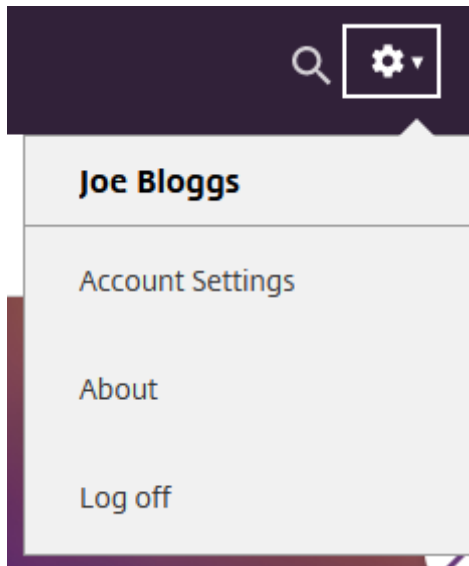
## Search

Click the magnifying glass icon to bring up the search box. Search across all apps, desktops, and categories:



## Settings

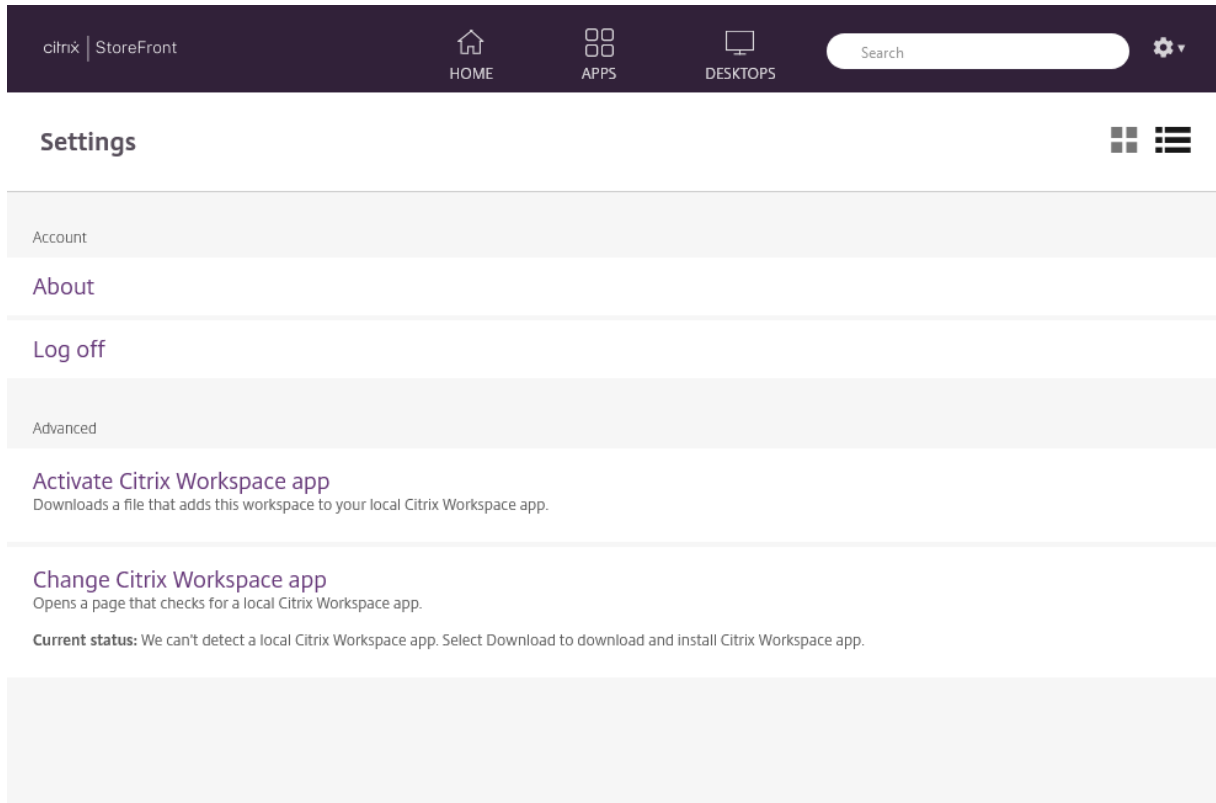
The settings menu is available only when accessing the store through a web browser.



The settings menu has the following options:

- **Account Settings** - opens the settings page.
- **About** - Displays information about the application.
- **Log off** - Logs off the website.

## Account Settings



The following options may be available:

**Connect.** Resumes any disconnected sessions.

**Disconnect.** Disconnects all of your current sessions and logs you off.

**Activate Citrix Workspace app.** Downloads a file that adds this store to the local Citrix Workspace app.

**Change Citrix Workspace app.** Opens a page that checks for a locally installed Citrix Workspace app. This also allows users to switch between launching resources using the locally installed Citrix Workspace app, and launching them in a web browser.

### Log off

To log off, open the settings menu and click **Log off**. This logs you off the store. If you are connected to any resources then depending configuration it will either:

- Terminate the resources.
- Disconnect from the resources
- Leave the resources connected.



## StoreFront SDK

May 13, 2024

Citrix StoreFront provides an SDK based on a number of Microsoft Windows PowerShell version 2.0 modules. With the SDK, you can perform the same tasks as you would with the StoreFront MMC console, together with tasks you cannot do with the console alone.

**Note:**

The PowerShell SDK is not compatible with PowerShell 6 or higher.

For the SDK Reference, see [StoreFront SDK](#).

### Use the SDK

The SDK comprises of a number of PowerShell snap-ins installed automatically by the installation wizard when you install and configure various StoreFront components.

To access and run the cmdlets:

1. Ensure that the StoreFront management console is closed.
2. Start a PowerShell command line prompt or **Windows PowerShell ISE** as administrator.  
You must run the shell or script using a member of the local administrators group on the StoreFront server.
3. To use SDK cmdlets within scripts, set the execution policy in PowerShell to RemoteSigned. For more information about PowerShell execution policy, see [Microsoft documentation](#).

### Get started with the SDK

To create a script, perform the following steps:

1. Take one of the provided SDK examples installed by StoreFront into the **%Program-Files%\Citrix\Receiver StoreFront\PowerShellSDK\Examples** folder.
2. To help you customize your own script. review the example script to understand what each part is doing. For more information, see the example use case, which explains in detail the script's actions.
3. Convert and adapt the example scripts to turn them into a script that is more consumable. To do this:
  - Use the PowerShell ISE or a similar tool to edit the script.

- Use variables to assign values that are to be reused or modified.
- Remove any commands that are not required.
- Note that StoreFront cmdlets can be identified by the prefix STF.
- Use the **Get-Help** cmdlet supplying the cmdlet name and **-Full** parameter for more information on a specific command.

## Examples

### Note:

When creating a script, to ensure you always get the latest enhancements and fixes, Citrix recommends you follow the procedure described above rather than copying and pasting the example scripts.

---

Examples	Description
Create a Simple Deployment	Script: creates a simple deployment with a StoreFront controller configured with a single XenDesktop server.
Create a Remote Access Deployment	Script: builds on the previous script to add remote access to the deployment.
Create a Remote Access Deployment with Optimal Launch Gateway	Script: builds on the previous script to add preferred optimal launch gateways for a better user experience.

---

### Example: Create a simple deployment

The following example shows how to create a simple deployment configured with one XenDesktop controller.

Before you begin, make sure you follow the steps detailed in [Get Started with the SDK](#). This example can be customized using the methods described to produce a script for automating StoreFront deployment.

### Note:

To ensure you always get the latest enhancements and fixes, Citrix recommends you follow the procedure described in this document, rather than copying and pasting the example script.

**Understand the script** This section explains what each part of the script produced by StoreFront is doing. This will help you with the customization of your own script.

- Sets the error handling requirements and imports the required StoreFront modules. Imports are not required in newer versions of PowerShell.

```

1 Param(
2     [Parameter(Mandatory=$true)]
3     [Uri]$HostbaseUrl,
4     [long]$SiteId = 1,
5     [ValidateSet("XenDesktop","XenApp","AppController","VDIinaBox
        ")]
6     [string]$Farmtype = "XenDesktop",
7     [Parameter(Mandatory=$true)]
8     [string[]]$FarmServers,
9     [string]$StoreVirtualPath = "/Citrix/Store",
10    [bool]$LoadbalanceServers = $false,
11    [int]$Port = 80,
12    [int]$SSLRelayPort = 443,
13    [ValidateSet("HTTP","HTTPS","SSL")]
14    [string]$TransportType = "HTTP"
15 )
16 \# Import StoreFront modules. Required for versions of
        PowerShell earlier than 3.0 that do not support
        autoloading
17 Import-Module Citrix.StoreFront
18 Import-Module Citrix.StoreFront.Stores
19 Import-Module Citrix.StoreFront.Authentication
20 Import-Module Citrix.StoreFront.WebReceiver

```

- Automates the virtual path of the authentication and Citrix Receiver for Web services based on the **\$StoreVirtualPath** supplied. **\$StoreVirtualPath** is equivalent to **\$StoreIISPath** because Virtual paths are always the path in IIS. Therefore in Powershell they have a value such as “/Citrix/Store”, “/Citrix/StoreWeb”, or “/Citrix/StoreAuth”.

```

1 \# Determine the Authentication and Receiver virtual path to use
        based of the Store
2 $authenticationVirtualPath = "$($StoreIISPath.TrimEnd('/'))Auth"
3 $receiverVirtualPath = "$($StoreVirtualPath.TrimEnd('/'))Web"

```

- Creates a new deployment if one is not already present in preparation for adding the required StoreFront services. **-Confirm:\$false** suppresses the requirement to confirm the deployment can proceed.

```

1 \# Determine if the deployment already exists
2 $existingDeployment = Get-STFDeployment
3 if(-not $existingDeployment)
4 {
5
6     \# Install the required StoreFront components
7     Add-STFDeployment -HostBaseUrl $HostbaseUrl -SiteId $SiteId -
        Confirm:$false
8 }
9

```

```

10 elseif($existingDeployment.HostbaseUrl -eq $HostbaseUrl)
11 {
12
13     \# The deployment exists but it is configured to the desired
        hostbase url
14     Write-Output "A deployment has already been created with the
        specified hostbase url on this server and will be used."
15 }
16
17 else
18 {
19
20     Write-Error "A deployment has already been created on this
        server with a different host base url."
21 }

```

- Creates a new authentication service if one does not exist at the specified virtual path. The default authentication method of username and password is enabled.

```

1  \# Determine if the authentication service at the specified
        virtual path exists
2  $authentication = Get-STFAuthenticationService -VirtualPath
        $authenticationVirtualPath
3  if(-not $authentication)
4  {
5
6      \# Add an Authentication service using the IIS path of the
        Store appended with Auth
7      $authentication = Add-STFAuthenticationService
        $authenticationVirtualPath
8  }
9
10 else
11 {
12
13     Write-Output "An Authentication service already exists at the
        specified virtual path and will be used."
14 }

```

- Creates the new store service configured with one XenDesktop controller with the servers defined in the array **\$XenDesktopServers** at the specified virtual path if one does not already exist.

```

1  \# Determine if the store service at the specified virtual path
        exists
2  $store = Get-STFStoreService -VirtualPath $StoreVirtualPath
3  if(-not $store)
4  {
5
6      \# Add a Store that uses the new Authentication service
        configured to publish resources from the supplied servers
7      $store = Add-STFStoreService -VirtualPath $StoreVirtualPath -

```

```

AuthenticationService $authentication -FarmName $Farmtype -
FarmType $Farmtype -Servers $FarmServers -LoadBalance
$LoadbalanceServers `
8     -Port $Port -SSLRelayPort $SSLRelayPort -TransportType
    $TransportType
9 }
10
11 else
12 {
13
14     Write-Output "A Store service already exists at the specified
        virtual path and will be used. Farm and servers will be
        appended to this store."
15     \# Get the number of farms configured in the store
16     $farmCount = (Get-STFStoreFarmConfiguration $store).Farms.
        Count
17     \# Append the farm to the store with a unique name
18     Add-STFStoreFarm -StoreService $store -FarmName "Controller$(
        $farmCount + 1)" -FarmType $Farmtype -Servers $FarmServers
        -LoadBalance $LoadbalanceServers -Port $Port `
19     -SSLRelayPort $SSLRelayPort -TransportType $TransportType
20 }

```

- Adds a Citrix Receiver for Web service at the specified IIS virtual path to access applications published in the store created above.

```

1 \# Determine if the receiver service at the specified virtual
    path exists
2 $receiver = Get-STFWebReceiverService -VirtualPath
    $receiverVirtualPath
3 if(-not $receiver)
4 {
5
6     \# Add a Receiver for Web site so users can access the
        applications and desktops in the published in the Store
7     $receiver = Add-STFWebReceiverService -VirtualPath
        $receiverVirtualPath -StoreService $store
8 }
9
10 else
11 {
12
13     Write-Output "A Web Receiver service already exists at the
        specified virtual path and will be used."
14 }

```

- Enables XenApp services for the store so older Citrix Receiver or Citrix Workspace app clients can connect to published applications.

```

1 \# Determine if PNA is configured for the Store service
2 $storePnaSettings = Get-STFStorePna -StoreService $store
3 if(-not $storePnaSettings.PnaEnabled)
4 {

```

```

5
6 \# Enable XenApp services on the store and make it the default
   for this server
7 Enable-STFStorePna -StoreService $store -AllowUserPasswordChange
   -DefaultPnaService
8 }

```

### Example: Create a remote access deployment

The following example builds on the previous script to add a deployment with remote access.

Before you begin, make sure you follow the steps detailed in [Get Started with the SDK](#). This example can be customized using the methods described to produce a script for automating StoreFront deployment.

#### Note:

To ensure you always get the latest enhancements and fixes, Citrix recommends you follow the procedure described in this document, rather than copying and pasting the example script.

**Understand the script** This section explains what each part of the script produced by StoreFront is doing. This will help you with the customization of your own script.

- Sets the error handling requirements and import the required StoreFront modules. Imports are not required in newer versions of PowerShell.

```

1 Param(
2     [Parameter(Mandatory=$true)]
3     [Uri]$HostbaseUrl,
4     [Parameter(Mandatory=$true)]
5     [long]$SiteId = 1,
6     [string]$Farmtype = "XenDesktop",
7     [Parameter(Mandatory=$true)]
8     [string[]]$FarmServers,
9     [string]$StoreVirtualPath = "/Citrix/Store",
10    [bool]$LoadbalanceServers = $false,
11    [int]$Port = 80,
12    [int]$SSLRelayPort = 443,
13    [ValidateSet("HTTP","HTTPS","SSL")]
14    [string]$TransportType = "HTTP",
15    [Parameter(Mandatory=$true)]
16    [Uri]$GatewayUrl,
17    [Parameter(Mandatory=$true)]
18    [Uri]$GatewayCallbackUrl,
19    [Parameter(Mandatory=$true)]
20    [string[]]$GatewaySTAUrls,
21    [string]$GatewaySubnetIP,
22    [Parameter(Mandatory=$true)]
23    [string]$GatewayName

```

```

24 )
25 Set-StrictMode -Version 2.0
26
27 \# Any failure is a terminating failure.
28 $ErrorActionPreference = 'Stop'
29 $ReportErrorShowStackTrace = $true
30 $ReportErrorShowInnerException = $true
31 \# Import StoreFront modules. Required for versions of PowerShell
    earlier than 3.0 that do not support autoloading
32 Import-Module Citrix.StoreFront
33 Import-Module Citrix.StoreFront.Stores
34 Import-Module Citrix.StoreFront.Roaming

```

- Create an internal access StoreFront deployment by calling the previous examples script. The base deployment will be extended to support remote access.

```

1 \# Create a simple deployment by invoking the SimpleDeployment
  example
2 $scriptDirectory = Split-Path -Path $MyInvocation.MyCommand.
  Definition -Parent
3 $scriptPath = Join-Path $scriptDirectory "SimpleDeployment.ps1"
4 & $scriptPath -HostbaseUrl $HostbaseUrl -SiteId $SiteId -
  FarmServers $FarmServers -StoreVirtualPath $StoreVirtualPath -
  Farmtype $Farmtype \
5 -LoadbalanceServers $LoadbalanceServers -Port $Port -
  SSLRelayPort $SSLRelayPort -TransportType $TransportType

```

- Gets services created in the simple deployment as they need to be updated to support the remote access scenario.

```

1 \# Determine the Authentication and Receiver sites based on the
  Store
2 $store = Get-STFStoreService -VirtualPath $StoreVirtualPath
3 $authentication = Get-STFAuthenticationService -StoreService
  $store
4 $receiverForWeb = Get-STFWebReceiverService -StoreService $store

```

- Enables CitrixAGBasic on the Citrix Receiver for Web service required for remote access using Citrix Gateway. Get the Citrix Receiver for Web CitrixAGBasic and ExplicitForms authentication method from the supported protocols.

```

1 \# Get the Citrix Receiver for Web CitrixAGBasic and
  ExplicitForms authentication method from the supported
  protocols
2 \# Included for demonstration purposes as the protocol name can
  be used directly if known
3 $receiverMethods = Get-
  STFWebReceiverAuthenticationMethodsAvailable | Where-Object {
4 $_ -match "Explicit" -or $_ -match "CitrixAG" }
5
6 \# Enable CitrixAGBasic in Receiver for Web (required for remote
  access)

```

```
7 Set-STFWebReceiverService $receiverForWeb -AuthenticationMethods
   $receiverMethods
```

- Enables CitrixAGBasic on the authentication service. This is required for remote access.

```
1 \# Get the CitrixAGBasic authentication method from the protocols
   installed.
2 \# Included for demonstration purposes as the protocol name can
   be used directly if known
3 $citrixAGBasic = Get-STFAuthenticationProtocolsAvailable | Where-
   Object {
4   $_ -match "CitrixAGBasic" }
5
6 \# Enable CitrixAGBasic in the Authentication service (required
   for remote access)
7 Enable-STFAuthenticationServiceProtocol -AuthenticationService
   $authentication -Name $citrixAGBasic
```

- Adds a new remote access Gateway, adding the optional subnet ipaddress is supplied and registers it with the store to be accessed remotely.

```
1 \# Add a new Gateway used to access the new store remotely
2 Add-STFRoamingGateway -Name "NetScaler10x" -LogonType Domain -
   Version Version10_0_69_4 -GatewayUrl $GatewayUrl '
3 \-CallbackUrl $GatewayCallbackUrl -SecureTicketAuthorityUrls
   $GatewaySTAUrls
4 \# Get the new Gateway from the configuration (Add-
   STFRoamingGateway will return the new Gateway if -PassThru is
   supplied as a parameter)
5 $gateway = Get-STFRoamingGateway -Name $GatewayName
6 \# If the gateway subnet was provided then set it on the gateway
   object
7 if($GatewaySubnetIP)
8 {
9
10     Set-STFRoamingGateway -Gateway $gateway -SubnetIPAddress
        $GatewaySubnetIP
11 }
12
13 \# Register the Gateway with the new Store
14 Register-STFStoreGateway -Gateway $gateway -StoreService $store -
   DefaultGateway
```

### Example: Create a remote access deployment with optimal launch Gateway

The following example builds on the previous script to add a deployment with optimal launch Gateway remote access.

Before you begin, make sure you follow the steps detailed in [Get Started with the SDK](#). This example can be customized using the methods described to produce a script for automating StoreFront



deployment.

**Note:**

To ensure you always get the latest enhancements and fixes, Citrix recommends you follow the procedure described in this document, rather than copying and pasting the example script.

**Understand the script** This section explains what each part of the script produced by StoreFront is doing. This will help you with the customization of your own script.

- Sets the error handling requirements and imports the required StoreFront modules. Imports are not required in newer versions of PowerShell.

```
1 Param(
2     [Parameter(Mandatory=$true)]
3     [Uri]$HostbaseUrl,
4     [long]$SiteId = 1,
5     [string]$Farmtype = "XenDesktop",
6     [Parameter(Mandatory=$true)]
7     [string[]]$FarmServers,
8     [string]$StoreVirtualPath = "/Citrix/Store",
9     [bool]$LoadbalanceServers = $false,
10    [int]$Port = 80,
11    [int]$SSLRelayPort = 443,
12    [ValidateSet("HTTP","HTTPS","SSL")]
13    [string]$TransportType = "HTTP",
14    [Parameter(Mandatory=$true)]
15    [Uri]$GatewayUrl,
16    [Parameter(Mandatory=$true)]
17    [Uri]$GatewayCallbackUrl,
18    [Parameter(Mandatory=$true)]
19    [string[]]$GatewaySTAUrls,
20    [string]$GatewaySubnetIP,
21    [Parameter(Mandatory=$true)]
22    [string]$GatewayName,
23    [Parameter(Mandatory=$true)]
24    [Uri]$OptimalGatewayUrl,
25    [Parameter(Mandatory=$true)]
26    [string[]]$OptimalGatewaySTAUrls,
27    [Parameter(Mandatory=$true)]
28    [string]$OptimalGatewayName
29 )
30 Set-StrictMode -Version 2.0
31 \# Any failure is a terminating failure.
32 $ErrorActionPreference = 'Stop'
33 $ReportErrorShowStackTrace = $true
34 $ReportErrorShowInnerException = $true
35 \# Import StoreFront modules. Required for versions of PowerShell
    earlier than 3.0 that do not support autoloading
36 Import-Module Citrix.StoreFront
37 Import-Module Citrix.StoreFront.Stores
```

## 38 Import-Module Citrix.StoreFront.Roaming

- Calls into the remote access deployment script to configure the basic deployment and add remote access.

```

1  \# Create a remote access deployment
2  $scriptDirectory = Split-Path -Path $MyInvocation.MyCommand.
    Definition -Parent
3  $scriptPath = Join-Path $scriptDirectory "RemoteAccessDeployment.
    ps1"
4  & $scriptPath -HostbaseUrl $HostbaseUrl -SiteId $SiteId -
    FarmServers $FarmServers -StoreVirtualPath $StoreVirtualPath -
    Farmtype $Farmtype \`
5      -LoadbalanceServers $LoadbalanceServers -Port $Port -
        SSLRelayPort $SSLRelayPort -TransportType $TransportType
        \`
6      -GatewayUrl $GatewayUrl -GatewayCallbackUrl
        $GatewayCallbackUrl -GatewaySTAUrls $GatewaySTAUrls -
        GatewayName $GatewayName

```

- Adds the preferred optimal launch gateway and get it from the list of configured gateways.

```

1  \# Add a new Gateway used for remote HDX access to desktops and
    apps
2  $gateway = Add-STFRoamingGateway -Name $OptimalGatewayName -
    LogonType UsedForHDXOnly -GatewayUrl $OptimalGatewayUrl -
    SecureTicketAuthorityUrls $OptimalGatewaySTAUrls -PassThru

```

- Gets the store service to use the optimal gateway, register it assigning it to launches from the farm named.

```

1  \# Get the Store configured by SimpleDeployment.ps1
2  $store = Get-STFStoreService -VirtualPath $StoreVirtualPath
3  \# Register the Gateway with the new Store for launch against all
    of the farms (currently just one)
4  $farmNames = @($store.FarmsConfiguration.Farms | foreach {
5      $_.FarmName }
6  )
7  Register-STFStoreOptimalLaunchGateway -Gateway $gateway -
    StoreService $store -FarmName $farmNames

```

## Troubleshoot StoreFront

January 8, 2024

## Installation Logs

When StoreFront is installed or uninstalled, the following log files are created by the StoreFront installer in the `C:\Windows\Temp\StoreFront` directory. The file names reflect the components that created them and include time stamps.

- `Citrix-DeliveryServicesRoleManager-*.log`—Created when StoreFront is installed interactively.
- `Citrix-DeliveryServicesSetupConsole-*.log`—Created when StoreFront is installed silently and when StoreFront is uninstalled, either interactively or silently.
- `CitrixMsi-CitrixStoreFront-x64-*.log`—Created when StoreFront is installed and uninstalled, either interactively or silently.

## Event Logs

StoreFront supports Windows event logging for the authentication service, stores, and Receiver for Web sites. Any events that are generated are written to the StoreFront application log, which can be viewed using Event Viewer under either **Application and Services Logs > Citrix Delivery Services** or **Windows Logs > Application**. You can control the number of duplicate log entries for a single event by editing the configuration files for the authentication service, stores, and Receiver for Web sites.

## Log throttling

1. Use a text editor to open the `web.config` file for the authentication service, store, or Receiver for Web site, which are typically located in the `C:\inetpub\wwwroot\Citrix\Authentication\`, `C:\inetpub\wwwroot\Citrix\storename\`, and `C:\inetpub\wwwroot\Citrix\storenameWeb\` directories, respectively, where `storename` is the name specified for the store when it was created.
2. Locate the following element in the file.

```
<logger duplicateInterval="00:01:00"duplicateLimit="10">
```

By default, StoreFront is configured to limit the number of duplicate log entries to 10 per minute.

3. Change the value of the `duplicateInterval` attribute to set the time period in hours, minutes, and seconds over which duplicate log entries are monitored. Use the `duplicateLimit` attribute to set the number of duplicate entries that must be logged within the specified time interval to trigger log throttling.

When log throttling is triggered, a warning message is logged to indicate that further identical log entries will be suppressed. Once the time limit elapses, normal logging resumes and an informational message is logged indicating that duplicate log entries are no longer being suppressed.

## Powershell and management console logs

Configuration changes made through PowerShell or the management console are logged at `C:\Program Files\Citrix\Receiver StoreFront\Admin\logs`. The log file names contain command actions and subjects, along with time stamps that can be used to differentiate command sequences.

## Diagnostics logging

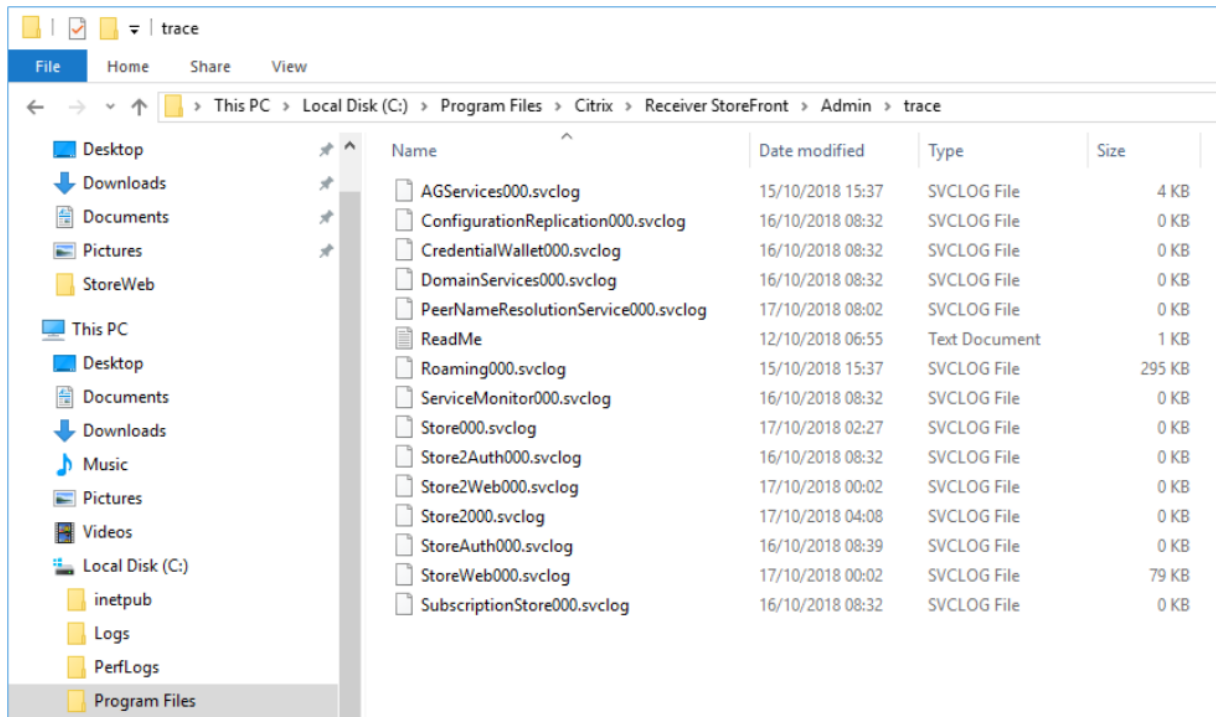
By default diagnostics logging only logs errors. To enable trace logging, using an account with local administrator permissions, start Windows PowerShell and use the command `Set-STFDiagnostics` with the following parameters:

- **-All**. A flag indicating that tracing should be updated for all instances and services.
- **-TraceLevel**. In increasing levels of tracing detail, allowed values for `-TraceLevel` are: Off, Error, Warning, Info, or Verbose. Due to the large amount of data that can be generated, tracing may significantly impact the performance of StoreFront. The Info or Verbose levels are not recommended unless specifically required for troubleshooting.

Optional parameters:

- **-FileSizeKb**. The trace file size in KB.
- **-FileCount**. The number of trace files to maintain on disk at a time.
- **-confirm:\$False**. Suppresses Windows prompts to allow the StoreFront cmdlet to run each time.

Trace output is sent to `c:\Program Files\Citrix\Receiver StoreFront\admin\trace`



## Examples

To enable Verbose level tracing for all service for debugging purposes:

```
1 Set-STFDiagnostics -All -TraceLevel "Verbose" -confirm:$False
```

To disable Verbose level tracing, and set the tracing level back to the default value for all services:

```
1 Set-STFDiagnostics -All -TraceLevel "Error" -confirm:$False
```

For more information on the Set-STFDiagnostics cmdlet, see the [StoreFront PowerShell SDK](#) documentation.

## Launch.ica file logging

When a user launches an app or desktop, StoreFront generates a file called launch.ica that Workspace app reads to determine how to connect to the app or desktop. Depending on configuration this file may be stored in memory so not directly accessible. To diagnose launch errors it can be useful to view the contents of launch.ica.

To enable logging of the launch.ica file, complete the following steps:

1. Navigate to the following registry key by using the registry editor:

32-bit Systems: `HKEY_LOCAL_MACHINE\SOFTWARE\Citrix\ICA Client\Engine\ Configuration\Advanced\Modules\Logging`

64-bit Systems: `HKEY_LOCAL_MACHINE\SOFTWARE\Wow6432Node\Citrix\ICA Client\Engine\ Configuration\Advanced\Modules\Logging`

2. Set the following two string key values:

- `LogFile="path to the log file"`
- `LogICAFile=true`

For example:

```
1 LogFile=C:\ica\ica.log
2 LogICAFile=true
```

Note:

The use of an ICA file in your environment for anything other than troubleshooting purposes is further outlined in [CTX200126](#).

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December 2, 2024

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