



Citrix Receiver for Windows (Store) 4.12

Contents

What's new	3
Fixed issues	3
System requirements	3
Install	7
Configure	11
Feature matrix	11
Known issues / Limitations	12

What's new

July 24, 2018

What's new in 4.12

This release addresses a number of issues that help to improve overall performance and stability.

Fixed issues

November 8, 2018

Fixed issues in 4.12

This release addresses a number of issues that help to improve overall performance and stability.

Fixed issues in 4.11

This release addresses a number of issues that help to improve overall performance and stability.

Fixed issues in 4.10.31.0

This release addresses a number of issues that help to improve overall performance and stability.

Fixed issues in 4.10.21.0

- This fix provides improved support for sounds that play for a short period. The issue occurs when a notification alert is not heard when sending messages using certain third-party applications. [#LC8468]

System requirements

November 15, 2018

Citrix Receiver for Windows (Store) is compatible with the following Windows operating systems. It is also compatible with all currently supported versions of XenApp, XenDesktop, and NetScaler Gateway as listed in the [Citrix Product Lifecycle Matrix](#).

Note

Fall Creators Update is the minimum build version supported.

Operating System
Windows 10 S
Windows 10 Enterprise
Windows 10 Pro
Windows 10 Home
Windows 10 IoT Enterprise

Note

You cannot install Citrix Receiver for Windows (Store) on Windows Server 2016 because Microsoft Store is not supported on this operating system.

You can install Citrix Receiver for Windows (Store) on the following device types:

- Device
- Desktop
- Laptop
- Tablet

Windows IoT Enterprise

Support for use of external devices on Citrix Receiver for Windows (Store)

Contact Microsoft or the device vendors for support guidelines on using the following external devices with Citrix Receiver for Windows (Store):

- Webcam
- Printers
- Scanners
- External monitors
- Smartcard devices
- Proximity card

Connections, Certificates and Authentication

Connections

- HTTP store
- HTTPS store
- NetScaler Gateway 10.5 and later
- Web Interface 5.4

Citrix Receiver for Windows (Store) can connect to a VDA or an ICA session on windows domain-joined machines, managed devices (local and remote with or without VPN), and non-domain joined machines.

Certificates

- Private (self-signed)
- Root
- Wildcard
- Intermediate

Private (Self-signed) Certificates

If a private certificate is installed on the remote gateway, install the root certificate of the organization's certificate authority on the user device to access Citrix resources successfully using Citrix Receiver for Windows (Store).

Note:

If the remote gateway's certificate is not verified during connection (because the root certificate is not included in the local keystore), an untrusted certificate warning appears. If you choose to continue with the warning, the apps are displayed but they might not launch.

Installing root certificates

For domain-joined computers, you can use a Group Policy Object administrative template to distribute and trust CA certificates.

For non-domain joined computers, you can create a custom install package to distribute and install the CA certificate.

Wildcard Certificates

Wildcard certificates are used on a server within the same domain.

Citrix Receiver for Windows (Store) supports wildcard certificates; however, they must be used in accordance with your organization's security policy. In practice, an alternative is a certificate that contains the list of server names with Subject Alternative Name (SAN) extension. These certificates are issued both by private and public certificate authorities.

Intermediate Certificates and NetScaler Gateway

If your certificate chain includes an intermediate certificate, append the intermediate to the NetScaler Gateway server certificate. For more information, see [Configuring Intermediate Certificates](#).

Authentication

Authentication to StoreFront

	Receiver for Web using browsers	StoreFront services site (native)	StoreFront XenApp services site (native)	NetScaler Gateway to Receiver for Web (browser)	NetScaler Gateway to StoreFront services site (native)
Anonymous	Yes	Yes			
Domain	Yes	Yes	Yes	Yes*	Yes*
Security token				Yes*	Yes*
Two-factor authentication (domain with security token)				Yes*	Yes*
SMS				Yes*	Yes*
User certificate				Yes (NetScaler plug-in)	Yes (NetScaler plug-in)

* With or without the NetScaler plug-in installed on the device.

Note

Citrix Receiver for Windows (Store) supports two-factor authentication (domain plus security token) using NetScaler Gateway to the StoreFront native service.

Authentication to Web Interface

Citrix Receiver for Windows (Store) supports the following authentication methods (Web Interface uses the term **Explicit** for domain and security token authentication):

	Web Interface (browsers)	Web Interface XenApp Services site	NetScaler to Web Interface (browser)	NetScaler to Web Interface XenApp Services site
Anonymous	Yes			
Domain	Yes	Yes	Yes*	
Security token			Yes*	
Two-factor (domain with security token)			Yes*	
SMS			Yes*	
User certificate			Yes (NetScaler plug-in)	

* Available only in deployments that include NetScaler Gateway, with or without the associated plug-in installed on the device.

For information about authentication, see [Configuring Authentication and Authorization](#) in the NetScaler Gateway documentation and [Manage](#) topics in the StoreFront documentation.

For information about authentication methods supported by Web Interface, see [Web Interface](#) documentation.

Install

November 15, 2018

Important

If a technology preview version of Citrix Receiver for Windows (Store) is installed, uninstall it before installing the new version.

Citrix Receiver for Windows (Store) supports StoreFront and Web Interface connections to virtual desktops and applications.

These configuration steps allow you to access the virtual desktops and applications:

1. Configure application delivery to enhance the experience for users when they access their applications using the StoreFront store.
2. **StoreFront:** Configure StoreFront to make virtual desktops and applications available.
Web Interface: The only supported version of Web Interface (5.4) does not require additional configuration to allow connections from Citrix Receiver for Windows (Store).
3. Connect with NetScaler Gateway to configure secure access.
4. Connect through a firewall.
5. Provide users with account information.

Note

The First Time User (FTU) dialog does not appear automatically after the installation. To get the FTU dialog, do one the following:

1. Click **Launch** from the Microsoft Store.
2. Double-click the Citrix Receiver for Windows (Store) shortcut from the Start menu.

Note:

- The latest version of Citrix Receiver for Windows (Store) includes HDX RTME Version 2.4.
- The HDX RealTime Connector must be of the same or a later version than the HDX RealTime Media Engine. If the version of the HDX RealTime Media Engine is newer than that of the RealTime Connector, Skype for Business does not work.

Citrix Receiver for Windows (Store) and Citrix Receiver for Windows

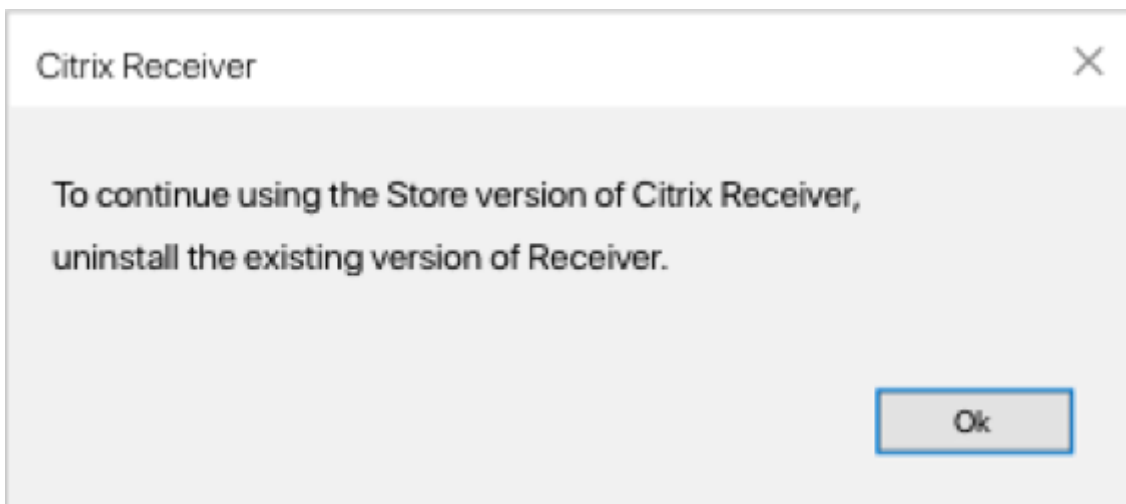
You can install and use only one edition of Citrix Receiver for Windows on a single machine. It can be either Receiver for Windows or Receiver for Windows (Store) but not both.

If Citrix Receiver for Windows is installed on your machine and you install Citrix Receiver for Windows (Store), the installation is successful. However, when you launch Citrix Receiver for Windows (Store), the following error message appears:

Note

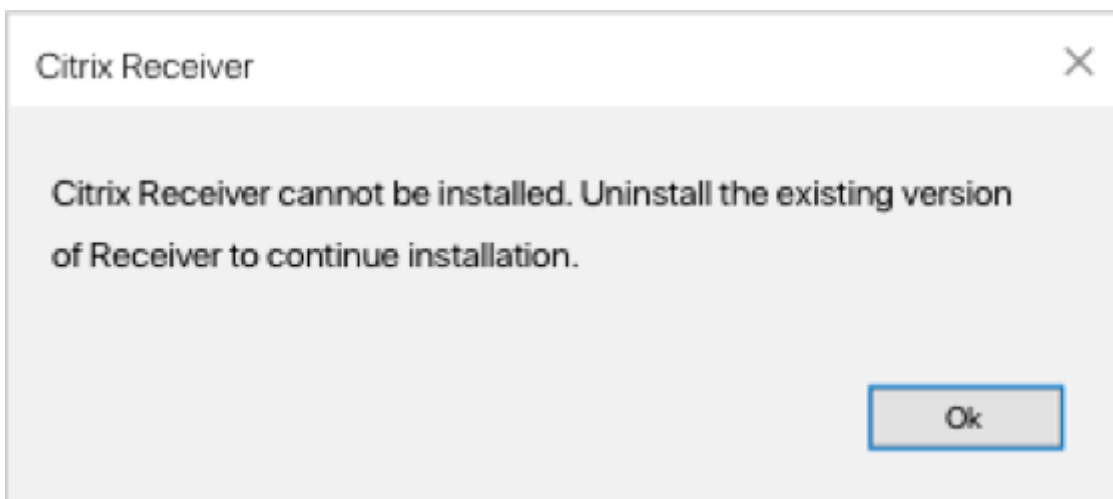
This error message appears on all types of launch. This includes:

- Launch from the Microsoft Store
- ICA file
- .CR file

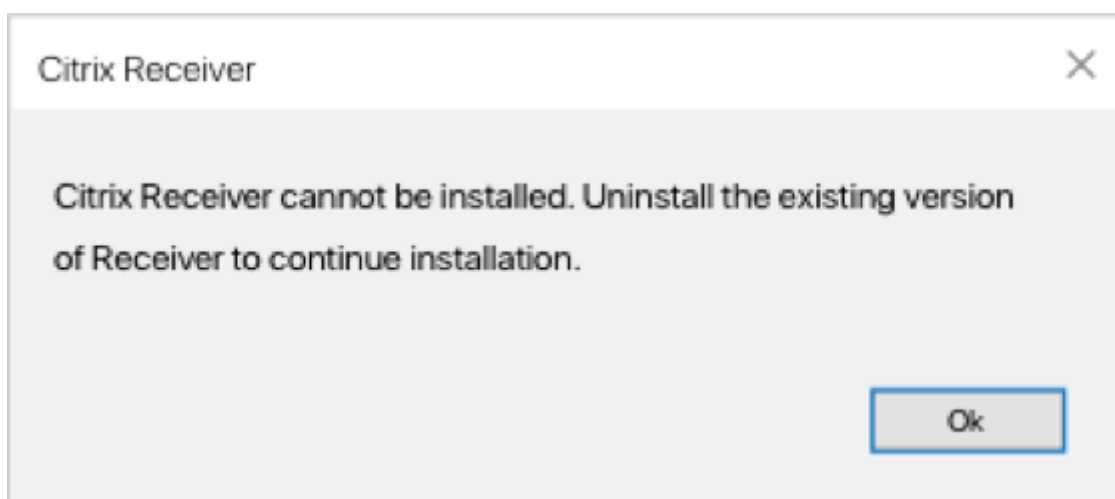


On machines where you updated an earlier version of Citrix Receiver for Windows to Version 4.10 using Citrix Receiver Updates and then install Citrix Receiver for Windows (Store), the following error message appears when you launch Citrix Receiver for Windows (Store). You can install only one edition of Citrix Receiver for Windows on a single machine.

If you continue to use Citrix Receiver for Windows, the update, however, remains unaffected.



If Citrix Receiver for Windows (Store) is installed on your machine and you install Citrix Receiver for Windows, the following error message appears:



Uninstallation

You can uninstall Citrix Receiver for Windows (Store) using one of the following methods:

- On the **Start** menu, right-click the Citrix Receiver for Windows (Store) application and click **Uninstall**.
- Open **Settings > Apps and Features**. Select Citrix Receiver for Windows (Store) from the right panel and click **Uninstall**.

Note

- Remove the desktop shortcuts manually after uninstalling Citrix Receiver for Windows (Store).
- Citrix does not recommend that you use the Receiver clean-up utility to uninstall Citrix Receiver for Windows (Store).

Citrix Receiver desktop clean-up tool

The Citrix Receiver desktop clean-up tool allows you to delete the desktop shortcuts that remain after you uninstall Citrix Receiver for Windows (Store).

The Citrix Receiver desktop clean-up tool is available for download from [here](#). You can run this tool using the command line interface.

Caution:

Running the tool deletes the desktop shortcuts even if Citrix Receiver for Windows (Store) is still installed on your system.

For more information about the Citrix Receiver desktop clean-up tool, see Knowledge Center article [CTX231094](#).

Configure

November 8, 2018

Net Promoter Score (NPS)

Citrix Receiver prompts you periodically for Net Promoter Score (NPS) feedback. The prompt is asking you to rate your experience with Citrix Receiver. We use NPS feedback as a tool to measure customer satisfaction and to further improve Citrix Receiver.

The NPS feedback prompt appears as follows:

- When you upgrade to the latest version of Receiver for Windows (Store) edition.
- After every fifth successful connection.

You can rate your experience on a scale of 1 to 5, with 5 indicating that you are extremely satisfied.

Ratings of 4 and 5 redirect you to rate your experience in the Microsoft Store.

Ratings between 1 and 3 redirect you to your default email. The content of the email and the recipient email address is auto-populated in the Compose email dialog.

Note: The Net Promoter Score feature works only on the Receiver for Windows (Store) edition.

Note

When you upgrade or install Citrix Receiver for Windows (Store) for the first time, you must add the latest template files to the local GPO. For more information about, see [Configuring Group Policy Object administrative template](#) in the Receiver for Windows documentation. The existing settings are retained while importing the latest files after upgrade.

1. Open the Citrix Receiver GPO administrative template by running `gpedit.msc`.
2. Under the User Configuration node, go to **Administrative Template > Citrix Receiver > User experience**.
3. Select **EnableNPS** policy.
4. Select **Disabled** to disable the NPS feedback prompt in a session.
5. Restart the session for the changes to take effect.

Feature matrix

February 6, 2019

The features matrix table lists the features that are supported, not supported, and partially supported with Citrix Receiver for Windows (Store).

For more information about a specific feature, see [Citrix Receiver for Windows product documentation](#).

Citrix Receiver for Windows (Store) Feature matrix

Known issues / Limitations

November 8, 2018

Citrix Receiver for Windows (Store) supports many of the familiar features of the traditional edition of Citrix Receiver for Windows, but not all.

For a list of supported, unsupported, and partially supported features, see [Feature matrix](#).

Unsupported features

The following features of Citrix Receiver for Windows are not currently supported in Citrix Receiver for Windows (Store):

1. Offline apps (virtualized)
2. File type association
3. Jabber VXME optimization pack
4. Proximity/Contactless card (Fast Connect)
5. Pass-through authentication

Limitations

- The **App Commands** and **Charms** options present in the desktop viewer are not available for Citrix Receiver for Windows (Store) edition. For more information, see Knowledge Center article [CTX224641](#).
- Citrix Receiver for Windows (Store) does not support the SDK functionality. This includes the Virtual Channel SDK, ICA Client Object SDK, and Fast Connect API.
- You require additional configuration to use the TWAIN virtual scanner with Citrix Receiver for Windows (Store). For more information, see Knowledge Center article [CTX230095](#).
- On a Windows 10 S device, you cannot collect the CDF trace using the **CDFControl** tool.
- URL redirection and its dependent functionalities like Local App Access and Client-hosted apps are not supported.

- USB redirection is supported only on non-Windows 10 S devices. To enable this feature, run the **USBInstall.bat** file and restart the client device for the changes to take effect. To download and run the batch file, see Knowledge Center article [CTX231229](#).

Known issues

To know the list of known issues in Citrix Receiver for Windows, see [Known issues](#). These known issues are applicable only on the supported and partially supported features listed in the [Feature matrix](#).

- Only the Self-Service plug-in component logs are available after installing Citrix Receiver for Windows (Store). The Self-Service plug-in logs are present in the \AppData\Local\Citrix\SelfService folder.

Installation logs for all other components are not available. [#RFWIN-6745]

- You cannot launch subscribed apps and desktops using desktop shortcuts. As a workaround, disable the **Show application in Start Menu** option from **Advanced Preferences > Settings Option > Application Display**. [#RFWIN-6775]



Locations

Corporate Headquarters | 851 Cypress Creek Road Fort Lauderdale, FL 33309, United States

Silicon Valley | 4988 Great America Parkway Santa Clara, CA 95054, United States

© 2019 Citrix Systems, Inc. All rights reserved. Citrix, the Citrix logo, and other marks appearing herein are property of Citrix Systems, Inc. and/or one or more of its subsidiaries, and may be registered with the U.S. Patent and Trademark Office and in other countries. All other marks are the property of their respective owner(s).