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Chapter 1. Introduction

Supplemental packs are used to modify and extend the functionality of a XenServer host, by installing software into the control domain, dom0. For example, an OEM partner might wish to ship XenServer with a suite of management tools that require SNMP agents to be installed, or provide a driver that supports the latest hardware. Users can add supplemental packs either during initial XenServer installation, or at any time afterwards. Facilities also exist for OEM partners to add their supplemental packs to the XenServer installation repositories, in order to allow automated factory installations.

1.1. Purpose of supplemental packs

Supplemental packs consist of a number of packages along with information describing their relationship to other packs. Individual packages are in the Red Hat RPM file format, and must be able to install and uninstall cleanly on a fresh installation of XenServer.

Packs are created using the XenServer Driver Development Kit (DDK). This has been extended to not only allow the creation of supplemental packs containing only drivers (also known as driver disks), but also packs containing userspace software to be installed into dom0.

Examples and tools are included in the XenServer DDK to help developers create their own supplemental packs. However, for partners wishing to integrate pack creation into their existing build environments, only a few scripts taken from the DDK are necessary.

1.2. Why a separate DDK?

XenServer is based on a standard Linux distribution, but for performance, maintainability, and compatibility reasons ad-hoc modifications to the core Linux components are not supported. As a result, operations that require recompiling drivers for the Linux kernel require formal guidance from Citrix, which the DDK provides. In addition, the DDK provides the necessary compile infrastructure to achieve this, whereas a XenServer installation does not.

XenServer integrates the latest device support from kernel.org on a regular basis to provide a current set of device drivers. However, assuming appropriate redistribution agreements can be reached, there are situations where including additional device drivers in the shipping XenServer product, such as drivers not available through kernel.org, or drivers that have functionality not available through kernel.org, is greatly beneficial to joint customers of Citrix and the device manufacturer. The same benefits can apply by supplying device drivers independent of the XenServer product.

In addition, components such as command line interfaces (CLIs) for configuring and managing devices are also very valuable to include in the shipped XenServer product. Some of these components are simple binary RPM installs, but in many cases they are combined with the full driver installation making them difficult or impossible for administrators to install into XenServer. In either case including current versions of everything the administrator requires to use the device on XenServer in a supplemental pack provides significant value.

The DDK allows driver vendors to perform the necessary packaging and compilation steps with the XenServer kernel, which is not possible with the XenServer product alone. Supplemental packs can be used to package up both drivers and userspace tools into one convenient ISO that can be easily installed by XenServer users.

1.3. Benefits

Supplemental packs have a variety of benefits over and above partners producing their own methods for installing add-on software into XenServer:

- Integration with the XenServer installer: users are prompted to provide any extra drivers or supplemental packs at installation time. In addition, on upgrade, users are provided with a list of currently installed packs, and warned that they may require a new version of them that is compatible with the new version of XenServer.
- Flexibility in release cycles: partners are no longer tied to only releasing updates to their add-on software whenever new versions of XenServer are released. Instead, partners are free to release as often as they choose. The only constraint is the need to test packs on the newest version of XenServer when it is released.

- Integration with Server Status Reports: supplemental pack metadata can include lists of files (or commands to be run) that should be collected when a Server Status Report is collected using XenCenter. Pack authors can choose to create new categories, or add to existing ones, to provide more user-friendly bug reporting.

- Guarantee of integrity: supplemental packs are signed by the creator, allowing users to be certain of their origin.

- Include formal dependency information: pack metadata can detail installation requirements such as which versions of XenServer the pack can be installed upon.

- Inclusion in the Citrix Ready catalogue: partners whose supplemental packs meet certain certification criteria will be allowed to list their packs in the Citrix Ready online catalogue, thus increasing their visibility in the marketplace. Note that partners must become members of the program before their packs can be listed: the entry level category of membership is fee-free.

1.4. What should (not) be in a supplemental pack?

Citrix recognises that partner organizations can contribute significant value to the XenServer product by building solutions upon it. Examples include host management and monitoring tools, backup utilities, and device-specific firmware. In many cases, some of these solutions will need to be hosted in the XenServer control domain, dom0, generally because they need privileged access to the hardware.

Whilst supplemental packs provide the mechanism for installing components into dom0, pack authors should try to install as little as possible using packs. Instead, the majority of partner software should be placed into appliance virtual machines, which have the advantage that the operating system environment can be configured exactly as required by the software to be run in them.

The reasons for this stipulation are:

- XenServer stability and QA: Citrix invests considerable resources in testing the stability of XenServer. Significant modifications to dom0 are likely to have unpredictable effects on the performance of the product, particularly if they are resource-hungry.

- Supportability: the XenServer control domain is well-known to Citrix support teams. If it is heavily modified, dom0 becomes very difficult to identify whether the cause of the problem is a component of XenServer, or due to a supplemental pack. In many cases, customers may be asked to reproduce the problem on an unmodified version of XenServer, which can cause customer dissatisfaction with the organization whose pack has been installed. Similarly, when a pack author is asked to debug a problem perceived to be with their pack, having the majority of the components of the pack in an appliance VM of known/static configuration can significantly ease diagnosis.

- Resource starvation: dom0 is limited in memory and processing power. If resource-hungry processes are installed by a supplemental pack, resource starvation can occur. This can impact both XenServer stability and the correct functioning of the supplemental pack. Note that Citrix does not advise increasing the number of dom0 vCPUs.

- Security: XenServer dom0 is designed to ensure the security of the hosts that it is installed on to. Any security issues found in software that is installed into dom0 can mean that the host is open to compromise. Hence, the smaller the quantity of software installed into dom0 by a pack, the lower the likelihood that XenServer hosts will be compromised due to a flaw in the software of the pack.

Partners often ask whether supplemental packs can include heavy-weight software, such as the Java runtime environment, or a web server. This type of component is not suitable for inclusion in dom0, and should instead be placed in an appliance VM. In many cases, the functionality that is desired can be achieved using such an appliance VM, in conjunction with the Xen API. Citrix can provide advice to partners in such cases.
Chapter 2. Getting started

2.1. Introduction

This chapter describes how to setup a base XenServer system, running a DDK Virtual Machine (VM), for examining the examples provided in this document, and for use in the development of supplemental packs. Partners who wish to construct supplemental packs as part of their own build systems should consult the appropriate section, later in this document.

The high-level process of setting up a DDK VM to create a supplemental pack is:

1. Obtain matching XenServer product and DDK build ISOs.
2. Install XenServer onto a host server.
3. Install the XenCenter administrator console onto a Windows-based machine.
4. Use XenCenter to import the DDK onto the XenServer host as a new virtual machine.

2.2. Installing XenServer

Installing XenServer only requires booting from the CD-ROM image, and answering a few basic questions. After setup completes, take note of the host IP address shown, as it is required for connection from XenCenter.

Note:

Intel VT or AMD-V CPU support is required to run Windows guests, but is not required in order to use the DDK, nor for testing drivers in the XenServer control domain (dom0).

2.3. Installing XenCenter

XenCenter, the XenServer administration console, must be installed on a separate Windows-based machine. Inserting the XenServer installation CD will run the XenCenter installer automatically. Once installed, the XenCenter console will be displayed with no servers connected.

2.4. Connect XenCenter to the XenServer host

Within XenCenter select the Server > Add menu option and supply the appropriate host name/IP address and password for the XenServer host.

Select the newly connected host in the left-hand tree view.

2.5. Importing the DDK VM through XenCenter

Note:

You can also import the DDK directly on the host using the xe Command Line Interface (CLI).

- Insert the DDK CD into the CD-ROM drive of the machine running XenCenter.
- On the VM menu, select the Import option. The VM Import Wizard is displayed.
- Click Browse and on the Files of type drop-down list, select XenServer Virtual Appliance Version 1 (ova.xml).
- Navigate to the DDK CD-ROM and select the ova.xml file within the DDK directory.
- Click Next to use the defaults on the Home Server and Storage pages.
- On the Network page, add a virtual network interface to the VM.
- Finish the VM Import Wizard.
The DDK VM will be started automatically.

2.6. Importing the DDK VM using the CLI

The DDK VM can also be imported directly on the XenServer host using the xe CLI and standard Linux commands to mount the DDK ISO.

- Mount the DDK ISO and import the DDK VM:

  ```
  mkdir -p /mnt/tmp
  mount <path_to_DDK_ISO>/ddk.iso /mnt/tmp -o loop,ro
  xe vm-import filename=/mnt/tmp/ddk/ova.xml
  
  The universally unique identifier (UUID) of the DDK VM is returned when the import completes.
  ```

- Add a virtual network interface to the DDK VM:

  ```
  xe network-list
  
  Note the UUID of the appropriate network to use with the DDK VM, typically this will be the network with a name-label of Pool-wide network associated with eth0.
  
  xe vif-create network-uuid=<network_uuid> vm-uuid=<ddk_vm_uuid> device=0
  
  Note:
  Use tab completion to avoid entering more than the first couple of characters of the UUIDs.
  ```

- Start the DDK VM:

  ```
  xe vm-start uuid=<ddk_vm_uuid>
  ```

2.7. Using the DDK VM

Select the DDK VM in the left pane and then select the Console tab in the right pane to display the console of the DDK VM to provide a terminal window in which you can work.

The DDK VM is Linux-based so you are free to use other methods such as ssh to access the DDK VM. You can also access the DDK VM console directly from the host console.

2.8. Adding Extra Packages to the DDK VM

The DDK is built to be as close as possible to the XenServer control domain (Dom0). This means that only a small number of extra packages are present in the DDK (to enable the compilation of kernel modules) as compared to Dom0. In some cases, partners who wish to use the DDK as a build environment may wish to add extra packages (e.g. NIS authentication) to the DDK.

Because the DDK (and Dom0) are based on CentOS, any package that is available for that distribution can be installed into the DDK, using the Yum package manager. However, it is necessary to explicitly enable the CentOS repositories to allow such installation. Package installation must therefore be carried out using the command:

```
yum install <packageName>
```

2.9. Accessing the DDK VM console from the host console

The DDK VM text console can be accessed directly from the XenServer host console instead of using XenCenter. Note that using this method disables access to the DDK console from XenCenter.

- While the DDK VM is shut down, disable VNC access on the VM record:

  ```
  xe vm-param-set uuid=<ddk_vm_uuid> other-config:disable_pv_vnc=1
  ```
- Start the VM
  
  `xe vm-start uuid=<ddk_vm_uuid>`

- Retrieve the underlying domain ID of the VM:
  
  `xe vm-list params=dom-id uuid=<ddk_vm_uuid> --minimal`

- Connect to the VM text console:
  
  `/usr/lib/xen/bin/xenconsole <dom-id>`

- When complete, exit the xenconsole session using `CTRL-J`

For more information on using with the xe CLI please see the *XenServer Administrator’s Guide*, available online.
Chapter 3. Building the example packs

To make the process of building an Update package as easy as possible, we have included a number of examples in the Driver Development Kit (DDK), which Citrix makes available to our partners with each build.

Import the DDK onto the XenServer host. Refer to the instructions described in /root/examples/README.txt, which outlines the example scripts for generating GPG test keys as well as the various configuration options for generating a pack.

For most cases, copying the example build files and customizing them with pack specific information should be sufficient.

Pack UUIDs: Each pack will have a UUID included in the metadata, which is required to build an Update package. The UUID must be unique to the Update being generating:

- The same UUID should not refer to different Updates.
- The same Update should not have multiple UUIDs.

A number of examples are supplied in the DDK under /root/examples. These include:

- Userspace: a simple example of a pack containing only programs and files that relate to a userspace.
- Driver: a simple kernel driver.
- Combined: an example which contains kernel and userspace files.

There are specific rules for packaging kernel device drivers. Please refer to Chapter 7, Rules and guidelines for details.

Within each directory there is a:

- Source tree: a directory containing a collection of files.
- Specification file: a file that describes how to build an RPM.
- Makefile: a file used to automate the creation of a supplemental pack.

To build a specific example, use the following commands:

cd /root/example/<dir>
mke

This will result in the following files being created:

- `<pack>.iso` - the supplemental pack CD image.

Where `<pack>` is the name of the pack.

Test Signing Key Generation

When the first example pack is built, a new GnuPG key pair is created. You will be prompted for a passphrase that must be entered whenever the private key is used to sign a pack. This key pair is only intended for developer testing. See --- for information on generating the key pair to use for released Supplemental packs.

To allow partners to release software that is installable in Dom0, Citrix requires partners provide us with the public key corresponding to their GPG key pair generated with the following requirements:

- ASD Type = RSA
- Bits = 2048
- Expiry date = preferably none, else >10 years.
- No support for subkeys as RPM does not handle this properly.
Installing the Test Key

Before a pack that has been signed with a test key can be installed on any XenServer hosts, the public key must be imported into the host on which the pack should be installed.

1. Copy the public key from the DDK VM to the host using the following command:

   DDK# scp /root/RPM-GPG-KEY-DDK-Test root@XenServer:

2. Import the key on the host using the following command:

   XS# /opt/xensource/debug/import-update-key RPM-GPG-KEY-DDK-Test

   **Note:**

   To allow developer testing, a script is now included in Dom0 that enables our partners to import an update key manually:

   /opt/xensource/debug/import-update-key <PATH-TO-KEY-FILE>
Chapter 4. Installing supplemental packs

4.1. At installation time

You can install supplemental packs while installing XenServer on a host in one of two ways:

1. From a CD – during an interactive installation from local media you will be asked if you want to install any supplemental packs. Any number of packs can be installed in succession.
2. From a Network repository – a HTTP, FTP or NFS repository can be expanded to include one or more supplemental packs. See the XenServer Installation Guide for instructions on how to extract a supplemental pack to a directory.

If a driver needs to be loaded from a supplemental pack before the XenServer installation can proceed (for example, to support a new RAID controller), then the user should press the F9 key when prompted by the installer. The media containing the supplemental pack/driver disk can then be provided, and the installer will attempt to load the new driver.

The XenServer installer will allow the user to choose to verify a pack before it is installed. The installer will check the contents of the pack against internal checksums produced when the pack was created.

4.2. On a running host

Using XenCenter

To install a supplemental pack using XenCenter:

1. Download the supplemental pack (filename.iso) to a known location on your computer. Supplemental packs are available to download from the XenServer downloads page.
2. From the XenCenter menu, select Tools and then Install Update.
3. Read the information on the Before You Start page and then select Next to continue
4. On the Select Update page, click Add to add the supplemental pack.
5. On the Select Servers page, select the XenServer host or the pool to which you would like to apply the supplemental pack and then click Next. This uploads the supplemental pack to the host or the pool’s default SR.

   Note:
   If the default SR in a pool is not shared, or does not have enough space, XenCenter tries to upload the supplemental pack to another shared SR with sufficient space. If none of the shared SRs have sufficient space, the supplemental pack will be uploaded to each host’s local storage.
6. The Upload page displays the status of the upload. If there is not enough space on the SR, an error will be displayed. Click More Info for details and take necessary action to free up the space required for the upload.
7. After the file is successfully uploaded, XenCenter performs a series of prechecks to determine whether the supplemental pack can be applied onto the selected servers and displays the result. Follow the on-screen recommendations to resolve any update prechecks that have failed. If you would like XenCenter to automatically resolve all failed prechecks, click Resolve All.
8. Choose the Update Mode. Review the information displayed on the screen and select an appropriate mode. If you click Cancel at this stage, the Install Update wizard will revert the changes and removes the supplemental pack from the SR.
9. Click Install update to proceed with the installation. The Install Update wizard shows the progress of the update, displaying the major operations that XenCenter performs while updating each host in the pool.
10. When the supplemental pack has been installed, click **Finish** to close the wizard.

**Using CLI**

A Supplemental Pack can be installed remotely using the xe CLI.

1. **Upload the update:**
   
   ```
   xe update-upload file-name=<pack.iso>
   ```

   **Note:**

   The UUID of the pack is returned when the upload completes.

2. **Apply the pack:**
   
   ```
   xe update-apply uuid=<pack_uuid>
   ```

   A pack can also be installed on the XenServer host by running the following command:

   ```
   xe-install-supplemental-pack <pack.iso>
   ```

   Example syntax for applying an Update package via the CLI:

   ```
   # xe update-upload file-name=test-hotfix-basic-1.iso
   320232df-7adb-4cbe-a7a3-8515240879e1
   # xe update-apply uuid=320232df-7adb-4cbe-a7a3-8515240879e1
   # xe update-list
   ```

   ```
   uuid (RO): 320232df-7adb-4cbe-a7a3-8515240879e1
   name-label (RO): test-hotfix-basic-1
   name-description (RO): Simple basic hotfix with a single package, no guidance
   installation-size (RO): 32
   hosts (SRO): 4fab6121-ea56-4c27-b4e3-b02aac6c2e28
   after-apply-guidance (SRO):
   ```

   4.3. **Driver-specific considerations**

   The XenServer installer, when booted, loads kernel modules that are appropriate to the hardware it has detected.
   If the newer version of a driver is needed in order for the installation to proceed, then the installer version of
   the module must be unloaded, and the new driver loaded from a supplemental pack/driver disk. The procedure
   for this is as follows:

   1. Reboot the host, leaving the XenServer installation CD-ROM in the drive.
   2. At the boot: prompt, type:
      
      ```
      shell
      ```

   3. You will now be presented with a command prompt. Type the following:

   ```
   rmmod <driver-name>
   ```

   Where `<driver-name>` is the name of the driver to be replaced. If this command succeeds (that is, if there
   are no error messages printed), the installer version of the driver has been unloaded. If error messages are
   presented, it is likely that other drivers depend on the driver you are attempting to unload. If this is the case,
   please contact Citrix support.

   4. Type

   ```
   exit
   ```

   or press Control+D on your keyboard, to return to the installer.

   5. In the installer, press the F9 key when prompted to provide the driver disk, which should now load correctly.
Chapter 5. Producing driver RPMs

In order to produce a supplemental pack that contains kernel modules (drivers), the DDK must be used to compile the driver(s) from their source code, against the XenServer kernel. This chapter describes the process.

5.1. Directory structure

Although the examples located in the /root/examples/ directory contain various subdirectories, in practice, most supplemental pack authors will not use this structure. The following example considers a supplemental pack that contains both kernel modules and userspace components (as the combined example does).

In the combined case, two RPMs will be created, one containing the kernel modules, and the other the "data" or userspace portions (configuration files, firmware, modprobe rules). Hence, two specification files are present, which specify the contents of each RPM that is to be created.

The kernel driver source code should be placed in the /root/rpmbuild/SOURCES/ directory as a tar archive (may be gzipped or bzip2 compressed), whose name should be of the format <module-name>-<module-version>. Meanwhile, the specification files for the RPMs to be created will be stored in a directory elsewhere. Citrix recommends authors make a copy of the specification files and Makefile found in the examples/combined/directory as a starting point. The Makefile contains various useful build targets that can be adjusted for the kernel module sources being used.

All non-kernel module components should be placed in a directory named <module-name>-data-<version>, for example, helloworld-data-1.0. The corresponding specification file would be helloworld-data.spec. It is suggested that this subdirectory be placed in the same directory as the specification files.

5.2. Makefile variables

The Makefile includes several metadata attributes which must be customized according to the contents of the pack. These are as follows:

- **SPEC**: the specification file for the driver RPM.
- **DATA_SPEC**: the specification file for the userspace components RPM.
- **LABEL**: by default, taken from the "Name:" field of the driver RPM specification file, but can be edited if so desired.
- **TEXT**: a free text field describing the function of the driver. This is displayed on installation.
- **UUID**: a universal unique identifier generated by the UUIDgen command. Every pack must have a different UUID and a given pack should have the same UUID each time it is built.
- **PACK_VERSION**: the version number of the pack (this defaults to the build of the DDK being used, but should be changed by pack authors).
- **PACK_BUILD**: the build number of the pack (this defaults to the build of the DDK being used, but should be changed by pack authors).
- **RPM_VERSION**: the version number to be used for the kernel modules RPM. Citrix advises authors to set this to the version of the driver source being used.
- **RPM_RELEASE**: the release number of this version of the RPM. For example, the same version of driver might be re-released in a supplemental pack, and hence need a new release number.
- **DATA_RPM_VERSION**: the version number to be used for the userspace RPM.
- **DATA_RPM_RELEASE**: the release number to be used for the userspace RPM.

5.3. Creating the kernel module specification file

The kernel module packages are built according to the instructions in the specification file. The following sections of the specification file affect the building of a package and should be set to appropriate values:
• **Name**: a unique ID, preferably the name of the kernel module.

• **Source**: the exact filename (without the path) of the tar archive that contains the sources for the kernel module, expected to be of the form `<module-name>-<module-version>`.

• **Summary**: a short description of the driver.

• **%files** is a list of files that are to be compiled into the RPM. Kernel modules must be located in a directory named `extra` (within `/lib/modules/<kernel-version>/`).

• **%changelog** describes changes that have been made to the driver.

5.4. Building the modules

Each kernel module RPM must be built against the XenServer kernel headers. The example Makefile provides a `build-rpms` target that automates the build. The userspace RPM is also built if necessary. The RPMs are output into the `/root/rpmbuild/RPMS/x86_64` directory.

If the RPM does not build, it is important that the following be checked:

• The **Source** parameter of the kernel RPM specification file must be the filename of the compressed tar archive containing the source code for the module, located in `/root/rpmbuild/SOURCES`.

• The `%prep` section of the example specification file relies on the compressed tar archive, when expanded, creating a directory named `<module-name>-<module-version>`. If this is not the case, (for example, if it creates a directory named `<module-version>`), the `%setup -q -n` step can be amended to be, for example, `%setup -q -n %{version}`.

• The `%build` section of the example specification file relies on the directory `/root/rpmbuild/SOURCES/<module-name>-<module-version>` containing the Makefile or KMake file that will build the kernel module `<module-name>`. If this Makefile is in a subdirectory, the `%build` section will need a `cd <subdirectory-name>` step added to it, before the `%{__make}` step. Similarly, you will need to add the same step into the `%install` section.

• If, for any reason, the Makefile included in the compressed tar archive needs to be heavily patched in order to work correctly with the DDK, Citrix suggests that a new version of the file be created, with the appropriate fixes, then a patch generated using the `diff` command. This patch can then be applied in the `%prep` section of the specification file, immediately following the `%setup` step.

• If the kernel module itself fails to compile, (rather than the RPMs failing to build), it may be that the source being used is incompatible with the kernel version that is used in XenServer. In this case, the author of the driver should be contacted.

5.5. Including driver RPMs in supplemental packs

The next chapter details exactly how to include not only driver RPMs produced in the above manner in a supplemental pack, but also any other arbitrary RPMs. If a pack is only to include driver RPMs plus some associated configuration or firmware, it can be produced directly by using the Makefile `$ (ISO)` target, which runs the `build-update` script. The script is run with the appropriate arguments to include the metadata that was given in the Makefile.

5.6. Format for releasing drivers

If a supplemental pack contains drivers, it must also be shipped with the source code to those drivers, to fulfill obligations under the GNU General Public License (GPL). Citrix recommends that pack authors create a zip file containing the pack ISO, a compressed archive of any relevant source code, and the MD5 checksum files that are associated with the pack metadata and the ISO, produced by `build-update`.

5.7. Releasing multiple drivers in a single pack

Server hardware manufacturers may wish to issue a single supplemental pack that contains multiple drivers. Three options are available, depending on the desired result:
• Make individual copies of the /root/examples/driver directory, one for each driver. Then produce the two RPMs for each driver using the build target in the Makefile. Collect all the RPMs into one place, and then run build-supplemental-pack.sh.

• Create a specification file for each driver (similar to that in /root/examples/driver). Adjust the Makefile to compile all the drivers and produce RPMs for each one, and then run build-supplemental-pack.sh.
Chapter 6. Creating a supplemental pack

Supplemental packs can be created containing existing RPMs provided they meet the requirements given below. If standard packages that are not shipped in XenServer are to be included, these should be from the appropriate CentOS distribution that the XenServer dom0 is based upon. In XenServer 7.3, this is CentOS 7.2. Alternatively, components can packaged as RPMs using a custom spec file.

If a pack will only contain drivers, it is normally known as a XenServer Driver Disk. However, the mechanisms used to build and install a driver disk are the same as for any other supplemental pack. One key point is that for drivers, the source code must be provided to the DDK, in order that the drivers be compiled for the correct kernels. For other pack components, no such compilation is necessary.

6.1. Syntax of build-update

All supplemental packs are constructed using the /usr/bin/build-update script. This provides a simple way to provide metadata about the pack, by taking a number of options and arguments. The significance of each one is discussed in the sections that follow.

Apart from the metadata switches, any further arguments to build-update are taken to be names of the RPMs to be included in the supplemental pack.

6.1.1. Name, vendor, and version information

Basic details concerning the pack authoring organization, name, and version number must be provided. The relevant switches are:

- **--uuid**: a universal unique identifier generated by the uuidgen command.
- **--label**: an identifier that identifies the pack.
- **--text**: a free text string describing the pack (enclosed by double quote marks).
- **--version**: the pack version (likely to be of the form 1.2.3).

6.1.2. Declaring Pack dependencies

Supplemental Packs should describe the version of XenServer to which they are compatible. This is done using the **--base-requires** switch:

```
--base-requires "product-version=7.3.0"
```

6.2. A brief example

As an illustration of how build-update works, pack authors can create an example pack by placing all constituent RPMs in a directory:

```
mkdir packages
cd packages
cp /root/rpmbuild/RPMS/x86_64/helloworld-1.0-1.x86_64.rpm .
```

The pack metadata is then created, using the script.

```
build-update --uuid 3fbc6cf-5cd2-4d32-9602-e8122c562169 --label example pack --version 1.0.0 \
  --description "An Example Pack" --base-requires "product version=7.3.0" \
  --key "Example Updates (update) <example@example.com>" --keyfile /root/RPM-GPG-KEY-XS-DDK-TEST \
  -o example.iso *.rpm
```

A CD image should then be made from the contents of this directory.
6.3. Adding files to Server Status Reports

XenServer provides a convenient mechanism for users to collect a variety of debugging information when opening a support case, known as a Server Status Report in XenCenter, or `xen-bugtool` on the CLI. In order to aid partners in supporting their supplemental packs, it is recommended that pack authors add to the list of files collected as part of these Status Reports, using the method outlined below.

Server Status Reports can include not only files, such as logs, but also the outputs of any normal scripts or commands that are run in the control domain (dom0). For convenience, the items collected as part of a Report are divided into categories. For example, the Network Configuration category collects the output of tools such as `ifconfig`, as well as network configuration files. Citrix recommends that pack authors create new categories if appropriate, but also consider adding to existing categories.

As an example, partner Acmesoft, who produce software that manages the configuration of a special network card, might wish to create a category called Acmesoft, under which various Acmesoft-specific log files are collected. However, they might also wish to add (other) files related to networking to the Network Configuration category, as it makes most sense from a user perspective that they be collected as part of this category.

Each category has a level of confidentiality attached to it, which expresses how much personally identifiable information (PII) might be present in the files that are collected as part of that capability. This ensures that users are made aware before they send Status Reports to support teams of what they might be disclosing. There are four levels of confidentiality: no PII, possibly some PII if the file to be collected has been customized, possibly contains some PII, and definitely contains PII.

6.3.1. Extending an existing category

To extend an existing category, an XML file should be created in `/etc/xensource/bugtool/` `<category>/` directory (where `<category>` is the category name). Three elements within an outer `<collect>` element will be supported:

- **files**: a list of one or more files (separated by spaces, hence no spaces are allowed within the file names).
- **directory**: a directory to be collected, with (optionally) a pattern that will be used to filter objects within. The pattern must be a valid Python regular expression. The `negate` attribute allows the sense of the pattern to be inverted: this attribute is provided for ease of readability purposes, as negation could also be included in the regular expression itself.
- **command**: a command to be executed and its output collected. The optional `label` attribute specifies a name for the output file. If this is not specified, the command name will be used.

For example:

    <collect>
        <files>file1 file2</files>
        <directory pattern=".*\.txt\$" negate="false">dir</directory>
        <command label="label">cmd</command>
    </collect>

**Note:**
When extending existing categories, any files added should have the same (or lower) confidentiality levels as the category in question.

Existing categories are:

<table>
<thead>
<tr>
<th>Category name</th>
<th>Description</th>
<th>PII level</th>
<th>Collected by default?</th>
</tr>
</thead>
<tbody>
<tr>
<td>blobs</td>
<td>User-created objects</td>
<td>binary</td>
<td>No</td>
</tr>
<tr>
<td>boot-loader</td>
<td>Boot configuration</td>
<td>loader</td>
<td>No</td>
</tr>
<tr>
<td>Category name</td>
<td>Description</td>
<td>PII level</td>
<td>Collected by default?</td>
</tr>
<tr>
<td>-----------------------</td>
<td>------------------------------</td>
<td>-----------</td>
<td>-----------------------</td>
</tr>
<tr>
<td>CVSM</td>
<td>Citrix StorageLink configuration</td>
<td>No</td>
<td>Yes</td>
</tr>
<tr>
<td>disk-info</td>
<td>Disk information</td>
<td>Maybe</td>
<td>Yes</td>
</tr>
<tr>
<td>firstboot</td>
<td>First-boot scripts</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>hardware-info</td>
<td>Hardware information</td>
<td>Maybe</td>
<td>Yes</td>
</tr>
<tr>
<td>high-availability</td>
<td>High availability</td>
<td>Maybe</td>
<td>Yes</td>
</tr>
<tr>
<td>host-crashdump-dumps</td>
<td>Crash dump files</td>
<td>Yes</td>
<td>no</td>
</tr>
<tr>
<td>host-crashdump-logs</td>
<td>Crash dump logs</td>
<td>No</td>
<td>no</td>
</tr>
<tr>
<td>kernel-info</td>
<td>Kernel information</td>
<td>Maybe</td>
<td>Yes</td>
</tr>
<tr>
<td>loopback-devices</td>
<td>Loopback devices</td>
<td>Maybe</td>
<td>Yes</td>
</tr>
<tr>
<td>multipath</td>
<td>Multipathing configuration</td>
<td>Maybe</td>
<td>Yes</td>
</tr>
<tr>
<td>network-status</td>
<td>Network scripts</td>
<td>If customized</td>
<td>Yes</td>
</tr>
<tr>
<td>pam</td>
<td>Authentication module configuration</td>
<td>No</td>
<td>Yes</td>
</tr>
<tr>
<td>process-list</td>
<td>Process listing</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>persistent-stats</td>
<td>Persistent statistics</td>
<td>Maybe</td>
<td>Yes</td>
</tr>
<tr>
<td>system-logs</td>
<td>System logs</td>
<td>Maybe</td>
<td>Yes</td>
</tr>
<tr>
<td>system-services</td>
<td>System services</td>
<td>No</td>
<td>Yes</td>
</tr>
<tr>
<td>tapdisk-logs</td>
<td>Storage subsystem logs</td>
<td>No</td>
<td>no</td>
</tr>
<tr>
<td>vncterm</td>
<td>VNC Term crash dumps</td>
<td>Maybe</td>
<td>no</td>
</tr>
<tr>
<td>wlb</td>
<td>Workload Balancing status</td>
<td>No</td>
<td>Yes</td>
</tr>
<tr>
<td>XYes1</td>
<td>X server logs</td>
<td>No</td>
<td>Yes</td>
</tr>
<tr>
<td>XYes1-auth</td>
<td>X11 authority</td>
<td>No</td>
<td>Yes</td>
</tr>
<tr>
<td>xapi-subprocess</td>
<td>XenServer daemon subprocesses</td>
<td>No</td>
<td>Yes</td>
</tr>
<tr>
<td>XenServer-config</td>
<td>XenServer configuration</td>
<td>Maybe</td>
<td>Yes</td>
</tr>
<tr>
<td>XenServer-domains</td>
<td>XenServer domains list</td>
<td>No</td>
<td>Yes</td>
</tr>
<tr>
<td>XenServer-databases</td>
<td>XenServer database</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>XenServer-install</td>
<td>XenServer installation log files</td>
<td>Maybe</td>
<td>Yes</td>
</tr>
<tr>
<td>Category name</td>
<td>Description</td>
<td>PII level</td>
<td>Collected by default?</td>
</tr>
<tr>
<td>--------------------</td>
<td>--------------------------</td>
<td>-----------</td>
<td>-----------------------</td>
</tr>
<tr>
<td>XenServer-logs</td>
<td>XenServer logs</td>
<td>Maybe</td>
<td>Yes</td>
</tr>
<tr>
<td>xen-info</td>
<td>Hypervisor configuration</td>
<td>Maybe</td>
<td>Yes</td>
</tr>
<tr>
<td>xha-liveset</td>
<td>High availability liveset</td>
<td>Maybe</td>
<td>Yes</td>
</tr>
<tr>
<td>yum</td>
<td>RPM package database</td>
<td>If customized</td>
<td>Yes</td>
</tr>
</tbody>
</table>

A number of other categories exist: these are purely for development and test purposes, and should therefore not be extended by supplemental packs.

### 6.3.2. Adding new categories

To add a new category, an XML file should be created with the name `etc/xensource/bugtool/<category>.xml` (where `<category>` is the new category name). It should contain a single `<capability>` element, with the following optional attributes:

- **pii**: the degree of confidentiality that is inherent in the files to be collected (personally identifiable information). This must be set to one of `no` (no PII), `if_customized` (PII would only be present if the file has been customized by the user), `maybe` (PII may be present in this file), or `yes` (there is a very high likelihood of PII being present).
- **min_size**: the minimum size (in bytes) of the data collected by this category.
- **max_size**: the maximum size (in bytes) of the data collected by this category.
- **min_time**: the minimum time (in seconds) that the commands are expected to take to run to completion.
- **max_time**: the maximum time (in seconds) that the commands are expected to take to run to completion.
- **mime**: the MIME type of the data to be collected. This must be one of `application/data` or `text/plain`.
- **checked**: specifies whether this category is to be collected by default (set to `true`) or not (set to `false`).
- **hidden**: when set to `true`, this category will only be collected if explicitly requested on the CLI. It will not be visible in XenCenter.

**Note:**

If the data to be collected by a capability exceeds the constraints placed upon it (that is, the maximum size of data to be collected is higher than `max_size`), then the data will not be collected. The `min_size` and `min_time` attributes are purely for user information: if the amount of data collected, or time taken for its collection, is less than these attributes, the data is.

The data to be collected as part of this category should be specified by one or more XML files located in the `/etc/xensource/bugtool/<category>/` directory, as described in the previous section.

At present, XenCenter displays any new categories that are added by supplemental packs, but does not provide a mechanism for pack authors to give descriptions of them in the Server Status Report dialogue. Pack authors should therefore ensure that any new categories have suitably descriptive names.

### 6.4. Automating pack installation at XenServer installation time

If a partner has obtained the necessary agreement from Citrix to distribute XenServer, it is possible to create a modified installation ISO that contains the XenServer installation files, plus one or more supplemental packs. This allows a partner to distribute a single ISO that can seamlessly install XenServer and the supplemental pack(s). There are two steps to this process: the first involves combining the installation ISO with the pack ISO; the second requires an answerfile to be created.
6.4.1. Including an answerfile on the XenServer installation ISO

Answerfiles allow the responses to all the questions posed by the XenServer installer to be specified in an XML file, rather than needing to run the installer in interactive mode. The XenServer DDK includes a script to add an answerfile to the XenServer main installation ISO, to allow installation to be carried out in an unattended fashion. The /usr/local/bin/rebuild-iso.sh script can be used within the DDK (though the default root disk size within the DDK is unlikely to be sufficient to perform the necessary ISO re-packing operations, and hence network storage is recommended). Alternatively, the script, plus /usr/local/bin/rebuild.functions, can be copied to an external machine that has mkisofs installed, and used there.

The rebuild-iso.sh script takes in the XenServer installation ISO, plus the files to be added to it, and outputs a combined ISO. Its syntax is:

rebuild-iso.sh
    [--answerfile=<answerfile>]
    [--include=<file>|<directory>]
    [--label=<ISOLabel>]
    inputFile.iso outputFile.iso

The <answerfile> must be a valid XenServer automated installation file. Details of the syntax of this file are given in the relevant section of the XenServer Installation Guide. As part of an answerfile, it is possible to specify scripts that may be run directly after the installation completes. Whilst such scripts can be on a web server, it is also possible to place them on the ISO, with the answerfile. The --include switch allows such files to be added to the ISO output by rebuild-iso.sh. Finally, the --label switch controls what the volume label of the resulting ISO should be. If no label is specified, the label of the input ISO is used.

It is worth noting that whilst an answerfile specifies the answers to installation questions such as keyboard layout and target disks, it does not specify which repositories to install from. This is because for an automated installation, all repositories specified in the XS-REPOSITORY-LIST file are installed. Therefore, provided that all supplemental packs that are to be installed are included in the XS-REPOSITORY-LIST file, they will be installed automatically directly following the installation of XenServer itself.
Chapter 7. Rules and guidelines

7.1. Kernel modules

Kernel modules must be built and packaged according to the following:

- Modules must be placed in an RPM.
- All modules must be located under the directory /lib/modules/\(<\text{kern}\rangle/\text{updates}\) where \(<\text{kern}\rangle\) is the version of the kernel.

To ensure a pack is fully conformant, Citrix recommends basing it on one of the examples in the DDK.

**Note:**

The XenServer build into which a kernel module (driver) is installed must be the identical build to the DDK that was used to build the pack in which the driver is contained. If it is not, the resulting driver disk will not install on XenServer.

7.2. Post-install scripts

Provided they comply with the following constraints, RPMs may contain scripts that are invoked during installation. Such scripts might be necessary in order to add appropriate firewall rules, or log rotation configuration, that is specific to the pack.

1. Scripts must not start processes.
2. Scripts must not assume that XenServer is booted and running (as it may be that the pack is being installed as part of an initial XenServer installation.
3. In the light of the previous point, if firewall rules are to be added using a post-install script, the script must execute `iptables-restore < /etc/sysconfig/iptables` before adding its own rules (using `iptables -A`), and then execute `iptables-save > /etc/sysconfig/iptables`. This ensures that the default rules are loaded before the collection of existing and new rules are saved. Failure to save the existing rules will mean that when a pack is installed as part of a XenServer host installation, the default XenServer firewall rules will be lost.

If an RPM needs to distinguish between a running host and an installation environment, the following code fragment may be used:

```bash
if runlevel >/dev/null 2>&1; then
  # running host
else
  # installation
fi
```

The following types of file must be placed in the appropriate directories:

- **Udev rules**: must be located in `/etc/udev/rules.d/`.
- **Firmware**: must be located in `/lib/firmware/updates/<kernel>`.
- **Configuration details**: must be located in `/etc/`.
- **Documentation**: must be located in `/usr/share/doc/`.
- **Firewall rules**: must be added using `iptables -A`, having first executed `iptables-save > /etc/sysconfig/iptables` (see above).

7.3. Handling upgrades

On upgrade, pack authors may wish to transfer configuration or state information from the previous installation: this section describes how such a transfer may be achieved.
7.3.1. Pack upgrade during a XenServer upgrade

When a XenServer host is upgraded, the installer replaces the file system before supplemental packs are installed. This affects the way individual RPMs interact with upgrades. To enable configuration files (or other configuration data, such as databases) to be carried over, the installer makes the file system of the previous installation (which is automatically backed-up to another partition) available to the RPM scripts. This is done through the XS_PREVIOUS_INSTALLATION environment variable.

Therefore, in order to migrate state across upgrades, supplemental pack authors must create a suitable script that runs as part of an RPM installation, and migrates the state. Specifically, the migration should be from the old root file system pointed to by XS_PREVIOUS_INSTALLATION to the new file system mounted on /.

For an example of how this can be done, see the %post script in examples/userspace/helloworld-user.spec.

7.3.2. Pack upgrade on an existing XenServer installation

It is expected that on each release of XenServer, supplemental pack authors are likely to release new versions of their packs. However, if a pack author releases an update between XenServer releases, existing installations of the old version of the pack would need to be upgraded. This upgrade path is the responsibility of the pack author, as the location of the configuration data of the old version is on the root file system, wherever the RPMs installed it to. The update installation process upgrades all RPMs contained within the pack, hence these RPMs should be aware of how to deal with the existence of any relevant configuration files.

7.4. Uninstallation

Supplemental Packs that only contain userspace packages may include a script that removes the pack from a host.

- Uninstalls the packages
- Uninstalls other packages used to apply the pack
- Causes xapi to remove the pack from the database

7.5. Building packs in existing build environments

Citrix recognises that many partners have existing build systems that are used to produce the software that might be integrated into a supplemental pack. To facilitate this, pack authors are not required to make use of the Driver Development Kit VM, if they are producing packs that do not contain drivers (as these need to be compiled for the correct XenServer kernels).

If a pack author wishes to distribute drivers as part of a supplemental pack, (or a pack consisting solely of drivers, commonly known as a Driver Disk), then the driver(s) will need to be compiled using the DDK. However, there is no barrier to pack authors including the driver disks that are output by the DDK in their own build processes. Citrix does not support the compilation of drivers for XenServer in any way other than using the DDK VM.

To build a supplemental pack (but not a driver) as part of an existing build process, the only package that is necessary from the Binary Packages ISO is update-package.

These can be used in any environment to create an appropriate pack. Note, however, that this environment must contain various tools that are normally found in standard Linux distributions, including tar, mkisofs, sed, and rpm.

Warning:

When integrating these scripts as part of another build system, pack authors should bear in mind that Citrix may update these scripts as new versions of XenServer are released. Pack authors should ensure that they update this package from the new version of the DDK before building packs for the new version of XenServer.
For pack authors who wish to produce a supplemental pack as an output of another build system, but who wish to include drivers, the following procedure should be followed:

1. Copy the driver source into a running DDK VM the corresponds to the build of XenServer that the drivers will be targeted at.

2. Produce driver RPMs (rather than a supplemental pack ISO). This can be achieved using the $(RPM-FILE) rule in the standard Makefile provided in the example packs.

3. By default, this command will output three driver RPMs into /root/rpmbuild/RPMS/x86-64. Pack authors should ignore the debuginfo RPM, and take the other RPMs for inclusion in their supplemental pack. These RPMs can be treated in the same way as any other RPM to be shipped in the pack.

4. These RPMs should be provided to the non-DDK build system, for inclusion in the finished pack. Evidently, this process assumes that pack authors will be releasing new versions of their packs more frequently than the XenServer kernel is changed, or that introducing new versions of RPMs into the alternative build system is more acceptable than introducing the DDK as the build system.

### 7.6. Packaging driver firmware

It is increasingly common for hardware manufacturers to produce components that load up-to-date firmware from the operating system that is running on the host machine. XenServer supports this mechanism, and firmware packages should be installed to /lib/firmware/updates/<kernel>. The firmware should be packaged in an RPM, and included as part of a supplemental pack.

### 7.7. Versioning

#### 7.7.1. Supplemental packs

Authors of supplemental packs are free to use whatever version numbering scheme they feel is appropriate for their pack. Given that many packs are likely to include RPMs of existing software, it is suggested that the pack version number correspond to the version of the software it contains. For example, if an existing management console RPM is at version 5, it is likely to be less confusing if the first version of the supplemental pack that contains this RPM is also version 5.

There is no reason why, if it is simple enough, a pack should not be suitable for multiple releases of XenServer provided that it does not depend on particular versions of other tools. In practice, Citrix is of the opinion that packs should be re-released for each new version of XenServer, in order that they are also fully tested by the authors on that new release. If a pack author chooses to release one pack for multiple XenServer releases, they should ensure that the dependency information expressed in the metadata of the pack uses the ge comparator for the XenServer product, where the version to be compared against is the lowest supported version of XenServer.

#### 7.7.2. Kernel modules

Each kernel module is built against a specific kernel version. This kernel version is included in the RPM name to enable multiple instances to be installed. The version fields of a kernel module RPM are used to track changes to a driver for a single kernel version. Each time a driver is released for a particular kernel, the RPM version must be increased (as would be expected, given that there will have been changes made to the driver sources).

For example:

```bash
helloworld-modules-xen-2.6.18-128.1.6.e15.xs5.5.0.502.1014-1.0-1.i386.rpm
driver name = helloworld
driver flavour = xen
kernel version = 2.6.18-128.1.6.e15.xs5.5.0.502.1014
RPM version = 1.0
RPM build = 1
```

<table>
<thead>
<tr>
<th>XenServer Kernel version</th>
<th>Kernel module RPM version</th>
<th>Event</th>
</tr>
</thead>
<tbody>
<tr>
<td>2.6.18.128.1.5...</td>
<td>1.0-1</td>
<td>Initial release of pack</td>
</tr>
<tr>
<td>XenServer Kernel version</td>
<td>Kernel module RPM version</td>
<td>Event</td>
</tr>
<tr>
<td>-------------------------</td>
<td>--------------------------</td>
<td>-------------------------------------------</td>
</tr>
<tr>
<td>2.6.18.128.1.5...</td>
<td>1.1-1</td>
<td>Driver bug fix</td>
</tr>
<tr>
<td>2.6.27.37...</td>
<td>2.0-1</td>
<td>New XenServer kernel, and new driver version</td>
</tr>
</tbody>
</table>

Therefore, if a supplemental pack contains a driver, it will be necessary to rebuild that driver for each update and major release of XenServer. Note that hotfixes do not normally change the kernel version, and hence the same driver can be used until a XenServer update (“service pack”) is released.

As a general rule, if a pack contains only a single driver, it is strongly recommended that the version numbering of the pack be the same as that of the driver.

### 7.8. Packages compiled by, but not in, XenServer

Some of the packages that are included in the XenServer control domain are taken directly from the base Linux distribution, whilst others are modified and re-compiled by Citrix. In some cases, certain source RPMs, when compiled, result in more than one binary RPM. There exist a variety of packages where XenServer includes some, but not all, of the resulting binaries; for example, the `net-snmp` package results in the binary packages `net-snmp` and `net-snmp-utils`, but `net-snmp-utils` is not included in dom0.

If a supplemental pack author wishes to include a binary package that falls into this category, that binary package will need to have the correct build number for the version of XenServer it is to be installed upon. Because Citrix re-compiles these packages, their build numbers will have a XenServer-specific build number extension. Therefore, pack authors will need to obtain these binary RPMs from Citrix.

To enable this process to be as simple as possible, Citrix produces an extra ISO (`binpkg.iso`) for each release of XenServer that contains all the packages that fall into this category. Partners should contact Citrix to obtain this ISO.

### 7.9. Requirements for submission of drivers for inclusion in XenServer

Citrix encourages hardware vendors to submit any driver disks released for XenServer to Citrix in order that the drivers may be incorporated into the next release of the product. In order to make this process as simple as possible, vendors are requested to take note of the following requirements:

1. Any driver submitted must include its full source code, that is available under an open source license compatible with the GNU General Public License (GPL).

2. Any binary firmware submitted must either be already publicly available under a license allowing redistribution, or the vendor must have a current re-distribution agreement with Citrix.

3. If a new, (rather than an update to an existing) driver is being submitted, Citrix will review it in order to confirm that it is compatible with the current support statements made concerning XenServer. It may be that a driver is rejected because it is monolithic, or enables a feature which is not currently officially supported. This may also be the case with radical changes made to drivers that are already in the product. Partners who consider that their driver(s) fall into this category should contact Citrix as early as possible, in order that both organizations' engineering teams are able to ascertain how to proceed.

4. Strict time limits apply to submissions (see below). Vendors should make their drivers available to Citrix as soon as possible, rather than waiting until these deadlines, as testing may result in fixes being required, which then need to be integrated into the product.

5. Certain drivers are deemed critical to automated testing by Citrix of XenServer. Any (entire-driver) updates to these drivers must be provided a minimum of 6 weeks prior to the beta RTM date of the release in which they are to be included. Partners whose drivers are on this list will be informed of this constraint.

6. All other entire-driver updates (or new drivers) must be provided to Citrix a minimum of 5 weeks prior to beta RTM.
7. Any updates to drivers (for example, no new drivers) received after these dates must be in the form of small, targeted fixes for specific issues. Patches must be submitted that can be understood by a reasonably experienced person, together with a description of the flaw that particular patch addresses. Each fix should be in the form of a separate patch, with an indication of what the flaw fixed is, the effects the flaw would have if it is not addressed, and whether such issues have already been seen by customers. Significant additions of functionality, or very large patches will not be accepted.

8. Close to the RTM date of the beta of the release concerned, it is unlikely that patches will be inserted into the beta release (though they may be incorporated into the final release, if they are judged to be of sufficient importance). Only in exceptional circumstances will patches received fewer than 2 weeks prior to beta RTM be incorporated into the beta. The preferred target for all driver updates is the beta release, in order to achieve maximum testing benefit.

9. Submitting a GPG Key: Once the key has been generated, when creating the update pack, the name of the GPG key is baked into the Yum repo metadata. This means the public key file cannot be renamed without resigning the Update package.

    When the key-pair has been generated, export the public part (using ASCI Armor) and create a ticket on Citrix Issue Tracker to include it in the inbox.

7.10. Does XenServer already include a driver for my device?

XenServer includes a wide variety of drivers, including many that are distributed (inbox) with the kernel that dom0 is based upon. It may therefore be the case that XenServer includes a driver that enables a device that is not present on the XenServer Hardware Compatibility List (HCL). This is particularly the case where a device is sold by multiple companies, each of which refers to it with a different name.

Because each driver included in XenServer includes information concerning which PCI device IDs it claims, the simplest way to ascertain whether a device is supported is to first find its device ID.

If the device is present in a running Linux-based system, the `lspci -v` command can be used, which will provide output which includes the information on all devices present in the host. If the `-n` switch is given, numeric IDs will be provided.

If only the name of the device is known, use the PCI ID database (http://pciids.sourceforge.net/pci.ids) to ascertain what the ID of the device is. This database will also provide alternate names for the device, which may of use if the exact name is not listed in the XenServer HCL.

If the an alternate name for the device is not found on the HCL, then either the device has not been tested on XenServer, or a driver for it is not included in XenServer. To confirm whether a suitable driver is included, consult the list of PCI IDs the XenServer kernel supports, found in `/lib/modules/<version>/modules.pcimap`. 
8.1. Testing overview

XenServer uses a modified Linux kernel that is similar but not identical to the kernel distributed by a popular Linux distribution. In contrast, the XenServer control domain is currently based on a different distribution. In addition, the 32 bit XenServer control domain kernel is running above the 80K lines of code that are the 64 bit Xen hypervisor itself. While Citrix is very confident in the stability of the hypervisor, its presence represents a different software installation than exists with the stock vendor kernel installed on bare hardware.

In particular, there are issues that may be taken for granted on an x86 processor, such as the difference between physical and device bus memory addresses (for example `virt_to_phys()` as opposed to `virt_to_bus()`), timing, and interrupt delivery which may have subtle differences in a hypervisor environment.

For these reasons hardware drivers should be exposed to a set of testing on the XenServer control domain kernel to ensure the same level of confidence that exists for drivers in enterprise distribution releases. Similarly, userspace software that is included in supplemental packs must be tested comprehensively, to ensure that the assumptions it makes about the environment in which it runs (for example, concerning the presence of certain executables) are not invalidated.

The remainder of this section considers driver testing. Partners who wish to release supplemental packs do not only contain drivers should contact Citrix for advice. As a minimum, such pack authors should expect to comprehensively test the functionality of the software being included in the pack, as well as perform stress testing of the XenServer major features, to ensure that none are impacted by the software in the pack.

8.2. Testing scope

Assuming the driver in question has already undergone verification testing on a Linux distribution very similar to the one used in the XenServer control domain, a subset of the verification test suite with a focus on representative tests is typically sufficient.

Some common areas of focus are:

- **Installation verification.** Installation is now performed using an RPM, which may be different from how the driver is typically installed.
- **CLI operation.** If a CLI is included, its operation is a key scenario and typically provides a good end-to-end exercising of all related code.
- **Adapter configuration, non-volatile/flash RAM, or BIOS upgrades.** Any functions that access the physical hardware should be verified due to the presence of the Xen hypervisor and its role in coordination of hardware resources amongst virtual machines.
- **Data integrity and fault injection.** Long-haul and/or stress-based data integrity verification tests to verify no data corruption issues exist. Basic fault injection tests such as cable un-plug/re-plug and timeout handling for verification of common error conditions.
- **Coverage of a representative set of device models.** For example, if a Fibre Channel HBA driver supports a set of models that operate at either 2 Gb/s or 4 Gb/s, include one model each from the 2 Gb/s and 4 Gb/s families for testing.
- **Key hardware configuration variations.** Any hardware configurations that exercise the driver or related code in significantly different ways should be run, such as locally versus remotely attached storage.

8.3. Running tests

Since the physical device drivers run in the XenServer control domain, the majority of tests will also be run in the control domain. This allows simple re-use of existing Linux-based tests.

To provide high-performance device I/O to guest domains, XenServer includes synthetic device drivers for storage and networking that run in a guest and communicate their I/O requests with corresponding back-end drivers
running in the control domain. The back-end drivers then issue the I/O requests to the physical drivers and devices and manage transmitting results and completion notifications to the synthetic drivers. This approach provides near bare-metal performance.

As a result, tests that require direct access to the device will fail when run within a guest domain. However, running load-generation and other tests that do not require direct access to the device and/or driver within Linux and Windows guest domains is very valuable as such tests represent how the majority of load will be processed in actual XenServer installations.

When running tests in guest domains, ensure that you do so with the XenServer synthetic drivers installed in the guest domain. Installation of the synthetic drivers is a manual process for some guests. See XenServer Help for more details.

8.4. Tests that require an integrated build

One of the primary goals of the DDK is to allow partners to create, compile, and test their drivers with XenServer without requiring a “back-and-forth” of components with the XenServer engineering team.

However, some tests will only be possible after the driver SRPM and any accompanying binary RPMs have been supplied to Citrix and integrated into the XenServer product. Two examples are installing to, and booting from, Fibre Channel and iSCSI LUNs.

In these cases additional coordination is required after the components have been provided to Citrix to provide a pre-release XenServer build with the integrated components for testing.

8.5. Certification & support

8.5.1. Drivers

Citrix maintains a XenServer Hardware Compatibility List (HCL), found at hcl.vmd.citrix.com. This lists all devices that have been tested and confirmed to function correctly with the XenServer product.

In order to be listed on the XenServer HCL, hardware vendors must utilize the appropriate certification kit, obtainable from http://www.citrix.com/ready/hcl. The test kits contain a mix of manual and automated tests that are run on a host that contains the hardware to be certified. In general, two such hosts are required to perform the tests. Test results are submitted to Citrix for validation, and if they are approved, the device is listed on the HCL within a small number of working days, along with a link to the supplemental pack that contains any necessary driver, if this has not yet been incorporated into the XenServer product. In general, such supplemental packs will be hosted on partner web sites, though Citrix may additionally opt to link to (or host) the pack on its own Knowledge Base site.

For certification of converged or hybrid devices, such as CNAs, each function of the device must be separately certified. This implies that for a device with both networking and storage (HBA) functionality, both the networking certification tests and the storage certification tests must be carried out.

There is no restriction on who is permitted to submit certifications to the XenServer HCL, for example, it is not the case that only the hardware vendor can submit certifications for their products. Having said this, Citrix strongly prefers hardware vendors to perform certification testing, as they are best placed to test all of their products’ features.

Once a device is listed on the HCL, Citrix will take support calls from customers who are using that device with XenServer. It is expected that partners who submit devices for inclusion in the HCL will collaborate with Citrix to provide a fix for any issue that is later found with XenServer which is caused by said device.

8.5.2. Userspace software

At present, supplemental packs that contain userspace software to be installed into dom0 may only be issued by partners who have agreements in place with Citrix where the partner provides level 1 and level 2 support to their customers.
The reason for this is because Citrix will not necessarily have had the opportunity to test a supplemental pack of a partner, and hence must rely on partner testing of the pack as installed on XenServer. Therefore, only partners who perform testing that has been agreed as sufficient by Citrix can ship supplemental packs. If a customer installs a pack that is not from an approved partner, their configuration will be deemed unsupported by Citrix: any issues found will need to be reproduced on a standard installation of XenServer, without the pack installed, if support is to be given.

Partners who wish to produce supplemental packs that contain more than solely drivers should discuss this with their Citrix relationship manager as early as possible, in order to discuss what software is appropriate for inclusion, and what testing should be performed.
Chapter 9. Additional Resources

9.1. Introduction

In addition to supplemental packs, a variety of mechanisms are available for partners to interface with XenServer, and add value to the user experience. This chapter overviews the mechanisms, and provides web links to further information.

If pack authors have any questions concerning what should (or should not) be included in a pack, or how a particular customization goal might be achieved, they are encouraged to contact their Citrix technical account manager.

9.2. Xen API plug-ins

Whilst the Xen API provides a wide variety of calls to interface with XenServer, partners have the opportunity to add to the API by means of XAPI plug-ins. These consist of Python scripts that are installed as part of supplemental packs, that can be run by using the `host.call_plugin` XAPI call. These plug-ins can perform arbitrary operations, including running commands in dom0, and making further XAPI calls, using the XAPI Python language bindings.

For examples of how XAPI plug-ins can be used, please see the example plug-ins in the `/etc/xapi.d/plugins/` directory of a standard XenServer installation.

9.3. XenCenter plug-ins

XenCenter plug-ins provides the facility for partners to add new menus and tabs to the XenCenter administration GUI. In particular, new tabs can have an embedded web browser, meaning that existing web-based management interfaces can easily be displayed. When combined with Xen API plug-ins to drive new menu items, this feature can be used by partners to integrate features from their supplemental packs into one centralized management interface for XenServer.

For further information, please see http://community.citrix.com/display/xs/XenCenter+Plugins.

9.4. XenServer SDK

The XenServer SDK VM is a virtual machine appliance, ready to be imported into a XenServer host. It contains the complete set of XenServer SDKs, plus a complete Linux-based development environment. Language bindings are available for C, C#, Python, and Java, and a Windows PowerShell snap-in is also available. The SDK VM allows partners to easily develop solutions that utilize the rich API exposed by all XenServer hosts. The SDK VM is intended only as a convenient development environment: for an application developed against the appropriate language bindings to be distributed, only the relevant bindings are required (not the entire SDK VM).

For further information, please see http://community.citrix.com/display/xs/Download+SDKs.