

Citrix SCOM Management Pack for Provisioning Services Release Notes



Software version: 1.14

Release date: June 2016

This document provides important information that is not included in other documents for Citrix SCOM Management Pack for Provisioning Services.

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Citrix, Inc.
851 West Cypress Creek Road
Fort Lauderdale, FL 33309
United States of America

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Section 1: Announcements

Citrix SCOM Management Pack for Provisioning Services (**Provisioning Services Management Pack**) is a native Microsoft System Center Operations Manager add-on that resolves the complexity of monitoring your Citrix Provisioning Services deployment.

For technical information not documented elsewhere, see the *Citrix SCOM Management Pack for Provisioning Services User Guide*.

Section 2: What's new

New or enhanced features

This product version introduces the following new or enhanced features:

- **Support for Citrix Provisioning Services 7.9**

This product version adds support for the latest Provisioning Services release.

Fixed issues

The following issues have been fixed since product version 1.13:

- When installation of Provisioning Services Management Pack Agent is invoked locally on the agent-managed computer (Provisioning Server host system), the Setup Wizard reports an error with the Windows Installer package, and the installation fails.

[SCOM-90 (6075)]

Section 3: Product requirements

Before installing Provisioning Services Management Pack, make sure that your environment meets the requirements listed in this section.

Software requirements

Provisioning Services Management Pack requires a supported version of the following products that it integrates with:

- Citrix Provisioning Services
- Microsoft System Center Operations Manager

For a list of the supported product versions, see the *Citrix SCOM Management Pack for Provisioning Services Compatibility Matrix*.

Section 4: Upgrading from earlier versions

Note Product versions earlier than 1.13 were released under the name Comtrade Management Pack for Citrix Provisioning Services.

Only upgrade from the following versions is supported: 1.13, 1.12. During the upgrade process, the included management packs of the earlier product version are automatically upgraded; they prior removal is not required.

To upgrade Provisioning Services Management Pack from the earlier version, do the following (unless stated otherwise, referenced are sections in the *Citrix SCOM Management Pack for Provisioning Services User Guide*):

1. Prepare your environment for installation of the new product version. For information, see “Preparing for the installation”.
2. Uninstall the product from the SCOM management server computer. For instructions, see the following:
 - (if upgrading from the version 1.13)
The *Citrix SCOM Management Pack for Provisioning Services User Guide* (of the earlier product version), section “Uninstalling Provisioning Services Management Pack from the SCOM management server computer”

Caution Skip step 9 of the uninstallation procedure.

- (if upgrading from the version 1.12)
The *Comtrade Management Pack for Citrix Provisioning Services for Microsoft System Center Operations Manager User Guide* (of the earlier product version), section “Uninstall Provisioning Services MP from the Management Server Side”

Note The uninstallation process preserves local configuration data.

3. Install the product (its server-side part) on the SCOM management server computer. For instructions, see “Installing the product on the SCOM management server computer”.

4. Verify the installation of the product (its server-side part) on the SCOM management server computer. For instructions, see “Verifying the installation on the SCOM management server computer”.
5. (this step is applicable only to upgrade from the version 1.12)
On the SCOM management server computer, copy the `mppvs_config.dat` file from the `%ProgramData%\ComTrade\MPSHare\ProvisioningServices MP` directory to the `%ProgramData%\Citrix\CitrixMPSHare\ProvisioningServices MP` directory.
6. (this step is applicable only to upgrade from the version 1.12)
Configure access to the shared folder for agent installation. For instructions, see “Configuring access to the shared folder for agent installation”.
7. Install the product (its agent-side part) on the Provisioning Services computers. For instructions, see “Installing the product on the Provisioning Services computers”.

Important In the Run Task – Install Citrix MPPVS Agent dialog box, set the **UpgradeAgent** task parameter to the `true` value.

8. Verify the installation and configuration of the product (its agent-side part) on the Provisioning Services computers. For instructions, see “Verifying the installation and configuration on the Provisioning Services computers”.

Section 5: Known issues and workarounds

The following is a list of known issues in this product version.

- **Issue ID:** SCOM-466
Symptom: After upgrading the product from the version 1.13 or 1.12, the `%ProgramData%\Comtrade` folder is left on the local system. This issue occurs on the SCOM management server computer as well as on the agent-managed computers.
Action: Manually remove the residuary folder by using an operating system tool.
- **Issue ID:** SCOM-91 (6117)
Symptom: In the output of the `Check Requirements and Configuration for Citrix MPPVS Agent` and `Set Farm Name on Citrix MPPVS Agent` tasks in the SCOM Operations console, the farm names, site names, and farm administrator user names that contain non-ASCII characters are not displayed correctly. For example, Spanish characters `çñ` appear as `çñ` in a farm name, site name, or user name.
Action: None. Apart from the visual glitch, the functionality of the product is not affected in any way. You can therefore safely ignore the issue.

Section 6: Software availability in native languages

This product version is available only in English.

Section 7: Documentation

The following documentation is included with Provisioning Services Management Pack to help you install and use all product features and options:

- *Release Notes* (in PDF format)
- *Compatibility Matrix* (in PDF format)
- *User Guide* (in PDF format)
- *Reference Guide* (in HTML format with active content)
- *Open Source and Third-Party Software Components* (in PDF format)

To view the documentation, you must use a supported PDF document viewer and a supported Web browser. Below is a list of applications and versions that are supported. Citrix recommends that you use the newest version available for your operating system:

- Adobe Reader 10 or later
You can use other PDF document viewers as well, but they have not been tested.
- Windows Internet Explorer 9 or later