



NetScaler with Unified Gateway

Configuring 15Five

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Preface

This section provides an overview about the information included in this guide.

Intended Audience

The information in this guide is intended for the System Administrators.

Document Conventions

The following table lists various conventions used in this guide.

Table 1: Document conventions used in this guide

Convention	Description
Bold	Used for names of interface elements (such as names of fields, panes, windows, menus, buttons, dialog boxes) and what the user specifically selects, clicks, presses, or types.
Note	Used to highlight information that is important.

Overview

The Citrix NetScaler application delivery controller (ADC) helps to load balance, accelerate, optimize, and secure enterprise applications.

15Five can be integrated with Identity Provider (IdP) for user authentication. This enable the users to sign in to 15Five using the same Single Sign On (SSO).

Terminology

An Identity Provider (IdP) provides authentication module to verify users with their corporate network. A Service Provider (SP) supports receiving SSO SAML assertions.

The following table lists various terms that are used alternatively for completing configurations for service providers and identity providers.

Table 2: Terminology used for SP and IdP configurations

Service Provider (SP)	Identity Provider (IdP)
Identity Provider Issuer	Issuer Name
SP Entity ID	Service Provider ID
SP Assertion Consumer Service URL	Assertion Consumer Service URL

Configuring 15Five for Single Sign-On

15Five has SP/IDP initiated flow, which is supported in NetScaler (12.1).

Before you start, you need the following:

- Admin account for 15Five
- Customer instance

For example, if your deployment url is <https://<customer domain>.15five.com/>, your customer instance is <customer domain>.

This is required for App Catalog creation in NetScaler.

- Admin account for NetScaler

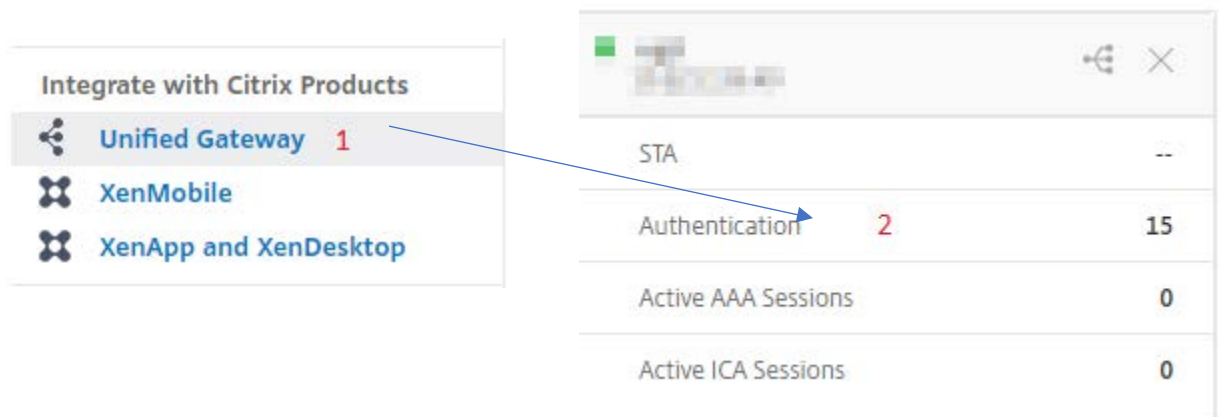
15Five Configuration

The 15Five configuration steps are as follows:

1. Configure 15Five with the App Catalog.
2. Export 15Five IDP metadata from NetScaler.
3. Import IDP metadata into 15Five.



Step 1: Configure 15Five with App Catalog

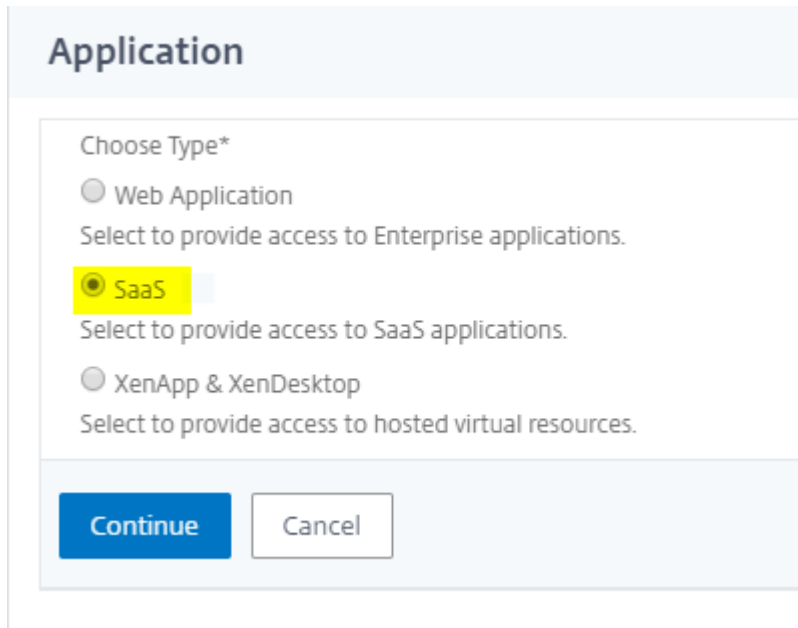
1. Click on **Unified Gateway > Authentication**.



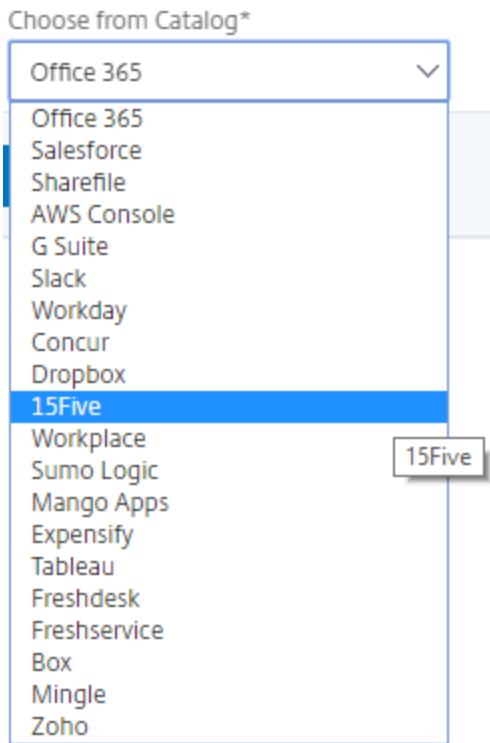
The **Unified Gateway Configuration** screen appears.



2. Go to **Applications** section. Click on  icon. Now, you can see  **icon**. Click on it. The **Application** window appears.

The 'Application' window has a title bar with the word 'Application'. Below it is a section titled 'Choose Type*' with three radio button options: 'Web Application' (with the instruction 'Select to provide access to Enterprise applications.'), 'SaaS' (with the instruction 'Select to provide access to SaaS applications.' and highlighted in yellow), and 'XenApp & XenDesktop' (with the instruction 'Select to provide access to hosted virtual resources.'). At the bottom are 'Continue' and 'Cancel' buttons.

3. Select **SaaS** from the Application type.
4. Select **15Five** from the drop-down list.




5. Fill the application template with the appropriate values.

Name
15Five

Comments
15Five

Icon URL*
Choose File ▾ /var/netscaler/logon/15Fiveicon.png



Enter URL* 1
https://<customer domain>.15five.com/?next=/a

Service Provider ID* 2
https://<customer domain>.15five.com/saml2/m

Assertion Consumer Service Url* 3
https://<customer domain>.15five.com/saml2/ac

Signing Certificate Name* 4
[dropdown] + [edit]

Issuer Name 5
UG_VPN_15Five

Continue Cancel

6. You must update the fields in NetScaler with the following values:

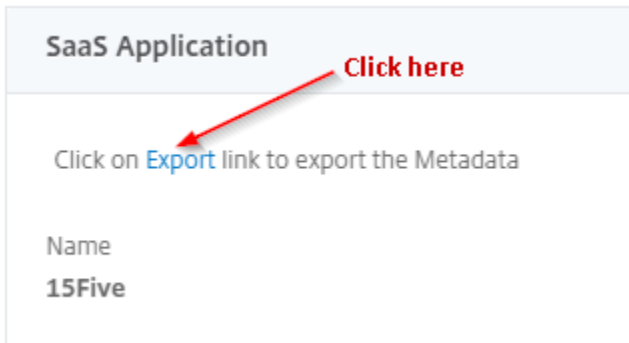
Field Name	Values
URL	<a href="https://<customer domain>.15five.com/?next=/account/profile/">https://<customer domain>.15five.com/?next=/account/profile/
Service Provider ID	<a href="https://<customer domain>.15five.com/saml2/metadata/">https://<customer domain>.15five.com/saml2/metadata/
ACS URL	<a href="https://<customer domain>.15five.com/saml2/acs/">https://<customer domain>.15five.com/saml2/acs/
Signing Certificate Name	IDP certificate needs to be selected
Issuer Name	Issuer name can be filled as per your choice

7. In place of <customer domain>, enter your company name (See **Introduction** to know more about the <customer domain> value.)

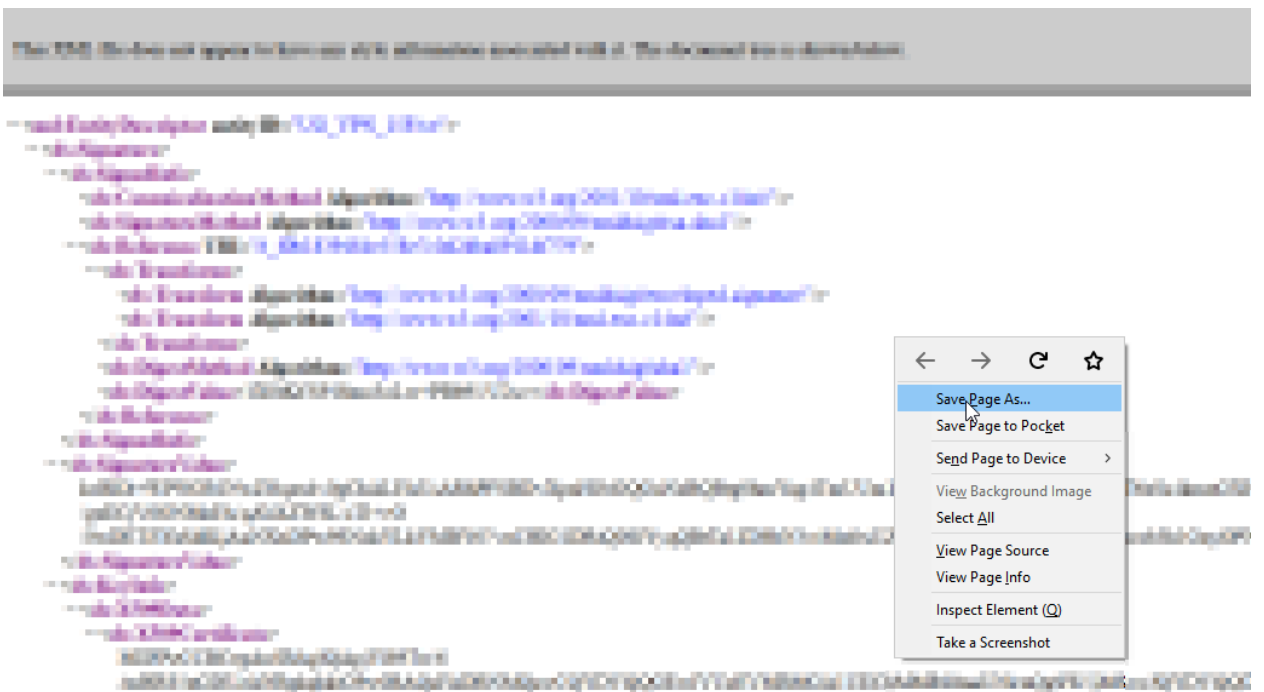
8. After providing the required values, click **Continue**. Click **Done**.

Step 2: Export 15Five IDP metadata from NetScaler

1. Click on **Unified Gateway > Authentication**.
2. Scroll down and click on **15Five** template. The **SaaS Application** window appears. Click on **Export** link.

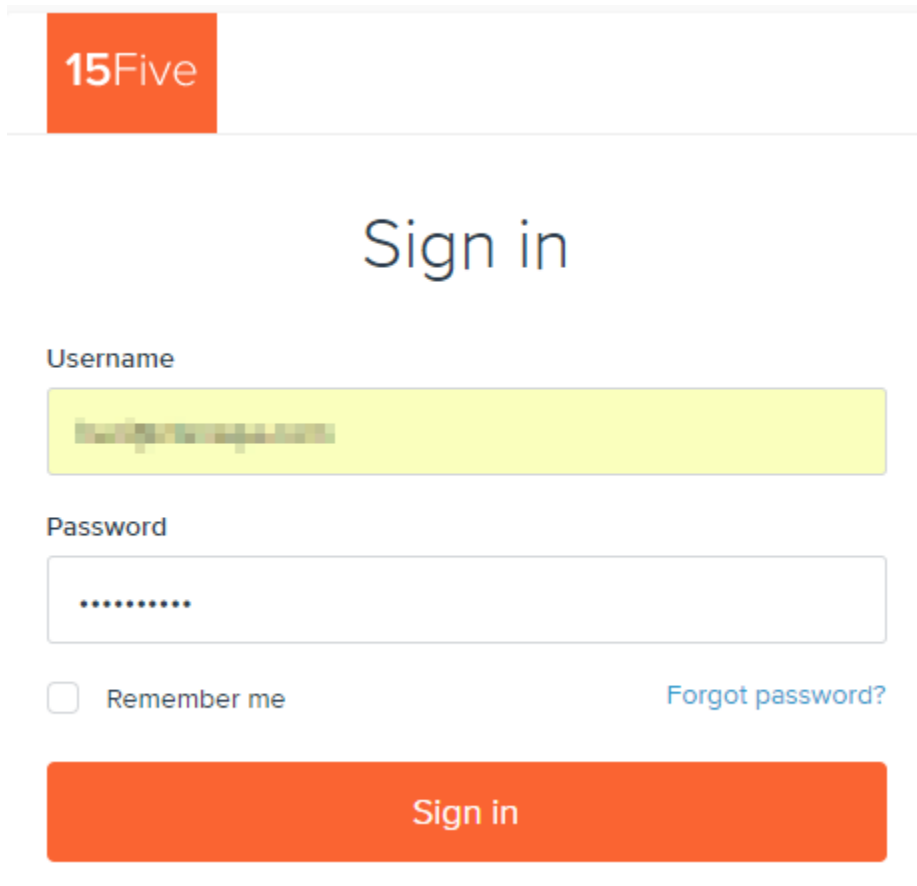


3. **Metadata** will open in a different window. Save the **IDP Metadata** file.



Step 3: Import IDP metadata into 15Five

1. Login to 15Five as an Admin user.



15Five

Sign in

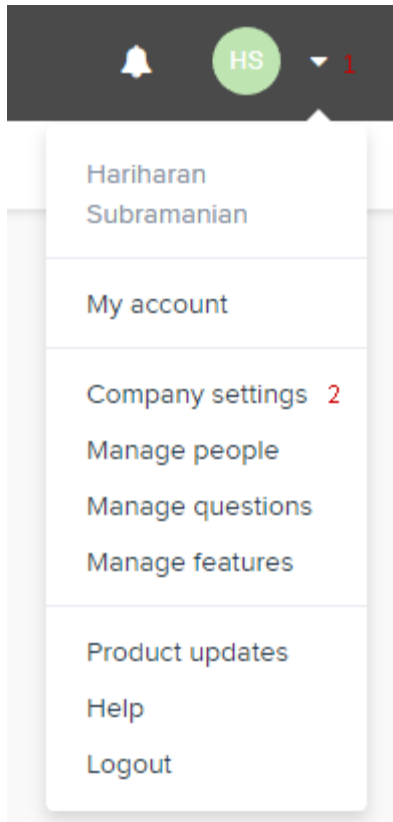
Username

Password

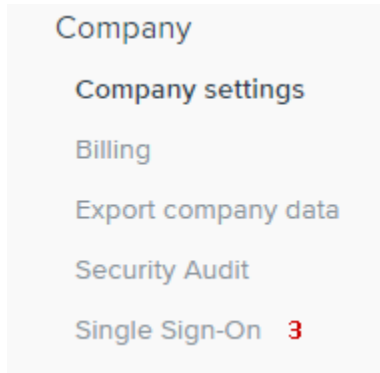
Remember me [Forgot password?](#)

Sign in

2. Click on the drop-down to the right of account name. Click on **Company settings**.



3. The **Company settings** window appears.



- i. Click on **Single Sign-On**.
- ii. **Export** metadata from your **15Five** template as mentioned in **Step 2**.

Configure SAML SSO details by specifying the following values.

- Enabled
 Disabled

- Allow Password Sign In

Contact Email ?

[Redacted]

User Sign In URL

https://[Redacted].15five.com

IdP Entity ID

[Redacted]

IdP Single Sign-On Service URL

https://[Redacted]

- v. You will be automatically forwarded to the **Details Setup** tab. All the required fields will be populated with the respective values.
- vi. Click **Save**.