

# Citrix SCOM Management Pack for Provisioning Services Release Notes



**Software version: 1.13**

**Release date: March 2016**

This document provides important information that is not included in other documents for Citrix SCOM Management Pack for Provisioning Services.

## Legal notices

Copyright © 2016 Citrix Systems, Inc. All rights reserved.

Citrix, Inc.  
851 West Cypress Creek Road  
Fort Lauderdale, FL 33309  
United States of America

### Disclaimers

This document is furnished "AS IS." Citrix, Inc. disclaims all warranties regarding the contents of this document, including, but not limited to, implied warranties of merchantability and fitness for any particular purpose. This document may contain technical or other inaccuracies or typographical errors. Citrix, Inc. reserves the right to revise the information in this document at any time without notice. This document and the software described in this document constitute confidential information of Citrix, Inc. and its licensors, and are furnished under a license from Citrix, Inc.

Citrix Systems, Inc., the Citrix logo, and Citrix Provisioning Services are trademarks of Citrix Systems, Inc. and/or one or more of its subsidiaries, and may be registered in the United States Patent and Trademark office and in other countries. All other trademarks and registered trademarks are property of their respective owners.

Microsoft and Windows are either registered trademarks or trademarks of Microsoft Corporation in the United States and/or other countries.

## Trademarks

Citrix®

Citrix Provisioning Services™

Microsoft®

Windows®

## Section 1: Announcements

Citrix SCOM Management Pack for Provisioning Services (**Provisioning Services Management Pack**) is a native Microsoft System Center Operations Manager add-on that resolves the complexity of monitoring your Citrix Provisioning Services deployment.

For technical information not documented elsewhere, see the *Citrix SCOM Management Pack for Provisioning Services User Guide*.

## Section 2: Product requirements

Before installing Provisioning Services Management Pack, make sure that your environment meets the requirements listed in this section.

### Software requirements

Provisioning Services Management Pack requires a supported version of the following products that it integrates with:

- Citrix Provisioning Services
- Microsoft System Center Operations Manager

For a list of the supported product versions, see the *Citrix SCOM Management Pack for Provisioning Services Compatibility Matrix*.

## Section 3: Upgrading from earlier versions

---

**Note:** Earlier product versions were released under the name Comtrade Management Pack for Citrix Provisioning Services.

---

Only upgrade from the version 1.12 is supported.

To upgrade Provisioning Services Management Pack from the earlier version, do the following (unless stated otherwise, referenced are sections in the **Citrix SCOM Management Pack for Provisioning Services User Guide**):

1. Prepare your environment for installation of the new product version. For information, see “Preparing for the installation”.
2. Uninstall the product from the SCOM management server computer. For instructions, see the *Comtrade Management Pack for Citrix Provisioning Services for Microsoft System Center Operations Manager User Guide* (of the earlier product version), section “Uninstall Provisioning Services MP from the Management Server Side”.

---

**Note:** The uninstallation process preserves local configuration data.

---

3. Install the product (its server-side part) on the SCOM management server computer. For instructions, see “Installing Provisioning Services Management Pack on the SCOM management server computer”.
4. Verify the installation of the product (its server-side part) on the SCOM management server computer. For instructions, see “Verifying the installation on the SCOM management server computer”.
5. On the SCOM management server computer, copy the `mppvs_config.dat` file from the `%ProgramData%\ComTrade\MPSHare\ProvisioningServices MP` directory to the `%ProgramData%\Citrix\CitrixMPSHare\ProvisioningServices MP` directory.
6. Configure access to the shared folder for agent installation. For instructions, see “Configuring access to the shared folder for agent installation”.
7. Install the product (its agent-side part) on the agent-managed computers. For instructions, see “Installing Provisioning Services Management Pack on the agent-managed computers”.

---

**Important:** In the Run Task – Install Citrix MPPVS Agent dialog box, set the **UpgradeAgent** task parameter to the `true` value.

---

8. Verify the installation and configuration of the product (its agent-side part) on the agent-managed computers. For instructions, see “Verifying the installation on the agent-managed computers”.

## Section 4: Known issues and workarounds

Citrix recognizes the following issues exist in Provisioning Services Management Pack:

- **Issue ID: 6117**

**Symptom:** In the output of the `Check Requirements and Configuration for Citrix MPPVS Agent` and `Set Farm Name on Citrix MPPVS Agent` tasks in the SCOM Operations console, the farm names, site names, and farm administrator user names that contain non-ASCII characters are not displayed correctly. For example, Spanish characters `çñ` appear as `⌘` in a farm name, site name, or user name.

**Action:** None. Apart from the visual glitch, the functionality of the product is not affected in any way. You can therefore safely ignore the issue.

- **Issue ID: 6075**

**Symptom:** After installation of Provisioning Services Management Pack Agent is invoked locally on the agent-managed computer (Provisioning Server host system), the Setup Wizard reports an error with the Windows Installer package (there are the `Action RunAfter` and `Shell.cmd" install_agt` strings inside the error message), and the installation fails.

**Action:** Invoke the local installation process with elevated privileges: right-click the installation package and select **Run as administrator**.

## Section 5: Software availability in native languages

This product version is available only in English.

## Section 6: Documentation

The following documentation is included with Provisioning Services Management Pack to help you install and use all product features and options:

- *Release Notes* (in PDF format)
- *Compatibility Matrix* (in PDF format)
- *User Guide* (in PDF format)
- *Reference Guide* (in HTML format with active content)
- *Open Source and Third-Party Software Components* (in PDF format)

To view the documentation, you must use a supported PDF document viewer and a supported Web browser. Below is a list of applications and versions that are supported. Citrix recommends that you use the newest version available for your operating system:

- Adobe Reader 10 or later  
You can use other PDF document viewers as well, but they have not been tested.
- Windows Internet Explorer 9 or later