



Citrix Unicon Licensing Guide

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1. Introduction

The Citrix Unicon OS (eLux ® Operating System) is a secure, lightweight, hardened operating system designed for Citrix DaaS environments. Combined with the Citrix Unicon OS Management (Scout Management Suite), it provides a centralized solution to easily manage all endpoints in your enterprise.

Since April 2026, Scout can no longer be installed and operated using legacy licensing models. This guide explains the specifics and technical dependencies of those legacy licensing models as well as the currently valid licensing model. Furthermore, it provides step-by-step instructions on how to license Scout.

This guide is structured as follows:

1. Brief technical background
2. Overview of licensing models for Scout
3. Compatibility of licensing models for Scout with Scout versions
4. Process for obtaining Citrix Unicon entitlements through Citrix
5. How to use the Citrix License Server licensing model for Scout
6. Summary

1. Brief technical background

The Scout Management Suite needs to be licensed to guarantee its full functionality. The licensing model (installation type / operating mode) can be selected during the initial installation. Furthermore, it can be switched after the initial installation, depending on the current Scout version (more details in the following paragraphs). All licensing models require Unicon entitlements obtained from Citrix or Citrix partners.

2. Overview of licensing models for Scout

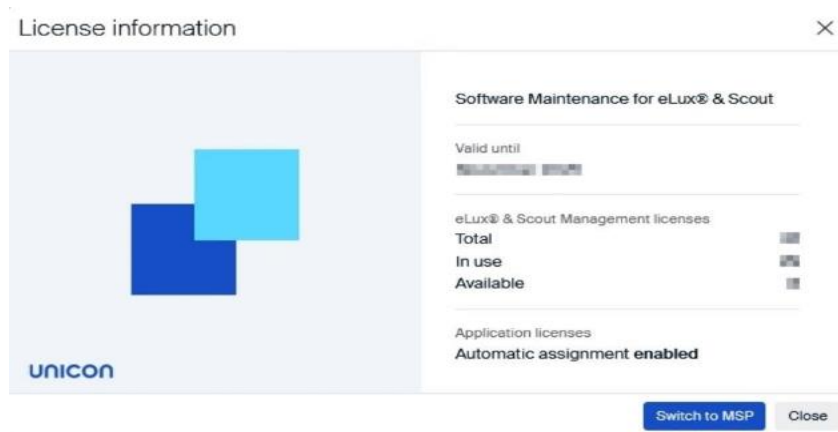
Licensing Model	Validity	Limitation
Citrix License Server	No limitation	LAS* and Citrix legacy licensing only, not available for file-based licensing
Enterprise Subscriptions	Legacy licensing model: end-of-life reached, no further extensions	
Perpetual (keys for licenses and Software Maintenance)	Legacy licensing model: end-of-life reached, no further extensions	

* More information regarding the License Activation Service (LAS) can be found [here](#).

3. Compatibility of licensing models for Scout with Scout versions

Licensing model	Compatibility	Scout 2507 and earlier	Scout 2508 and later
Citrix License Server	Upon installation	No	Yes
	After update from earlier version	No	Yes
	Switch to other licensing model	No	No
Enterprise Subscriptions	Upon installation	Yes	No
	After update from earlier version	Yes	No
	Switch to other licensing model	No	To Citrix License Server
Perpetual (keys for licenses and Software Maintenance)	Upon installation	Yes	No
	After update from earlier version	Yes	No
	Switch to other licensing model	Scout 2412 or Scout 2409 LTSR CU2 and later: to Enterprise Subscriptions	To Citrix License Server (Scout 2508 and later)

If the Scout was installed using the “Standard” installation type in Scout 2507 or earlier, it is using the perpetual licensing model. In this case, the [license information dialog in Scout Board](#) shows “Software Maintenance for eLux & Scout”:



It is strongly recommended to switch from the legacy licensing models to the Citrix License Server licensing model.



4. Process for obtaining Citrix Unicon entitlements through Citrix

The process for obtaining Citrix Unicon entitlements depends on the customer type and the current Citrix licenses. Similarly, there are different processes to obtain trials for Unicon solutions. Since April 2026, only the Citrix License Server licensing model is compatible with Citrix licenses containing Unicon entitlements. The limitations listed in the overview of licensing models for Scout apply.

For customers with CPL licenses, Unicon entitlements are already included in the Citrix license. For customers with UHMC licenses and some other licenses, Unicon entitlements are partially already included in the Citrix license. To verify this, check whether “Citrix Unicon” is listed as a sub-component of the license (<https://www.citrix.com/account/>) or reach out to your Citrix representative (e.g. Citrix ATS / [Citrix Partner](#)). One of the cases in which Unicon entitlements are included in the Citrix license is a UHMC license that was renewed or initially purchased after 2025-06-08.

If Unicon entitlements are included in the Citrix license, customers do not require trials and can use their actual Unicon entitlements instead. Otherwise, customers can reach out to their Citrix representative (e.g. Citrix ATS / [Citrix Partner](#)) to obtain Unicon entitlements or to request trials.

5. How to use the Citrix License Server licensing model for Scout

This is the only valid licensing model since 2026-04-15 (Enterprise Subscription reached its end-of-life, see above). It is also the most user-friendly licensing model because once a [License Server](#) is set up and [LAS](#) is activated, existing Unicon entitlements are automatically available. Furthermore, LAS provides an offline activation option for airgapped environments. Contact your Citrix representative for this option. Technical requirements and detailed instructions on how to set up a Scout with this licensing model can be found in the [eLux and Scout POC Guide](#) and in the [product documentation](#). To switch from another licensing model to this licensing model, use the corresponding button (Switch to Citrix License Server) in the license information dialog in [Scout Board](#).

How CSPs can use the Citrix License Server licensing model for Scout

Normally, a CSP would install a Scout as described in the previous sections, using the own Citrix License Server or the own Technical Scout User for Enterprise Subscriptions. After the installation, the CSP can give admin rights for the Scout to customers.



6. Summary

This guide provides a detailed explanation of the licensing models for Unicon Scout. It described the specifics and technical dependencies of those licensing models. Furthermore, it provides step-by-step instructions on how to use and switch to the Citrix License Server licensing model which is the only valid licensing model since April 2026.

For further guidance, reach out to your Citrix representative, check out the [eLux and Scout POC Guide](#) or consult the official documentation at <https://docs.citrix.com/en-us/unicon-elux-scout>.