

# Citrix SCOM Management Pack for StoreFront Release Notes



**Software version: 1.5**

**Release date: March 2016**

This document provides important information that is not included in other documents for Citrix SCOM Management Pack for StoreFront.

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## Section 1: Announcements

Citrix SCOM Management Pack for StoreFront (**StoreFront Management Pack**) is a native Microsoft System Center Operations Manager add-on that resolves the complexity of monitoring your Citrix StoreFront deployment.

For technical information not documented elsewhere, see the *Citrix SCOM Management Pack for StoreFront User Guide*.

## Section 2: Product requirements

Before installing StoreFront Management Pack, make sure that your environment meets the requirements listed in this section.

### Software requirements

StoreFront Management Pack requires a supported version of the following products that it integrates with:

- Citrix StoreFront
- Microsoft System Center Operations Manager

For a list of the supported product versions, see the *Citrix SCOM Management Pack for StoreFront Compatibility Matrix*.

## Section 3: Upgrading from earlier versions

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**Note:** Earlier product versions were released under the name Comtrade Management Pack for Citrix StoreFront.

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Only upgrade from the version 1.4 is supported.

To upgrade StoreFront Management Pack from the earlier version, do the following (referenced are sections in the ***Citrix SCOM Management Pack for StoreFront User Guide***):

1. Prepare your environment for installation of the new product version. For information, see “Preparing for the installation”.

2. Install the product (its server-side part) on the SCOM management server computer. For instructions, see “Installing StoreFront Management Pack on the SCOM management server computer”.

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**Note:** The installation process upgrades the product while preserving local configuration data.

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3. Verify the installation of the product (its server-side part) on the SCOM management server computer. For instructions, see “Verifying the installation on the management server computer”.
4. On the SCOM management server computer, copy the `mpsf_config.dat` file from the `%ProgramData%\ComTrade\MPSHare\StoreFront MP` directory to the `%ProgramData%\Citrix\CitrixMPSHare\StoreFront MP` directory.
5. Configure access to the shared folder for agent installation. For instructions, see “Configuring access to the shared folder for agent installation”.
6. Install the product (its agent-side part) on the agent-managed computers. For instructions, see “Installing StoreFront Management Pack on the agent-managed computers”.

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**Important:** In the Run Task – Install Citrix MPSF Agent dialog box, set the **UpgradeAgent** task parameter to the `true` value.

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7. Verify the installation and configuration of the product (its agent-side part) on the agent-managed computers. For instructions, see “Verifying the installation and configuration on the agent-managed computers”.

## Section 4: Known issues and workarounds

Citrix recognizes the following issues exist in StoreFront Management Pack:

- **Issue ID:** 6205

**Symptom:** In the SCOM Operations console, the output of the `Update Configuration on Citrix MPSF Agent` task incorrectly displays the user account for agent deployment. If you run the `Check Requirements and Configuration for Citrix MPSF Agent` task, it unexpectedly fails. Inspection of the user name or password of the effective account for deployment of StoreFront Management Pack Agent to agent-managed computers reveals non-ASCII characters in it.

**Action:** Choose a user account that has non-ASCII characters in neither the user name nor password.

- **Issue ID:** 4285

**Symptom:** Store service probe fails and reports the No request token choices available or There is no ExplicitForms protocol in request token choices or the location is not provided error.

This product version supports only the explicit method (user name and password) of the store service authentication.

**Action:** Enable the explicit authentication method for the authentication service. For this purpose, create a new user account that has logon permission on the store. The user account does not need administrative privileges. Enter credentials of the user account using the Citrix Management Pack Configuration tool of StoreFront Management Pack. For detailed procedure, see the *Citrix SCOM Management Pack for StoreFront User Guide*.

## Section 5: Software availability in native languages

This product version is available only in English.

## Section 6: Documentation

The following documentation is included with StoreFront Management Pack to help you install and use all product features and options:

- *Release Notes* (in PDF format)
- *Compatibility Matrix* (in PDF format)
- *User Guide* (in PDF format)
- *Reference Guide* (in HTML format with active content)
- *Open Source and Third-Party Software Components* (in PDF format)

To view the documentation, you must use a supported PDF document viewer and a supported Web browser. Below is a list of applications and versions that are supported. Citrix recommends that you use the newest version available for your operating system:

- Adobe Reader 10 or later  
You can use other PDF document viewers as well, but they have not been tested.
- Windows Internet Explorer 9 or later